



Alcohol and Gambling Enforcement

Bureau of Criminal Apprehension

Driver and Vehicle Services

Emergency Communication Networks

Homeland Security and Emergency Management

Minnesota State Patrol

Office of Communications

Office of Justice Programs

Office of Traffic Safety

State Fire Marshal

Emergency Communication Networks

445 Minnesota Street • Suite 137 • Saint Paul, Minnesota 55101-5137
Phone: 651.201.7550 • Fax: 651.296.2665 • TTY: 651.282.6555
www.ecn.state.mn.us

8/29/2017

Daniel Wolf
Executive Secretary
Minnesota Public Utilities Commission
350 Metro Square Building
121 7th Place East
St. Paul, Minnesota 55101-2147

Dear Mr. Wolf:

SUBJECT: Assist Wireless Application for ETC Designation to provide LifeLine Wireless Telephone Service Docket 17-213

Attached is the Department of Public Safety certification on behalf of all Minnesota 911 Public Safety Answering Points (PSAP) for Assist Wireless as required as part of the company's request for approval to become an Eligible Telecommunications Carrier and provide LifeLine wireless telephone services to customers in Minnesota.

The second attachment is a copy of Assist Wireless's letter to the Department of Public Safety 911 Program certifying their LifeLine wireless customers will have access to Enhanced 911 services.

If you have any questions, please contact me at 651-201-7546.

Sincerely,

Dana Wahlberg, Minnesota 911 Program Manager
Emergency Communication Networks
Department of Public Safety

Attachments: DPS 911 Program Minnesota Statewide PSAP Certification.
Copy of Assist Wireless letter to DPS

Service List
Assist Wireless
Request approval as ETC - Minnesota PSAP certification
Docket 17-213

Daniel Wolf (e-file) Commission	Dana Wahlberg (e-file) Department of Public Safety Minnesota 911 Program Manager
Linda Chavez (e-file) Department of Commerce	Jason A. Danowsky Foster Law 512-708-8700 jason@mfoosterlaw.com
John Lindell (e-file) Minnesota Attorney General's Office	Pete Eggimann, Executive Director (e-file) Metropolitan Emergency Services Board (MESB)
Julia Anderson Office of the Attorney General	

Affidavit of Service
Assist Wireless
Request approval as ETC - Minnesota PSAP certification
Docket 17-213

I, Dustin Leslie, on this 28th day of August, 2017, served the attached comments and Statewide 911 PSAP Certification to Assist Wireless application for ETC status to provide LifeLine wireless telephone service in Minnesota.

- X by electronic filing.


- by depositing in the United State Mail at St. Paul, Minnesota, a true and correct copy of thereof, properly enveloped with postage prepaid.

- by personal service.

- by express mail.

- by delivery service.

To all persons at the addresses on the list attached as Exhibit A.

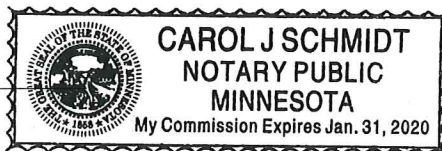


Dustin Leslie, 911 Program Analyst
Department of Public Safety
Emergency Communications Network

State of Minnesota
County of Ramsey
Subscribed and sworn to before me,
A notary public, this 28 day of
AUGUST, 2017.

Carol J Schmidt

Notary Public



State: Minnesota

Assist Wireless - LifeLine Minnesota 911 Statewide PSAP Certification Form

Name: Dana Wahlberg

Agency: Department of Public Safety, Emergency Communication Networks Division

Title: Statewide 911 Program Manager

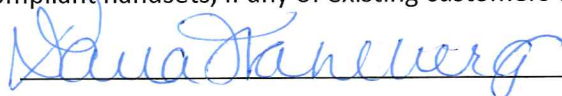
In my capacity as the Minnesota Statewide 911 Program Manager, our agency is responsible for the implementation of basic 911 and enhanced 911 services in accordance with the rules of the Federal Communications Commission (FCC).

Assist Wireless petitioned the Minnesota Public Utilities Commission for designation as an ETC. As part of its review of Assist Wireless, ETC petition, the Minnesota Department of Commerce requested that the company provide a certification from each Minnesota Public Safety Answering Point (PSAP) where the company proposes to provide service in Minnesota that confirms Assist Wireless will provide its Lifeline customers with (1) 911 and enhanced 911 access regardless of activation status and the availability of prepaid minutes, and (2) enhanced 911 compliance handsets and that it will replace at no additional charge to customers with non-compliant handsets, if any, of existing customers who obtain Lifeline-supported services. Assist Wireless has included a letter certification from Sprint. LifeLine-supported customers' 911 call routing will be handled by and in the same manner as the underlying wireless carrier's retail customers with Enhanced 911 features.

