

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, August 02, 2017 8:22 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/1/17 - Mendota Heights, Saint Paul & West Saint Paul - UPDATE

Power outage - Mendota Heights, Saint Paul & West Saint Paul – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Stewart, Christopher D
Sent: Tuesday, August 01, 2017 5:00 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Second Outage Notice-2017-08-01T17:00:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: 3560
Time Zone: CST
Start Date Time: 8/1/2017 15:17
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

Cable failure under [Redacted]

Follow Up Comments:

Cable still burning in [Redacted]
[Redacted] before we can assess the damage to [Redacted]
[Redacted]

Communities:

; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, August 02, 2017 8:23 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/1/17 - Mendota Heights, Saint Paul & West Saint Paul - POWER RESTORED

Power outage - Mendota Heights, Saint Paul & West Saint Paul – power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: Sarne, Peter P
Sent: Tuesday, August 01, 2017 7:04 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-08-01T19:03:49

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 3560
Time Zone: CST
Start Date Time: 8/1/2017 15:17
End Date Time: 8/1/2017 18:32

Duration: 3:15

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

feeder Duct fire on

Follow Up Comments:

1-cust. on at 18:21 , 3551 custs. on at 18:32 = 100%

Communities:

; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Tuesday, August 01, 2017 4:19 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/1/17 - Saint Paul, South Saint Paul & West Saint Paul

Power outage - Saint Paul, South Saint Paul & West Saint Paul.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

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Please consider the environment before printing this email

From: Sarne, Peter P
Sent: Tuesday, August 01, 2017 4:10 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-08-01T16:10:21

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 1836
Time Zone: CST
Start Date Time: 8/1/2017 15:37
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

Multiple feeder failure under [Redacted] All feeders in shared duct line.

Follow Up Comments:

Troublemens on site [Redacted]

Communities:

; SAINT PAUL, MN ; SOUTH SAINT PAUL, MN ; WEST SAINT PAUL, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, August 02, 2017 8:16 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/1/17 - Saint Paul, South Saint Paul & West Saint Paul - CORRECTION/UPDATE

CORRECTION – UPDATE

Power outage - Saint Paul, South Saint Paul & West Saint Paul – update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Stewart, Christopher D
Sent: Tuesday, August 01, 2017 4:57 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Second Outage Notice-2017-08-01T16:56:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To:
Subject:
Feeder:
Alert Count:
Customers Affected:
Time Zone:
Start Date Time:
End Date Time:

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414 [Redacted]

State: MN [Redacted]

Outage Cause:

Cable failure under [Redacted]

Follow Up Comments:

Cable still burning in manhole, [Redacted] Need to [Redacted] before we can assess the damage to the [Redacted]

Communities:

; SAINT PAUL, MN ; SOUTH SAINT PAUL, MN ; WEST SAINT PAUL, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, August 02, 2017 8:15 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/1/17 - Saint Paul, South Saint Paul & West Saint Paul - POWER RESTORED

Power outage - Saint Paul, South Saint Paul & West Saint Paul – power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

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E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: Gubash Jr, Joseph M
Sent: Tuesday, August 01, 2017 5:33 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-08-01T17:33:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 1836
Time Zone: CST
Start Date Time: 8/1/2017 15:37
End Date Time: 8/1/2017 17:20

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

several feeder cables faulted under [REDACTED]

Follow Up Comments:

[REDACTED] FULLY RESTORED @ 17:20 8/1/2017

Communities:

; SAINT PAUL, MN ; SOUTH SAINT PAUL, MN ; WEST SAINT PAUL, MN

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 03, 2017 7:55 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/3/17 - Mendota Heights, Saint Paul & West Saint Paul

Power outage - Mendota Heights, Saint Paul & West Saint Paul.

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Please consider the environment before printing this email

From: Sarne, Peter P
Sent: Thursday, August 03, 2017 5:41 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-08-03T05:40:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 1792
Time Zone: CST
Start Date Time: 8/3/2017 05:34
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

unknown

Follow Up Comments:

trouble in route

Communities:

; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 03, 2017 7:56 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/3/17 - Mendota Heights, Saint Paul & West Saint Paul - UPDATE

Power outage - Mendota Heights, Saint Paul & West Saint Paul – update.

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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Sarne, Peter P
Sent: Thursday, August 03, 2017 6:01 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Second Outage Notice-2017-08-03T06:01:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: 4673
Time Zone: CST
Start Date Time: 8/3/2017 05:34
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

UNKNOWN

Follow Up Comments:

trouble in route ,larger cust. count [REDACTED] is tied to [REDACTED] from [REDACTED]

[REDACTED]

Communities:

; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN

[REDACTED]

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 03, 2017 7:57 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/3/17 - Mendota Heights, Saint Paul & West Saint Paul - POWER RESTORED

Power outage - Mendota Heights, Saint Paul & West Saint Paul – power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Sarne, Peter P
Sent: Thursday, August 03, 2017 6:59 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-08-03T06:59:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 4673
Time Zone: CST
Start Date Time: 8/3/2017 05:34
End Date Time: 8/3/2017 06:43

Duration: 1:9

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

Headend cable on [redacted] that was tied to [redacted]

Follow Up Comments:

tied [redacted] to [redacted] at 06:43 100% on

Communities:

; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN

Majo [redacted]

[redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Friday, August 04, 2017 10:56 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] -First Outage Notice - 8/4/17 - Cokato

