



## Public Meeting Notice

# Verizon's Network Modernization in Minnesota

Verizon is modernizing its network in Minnesota by transitioning customers away from aging legacy copper infrastructure and toward newer communications technologies. This town hall meeting is intended to explain what is changing, what options are available, what steps customers may need to take, and how Verizon will assist affected customers during the transition.

Consistent with Minnesota state law, Verizon plans to provide clear customer notices, identify affected areas and available alternatives, offer technical assistance to customers who request help, explain question and dispute-submission options, and address critical government and public-safety lines as necessary.

 **Tuesday, August [TBD], 2026**

 **[TBD]**  
approximately 90 minutes

 **[Venue name** and address  
— TBD]

 **Virtual option:** [Link or call-in  
details to be provided]

## Brief agenda

- Welcome and what this meeting is about
- What's changing and why
- Your options and your timeline
- Special considerations for alarms, elevator phones, medical-alert devices, and similar equipment
- How to get help one-on-one
- Open question-and-answer session



## Who should attend

Anyone in the affected service area whose home, business, or organization uses a Verizon copper line — including residential customers, small businesses, government offices, schools, libraries, health-care providers, property managers, alarm and elevator-service companies, and anyone who supports services that run on a Verizon copper line.

## Can't attend?

You can submit questions in advance, request the meeting materials, or receive a written summary afterward by visiting [[verizon.com/MN-transition](https://verizon.com/MN-transition)] or calling [1-800-XXX-XXXX]. We'll share materials, FAQs, and a summary of the meeting with anyone who asks.

## Accommodations

If you need accessibility accommodations, language interpretation, or any other support to participate, please contact us at [1-800-XXX-XXXX] at least seven days in advance and we'll do our best to support you.

Members of our Network Transformation team, customer service team, and account teams will be on hand to answer your questions. We hope to see you there.

