

PUC Docket Number P999/CI-21-86

Additional Information Requested from ETC Petitioners

ETC Applicant Name: Midcontinent Communications		
MPUC Docket Number: P6186/SA-21-124		
	Yes (Certify)/No	Additional Information (Attach additional pages as necessary)
1. Please certify the applicant's commitment to meeting the service and performance quality requirements applicable to its support type. See 47 C.F.R. § 54.202(a)(1).	YES	Midco certifies that it complies with the service requirements applicable to the support it receives as set forth in C.F.R. § 54.202(a)(1).
2. Will the applicant offer standalone voice telephony service? See 47 CFR 54.101(b). Applicants holding an ETC designation in MN should describe, in sufficient detail to understand the offering, their existing voice telephony service offered to customers, including tariff sheets and contracts, proof of making offerings for this service to consumers in their existing census blocks covered by their present ETC designation, and the number of customers using the applicant's offered voice telephony service in both total numbers and as a percent of customers served in the state. Indicate whether the offering for the RDOF census blocks covered by this application will be the same standalone service and if not, describe how it will differ. See 47 CFR 54.101(b).	YES	Midco will offer standalone voice services. The standalone voice offering for RDOF customers is the same local service offering in Midco's MN Tariff. The total number of voice customers is XXXXXX which is XX% of Midco's total customers. Attachment A contains Midco's pending local service tariff.

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<p>3.If so, will the applicant do so through its own facilities, meaning “any physical components of the telecommunications network that are used in the transmission or routing of the services designated for support” or a combination of its own facilities and resale of another carrier’s services (including the services offered by another eligible telecommunications carrier)? See 47 CFR 54.201(d)(1).</p>	<p>YES, own facilities</p>	
<p>4.For the voice telephony service, identify the customer point of contact (name, address, contact information), and confirm this contact person is legally authorized to represent the applicant in communications with customers.</p>		<p>Matthew Beck 3901 North Louise Avenue Sioux Falls, SD 57107 matt.beck@midco.com (605) 271-3375</p>
<p>5.Does the voice telephony service have "access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems"? See 47 CFR § 54.101(a).</p>	<p>YES</p>	<p>Midco certifies that it complies with the requirements to remain functional in emergency situations as set forth in 47 CFR § 54.202 (a)(2) and CFR § 54.101 (a). Midco utilizes power supplies within its network which converts commercial power to network nodes, amplifiers and customer premise equipment. Each power supply unit shall have batter backup in order to continue to provide network power in the event of a commercial power failure. Portable generators shall be deployed to provide continuous uninterrupted power augmenting the batter power life cycle. Midco is able to reroute traffic around damaged facilities and is capable of managing traffic spikes.</p>
<p>7.Please describe the extent to which the offered voice telephony services will be offered at “rates that are equal or lower to the Commission’s reasonable comparability benchmarks for fixed wireline services offered in urban areas.” 47 CFR 54.804(b)(2)(iii).</p>		<p>Midco certifies that pricing of fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice services. Midco's local voice service monthly rates are \$9.95 for residential standalone services, and \$22.95 for residential digital voice package. Midco's website for voice and internet is: www.midco.com</p>
<p>8.Will the applicant satisfy additional requirements applicable to all high-cost ETCs, such as Lifeline obligations? 47 CFR § 54.405</p>	<p>YES</p>	<p>Midco will make available Lifeline Service to qualifying customers.</p>

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<p>9.If so, will the applicant commit to e-file documentation evidencing the offering of Lifeline service in the required census blocks as required by 47 CFR § 54.405(b).</p> <ul style="list-style-type: none"> a. Current Lifeline providers should provide evidence of prior and current communications, including advertisements and website communications as described in 47 CFR § 54.405(c) for census blocks for which it currently receives support and the number of Lifeline customers being served. b. Future Lifeline providers should provide planned communications as described in 47 CFR §54.405(c). 	<p>YES</p>	<p>As part of Midco's request for ETC authority in Docket No. P6186/SA-21-124, Midco has committed to advertising Lifeline through multiple channels of distribution including its website, direct mail, cable advertising and social media.</p>
<p>10.If the answer to question 3 above is through an affiliate or by offering a managed voice solution (including VoIP) through resale of another carrier’s services, identify the other carrier, describe the legal relationship between the applicant and the other carrier, and describe how the other carrier will comply with the requirements listed above.</p>	<p>NA</p>	
<p>11.Will the applicant commit to notifying the Minnesota Public Utilities Commission, Minnesota Department of Commerce and the Minnesota Office of the Attorney General if it has failed to meet its milestones for the identified census blocks under the FCC RDOF grant obligations? 47 CFR 54.320(d).</p>	<p>YES</p>	

