



705 West Fir Ave.
PO Box 176
Fergus Falls, MN 56538-0176
1-877-267-4764

July 2, 2014

Dr. Burl Haar
Executive Secretary
Minnesota Public Utilities Commission
121 Seventh Place East, Suite 350
St. Paul, MN 55101-2147

Re: Demand Entitlement Filing
Docket No. G004/M-14-____

Dear Dr. Haar:

Great Plains Natural Gas Co. (Great Plains), a Division of MDU Resources Group, Inc., herewith electronically submits its Demand Entitlement Filing pursuant to Minnesota Rule 7825.2910, Subpart 2 for the 2014-2015 winter heating season.

Great Plains is requesting incremental capacity on the TFX Seasonal contract from Northern Natural Gas Co. (Northern) and incremental capacity on a FT-A Seasonal contract from Viking, as shown on Exhibit A. Great Plains requests that the additional capacity be effective November 1, 2014.

In support of the filing Great Plains has attached the following exhibits:

- Exhibit A – Demand Profile
- Exhibit B – Design Day Capacity
- Exhibit C – Rate Impacts
- Exhibit D – Demand Entitlement Analysis

Exhibit A - Demand Profile

In the North District, Great Plains has contracted for 5,000 dk per day of forward haul on the Viking system with the receipt point of Emerson and 10,000 dk per day of back haul capacity which, when combined with an incremental 500 dk per day forward haul on Viking, is sufficient to meet the estimated peak day demand. As noted above, the North District capacity for the 2014-2015 heating season will increase 500 dk from the 2013-2014 heating season, and Great Plains projects a 4.6 percent reserve for the upcoming heating season including the additional capacity.

In the South District, pursuant to Northern's FERC tariff, Northern adjusts each TF12 contract between TF12 Base and TF12 Variable effective November 1 of each year, based on the

amount of capacity used during the preceding May – September period. At this time, the amount of the adjustment is not yet known, however, the change is normally not significant and there is no deliverability difference between the TF12 Base and TF12 Variable entitlement. The change in the TF12 Base and TF12 Variable will be known by November 1, 2014. In addition, Great Plains will increase its existing firm transportation contracts by 1,500 dk to 17,145 dk of capacity and projects a 5.1 percent reserve for the upcoming heating season including the additional capacity.

Great Plains' analyses indicate that with the addition of 1,500 dk seasonal capacity in the South and the additional of 500 dk seasonal capacity in the North, it will have adequate capacity to serve its firm service customers in the 2014-2015 heating season. Prior to the heating season, Great Plains will review the reserve margins to ensure adequate capacity is available to meet the projected peak day demand. The options available include balancing the reserve capacity of the North and South Districts or contracting for monthly gate station deliveries from marketers on the Northern Natural and/or Viking pipeline systems.

Finally, pages 2 and 3 of Exhibit A show the demand profile history for the 2012-2013, 2013-2014 and proposed 2014-2015 heating seasons.

Exhibit B – Design Day Capacity

In support of its proposed demand profile, Great Plains has provided its design day calculations for the North District and South District in Exhibit B.

In compliance with the determinations made in Docket No. G004/M-03-303 and its Agreement with the Department, Great Plains performed a regression analysis using 36 months of history in its design day methodology. This produces an estimate of the design day demand for firm gas service and supports the required pipeline capacity levels. Due to the different weather patterns in its service area, Great Plains performed regressions for the South District, Crookston and Fergus Falls areas in the North District, and Wahpeton, North Dakota. The calculations are consistent with the design day methodologies accepted by the Commission in its Order dated January 9, 2014 in Docket No. G004/M-13-566. Based on the study and Great Plains' proposed capacity levels, Great Plains is anticipating a reserve margin of 4.6 percent in the North District and 5.1 percent in the South District for a total reserve margin of 4.9 percent. This level of reserve margin is consistent with the Commission's directive in its September 30, 2010 Order in Docket No. G004/M-09-1262 that Great Plains reduce its reserve margin to approximately 5 percent in the North District and South District. Great Plains' proposed reserve levels comply with the Commission's directive.

Future Changes

The current abundance of supply, with the economic energy source natural gas provides, is bringing about the conversion of users of alternate fuels to natural gas as the desired form of

energy. Great Plains has seen a renewed interest for natural gas throughout its service territory and anticipates additional growth of this reasonably priced clean burning fuel. Great Plains will continue to monitor customer growth and related increase in demand as well as the offsetting effect of conservation. Great Plains is also reviewing combining the North and South districts and the potential benefits to its customers.

