

EXHIBIT 1-2(b)

Interstate's Minnesota Tariff for Independent Exchange Carrier (ILEC) Services and Competitive Exchange Carrier (CLEC) Services

FILED DATE: 7-23-20

Will Seuffert
Acting Executive Secretary, General Counsel
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101

Re: Interstate Telecommunications Cooperative tariff revisions in compliance with
Docket No. P-5151/SA-18-680 and Base tariff

Dear Mr. Seuffert:

Enclosed via e-filing are revised tariff pages for Interstate Telecommunications Cooperative herein referred to as (“ITC”). ITC was granted its Petition for an Amended Certificate of Authority as a CLEC to expand its service area in Lincoln County, MN in Docket No. P-5151/SA-18-680. The authority was contingent on Interstate filing a revised tariff. ITC operates as an independent local exchange carrier in Minnesota. In this filing ITC is adding CLEC services that will be offered in Lincoln County. The cover page to ITC’s Minnesota Tariff now acknowledges that this tariff covers both ILEC and CLEC operations.

Tariff Sheets Edited

Section 1, page 1, Revision 1
Section 3, page 2, Revision 1
Section 3, page 6, Revision 1
Section 4, page 1, Revision 4
Section 4, page 2, Revision 2
Section 4, page 8, Original
Section 5, page 2, Revision 8
Section 5, page 43, Revision 2
Section 5, page 46, Revision 3
Section 5, page 76, Revision 5
Section 5, page 78, Revision 6
Section 10, page 5, Revision 1
Section 10, Page 7, Revision 1
Section 10, Page 9, Revision 1

These revised pages are filed with an effective date of July 24, 2020 and are included in the base tariff.

Please call me at (651) 621-8306 with any questions concerning this filing.

Sincerely,

/s/ Mary T. Buley

Mary T. Buley
Senior Telecommunications Specialist

Enclosures

cc: Jim Canaan, Interstate Telecommunications Cooperative
Ren Preheim, Interstate Telecommunications Cooperative

SCHEDULE OF RATES

FOR

TELEPHONE SERVICE

Applying to the Intrastate Telephone Service
Furnished Within The
State of Minnesota

For Interstate Telecommunications Cooperative for Independent Exchange Carrier (ILEC) Services and Competitive Exchange Carrier (CLEC) Services.

Explanation of Symbols

The following symbols are applicable to all sections of this Tariff schedule:

- (C) - Change in Regulation or Condition which may affect a Rate or Charge.
- (D) - Discontinued Rate, Charge, Regulation or Condition.
- (I) - Increase in Rate or Charge
- (N) - New Rate, Charge, Regulation or Condition.
- (R) - Reduction in Rate or Charge.
- (T) - Changed Text with no effect on Rate, Charge, Regulation or Condition.

- (U) - Updated to current existing Rate.

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GENERAL REGULATIONS

1. GENERAL
 - A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Minnesota by Interstate Telecommunications Cooperative, Inc. hereinafter referred to as the Company, subject to the jurisdiction of the Minnesota Public Utilities Commission.
 - B. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.
2. UNDERTAKING OF THE COMPANY
 - A. The Company undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified. This undertaking is dependent upon the availability of facilities. The facilities used to provide a particular service shall be chosen by the Company and are not represented to be suitable for any one service. The Company does not undertake to transmit messages.
3. LIABILITY OF THE COMPANY
 - A. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities, and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. The maximum refund or charge will not exceed an estimated amount equal to such charge or refund for a 6 month period. No other liability shall in any case attach to the company.
 - B. The company shall be indemnified and saved harmless (including costs and reasonable attorney's fees) by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus, systems and their associated wiring of the customer; against claims for any accident, injury, or death occasioned by the Company's equipment or facilities when such is not due to negligence of the Company; and against all other claims arising out of any act or omission of a customer in connection with the facilities provided by the Company.

GENERAL REGULATIONS

3. LIABILITY OF THE COMPANY (Continued)
- C. The Company is not liable for any defacement of or damage to the premises or property of a customer resulting from the existence of facilities furnished by the Company on the premises, or the installation or removal of such facilities, unless such defacement or damage is the result of the negligence of the Company.
 - D. The customer indemnifies and saves the Company harmless against any accident, injury or death caused through the use of telephone apparatus which fail to meet the dielectric requirements as established by the Company when such apparatus is provided by the customer. The Company has the right of refusing to, or ceasing to, render telephone service to a customer if at any time any of the telephones, appliances, lines, or apparatus on the customer's premises shall be considered unsafe by Company personnel, or if the use of the service shall be prohibited by or forbidden under any law, ordinance or regulation.
 - E. When lines of another telephone company are used in establishing connection to points not reached by the lines of the Company, the Company is not liable for any act or omission of that other company.

4. USE OF SERVICE

A. General

Service is furnished for use by the customer and may be used only by others as specifically provided elsewhere in this tariff.

B. Unlawful Use of Service

Service shall not be used for any unlawful purpose. The Company may refuse to furnish service to an applicant or may disconnect the service of a customer when:

1) A government law enforcement agency, acting within its jurisdiction, advises the Company that such service is being used or will be used unlawfully or for an unlawful purpose, or

2) The Company has other information which reasonably causes it to believe that such service is being used or will be used unlawfully or for an unlawful purpose.

GENERAL REGULATIONS

4. USE OF SERVICE (Continued)

C. Obscenity

Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material which is obscene, lewd, lascivious, filthy or indecent.

D. Impersonation

Service shall not be used to impersonate another person with fraudulent or malicious intent.

E. Harassment

Service shall not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass such other person.

F. Fraudulent Use

1) Service shall not be used to transmit a message, to locate a person, or to otherwise give or obtain information without payment of the charges applicable to such use.

2) No device shall be used by a customer with the service or facilities of the Company for the purpose of avoiding payment of the applicable charge.

3) The Telephone Company will obtain an injunction prior to disconnecting service in cases of fraudulent use of the service.

G. Interference With or Impairment of Service

Service shall not be used in any manner which interferes with another person in the use of his service, prevents another person from using his service, or otherwise impairs the quality of service to other customers.

H. Subscribing to Adequate Service

If a customer's use of service interferes unreasonably with the service of other customers, he will be required to take service in sufficient quantity or of a different class or grade.

I. Resale of Service

The resale of service is not permitted unless the customer is in compliance and certified under Section 214 of the Communications Act, and if included in this Tariff.

GENERAL REGULATIONS

4. USE OF SERVICE (Continued)
 - J. Location of Service

Service, except Coin Telephone Service, shall not be so located in such a manner as to enable anyone other than authorized users to use the service.
5. APPLICATIONS FOR SERVICE
 - A. An application for service, made in writing, establishes the contract between the Company and the customer on the terms and conditions set forth in this Tariff. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred.
 - B. All new customers will be required to complete an Application for Service and sign the completed form. Customers unable to do this at one of our business offices can provide the required information via a telephone conversation with any business office. Service will be provided for a limited time without a signed application but the completed form will be mailed to the customer and requested to be returned by a specific date. If the signed application is not returned within the allotted period of time, all services will be disconnected.
 - C. Any change in rates or regulations prescribed by the Minnesota Public Utilities Commission modifies the terms and regulations of contracts to the extent of such change.
6. MINIMUM CONTRACT PERIODS
 - A. Except as otherwise provided, the minimum contract period is one month for all services furnished.
 - B. Where monthly construction charges are involved, such charges are payable as set forth in Section 5, GENERAL SERVICES.
 - C. The length of minimum contract period for directory listings, and for Joint User Service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to the customers.
 - D. The Company may require a minimum contract period longer than one month at the same location in connection with special (nonstandard) types or arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.
7. CANCELLATION OF APPLICATION FOR SERVICE PRIOR TO ESTABLISHMENT OF SERVICE
 - A. Where the applicant cancels an order for service prior to the start of installation or special construction of facilities, no charge applies.

GENERAL REGULATIONS

7. CANCELLATION OF APPLICATION FOR SERVICE PRIOR TO ESTABLISHMENT OF SERVICE (Continued)
- B. Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the lower of the following charges applies:
- 1) The total costs (including overheads) in connection with providing and removing such facilities.
 - 2) The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this Tariff plus the full amount of any installation and termination charges applicable.
- C. Where special construction of facilities has been started prior to cancellation, and there is another requirement for the specially constructed facilities in place, no charge applies.
- D. Where special construction of facilities has been started prior to the cancellation, and there is no other requirement for the specially constructed facilities, a charge equal to the costs incurred in the special construction (including overhead) applies. Where one or more, but not all, of the service involved in the special construction are canceled, a charge equal to the cost (including overheads) incurred for the discontinued service applies.
- E. Installation or special construction of facilities for a customer starts when the Company incurs any expense in connection therewith which would not otherwise have been incurred and the customer has advised the Company to proceed with the installation or special construction.
8. ESTABLISHING CREDIT
- A. The Company, in order to assure the payment of its charges for service, will require applicants and customers to establish and maintain credit.

GENERAL REGULATIONS

8. ESTABLISHING CREDIT (Continued)

- B. The establishment or re-establishment of credit as provided in this Section shall not relieve the applicant or customer from compliance with other provisions of this Tariff as to deposits and the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

1) Applicants for Service

The Company may refuse to furnish service to an applicant that has not established credit or has not paid charges for service previously furnished by the Company at the same or another location, until a credit rating is obtained.

- a. All Customers of the cooperative are classified into one of three credit classifications.

Prior customers that have established a credit rating with ITC Telecom will keep their prior credit score. A new customer that provides a credit reference from another telephone company will be given a score similar to what they earned with their prior service provider. In the absence of these qualifiers, new customers will be provided with a credit rating based only on their past history reflecting their purchase and payment of utility services as indicated by Online Utility Services, a credit rating entity.

“B” Classification is defined in the ITC scoring system as a customer with a score of 750-1000. This classification will be indicated as a ‘green’ credit worthiness indication from Online Utility Services.

“C” Classification is defined in the ITC scoring system as a customer with a score of 550-749. This classification will be indicated as a ‘yellow’ credit worthiness indication from Online Utility Services.

“D” Classification is defined in the ITC scoring system as a customer with a score of 0-549. This classification will be indicated as a ‘red’ credit worthiness indication from Online Utility Services.

- 2) Payment of a cash deposit to the Company in accordance with Section 2, Item 9.

