

June 10, 2020

-- VIA ELECTRONIC SERVICE --

Daniel P. Wolf  
Executive Secretary  
Minnesota Public Utilities Commission  
121 7th Place East, Suite 350  
St. Paul, Minnesota 55101-2147

Re: United Natural Gas, LLC Small Utility Franchise Exemption  
Docket No. G6960/M-16-214

Dear Mr. Wolf:

Pursuant to the Minnesota Public Utilities Commission's Order Determining Compliance with Commission Orders and Establishing Filing Requirements, dated November 9, 2018, United Natural Gas is required to provide information concerning its natural gas service. Please find the enclosed Compliance Filing which contains all information required by the above referenced order. Due to Covid-19 and the movement of so many of our staff to remote working locations we were delayed in pulling together the necessary data for our submission.

Sincerely,

A handwritten signature in black ink, appearing to read "Darwin Turbes". The signature is fluid and cursive, with a large initial "D" and a long horizontal stroke at the end.

Darwin Turbes  
United Natural Gas, LLC

<b>Customer Type</b>	<b>Total Number of Customers</b>
<b>Projections</b>	
<b><u>Courtland &amp; Lafayette</u></b>	
Residential	308
Large Commercial	9
Small Commercial	39
Interruptable	1
<b><u>Non Municipality (Incidental)</u></b>	
Residential	97
Large Commercial	31
Small Commercial	6
Interruptable	19
<b>Total Customers on Project</b>	<b>510</b>

A. Customer Counts: United Natural Gas does not discriminate between customers within a municipality and those outside a municipality. All customers are treated equally. The same rates apply to those customers within a municipality and those outside a municipality.

B. Rate Changes: There have been no Rate changes in 2019 and 2020.

C. Tariff Book Changes: There have been no Changes to United Natural Gas's tariff book in 2019 and 2020.

D. Cold Weather Disconnection Notices: United Natural Gas mailed the cold weather disconnection notice to all customers via U.S. Mail along with their October 2, 2019 billing statement.

E. Customer Disconnections: United Natural Gas did not disconnect any customers in 2018 or 2019.

F. Past Due Payment Policy: United Natural Gas mails the Past Due Letter and Secure Pay Plan to customers who are in arrears pursuant to United Natural Gas's obligations under Minn. Stat. § 216B.098. All policies regarding budget billing plans, payment arrangement, and under-charge repayment are included in United Natural Gas's tariff book.