

Ex Parte Communication Report

Date:

To: Public Ex Parte Communication File

Docket No:

Case Name:

From: PUC Staff:

RE: Permissible Ex Parte Communications Pursuant to Minn. Rules, Part 7845.7400.

1. Type of communication: (Oral or Written)

If written, attach the document.

If oral, Date:

Time:

NOTE: In both instances, please notify the Maker the communication has been submitted for inclusion in the record.

2. Maker of the Communication:

3. Recipient of the Communication:

4. For communications involving the setting of interim rates or the review of compliance filings, the topic was:

5. For all other permissible communications that are prohibited for the Commissioners under Minn. Rules, part 7845.7200, the substance of the communication was:

6. For oral permissible ex parte communications, has a copy of this memo been sent to the assigned Administrative Law Judge? Yes No N/A

Noyce, Christian (He/They) (PUC)

From: Jensen, Rodney <rjensen@otpc.com>
Sent: Thursday, July 17, 2025 4:52 PM
To: Kremeier, Collin; Noyce, Christian (He/They) (PUC)
Cc: Ward, Kim; Narimani, Anahita M.; Dewey, Laura C.; Jensen, Rodney
Subject: RE: Docket 25-30 clarifications
Attachments: MN Department of Commerce-MN-DOC-001-Question.docx

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Collin, in response to the questions from Christian that you forwarded regarding our 2024 SRSQ filing, please see the follow-up responses below.

Regarding, “the number of outages added up is different than the CSC totals” in table 5:

Otter Tail Power updates our “outage cause” designation options periodically to better provide post/history data analysis thus optimizing our investigations and identification of reliability maintenance needs and improvement projects. Our last updates caused issues with our report’s generation tool. MilSoft, our OMS systems report(s) developer and provider, was contacted on 7/16/25 and made aware of the problem. By the end of the day, they had identified the issue (changes in outage cause codes) and provided the necessary changes to correct the error in our report’s generation tool.

Below is a corrected table of “interruption cause designations” by MN Customer Service Center, CSC.

| MN CSC | Transmission | Planned Outage | Equipment | Maintenance | Weather | Animals | Public | Other | Unknown | Corrected CSC Total | Error CSC Total |
|---------------------|--------------|----------------|-----------|-------------|---------|---------|--------|-------|---------|---------------------|-----------------|
| Bemidji | | | | | | | | | | | |
| Outages: | 34 | 68 | 14 | 6 | 48 | 17 | 2 | 45 | 15 | 249 | 272 |
| Customers Affected: | 1,676 | 6,715 | 3,338 | 18 | 1,466 | 391 | 135 | 1,697 | 1,152 | 16,588 | 17,966 |

| | | | | | | | | | | | |
|---------------------|-----------|---------|---------|--------|---------|---------|--------|---------|---------|-----------|-----------|
| Customer Minutes: | 190,474 | 921,439 | 259,563 | 3,046 | 74,821 | 69,373 | 6,170 | 159,499 | 125,836 | 1,810,221 | 1,971,831 |
| Crookston | | | | | | | | | | | |
| Outages: | 31 | 33 | 19 | 5 | 31 | 14 | 1 | 28 | 11 | 173 | 201 |
| Customers Affected: | 992 | 714 | 1,582 | 85 | 2,426 | 214 | 60 | 526 | 107 | 6,706 | 9,977 |
| Customer Minutes: | 88,526 | 47,675 | 144,533 | 20,177 | 437,118 | 52,555 | 11,400 | 79,626 | 24,427 | 906,037 | 1,334,273 |
| Fergus Falls | | | | | | | | | | | |
| Outages: | 89 | 93 | 74 | 5 | 61 | 60 | 4 | 53 | 28 | 467 | 570 |
| Customers Affected: | 7,454 | 1,455 | 3,691 | 117 | 1,659 | 4,959 | 26 | 4,240 | 1,963 | 25,564 | 35,575 |
| Customer Minutes: | 1,209,790 | 89,339 | 643,734 | 10,551 | 128,479 | 340,381 | 4,744 | 297,846 | 425,117 | 3,149,981 | 4,367,210 |
| Morris | | | | | | | | | | | |
| Outages: | 53 | 34 | 25 | 3 | 41 | 20 | 12 | 30 | 20 | 238 | 248 |
| Customers Affected: | 1,115 | 550 | 3,071 | 16 | 2,666 | 652 | 1,951 | 1,607 | 883 | 12,511 | 13,228 |
| Customer Minutes: | 204,471 | 67,689 | 386,470 | 483 | 767,977 | 31,281 | 79,941 | 186,624 | 30,461 | 1,755,397 | 1,795,355 |

Regarding Table 6, a summary of Ottertail Powers Company’s worst performing circuits, not including “the circuit’s SAIDI, SAIFI, and CAIDI:”

This information was previously requested and provided in Docket No: E017-M-25-30, Information Request No.: MN-DOC-001.

| Service Center | Feeder Description | Customers on Feeder | Total Sustained Customer Minutes | SAIFI | SAIDI | CAIDI |
|----------------|---------------------|---------------------|----------------------------------|-------|--------|--------|
| BEMIDJI | North Feeder | 1,235 | 470,277 | 4.64 | 380.79 | 82.00 |
| CROOKSTON | Park View West/East | 1,933 | 332,656 | 1.58 | 172.09 | 109.04 |
| FERGUS FALLS | North Feeder | 723 | 490,654 | 2.69 | 678.64 | 251.90 |
| MORRIS | North Feeder | 617 | 383,480 | 2.89 | 621.52 | 215.11 |

Christian, let me know if you have any questions or desire additional feedback.

Thanks,



Rod Jensen P.E.
 Reliability Engineer
 System Infrastructure and Reliability
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 Cell: 218-770-2441
 otpco.com






From: Kremeier, Collin <ckremeier@otpco.com>
Sent: Tuesday, July 15, 2025 4:09 PM
To: Jensen, Rodney <rjensen@otpco.com>
Subject: FW: Docket 25-30 clarifications

Hey Rod,
 Would you be able to look at this?

Thank you
Collin



Collin Kremeier
Supervisor, Customer Care
Administration and Outage
Management

218-739-8443

otpco.com



From: Noyce, Christian (He/They) (PUC) <christian.noyce@state.mn.us>
Sent: Tuesday, July 15, 2025 3:35 PM
To: Kremeier, Collin <ckremer@otpco.com>
Cc: Nikitas, Sophie (She/Her/Hers) (PUC) <sophie.nikitas@state.mn.us>; McShane, Sally Anne (PUC) <sally.anne.mcshane@state.mn.us>
Subject: Docket 25-30 clarifications

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Hi there,

I'm reaching out because I'm noticing a couple discrepancies in table 5 of the April 1st filed SRSQ report in docket 25-30 that I was hoping to clarify. The number of outages added up is different than the CSC totals. Could you explain to me why that is?

I also note that table 6 doesn't seem to include the circuit's SAIDI, SAIFI, and CAIDI as requested in MN rule 7826.0500, Subparts 1h. Could you point me to those numbers in the document?

Thank you,

Christian Noyce
Rates Analyst | Economic Analysis Unit
Focus Areas: Transportation Electrification, Grid Security
Pronouns: He/Him/They/Them

Minnesota Public Utilities Commission

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