Exhibit C – Rate Impacts

Exhibit C shows the impacts to customers due to the capacity changes discussed above. There is an increase of 0.4 percent in the demand component for firm customers in the North District and an increase of 7.3 percent in the demand component for firm customers in the South District from the rates in effect in June 2014.

Exhibit D – Demand Entitlement Analysis

Exhibit D reflects the historical design day requirement, total entitlement and peak day design, entitlement and firm sendout per customer for the 1995-1996 to the 2014-2015 heating seasons.

If you have any questions regarding this filing, please contact me at (701) 222-7856, or Brian M. Meloy, at (612) 335-1451.

Sincerely,

/s/ Tamie A. Aberle

Tamie A. Aberle
Director of Regulatory Affairs

cc: Brian M. Meloy

**GREAT PLAINS NATURAL GAS CO.
DEMAND ENTITLEMENT FILING 2014 - 2015 HEATING SEASON
DEMAND PROFILE EFFECTIVE NOVEMBER 1, 2014**

<u>Type of Capacity or Entitlement</u>	<u>Current Amount</u>	<u>Proposed Change</u>	<u>Proposed Amount</u>	<u>Contract Length</u>	<u>Expiration Date</u>
<u>Demand Profile for South District (dk):</u>					
TF12 Base (Summer & Winter) 1/	4,758	0	4,758	5 years	10/31/19
TF12 Variable (Summer & Winter) 1/	2,777	0	2,777	5 years	10/31/19
TF5 (November - March) 1/	3,410	0	3,410	5 years	10/31/19
TFX Seasonal (November - March)	0	1,500	1,500	10.5 years	3/31/25
TFX Seasonal (November - March)	4,700	0	4,700	5 years	10/31/19
Subtotal	15,645	1,500	17,145		
FT-A - Zone 1-1 (April - October)	5,000	0	5,000	1 Year	10/31/15
SMS	2,500	0	2,500	5 Years	10/31/19
FDD-1 Reservation	4,640	0	4,640	5 Years	5/31/16
Heating Season Total Capacity:	15,645	1,500	17,145		
Non-Heating Season Total Capacity:	7,535	0	7,535		
Forecasted Heating Season Design Day:	15,293	1,019	16,312		
Estimated Non-Heating Season Design Day:	8,198	529	8,727		
Heating Season Capacity: Surplus/(Shortage)	352	481	833		
Non-Heating Season Capacity: Surplus/(Shortage)	(663)	(529)	(1,192)		
<u>Demand Profile for North District (dk) 2/</u>					
FT-A (Backhaul)	8,000	0	8,000	5 Years	10/31/17
FT-A - Zone 1-1 (November - March)	5,000	0	5,000	1 Year	10/31/15
TFX Seasonal (November - March)	2,000	0	2,000	5 Years	10/31/19
FT-A Seasonal (November - March)	0	500	500	5 Months	3/31/15
Subtotal	15,000	500	15,500		
FT-A Seasonal (November - March) 3/	2,000	0	2,000	2 Years	10/31/15
LMS Demand	2,500	0	2,500	1 Year	10/31/15
TFX (Annual)	13,000	0	13,000	11.5 Years	3/31/24
Heating Season Total Capacity:	15,000	500	15,500		
Non-Heating Season Total Capacity:	8,000	0	8,000		
Forecasted Heating Season Design Day:	14,140	672	14,812		
Estimated Non-Heating Season Design Day:	8,057	347	8,404		
Heating Season Capacity: Surplus/(Shortage)	860	(172)	688		
Non-Heating Season Capacity: Surplus/(Shortage)	(57)	(347)	(404)		

1/ Effective November 1, 2013.

2/ Minnesota North District communities plus Wahpeton, ND.

3/ Northern Natural Chisago Backhaul.

