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January 2, 2014

**VIA ELECTRONIC FILING**

Dr. Burl W. Haar  
Executive Secretary  
Minnesota Public Utilities Commission  
121 7<sup>th</sup> Place East, Suite 350  
St. Paul, Minnesota 55101-2147

RE: Supplemental Comments  
Docket No. G022/M-13-362.

Dear Dr. Haar:

Attached hereto, please find Greater Minnesota Gas, Inc.'s Supplemental Comments for filing in the above-referenced docket.

All individuals identified on the attached service list have been electronically served with the same.

Thank you for your assistance. Please do not hesitate to contact me should you have any questions or concerns or if you require additional information. My direct dial number is (507) 665-8657 and my email address is kanderson@greatermngas.com.

Sincerely,

GREATER MINNESOTA GAS, INC.

/s/

Kristine A. Anderson  
Corporate Attorney

Enclosure

cc: Service List

**STATE OF MINNESOTA**

**BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION**

Beverly Jones Heydinger	Chair
David C. Boyd	Commissioner
Nancy Lange	Commissioner
J. Dennis O'Brien	Commissioner
Betsy Wergin	Commissioner

In the Matter of Greater Minnesota  
Gas, Inc.'s Annual Gas Service  
Quality Report for the  
Calendar Year of 2012

MPUC Docket No. G022/M-13-362

**SUPPLEMENTAL COMMENTS**

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Greater Minnesota Gas, Inc. ("GMG") hereby submits for filing Supplemental Comments to its Annual Gas Service Quality Report ("Service Quality Report") for the calendar year 2012 pursuant to the request of the Minnesota Department of Commerce, Energy Regulation and Planning ("Department"). GMG apologizes for its oversight in not including the information identified in the Order of Minnesota Public Utilities Commission ("Commission") in Docket No. 11-804 in its initial Service Quality Report filing.

**SUPPLEMENTAL INFORMATION**

Information regarding the number of new service requests, the number of fulfilled new service requests, and the reasons that new service requests were not fulfilled, if any, was inadvertently excluded from GMG's initial Service Quality Report filing. The requisite information is provided herein.

During the 2012 calendar year, GMG received seven requests for new service. Of those, four requests were fulfilled. With respect to the three requests that were not fulfilled, GMG provides the following information:

1. One service request, which is comprised of approximately 20 homes near GMG's current service territory, was turned down because it did not meet GMG's main extension rule at the time that the request was made. GMG has since received a verbal commitment regarding a required easement and is currently meeting with the group of homeowners to propose an extension which will include a contribution in aid of construction to make the project feasible within the scope of GMG's main extension rules.

2. GMG received a service request under its TR2 Rate from a residential development of approximately 30 homes. The upstream utility denied GMG's request to purchase gas off of its system; hence, GMG was not able to provide service to the development.
3. GMG received another service request under its TR2 Rate from a second residential development of approximately 30 homes. The upstream utility denied GMG's request to purchase gas off of its system; hence, GMG was not able to provide service to the development.

GMG did not have any customers that requested new service turn down GMG's offer for service during 2012.

### **REQUEST FOR COMMISSION ACTION**

GMG's Report, which incorporates by reference its Reply Comments and the Supplement Comments contained herein, demonstrates its commitment to customer service and customer satisfaction. As recommended by the Department, GMG respectfully requests that the Commission accept its Annual Gas Service Quality Report for the Calendar Year of 2012.

Dated: January 2, 2014

Respectfully submitted,

/s/

Kristine A. Anderson  
Corporate Attorney  
Greater Minnesota Gas, Inc.  
202 S. Main Street  
Le Sueur, MN 56068  
Phone: 888-931-3411

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
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Kristine	Anderson	kanderson@greatermngas.com	Greater Minnesota Gas, Inc.	202 S. Main Street  Le Sueur, MN 56058	Electronic Service	No	GEN_SL_Greater Minnesota Gas, Inc._Official Service List
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Sharon	Ferguson	sharon.ferguson@state.mn.us	Department of Commerce	85 7th Place E Ste 500  Saint Paul, MN 551012198	Electronic Service	No	GEN_SL_Greater Minnesota Gas, Inc._Official Service List
Burl W.	Haar	burl.haar@state.mn.us	Public Utilities Commission	Suite 350 121 7th Place East St. Paul, MN 551012147	Electronic Service	No	GEN_SL_Greater Minnesota Gas, Inc._Official Service List
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