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September 14, 2016

**VIA ELECTRONIC FILING**

Daniel P. Wolf  
Executive Secretary  
Minnesota Public Utilities Commission  
121 Seventh Place East, Suite 350  
St. Paul, Minnesota 55101

Re: In the Matter of the Annual Update of the 911 Plan of Charter Fiberlink CC VIII,  
LLC, Docket P5615/

Dear Mr. Wolf:

Enclosed is the annual update to the 911 Plan of Charter Fiberlink CC VIII, LLC ("Charter Fiberlink CC VIII"). Charter Fiberlink CC VIII submits this filing following consultations with the Minnesota Department of Public Safety (the "Department of Public Safety") and the Metropolitan Emergency Services Board (the "Metro Board").

Also enclosed is an Affidavit of Service. Copies of the filing have been served concurrently on the Minnesota Attorney General's office, the Minnesota Department of Commerce, the Department of Public Safety, the Metro Board, and others that are interested in this proceeding.

If you have any questions regarding the foregoing, please contact the undersigned.

Sincerely,

/s/ Kennard B. Woods  
Attorney for Charter Fiberlink CC VIII, LLC

KBW/jh

Enc.

cc: Charter Fiberlink CC VIII, LLC  
(with enclosure)  
Charles A. Hudak, Esq.  
(without enclosure)

COMPANY NAME | Charter Fiberlink CC VIII, LLC | NENA ID | CHTR |

(Enter the company name and NENA ID in the header above)

COMPLETED BY (Name): | Charter Fiberlink CC VIII, LLC | DATE: | 6-28-2016 |

# MINNESOTA CLEC 911 PLAN

## Minnesota 911 Program Contact Information

Minnesota Administrative Rules 7811 and 7812 require all Competitive Local Exchange Carriers (CLEC) to have Public Utilities Commission (PUC) approval of a 911 CLEC Plan before the CLEC is authorized to start offering local telephone service. In developing this plan, *the Company* should be aware of the following contacts and should consult with the appropriate representative(s) to answer any questions prior to submitting the plan to the Department of Public Safety-Emergency Communication Networks (DPS-ECN). *The Company* may also refer to the **911 CLEC Plan Instructions** packet included with this template.

### State 911 Office

Minnesota Department of Public Safety  
Emergency Communication Networks  
445 Minnesota Street, Suite 137  
Saint Paul, MN 55101-5137  
For information or forms send email to:  
[ecn.clec.911-plans@state.mn.us](mailto:ecn.clec.911-plans@state.mn.us)

### 911 Plans

David Denton  
911 Program Analyst  
Telephone: 651-201-7555  
Facsimile: 651-296-2665  
[David.Denton@state.mn.us](mailto:David.Denton@state.mn.us)

### MESB (if service is provided to the 9 county Metro Area)

Metropolitan Emergency Services Board  
2099 West University Avenue  
St. Paul, MN 55104-3431  
<http://www.mn-mesb.org/>  
(for specific contacts refer to Addendum A)

### Contracts

Dana Wahlberg  
911 Program Manager  
Telephone: 651-201-7546  
Facsimile: 651-296-2665  
[Dana.Wahlberg@state.mn.us](mailto:Dana.Wahlberg@state.mn.us)

### Billing and Fee Submission

Carol Schmidt  
911 Accountant  
Telephone: 651-201-7549  
Facsimile: 651-296-2665  
[Carol.schmidt@state.mn.us](mailto:Carol.schmidt@state.mn.us)

COMPANY NAME Charter Fiberlink CC VIII, LLC | NENA ID **CHTR**

Enter the **COMPANY NAME & NENA ID** in the header above.  
**Competitive Local Exchange Carrier 911 Plan**

**Section 1 - Summary/General Information**

The Company is Formerly Known As	
The Company is Doing Business As	Charter Fiberlink CC VIII, LLC (Charter Fiberlink CC VIII, LLC is certificated to provide facilities-based services. Its affiliate Charter Fiberlink CCO, LLC, which is also certificated to provide facilities-based services, provides all network arrangements (including all 911 arrangements) utilized by Charter Fiberlink CC VIII, LLC. The Charter Fiberlink entities do not provide resale or UNE services to other certified carriers.)
The Company Web Site Address	