**GREAT PLAINS NATURAL GAS CO.
DEMAND PROFILE
NORTH DISTRICT**

2012-2013 Heating Season G004/M-12-740		2013-2014 Heating Season G004/M-13-566		2014-2015 Heating Season G004/M-14-		Difference
	Quantity (dk)		Quantity (dk)		Quantity (dk)	
FT-A (12 months)	8,000	FT-A (12 months)	8,000	FT-A (12 months)	8,000	0
FT-A (November through March)	5,000	FT-A (November through March)	5,000	FT-A (November through March)	5,500	500
TFX (November through March)	2,000	TFX (November through March)	2,000	TFX (November through March)	2,000	0
TFX (12 months)	13,000	TFX (12 months)	13,000	TFX (12 months)	13,000	0
FT-A (November through March)	2,000	FT-A (November through March)	2,000	FT-A (November through March)	2,000	0
LMS Demand	2,500	LMS Demand	2,500	LMS Demand	2,500	0
Brokered Reservation Charge (Emerson)		Brokered Reservation Charge (Emerson)		Brokered Reservation Charge (Emerson)		0
Heating Season Total Capacity	15,000	Heating Season Total Capacity	15,000	Heating Season Total Capacity	15,500	500
Non-Heating Season Total Capacity	8,000	Non-Heating Season Total Capacity	8,000	Non-Heating Season Total Capacity	8,000	0
Total Entitlement (Including Peak Shaving)	15,000	Total Entitlement (Including Peak Shaving)	15,000	Total Entitlement	15,500	500
Total Annual Transportation	8,000	Total Annual Transportation	8,000	Total Annual Transportation	8,000	0
Total Season Transportation	7,000	Total Season Transportation	7,000	Total Season Transportation	7,500	500
Total Percent Seasonal	46.67%	Total Percent Seasonal	46.67%	Total Percent Seasonal	48.39%	1.72%

**GREAT PLAINS NATURAL GAS CO.
DEMAND PROFILE
SOUTH DISTRICT**

2012-2013 Heating Season G004/M-12-740		2013-2014 Heating Season G004/M-13-566		2014-2015 Heating Season G004/M-14-		Difference
	Quantity (dk)		Quantity (dk)		Quantity (dk)	
TF-12 Base	5,644	TF-12 Base	4,758	TF-12 Base	4,758	0
TF-12 Variable	1,891	TF-12 Variable	2,777	TF-12 Variable	2,777	0
FT-A (April through October)	5,000	FT-A (April through October)	5,000	FT-A (April through October)	5,000	0
TF-5 (November through March)	3,410	TF-5 (November through March)	3,410	TF-5 (November through March)	3,410	0
TFX (November through March)	4,700	TFX (November through March)	4,700	TFX (November through March)	6,200	1,500
Peak Shaving	0	Peak Shaving	-	Peak Shaving	-	0
SMS	2,500	SMS	2,500	SMS	2,500	0
FDD-1 Reservation	4,640	FDD-1 Reservation	4,640	FDD-1 Reservation	4,640	0
Heating Season Total Capacity	15,645	Heating Season Total Capacity	15,645	Heating Season Total Capacity	17,145	1,500
Non-Heating Season Total Capacity	12,535	Non-Heating Season Total Capacity	12,535	Non-Heating Season Total Capacity	12,535	0
Total Entitlement (Including Peak Shaving)	15,645	Total Entitlement (Including Peak Shaving)	15,645	Total Entitlement (Including Peak Shaving)	17,145	1,500
Total Annual Transportation	7,535	Total Annual Transportation	7,535	Total Annual Transportation	7,535	0
Total Season Transportation	8,110	Total Season Transportation	8,110	Total Season Transportation	9,610	1,500
Percent TF-5	31.16%	Percent TF-5	31.16%	Percent TF-5	31.16%	0.00%
Total Percent Seasonal	51.84%	Total Percent Seasonal	51.84%	Total Percent Seasonal	56.05%	4.21%

**GREAT PLAINS NATURAL GAS CO.
DEMAND ENTITLEMENT FILING 2014 - 2015 HEATING SEASON
DESIGN DAY - NOVEMBER 2014**

Area	Customer Factors 1/			Design HDD 2/	No. of Customers 3/	Projected Customers 4/	Peak/ Customer	Projected Peak Day (dk)	L&UA 5/	Projected Design	Capacity	Reserve
	Dk/day	Dk/DD	RSqr									
Crookston	0.04857	0.01253	0.97278	96	2,455	2,481	1.25145	3,105	22	3,127		
North 4	0.05310	0.01320	0.98887	91	6,946	7,041	1.25430	8,832	62	8,894		
Wahpeton	0.09460	0.01306	0.96632	91	2,126	2,160	1.28306	2,771	20	2,791		
Total North District					<u>11,527</u>	<u>11,682</u>		<u>14,708</u>	<u>104</u>	<u>14,812</u>	<u>15,500</u>	<u>4.6%</u>
South 13	0.04814	0.01590	0.98576	83	<u>11,710</u>	<u>11,842</u>	1.36784	<u>16,198</u>	<u>114</u>	<u>16,312</u>	<u>17,145</u>	<u>5.1%</u>
Total					<u><u>23,237</u></u>	<u><u>23,524</u></u>		<u><u>30,906</u></u>	<u><u>218</u></u>	<u><u>31,124</u></u>	<u><u>32,645</u></u>	<u><u>4.9%</u></u>