Power outage – Cokato.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Johnson, Michael A
Sent: Friday, August 04, 2017 10:52 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED] -First Outage Notice-2017-08-04T10:52:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutntnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice [REDACTED]
Customers Affected: [REDACTED] 1308 [REDACTED]
Time Zone: [REDACTED] CST [REDACTED]
Start Date Time: [REDACTED] 8/4/2017 [REDACTED] 10:42 [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

UNKNOWN; CREW ENROUTE

Follow Up Comments:

Communities:

; COKATO, MN

Major Customers:

NA

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Friday, August 04, 2017 11:54 AM
To: staff, cao (PUC); 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Final Outage Notice-2017-08-04T11:47:04/Power Restored

Categories: Green Category

8/4- Power Restored

From: Johnson, Michael A
Sent: Friday, August 04, 2017 11:47 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED]-Final Outage Notice-2017-08-04T11:47:04

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutntnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Final Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice [REDACTED]
Customers Affected: [REDACTED] 1308
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 8/4/2017 [REDACTED] 10:42
End Date Time: [REDACTED] 8/4/2017 [REDACTED] 11:42
Duration: [REDACTED] 1:0
Alert Contact: [REDACTED]
Question Contact: [REDACTED] Romyana Kreidler: (612) 337-2369
State: [REDACTED] MN
Outage Cause:

SQUIRREL ON BUS TOOK OUT HIGH SIDE FUSES; ALL CUSTOMERS RESTORED AT 11:42

Follow Up Comments:

[Redacted]

Communities:

; COKATO, MN

[Redacted]

Major Customers:

NA

[Redacted]

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Friday, August 04, 2017 12:42 PM
To: staff, cao (PUC); 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice-2017-08-04T12:11:26- Shakopee and Jordan

Categories: Green Category

Power Outage – Shakopee and Jordan

From: Johnson, Michael A
Sent: Friday, August 04, 2017 12:11 PM
To: dl Electric Outage SE Notification
Subject: [REDACTED]-First Outage Notice-2017-08-04T12:11:26

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutsenot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice
Customers Affected: 912
Time Zone: CST
Start Date Time: 8/4/2017 12:07
End Date Time: [REDACTED]
Duration: NaN
Alert Contact: [REDACTED]
Question Contact: Romyana Kreidler: (612) 337-2369
State: MN
Outage Cause:

UNKNOWN; CREW ENROUTE

Follow Up Comments:

Communities:

; SHAKOPEE, MN ; JORDAN, MN

Major Customers:

NA

Sweet, Lynnette M

From: Teague, Daniel D
Sent: Friday, August 04, 2017 1:53 PM
To: Guttormson, Allyson E
Subject: RE: [REDACTED]-Second Outage Notice-2017-08-04T13:21:28- Shakopee and Jordan

Reminder:

DL Customer Advocates not Customer Complaints Claims.....

From: Guttormson, Allyson E
Sent: Friday, August 04, 2017 1:28 PM
To: staff, cao (PUC); 'Renier, Doug (COMM)'
Cc: Customer Complaints Claims
Subject: FW: [REDACTED]-Second Outage Notice-2017-08-04T13:21:28- Shakopee and Jordan

Outage update- Shakopee and Jordan

From: Johnson, Michael A
Sent: Friday, August 04, 2017 1:22 PM
To: dl Electric Outage SE Notification
Subject: [REDACTED]-Second Outage Notice-2017-08-04T13:21:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutsenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: [REDACTED] 689
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 8/4/2017 [REDACTED] 12:07
End Date Time: [REDACTED] 8/4/2017 [REDACTED] 13:12
Duration: [REDACTED] NaN
Alert Contact: [REDACTED]

Rumyana Kreidler: (612) 337-2369

Question Contact:

State: MN

Outage Cause:

CONTRACTOR HIT WIRE; WIRE DOWN; 223 CUSTOMERS WILL REMAIN OUT UNTIL WIRE CAN BE SPLICED; CREW ON SCENE

Follow Up Comments:

[Redacted]

Communities:

; SHAKOPEE, MN ; JORDAN, MN

Major Customers:

NA

Sweet, Lynnette M

From: Teague, Daniel D
Sent: Friday, August 04, 2017 2:38 PM
To: MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice-2017-08-04T14:31:03 - Shakopee and Jordan

Power restored - Shakopee and Jordan.

From: Johnson, Michael A
Sent: Friday, August 04, 2017 2:31 PM
To: dl Electric Outage SE Notification
Subject: [REDACTED] Final Outage Notice-2017-08-04T14:31:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutsenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice [REDACTED]
Customers Affected: 223
Time Zone: CST
Start Date Time: 8/4/2017 12:07
End Date Time: 8/4/2017 14:20
Duration: 2:13
Alert Contact: [REDACTED]
Question Contact: Romyana Kreidler: (612) 337-2369
State: MN
Outage Cause:

CONTRACTOR HIT WIRE; WIRE DOWN; FINAL 223 CUSTOMERS ON AT 14:20

Follow Up Comments:

[Redacted]

Communities:

; SHAKOPEE, MN ; JORDAN, MN

[Redacted]

Major Customers:

NA

[Redacted]

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Wednesday, August 09, 2017 11:12 AM
To: 'staff, cao (PUC)'; 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice-2017-Crystal, Golden Valley, New Hope

Power Outage - Crystal, Golden Valley, New Hope

From: Starin, Scott D
Sent: Wednesday, August 09, 2017 10:33 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-08-09T10:33:07

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice [REDACTED]
Customers Affected: 2064
Time Zone: CST
Start Date Time: 8/9/2017 10:23
End Date Time: [REDACTED]
Duration: NaN
Alert Contact: [REDACTED]
Question Contact: Romyana Kreidler: (612) 337-2369
State: MN
Outage Cause:

UNKNOWN, TROUBLE ENROUTE

Follow Up Comments:

CORRECTION FIRST OUTAGE NOTIFICATION

Communities:

; CRYSTAL, MN ; GOLDEN VALLEY, MN ; NEW HOPE, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, August 09, 2017 12:19 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/9/17 - Crystal, Golden Valley, New Hope - POWER RESTORED

Power outage - Crystal, Golden Valley, New Hope – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Barnett, Scott P
Sent: Wednesday, August 09, 2017 12:15 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-08-09T12:14:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 2064
Time Zone: CST
Start Date Time: 8/9/2017 10:23
End Date Time: 8/9/2017 12:00

Duration: 1:37

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Squirrel at [Redacted] also bad cable from [Redacted]

Follow Up Comments:

[Redacted]

Communities:

; CRYSTAL, MN ; GOLDEN VALLEY, MN ; NEW HOPE, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, August 09, 2017 4:30 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-First Outage Notice-2017 - 8/9/17 - Saint Paul

Power outage – Saint Paul.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Wednesday, August 09, 2017 3:51 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED]-First Outage Notice-2017-08-09T15:51:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED]-First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice [REDACTED]
Customers Affected: 2825 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: 8/9/2017 [REDACTED] 15:23 [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:
A PHASE DOWN IN

Follow Up Comments:
RESTORED 1968 CUSTOMER

Communities:
; SAINT PAUL, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 8:48 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/9/17 - Saint Paul - POWER RESTORED

Power outage – Saint Paul – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
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From: McCollum, Michael L
Sent: Wednesday, August 09, 2017 5:00 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-08-09T17:00:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Final Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice [REDACTED]
Customers Affected: 857 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: [REDACTED] 8/9/2017 [REDACTED] 15:23
End Date Time: [REDACTED] 8/9/2017 [REDACTED] 16:30

Duration: 1:7

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:
Tree branch on [redacted] burned wire down at [redacted]

Follow Up Comments:
Restored Final 857 customers

Communities:
; SAINT PAUL, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 8:59 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/9/17 - Various Communities

Power outage - Mound, Wayzata, Shorewood, Victoria, Saint Bonifacius, Minnetonka, Excelsior, Chaska, Chanhassen, Minnetrista & Waconia.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Kubes, Kenneth B
Sent: Thursday, August 10, 2017 1:01 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-08-10T01:00:31

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice
Customers Affected: 337
Time Zone: CST
Start Date Time: 8/9/2017 23:29
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
WIRE IS DOWN [REDACTED] TIE SWITCH, 2ND
TROUBLEMAN WAS CALLED IN ON [REDACTED] AND WILL HELP PUT WIRE UP,
ONCE ONSITE WE WILL OPEN [REDACTED] AND GET STEP DOWN BANK IN TO
[REDACTED], TROUBLE WILL PUT UP WIRE AND RESTORE ALL CUSTOMERS

Follow Up Comments:

Communities:
; MOUND, MN ; WAYZATA, MN ; SHOREWOOD, MN ; VICTORIA, MN ;
SAINT BONIFACIUS, MN ; MINNETONKA, MN ; EXCELSIOR, MN ; CHASKA,
MN ; CHANHASSEN, MN ; MINNETRISTA, MN ; WACONIA, MN

Major Customers:
NONE

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 8:59 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/9/17 - Various Communities - UPDATE

Power outage - Mound, Wayzata, Shorewood, Victoria, Saint Bonifacius, Minnetonka, Excelsior, Chaska, Chanhassen, Minnetrista & Waconia – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com



XCELENERGY.COM
Please consider the environment before printing this email

From: Kubes, Kenneth B
Sent: Thursday, August 10, 2017 2:31 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Second Outage Notice-2017-08-10T02:30:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Second Outage Notice
Customers Affected: 701
Time Zone: CST
Start Date Time: 8/9/2017 23:29
End Date Time:

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause: [Redacted]

[Redacted] TIE, OPENED [Redacted]
TO CLEAR CIRCUIT TO PUT UP WIRE,
[Redacted]

Follow Up Comments:

TROUBLMEN ARE ONSITE AND PUTTING UP WIRE
[Redacted]

Communities:

; MOUND, MN ; WAYZATA, MN ; SHOREWOOD, MN ; VICTORIA, MN ;
SAINT BONIFACIUS, MN ; MINNETONKA, MN ; EXCELSIOR, MN ; CHASKA,
MN ; CHANHASSEN, MN ; MINNETRISTA, MN ; WACONIA, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 9:01 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - Various Communities - POWER RESTORED

Power outage - Mound, Wayzata, Shorewood, Victoria, Saint Bonifacius, Minnetonka, Excelsior, Chaska, Chanhassen, Minnetrista & Waconia – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Kubes, Kenneth B
Sent: Thursday, August 10, 2017 3:32 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-08-10T03:32:22

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 701
Time Zone: CST
Start Date Time: 8/9/2017 23:29
End Date Time:

8/10/2017

03:26

Duration: 3:57

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
B/O DOWN BTWN. [REDACTED]

Follow Up Comments:
PUT UP WIRE, REFUSE STEP DOWN, PATROL & CLOSE SWITCH TO RESTORE ALL CUSTOMERS

Communities:
; MOUND, MN ; WAYZATA, MN ; SHOREWOOD, MN ; VICTORIA, MN ; SAINT BONIFACIUS, MN ; MINNETONKA, MN ; EXCELSIOR, MN ; CHASKA, MN ; CHANHASSEN, MN ; MINNETRISTA, MN ; WACONIA, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 8:52 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/9/17 - Cologne, Young America, Waconia, NYA, Mayer & New Germany