GENERAL REGULATIONS

8. ESTABLISHING CREDIT (Continued)

C. 2) Customers

- a. A customer may be required to re-establish credit by the payment or increase of a cash deposit in accordance with Section 2, Item 9 when any of the following conditions occur:
 - (1) The customer's service has been disconnected by the Company for failure to pay a delinquent bill, in accordance with Section 2, Item 13.
 - (2) The Company has reason to question the customer as a credit risk.
- b. Payment by the customer of delinquent bills will not of itself relieve the customer from the obligation of establishing his credit with respect to the account involved or with respect to any other class of service which the Company may be providing such customer.
- c. A customer may be required to re-establish credit in accordance with Section 2-8-B-1-a (Preceding Page) when the amount of service furnished or the basis on which credit was formerly established has significantly changed.
- d. If a customer fails to re-establish his credit as required by the Company his service may be disconnected no sooner than five days after mailing or delivery of written notice of intention to disconnect.
- e. All disconnection notices must precede the action taken by at least five days excluding Sundays and legal holidays.
- f. Service shall not be disconnected on any Friday, Saturday, Sunday or legal holidays, or at any time when the utilities business offices are not open to the public, except where an emergency exists.

9. DEPOSITS

- A. Each customer indicating a "B" (green) credit rating will subscribe to services without paying a deposit. Each customer indicating a "C" (yellow) credit rating will subscribe to services, paying a deposit equal to one month's recurring charges for service and equipment rental, including taxes and fees. Each customer indicating a "D" (red) credit rating will pay a deposit equal to two month's recurring charges for service and equipment rental, including taxes and fees. Customers have ten business days from the date of installation to return the signed application and deposit. If the signed application and deposit are not received after 10 days the customer's service will be suspended, subject to full termination after 30 days.

GENERAL REGULATIONS

9. DEPOSITS (Continued)

- B. Interest shall be paid on deposits at the rate set pursuant to Minnesota law (Minn. Stat. 325E.02 (b)). Interest on deposits shall be payable from the date of deposit to the date of refund or disconnection. Interest will be paid annually as a credit on customer billing. Ongoing customer credit ratings will be maintained based upon the credit events specified in Section 8 B 1. The deposit shall be refunded to customers with a "B" credit rating, but no sooner than 6 months after initial service, as a credit on the customer bill. The deposit and interest will be applied to the delinquent balance upon termination of services.

ITC will provide each customer with an explanation in writing describing why a deposit is required and under what conditions, if any, the deposit will be diminished upon return. ITC will issue a receipt of deposit to each customer from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is unavailable.

- C. Federal, State or Municipal governmental agencies may not be required to make deposits.

10. CREDIT POLICY

- A. The following Credit Events earn the indicated adjustments for ITC Customers:

Prompt Invoice Payment	+50
Late Notice	-50
Late Fee	-20
Disconnect for Non-Pay	-250
Insufficient Funds Check	-250
Write Off	-500

11. CUSTOMER BILLING

- A. Regular bills will be issued once each month. For billing purposes each month is presumed to have thirty days.
- B. Special bills for long distance telecommunications service may be issued at any time when charges are unusually high and the Company is uncertain as to the customer's ability to pay such charges.
- C. Services which are charged for at monthly rates are billed in advance for one month's service.
- D. Services which are charged for at other than monthly rates are billed in arrears, except when payment for messages is made by cash deposit in the coin telephone.
- E. Detail call information, such as the time at which made, duration and destination may be provided for long distance telecommunications message service.
- F. Retroactive billing adjustments will not be made for a period exceeding six months.

GENERAL REGULATIONS

12. PAYMENT FOR SERVICE

- A. The customer is responsible for the payment of rates and charges for all services furnished including, but not limited to, calls originated or accepted at a customer's service location.
- B. Bills are due when rendered and may be paid at any of the Company's public business offices or other authorized payment locations.
- C. Charges for a message originated or accepted at a coin telephone shall be paid by cash deposit in the coin telephone unless arrangements for billing have been made.
- D. Non-sufficient Fund or No Account Checks

When a customer pays the monthly bill with a non-sufficient fund or no account check, a charge of \$30.00 will be made to that customer to cover the administrative costs incurred in handling the transaction.

13. FAILURE TO PAY FOR SERVICE

A. Regular Monthly Bills

- 1) Customer bills are mailed on the last work day of the month. A customer is considered to be delinquent in the payment of a regular monthly bill when the sum due is not received on or before noon of the 19th of the same month or the closest working day to the 19th.
- 2) During the afternoon of the 19th or the closest working day to the 19th of the month the billing clerk will produce and mail the delinquent notices. The delinquent notice shall advise the customer of the amount or amounts that are delinquent and specify the date when the amounts must be paid.
- 3) If the amount or amounts specified on the delinquent notice are not paid by the date specified the service will be disconnected.
- 4) All customers that are disconnected will be re-connected when their past due amount is paid and their security deposit is determined to be adequate.
- 5) A reconnection fee of \$25.00 per account per monthly occurrence is charged when service is re-established for customers who have been disconnected for non-payment.

GENERAL REGULATIONS

13. FAILURE TO PAY FOR SERVICE (Continued)

B. Special Bills

- 1) A customer is delinquent in the payment of a special bill, as described in Section 2, Item 11.B when the sum due is not paid upon presentation.
- 2) When a customer is delinquent in the payment of a special bill, the Company may disconnect the service no sooner than five working days after mailing a written notice of intention to disconnect.

C. Late Payment Charge

A Late Payment Fee in the amount of 1.5% monthly, with a \$10.00 minimum charge, will be applied on any past due balance. This charge will be applied five (5) business days after the Final Notice is mailed but prior to the monthly bill being generated. Late Fee charges do not apply to final accounts.

GENERAL REGULATIONS

14. RESTORAL OF SERVICE

- A. If a customer's service is restored after having been disconnected in accordance with this Tariff and a Company service order to terminate such service has not been completed when such service is restored, the customer will be required to pay Service Charges specified in Section 6 of this Tariff.
- B. When a customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon full compliance with this Tariff.

15. TELEPHONE NUMBERS

The customer has no proprietary right in a telephone number; and the Company may change the telephone number of a customer whenever, in the conduct of its business, it deems it desirable to do so.

16. DIRECTORIES

- A. The Company will furnish to its customers, without charge, its directory as necessary for the efficient use of the service. Copies of other directories may be provided at a nominal charge.
- B. Directories regularly furnished to customers remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company, shall be used in conjunction with any directory furnished by the Company.
- C. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the Directory Assistance operator, shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

GENERAL REGULATIONS

17. OWNERSHIP OF FACILITIES

Facilities furnished by the Company remain the property of the Company until transferred or abandoned.

18. ACCESS TO FACILITIES

The customer shall provide employees and agents of the Company access to Company facilities, at all reasonable times.

19. REARRANGEMENT, REPAIR, MAINTENANCE, DISCONNECTION AND REMOVAL OF FACILITIES

- A. All facilities owned by the Company will be maintained by it, except where such facilities are situated, in the judgment of the Company, in hazardous or inaccessible locations.
- B. Customers may not rearrange, disconnect, remove or otherwise tamper with, or permit others to rearrange, disconnect, remove, or tamper with any facilities owned by the Company, except with the Company's written consent, or as specified in this Tariff.

20. DAMAGE, LOSS, OR DESTRUCTION OF COMPANY FACILITIES

All ordinary expense of maintenance and repair of Company facilities, unless otherwise specified in this Tariff, is borne by the Company. If any of the Company's facilities are damaged, lost or destroyed and not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the lost or destroyed facilities or restoring the damaged facilities to their original condition, except when caused by the negligence of the Company.

21. POWER SUPPLY

The customer is responsible for providing a suitable supply of commercial electrical power, including outlets, when and where required by the Company for the operation of any Company-provided telecommunications equipment on the customer's premises.

GENERAL REGULATIONS

22. INTERRUPTIONS TO SERVICE

- A. When service is interrupted and the interruption exceeds a 24-hour period (as measured from the time the interruption is reported to or detected by the Company, whichever occurs first, unless otherwise stated in another Section of this Tariff or that of a connecting company which governs), a credit allowance will be made, at the customer's request, for the service which is rendered useless and inoperative due to the interruption.
- B. A credit allowance will not be given for:
 - 1) Interruptions caused by the negligence or willful act of the customer.
 - 2) Interruptions caused by customer-provided facilities.
 - 3) Interruptions caused by electrical power failure where the customer furnishes such electric power.
- C. The credit allowance will be based upon the ratio of the duration of the service interruption (measured from the time the interruption is reported to or detected by the Company, whichever occurs first) to the total time in a 30 day month. That ratio, multiplied by the monthly rate for the service affected shall determine the amount of the credit allowance. No other liability shall attach to the Company in consideration of such interruption to service. Retroactive billing adjustments will not be made for a period exceeding three years.

23. IDENTIFICATION OF PARTIES TO COMMUNICATIONS

The calling party shall establish his identity as often as may be necessary in the course of any communication.

The calling party shall be solely responsible for establishing the identity of the party with whom connection is made at the called station or stations.

24. LIMITING OF COMMUNICATIONS

The Company may limit communications over its facilities during emergencies which result in a shortage of facilities.

GENERAL REGULATIONS

25. TERMINATION OF SERVICE
- A. Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company in advance and upon payment of the termination charges given below in addition to all charges due for service which has been furnished.
- 1) In the case of service for which the minimum contract period is one month, the termination charges are the charges due for the balance of the initial month.
 - 2) In case of additional directory listings and Joint User Service, where the listing has appeared in the directory, the termination charges are the charges due to the end of the directory period. In the following cases, however, charges will continue only to the date of termination of the extra listing or Joint User Service, subject to a minimum charge for one month:
 - a. The contract for the main service is terminated.
 - b. The listed party or joint user becomes a customer to telephone exchange service.
 - c. The listed party moves to a new location.
 - d. The listed party or joint user dies.
 - 3) In the case of special equipment for which the minimum contract period is in excess of one month at the same location the charges will be determined on a case by case basis.
- B. Service may be terminated after the expiration of the minimum contract period, upon the Company being notified in advance and upon payment of all charges due to the date of termination of the service.

GENERAL REGULATIONS

26. DISCONNECTION OF SERVICE FOR CAUSE

The Company may disconnect the service of a customer upon the violation of, or noncompliance with, any of the regulations or other conditions contained in this Tariff governing the furnishing of service.