	Date Filed	Docket number
Original 911 Plan	<b>(1)</b> Approved, December 3, 2009; <b>(2)</b> approved, July 20, 2010; <b>(3)</b> approved, March 18, 2011; <b>(4)</b> subsumed by 2012 Annual Plan approval; <b>(5)</b> subsumed by 2012 Annual Plan approval; <b>(6)</b> approved, July 31, 2012; <b>(7)</b> approved, August 31, 2013; <b>(8)</b> approved, July 24, 2014; <b>(9)</b> filed June 19, 2015, pending approval; and <b>(10)</b> approved, January 27, 2016.	<b>(1)</b> Docket No. P5615/EP-09-1286 (for all counties listed below, except for Meeker County, Dodge County, Houston County and Cass County); <b>(2)</b> Docket No. P5615/EP-10-442 (approved July 10, 2010) (filed to add Meeker County); <b>(3)</b> Docket No. P5615/EP-10-776 approved March 18, 2011) (for all counties listed below, except for Dodge County, Houston County and Cass County); <b>(4)</b> Docket No. P5615/EP-11-523 (for all counties listed below, except for Dodge County, Houston County and Cass County); <b>(5)</b> Docket No. P5615/EP-12-139 (filed to add Monticello exchange in Wright County); <b>(6)</b> Docket No. P5615/EP-12-480 (2012 Annual Plan, for all counties listed below, except Dodge County, Houston County and Cass County); <b>(7)</b> Docket No. P-5615/EP-13-460 (2013 Annual Plan, for all counties listed below, except Cass County); <b>(8)</b> Docket No. P-

COMPANY NAME Charter Fiberlink CC VIII, LLC | NENA ID CHTR

		5615/EP-14-516 (2014 Annual Plan, for all counties listed below, except Cass County); (9) Docket No. P5615/EP-15-609 (2015 Annual Plan, for all counties listed below, except Cass County); and (10) Docket No. P5615/EP-15-268 (filed to add Breezy Point, Ideal Corners, Pequot Lakes, and Pine River exchanges and rate centers, and to add Cass County).
Most recent Update to 911 Plan	Approved, January 27, 2016.	Docket No. P5615/EP-15-268

Company Corporate Address:

12405 Powerscourt Drive  
St. Louis, MO 63131

**Network / Database Escalation Contacts**

List the escalation contacts established by *the Company* that should be used in the event of a situation requiring resolution at higher levels.

<u>Escalation Level</u>	<u>Name</u>	<u>Telephone #</u>	<u>E-mail address</u>
Supervisory Management	NOC Supervisors	866-248-7662	dlnoc@Charter.com
	7:00am-4pm CT Tue-Sat)		
	Jay Atkinson	314-288-3935	<a href="mailto:jay.atkinson@Charter.com">jay.atkinson@Charter.com</a>
	Scott Linck	314-288-3369	<a href="mailto:scott.linck@charter.com">scott.linck@charter.com</a>
	3:00pm-12:00am CT (Sun-Thu)		
	Micah Barnes	314-288-3933	<a href="mailto:micah.barnes@Charter.com">micah.barnes@Charter.com</a>
	John Morris	314-288-3965	<a href="mailto:john.morris@Charter.com">john.morris@Charter.com</a>
	11:00pm-8:am CT (Sun-Thu)		
	Jonathon Day	314-288-3830	<a href="mailto:jonathon.day@Charter.com">jonathon.day@Charter.com</a>
	11:00pm-8:00am CT (Tue-Sat)		
	Karl Napieracz	314-288-3939	<a href="mailto:karl.napieracz@Charter.com">karl.napieracz@Charter.com</a>

COMPANY NAME Charter Fiberlink CC VIII, LLC | NENA ID CHTR | \_\_\_\_\_

Officer

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**Certificate of Authority**

*The Company* has a certificate of authority to provide competitive local exchange service dated (8 /17/2009 | , approved by the Minnesota Public Utilities Commission under docket number (P5615/M-09-239, as amended by an order dated June 2, 2010 and approved by the Minnesota Public Utilities Commission under docket number P5615/M-10-427, an order dated March 21, 2012 under docket number P5615/M-12-132, an order dated May 22, 2012 under docket number P5615/M-12-392, an order dated January 11, 2016 under docket number P5615/SA-15-85, orders dated June 8, 2016 and July 25, 2016 under docket number P-5615/16-375, and an order dated September 7, 2016 under docket number P-5615/SA-16-599.)

