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Interstate Power and Light Company
An Alliant Energy Company

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January 27, 2014

Burl W. Haar
Executive Secretary
Minnesota Public Utilities Commission
121 Seventh Place East, Suite 350
St. Paul, MN 55101-2147

RE: Interstate Power and Light Company
Docket No. G001/M-13-324
Reply Comments

Dear Dr. Haar:

Enclosed for e-filing with the Minnesota Public Utilities Commission (Commission), please find Interstate Power and Light Company's (IPL) Reply Comments in the above-captioned docket.

On December 19, 2013, the Minnesota Department of Commerce, Division of Energy Resources (Department), filed its Comments recommending that the Commission accept IPL's 2012 Annual Service Quality Report, pending the submittal of additional information regarding involuntary service disconnections. The Department notes that IPL's involuntary disconnection information did not reconcile with the involuntary disconnection information contained in IPL's companion report filed in Docket No. E001/M-13-249 related to its Minnesota electric operations.

IPL reviewed its information and discovered that there was a data entry and calculation error contained in the monthly Cold Weather Rule Summary Report as filed on May 1, 2013, in Appendix A, page 4, included within its initial May 1, 2013, filing in this docket. A corrected version of the Cold Weather Rule Summary Report, pages 4 through 6, is attached. IPL is concurrently making a companion filing in Docket No. E001/M-13-249.

IPL apologizes for any confusion or additional work this may have caused the Department.

Dr. Burl W. Haar
January 27, 2014
Page 2 of 2

Copies of this filing have been served on the Department, the Minnesota Attorney General-Residential and Small Business Utilities Division and the attached service list.

Respectfully Submitted,

/s/ Kent M. Ragsdale
Kent M. Ragsdale
Managing Attorney - Regulatory

KMR/tao
Enclosures

cc: Service List

STATE OF MINNESOTA

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Beverly Jones Heydinger
David C. Boyd
Nancy Lange
Dan Lipschultz
Betsy Wergin

Chair
Commissioner
Commissioner
Commissioner
Commissioner

<p>IN THE MATTER OF INTERSTATE POWER AND LIGHT COMPANY – GAS – 2012 ANNUAL SERVICE QUALITY REPORTS</p>	<p>DOCKET NO. G001/M-13-324</p>
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AFFIDAVIT OF SERVICE

STATE OF IOWA)
) ss.
COUNTY OF LINN)

Tonya A. O'Rourke, being first duly sworn on oath, deposes and states:

That on the 27th day of January, 2014, copies of the foregoing Affidavit of Service, together with Interstate Power and Light Company's Reply Comments, were served upon the parties on the attached service list, by e-filing, messenger, electronic mail, facsimile and/or first-class mail, proper postage prepaid from Cedar Rapids, Iowa.

 /s/ Tonya A. O'Rourke
Tonya A. O'Rourke

Subscribed and Sworn to Before Me
this 27th day of January, 2014.

 /s/ Kathleen J. Faine
Kathleen J. Faine
Notary Public
My Commission Expires on February 20, 2015

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Bobby	Adam	bobby.adam@conagrafoods.com	ConAgra	Suite 5022 11 ConAgra Drive Omaha, NE 68102	Electronic Service	No	OFF_SL_13-324_M-13-324
Christopher	Anderson	canderson@allete.com	Minnesota Power	30 W Superior St Duluth, MN 558022191	Electronic Service	No	OFF_SL_13-324_M-13-324
Julia	Anderson	Julia.Anderson@ag.state.mn.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota St St. Paul, MN 551012134	Electronic Service	Yes	OFF_SL_13-324_M-13-324
William A.	Blazar	bblazar@mnchamber.com	Minnesota Chamber Of Commerce	Suite 1500 400 Robert Street North St. Paul, MN 55101	Electronic Service	No	OFF_SL_13-324_M-13-324
Michael	Bradley	mike.bradley@lawmoss.com	Moss & Barnett	Suite 4800 90 S 7th St Minneapolis, MN 55402-4129	Electronic Service	No	OFF_SL_13-324_M-13-324
City	Clerk	sschulte@city.albertlea.org	City of Albert Lea	221 E Clark St Albert Lea, MN 56007	Electronic Service	No	OFF_SL_13-324_M-13-324
Ian	Dobson	ian.dobson@ag.state.mn.us	Office of the Attorney General-RUD	Antitrust and Utilities Division 445 Minnesota Street, BRM Tower St. Paul, MN 55101	Electronic Service	No	OFF_SL_13-324_M-13-324
Sharon	Ferguson	sharon.ferguson@state.mn.us	Department of Commerce	85 7th Place E Ste 500 Saint Paul, MN 551012198	Electronic Service	No	OFF_SL_13-324_M-13-324
David	Grover	dgrover@itctransco.com	ITC Midwest	444 Cedar St Ste 1020 Saint Paul, MN 55101-2129	Electronic Service	No	OFF_SL_13-324_M-13-324
Burl W.	Haar	burl.haar@state.mn.us	Public Utilities Commission	Suite 350 121 7th Place East St. Paul, MN 551012147	Electronic Service	Yes	OFF_SL_13-324_M-13-324