Such disconnection for cause may include non-payment of undisputed state or interstate long distance service charges billed by the Company or exchange service charges including any FCC-approved end user charge or both.

Disconnection shall take place only after notification to the customer by the Company of its intent to disconnect service; provided, however, despite this requirement of notice by other provisions of this Tariff, the service may be disconnected without notification to the customer in the event of:

- A. Customer use of facilities in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- B. Tampering with the equipment furnished and owned by the Company.
- C. Circumstances which will endanger the safety of Company employees or others.

When service is disconnected for cause, the customer has the right to appeal to the Minnesota Public Utilities Commission. If the Commission, upon hearing such appeal, determines service has not and will not be used in violation of any of the regulations or other conditions contained in this Tariff, the service will be promptly restored.

27. REFUSAL OF SERVICE

The Company may refuse to furnish service if it has reasonable cause to believe that the service will be used in violation of, or noncompliance with, any of the regulations or other conditions contained in this Tariff governing the furnishing of such service. If the Company so refuses to furnish service it will inform the applicant of his right to appeal to the Minnesota Public Utilities Commission. If the Commission shall, upon hearing such appeal, determine that the service will not be used in violation of any of the regulations or other conditions contained in this Tariff, the service will be promptly furnished.

28. APPLICATION OF RATES AND CHARGES

- A. General
 - 1) Determination as to whether subscriber's service should be classified as business or residence service is based upon the character of the use which is to be made of the service.

GENERAL REGULATIONS

28. APPLICATION OF RATES AND CHARGES (Continued)
- A. General (Continued)
- 2) While the location at which service is furnished is, in most cases, a dependable index of the character of use and rates for business and residence service are generally applied on this basis, the character of use is controlling in all instances regardless of the location.
 - 3) Flat rate and message rate services are not furnished in the same premises unless it is established that neither service will be used to supplement the other.
 - 4) Classification and application of rates for business and residence services offered to customers, rather than for collective use, are set forth herein. (Collective use would include services such as semi-public, public, or service station service.)
- B. Business Use
- 1) Local Service rates apply to any service provided for customer use in any premise regularly used in whole or in part for any business, trade or professional use, or:
 - a: For both business and residence use.
 - b. To such service for which a business type of directory listing or other indication, such as advertising in any form apply.
 - c. Where the customer engaged in a business, trade or profession is not a customer to or authorized user of business telephone service in the same exchange.
 - 2) Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
 - 3) Service to Churches - see D below.

GENERAL REGULATIONS

28. APPLICATION OF RATES AND CHARGES (Continued)
- C. Residence Use
- 1) Local Service rates apply to service provided for customer use in the residence of an individual or family, (such as single residence, or a private dwelling, apartment house or hotel, or other building, trailer, etc.), where the service will be used solely by the customer or members of his/her family, and such use will be primarily for personal, social and domestic purposes and only incidentally for business purposes, and/or:
 - a) The listings furnished include no designation, title or other matter indicating the business, trade, or profession in which the customer or any other authorized user of his service is engaged.
 - b) The customer or other authorized user of the residence service is a person with a doctor's degree who is engaged in the practice of medicine, surgery, dentistry, optometry, osteopathy, etc., and is also a customer to, or an authorized user of business service in the same or another premise in the same exchange, in which case the title may be included in any listing of the residence service if necessary for purposes of identification of such person but not of any value for any business purpose.
 - c) The customer or other authorized user of the service is employed as a clergyman, military or naval officer, is a retired clergyman, officer or professional man; in which cases a title, such as Rev., Father, Rabbi, Capt., Dr., etc., if necessary for purposes of identification of such person but not of value for any business purpose, may be included in the listing.
 - d) When in the judgment of the Company a descriptive title or designation is included in a listing is necessary to properly identify the customer or an authorized user of his service, but not of value for any business purpose.
 - 2) Local service rates also apply to service provided for customer use in the following cases where the use of the service is primarily for personal, social or domestic and only incidentally for business purposes or:
 - a) At lodging or rooming houses where the total tenants never exceeds five (5) or at boarding houses where the total patrons never exceed ten (10).

GENERAL REGULATIONS

28. APPLICATION OF RATE AND CHARGES (Continued)
- C. Residence Use (Continued)
- 2) (Continued)
- b) To station services in college fraternity or sorority houses where the members lodge or board.
 - c) To station service in quarters of clubs, including civic organizations and fraternal societies, where an attendant is not regularly provided, or where the quarters are neither continuously nor frequently open or in use, and use of the service is primarily for personal, social or domestic purposes and only incidentally for business purposes.
- D. Service to Churches
- 1) Business rates apply for service in churches when:
- a) The telephone is located in the church and used in the administration of the church and its activities.
 - b) A telephone is located in an outer office of the study for the use of a secretary or others.
 - c) The telephone in the church includes a type of telephone intercommunicating system or a signaling system, (excluding hold only feature).
 - d) Service is furnished in a residence of a clergyman and one or more extension telephones connected to the service are located in the church where business rates would normally apply.
- 2) Residence rates apply when:
- a) A telephone is located in the clergyman's residence.
 - b) The telephone is located in the church hall or kitchen and its use is for social or domestic purposes.
 - c) The telephone is located in the clergyman's residence and an extension is located in the church where residence rates would apply.
 - d) When conditions in a), b), or c) preceding are met, the residence telephone may be listed in the alphabetical listing which lists either the name of the Pastor or the church may be provided at the rates shown under Directory Listings in the General Services Section of this Tariff. Residence rate treatment does not entitle the church to a listing in the classified section of the telephone directory without additional charge.

GENERAL REGULATIONS

28. APPLICATION OF RATE AND CHARGES (Continued)

E. Service to Schools and Public Libraries

1) Definitions:

- a) "School" means a public, non-public, and church or religious organization school that has classes within the range from kindergarten to grade 12 that meets state compulsory attendance requirements.
- b) "Public Library" means a library available to the public which is operated by a county or other local government.
- c) "Basic Service to School Classrooms" means access to the local network and tone dial service.
- d) "Basic and Advanced Service" includes any service for which the Company may receive compensation from, or a set off against its obligation to, the Federal universal service fund and/or any Minnesota universal service fund as a result of the discount provided pursuant to this tariff position.

2) Basic Service to School Classrooms

A discounted flat rate shall be provided, upon request, to a school that installs additional basic service to each classroom or other areas of the school designated by the school board at a level determined by the Company that is less than the Company's flat rate for an access line for a business customer and the same as or greater than the Company's flat rate for an access line for a residence in the same area.

3) Basic and Advanced Services to Schools and Public Libraries

A discount rate may be provided upon request, to a school or public library for basic and advanced services. If a request is received by the Company for a discounted rate before the requirements for the Company to receive compensation from, or a set of its obligations to, the federal or state universal service fund are determined, the Company, in its sole discretion, may determine whether to provide any discount of its services. If a request is received by the Company for a discounted rate after the requirements for the Company to receive compensation from, or a set off of its obligations to, the federal or state universal service fund are determined, both the Company and the requesting school or library shall comply with all applicable requirements.

4) Limitations of Resale

- a) A school or public library receiving discounted services may not resell, sub-lease or in any other manner allow entities that would not qualify for the discount to obtain those services.

GENERAL REGULATIONS

28. APPLICATION OF RATE AND CHARGES (Continued)

E. Service to schools and Public Libraries (Continued)

4. Limitations or Resale (Continued)

b) A telecommunications provider, telephone company, or an authorized agent of the school or public library possessing all authorization needed to provide telecommunications service to the school or library may request that the Company provide the service to the telecommunications provider, telephone company or agent at the discounted rate for the exclusive purpose of providing the requested service to a qualifying school or public library that has requested the service. A telecommunications provider, telephone company, or an authorized agent shall not be entitled to any additional discount on services qualifying for a discount under this tariff and the discounted rate offered by the Company shall not be considered its retail rate for this service.

GENERAL REGULATIONS

(RESERVED FOR FUTURE USE)

GENERAL REGULATIONS

29. SPECIAL CONSTRUCTION

A. Private Property

- 1) An average amount of entrance and distribution facilities may be furnished by the Company, provided the facilities are of the standard type normally furnished for the particular location or kind of service.
- 2) If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.
- 3) The customer will provide the Company, without charge, written permission for the placing of the Company's facilities on the property.

B. Underground

- 1) When feasible, conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for Company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and a electric light or power conduit or conductor shall be in accordance with the Company's specifications. The customer shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the customer or his representatives or from freezing or improper drainage.
- 2) The cost of relocating underground entrance facilities at the customer's request will be borne by him.

GENERAL REGULATIONS

30. SPECIAL ASSEMBLIES OF EQUIPMENT OR SPECULATIVE PROJECTS
- A. Special Assemblies of Equipment or Speculative Projects, for which provision is not otherwise made in this Tariff or those involving unusual costs, may be provided where practicable, if not detrimental to any of the services furnished by the Company.
- 1) The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof, and will include, but not limited to, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:
- a) Maintenance expense
 - b) Depreciation expense - including reusable and nonrecoverable items
 - c) Administration expense
 - d) Taxes - including Federal Income Tax
 - e) Any other specific items of expense that may be associated with the facility provided.
 - f) A reasonable return on investment
- 2) The estimated installation cost used in the derivation of the various expense items shall include but not limited to, the following:
- a) Material
 - b) Material overhead
 - c) Installation labor
 - d) Installation labor overhead
 - e) Special permits and/or fees required by government agencies
- B. In connection with Marketing and Sales studies or programs, the Company reserves the right to waive Service Charges within specified areas for such periods of time as designated by the Company.