Power outage - Cologne, Young America, Waconia, NYA, Mayer & New Germany.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
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[REDACTED]

XCELENERGY.COM
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From: Wieskus, Gregg J
Sent: Thursday, August 10, 2017 12:03 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-08-10T00:03:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice [REDACTED]
Customers Affected: 1257 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: 8/9/2017 [REDACTED] 23:54 [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
unknown, have troubleman called in on [REDACTED]

Follow Up Comments:

Communities:
; COLOGNE, MN ; YOUNG AMERICA, MN ; WACONIA, MN ; NYA, MN ;
MAYER, MN ; NEW GERMANY, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 8:53 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/9/17 - Cologne, Young America, Waconia, NYA, Mayer & New Germany - UPDATE

Power outage - Cologne, Young America, Waconia, NYA, Mayer & New Germany – update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: Wieskus, Gregg J
Sent: Thursday, August 10, 2017 1:36 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Second Outage Notice-2017-08-10T01:35:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice [REDACTED]
Customers Affected: [REDACTED] 1257 [REDACTED]
Time Zone: [REDACTED] CST [REDACTED]
Start Date Time: [REDACTED] 8/9/2017 [REDACTED] 23:54 [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Found broken feeder pole and span guy pole at [REDACTED] to isolate broken pole and restore all customers but [REDACTED] until crew replaces poles per [REDACTED]

Follow Up Comments:

Crew has been filled from [REDACTED] callout

Communities:

; COLOGNE, MN ; YOUNG AMERICA, MN ; WACONIA, MN ; NYA, MN ; MAYER, MN ; NEW GERMANY, MN

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 8:53 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Third Outage Notice - 8/9/17 - Cologne, Young America, Waconia, NYA, Mayer & New Germany - UPDATE

Power outage - Cologne, Young America, Waconia, NYA, Mayer & New Germany – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
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[REDACTED]

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Please consider the environment before printing this email

From: Wieskus, Gregg J
Sent: Thursday, August 10, 2017 2:57 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Third Outage Notice-2017-08-10T02:57:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] -Third Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Third Outage Notice
Customers Affected: 1257
Time Zone: CST
Start Date Time: 8/9/2017 23:54
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
Found broken feeder pole and span guy pole at [REDACTED] Working to isolate broken pole and restore all customers but [REDACTED] until crew replaces poles per [REDACTED] Have restored 414 customers as of 0152 8/10/17. Troubleman cutting [REDACTED] in beyond the broken poles to isolate the [REDACTED] before we close tie switch

Follow Up Comments:
[REDACTED]

Communities:
; COLOGNE, MN ; YOUNG AMERICA, MN ; WACONIA, MN ; NYA, MN ; MAYER, MN ; NEW GERMANY, MN

Major Customers:
[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 8:55 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/9/17 - Cologne, Young America, Waconia, NYA, Mayer & New Germany - POWER RESTORED

Power outage - Cologne, Young America, Waconia, NYA, Mayer & New Germany – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Wieskus, Gregg J
Sent: Thursday, August 10, 2017 3:36 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-08-10T03:35:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice
Customers Affected: 1257
Time Zone: CST
Start Date Time: 8/9/2017 23:54
End Date Time: 8/10/2017 03:12

Duration: 3:18

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Found broken feeder pole and span guy pole at [REDACTED] Working to isolate broken pole and restore all customers but [REDACTED] until crew replaces poles. 831 customers restored @0312 per [REDACTED] Final 12 customers will remain out until crew replaces poles which is [REDACTED]

Follow Up Comments:

[REDACTED]

Communities:

; COLOGNE, MN ; YOUNG AMERICA, MN ; WACONIA, MN ; NYA, MN ; MAYER, MN ; NEW GERMANY, MN

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 9:10 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/10/17 - Various Communities - POWER RESTORED/UDPATE

Power outage - Cologne, Young America, Waconia, NYA, Mayer & New Germany – power restored/update.

Wendy Jaede
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Cedar, Daren A
Sent: Thursday, August 10, 2017 8:48 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-08-10T08:48:10

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 1257
Time Zone: CST
Start Date Time: 8/9/2017 23:54
End Date Time: 8/10/2017 08:20

Duration: 8:26

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
LAST 12 CUSTOMERS BACK IN AT 0820 8/10/17

Follow Up Comments:

Communities:
; COLOGNE, MN ; YOUNG AMERICA, MN ; WACONIA, MN ; NYA, MN ;
MAYER, MN ; NEW GERMANY, MN

Major Customers:
NONE

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 9:03 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/10/17 - Elko New Market, Elko & Webster

Power outage - Elko New Market, Elko & Webster.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
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From: Hofer, Kory G
Sent: Thursday, August 10, 2017 2:18 AM
To: dl Electric Outage SE Notification
Subject: [REDACTED] First Outage Notice-2017-08-10T02:18:21

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutsenot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 953
Time Zone: CST
Start Date Time: 8/10/2017 00:25
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
crew on site

Follow Up Comments:
[REDACTED]

Communities:
; ELKO NEW MARKET, MN ; ELKO, MN ; WEBSTER, MN

Major Customers:
[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 9:04 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/10/17 - Elko New Market, Elko & Webster - UPDATE

Power outage - Elko New Market, Elko & Webster – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Hofer, Kory G
Sent: Thursday, August 10, 2017 3:17 AM
To: dl Electric Outage SE Notification
Subject: [REDACTED]-Second Outage Notice-2017-08-10T03:17:06

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutsenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: [REDACTED] 953
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 8/10/2017 [REDACTED] 00:25
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
thunderstoms in the area

Follow Up Comments:
crew is patrolling feeder.

Communities:
; ELKO NEW MARKET, MN ; ELKO, MN ; WEBSTER, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 10, 2017 9:04 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/10/17 - Elko New Market, Elko & Webster - POWER RESTORED

Power outage - Elko New Market, Elko & Webster – power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Hofer, Kory G
Sent: Thursday, August 10, 2017 4:07 AM
To: dl Electric Outage SE Notification
Subject: [REDACTED] Final Outage Notice-2017-08-10T04:07:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutsenot@xcelenergy.com
Subject: [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice
Customers Affected: 953
Time Zone: CST
Start Date Time: 8/10/2017 00:25
End Date Time: 8/10/2017 03:44

Duration: 3:19

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
unknown, BKR wont close, sub operator is enroute.

Follow Up Comments:
picked up all customers by field switching.

Communities:
; ELKO NEW MARKET, MN ; ELKO, MN ; WEBSTER, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Friday, August 11, 2017 2:51 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/11/17 - Mayer, Waconia & Watertown

Power outage - Mayer, Waconia & Watertown.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Anderson, Jeff
Sent: Friday, August 11, 2017 2:39 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-08-11T14:38:33

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: [REDACTED] 1452
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 8/11/2017 [REDACTED] 14:35
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
UNKNOWN AT THIS TIME

Follow Up Comments:

Communities:
; MAYER, MN ; WACONIA, MN ; WATERTOWN, MN

Major Customers:
NONE

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 14, 2017 7:43 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/11/17 - Mayer, Waconia & Watertown - POWER RESTORED

Power outage - Mayer, Waconia & Watertown – power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Anderson, Jeff
Sent: Friday, August 11, 2017 3:26 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-08-11T15:25:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 1452
Time Zone: CST
Start Date Time: 8/11/2017 14:19
End Date Time: 8/11/2017 15:20

Duration: 1:1

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

GUY WIRE BROKE GOT UP INTO THE FEEDER SWITCH

Follow Up Comments:

Communities:

; MAYER, MN ; WACONIA, MN ; WATERTOWN, MN

Major Customers:

NONE

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 17, 2017 7:48 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/16/17 - Brooklyn Park

Power outage - Brooklyn Park.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

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From: Cedar, Daren A
Sent: Wednesday, August 16, 2017 9:16 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-08-16T21:16:24

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 2069
Time Zone: CST
Start Date Time: 8/16/2017 21:09
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
UNKNOWN

Follow Up Comments:

Communities:
; BROOKLYN PARK, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 17, 2017 7:48 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/16/17 - Brooklyn Park - UPDATE

Power outage - Brooklyn Park – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Cedar, Daren A
Sent: Wednesday, August 16, 2017 9:54 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Second Outage Notice-2017-08-16T21:53:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice [REDACTED]
Customers Affected: [REDACTED] 2069 [REDACTED]
Time Zone: [REDACTED] CST [REDACTED]
Start Date Time: [REDACTED] 8/16/2017 [REDACTED] 21:09 [REDACTED]
End Date Time: [REDACTED]

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
FOUND WIRE DOWN AT ABOUT [Redacted] WORKING ON CUTTING
LINE TO RESTORE POWER

Follow Up Comments:

Communities:
; BROOKLYN PARK, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 17, 2017 7:50 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/16/17 - Brooklyn Park - POWER RESTORED

Power outage - Brooklyn Park – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Barnett, Scott P
Sent: Wednesday, August 16, 2017 10:34 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-08-16T22:33:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice [REDACTED]
Customers Affected: 2069 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: 8/16/2017 [REDACTED] 21:09 [REDACTED]
End Date Time:

8/16/2017

22:24

Duration: 1:15

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Tree on feeder and neutral down at [REDACTED]
Troublemens cut tree clear and put neutral back up.

Follow Up Comments:

[REDACTED]

Communities:

; BROOKLYN PARK, MN

Major Customers:

None.

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 17, 2017 7:59 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/17/17 - Various Communities - POWER RESTORED

Power outage - Cobden, Sleepy Eye, Redwood Falls, Morton, Evan, Clements & Morgan – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Chase, Julie B
Sent: Thursday, August 17, 2017 5:14 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED] Final Outage Notice-2017-08-17T05:13:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutntnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice
Customers Affected: 1123
Time Zone: CST
Start Date Time: 8/17/2017 00:22
End Date Time:

8/17/2017

02:31

Duration: 2:9

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
found nothing on patrol, storm in region

Follow Up Comments:

Communities:
; COBDEN, MN ; SLEEPY EYE, MN ; REDWOOD FALLS, MN ; MORTON, MN ;
EVAN, MN ; CLEMENTS, MN ; MORGAN, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 17, 2017 11:04 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/17/17 - Long Lake, Wayzata, Maple Plain & Orono

Power outage - Long Lake, Wayzata, Maple Plain & Orono.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Kubes, Kenneth B
Sent: Thursday, August 17, 2017 10:55 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-08-17T10:55:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 1444
Time Zone: CST
Start Date Time: 8/17/2017 10:20
End Date Time:

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:
UNKNOWN

Follow Up Comments:
TROUBLEMEN ONSITE

Communities:
; LONG LAKE, MN ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN

Major Customers:
NONE

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 17, 2017 11:46 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FV [REDACTED] Second Outage Notice - 8/17/17 - Long Lake, Wayzata, Maple Plain & Orono - UPDATE