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Annete	Henkel	mui@mutilityinvestors.org	Minnesota Utility Investors	413 Wacouta Street #230 St. Paul, MN 55101	Electronic Service	No	OFF_SL_13-324_M-13-324
Linda	Jensen	linda.s.jensen@ag.state.mn.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota Street St. Paul, MN 551012134	Electronic Service	No	OFF_SL_13-324_M-13-324
Jim	Krueger	jkrueger@fmcs.coop	Freeborn-Mower Cooperative Services	Box 611 Albert Lea, MN 56007	Electronic Service	No	OFF_SL_13-324_M-13-324
John	Lindell	agorud.ecf@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012130	Electronic Service	Yes	OFF_SL_13-324_M-13-324
Kavita	Maini	kmairi@wi.rr.com	KM Energy Consulting LLC	961 N Lost Woods Rd Oconomowoc, WI 53066	Electronic Service	No	OFF_SL_13-324_M-13-324
Pam	Marshall	pam@energycents.org	Energy CENTS Coalition	823 7th St E St. Paul, MN 55106	Electronic Service	No	OFF_SL_13-324_M-13-324
David	Moeller	dmoeller@allete.com	Minnesota Power	30 W Superior St Duluth, MN 558022093	Electronic Service	No	OFF_SL_13-324_M-13-324
Carl	Nelson	cnelson@mncee.org	Center for Energy and Environment	212 3rd Ave N Ste 560 Minneapolis, MN 55401	Electronic Service	No	OFF_SL_13-324_M-13-324
Steven	Nyhus	swnyhus@flaherty-hood.com	Flaherty & Hood PA	525 Park St Ste 470 Saint Paul, MN 55103	Electronic Service	No	OFF_SL_13-324_M-13-324
Kent	Ragsdale	kentagsdale@alliantenergy.com	Alliant Energy-Interstate Power and Light Company	P.O. Box 351 200 First Street, SE Cedar Rapids, IA 524060351	Electronic Service	No	OFF_SL_13-324_M-13-324

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Richard	Savelkoul	rsavelkoul@martinsquires.com	Martin & Squires, P.A.	332 Minnesota Street Ste W2750 St. Paul, MN 55101	Electronic Service	No	OFF_SL_13-324_M-13-324
Larry L.	Schedin	Larry@LLSResources.com	LLS Resources, LLC	12 S 6th St Ste 1137 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_13-324_M-13-324
Matthew J.	Schuerger P.E.	mjsreg@earthlink.net	Energy Systems Consulting Services, LLC	PO Box 16129 St. Paul, MN 55116	Electronic Service	No	OFF_SL_13-324_M-13-324
Ron	Spangler, Jr.	rlspangler@otpc.com	Otter Tail Power Company	215 So. Cascade St. PO Box 496 Fergus Falls, MN 565380496	Electronic Service	No	OFF_SL_13-324_M-13-324
Robyn	Woeste	robynwoeste@alliantenergy.com	Interstate Power and Light Company	200 First St SE Cedar Rapids, IA 52401	Electronic Service	No	OFF_SL_13-324_M-13-324

Minnesota Cold Weather Rule Summary Report
as filed per Minn. Stat. §§ 216B.091

	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12
1 Number of Residential Customer Accounts:	44,001	43,970	43,934	43,919	44,032	43,845	43,855	43,834	43,821	43,856	43,887	43,917
2 Number of Past Due Residential Customer Accounts:	7,987	7,181	7,450	7,332	6,381	6,964	6,946	8,092	8,077	8,222	7,740	7,924
3 Number of Cold Weather Protection Requests:	557	319	484	255						159	2,017	1,537
RECONNECTION AT BEGINNING OF COLD WEATHER MONTHS												
4 Number of "Right to Appeal" notices mailed to customers:	0	0	0	0						0	0	0
5 <i>Intentionally Blank</i>												
6 Number of customer accounts granted reconnection request:	2	40	11	12						34	11	8

INABILITY TO PAY (ITP)

10% PLAN (TPP)