Assist Wireless states that:

- Lifeline customers will not be charged any minutes to dial 911 and will receive enhanced 911 services.
- Lifeline customers without monthly voice minutes remaining can still dial and have access to enhanced 911 services.
- Assist Wireless will collect the 911 and Telecommunications Access Minnesota (TAM) fees monthly from their customers and will remit them to the Minnesota Department of Public Safety by the 25th of the month following the month the fees were collected. Assist Wireless agrees to remit the 911 and TAM fees collected each month with a completed remittance form available for download on the DPS 911 Program website at <https://dps.mn.gov/divisions/ecn/programs/911/Pages/fee-remittance-forms.aspx>
- Assist Wireless will provide their Lifeline customers enhanced 911 compliant handsets and will replace at no additional charge for existing customers who have non-compliant handsets and have obtained Lifeline-supported services.

In my capacity as the Statewide 911 Program Manager and on behalf of all of the applicable PSAPs, I hereby confirm that Assist Wireless provides its LifeLine customers with (1) 911 and enhanced 911 access regardless of activation status and the availability of prepaid minutes, and (2) enhanced 911 compliant handsets and that it will replace at no additional charge to the customer non-compliant handsets, if any of existing customers who obtain LifeLine-supported services.

 Signature

Dana Wahlberg Printed name

Minnesota 911 Program Manager Title

8/29/18 Date signed

FOSTERLAW

Jason A. Danowsky
Attorney at Law

904 West Ave, Ste. 107
Austin, Texas 78701
(512) 708-8700
Fax (512) 697-0058
www.mfosterlaw.com

Writer's Email:
jason@mfosterlaw.com

August 15, 2017

VIA EMAIL: Dustin.Leslie@state.mn.us

Dustin Leslie
911 Program Analyst
Department of Public Safety
Emergency Communication Networks

Re: P6978/M-17-213; Assist Wireless, Inc. Request for PSAP Certification

Dear Mr. Leslie;

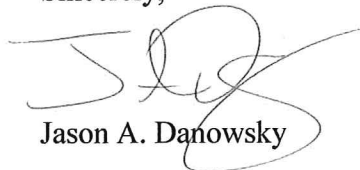
In accordance with FCC and Minnesota Public Utilities requirements, Assist Wireless, Inc. (the "Company") states that it shall abide by the following five (5) items below regarding 911/E911 and Telecommunications Access Minnesota (TAM) fees:

1. The Company will provide their Lifeline customers enhanced 911 compliant handsets and will replace at no additional charge for existing customers who have non-compliant handsets and have obtained Lifeline supported 911 services.
2. Lifeline customers will not be charged any minutes to dial 911 and will receive enhanced 911 services.
3. Lifeline customers who are without monthly voice minutes remaining are still able to dial and access the enhanced 911 services.
4. The company will collect the 911 and Telecommunications Access Minnesota (TAM) fees monthly from their customers and will remit them to the Minnesota Department of Public Safety by the 25th of each month following the month the fees were collected.
5. The company agrees to remit the 911 and TAM fees collected each month with a completed remittance form available for download on the DPS 911 Program website:

<https://dps.mn.gov/divisions/ecn/programs/911/Pages/fee-remittance-forms.aspx>

Please contact me if you wish to discuss this matter further.

Sincerely,



Jason A. Danowsky



Sprint – Wholesale Wireless Solutions

Mailstop: NJWRNA0201 - 212
10 Independence Blvd.
Warren, NJ 07059

VIA EMAIL DELIVERY: byron.young@ystas.com

July 28, 2017

Mr. Byron Young
Assist Wireless LLC
2330 Gravel Drive
Fort Worth, TX 76118

Re: Master Wireless Wholesale Agreement between Sprint Spectrum L.P. (“Sprint”) and Assist Wireless LLC (“Assist Wireless”) with an Effective Date of October 4, 2012, as amended (the “Agreement”) – 911 and E911 Service

Dear Mr. Young:

As requested by Assist Wireless, this letter sets forth details regarding Sprint’s routing of E911 (as defined below) calls from Assist Wireless’ End Users (as defined in the Agreement). As set forth in the Agreement, Sprint provides wireless services to Assist Wireless on Sprint’s network and Assist Wireless resells such wireless services to its End Users under Assist Wireless’ brand (“**Private Label Service**”).

Sprint currently routes 911 calls from customers to the Public Safety Answering Points (“**PSAPs**”) in each state. Assist Wireless’ End Users that receive the Private Label Service will have access to 911 and enhanced 911 (“**E911**”) service. In this regard, Sprint hereby confirms that it routes 911 and E911 calls from Assist Wireless’ End Users utilizing the Private Label Service to PSAPs in the same manner as Sprint routes 911 and E911 calls from its own customers.

In accordance with the applicable Federal Communications Commission (“**FCC**”) requirements, Sprint has engaged in 911 testing with PSAPs to confirm access to 911 and E911 service. Thus, as a wholesale customer of Sprint, Assist Wireless’ End Users utilizing the Private Label Service will have the same access to 911 and E911 service as Sprint’s own customers.

Sincerely,

A handwritten signature in black ink that reads "Tom Alesi". The signature is fluid and cursive, with the first name "Tom" and last name "Alesi" clearly legible.

Tom Alesi
Director of Sales, Emerging & Wholesale Solutions

cc: Jim Alfonsin (Sprint)