GENERAL REGULATIONS

31. ADJUSTMENTS FOR MUNICIPALITY PAYMENTS
- A. If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Company and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the customers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.
32. CUSTOMER PREMISE INSIDE WIRING
- A. Inside Wiring (I/W) is the facility used to extend the Exchange Carrier (EC) network from the demarcation point to the location where the connection is made to the Customer's Premise Equipment (CPE).
- B. Inside Wiring is deregulated and detariffed January 1, 1987, as ordered by the F.C.C.
- C. Customers must make their own arrangements for provisioning of inside wire with the option for them to provide I/W themselves, arrange I/W installation, removal, replacement, rearrangement or maintenance with a vendor of their choice, or request the telephone company to perform their service request. The telephone company provides maintenance and installation of I/W on a deregulated basis.
- D. Telephone company specific rates and charges may be obtained from the business office.
- E. See Section 3 for the definition of the demarcation point. The demarcation point is the point where regulated access terminates.
- F. In the event that the customer, or someone on the customer's behalf, provides, maintains or attempts to provide or maintain inside wire, the customer shall indemnify and hold the Company harmless from any and all liability for damage to property or death of or injury to any person or persons directly or indirectly arising out of or caused, in whole or in part, by the customer's acts or those of anyone acting on the customer's behalf.

GENERAL REGULATIONS

32. CUSTOMER PREMISES INSIDE WIRING (Continued)

G. Responsibility of the Customer

- 1) The installation of inside wire must be in accordance with technical standards which may be obtained from the Company business office.
- 2) The customer assumes the risk of loss of service, damage to property or death to or injury of the customer or anyone acting on behalf of the customer.

H. Violation of Regulations

- 1) Where any customer-provided inside wire and jacks have been installed or any inside wire and jacks have been maintained by the customer in violation of the technical standards, the Company will promptly notify the customer of the violation and will take such immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.
- 2) The customer shall discontinue use of the customer-provided inside wire and jacks or correct the violation and notify the Company in writing within ten days after receipt of such notice that the violation has been corrected.
- 3) Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of the Tariff.

GENERAL REGULATIONS

33. PROVISION OF EQUIPMENT
- A. Customer Premises Equipment (CPE) is deregulated and detariffed. Customers must make their own arrangements for premises equipment with the option for them to provide the equipment themselves, arrange the provision and maintenance of equipment with a vendor of their choice, or request the telephone company to provide and/or maintain their premises equipment.
- B. Telephone company rates and charges for the purchase, lease and maintenance of customer premises equipment may be obtained from the business office. The Company provides these services on a deregulated basis.
- C. Customer provided equipment may be connected at the customer's premises to facilities of the Company for use with individual line, Teen Line, Centrex, PBX, key systems, semi-public paystations, and exchange service in compliance with FCC regulations, provided any device so used does not:
- 1) Endanger the safety of Company employees or the public;
 - 2) Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;
 - 3) Interfere with the proper functioning of the equipment or facilities of the Company;
 - 4) Impair the operation of the communication system;
 - 5) Otherwise injure the public in its use of the Company's services.
- D. Customers may connect equipment or systems registered or grandfathered by the FCC directly to the Company network subject to the provisions as stated in this Tariff.
- E. Responsibility of the Customer
- 1) Upon notification from the Company that the customer provided equipment is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
 - 2) The customer will be responsible for the payment of maintenance visit charges for service calls by Company employees to the customer's premises where a service difficulty or trouble report results from customer provided equipment and/or inside wire.
 - 3) The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, installation charges, service charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.

GENERAL REGULATIONS

33. PROVISION OF EQUIPMENT (Continued)

F. Responsibility of the Company

- 1) The technical criteria relative to provision of customer provided systems and equipment is contained in tariffs on file with the FCC.
- 2) The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer provided equipment or systems
- 3) The Company shall not be responsible for the installation, operation or maintenance of any customer provided communications systems or equipment.
- 4) The Company will make reasonable attempts, where practicable, to notify the customer that temporary discontinuance of service may be required to eliminate service difficulty resulting from customer provided equipment and Service Charges will apply. However, where prior notice is not practicable, the Company may temporarily discontinue the service in accordance with FCC rules.

34. BILLING AND COLLECTION SERVICE

A. Bill

The company will create a bill that is typed, machine-printed, or electronically created and rendered regularly via the US Postal Service or the Internet. The company shall contain an itemized listing of all charges and the period of time covered by the billing. Statements itemizing message toll charges will be included in the bills to the customers.

Bills sent to customers via the Internet are referred to as E-statements. E-statement customers must have regular access to the Internet and designate a specific e-mail address to receive notification their bill is viewable. An E-statement customer must pre-register to receive their bill via the internet, and will be assigned a username and a password, which is only known by the customer and company designated representatives. E-statement customers are notified each month by receiving an e-mail message, which advises the customer their bill can be viewed and or printed at their convenience. Notification that bills are viewable will be sent to E-statement customers on or before the day other customers are mailed their bills via the US Postal Service. E-statement customers may request a paper copy by contacting the business office. An entry is recorded by the Telephone Company denoting the time and date each time the bill is viewed by the customer. If a customer disconnects their service the final bill rendered will be mailed via the US Postal Service.

GENERAL REGULATIONS

34. BILLING AND COLLECTION SERVICE (Continued)

B. Unbilled Toll

E-Statement customers have the ability to analyze their unbilled toll during the month prior to when they are billed for their usage.

C. Rates

E-statement service No Charge

The company concurs with the interexchange carriers standard contract rates.

35. TAXES OR FEES TO BE BILLED TO CUSTOMERS

A. General

When a municipality or political subdivision imposes upon the company any license, occupation, franchise, permit, inspection or other similar tax, such tax, fee or charge shall be billed to the telephone customers receiving service within the municipal or political subdivision, allocated uniformly on the basis of each such customers monthly charges for the types of service made subject to such tax, fee or charge.

DEFINITIONS

ACCESS LINE - A line which connects a customer to the central (switching point) office of an exchange through which local calls can be made without additional charge.

ADDITIONAL LISTING - Any listing of a name or information in connection with a customer's telephone number beyond that to which he is entitled without additional charge in connection with his regular service.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premise a telephone, Private Branch Exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

BASE RATE - A rate for urban grades of exchange service available to customers located within a base rate area.

BASE RATE AREA - A specific area within which local telephone exchange service, other than rural line service, is furnished at rates quoted on the Local Exchange Service Tariffs without extra Mileage Charges.

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

CENTRAL OFFICE - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE LINE - A circuit directly connecting an individual or party line main station, private branch exchange switchboard or an intercommunicating system with a central office.

CHANNEL - A path for communication between two or more stations, or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communications service.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, public, or semi-public service.

COIN TELEPHONE SERVICE - See Public Telephone.

DEFINITIONS

COMMISSIONS - A percentage of collection paid as a fee in consideration of service rendered to the Company.

COMPANY - A corporation, association, partnership, or individual engaged in the business of furnishing telephone service to the public under the jurisdiction of the Minnesota Public Utilities Commission.

CLEC – Competitive Local Exchange Carrier (7-23-20)

(T)

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with whom communications traffic is interchanged.

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities in excess of that contemplated under the rates quoted in the exchange tariffs.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

CONTRACT - Refers to the agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER OWNED PAY TELEPHONE SERVICE - Customer provided, customer owned coin or non-coin operated telephones at locations accessible to the public, e.g., store, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner.

CUSTOMER-PROVIDED EQUIPMENT - Devices, apparatus, and/or associated wiring provided by a customer.

DEFINITIONS

DEMARCATION POINT - The point of connection, provided and maintained by the Telephone Company, at which the Telephone Company service and the property owner's or customer's facilities are connected. This Demarcation Point is to be mutually agreeable to the Telephone Company and the subscriber or property owner, and is normally located near the point where the Telephone Company facilities enter the building or property, on the subscriber's side of the Company's protector, or its equivalent.

The Telephone Company will provide a Demarcation Point for each residential structure having a separate ground level entrance. Residential structures sharing common walls, but not sharing common entrances or common space, such as hallways or basements, will have separate Demarcation points.

Multi-tenant residential structures sharing common entrances or common space will have one Demarcation Point per structure. "Residential structures" does not include garages, barns, or other buildings situated on residential property but not intended for human habitation.

For multiple buildings constructed on continuous business property, such as shopping centers, condominiums, industrial parks, and campuses, the Telephone Company may establish a single Demarcation Point or may designate one of the existing terminating connections on a property as a main Demarcation Point. Where feasible, one or more alternate Demarcation Points may be placed or reinforced by the Company at the request of the business customer or property owner. Charges will be applied to cover additional costs of placing or reinforcing alternate Demarcation Points. The property owner or customer is responsible for service on the customer side of the Demarcation Point.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DEFINITIONS

DISCONNECT NOTICE - The written notice sent to a customer following billing notifying him that his service will be disconnected if charges are not satisfied by the date specified on the notice.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the demarcation point of the building in which the station or switchboard is located.

END USER - Any customer of an interstate or foreign telecommunications service that is not a carrier, except that a carrier shall be deemed to be an "end user" to the extent that such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the demarcation point of the premises in which service is provided.

EXCHANGE - A basic geographical unit established for the administration of telephone service in a specified area, called the "Exchange Area," which usually embraces a city, town or village, and its environs. It may consist of one or more central offices, together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE LINE - Any circuit directly or indirectly connecting an exchange station with a central office.

DEFINITIONS

EXCHANGE SERVICE - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulations and charges specified in the Local or General Exchange Tariffs. Exchange facilities are used to establish and maintain connection between the exchange station and the other telephone plant and facilities in connection with toll calls, or extended service calls.

EXTENDED AREA SERVICE - Interexchange telephone service furnished at flat or message rate between one or more exchange areas.

EXTENSION LINE - A circuit connecting a primary station with an extension station, or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An extension line may terminate on a key in lieu of an instrument.

EXTRA LISTING - See Additional Listing

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including extended area service where applicable.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line. (One-party, two-party, four-party, multi-party).

GRANDFATHERED EQUIPMENT - Equipment so designated by the FCC which may be connected to services of the company.

DEFINITIONS

HARM - Harm consists of hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

ILEC – Independent Local Exchange Carrier (7-23-20)

(T)

INDIVIDUAL LINE - An exchange line designed for the connection of one station. (Not a private exchange trunk line).

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

JOINT USER SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer.

LOCAL CHANNEL - Applies to that portion of a channel which connects a station to an interexchanging channel. A channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE - Telephone communication within Exchange Areas in accordance with the provision of the Company's Tariffs.

LOCAL MESSAGE - A completed communication between customer's stations located within the same Exchange Area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each message.

MESSAGE - A completed customer telephone call.

MESSAGE RATE SERVICE - A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

DEFINITIONS

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

NON-RECURRING CHARGE - A one-time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to recurring monthly charges.

PREMISES - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

P.B.X TRUNKS - A circuit connecting a P.B.X. system with a central office.

