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Xcel Energy

Docket No.: G002/M-19-380

Response To: Department of Commerce Information Request No. 1

Requestor: Michael Zajicek

Date Received: September 11, 2019

Question:

Topic: Gas Affordability Program Evaluation Data

Reference(s): Docket No. G002/M-16-493 May 22, 2017 Commission Order Point 2

In the previous GAP Evaluation Report Docket, No. G002/M-16-493, on May 22, 2017 the Minnesota Commission Ordered that:

2. CenterPoint and Xcel shall continue to report customer payments, arrears balances and disconnection rates using both the non-GAP LIHEAP baseline method and pre-program baseline method beginning with their 2017 annual reports of the GAP.

The Department Reviewed Xcel's May 31, 2019 Initial filing and was unable to locate any data pertaining to the pre-program baseline method. Please provide this data or indicate where this data may be found in the initial filing.

Response:

Customer payment frequency, average arrears balances, and disconnection rates using the pre-program baseline method for reporting years 2016, 2017 and 2018 are provided below.

Though we neglected to provide the noted data in the Evaluation Report in the current docket, we note that we reported the 2016 data in our annual report filed in Docket No. G002/M-17-253 on March 31, 2017, the 2017 data in our annual report filed in Docket No. G002/M-18-241 on March 30, 2018, and the 2018 data in our annual report filed in Docket No. G002/M-19-242 on March 29, 2019 as specified in the Order.

2016 GAP (pre-Program baseline approach)			
Customer Category	Average Arrears	Disconnections	Payment Frequency
Pre -GAP	\$246	2%	54%
Post-GAP	\$166	.05%	73%

2017 GAP (pre-Program baseline approach)			
Customer Category	Average Arrears	Disconnections	Payment Frequency
Pre -GAP	\$361	7%	53%
Post-GAP	\$411	3%	55%

2018 GAP (pre-Program baseline approach)			
Customer Category	Average Arrears	Disconnections	Payment Frequency
Pre -GAP	\$339	5%	89%
Post-GAP	\$363	1%	97%

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