



July 16, 2014

Burl W. Haar, Ph.D.
Executive Secretary
Minnesota Public Utilities Commission
121 Seventh Place East, Suite 350
St. Paul, MN 55101-2147

Re: Citizens Telecommunications Company of Minnesota, LLC
Frontier Emergency Connect Service

Dear Dr. Haar:

Citizens Telecommunications Company of Minnesota, LLC ("Citizens") files the following tariff pages to introduce Frontier Emergency Connect Service.

Emergency Connect Service will provide outbound calling only to the Frontier call center or 911. This service does not allow for any inbound calling.

This service is not included in the list of services defined as "price regulated" in Minn. Stat. 237.761, nor does it provide access to the local telephone network. Therefore, it is being tariffed under flexibly priced services.

If you have any questions, please call me at (952) 491-5534.

Sincerely,

A handwritten signature in black ink that reads "Scott Bohler".

Scott Bohler
Regulatory Manager--Minnesota

Enclosures

**TARIFF NO. 3
FLEXIBLY PRICED SERVICES**

**CITIZENS TELECOMMUNICATIONS COMPANY
OF MINNESOTA**

**SECTION 2
Fourth Revised Index Sheet 1
Cancels Third Revised Index Sheet 1**

GENERAL SERVICES

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**TARIFF NO. 3
FLEXIBLY PRICED SERVICES**

**CITIZENS TELECOMMUNICATIONS COMPANY
OF MINNESOTA**

**SECTION 2
Original Sheet 32**

GENERAL SERVICES

FRONTIER EMERGENCY CONNECT SERVICE

A. GENERAL

1. Frontier Emergency Connect Service is a LIMITED SERVICE that allows calls to be placed to 911 ONLY. The service does NOT allow for any inbound calling.

B. REGULATIONS

1. This service is available where technically feasible and subject to availability of existing facilities.
2. All attempted inbound calls will receive a recording saying the number is not in service.
3. Customers will not be given a telephone number of the service and no directory listing services will be available.
4. The customer only has the following dialing options:
 - 911 and
 - Where technically feasible, the ability to dial 611 and/or a Frontier Call Center.
 - All other calling patterns will receive re-order tone.
5. The call origination telephone number (All information) going to the 911 center will indicate NO CALL BACK allowed.
6. Applicable Non-Recurring charges may apply.
7. NO LIABILITY SHALL ATTACH TO THE COMPANY REGARDING USE OF SERVICES OR THE FAILURE OF OR INABILITY TO USE THE SERVICES. FURTHER, COMPANY SHALL NOT BE LIABLE FOR DAMAGES (INCIDENTIAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY OR ATTORNEY'S FEES) ARISING FROM ERRORS, MISTAKES, OMISSIONS, INTERRUPTIONS, OR DELAYS OF THE COMPANY, ITS AGENTS, SERVANTS OR EMPLOYEES, IN THE COURSE OF ESTABLISHING, FURNISHING, REARRANGING, MOVING, TERMINATING, OR CHANGING THE SERVICE OF FACILITIES (INCLUDING THE OBTAINING OR FURNISHING OF INFORMATION IN RESPECT THEREOF OR WITH RESPECT TO THE CUSTOMERS OR USERS OF THE SERVICE OR FACILITIES).

C. RATES AND CHARGES

	Monthly Rate
Frontier Emergency Connect Service	\$4.99