

**EXHIBIT A**  
**RESPONSE TO CONSUMER APPEAL BY CENTERPOINT ENERGY RESOURCES CORP**  
Docket No. G-008/C-24-191

Merchandise		Misc Charges Explanation	
Nov-20			
Purchase Price	\$4,666.00	2/4/2021 Pipeline Refund \$11.84	
Interest	\$846.22	7/2/2021 Interim Rate Credit of \$24.79 applied	
Monthly Amount	\$92.37	6/5/2023 MN Interim Adjustment \$3.00	
Total Late Fees	\$203.31	10/17/2023 Reconnection Fee \$28.00	
Total Payments	\$2,856.07	1/6/2024 MN Storm Surcharge	
		4/15/2024 sales tax credit \$2.06 + Supplier Refund \$3.44	
		10/1/2024 \$10.00 Returned Check Fee (payment \$150.00 made 9/20/24, returned 10/1/24	
HSP		\$150.00, not listed in gas payment column)	
11/20/2024	\$30.85	11/7/24 \$93.72, removed late fee charges for gas	
6/21/2024	\$32.85	11/7/24 \$10.00 removed return check fee	
8/22/2024	\$34.85	11/7/24 \$28.00 removed reconnection fee	
Budget			
4/6/2021	\$129.00		
10/6/2021	\$151.00		
4/5/2022	\$174.00		
10/5/2022	\$212.00		
Installment Plan			
3/27/2023 25+current charges			
CWR Plan			
1/5/2024	\$5.00		
2/5/2024	\$5.00		
3/6/2024	\$5.00		
4/4/2024	\$5.00		

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Date	Total Bill	Due Date	Payments	Balance		Payment Plan	Actual Gas	Misc.	Payment	Late Fee	Gas Balance		Furnace	Payment	Late fee	Balance		HSP	Payment	Balance		
11/5/2020	\$191.35		11/17/2020	\$191.36	-\$0.01		\$129.65		11/17/2020	\$129.66	-\$0.01							\$61.70	11/17/2020	\$61.70	\$0.00	
12/7/2020	\$247.78		12/29/2020	\$248.00	-\$0.22		\$124.57		12/29/2020	\$124.78	-\$0.22			\$92.37	12/29/2020	\$92.37	\$0.00	\$30.85	12/29/2020	\$30.85	\$0.00	
1/6/2021	\$294.31	2/3/2021					\$171.31				\$171.09			\$92.37		\$92.37	\$30.85	\$30.85		\$30.85	\$30.85	
2/5/2021	\$621.89	3/5/2021	2/23/2021	\$282.47	\$339.42		\$216.20	-\$11.84	2/23/2021	\$159.25	\$216.20			\$92.37	2/23/2021	\$92.37	\$30.85	\$30.85	2/23/2021	\$30.85	\$30.85	
3/8/2021	\$668.29	4/5/2021	3/22/2021	\$123.22	\$545.07		\$204.65		3/22/2021	\$123.22	\$297.63			\$92.37		\$184.74	\$31.85	\$31.85		\$62.70	\$62.70	
4/6/2021	\$225.32	5/4/2021	4/6/2021	\$247.44	\$225.32	\$129.00	\$120.31				\$417.94			\$92.37	4/6/2021	\$184.74	\$92.37	\$3.95	4/6/2021	\$62.70	\$3.95	
5/5/2021	\$479.54	6/2/2021	5/12/2021	\$225.32	\$254.22	\$129.00	\$98.89		5/12/2021	\$129.00	\$387.83			\$92.37	5/12/2021	\$92.37	\$32.85	\$32.85	5/12/2021	\$3.95	\$32.85	
6/4/2021	\$508.44	7/2/2021	6/14/2021	\$254.22	\$254.22	\$129.00	\$51.11		6/14/2021	\$129.00	\$309.94			\$92.37	6/14/2021	\$92.37	\$32.85	\$32.85	6/14/2021	\$32.85	\$32.85	
7/7/2021	\$483.65	8/4/2021	7/26/2021	\$254.22	\$229.43	\$129.00	\$25.40	-\$24.79	7/26/2021	\$129.00	\$181.55			\$92.37	7/26/2021	\$92.37	\$32.85	\$32.85	7/26/2021	\$32.85	\$32.85	
8/6/2021	\$485.21	9/3/2021	8/9/2021	\$130.29	\$354.92	\$129.00	\$27.71		8/9/2021	\$104.21	\$106.61	\$1.56		\$92.37	8/9/2021	\$26.08	\$158.66	\$32.85		\$65.70	\$65.70	