V.020116.1600

COMPANY NAME Charter Fiberlink CC VIII, LLC | NENA ID CHTR

**Section 2 - Type of CLEC** (Choose all that apply)

Reseller (Charter Fiberlink CC VIII, LLC is certificated to provide facilities-based services. Its affiliate Charter Fiberlink CCO, LLC, which is also certificated to provide facilities-based services, provides all network arrangements (including all 911 arrangements) utilized by Charter Fiberlink CC VIII, LLC. The Charter Fiberlink entities do not provide resale or UNE services to other certified carriers.)

Facilities Based

VoIP (If you check VoIP, you must also choose Nomadic and/or Fixed Interconnected)

Nomadic

Fixed Interconnected

The Company will connect facilities and/or VoIP based services to the selective routers marked with an "X" as detailed in addenda A through L as applicable:

Facilities Based			
			List The Counties Refer to: <a href="https://dps.mn.gov/divisions/ec/n/programs/911/Pages/answeri ng-centers-psaps-directory.aspx">https://dps.mn.gov/divisions/ec/n/programs/911/Pages/answeri ng-centers-psaps-directory.aspx</a>
	X		
		<b>Selective Router Location</b>	
A		CenturyLink Metro paired	(9 Metro counties of Anoka, Carver, Chisago, Dakota, Hennepin, Isanti, Ramsey, Scott, Washington)
B		CenturyLink Duluth	
C		CenturyLink Fargo	
D		CenturyLink Minneapolis	
E		CenturyLink Rochester	
F		IES Brainerd	
G		IES Erskine	
H		IES Hutchinson	
I		IES Kasson	
J		IES Perham	
K		IES Ruthton	
L		IES Turtle River	

VoIP Interconnected			
			List The Counties Refer to: <a href="https://dps.mn.gov/divisions/ec/n/programs/911/Pages/answeri ng-centers-psaps-directory.aspx">https://dps.mn.gov/divisions/ec/n/programs/911/Pages/answeri ng-centers-psaps-directory.aspx</a>
	X		
		<b>Selective Router Location</b>	
A		CenturyLink Metro paired	(9 Metro counties of Anoka, Carver, Chisago, Dakota, Hennepin, Isanti, Ramsey, Scott, Washington)
B		CenturyLink Duluth	
C		CenturyLink Fargo	
D		CenturyLink Minneapolis	
E		CenturyLink Rochester	
F		IES Brainerd	
G		IES Erskine	
H		IES Hutchinson	
I		IES Kasson	
J		IES Perham	
K		IES Ruthton	
L		IES Turtle River	

**Section 3 - 911-Related Service to Other Entities**

911-related services include acting as an underlying carrier for a reseller, providing a gateway from VoIP or non-traditional telecom service to traditional trunks, acting as a connection point to 911 selective routers, conducting data base services for the other entity or collection and remittance of 911 fees.

Check one of the following:

<input checked="" type="checkbox"/>	<i>The Company has not</i> contracted to provide access to the 911 network or 911 related services on behalf of another entity
<input type="checkbox"/>	<i>The Company has</i> contracted to provide access to the 911 network or 911 related services on behalf of another entity. Details of the services provided and contact information for each entity are contained on the next page.
<input type="checkbox"/>	Number of entities <i>the Company</i> has contracted with.

COMPANY NAME Charter Fiberlink CC VIII, LLC | NENA ID CHTR

If the Company has contracted to provide access to the 911 network or 911 related services to another entity, complete this page to include the entity name, the type of 911 network or related services provided, and the contact information requested. (If more than one entity, complete a separate page for each. One additional entity information page is attached and can be copied as many times as necessary.

Entity Name \_\_\_\_\_

Check all that are applicable	<input type="checkbox"/>	Conventional Service Provider
	<input type="checkbox"/>	Fixed location VoIP
	<input type="checkbox"/>	Nomadic VoIP
	<input type="checkbox"/>	Other non-traditional telecom services. Specify: _____

**What NENA ID will be displayed at the PSAP?**

Contact Name \_\_\_\_\_  
 Contact Phone # \_\_\_\_\_  
 Contact E-mail \_\_\_\_\_

Check the appropriate box(s) and provide a detailed narrative description of all of the 911 services provided by the Company to this entity:

