

From: [Wufoo](#)
To: [Staff, CAO \(PUC\)](#)
Subject: Submitted Public Comment Form
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Provide the docket's number. *	21 381

Leave a comment on the docket. *

Century Link is our only option in Stillwater Township. We depend on them to provide reliable service for Landlines which also provide us with internet service. No other service is available in this area. Cell coverage is very limited. If our lines go down and they do not have to respond quickly that puts us at risk for emergencies, and living in today's world where everything is electronic. We have old copper lines that CenturyLink refuses to upgrade even with our offers for cost sharing. It would reduce maintenance for them if they installed new lines. We have slow speeds (7mps) and are barely making it with that. If they want to change the rules to respond to outages, please do not let them do so until they upgrade existing copper lines. Thank you for hearing our concerns.
