In the Matter of Northern States Power Co. d/b/a Xcel Energy's, CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Minnesota Gas', Great Plains Natural Gas Co.'s, Greater Minnesota Gas, Inc.'s, and Minnesota Energy Resources Corp.'s Service Quality Report.

## PUC Docket No. G008/M-24-33

## Commissioner Tuma offers the following revised decision option 2:

## TUMA REVISED DECISION OPTION 2:

2A. Require that CenterPoint Energy notify each customer who has received two consecutive estimated meter reads that the customer can read the meter themselves until the issue with the meter is resolved. Provide instructions on how to do so, and a dedicated email address for the customer to report readings.

2B. Require CenterPoint Energy to include in a compliance filing within 10 days of the order:

- i. For each month during 2024, the number of meter reads that are estimated;
- ii. For each estimated meter read, the date the Company was first aware of the need for an estimated bill, the date the meter was inspected and/or repaired, and whether the estimated bill was due to meter malfunction or some other reason.

2C. Require all gas utilities filing service quality reports to include in reports going forward through the 2026 reporting year:

- i. For each reporting year, the number of meter reads that are estimated;
- ii. For each estimated meter read, the date the Company was first aware of the need for an estimated bill, the date the meter was inspected and repaired, and whether the estimated bill was due to meter malfunction or some other reason.

In the report for 2026, parties shall submit comments on whether it is advisable to continue providing this data.