- Acting as an underlying carrier for a reseller entity  
\_\_\_\_\_
- Providing telephone numbers  
\_\_\_\_\_
- Providing a gateway from VoIP to traditional circuits  
\_\_\_\_\_
- Acting as a connection point to 911 selective routers  
\_\_\_\_\_
- Conducting data base services for the other entity  
\_\_\_\_\_
- Collection and remittance of 911 fees  
\_\_\_\_\_



COMPANY NAME Charter Fiberlink CC VIII, LLC | NENA ID CHTR

**Additional Entity Data Form (if needed, copy and paste)**

Entity Name \_\_\_\_\_

Check all that are applicable	<input type="checkbox"/>	Conventional Service Provider
	<input type="checkbox"/>	Fixed location VoIP
	<input type="checkbox"/>	Nomadic VoIP
	<input type="checkbox"/>	Other non-traditional telecom services. Specify: _____

**What NENA ID will be displayed at the PSAP?**

Contact Name \_\_\_\_\_  
 Contact Phone # \_\_\_\_\_  
 Contact E-mail \_\_\_\_\_

Check the appropriate box(s) and provide a detailed narrative description of all of the 911 services provided by the *Company* to this entity:

- Acting as an underlying carrier for a reseller entity  
\_\_\_\_\_
- Providing telephone numbers  
\_\_\_\_\_
- Providing a gateway from VoIP to traditional circuits  
\_\_\_\_\_
- Acting as a connection point to 911 selective routers  
\_\_\_\_\_
- Conducting data base services for the other entity  
\_\_\_\_\_
- Collection and remittance of 911 fees  
\_\_\_\_\_

**(If additional pages are needed for additional entities, copy the above page and paste in the blank area below).**

## **Section 4 - Company Certification of Ability and Intent**

*The Company* certifies that this plan is consistent with the following:

### **A. 911 Plan Submission and Updates**

**Initial Full Plan:** Minnesota Rules 7811.0550 Subpart 1 states, in part, that before providing local service in a service area, a competitive local exchange carrier (CLEC) shall submit to the Public Utilities Commission a comprehensive plan, detailing how it will provide 911 service to its customers in a manner consistent with applicable law, including chapter 7580, and comparable to the provision of 911 service by the local exchange carrier (LEC) operating in the competitive local exchange carrier's service area.

**Updated Full Plan:** All CLECs must submit to DPS-ECN a 2016 911 plan no later than June 1, 2016. After the 2016 911 plan has been reviewed and approved by DPS-ECN, submitted to and approved by the PUC, subsequent years' plans will be required annually only if the *Company* has made any changes or modifications to its facilities, network or database during the months following the approval. The annual update shall be submitted to DPS-ECN no later than June 1 of each year and shall reflect any changes identified in a Letter of Authorization(s) (LOAs) issued by DPS-ECN in the months which followed the PUC approval of the last filed plan. DPS-ECN will continue to place on its website pertinent information for each subsequent years plan templates.

**No Change Letters:** If no changes have been made to the *Company's* CLEC plan since the last PUC approved plan, and no LOAs have been issued for the *Company* in the months following the last filed, ECN and PUC approved plan, the *Company* may request a "No Changes" letter from DPS-ECN. DPS-ECN will review the request and determine if a full plan filing is required and will send same to the *Company*; or may provide a "No Changes" letter to the *Company* for certification and filing to the PUC instead of a full CLEC plan. DPS-ECN will provide the template required and will distribute to the *Company* along with instructions for completing and filing with the PUC.

**5 Year Requirement:** The *Company* shall be required to submit an updated full plan at least every 5 years. When four years of "No Change" letters have been approved by DPS-ECN the *company* shall submit an updated full plan no later than June 1 of year 5. DPS-ECN will continue to place on its website pertinent information for plan templates.

### **B. Integrate into 911 Network**

*The Company* shall integrate into the 911 selective router network as relevant to connectivity of the county to which the *Company* is providing service in order to achieve selective router-based choking and as described in Selective Router Addenda A through L as applicable. No changes will be made in the network without the concurrence of the state, or the Metropolitan Emergency Services Board, as applicable. If service area covered by this plan includes the Twin Cities metropolitan area (the nine counties of Anoka, Carver, Chisago, Dakota, Hennepin, Isanti, Ramsey, Scott, and Washington) *the Company* will comply with the current network and database standards that are included on Addendum A and incorporated into this 911 Plan. If the service area is outside of the counties outside of the metropolitan area, *the Company* will comply with the current State of Minnesota network and database standards that are incorporated herein as an attachment to this 911 Plan.