Power outage - Long Lake, Wayzata, Maple Plain & Orono – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Kubes, Kenneth B
Sent: Thursday, August 17, 2017 11:43 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Second Outage Notice-2017-08-17T11:42:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: 107
Time Zone: CST
Start Date Time: 8/17/2017 10:20
End Date Time:

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
TREE TOOK FEEDER DOWN AT [Redacted]

Follow Up Comments:
ISOLATED WHERE FEEDER IS DOWN AND RESTORED 1344 CUSTOMERS AT 11:26, 107 CUSTOMERS WILL BE OUT UNTIL REPAIRS ARE MADE, CREW IS ONSITE

Communities:
; LONG LAKE, MN ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN

Major Customers:
none

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 17, 2017 3:30 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/17/17 - Long Lake, Wayzata, Maple Plain & Orono - POWER RESTORED

Power outage - Long Lake, Wayzata, Maple Plain & Orono – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Kreidler, Rумыana T
Sent: Thursday, August 17, 2017 2:34 PM
To: Jaede, Wendy L
Subject: FW: [REDACTED] Final Outage Notice-2017-08-17T14:15:42

Here is the final

From: Wieskus, Gregg J
Sent: Thursday, August 17, 2017 2:16 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-08-17T14:15:42

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]

Alert Count: Final Outage Notice

Customers Affected: 1448

Time Zone: CST

Start Date Time:
8/17/2017

10:20

End Date Time:
8/17/2017

14:07

Duration: 3:47

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
TREE TOOK FEEDER DOWN AT [REDACTED] 1344 customers
restored at 1126, and final 107 customers restored at 1407

Follow Up Comments:

Communities:

; LONG LAKE, MN ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 17, 2017 1:20 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/17/17 - Saint Paul

Power outage - Saint Paul.

Wendy Jaede
Xcel Energy | Responsible By Nature
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3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Moriarty, Michael P
Sent: Thursday, August 17, 2017 12:43 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-08-17T12:42:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice
Customers Affected: 2058
Time Zone: CST
Start Date Time: 8/17/2017 12:36
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:
unknown trouble enroute

Follow Up Comments:

Communities:
; SAINT PAUL, MN

Major Customers:
na

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 17, 2017 1:20 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/17/17 - Saint Paul - UPDATE

Power outage - Saint Paul – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Moriarty, Michael P
Sent: Thursday, August 17, 2017 1:16 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Second Outage Notice-2017-08-17T13:16:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: 2058
Time Zone: CST
Start Date Time: 8/17/2017 12:36
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:
Broken pole top at the [REDACTED]

Follow Up Comments:
Trouble working to isolate the problem and restore. Crew has been notified for permanent repairs.

Communities:
; SAINT PAUL, MN

Major Customers:
na

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, August 17, 2017 3:32 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/17/17 - Saint Paul - POWER RESTORED

Power outage – Saint Paul – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Moriarty, Michael P
Sent: Thursday, August 17, 2017 3:07 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-08-17T15:07:10

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice
Customers Affected: 2058
Time Zone: CST
Start Date Time: 8/17/2017 12:36
End Date Time:

8/17/2017

15:00

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

Damaged pole top at [REDACTED]

Follow Up Comments:

Conductor was rerouted temporarily by the Trouble Department. An attempt to close [REDACTED] by remote and local control failed. Trouble Dept. closed [REDACTED] for a customer pick up of [REDACTED]

Communities:

; SAINT PAUL, MN

Major Customers:

na

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 10:07 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/19/17 - Big Lake, Monticello, Albertville, Ostego & Saint Michael

Power outage - Big Lake, Monticello, Albertville, Ostego & Saint Michael.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com



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From: Lothert, Andrew D
Sent: Saturday, August 19, 2017 2:13 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED] First Outage Notice-2017-08-19T02:13:18

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutntnot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 6161
Time Zone: CST
Start Date Time: 8/19/2017 01:58

End Date Time:

[Redacted]

Duration:

NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State:

MN

Outage Cause:

[Redacted] is being back fed from a [Redacted] but do not have any communication to any of the [Redacted] since [Redacted]

Follow Up Comments:

Communities:

; BIG LAKE, MN ; MONTICELLO, MN; ALBERTVILLE, MN ; MONTICELLO, MN ; OTSEGO, MN ; SAINT MICHAEL, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 10:07 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/19/17 - Big Lake, Monticello, Albertville, Ostego & Saint Michael - UPDATE

Power outage - Big Lake, Monticello, Albertville, Ostego & Saint Michael – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Lothert, Andrew D
Sent: Saturday, August 19, 2017 3:20 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED] Second Outage Notice-2017-08-19T03:20:18

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutntnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice [REDACTED]
Customers Affected: [REDACTED] 6161 [REDACTED]
Time Zone: [REDACTED] CST [REDACTED]
Start Date Time: [REDACTED] 8/19/2017 [REDACTED] 01:58 [REDACTED]

End Date Time:

[Redacted]

Duration:

NaN

Alert Contact:

[Redacted]

Question Contact:

Rumyana Kreidler: (612) 337-2369

State:

MN

Outage Cause:

crew in route - car vs pole [Redacted] on
[Redacted]
customers on at 01:58 and would have just seen a blink - com still down to
[Redacted]

Follow Up Comments:

[Redacted]

Communities:

; ALBERTVILLE, MN ; MONTICELLO, MN ; OTSEGO, MN ; SAINT MICHAEL,
MN; BIG LAKE, MN ; MONTICELLO, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 10:08 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Third Outage Notice - 8/18/17 - Big Lake, Monticello, Albertville, Ostego & Saint Michael - UPDATE