PRIVATE LINE - A circuit provided to furnish communication only between two or more instrumentality's directly connected to it. Such instrumentality's do not have access to the general exchange and interexchange networks.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin collecting device, designed and placed for use by the public in general, at locations chosen or accepted by the Company.

REGISTERED TERMINAL EQUIPMENT - Terminal equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

DEFINITIONS

SEMI-PUBLIC TELEPHONE - An exchange station equipped with a coin collecting device, designed for a combination of customer and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of customer service.

SERVICE CONNECTION CHARGE - The charge a customer is required to pay at the time of the establishment of a class of telephone service or subsequent additions to that service.

SERVICE, MEASURED CHARGE - Telephone service in which a subscriber's calls are counted automatically and a charge made based on their number.

SERVICE STATION - See Telephone Station

SERVICE, 800 - A bulk billed service on Interexchange Carriers which provides a customer a monthly flat rate message service for incoming station-to-station calling from telephones within a preset calling area. This service is offered without charge to the dialing party. This service was originally called IN-WATS.

STATION - See Telephone Station

SUBSCRIBER - See Customer

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company with the Minnesota Public Utilities Commission.

TEEN SERVICE - Enables two telephone numbers to be assigned to a single-party line. Each telephone number is assigned a unique ringing pattern so the called party can determine the nature of the call.

TELEPHONE COMPANY - See Company

TELEPHONE STATION - A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

DEFINITIONS

TERMINATION CHARGE - A charge applied under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TOLL CENTER - A telephone switching center at which the operations function (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of the applicable toll tariff.

- A. **PERSON-TO-PERSON TOLL MESSAGE** - A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified toll point.
- B. **STATION-TO-STATION TOLL MESSAGE** - A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. **COLLECT MESSAGE** - A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- D. **THIRD NUMBER** - A toll message in which associated charges are billed neither to the calling station, nor to the called station, but rather to a station not involved in the message.
- E. **CREDIT CARD** - A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

DEFINITIONS

TOLL RATE - The initial period charge prescribed for toll messages usually based upon the duration of the initial period and distance between exchanges.

TOLL SERVICE - Toll service is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TROUBLE ISOLATION CHARGE - A charge applied when a service difficulty or trouble report results from customer provided equipment and/or inside wiring and not from the telephone company's facilities.

TRUNK LINE - A circuit over which a customer's messages are sent between two central offices or between a central office and a private branch exchange.

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from a pole line, or an underground distributing cable.

LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

The rates for Local Exchange Service are subject to the conditions set forth herein and the General Regulations governing provision of service. The General Regulations are set forth in Section 2 of this Tariff book.

Local Exchange Service

- A. The Local Exchange Service Rates in this section are for service only and do not include any terminal equipment beyond the point of demarcation.
- B. The rates applicable to Local Exchange Service are composed of a Line Access Rate component.
- C. Extended Area Service
 - 1) Establishment and discontinuance of Optional EAS will be contingent upon appropriate authorization.
 - 2) Optional Extended Area Service rate component:
 - a) Optional EAS is a premium-type service offering made by the Company to all of its ILEC exchanges. (7-23-20) (T)
 - b) The Optional Extended Area Service rate components are priced based on the size of the exchanges that can be called.
- D. Taxes
 - 1) Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth in this tariff. (See also General Regulations, Section 2).

LOCAL EXCHANGE SERVICE

Rates

Exchange - East Elkton, MN

<u>Class of Service</u>	<u>Monthly Rates</u>
<u>BUSINESS:</u>	
One Party	\$22.50
PBX Trunk	\$22.50
Key System Line	\$22.50
DID Trunk	\$11.00
Joint User Service	\$11.25
Basic Coin Telephone Service	\$22.50
<u>RESIDENCE</u>	
One Party	\$22.50

<u>Optional EAS Choices</u>	<u>Monthly Rates</u>
Nunda, Toronto, Goodwin, Sinai, Brandt, Bradley, Astoria, Revillo, South Shore Stockholm-Strandburg	\$1.25/Each
White, Gary, Chester, Wentworth, Willow Lake, Bryant, Florence, Hayti, Lake Norden, Castlewood, *Waubay	\$1.75/Each
Hendricks, Lake Benton, Estelline, Clear Lake, ***Milbank	\$2.25/Each
Brookings Rural, **Webster, Clark	\$2.75/Each

*Selecting this option provides EAS calling services to ITC's (947) customers.

**Selecting this option provides EAS calling services to ITC's (345) customers.

***Selecting this option provides EAS calling services to ITC's (438) customers.

All rates are billed in advance. Payment for service is due when the statement is rendered.

LOCAL EXCHANGE SERVICE

Rates

Exchange - East Gary, MN

<u>Class of Service</u>	<u>Monthly Rates</u>
<u>BUSINESS:</u>	
One Party	\$22.50
PBX Trunk	\$22.50
Key System Line	\$22.50
DID Trunk	\$11.00
Joint User Service	\$11.25
Basic Coin Telephone Service	\$22.50
<u>RESIDENCE</u>	
One Party	\$22.50

<u>Optional EAS Choices</u>	<u>Monthly Rates</u>
Nunda, Toronto, Goodwin, Sinai, Brandt, Bradley, Astoria, Revillo, South Shore Stockholm-Strandburg	\$1.25/Each
White, Chester, Wentworth, Elkton, Willow Lake, Bryant, Florence, Hayti, Lake Norden, Castlewood, *Waubay	\$1.75/Each
Hendricks, Lake Benton, Estelline, Clear Lake, ***Milbank	\$2.25/Each
Brookings Rural, **Webster, Clark	\$2.75/Each

*Selecting this option provides EAS calling services to ITC's (947) customers.

**Selecting this option provides EAS calling services to ITC's (345) customers.

***Selecting this option provides EAS calling services to ITC's (438) customers.

All rates are billed in advance. Payment for service is due when the statement is rendered.

LOCAL EXCHANGE SERVICE

Rates

Exchange - Hendricks, MN

Class of Service

Monthly Rates

BUSINESS:

One Party	\$22.50
PBX Trunk	\$22.50
Key System Line	\$22.50
DID Trunk	\$11.00
Joint User Service	\$11.25
Basic Coin Telephone Service	\$22.50

RESIDENCE

One Party	\$22.50
-----------	---------

Optional EAS Choices

Monthly Rates

Nunda, Toronto, Goodwin, Sinai, Brandt, Bradley, Astoria, Revillo, South Shore Stockholm-Strandburg	\$1.25/Each
White, Gary, Chester, Wentworth, Elkton, Willow Lake, Bryant, Florence, Hayti, Lake Norden, Castlewood, *Waubay	\$1.75/Each
Lake Benton, Estelline, Clear Lake, ***Milbank	\$2.25/Each
Brookings Rural, **Webster, Clark	\$2.75/Each

*Selecting this option provides EAS calling services to ITC's (947) customers.

**Selecting this option provides EAS calling services to ITC's (345) customers.

***Selecting this option provides EAS calling services to ITC's (438) customers.

All rates are billed in advance. Payment for service is due when the statement is rendered.

LOCAL EXCHANGE SERVICE

Rates

Exchange - Lake Benton, MN

<u>Class of Service</u>	<u>Monthly Rates</u>
<u>BUSINESS:</u>	
One Party	\$22.50
PBX Trunk	\$22.50
Key System Line	\$22.50
DID Trunk	\$11.00
Joint User Service	\$11.25
Basic Coin Telephone Service	\$22.50
<u>RESIDENCE</u>	
One Party	\$22.50

<u>Optional EAS Choices</u>	<u>Monthly Rates</u>
Nunda, Toronto, Goodwin, Sinai, Brandt, Bradley, Astoria, Revillo, South Shore Stockholm-Strandburg	\$1.25/Each
White, Gary, Chester, Wentworth, Elkton, Willow Lake, Bryant, Florence, Hayti, Lake Norden, Castlewood, *Waubay	\$1.75/Each
Hendricks, Estelline, Clear Lake, ***Milbank	\$2.25/Each
Brookings Rural, **Webster, Clark	\$2.75/Each

*Selecting this option provides EAS calling services to ITC's (947) customers.

**Selecting this option provides EAS calling services to ITC's (345) customers.

***Selecting this option provides EAS calling services to ITC's (438) customers.

All rates are billed in advance. Payment for service is due when the statement is rendered.

LOCAL EXCHANGE SERVICE

A. Bundles	<u>Rates</u>	
	Hendricks/Lake Benton <u>Monthly Rates</u>	East Elkton/East Gary <u>Monthly Rates</u>
1. Best Seat Video Plus	\$123.16	\$118.16
Dial Tone Call Waiting/Caller ID Voice Mail Telemarketer Call Screening Anonymous Call Rejection 3-Way Calling Inside Wire Maintenance Inside Cable Maintenance Best Seat Video		
2. Best Seat Premium Plus	\$134.16	\$128.16
Dial Tone Call Waiting/Caller ID Voice Mail Telemarketer Call Screening Anonymous Call Rejection 3-Way Calling Inside Wire Maintenance Inside Cable Maintenance Best Seat Video Premium		
3. Best Seat Video Complete	\$161.16	\$156.16
Dial Tone Call Waiting/Caller ID Voice Mail Telemarketer Call Screening Anonymous Call Rejection 3-Way Calling Inside Wire Maintenance Inside Cable Maintenance Best Seat Video Vroom High Speed Internet - Up to 15M/3M		
4. Best Seat Premium Complete	\$171.16	\$165.16
Dial Tone Call Waiting/Caller ID Voice Mail Telemarketer Call Screening Anonymous Call Rejection 3-Way Calling Inside Wire Maintenance Inside Cable Maintenance Best Seat Video Premium Vroom High Speed Internet - Up to 15M/3M		

LOCAL EXCHANGE SERVICE

Rates for CLEC Exchanges (Filed 7-23-20)

(N)

For the exchanges of Arco, Canby, Ivanhoe, Minneota, Porter and Tyler, MN

Class of Service

Monthly Rates

BUSINESS:

Basic Phone Service

\$22.50

RESIDENTIAL:

Basic Phone Service

\$22.50

Digital Phone Service

\$45.50

Digital Phone Service includes Dial Tone, Voice Mail, Caller ID Name & Number,
Call Waiting, Call Forwarding, Unlimited Interstate and Intrastate Long Distance Service

Mandatory EAS Routes:

Arco, MN has EAS to Tyler, MN

Canby, MN has EAS to Porter and St. Leo, MN

Minneota, MN has EAS to Ghent and Marshall, MN

Porter, MN has EAS to Canby and St. Leo, MN

Tyler, MN has EAS to Arco and Ruthton, MN

(N)

GENERAL SERVICES

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GENERAL SERVICES

(RESERVED FOR FUTURE USE)

GENERAL SERVICES

COIN TELEPHONE SERVICE

Customer Owned Pay Telephone Service

A. General

1. Customer Owned Pay Telephone Service will apply for use with customer provided coin operated or non coin operated telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner of the premises.
2. Only one customer provided coin operated telephone may be connected to each Company access line.
3. Joint User Service may be furnished in connection with Customer Owned Pay Telephone Service.
4. Directory listings may be provided under the regulations governing the furnishing of listings for business main line subscribers. However, listings (not indicating a business or profession) provided in connection with Customer Owned Pay Telephone Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listings resides, are furnished under the regulations covering the furnishing of listings in connection with residence main line service.

B. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any customer provided coin operated or non coin operated telephones used in connection with this service.
2. The customer shall be responsible for the payment of charges as provided in Section 2, GENERAL REGULATIONS, for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer provided coin operated telephones.
3. The customer shall be responsible for payment of charges for all calls originating from or accepted at this type of service.
4. Customer provided coin operated telephones and non coin operated telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind FCC registered coupler.

GENERAL SERVICES

COIN TELEPHONE SERVICE (Continued)
Customer Owned Pay Telephone Service (Continued)

- B. Responsibility of the Customer (Continued)
5. Such customer provided coin operated and non coin operated telephones must have the following operational characteristics:
 - a. Must be able to access the Company operator (0-level) at no charge and without using a coin where 911 Emergency Service is not available.
 - b. Must be able to access 911 Emergency Service, where available, at no charge, without using a coin, and, when such instrument can only access 911 Emergency Service by use of a dialing sequence other than 911.
 - c. Must be able to access all interexchange carriers unless the customer is an interexchange carrier in which case access may be limited to that owner.
 - d. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
 - e. Must allow the completion of both local calls and long distance calls from the 0-level and the 0+ direct dialed level.
 6. Each customer owned pay telephone must display prominently the name and a contact telephone number of the provider of that telephone. The charges for local service, and any surcharges on long distance calls, must also be prominently displayed.
 7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.
- C. Violation of Regulations
1. Where any customer provided coin operated or non coin operated telephone is in violation of this tariff, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service as is necessary for the protection of the telecommunications network and Company employees.

GENERAL SERVICES

COIN TELEPHONE SERVICE (Continued)
Customer Owned Pay Telephone Service (Continued)

C. Violation of Regulations (Continued)

2. The customer shall discontinue use of the customer provided coin operated or non coin operated telephone or correct the violation and notify the Company in writing within 5 days after receipt of such notice that the violation has been corrected.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

D. Rates

1. The monthly rates for Customer Owned Pay Telephone Service are filed in the Local Exchange Tariff.
2. Each toll message at applicable rates.
3. A "local message" from the Customer Owned Pay Telephone Service served by a given exchange is a completed local call, originating at such service and terminating at any service which may be called, without toll charge, from all other service served by the exchange concerned.
4. The subscriber to Customer Owned Pay Telephone Service may not charge users of their telephones more for a particular local message than the Company is authorized to charge for the placement of a similar message through its coin telephone service.
5. The subscriber to Customer Owned Pay Telephone Service may charge users of their telephones for calls to Directory Assistance.

GENERAL SERVICES

COIN TELEPHONE SERVICE
Public Telephone

A. General

Public telephone service is furnished for the use of the general public at the option of the Company and is not a substitute for business service.

B. Rates

Each local message \$.25

C. Conditions

1. Standard booths may be furnished for public telephone service at no charge when in the judgment of the Company they are required.
2. Directory listings will not be provided in conjunction with public telephone service.
3. The Company retains the option of furnishing and placing such signs as may be necessary.
4. One public telephone will normally be provided in each exchange of the Company.

GENERAL SERVICES

COIN TELEPHONE SERVICE
Semi-Public Telephone

A. General

Semi-Public Telephone service may be furnished where there is a shared use of the service by the customer and the general public.

B. Rates

1. The monthly rates for semi-public telephone service are filed in the Local Exchange Tariff.
2. Each local message \$.25

C. Conditions

1. Semi-Public Telephone service may be provided at the option of the Company where the use is shared by the customer, and general public, and where the customer permits such signs to be placed as the Company deems necessary.
2. One directory listing per semi-public telephone may be provided without additional charge.
3. Flat rate telephone service may be provided on the same premises as a semi-public telephone providing it is not made available for public use.
4. At the option of the Company, the customer may be allowed to access the coin receptacle of the semi-public station. In such cases the customer may retain all local coin, as a concession to the Company for collection of the station, but will be responsible for all toll charges billed against the semi-public station number in addition to the rates as listed above in B.1. of this tariff.
5. Special installation charges in addition to normal service connection charges may apply.

GENERAL SERVICES

COIN TELEPHONE SERVICE
Coin Supervision

A. General

Coin Supervision provides the capability of central office line equipment to pass signals and /or tones from a local exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision also permits a suitably equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

B.	Rates	<u>Monthly</u>
	Per Line	\$2.00

C. Conditions

1. Coin supervision is provided only in conjunction with payphone service.
2. Coin supervision is required for all coin telephone service unless the payphone provides the necessary coin handling functions.

GENERAL SERVICES

GENERAL FEATURES

A. General

1. The specific general features available are:
 - a. **Ring Again** - This feature allows a station user encountering a busy station within the DMS-10 to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.
 - b. **Cancel Call Waiting** - This feature is a line option that allows a subscriber to prevent, on a per-call basis, any incoming calls from Call Waiting on his or her line. Incoming calls to the station receive busy treatment. This feature ensures that Call Waiting indication tones will not interrupt important calls or disrupt data transmission.
 - c. **Remote Call Forwarding (RCFA)** - This system feature intercepts and directs calls from a local telephone number to another local number or a number accessed via EAS. This feature is available to subscribers who are disconnecting service and are requesting to forward the number to another exchange via EAS. The feature may only be utilized for the time period between disconnection of service and the next published directory date. Additionally, a member that subscribes to an existing residential or business service may subscribe to the RCFA feature for another number with the same NPA Nxx without a defined termination date. This feature does not work when trying to call forward via the long distance network.
 - d. **LDBS 900 Blocking** - The 900 Restriction feature will allow a subscriber to control the access to 900 numbers from his/her keypad.
 - e. **LDBS 1+ Blocking** - One-Plus Restriction requires an authorization code to be dialed before One-Plus calls can be dialed. This will allow a subscriber to control One-Plus dialing from his/her phone by controlling who has the authorization code.
 - f. **LDBS Super Speed Calling** - Super Speed Dialing will allow a subscriber to store a four-digit speed dialing list in the LDBS. The name (four letters) of the called party can be dialed from the keypad instead of the entire directory number.
 - g. **Teen Line** - Allows two telephone numbers to be assigned to a single-party line. Each telephone number is assigned a unique ringing pattern so the called party can determine the nature of the call. (See reference section 5 page 13A for additional information.)
 - h. **Call-Forward, Busy/No Answer** - Provides call forwarding capability to incoming calls that encounter a busy or no-answer state. The forwarded-to directory number is programmed by the subscriber by dialing an access code followed by the number. In addition, the subscriber programs the number of rings before transfer to designate a no-answer state. These can be activated from a remote station.
 - i. **Easy Line** - A second number is assigned to a single-party business line providing a distinctive ring, to be used with customer-supplied equipment for automatically switching calls to a device such as a fax machine or modem. (See reference section 5 page 13A for additional information.)
 - j. **Internet Call Waiting (ICW)** - service provides the subscriber with messaging information and a variety of call handling choices for incoming calls while the subscriber's telephone line is busy on an Internet session. While using the Internet, the ICW subscriber is notified of incoming calls, including calling line identification, via a pop-up message on the computer screen. The subscriber controls the disposition of the call by clicking an icon on the computer screen. The options available on the screen are as follows:
 - a. Answer the call via phone or Voice over IP (VoIP)
 - b. Forward the call to Voice Mail or another number
 - c. Play a prerecorded message to the caller

GENERAL SERVICES

GENERAL FEATURES (Continued)

A. General (Continued)

k. **Telemarketer Call Screening** – The Telemarketer Call Screening (TCS) service intercepts calls that are delivered as “unknown” or “out of area” to the subscriber’s line. The service plays an announcement stating that the party they have dialed does not accept calls from telemarketers, and that the party wishes for their name to be added to the telemarketer’s “Do Not Call” list. However, the announcement allows callers who are not telemarketers, but whose calling number information is not provided, to “dial 1 or stay on the line” to complete the call.

l. **Prepaid/Budget Toll** – A subscriber to this service will be allowed a number of minutes of toll service, as determined by the telco and/or the customer. While time is remaining, this feature will be transparent to the user [no PIN (Personal Identification Number) entry is required]. A warning tone is announced when 1.5 minutes of toll remains. A call in progress will be disconnected when all allowed time has been used. If the allowed time has been depleted, a subscriber attempting to place additional toll calls will receive an announcement and be unable to place the call.

m. **Do Not Disturb with Override Code** – The Do Not Disturb (DND) service allows a subscriber to define a time period everyday during which incoming calls can be restricted. Incoming calls can be completed even when restricted if the calling party inputs a specific override code. If the same time is entered for the start time and the stop time, the service will be time-enabled for the entire day. The restriction can be enabled or disabled without affecting the time setting.

n. **Personal Billing** - Each user is required to enter their PIN when making a toll call. A user-friendly voice prompt notifies the user when to enter the PIN. This PIN is verified against the PBS (Personal Billing Subscriber) User Table in the Application Peripheral (AP) for the line being used. When a correct PIN is entered, the call is completed using AIN (Advanced Intelligent Network) AMA (Automatic Message Accounting) record generation to identify the charge number associated with that PIN and line. The service supports a single pre-subscribed carrier per line as well as per-call selection of the carrier using casual calling. The PINs are assigned when end users are added to the service and are changed by Service Order if required. This service applies to out-going toll calls and it requires using the PIN for 0+ and 0- calls as well as for the 1+ toll calls.