9/7/2021	\$614.05	10/5/2021	9/10/2021	\$300.00	\$314.05	\$129.00	\$22.94		9/10/2021	\$130.56	\$0.59	\$1.60		\$92.37	9/10/2021	\$158.66	\$95.68	\$32.85	9/10/2021	\$10.78	\$87.77	
10/6/2021	\$590.27	11/3/2021	10/11/2021	\$259.13	\$331.14	\$151.00	\$40.60		10/11/2021	\$130.60	-\$89.41			\$92.37	10/11/2021	\$40.76	\$147.29	\$32.85	10/11/2021	\$87.77	\$32.85	
11/4/2021	\$610.11	12/2/2021	11/15/2021	\$276.27	\$333.84	\$151.00	\$92.14		11/15/2021	\$151.00	-\$148.27			\$92.37	11/15/2021	\$125.27	\$117.14	\$32.85		\$65.70	\$65.70	
12/6/2021	\$611.16	1/3/2022	12/14/2021	\$278.97	\$332.19	\$151.00	\$203.39		12/14/2021	\$151.00	-\$95.88			\$92.37	12/14/2021	\$114.39	\$96.22	\$32.85	12/14/2021	\$13.58	\$84.97	
1/5/2022	\$608.41	2/2/2022	1/19 & 1/26	\$554.22	\$58.81	\$151.00	\$286.27		1/19/2022	\$151.00	\$39.39			\$92.37	1/19/2022	\$42.03	\$146.56	\$32.85	1/19/2022	\$84.97	\$32.85	
									1/26/2022	\$151.00	-\$111.61				1/26/2022	\$125.22	\$21.34				\$32.85	
2/4/2022	\$335.03	3/4/2022	2/15/2022	\$356.00	-\$19.90	\$151.00	\$326.22		2/15/2022	\$171.97	\$42.64			\$92.37	2/15/2022	\$118.33	\$0.00	\$32.85	2/15/2022	\$65.70	\$0.00	
3/7/2022	\$256.32	4/4/2022	3/22/2022	\$257.00	-\$0.68	\$151.00	\$315.64		3/22/2022	\$130.71	\$227.57			\$92.37	3/22/2022	\$93.44	\$0.00	\$32.85	3/22/2022	\$32.85	\$0.00	
4/5/2022	\$298.54	5/3/2022	4/19/2022	\$300.00	-\$1.46	\$174.00	\$248.68		4/19/2022	\$174.78	\$301.47			\$92.37	4/19/2022	\$92.37	\$0.00	\$32.85	4/19/2022	\$32.85	\$0.00	
5/4/2022	\$297.76	6/1/2022				\$174.00	\$236.12				\$537.59			\$92.37		\$92.37	\$32.85	\$32.85		\$32.85	\$32.85	
6/3/2022	\$599.57	7/1/2022	6/6 & 6/22	\$597.96	\$1.61	\$174.00	\$61.26		6/6/2022	\$172.74	\$428.70	\$2.59		\$92.37	6/6/2022	\$92.37	\$92.37	\$32.85	6/6/2022	\$32.85	\$32.85	
									6/22/2022	\$176.39	\$252.31				6/22/2022	\$92.37	\$0.00		6/22/2022	\$31.24	\$1.61	
7/6/2022	\$300.83	8/3/2022	8/3/2022	\$300.00	\$0.83	\$174.00	\$37.44		8/3/2022	\$174.00	\$115.75			\$92.37	8/3/2022	\$92.37	\$0.00	\$32.85	8/3/2022	\$33.63	\$0.83	
8/5/2022	\$302.05	9/2/2022	8/29/2022	\$112.00	\$190.05	\$174.00	\$37.91		8/29/2022	\$111.17	\$42.49			\$92.37		\$92.37	\$34.85	\$34.85	8/29/2022	\$0.83	\$34.85	
9/6/2022	\$491.27	10/4/2022	9/20/2022	\$190.06	\$305.83	\$174.00	\$40.09		9/20/2022	\$62.84	\$19.74			\$92.37	9/20/2022	\$92.37	\$92.37	\$34.85	9/20/2022	\$34.85	\$34.85	
10/5/2022	\$645.05	11/2/2022	10/18/2022	\$200.00	\$449.67	\$212.00	\$70.71		10/18/2022	\$173.99	-\$83.54			\$92.37	10/18/2022	\$26.01	\$4.62	\$163.35	\$34.85		\$69.70	
11/4/2022	\$788.89	12/2/2022				\$212.00	\$161.87				\$78.33			\$92.37		\$4.62	\$260.34	\$34.85		\$104.55	\$104.55	
12/6/2022	\$866.13	1/3/2023	12/20/2023	\$343.84	\$526.91		\$284.71		12/20/2022	\$297.63	\$71.77			\$92.37	12/20/2022	\$46.21	\$4.62	\$311.12	\$34.85		\$139.40	