**C. Diversity Where Available**

*The Company* shall design and provide adequate diversity, where available, for their portion of the 911 network and default routing capability consistent with the County 911 Plan. *The Company* shall include diagrams as requested and required in each of the Selective Routers Addenda A through L, as applicable depicting such diversity.

Default routing is based on customer concentration in a service area. *The Company* is required to include the default routing plan in Selective Routers Addenda A through L as applicable.

*The Company* conducts and documents an annual audit of diversity and shall describe how the annual audit (review and verification) will be conducted in Selective Routers Addenda A through L as applicable.

**D. Paired Selective Routers**

*The Company* has in place separate 911 trunk groups for each Selective Router in those counties requiring connectivity to dual paired routers. Counties requiring dual connectivity are identified on each of the addenda where appropriate as well as within the instructions accompanying this plan.

**E. Test Plan**

*The Company* has a test plan to test the *Company's* integration to the 911 system before providing live customer service and ongoing thereafter for instances where network changes could affect 911 (e.g. service area adjustments, major switch or network reconfigurations.) The test plan includes testing of trunk defaults, selective routing, ability to call back subscribers, correct ALI displays, etc. Prior to providing live customer service in Greater Minnesota, the Company will coordinate all 911 testing with and will have test results approved by the state of Minnesota DPS-ECN. In the 9 county Metro Area, prior to providing live customer service, the Company will coordinate all 911 testing with and will have test results approved by the MESB Director of 911 Services.

**F. Traffic Study**

The Company will conduct a traffic study for its 911 trunks in Greater Minnesota at any time as requested by the State of Minnesota and in conjunction with the 911 System Integrator(s) for the areas the Company serves and will share the results of its traffic study with the DPS-ECN Program Manager. In the 9 county Metro Area, the Company will provide the results of annual traffic studies with the metro area system integrator and the MESB.

**G. Contingency Plans**

The Company shall maintain service restoration and disaster recovery plans which shall be shared with the state of Minnesota, DPS-ECN Program Manager as requested. The Company shall maintain circuit routing profiles and shall expedite service restoration.

The Company maintains power failure backup and/or an alternate power source for the Company's switch and associated carrier, fiber, and transmission equipment. The Company shall regularly test their power failure backup and/or alternate power source system(s).

**H. Database Standards**

The Company shall share customer information and location data consistent with current national, Minnesota, and MESB standards for providing emergency telephone service.

The Company must obtain a Company service provider ID from the National Emergency Number Association (NENA). The Company will ensure, or has made arrangements with another entity to ensure, that the Company's service provider ID appears on the ALI records for company subscribers and is displayed at the PSAP as required by the County 911 Plan.

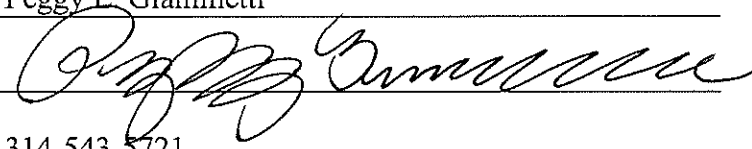
The Company performs an annual database comparison and reconciliation of Company source records for its customers with the ALI database records held by the Company's 911 service provider. The Company shall correct any data errors in the Company's source records and/or the 911 database that were identified through each annual data reconciliation.

The Company shall comply and adhere to the state of Minnesota 911 Database Service Standards incorporated herein and attached to this section of the 911 CLEC Plan.

COMPANY NAME Charter Fiberlink CC VIII, LLC NENA ID CHTR

**Certification**

I certify that I am an officer or someone with designated authority to accurately answer the information queries of this CLEC 911 plan document and any subsequent addenda, reseller plan, or VoIP plan documents initialed by me and attached hereto; and that I am also able to commit to the adherence of the statements contained herein and within the attachments on behalf of *the Company*; and that the information contained herein and within the attachments is accurate.