1/ Use per customer factors based on regression analysis for the 36 months ending March 2014.

2/ Design Heating Degree Days Base 60 degrees F.

3/ Reflects monthly average December 2013 - February 2014.

4/ Customer growth is based on regression analysis for the 36 months ending March 2014 with composite growth rates of, Crookston = 1.09%, North = 1.37%, Wahpeton = 1.56%, South = 1.14%.

5/ Lost and Unaccounted for Gas percentage of 0.7%.

L&UA 0.7%

**GREAT PLAINS NATURAL GAS CO.
RATE EFFECT OF PROPOSED DEMAND - NOVEMBER 1, 2014
NORTH DISTRICT**

	Last Rate Case 1/	Last Demand Change 2/	June 2014 PGA 3/	Proposed 4/	% Change from			Change from June 2014 PGA
					Last Rate Case	Last Demand Change	June 2014 PGA	
Residential								
Commodity Cost of Gas	\$5.6571	\$3.8879	\$4.5727	\$4.5727	-19.2%	17.6%	0.0%	\$0.0000
Demand Cost of Gas	1.9635	1.5253	1.5112	1.5178	-22.7%	-0.5%	0.4%	0.0066
Commodity Margin 5/	1.7671	1.8005	1.8005	1.8005	1.9%	0.0%	0.0%	0.0000
Total Rate	9.3877	7.2137	7.8844	7.8910	-15.9%	9.4%	0.1%	0.0066
Average Annual Usage (dk)	103.8	103.8	103.8	103.8				
Average Annual Cost of Gas	\$974.44	\$748.78	\$818.40	\$819.09	-15.9%	9.4%	0.1%	\$0.69
Firm General Service								
Commodity Cost of Gas	\$5.6571	\$3.8879	\$4.5727	\$4.5727	-19.2%	17.6%	0.0%	\$0.0000
Demand Cost of Gas	1.9635	1.5253	1.5112	1.5178	-22.7%	-0.5%	0.4%	0.0066
Commodity Margin	1.4471	1.4869	1.4869	1.4869	2.8%	0.0%	0.0%	0.0000
Total Rate	9.0677	6.9001	7.5708	7.5774	-16.4%	9.8%	0.1%	0.0066
Average Annual Usage (dk)	375.7	375.7	375.7	375.7				
Average Annual Cost of Gas	\$3,406.73	\$2,592.37	\$2,844.35	\$2,846.83	-16.4%	9.8%	0.1%	\$2.48
Customer Class	Commodity Change		Demand Change		Total Change		Average Annual Bill Change	
	(\$/dk)	(Percent)	(\$/dk)	(Percent)	(\$/dk)	(Percent)		
Residential	\$0.0000	0.0%	\$0.0066	0.4%	\$0.0066	0.1%	\$0.69	
Firm General Service	0.0000	0.0%	0.0066	0.4%	0.0066	0.1%	\$2.48	

1/ Base Cost of Gas Effective January 2007 in Docket No. G004/MR-06-1141.

2/ Demand in Docket No. G004/M-13-566, effective November 1, 2013.

3/ June 2014 PGA.

4/ Proposed in this docket, G004/M-14-____ effective November 1, 2014.

5/ Includes CCRA and GAP.

