

NOTICE OF SUPPLEMENTAL COMMENT PERIOD

Issued: September 15, 2020

In the Matter of the Application of CenturyLink for Expedited Approval to Discontinue Physical Connection with KTF Telecom Inc.

PUC Docket Number(s): P6312,P421/IC-20-522

Comment Period: Comment period closes September 30, 2020 at 4:30pm

Comments received after the close of the comment period may or may not be considered by the Commission.

Issue: Should the Commission grant CenturyLink's petition to disconnect KTF Telecom?

Topic(s) Open for Comment:

- Does Section 5.4.3 of CenturyLink's Interconnection agreement with KTF set out the entirety of the disconnection process between the two companies?
- How does the fact that KTF provides internet access and voice over internet protocol ("VOIP") service to its end user customers affect the analysis in this docket, if at all?
- Are there past Commission dockets involving customer notice that are helpful or instructive to this docket? What customer notice plans do other state commissions use when allowing one carrier to disconnect another?
- Are there other issues or concerns related to this matter?

Background

KTF Telecom purchases interconnection services from CenturyLink. On June 5, 2020, CenturyLink filed a formal complaint request for the Commission to require KTF to notify customers that their services will be disconnected and to authorize the Commission to allow CenturyLink to disconnect KTF's service.

The Commission met on July 9, 2020 to hear this item. The Commission ordered KTF to file an answer to the formal complaint. KTF Telecom filed a letter on August 10, 2020, stating that all outstanding payments have been issued as of September 1, 2020.

CenturyLink filed reply comments on September 10, 2020. CenturyLink attests that KTF Telecom has not paid their outstanding bills and now owes CenturyLink approximately \$214,460.69. CenturyLink is requesting that the Commission grant CenturyLink petition for disconnection and

recommends that KTF notifies its customers 30 days before the disconnection date but does not want to guarantee service for KTF's customers.

Filing Requirements: Utilities, telecommunications carriers, official parties, and state agencies are **required** to file documents using the Commission's electronic filing system (eFiling). All parties, participants and interested persons are encouraged to use eFiling: mn.gov/puc, select *eFiling*, and follow the prompts.

Submit Public Comments:

Online: Visit mn.gov/puc, select Comment and follow the prompts

Email: consumer.puc@state.mn.us

U.S. Mail: Consumer Affairs Office
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul MN 55101

Full Case Record: See all documents filed in this docket via the Commission's website at mn.gov/puc, select *Search eDockets*, enter the year (20) and the docket number (522), select *Search*.

Subscribe to receive email notification when new documents are filed in this docket at mn.gov/puc, select *Subscribe*, or click [HERE](#) and follow the prompts.

Questions about this docket or Commission process and procedure? Contact Commission staff, Sally Anne McShane, at sally.anne.mcshane@state.mn.us or 651-201-2224.

Change your mailing preferences: Email docketing.puc@state.mn.us or call Leesa Norton at 651-201-2246.

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