Certified by: \_\_\_\_\_ Date signed \_\_\_\_\_  
Typed name Peggy L. Giaminetti 9/2/2016  
Signature:   
Telephone # 314-543-5721

Total number of pages submitted in this document: 21

VOIP

**Minnesota Reseller/UNE 911 Plan**

COMPANY NAME: Charter Fiberlink CC VIII, LLC	NENA ID: CHTR
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(Enter the company name and NENA ID in the header above)

**Enter Company name and NENA ID in the header above  
Minnesota Reseller/UNE 911 Plan**

<i>The Company is Formerly Known As</i>	
<i>The Company is Doing Business As</i>	Charter Fiberlink CC VIII, LLC (Charter Fiberlink CC VIII, LLC is certificated to provide facilities-based services. Its affiliate Charter Fiberlink CCO, LLC, which is also certificated to provide facilities-based services, provides all network arrangements (including all 911 arrangements) utilized by Charter Fiberlink CC VIII, LLC. The Charter Fiberlink entities do not provide resale or UNE services to other certified carriers.)

	Date Filed	Docket #
X Original 911 Reseller/UNE 911 Plan	<p>(1) Approved, December 3, 2009;</p> <p>(2) approved, July 20, 2010;</p> <p>(3) approved, March 18, 2011;</p> <p>(4) subsumed by 2012 Annual Plan approval;</p> <p>(5) subsumed by 2012 Annual Plan approval;</p> <p>(6) approved, July 31, 2012;</p> <p>(7) approved, August 31, 2013;</p> <p>(8) approved, July 24, 2014;</p> <p>(9) filed June 19, 2015, pending approval; and</p> <p>(10) approved, January 27, 2016.</p>	<p>(1) Docket No. P5615/EP-09-1286 (for all counties listed below, except for Meeker County, Dodge County, Houston County and Cass County); (2) Docket No. P5615/EP-10-442 (approved July 10, 2010) (filed to add Meeker County); (3) Docket No. P5615/EP-10-776 approved March 18, 2011) (for all counties listed below, except for Dodge County, Houston County and Cass County); (4) Docket No. P5615/EP-11-523 (for all counties listed below, except for Dodge County, Houston County and Cass County); (5) Docket No. P5615/EP-12-139 (filed to add Monticello exchange in Wright County); (6) Docket No. P5615/EP-12-480 (2012 Annual Plan, for all counties listed below, except Dodge County, Houston County and Cass County); (7) Docket No. P-5615/EP-13-460 (2013 Annual Plan, for all counties listed below, except Cass County); (8) Docket No. P-5615/EP-14-516 (2014 Annual</p>

**Minnesota Reseller/UNE 911 Plan**

COMPANY NAME: Charter Fiberlink CC VIII, LLC	NENA ID: CHTR
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		Plan, for all counties listed below, except Cass County); (9) Docket No. P5615/EP-15-609 (2015 Annual Plan, for all counties listed below, except Cass County); and (10) Docket No. P5615/EP-15-268 (filed to add Breezy Point, Ideal Corners, Pequot Lakes, and Pine River exchanges and rate centers, and to add Cass County.
	Date Filed	Docket #
<input checked="" type="checkbox"/> Last Reseller/UNE 911 Plan	Approved, January 27, 2016.	Docket No. P5615/EP-15-268

**Company's Underlying Carriers: (Necessary certifications are included herein as Attachment A)**

Carrier Name	NENA ID	24/7 Call Trace /Trbl Rptg No.	Contact Person	Telephone Number	E-mail Address
Charter Fiberlink CCO, LLC	CHTR	866-894-0103/866-248-7662			dlnoc@Charter.com
			7:00am-4pm CT Tue-Sat Jay Atkinson Scott Linck	314-288-3935 314-288-3369	<a href="mailto:jay.atkinson@Charter.com">jay.atkinson@Charter.com</a> <a href="mailto:scott.linck@charter.com">scott.linck@charter.com</a>
			3:00pm-12:00am CT (Sun-Thu) Micah Barnes John Morris	314-288-3933 314-288-3965	<a href="mailto:micah.barnes@Charter.com">micah.barnes@Charter.com</a> <a href="mailto:john.morris@Charter.com">john.morris@Charter.com</a>
			11:00pm-8:am CT (Sun-Thu) Jonathon Day 11:00pm-8:00am CT (Tue-Sat) Karl Napieracz	314-288-3939	<a href="mailto:jonathon.day@Charter.com">jonathon.day@Charter.com</a> <a href="mailto:karl.napieracz@Charter.com">karl.napieracz@Charter.com</a>

**Minnesota Reseller/UNE 911 Plan**

COMPANY NAME: Charter Fiberlink CC VIII, LLC	NENA ID: CHTR
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**Company Service Area:** List the counties and associated underlying carriers within which the *Company* has a certificate of authority to sell local service (e.g. Hennepin County – CenturyLink, Citizens)