o. **Verified Account Code Billing** - When a subscriber places a toll call, they are prompted to enter an account code, which is then verified against a predefined list of account codes that are valid for that subscriber. The account codes in this list may be 1 to 9 digits in length. When a correct account code is entered, the call is completed using AIN AMA record generation to identify the account associated with that call. Subscribers are organized into groups for administration. Each group may have 0 or more administrators (typically 1). Administrators can add, delete, or query account codes from a specified Directory Number (DN). Administrators may also be required to enter a Personal Identification Number (PIN) before performing administrative tasks. If no administrators are assigned, the Telephone Company performs this administration. That is, the Telephone Company must make all additions and deletions of subscribers to a group. Account codes are not requested for 0+ and 0- calls.

p. **Non-verified Account Code Billing** - Non-verified Account Code (NVAC) Billing allows an account number to be assigned to a specific client, project, employee or department. Monthly billing records reflect usage per account code. Billing information may be used for charge back to clients and for internal cost accounting.

q. **Wake-up/Reminder Service** - The Wake Up Service allows a subscriber to schedule up to 2 wake-up calls at any time within the next 24 hours. The wake-up calls can be scheduled, queried, altered or canceled. Voice prompting allows user-friendly administration. At the scheduled time, the service will attempt to place the wake-up call to the telephone. If the call cannot be completed due to busy or no-answer conditions, up to 2 additional attempts will be made at 5-minute intervals.

r. **Find Me Service** – The Find Me Service offers simultaneous or consecutive ringing on up to six telephone numbers. This service announces who the call is intended for (as it has been programmed) and allows a person answering the phone to hang up, allowing the service to continue to call the programmed numbers to find the appropriate call recipient.

GENERAL SERVICES

GENERAL FEATURES (Continued)

A. General (Continued)

- s. **ITC Notify** – ITC Notify is a service that allows the landline phone to become an automated messaging service that will deliver phone calls, e-mails and text messages.

GENERAL SERVICES

GENERAL FEATURES (Continued)

Rates		One Time Rate	Monthly Rate	Installation Charge
General Feature Services				
a.	Ring Again		\$ 1.00	(a)
b.	Cancel Call Waiting		.50	(a)
c.	Remote Call Forwarding		3.50	(a)
d.	LDBS 900 Blocking		1.00	(a)
e.	LDBS 1+ Blocking		2.00	(a)
f.	LDBS Super Speed Calling		1.00	(a)
g.	Teen Line		1.50	(a)
h.	Call Forward Busy/No Answer		1.50	(a)
i.	Easy Line		2.50	(a)
j.	Internet Call Waiting Service without VoIP		2.95	(a)
j.	Internet Call Waiting Service with VoIP		3.95	(a)
k..	Telemarketer Call Screening		1.95	(a)
l.	Prepaid/Budget Toll		1.00	(a)
m.	Do Not Disturb with Override Code		1.00	(a)
n.	Personal Billing		1.00	(a)
o.	Verified Account Code Billing		2.95	(a)
p.	Non-verified Account Code Billing		1.95	(a)
q.	Wake-up/Reminder Service		1.00	(a)
r.	Find Me Service		4.95	(a)
s.	ITC Notify			
	12 Month Option			
	Up to 250 contacts		9.95	\$25.00
	Up to 251-1000 contacts		19.95	25.00
	Up to 1001-2500 contacts		39.95	25.00
	Per Job Option			
	Up to 250 contacts	\$39.95		25.00
	Up to 251-1000 contacts	49.95		25.00
	Up to 1001-2500 contacts	69.95		25.00

GENERAL SERVICES

CLASS FEATURES

- A. General
1. The specific CLASS features available are:
 - a. **Anonymous Call Rejection** - Anonymous Call Rejection (ACR) allows subscribers with or without caller identification services to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. Rejected calls are sent to an operating company announcement.
 - b. **Automatic Call Back** - Automatic Call Back (ACB) is an outgoing call management feature which will enable the subscriber to have the DMS-10 system redial the last number called from his/her station. This will apply regardless of whether the original call was answered, - unanswered, or encountered a busy tone. The system will monitor the calling line and the called line and will attempt to connect the call for up to 30 minutes. This action can be canceled by the customer when desired.
 - c. **Automatic Recall** - Automatic Recall (AR) is an incoming call management feature which will enable a subscriber to have call setup performed automatically to the calling party of the last incoming call. This will apply whether the incoming call was answered or unanswered. Two-level feature activation applies to Automatic Recall and allows the subscriber to hear the Directory Number of the last incoming call prior to deciding whether or not to re-call that number.
 - d. **Calling Number Delivery *** - Calling Number Delivery (CND) enables the customer to receive the calling number on incoming calls. The number will be delivered to the called party's Customer Premises Equipment (CPE) in the interval between the first and second ring. The calling number will remain for the duration of the call and can be viewed from the CPE display.
 - e. **Calling Name Delivery *** - Calling Name Delivery (CNAM) is available as an add-on service to Calling Number Delivery. This service enables the subscriber whose equipment is capable of displaying Calling Name and Number to view the directory name and number of the calling party.
 - f. **Calling Number Delivery Blocking** - Calling Number Delivery Blocking (CNDB) will allow the calling party to suppress his/her Directory Number (DN) so that the called party with Calling Number Delivery does not receive that information. The called party will receive a "private" message instead of the calling party's DN. Per Line Blocking is available only to residential subscribers (business subscribers must demonstrate special need). This option suppresses the subscriber's directory number on all calls, unless unblocked on a per-call basis. Per Call Blocking is automatically available to all subscribers at all times, unless Per Line Blocking is requested. This option allows the subscriber to suppress his/her directory number on a per-call basis.
 - Unauthorized sale or disclosure of calling party information collected via CLASS CPE is prohibited.

GENERAL SERVICES

CLASS Features (Continued)

- g. **Customer Originated Trace** - Customer Originated Trace (COT) will allow the subscriber to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the printout of the originating DN and the time the call was made will be forwarded to a predetermined location, not to the subscriber. The subscriber then contacts the telephone company to determine further action.
- h. **Distinctive Ringing / Call Waiting** - Distinctive Ringing/Call Waiting (DR/CW) is an incoming call management feature which allows the subscriber to define a list of up to 32 calling DNs that will provide the subscriber with special incoming call treatment. Any incoming calls on the list will be indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable. Terminating calls from telephone numbers which are not on the list, or which cannot be identified, will be given standard treatment.
- i. **Selective Call Acceptance** - Selective Call Acceptance (SCA) will allow customers to define a list of up to 32 calling directory numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement stating that the call is not presently being accepted by the called party. Subscribers can review and change the list of accepted directory numbers as desired.
- j. **Selective Call Forward** - Selective Call Forward (SCF) will allow the subscriber to have up to 32 terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a telephone number which has been indicated on a list of numbers, referred to as the Selective Call Forwarding screening list. Terminating calls from telephone numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment.
- k. **Selective Call Rejection** - Selective Call Rejection (SCR) will allow the subscriber to define a screening list of up to 32 calling DNs. Any calling numbers on this list will be routed to announcements and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not presently being accepted by the called party.

GENERAL SERVICES

CLASS Features (Continued)

B.	Rates	Monthly Rate	Installation Charge
1.	CLASS Feature Services		
a.	Anonymous Call Rejection	\$.50	(a)
b.	Automatic Call Back	1.50	(a)
c.	Automatic Recall	1.50	(a)
d.	Calling Number Delivery	2.50	(a)
	(including name delivery)	1.00	(a)
e.	Calling Number Delivery Blocking	N/C	(a)
	(per line)	N/C	(a)**
	(per Call)	N/C	
f.	Custom Originated Trace		
	(per successful trace)	1.00	(a)
g.	Distinctive Ringing / Call Waiting	1.25	(a)
h.	Selective Call Acceptance	1.25	(a)
i.	Selective Call Forward	1.25	(a)
j.	Selective Call Rejection	1.25	(a)

** Ninety day grace period allowed after initial installation.

(a) Regular applicable service connection charges apply.

GENERAL SERVICES

CUSTOM CALLING FEATURES

A. General

1. The specific custom calling features available are:
 - a. Call Waiting / Cancel Call Waiting - Call Waiting provides notification to the subscriber while a conversation is in process that there is another call awaiting the subscriber. Cancel Call Waiting is an enhancement to the Call Waiting feature. This enhancement allows the subscriber to prevent, on a per call basis, incoming calls from receiving Call Waiting treatment.
 - b. Call Forwarding - allows the subscriber to transfer calls automatically to a preprogrammed number. Calls forwarded beyond the local (toll free) calling area will be charged to the customer at the direct dial station - to-station rate.

 This feature is available to subscribers that have a physical point of presence in the specific exchange in which the service is being requested. This option is not intended for allowing subscribers to bypass the long distance network.
 - c. Three Way Calling - allows the subscriber to call a third party and initiate a conference call.
 - d. Speed Calling - allows a subscriber to place a call dialing a one or two digit number.

B. Rates

1. Single Feature Service	Monthly Rate	Installation Charge
a. Call Waiting / Cancel Call Waiting	\$.50	(a)
b. Call Forwarding: Variable	.50	(a)
c. Three-Way Calling	.50	(a)
d. Speed Calling - 8 number list	.50	(a)
e. Speed Calling - 32 number list	.50	(a)
f. Package a,c	1.50	(a)
g. Package a,b,c	1.50	(a)
h. Package a,b,d	1.00	(a)
i. Package a,b,e	1.50	(a)
j. Package a,c,d	1.00	(a)
k. Package a,c,e	1.50	(a)
l. Package a,b,c,d	1.00	(a)
m. Package a,b,c,e	1.50	(a)
n. Package b,c,d	1.00	(a)
o. Package b,c,e	1.50	(a)

GENERAL SERVICES

CUSTOM CALLING FEATURES (Continued)

C. Conditions

1. The initial service period for all features is one month.
2. Rates above are in addition to regular local service rates.
3. Transmission on calls forwarded and three-way calling may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.
 - (a) - Regular applicable service connection charges apply.