**GREAT PLAINS NATURAL GAS CO.
RATE EFFECT OF PROPOSED DEMAND - NOVEMBER 1, 2014
SOUTH DISTRICT**

	Last Rate Case 1/	Last Demand Change 2/	June 2014 PGA 3/	Proposed 4/	% Change from			Change from June 2014 PGA
					Last Rate Case	Last Demand Change	June 2014 PGA	
Residential								
Commodity Cost of Gas	\$5.9550	\$3.8667	\$4.5427	\$4.5427	-23.7%	17.5%	0.0%	\$0.0000
Demand Cost of Gas	1.2338	1.1963	1.1878	1.2742	3.3%	6.5%	7.3%	0.0864
Commodity Margin 5/	1.4279	1.4165	1.4165	1.4165	-0.8%	0.0%	0.0%	0.0000
Total Rate	8.6167	6.4795	7.1470	7.2334	-16.1%	11.6%	1.2%	0.0864
Average Annual Usage (dk)	88.2	88.2	88.2	88.2				
Average Annual Cost of Gas	\$759.99	\$571.49	\$630.37	\$637.99	-16.1%	11.6%	1.2%	\$7.62
Firm General Service								
Commodity Cost of Gas	\$5.9550	\$3.8667	\$4.5427	\$4.5427	-23.7%	17.5%	0.0%	\$0.0000
Demand Cost of Gas	1.2338	1.1963	1.1878	1.2742	3.3%	6.5%	7.3%	0.0864
Commodity Margin	1.1775	1.1687	1.1687	1.1687	-0.7%	0.0%	0.0%	0.0000
Total Rate	8.3663	6.2317	6.8992	6.9856	-16.5%	12.1%	1.3%	0.0864
Average Annual Usage (dk)	340.9	340.9	340.9	340.9				
Average Annual Cost of Gas	\$2,852.07	\$2,124.39	\$2,351.94	\$2,381.39	-16.5%	12.1%	1.3%	\$29.45
Customer Class	<u>Commodity Change</u>		<u>Demand Change</u>		<u>Total Change</u>		<u>Average Annual</u>	
	(\$/dk)	(Percent)	(\$/dk)	(Percent)	(\$/dk)	(Percent)	Bill Change	
Residential	\$0.0000	0.0%	\$0.0864	7.3%	\$0.0864	1.2%	\$7.62	
Firm General Service	0.0000	0.0%	0.0864	7.3%	0.0864	1.3%	\$29.45	

- 1/ Base Cost of Gas Effective January 2007 in Docket No. G004/MR-06-1141.
2/ Demand in Docket No. G004/M-13-566, effective November 1, 2013.
3/ June 2014 PGA.
4/ Proposed in this docket, G004/M-14-____ effective November 1, 2014.
5/ Includes CCRA and GAP.

**GREAT PLAINS NATURAL GAS CO.
DEMAND ENTITLEMENT ANALYSIS
NORTH DISTRICT**

Heating Season	Number of Firm Customers			Design Day Requirement			Total Entitlement + Storage + Peak Shaving			
	(1) Number of Customers	(2) Change From Previous Year	(3) % Change From Previous Year	(4) Design Day (dk)	(5) Change From Previous Year	(6) % Change From Previous Year	(7) Total Entitlement (dk)	(8) Change From Previous Year	(9) % Change From Previous Year	(10) % of Reserve Margin [(7)-(4)]/(4)
2014-2015	11,682	103	0.89%	14,812	672	4.75%	15,500	500	3.33%	4.64%
2013-2014	11,579	172	1.51%	14,140	(104)	-0.73%	15,000	0	0.00%	6.08%
2012-2013	11,407	177	1.58%	14,244	176	1.25%	15,000	159	1.07%	5.31%
2011-2012	11,230	48	0.43%	14,068	(96)	-0.68%	14,841	(1,000)	-6.31%	5.49%
2010-2011	11,182	(12)	-0.11%	14,164	(248)	-1.72%	15,841	0	0.00%	11.84%
2009-2010	11,194	8	0.07%	14,412	(37)	-0.26%	15,841	(1,000)	-5.94%	9.92%
2008-2009	11,186	41	0.37%	14,449	(413)	-2.78%	16,841	0	0.00%	16.55%
2007-2008	11,145	28	0.25%	14,862	(289)	-1.91%	16,841	0	0.00%	13.32%
2006-2007	11,117	(64)	-0.57%	15,151	(673)	-4.25%	16,841	0	0.00%	11.15%
2005-2006	11,181	81	0.73%	15,824	(49)	-0.31%	16,841	0	0.00%	6.43%
2004-2005	11,100	25	0.23%	15,873	(121)	-0.76%	16,841	0	0.00%	6.10%
2003-2004 1/	11,075	2,375	27.30%	15,994	2,559	19.05%	16,841	4,154	32.74%	5.30%
2002-2003	8,700	180	2.11%	13,435	(1,231)	-8.39%	12,687	(2,780)	-17.97%	-5.57%
2001-2002	8,520	19	0.22%	14,666	212	1.47%	15,467	0	0.00%	5.46%
2000-2001	8,501	304	3.71%	14,454	0	0.00%	15,467	0	0.00%	7.01%
1999-2000	8,197	82	1.01%	14,454	618	4.47%	15,467	0	0.00%	7.01%
1998-1999	8,115	227	2.88%	13,836	244	1.80%	15,467	0	0.00%	11.79%
1997-1998	7,888	215	2.80%	13,592	2,415	21.61%	15,467	3,950	34.30%	13.79%
1996-1997	7,673	267	3.61%	11,177	379	3.51%	11,517	1,459	14.51%	3.04%
1995-1996	7,406			10,798			10,058			-6.85%
Annual Average			2.67%			1.74%			2.91%	7.01%