County	Underlying Carrier	Underlying Carrier	Underlying Carrier
Aitkin	Charter Fiberlink CCO, LLC		
Becker	Charter Fiberlink CCO, LLC		
Benton	Charter Fiberlink CCO, LLC		
Blue Earth	Charter Fiberlink CCO, LLC		
Carver	Charter Fiberlink CCO, LLC		
Cass	Charter Fiberlink CCO, LLC		
Chippewa	Charter Fiberlink CCO, LLC		
Crow Wing	Charter Fiberlink CCO, LLC		
Dakota	Charter Fiberlink CCO, LLC		
Dodge	Charter Fiberlink CCO, LLC		
Douglas	Charter Fiberlink CCO, LLC		
Freeborn	Charter Fiberlink CCO, LLC		
Goodhue	Charter Fiberlink CCO, LLC		
Hennepin	Charter Fiberlink CCO, LLC		
Houston	Charter Fiberlink CCO, LLC		
Hubbard	Charter Fiberlink CCO, LLC		
Kandiyohi	Charter Fiberlink CCO, LLC		
Lyon	Charter Fiberlink CCO, LLC		
Meeker	Charter Fiberlink CCO, LLC		
Morrison	Charter Fiberlink CCO, LLC		
Mower	Charter Fiberlink CCO, LLC		



**Minnesota Reseller/UNE 911 Plan**

COMPANY NAME: Charter Fiberlink CC VIII, LLC	NENA ID: CHTR
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Nicollet	Charter Fiberlink CCO, LLC		
Olmsted	Charter Fiberlink CCO, LLC		
Otter Tail	Charter Fiberlink CCO, LLC		
Pope	Charter Fiberlink CCO, LLC		
Ramsey	Charter Fiberlink CCO, LLC		
Rice and Steele	Charter Fiberlink CCO, LLC		
Scott	Charter Fiberlink CCO, LLC		
Sherburne	Charter Fiberlink CCO, LLC		
St. Louis South	Charter Fiberlink CCO, LLC		
Stearns	Charter Fiberlink CCO, LLC		
Swift	Charter Fiberlink CCO, LLC		
Todd	Charter Fiberlink CCO, LLC		
Wadena	Charter Fiberlink CCO, LLC		
Wilkin	Charter Fiberlink CCO, LLC		
Winona	Charter Fiberlink CCO, LLC		
Wright	Charter Fiberlink CCO, LLC		

**Minnesota Reseller/UNE 911 Plan**

COMPANY NAME: Charter Fiberlink CC VIII, LLC	NENA ID: CHTR
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**Minnesota Reseller/UNE 911 Plan  
ATTACHMENT A**

**(Both pages of Attachment A are required for EACH of the Company’s Underlying Carriers)**

Charter Fiberlink CC VIII, (hereinafter referred to as “the Company”) has entered into a contract with  
LLC

Charter Fiberlink CCO, (hereinafter referred to as “the underlying carrier”) for resale local telephone services  
LLC

(Charter Fiberlink CC VIII, LLC is certificated to provide facilities-based services. Its affiliate Charter Fiberlink CCO, LLC, which is also certificated to provide facilities-based services, provides all network arrangements (including all 911 arrangements) utilized by Charter Fiberlink CC VIII, LLC. These arrangements are provided pursuant to an intercompany agreement that does not have an expiration date. Charter Fiberlink CCO, LLC does not provide resale local telephone services to Charter Fiberlink CC VIII, LLC. The Charter Fiberlink entities do not provide resale or UNE services to other certified carriers.)

and/or unbundled network elements.

**The Underlying Carrier contract expires \_\_\_/\_\_\_/\_\_\_ Contract is in evergreen and has no set expiration date\_**  
**OR**

**The Underlying Carrier has a Month to Month Contract  (check if yes)**

**The Carrier and Underlying Carrier has certified to adhere to the rules and statutes governing the 911 network. The statute and rules, listed below, can be found at [www.revisor.mn.gov](http://www.revisor.mn.gov).**

- Minnesota Rules 7811
- Minnesota Rules 7812
- Minnesota Rules 7580
- Minnesota Statute 403

**If doing business in the Twin Cities metropolitan area:**

The Company and the underlying carrier have reviewed and will comply with the current Metropolitan Emergency Services Board’s Network Service Standards and Database Service Standards. The current standards are available from the MESB’s website at:

**Minnesota Reseller/UNE 911 Plan**

COMPANY NAME: Charter Fiberlink CC VIII, LLC	NENA ID: CHTR
--	---------------

[www.mn-mesb.org](http://www.mn-mesb.org)

In accordance with Minnesota Rules Chapter 7580 (former Rules Chapter 1215), the underlying carrier has a contract with the State of Minnesota, and: (Check if applicable to this plan)

<input checked="" type="checkbox"/>	Metropolitan Emergency Services Board
-------------------------------------	---------------------------------------

The underlying carrier will ensure that the underlying carrier's identity is shown on the ALI record and displayed at the PSAP as required by the applicable MESB/County/Counties 911 Plan.

Specify the entity who registered the ID with NENA (National Emergency Number Association)

Charter Fiberlink CCO, LLC
----------------------------

The following NENA company ID will display at the PSAP

CHTR
------

The underlying carrier will handle emergency contacts and escalation for the *Company*.

**Minnesota Reseller/UNE 911 Plan**

COMPANY NAME: Charter Fiberlink CC VIII, LLC

NENA ID: CHTR

**Minnesota Reseller/UNE 911 Plan  
ATTACHMENT A**

**UNDERLYING CARRIER:**

COMPANY NAME: Charter Fiberlink CCO, LLC

SIGNATURE: 

PRINTED NAME: Peggy L. Giaminetti

TITLE: Vice President-Circuit Operations

DATE SIGNED: 9/2/2016

**THE COMPANY:**

COMPANY NAME: Charter Fiberlink CC VIII, LLC

SIGNATURE: 

PRINTED NAME: Peggy L. Giaminetti

TITLE: Vice President-Circuit Operations

DATE SIGNED: 9/2/2016

If more copies of the *Minnesota Reseller/UNE 911 Plan Attachment A* are needed, copy and paste below

**AFFIDAVIT OF SERVICE**

STATE OF GEORGIA            )            In the Matter of the Annual Update of the 911 Plan of Charter  
  ) ss        Fiberlink CC VIII, LLC  
COUNTY OF DEKALB        )

MPUC Docket No. P5615/EP-

Kennard B. Woods, being first duly sworn on oath, deposes and states that on the 14<sup>th</sup> day of September, 2016, copies of the foregoing were mailed to the following:

Daniel P. Wolf\*  
Executive Secretary  
Minnesota Public Utilities Commission  
121 Seventh Place E, Suite 350  
Saint Paul, MN 55101

Jan Mottaz\*  
Minnesota Department of Commerce  
85 Seventh Place East, Suite 500  
Saint Paul, MN 55101

John Lindell\*  
Minnesota Attorney General’s Office  
1200 NCL Tower  
445 Minnesota Street  
Saint Paul, MN 55101

Ms. Dana Wahlberg\*  
State 911 Program Manager  
Minnesota Department of Public Safety  
445 Minnesota Street, Suite 137  
St. Paul, MN 55101

Mr. Martin Moody\*  
Executive Director  
Metropolitan Emergency Services Board  
2099 University Avenue West, Suite 201  
St. Paul, MN 55104-3431

Charter Fiberlink CCO, LLC  
12405 Powerscourt Drive  
St. Louis, MO 63131-3674

Joann Hanson\*  
Vice President, Regulatory Affairs  
Qwest d/b/a CenturyLink  
200 South 5th Street, Suite 2200  
Minneapolis, MN 55402

Charter Advanced Services (MN), LLC  
12405 Powerscourt Drive  
St. Louis, MO 63131-3674

Kim Leigh  
Qwest d/b/a CenturyLink  
200 South 5th Street, Suite 890  
Minneapolis, MN 55402-0000

Charter Advanced Services VIII (MN), LLC  
12405 Powerscourt Drive  
St. Louis, MO 63131-3674

Cliff Woodbury  
Independent Emergency Services, LLC  
235 Franklin Street SW  
Hutchinson, MN 55350

Paul Mraz  
Independent Emergency Services, LLC  
235 Franklin Street SW  
Hutchinson, MN 55350

\* *via e-filing*

/s/ Kennard B. Woods, Esq.  
*Attorney for Charter Fiberlink CC VIII, LLC*

SWORN TO BEFORE ME this  
14<sup>th</sup> day of September, 2016

/s/ Carol J. Hawley  
NOTARY PUBLIC  
My Commission expires: January 4, 2019