



New natural gas rates approved in 2021

Changes begin with the enclosed bill

In October 2019, CenterPoint Energy (the Company) asked the Minnesota Public Utilities Commission (MPUC) to change its rates for utility distribution service. The Company requested to increase rates by about 6.8 percent and annual revenues by about \$62.0 million.

MPUC has approved new rates

A settlement agreement between a majority of the parties was filed with the MPUC by the company in September 2020. The MPUC approved the settlement, resulting in an annual revenue increase of 4.7 percent or approximately \$38.5 million. Under the final order, the monthly Basic Charge for residential customers will remain at \$9.50 and the per therm Delivery Charge will increase from \$0.21036 to \$0.24452. The new rates are not related to the impact of the February 2021 cold weather and the associated increase in natural gas prices.

Rates vary by customer

Rate changes will affect individual monthly bills differently depending on natural gas use and customer class. The effect on an average residential customer's bill (use of approximately 949 therms per year) will increase about \$2.70 per month, or \$32.43 per year. Bills will vary because the wholesale cost of natural gas changes each month.

Customer bills contain three parts: Basic Charge, Delivery Charge and Cost of Gas. The Basic Charge and Delivery Charge recovers the cost of providing utility distribution service to our customers. This is 40 to 50 percent of the bill. The bill does not include wholesale natural gas costs, which make up about 50 to 60 percent of the bill. The Cost of Gas is passed through directly to customers without mark-up.





Customer Class (usage in therms)	Monthly Basic Charges	
	Current	New
Residential	\$9.50	\$9.50
Commercial/Industrial		
Up to 1,500/year	\$15.00	\$15.00
1,500 to 5,000/year	\$21.00	\$21.00
5,000 or more/year	\$47.50	\$55.00
Small Volume Dual Fuel Sales Service		
Up to 120,000/year	\$55.50	\$60.00
120,000 or more/year	\$88.50	\$95.00
Large Volume Dual Fuel Sales Service	\$900.00	\$1,050.00
Large General Firm Sales Service	\$900.00	\$1,050.00

Customer Class (usage in therms)	Delivery Charges (therms)	
	Current	New
Residential	\$0.21036	\$0.24452
Commercial/Industrial		
Up to 1,500/year	\$0.21208	\$0.25820
1,500 to 5,000/year	\$0.17088	\$0.19789
5,000 or more/year	\$0.15354	\$0.16769
Small Volume Dual Fuel Sales Service		
Up to 120,000/year	\$0.12421	\$0.13764
120,000 or more/year	\$0.11497	\$0.12708
Large Volume Dual Fuel Sales Service	\$0.07048	\$0.07710
Large General Firm Sales Service	\$0.07048	\$0.07710
Demand Charge (per Peak Day)	\$0.42990	\$0.48303

Note: The current and new per therm delivery charges do not include the per therm charge for the Conservation Improvement Program (CIP) Adjustment Rider (\$0.00591 per therm) that recovers conservation costs not included in base rates.

Customer Class (usage in therms)	Average Monthly (usage in therms)	Average Monthly Bill: Current Rates	Average Monthly Bill: New Rates
Residential	79	\$53	\$56
Commercial/Industrial			
Up to 1,500/year	64	\$50	\$54
1,500 to 5,000/year	232	\$139	\$147
5,000 or more/year	1,388	\$730	\$766
Small Volume Dual Fuel Sales Service			
Up to 120,000/year	3,746	\$1,319	\$1,390
120,000 or more/year	15,007	\$5,010	\$5,198
Large Volume Dual Fuel Sales Service	36,755	\$11,317	\$11,959
Large General Firm Sales Service	53,808	\$21,815	\$22,099
Demand Charge (per Peak Day)	4,191		

*Figures are rounded to the nearest whole number

Refunds on interim rates

State law allowed the Company to collect interim (temporary) rates while the MPUC considered its rate case. The Company began collecting annual interim rates of \$52.7 million on January 1, 2020. Because the final rate increase is less than the interim rate increase, the Company will refund the difference with interest. A typical residential customer's refund will be about \$16. Bills will be adjusted beginning in June 2021.

How to learn more

Website

[CenterPointEnergy.com/RateCase](https://www.centerpointenergy.com/RateCase)

To learn how you can save energy and money, visit

[CenterPointEnergy.com/SaveEnergy](https://www.centerpointenergy.com/SaveEnergy).

Residential customers

612-372-4727 • 800-245-2377

Business customers

Call your account manager or the Business Customer Hotline
612-321-4939 • 877-809-3803

Notice to customers

To make sure we can send you any refund owed, please provide a forwarding address if you stop service. If you move before a refund is issued and we cannot find you, your refund may be treated as abandoned property and sent to the Minnesota Department of Commerce, Unclaimed Property Unit. You can check for unclaimed property at www.missingmoney.com.