Heating Season	Firm Peak Day Sendout			(14) Excess Per Customer [(7)-(4)]/(1)	(15) Design Day per Customer (4)/(1)	(16) Entitlement per Customer (7)/(1)	(17) Peak Day Sendout per Customer (11)/(1)
	(11) Firm Peak Day Sendout (dk)	(12) Change From Previous Year	(13) % Change From Previous Year				
2014-2015				0.0589	1.2679	1.3268	
2013-2014	13,236	1,530	13.07%	0.0743	1.2212	1.2954	1.1431
2012-2013	11,706	3,265	38.68%	0.0663	1.2487	1.3150	1.0262
2011-2012	8,441	(2,617)	-23.67%	0.0688	1.2527	1.3215	0.7516
2010-2011	11,058	2,134	23.91%	0.1500	1.2667	1.4167	0.9889
2009-2010	8,924	(769)	-7.93%	0.1277	1.2875	1.4151	0.7972
2008-2009	9,693	(348)	-3.47%	0.2138	1.2917	1.5055	0.8665
2007-2008	10,041	451	4.70%	0.1776	1.3335	1.5111	0.9009
2006-2007	9,590	43	0.45%	0.1520	1.3629	1.5149	0.8626
2005-2006	9,547	(923)	-8.82%	0.0910	1.4153	1.5062	0.8539
2004-2005	10,470	(942)	-8.25%	0.0872	1.4300	1.5172	0.9432
2003-2004	11,412	1,606	16.38%	0.0765	1.4442	1.5206	1.0304
2002-2003	9,806	(3,572)	-26.70%	(0.0860)	1.5443	1.4583	1.1271
2001-2002	13,378	1,699	14.55%	0.0940	1.7214	1.8154	1.5702
2000-2001	11,679	(1,699)	-12.70%	0.1192	1.7003	1.8194	1.3738
1999-2000	13,378	2,196	19.64%	0.1236	1.7633	1.8869	1.6321
1998-1999	11,182	(748)	-6.27%	0.2010	1.7050	1.9060	1.3779
1997-1998	11,930	267	2.29%	0.2377	1.7231	1.9608	1.5124
1996-1997	11,663	551	4.96%	0.0443	1.4567	1.5010	1.5200
1995-1996	11,112			(0.0999)	1.4580	1.3581	1.5004
Annual Average			1.63%	0.1010	1.4540	1.5550	1.1464

1/ Crookston was consolidated with the North District in 2003.