Power outage - Big Lake, Monticello, Albertville, Ostego & Saint Michael – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Lothert, Andrew D
Sent: Saturday, August 19, 2017 4:06 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED] Third Outage Notice-2017-08-19T04:06:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutntnot@xcelenergy.com
Subject: [REDACTED] Third Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Third Outage Notice
Customers Affected: 3141
Time Zone: CST
Start Date Time: 8/19/2017 01:58
End Date Time:

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

03:40 crew on site of car vs pole [Redacted]
[Redacted]
customers on at 01:58 and would have just seen a blink - com still down to
[Redacted]

Follow Up Comments:

[Redacted]

Communities:

; ALBERTVILLE, MN ; MONTICELLO, MN ; OTSEGO, MN ; SAINT MICHAEL, MN ; BIG LAKE, MN ; MONTICELLO, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 10:10 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Fourth Outage Notice - 8/18/17 - Big Lake, Monticello, Albertville, Ostego & Saint Michael - UPDATE

CORRECTION – POWER NOT RESTORED/UPDATE.

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 10:09 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Fourth Outage Notice - 8/18/17 - Big Lake, Monticello, Albertville, Ostego & Saint Michael - UPDATE

Power outage - Big Lake, Monticello, Albertville, Ostego & Saint Michael – power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Lothert, Andrew D
Sent: Saturday, August 19, 2017 4:25 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED] Fourth Outage Notice-2017-08-19T04:24:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutntnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Fourth Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]

Feeder:



Alert Count: Fourth Outage Notice

Customers Affected: 6161

Time Zone: CST

Start Date Time: 8/19/2017

01:58

End Date Time:

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

update - car vs pole
[Redacted]

Follow Up Comments:

[Redacted]

Communities:

; BIG LAKE, MN ; MONTICELLO, MN; ALBERTVILLE, MN ; MONTICELLO, MN ; OTSEGO, MN ; SAINT MICHAEL, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 10:11 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/19/17 - Various Communities - POWER RESTORED

Power outage - Big Lake, Monticello, Albertville, Ostego & Saint Michael – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Lothert, Andrew D
Sent: Saturday, August 19, 2017 5:21 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED] Final Outage Notice-2017-08-19T05:21:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutntnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice
Customers Affected: 6161
Time Zone: CST
Start Date Time: 8/19/2017 01:58

End Date Time:

8/19/2017 05:11

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

[Redacted]

Follow Up Comments:

[Redacted]

Communities:

; BIG LAKE, MN ; MONTICELLO, MN; ALBERTVILLE, MN ; MONTICELLO, MN ; OTSEGO, MN ; SAINT MICHAEL, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 10:15 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/20/17 - Minnetonka, Wayzata & Deephaven

Power outage - Minnetonka, Wayzata & Deephaven.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Sunday, August 20, 2017 1:51 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-08-20T13:49:18

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 931
Time Zone: CST
Start Date Time: 8/20/2017 13:43
End Date Time:

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
Trouble on the way.

Follow Up Comments:

Communities:
; MINNETONKA, MN ; WAYZATA, MN ; DEEPHAVEN, MN

Major Customers:
None

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 10:15 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/20/17 - Minnetonka, Wayzata & Deephaven - UPDATE

Power outage - Minnetonka, Wayzata & Deephaven – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

[REDACTED]

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Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Sunday, August 20, 2017 2:49 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Second Outage Notice-2017-08-20T14:49:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Second Outage Notice
Customers Affected: 931
Time Zone: CST
Start Date Time: 8/20/2017 13:43
End Date Time:

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
Tree on feeder near [Redacted]

Follow Up Comments:
Isolated tree and restored [Redacted] Trouble cutting tree in the clear to restore remainder.

Communities:
; MINNETONKA, MN ; WAYZATA, MN ; DEEPHAVEN, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 10:16 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/20/17 - Minnetonka, Wayzata & Deephaven - POWER RESTORED

Power outage - Minnetonka, Wayzata & Deephaven – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Sunday, August 20, 2017 4:02 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-08-20T16:01:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 931
Time Zone: CST
Start Date Time: 8/20/2017 13:43
End Date Time:

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
Tree on feeder near [Redacted]

Follow Up Comments:
Restored 845 at 1447 and 86 at 1557.

Communities:
; MINNETONKA, MN ; WAYZATA, MN ; DEEPHAVEN, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 3:57 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/21/17 - North Oaks, Saint Paul, Shoreview, Vadnais Heights & White Bear Lake

Power outage - North Oaks, Saint Paul, Shoreview, Vadnais Heights & White Bear Lake.

Wendy Jaede
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XCELENERGY.COM
Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Monday, August 21, 2017 3:15 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-08-21T15:14:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice
Customers Affected: 1371
Time Zone: CST
Start Date Time: 8/21/2017 15:07

End Date Time:

[REDACTED]

Duration:

NaN

Alert Contact:

[REDACTED]

Question Contact:

Wishard, Don: (651) 229-2414

State:

MN

Outage Cause:

UNKNOWN

Follow Up Comments:

TRBL ENROUTE

Communities:

; NORTH OAKS, MN ; SAINT PAUL, MN ; SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; WHITE BEAR LK, MN

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Tuesday, August 22, 2017 8:00 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/21/17 - Various Communities - UPDATE

Power outage - North Oaks, Saint Paul, Shoreview, Vadnais Heights & White Bear Lake – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com