1/5/2023	\$1,013.46	2/2/2023	1/5 & 1/31	\$423.00	\$695.08		\$459.33		1/5/2023	\$71.77	\$459.33			\$92.37	1/5/2023	\$28.23	\$4.62	\$379.88	\$34.85		\$174.25	
											\$459.33				1/31/2023	\$183.60		\$196.28		1/31/2023	\$139.40	\$34.85
2/6/2023	\$1,198.54	3/6/2023	2/17/2023	\$408.08	\$795.08		\$369.35		2/17/2023	\$408.08	\$6.89			\$92.37		\$4.62	\$293.27	\$34.85		\$69.70	\$69.70	
3/7/2023	\$1,263.85	4/4/2023	3/20 & 4/4	\$404.63	\$368.19		\$335.14		3/20/2023	\$273.39	\$6.41			\$92.37		\$4.62	\$390.26	\$34.85		\$104.55	\$104.55	
											\$495.65				4/4/2023	\$131.24	\$259.02				\$104.55	
4/5/2023	\$752.21	5/3/2023			\$752.21	\$256.80	\$231.80				\$727.45			\$92.37		\$4.62	\$356.01	\$34.85		\$139.40	\$139.40	
5/4/2023	\$1,480.98	6/1/2023			\$1,480.98		\$115.37				\$853.73			\$92.37		\$4.62	\$453.00	\$34.85		\$174.25	\$174.25	
6/5/2023	\$1,656.42	7/3/2023	6/15/2023	\$100.00	\$1,556.42		\$27.79	\$3.00	6/15/2023	\$100.00	\$797.33			\$92.37		\$4.62	\$549.99	\$34.85		\$209.10	\$209.10	
7/4/2023	\$4,016.62	8/1/2023	7/21/2023	\$175.44	\$3,841.18		\$12.20		7/21/2023	\$175.44	\$634.09		\$2,443.38			\$4.62	\$2,997.99					
											\$634.09					\$144.26	\$3,142.25					
11/6/2023	\$4,079.17	12/4/2023			\$4,079.17		\$65.73	\$28.00			\$727.82						\$3,142.25					
12/5/2023	\$4,221.97	1/2/2024	12/6/2023	\$238.00	\$3,983.97		\$131.88		12/6/2023	\$238.00	\$10.92						\$3,142.25					
1/5/2024	\$2,946.75	2/2/2024	1/23/2024	\$150.00	\$2,802.96	\$5.00	\$201.72				\$834.34				1/23/2024	\$150.00	\$2,992.25					
2/5/2024	\$2,807.96	3/4/2024			\$2,807.96	\$5.00	\$191.97	\$6.21			\$1,032.52						\$2,992.25					
3/6/2024	\$2,812.96	4/3/2024	3/18/2024	\$12.00	\$2,800.96	\$5.00	\$135.50		3/18/2024	\$12.00	\$1,156.02						\$2,992.25					
4/4/2024	\$2,805.96	5/2/2024	4/12/2024	\$112.00	\$2,693.96	\$5.00	\$84.33		4/12/2024	\$9.21	\$1,231.14				4/12/2024	\$102.79	\$2,889.46					
5/3/2024	\$4,354.18	5/31/2024	5/10/2024	\$184.31	\$4,169.87		\$29.98	-\$5.50	5/10/2024	\$184.31	\$1,071.31											
6/5/2024	\$4,192.04	7/3/2024	6/11/2024	\$150.00	\$4,042.04		\$22.17		6/11/2024	\$150.00	\$943.48											
7/5/2024	\$4,063.96	8/2/2024	7/22/2024	\$122.17	\$3,941.79		\$21.92		7/22/2024	\$122.17	\$843.23											
8/5/2024	\$3,981.81	9/2/2024	8/6 & 8/19	\$301.92	\$3,679.89		\$21.22		8/6/2024	\$151.92	\$731.33	\$18.80										
									8/19/2024	\$150.00	\$581.33											
9/5/2024	\$3,715.96	10/3/2024			\$3,715.96		\$21.20				\$617.40	\$14.87										
									9/20/2024													
10/7/2024	\$3,748.58	11/4/2024	10/16/2024	\$200.00	\$3,548.58		\$22.62	\$10.00	10/16/2024	\$200.00	\$450.02											
								-\$131.24	11/5/2024		\$318.78				11/5/2024		\$131.24	\$3,020.70				
11/5/2024	\$3,601.23	12/3/2024	11/6/2024	\$250.00	\$3,351.23		\$52.65				\$371.43				11/7/2024		-\$4.62					
									11/6/2024	\$250.00	\$121.43											