**GREAT PLAINS NATURAL GAS CO.
DEMAND ENTITLEMENT ANALYSIS
SOUTH DISTRICT**

Heating Season	Number of Firm Customers			Design Day Requirement			Total Entitlement + Storage + Peak Shaving			
	(1) Number of Customers	(2) Change From Previous Year	(3) % Change From Previous Year	(4) Design Day (dk)	(5) Change From Previous Year	(6) % Change From Previous Year	(7) Total Entitlement (dk)	(8) Change From Previous Year	(9) % Change From Previous Year	(10) % of Reserve Margin [(7)-(4)]/(4)
2014-2015	11,842	193	1.66%	16,312	1,019	6.66%	17,145	1,500	9.59%	5.11%
2013-2014	11,649	118	1.02%	15,293	443	2.98%	15,645	0	0.00%	2.30%
2012-2013	11,531	(13)	-0.11%	14,850	(18)	-0.12%	15,645	0	0.00%	5.35%
2011-2012	11,544	(8)	-0.07%	14,868	(297)	-1.96%	15,645	(380)	-2.37%	5.23%
2010-2011	11,552	10	0.09%	15,165	(267)	-1.73%	16,025	(1,170)	-6.80%	5.67%
2009-2010	11,542	77	0.67%	15,432	156	1.02%	17,195	(170)	-0.98%	11.42%
2008-2009	11,465	8	0.07%	15,276	(301)	-1.93%	17,365	0	0.00%	13.68%
2007-2008	11,457	(27)	-0.24%	15,577	(117)	-0.75%	17,365	0	0.00%	11.48%
2006-2007	11,484	(224)	-1.91%	15,694	(699)	-4.26%	17,365	0	0.00%	10.65%
2005-2006	11,708	(92)	-0.78%	16,393	(336)	-2.01%	17,365	0	0.00%	5.93%
2004-2005	11,800	60	0.51%	16,729	92	0.55%	17,365	0	0.00%	3.80%
2003-2004	11,740	40	0.34%	16,637	(413)	-2.42%	17,365	0	0.00%	4.38%
2002-2003	11,700	76	0.65%	17,050	(2,058)	-10.77%	17,365	(2,600)	-13.02%	1.85%
2001-2002	11,624	189	1.65%	19,108	7	0.04%	19,965	0	0.00%	4.49%
2000-2001	11,435	(41)	-0.36%	19,101	0	0.00%	19,965	0	0.00%	4.52%
1999-2000	11,476	280	2.50%	19,101	340	1.81%	19,965	0	0.00%	4.52%
1998-1999	11,196	(25)	-0.22%	18,761	374	2.03%	19,965	0	0.00%	6.42%
1997-1998	11,221	306	2.80%	18,387	431	2.40%	19,965	2,000	11.13%	8.58%
1996-1997	10,915	235	2.20%	17,956	353	2.01%	17,965	1,008	5.94%	0.05%
1995-1996	10,680			17,603			16,957			-3.67%
Annual Average			0.49%			-0.73%			-0.34%	5.61%

Heating Season	Firm Peak Day Sendout			(14)	(15)	(16)	(17)
	(11) Firm Peak Day Sendout (dk)	(12) Change From Previous Year	(13) % Change From Previous Year	Excess Per Customer [(7)-(4)]/(1)	Design Day per Customer (4)/(1)	Entitlement per Customer (7)/(1)	Peak Day Sendout per Customer (11)/(1)
2014-2015				0.0703	1.3775	1.4478	
2013-2014	14,457	1,941	15.51%	0.0302	1.3128	1.3430	1.2411
2012-2013	12,516	2,248	21.89%	0.0689	1.2878	1.3568	1.0854
2011-2012	10,268	(1,652)	-13.86%	0.0673	1.2879	1.3552	0.8895
2010-2011	11,920	(692)	-5.49%	0.0744	1.3128	1.3872	1.0319
2009-2010	12,612	(962)	-7.09%	0.1527	1.3370	1.4898	1.0927
2008-2009	13,574	888	7.00%	0.1822	1.3324	1.5146	1.1840
2007-2008	12,686	401	3.26%	0.1561	1.3596	1.5157	1.1073
2006-2007	12,285	(789)	-6.03%	0.1455	1.3666	1.5121	1.0697
2005-2006	13,074	(996)	-7.08%	0.0830	1.4002	1.4832	1.1167
2004-2005	14,070	(626)	-4.26%	0.0539	1.4177	1.4716	1.1924
2003-2004	14,696	425	2.98%	0.0620	1.4171	1.4791	1.2518
2002-2003	14,271	2,151	17.75%	0.0269	1.4573	1.4842	1.2197
2001-2002	12,120	(2,724)	-18.35%	0.0737	1.6438	1.7176	1.0427
2000-2001	14,844	(1,921)	-11.46%	0.0756	1.6704	1.7460	1.2981
1999-2000	16,765	828	5.20%	0.0753	1.6644	1.7397	1.4609
1998-1999	15,937	(133)	-0.83%	0.1075	1.6757	1.7832	1.4235
1997-1998	16,070	115	0.72%	0.1406	1.6386	1.7793	1.4321
1996-1997	15,955	(418)	-2.55%	0.0008	1.6451	1.6459	1.4617
1995-1996	16,373			(0.0605)	1.6482	1.5877	1.5331
Annual Average			-1.07%	0.0798	1.4671	1.5469	1.2163