



Mark E. Oberlander for

Burl W. Haar, Executive Secretary

STATE OF MINNESOTA PUBLIC UTILITIES COMMISSION

NOTICE OF COMMENT PERIOD

April 2, 2014

In the Matter of the CenturyLink, Inc. Petition for Rulemaking to Revise Service Quality Rules

PUC Docket Number: P421/AM-14-256

Comment Period: Initial comment period closes **April 14, 2014**
Reply comment period closes **April 25, 2014**

Project Background: On March 26, 2014, CenturyLink, Inc. filed requests for a rulemaking proceeding for a comprehensive review of service quality rules, and a Commission waiver of Minn. Rule Part 7810.5800. A notice for the Waiver request, in docket 14-255, is separately issued.

CenturyLink asks the Commission to open a rulemaking docket to examine all of its service quality standards, or at a minimum Minn. Rules Parts 7810.4100 through 7810.6100. The Company believes that the Commission's service quality rules no longer apply given the current market trends and structure, and that CenturyLink now only serves about 35 percent of the retail wireline telecommunications service market in Minnesota.

Minn. Stat. §14.09 requires the Commission to respond to CenturyLink within 60 days of receipt of the petition for a rulemaking.

The Commission seeks comments on the following topics:

1. Is a rulemaking necessary to address CenturyLink's concerns? Address alternatives that can possibly address the Company's concerns without the need for rulemaking.
2. How does CenturyLink's petition comport with Minn. Administrative Rules, specifically Parts 1400.2040 and 1400.2500 relating to the language of the requested rule changes or repeals proposed by the Company?

3. How does the Company's petition support the Commission's telecommunication service goals of a) maintaining or improving quality of service, and b) ensuring consumer protections are maintained in the transition to a competitive market for local telecommunications service?
4. What should be the scope of any rulemaking proceeding?
5. What procedures should the Commission establish for any rulemaking proceeding?
6. Should the Commission approve or deny CenturyLink's petition for rulemaking?
7. Other related issues for Commission consideration?

Submit Public Comments: E-mail to PublicComments.PUC@state.mn.us.

Persons without e-mail access may send comments by U.S. mail to Burl Haar, Executive Secretary, Minnesota Public Utilities Commission, 121 7th Place East, Suite 350, St. Paul MN 55101-2147. Please include the Commission's docket number in all communications.

Filing Requirements: Utilities, telecommunications carriers, official parties, and state agencies are **required** to file documents using the Commission's electronic filing system (eFiling). All parties, participants and interested persons are encouraged to use eFiling: www.puc.state.mn.us, select "eFiling," and follow the prompts.

Full Case Record: All documents filed in this docket are available on the Commission's website at www.puc.state.mn.us, select "Search eDockets," enter the year **14** and the docket number **256**, select "Search."

Subscribe to the Docket: Receive notification when new documents are filed in this docket at www.puc.state.mn.us, select "Subscribe to a Docket," and follow the prompts.

Questions about this docket or Commission process and procedure? Contact Commission staff Lillian Brion at 651-201-2216 or at lillian.brion@state.mn.us, or Kevin O'Grady at 651-201-2218 or at kevin.ogradey@state.mn.us.

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