ATTACHMENT A

1. MIDCONTINENT COMMUNICATIONS MINNESOTA TELEPHONE SERVICE EXCHANGES

Adrian, Alden, Annandale, Audubon, Avon, Avon Township, Baldwin Township, Becker, Bemidji, Bethel, Big Lake Township, Big Stone Township, Bluehill Township, Bradford, Braham, Breckenridge, Cambridge, Canby, Cass Lake, Center City, Chisago, Claremont, Clarks Grove, Clearwater, Clearwater Township, Clear Lake Township, Clear Lake City, Coates, Cold Spring, Columbus Township, Crookston, Detroit Lakes, Dilworth, East Bethel, East Grand Forks, Elgin, Elgin Township, Ellendale, Ely, Elysian, Fairmont, Foley, Forest Lake, Foreston, Ghent, Glendorado, Glenville, Glyndon, Greenfield Township, Hampton, Harris, Haven Township, Hawley, Holdingford, International Falls, Isanti, Kellogg, Lake Park, Le Center, Lent, Lent Township, Lindstrom, Linwood, Linwood Township, Little Fork, Livonia Township, Lynden Township, Mapleton, Marine on the St Croix, Marshan Township, May Township, Milaca, Milaca Township, Minneota, Moorhead, Mora, Nessell Township, Nininger Township, New Richland, North Branch, Oakport, Ogilvie, Ortonville, Ortonville Township, Oslo, Palmer, Pease, Pepin Township, Pierz, Pine City, Pine City Township, Plainview, Pleasant Lake, Pokegama, Porter, Princeton, Rainer, Randolph, Randolph Township, Ravenna Township, Reads Landing, Richmond, Rockford Township, Rockville, Rockville Township, Royalton, Rush City, Rush Lake, Sabin, Sacred Heart, St. Augusta, St. Clair, St. Cloud, St. Francis, St. Joseph, St. Joseph Township, St. Michael, St. Stephen, St. Wendel, Sand Prairie, Scandia, Scandia Township, Shafer, Sherburn, Silver Creek Township, South Haven, Stacy, Stanford Township, Stanton, Stanton Township, Taunton, Taylors Falls, Turtle River, Vermillion, Vermillion Township, Wabasha, Waite Park, Wakefield Township, Wanamingo, Waterville, Wyoming, Zimmerman

(T)

(T)

2. RESIDENTIAL VOICE SERVICES

MONTHLY RATE

Ala Carte

Basic Line	\$ 9.95
Additional Line	\$ 9.95

(R)

Calling Features

3-Way Calling	\$ 3.95
Call Forwarding Universal	\$ 3.95
Call Block	\$ 0.00
Call Waiting ID	\$ 3.95
Caller ID	\$ 3.95
Continuous Redial	\$ 3.95
Distinctive Ring	\$ 3.95
Last Call Return	\$ 3.95
Selective Call Rejection	\$ 3.95
Simultaneous Ring	\$ 3.95
Speed Call 30	\$ 3.95
Terminating Call Manager	\$ 0.00
Toll Denial	\$ 0.00
Voicemail	\$ 5.95
Additional Listings – each	\$ 3.95

2. RESIDENTIAL VOICE SERVICES (cont'd)

Directory Listing Change Fee	\$ 6.00
Non-Listed Directory Service	\$ 3.95
Non-Published Service	\$ 3.95

Operator Services

Directory Assistance	\$ 1.25
Directory Assistance Call Completion	\$ 0.50
Directory Assistance Exemption	\$ 0.00

Credit Card		(D)
Customer Dialed/Machine Handled	\$ 1.50	
Customer Dialed/Operator Assisted	\$ 0.50	(D)

Operator Handled Services	
Station-to-Station	\$ 3.50
Station-to-Station Usage per Minute	\$ 0.25
Person-to-Person	\$ 1.50
Person-to-Person Usage per Minute	\$ 0.25
Operator Assisted	\$ 0.00

Metro Area Calling Plan

Becker exchange local call to Metro Area, per line	\$ 7.00
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Lifeline Credit

Federal Lifeline Support Credit	\$ 5.25	(C)
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Minnesota Telephone Assistance Plan (TAP)

\$ 10.00	(C)
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Minnesota Telephone Surcharges

911 Surcharge	as set by the MN PUC
TAM Surcharge	as set by the MN PUC
TAP Surcharge	as set by the MN PUC

Non-Recurring Charges

Telephone Deposit	See Section 4.1 of Tariff	
Initial Installation	\$ 50.00	
Other Installations	\$ 25.00	
Non-Pay Restore Telephone Service w/truck roll	\$ 75.00	
Non-Pay Escalation Restoral Charge	\$ 10.00	
Non-Returned Equipment	varies	
House Service Call	\$ 50.00	
Account Change Fee	\$ 5.00	
Vanity Telephone Number	\$ 75.00	
Call Trace	\$ 0.95 per use	
Late Charge	Fee up to \$10 or 1.5%	
	See Section 4.3.2 of Tariff	
Return Check Fee	\$ 20.00	
Long Distance Calling – per minute	\$ 0.05	(R)

2. RESIDENTIAL VOICE SERVICES (cont'd)

International Calling – per minute	as listed on website; https://www.midco.com/Services/Phone/International-Calling/
Technician Time - per hour rate	\$ 50.00

Residential Voice Service Packages

Digital Voice Package	\$ 22.95	(R)
Includes: Basic Phone Line, Unlimited Local and Long Distance, Voicemail, Caller ID (Number only), Call Forwarding, 3-Way Calling, Call Waiting (beep only), Anonymous Call Rejection, Call Blocking		
Unlimited ⁽¹⁾ Domestic Long-Distance Calling Package	\$ 10.95	
3 Calling Feature Package	\$ 7.95	
Pick any 3 features (excluding voicemail)		
8 Calling Feature Package	\$ 9.95	
Pick any 8 features (excluding voicemail)		

⁽¹⁾ Includes unlimited local and domestic long-distance direct dial calling from customer's location including calls to U.S, Alaska, Hawaii, Canada, U.S Virgin Islands, Puerto Rico and Guam