GENERAL SERVICES

DIRECTORY ASSISTANCE SERVICE - INTRA NUMBERING PLAN AREA (NPA)

A. General

1. Telephone calls by customers for Intra-NPA telephone number listings will be answered and numbers given if the requested number is listed in the Directory Assistance records.
2. A maximum of two requested telephone numbers will be provided for each Directory Assistance call.
3. The rates below apply for Intra-NPA calls to Directory Assistance or the customer's local calling area, except as provided below. The charges also apply to customers within such local calling areas in adjacent states that are subject to this Tariff.
4. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorney's fees) that may arise from the use of such information.

B. Rates

1. The charge for each direct dialed call to Directory Assistance if dialing 411 or 555-1212 is:
Minnesota \$0.95
2. Requests placed through the operator when normal Directory Assistance service is available (maximum of two requests per call) are subject to the rate for direct dialed calls plus the charge for other operator station-to-station Local Operator Assistance, as specified in this section.
3. Charges for Directory Assistance Service are not applicable to calls placed from public and semi-public telephone service, hotels, motels, hospitals or from customers whose physical, visual, mental, or reading handicaps prevent them from using the telephone directory. The method of exempting those handicapped customers shall be via the completion of an exemption form and the telephone company's acceptance of that form.

GENERAL SERVICES

DIRECTORY LISTINGS

A. General

The following rates are applicable to the alphabetic section of the Telephone Directory, for business or residence customers.

B. Rates

	<u>Monthly Rates</u>
1. Additional or alternate listings, per listing.	\$.75
2. Unlisted service, per listing	1.00
3. Nonpublished service, per listing	2.00
4. Foreign exchange or non-subscriber service, per listing (See Condition 4)	1.50
5. Easy Line listing	2.50
6. Teen Line listing	1.50

C. Conditions

1. A Primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
 - a. Listings will be limited to such information as is necessary for proper identification.
 - b. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
 - c. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
2. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.

GENERAL SERVICES

DIRECTORY LISTINGS (Continued)

- C. Conditions (Continued)
- a. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. (See Joint User Service)
 - b. The listing for the Residential service called Teen Line may only be listed as "Teen Line" in the directory. This listing will be limited to an indent under the primary residential listing.
 - c. The listing for the Business service called Easy Line will be allowed one straight line unbolded free listing in both the white and yellow page sections of the directory. This listing will be limited to an indent under the primary business listing.
3. An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number.
- a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
4. A foreign or non-subscriber listing may be furnished to customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears.
- a. Bold type foreign listings appearing in the serving company's directories will be billed in accordance with the directory company's rates for "bold type listing".
5. Unlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the information operator.

GENERAL SERVICES

DIRECTORY LISTINGS (Continued)

C. Conditions (Continued)

6. Nonpublished service is the omission of a customer's listing from both the telephone directory and information records.
 - a. When nonpublish service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listings.
 - b. The rate for nonpublish service is specified in B. above.
 - c. No charge will apply to nonpublished numbers for customers having other listed services.
7. The charge for additional, alternate, unlisted or nonpublished listings begin on the day the information records are posted.
8. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days.

GENERAL SERVICES

EMERGENCY CALLING SYSTEM - 911

As mandated by Minnesota statutes (Chapter 403 and 2 MCAR 1.6101 - 1.6115) , a 911 emergency calling system was established with the County of Lincoln.

	Capital *	Monthly Recurring *
A. Central Office Conversion Costs:	Actual	(a)
	<u>Non-recurring Charges **</u>	<u>Monthly Charges *</u>
B. Non-recurring and Monthly Charges		
1 - 911 Trunks with re-ring features, Outswitching charges, and one set of spares in the Lake Benton and Hendricks central offices	N / A	\$ 26.00 each
* to be paid by the State of Minnesota		
** to be paid by the County of Lincoln		
(a) Calculated annually using prescribed state form.		
C. ALI (Automatic Location Identification) database	\$ 1.00 each	\$ 0.09 each

GENERAL SERVICES

EMERGENCY CONFERENCE SERVICE

A. General

Emergency Conference Service is furnished in the interest of the public safety by means of equipment located in a central office of the Company through which any exchange customer may make an announcement to several exchange stations simultaneously.

B. Rates

	<u>Monthly Rate</u>	<u>Installation Or Move Charge</u>
1. Manual type, system of 20 reporting stations	N / A	N / A
2. Automatic type		
a. Up to 10 reporting stations	\$ 15.00	\$ 5.00
b. Up to 20 reporting stations	\$ 25.00	\$ 5.00
c. Each additional beyond 20	\$ 1.25	\$ 5.00
3. Siren Control		
a. Control relay, per station	\$ 2.00	\$ 15.00
b. Pushbuttons or Keys, each including 50 feet of circuit wire	\$ 1.00	\$ 15.00

C. Conditions

1. This service may be furnished in connection with individual line service, but at the option of the Company when equipment and facilities permit may be furnished to two-party customers.
2. A contract or agreement for Emergency Conference Service will be for a minimum service period of three (3) years.
3. Equipment and lines furnished by the Company shall be and remain the property of the Company.
4. Such Emergency Conference equipment is not to be used for performing any function other than the reporting or dissemination of information of an emergency nature.

* Includes equipment and telephone number associated with the service.

GENERAL SERVICES

EMERGENCY CONFERENCE SERVICE (Continued)

C. Conditions (Continued)

5. The customer must not use or permit any electrical or mechanical apparatus or device to be used in connection with the equipment or facilities furnished by the Company without the written consent of the Company.
6. Company liability in connection with Emergency Conference Service is specified in Section 2, under General Regulations, of this Tariff.

GENERAL SERVICES

(RESERVED FOR FUTURE USE)

GENERAL SERVICES

FOREIGN EXCHANGE SERVICE

A. General

Foreign Exchange Service is interexchange service provided at a location in an exchange other than that in which the central office is located and from which the customer would normally be served.

B. Definitions

1. Local Exchange - the exchange in which the station is located and in which service is provided.
2. Serving Exchange - the exchange in which the serving central office is located.
3. Contiguous Exchanges - adjoining exchanges which share a common boundary.
4. Non-contiguous Exchanges - exchanges which do not share a common boundary.

C. Rates

	<u>Rate Per Month</u>
1. Regular filed rates of the servicing Company at the common exchange boundary apply to the class and grade of service provided.	Filed Tariff
2. Plus, applicable mileage charges in the local exchange.	Filed Tariff
3. Plus, applicable foreign exchange mileage charge, per mile, or fraction thereof.	\$ 4.00
4. Plus, applicable exchange service rate. (See Condition 3.)	4.a. below
a. The foreign exchange service rate is \$3.00 per month per \$.01 multiple of the day station-to-station initial period message toll rate between the local and serving exchanges.	

GENERAL SERVICES

FOREIGN EXCHANGE SERVICE (Continued)

D. Conditions

1. A customer to Foreign Exchange Service is considered to be a customer of the local exchange for all contacts, e.g., initiation of service orders, billing, collections, customer payments and other related functions. The only exceptions to this definition will be those resulting through the use of the service, such as repair service, information, and toll.
2. Foreign Exchange Service will be limited to business and residence individual line service, or PBX Trunks, when facilities and equipment for its provision are available.
3. When interexchange facilities are owned by the local company between contiguous exchanges, the foreign exchange service rate does not apply.
4. One directory listing will be provided, without added charge, in the alphabetical directory covering the serving exchange for each business or residence service.
In addition, each business customer will be entitled to a regular listing in the classified directory covering the serving exchange without additional charge. Additional listings in the alphabetical and/or classified directories covering the local or other exchanges may be provided at the rates effective in those exchanges.
5. Customers to Foreign Exchange Service are required to take service of the local exchange from which service would normally be rendered.
6. When the service is provided with another company, it is considered jointly provided service.
7. The serving company shall determine the route involved in the provision of Foreign Exchange Service.
8. Except as set forth herein, the rates, charges and conditions set forth elsewhere in this Tariff and applicable in the local exchange apply to services and facilities provided in connection with Foreign Exchange Service.
9. Calls beyond the local calling area of the serving exchange will not be permitted.
Local calling area is considered to be the telephones served by the serving exchange, plus any extended area service which may be provided from the serving exchange.
10. Regular Service Charges apply to installation, moves and changes.

GENERAL SERVICES

TOLL RESTRICTION SERVICE

TOLL RESTRICTION SERVICE

A. General

1. Toll restriction service provides denial of outgoing 0+ and/or 1+ long distance calls for central office access lines.

B. Rates

1. This service is offered in numerous combinations which are:

	<u>Monthly Rate</u>
Block 1+, 0+/-, 10XXX	\$ N/C
Block 1+, 10XXX1+, 10XXX0+/-, Allow 0+/-	N/C
Block 1+, 10XXX1, Allow 10XXX0, 0+/-	N/C
Block 1+900, 1+976, 0+900, 0+976	N/C
LDBS Allows Selective Calls (Per Call 1+, 10XXX, 0+/- blocking)	2.00
LDBS Blocks All Calls (Per Group 1+, 10XXX, 0+/- blocking)	2.00
LDBS Allows Selective Calls (Per Call 1+900 blocking)	1.00

2. Non-recurring charges apply for installation, additions, and changes per line. Non-recurring charges do not apply for those services to which no monthly rate applies.
3. No other charges will apply for disconnection of the service.

GENERAL SERVICES

JOINT USER SERVICE

A. General

Joint use of service permits a person, firm or corporation to share the use of telephone service provided to a business customer.

B. Rates

- | | | |
|----|----------------------|--|
| 1. | Joint Use of Service | <u>Monthly Rate</u>
50% of applicable
business rate. |
|----|----------------------|--|

C. Conditions

1. Joint use of service will be furnished with the approval of the Company only with business individual line, or PBX Trunk Service.
2. Joint use of service will not be furnished to a customer who is in a business of a secretarial nature, or of renting, or leasing space to transient or permanent tenants.
3. The joint user must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.
4. A joint user will be furnished one directory listing without charge.
5. Applications for joint use of service shall be made by the customer.
6. The customer will be responsible for all charges incurred by the joint user.
7. Additional listings and supplemental services may be furnished to the joint user at the request of the customer and at regular rates.
8. After the listing for the joint user has been included in the directory, joint use of service may not be discontinued during the life of the directory, except under the following conditions:
 - a. The customer's service is discontinued;
 - b. The joint user moves from the premises where the customer's service is located;
 - c. The joint user established his own primary service on the same premises.