IPL 2012 Gas Service Quality Report

Interstate Power & Light Company
Gas Service Quality Report

Corrected Appendix A

Minnesota Cold Weather Rule Summary Report
as filed per Minn. Stat. §§ 216B.091

	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12
PAYMENT SCHEDULE (PS)												
16	Number of "Right to Appeal" notices mailed to customers:											
	0	0	0	0	0	0	0	0	0	0	0	0
a)	Number of PS requests received											
	104	74	324	122						125	951	40
17	<i>Intentionally Blank</i>											
18	Number of PS negotiations mutually agreed upon:											
	104	74	324	122						125	951	40
19	<i>Intentionally Blank</i>											
DISCONNECTIONS												
20	Number of disconnection notices mailed to customers:											
	3,417	2,222	2,387	3,017	2,540	2,334	2,728	3,819	3,697	4,038	2,844	3,202
21	Number of customer accounts disconnected who did not seek protection:											
	Duplicate columns for use in Apr and Oct											
	April 1-15 and October 1-15 in 1st column											
	<i>All other months, use 1st column only</i>											
a)	# Electric - heat affected											
	9	39	24	15	104	60	58	49	48	31	9	12
b)	# Electric - heat not affected											
c)	# Gas - heat affected											
	1	1			2	1	1		1			
d)	# Gas - heat not affected											
e)	Total # disconnected											
	10	40	24	15	106	61	59	49	49	31	9	12
	April 16-30 and October 16-31 in 2nd column											
	<i>All other months, use 1st column only</i>											
a)	# Electric - heat affected											
				27						11		
b)	# Electric - heat not affected											
c)	# Gas - heat affected											
d)	# Gas - heat not affected											
e)	Total # disconnected											
	0	0	0	27	0	0	0	0	0	11	0	0
22	Number of customer accounts disconnected seeking protection:											
a)	# Electric - heat affected											
	0	0	0	0	0	0	0	0	0	0	0	0
b)	# Electric - heat not affected											
	0	0	0	0	0	0	0	0	0	0	0	0
c)	# Gas - heat affected											
	0	0	0	0	0	0	0	0	0	0	0	0
d)	# Gas - heat not affected											
	0	0	0	0	0	0	0	0	0	0	0	0
e)	Total # disconnected (See Note)											
	0	0	0	0	0	0	0	0	0	0	0	0
	NOTE: Please report immediately the names and addresses of customers whose service has been disconnected more than 24 hours.											
23	Number of customer accounts disconnected for nonpayment (auto-calculation of #21e+ #22e):											
	10	40	24	42	106	61	59	49	49	42	9	12

Minnesota Cold Weather Rule Summary Report
as filed per Minn. Stat. §§ 216B.091

	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12
DOLLAR VALUE												
24	Total dollars past due on all residential accounts:											
	\$1,211,369	\$1,230,485	\$1,289,095	\$1,148,474	\$698,275	\$747,409	\$831,191	\$1,131,218	\$1,148,421	\$1,127,047	\$1,058,028	\$1,060,652
25	Average past due dollar amount per past due account (auto-calculation of #24 ÷ #2):											
	\$152	\$171	\$173	\$157	\$109	\$107	\$120	\$140	\$142	\$137	\$137	\$134
26	Total dollars received from energy assistance programs:											
	\$95,952	\$124,602	\$72,910	\$88,459	\$90,572	\$28,386	\$28,386	\$0	\$0	\$0	\$80,093	\$126,847
27	Total dollars received from other sources (private organizations):											
	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
28	Total Revenue from sales to residential accounts:											
	\$4,417,360	\$3,952,151	\$3,276,924	\$2,535,216	\$2,539,325	\$2,927,994	\$4,505,588	\$4,508,814	\$3,665,546	\$2,809,970	\$2,912,430	\$3,709,324
29	Average monthly residential bill: (auto-calculation of #28 ÷ #1)											
	\$100	\$90	\$75	\$58	\$58	\$67	\$103	\$103	\$84	\$64	\$66	\$84
30	<i>Intentionally Blank</i>											
30	Average annual residential bill:											
31	Total residential account write-offs due to uncollectible:											
	\$36,129	\$27,137	\$19,599	\$22,480	\$19,743	\$22,091	\$44,274	\$34,618	\$26,972	\$41,905	\$31,848	\$23,573
DISCONNECTION DURATION												
32	Number of customer accounts disconnected 24 hours or more:											
a)	# Electric - heat affected											
	0	17	12	9						13	2	6
b)	# Electric - heat not affected											
c)	# Gas - heat affected											
d)	# Gas - heat not affected											
e)	Total # disconnected											
	0	17	12	9	0	0	0	0	0	13	2	6
33	<i>Intentionally Blank</i>											
34	Number occupied heat-affected accounts disconnected 24 hours or more (to include customers who did and did not seek protection):											
				0	0	0	0	0	0	0	0	0
35	<i>Intentionally Blank</i>											
36	<i>Intentionally Blank</i>											
RECONNECTION DATA												
37	# Accounts reconnected											
	6	21	12	12	59	37	18	26	32	34	11	8
38	# Accounts remaining disconnected											
a)	1-30 days											
	4	13	16	28	34	11	31	14	18	2	4	0
b)	31-60 days											
	0	2	10	11	10	19	10	23	10	8	3	2
c)	61+ days											
	51	49	47	52	56	68	76	74	91	88	80	76