XCELENERGY.COM
Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Monday, August 21, 2017 4:21 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Second Outage Notice-2017-08-21T16:20:56

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Second Outage Notice
Customers Affected: 745
Time Zone: CST
Start Date Time: 8/21/2017 16:09
End Date Time:

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:
TREE ON FEEDER BY [Redacted] ESTORED 745 CUSTOMERS
@ 1609 MORE TO COME SOON

[Redacted]

Follow Up Comments:

[Redacted]

Communities:

; NORTH OAKS, MN ; SAINT PAUL, MN ; SHOREVIEW, MN ; VADNAIS
HEIGHTS, MN ; WHITE BEAR LAKE, MN ; WHITE BEAR LK, MN

[Redacted]

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Tuesday, August 22, 2017 8:01 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/21/17 - Various Communities - POWER RESTORED

Power outage - North Oaks, Saint Paul, Shoreview, Vadnais Heights & White Bear Lake – power restored.

Wendy Jaede
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XCELENERGY.COM
Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Monday, August 21, 2017 4:41 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-08-21T16:40:44

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 626
Time Zone: CST
Start Date Time: 8/21/2017 15:07
End Date Time:

8/21/2017

16:31

Duration: 1:24

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:
TREE ON FEEDER [REDACTED]

Follow Up Comments:
100% RESTORED REFERRED FOR TREE TRIMMING

Communities:
; NORTH OAKS, MN ; SAINT PAUL, MN ; SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; WHITE BEAR LK, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 21, 2017 3:58 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/21/17 - Wayzata, Minnetonka & Deephaven

Power outage – Wayzata, Minnetonka & Deephaven.

Wendy Jaede
Xcel Energy | Responsible By Nature
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Please consider the environment before printing this email

From: Wieskus, Gregg J
Sent: Monday, August 21, 2017 3:24 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-08-21T15:24:06

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice
Customers Affected: 2492
Time Zone: CST
Start Date Time: 8/21/2017 15:11

End Date Time:

[Redacted]

Duration: NaN

[Redacted]

Alert Contact:

[Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

[Redacted]

State: MN

[Redacted]

Outage Cause:

unknown, [Redacted] failed and is out and carried [Redacted]

[Redacted]

Follow Up Comments:

Troubleman en route

Communities:

; WAYZATA, MN ; MINNETONKA, MN ; DEEPHAVEN, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Tuesday, August 22, 2017 7:57 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/21/17 - Wayzata, Minnetonka & Deephaven - UPDATE

Power outage - Wayzata, Minnetonka & Deephaven – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
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P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Wieskus, Gregg J
Sent: Monday, August 21, 2017 4:14 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Second Outage Notice-2017-08-21T16:14:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: [REDACTED] 2492
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 8/21/2017 [REDACTED] 15:11

End Date Time:

[Redacted]

Duration: NaN

[Redacted]

Alert Contact:

[Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

[Redacted]

State: MN

[Redacted]

Outage Cause:

Troubleman working to remove tree limb from feeder on [Redacted]

[Redacted]

[Redacted]

Follow Up Comments:

[Redacted]

Communities:

; WAYZATA, MN ; MINNETONKA, MN ; DEEPHAVEN, MN

[Redacted]

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Tuesday, August 22, 2017 7:58 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 8/21/17 - Wayzata, Minnetonka & Deephaven - POWER RESTORED

Power outage - Wayzata, Minnetonka & Deephaven – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J
Sent: Monday, August 21, 2017 4:47 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-08-21T16:46:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Final Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice [REDACTED]
Customers Affected: 2492 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: [REDACTED] [REDACTED]
8/21/2017 [REDACTED] 15:11 [REDACTED]

End Date Time:

8/21/2017 16:40

Duration: 1:29

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
[Redacted] Removed tree from feeder

Follow Up Comments:
[Redacted]

Communities:
; WAYZATA, MN ; MINNETONKA, MN ; DEEPHAVEN, MN

Major Customers:
[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 28, 2017 8:14 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice-8/25/17 - Hector - POWER RESTORED

Power outage – Hector – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Hofer, Kory G
Sent: Friday, August 25, 2017 10:48 PM
To: dl Electric Outage NT Notification
Subject: [REDACTED] Final Outage Notice-2017-08-25T22:48:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutntnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 683
Time Zone: CST
Start Date Time: 8/25/2017 21:15
End Date Time: 8/25/2017 22:30

Duration: 1:15

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
thunderstorms

Follow Up Comments:
Line down [REDACTED]

Communities:
; HECTOR, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 28, 2017 8:14 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/26/17 - Minnetonka

Power outage – Minnetonka.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Wieskus, Gregg J
Sent: Saturday, August 26, 2017 4:22 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-08-26T04:22:22

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice [REDACTED]
Customers Affected: [REDACTED] 1118 [REDACTED]
Time Zone: [REDACTED] CST [REDACTED]
Start Date Time: [REDACTED] 8/26/2017 [REDACTED] 04:13 [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
unknown, trouble en route

Follow Up Comments:

Communities:
; MINNETONKA, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, August 28, 2017 8:15 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/26/17 - Minnetonka - UPDATE

Power outage – Minnetonka – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Wieskus, Gregg J
Sent: Saturday, August 26, 2017 5:35 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Second Outage Notice-2017-08-26T05:35:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: 1118
Time Zone: CST
Start Date Time: 8/26/2017 04:13
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
Large tree laying across feeder on [Redacted] Have 218 customers in up to [Redacted]. Trouble on sight working to remove tree

Follow Up Comments:
[Redacted]

Communities:
; MINNETONKA, MN

Major Customers:
[Redacted]