## LWECS Complaint Report Form - Monthly Report to the Minnesota Public Utilities Commission

Version: 03/11/2014 Developed by Minnesota Department of Commerce Staff

NOT PUBLIC DOCUMENT - NOT FOR PUBLIC DISCLOSURE **Complaint Reporting** 

Non-Public Information Is Contained in the Yellow Shaded Areas We are providing this standard format so that we can make comparisons to the permit, review for accuracy and use the data more effectively. Please report all complaints from preceding months.

Complaint Summary Report for (insert Month, Year) Company Complaint Representative Contact Information:

Project Name Mower County Wind Farm Northern States Power Company Project Owner 414 Nicollet Mall Company Address Street Minneapolis, MN 55401 City, State Docket Number IP-6557/WS-06-91

72506 180th Street, Grand Meadow, MN 55936 Address: (612) 370-3495 Phone Number: office mobile andrew.l.peterson@xcelenergy.com E-mail:

Andrew Peterson

		Complainant Information: Name, Address, Phone number, E-mail address	Property/ Parcel No.	Complaint Description: Include Complaint Details	reference a permit condition? If yes, complaint is substantial. List permit condition.	Complaint Assigned to:	Actions Taken to Resolve Complaint	Status of the Complaint: Pending or Resolved	Final Disposition of Complaint: Include Date Resolved
5		James Christian City of Grand Meadow 112 Grand Avenue East, PO Box 38 Grand Meadow, MN 55936		The City of Grand Meadow contacted the MPUC regarding decommissioned windmill blades from the 2020 repowering project that were left in the Industrial Park located within the city of Grand Meadow. In November 2020, the owner of the blades (Rivercap LC) leased land from a local company indicating the storage would be temporary. Since than, Rivercap has missed deadlines to remove the blades and has become nonresponsive to the City inquiries. The MPUC's Energy Facilities Permitting Staff contacted Gail Baranko to look into this matter and provide a response to the City.  NO COMPLAINTS RECEIVED		Gail Baranko	Xcel Energy contacted NextERA Energy Resources (the previous site permit holder who sold the blades to RiverCap) to alert them to the issue and the need for timely blade removal. NextEra has confirmed they will address this issue and are working with a vendor to have the blades moved.	Pending	
4 Andrew Peterso		Michael Bustad, 16790 720th Avenue, Taopi, MN 55977. (507)438-6394	Section 35. Turbi	The landowner stopped at the Mower O&M building on July 19th, 2021 and complained about all of the trash and debris left on his property after construction. He stated there's buried boths, nuts, trash, wood staging timbers, and other debris. He also stated that White construction spread out a pile of clay around the turbine instead of black too sils oh is crops aren't growing well in that area. Stated he has 28 a ares of compacted land that needs fixed. He stated he feels he's not getting anywhere talking to Nextera about the issue and will be contacting his attorney soon if he doesn't have any resolution. Stating he wants 5150,000 for land damage and an additional 5250,000 for him and his father who owns land around turbine 33, and 34 for pain and suffering of White Construction and Nextera not listening to him during construction. For a total of \$650,000. Landowner also stated he'd go to the local newspapers and have them publish all kinds of photos that he has to back up his lcaims.			Andrew Peterson emailed Mark Lennox the Project Director from NextEra Energy to inform him of the situation. NextEra Energy is fully aware of the landowner issues and is actively working on a plan for resolution with White Construction.  NextEra Energy surveyed the property after crops were harvested. Drove the field with a 6-foot wide magnet to ensure metal debris was picked up. NextEra also compensated landowner for compaction and to bring in additional top soil for his land. Landowner agreed to the compensation for resolution of the damage.		11/1/2021
3				NO COMPLAINTS RECEIVED					
3	12/15/2020	Oaxely Family		County roads needing repair  NO COMPLAINTS RECEIVED		Township	Road repaired with new gravel and grading.	Resolved	5/24/2021
2 Steve Koepke		Sue Ann Dougan, 21567 770th Avenue, Ostrander, MN 55961	(SW1/4) of Sect. 2	Wear and tear had eroded road section on property. Contractor who performed work said the road was actually in better condition than many county roads.  NO COMPLAINTS RECEIVED	General	Steve Koepke	Bladed section of road in question	Resolved	4/27/2016
1 Steve Koepke	3/29/2014	Richard Oxley Trust Easement, 14035 700th Ave, Taoli, MN 55977, (507) 582-3271	(SE1/4) of Sect. 8	Seasonal rainfall washout damage at T-40	General	Steve Koepke	Installed drainage pipe.	Resolved	5/9/2014

Name: