

Thomas Burns  
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*Depend on our people. Count on our advice.<sup>SM</sup>*

July 20, 2015

Daniel P. Wolf  
Executive Secretary  
Minnesota Public Utilities Commission  
121 Seventh Place E, Suite 350  
St. Paul, MN 55101-2147

Re: In the Matter of the Petition of Southwest Minnesota Broadband Services for  
Designation as an Eligible Telecommunications Carrier

Dear Mr. Wolf:

Enclosed via eFiling please find the Original Filing, Summary of Filing, Petition for Designation as an Eligible Telecommunications Carrier (“Petition”), and Affidavit of Service in the above entitled Docket on behalf of Southwest Minnesota Broadband Services (“SMBS”).

Sincerely,

*/s/ Thomas G. Burns*

Thomas G. Burns  
Consultant on behalf of Southwest Minnesota Broadband Services

**STATE OF MINNESOTA  
BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION**

Beverly Jones Heydinger	Chair
Betsy Wergin	Vice Chair
Nancy Lange	Commissioner
Dan Lipschultz	Commissioner
John Tuma	Commissioner

In the Matter of the Petition of Southwest  
Minnesota Broadband Services for Designation as  
an Eligible Telecommunications Carrier

MPUC Docket No.: \_\_\_\_\_

**ORIGINAL FILING**

Southwest Minnesota Broadband Services ("SMBS") requests the Minnesota Public Utilities Commission (the "Commission") for an order designating it as an "eligible telecommunications carrier" ("ETC") for the limited purposes of providing local services under the Lifeline program.

The filing includes the following attachments:

- |              |   |
|--------------|---|
| Attachment 1 | One paragraph summary of the filing in accordance with Minn. Rules pt. <a href="#">7829.1300</a> .  |
| Attachment 2 | Petition for Designation as an Eligible Telecommunications Carrier, which contains a description of the filing, the impact on Petitioner and affected ratepayers, and the reasons for the filings, provided in accordance with Minn. Rules pt. 7829.1300, subp. 4(F). |
| Attachment 3 | Affidavit of Service.   |

In addition, the following information is provided, in accordance with Minn. Rules pt. 7829.1300, subp. 4:

Utility:	Southwest Minnesota Broadband Services 110 Hwy 86 South PO Box 1006 Lakefield, MN 56150
Date of Filing	July 20, 2015
Controlling Statute for Time in Processing the Filing	Minn. Rules pt. <a href="#">7811.1400</a> , subp. 12

If additional information is required, please contact me at 651.621.8322.

/s/ *Thomas G. Burns*

Thomas Burns  
Consultant on behalf of Southwest Minnesota Broadband Services

**STATE OF MINNESOTA  
BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION**

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In the Matter of the Petition of Southwest  
Minnesota Broadband Services for Designation as  
an Eligible Telecommunications Carrier

MPUC Docket No.: \_\_\_\_\_

**SUMMARY OF FILING**

Southwest Minnesota Broadband Services ("SMBS") requests the Minnesota Public Utilities Commission (the "Commission") for an order designating it as an "Eligible Telecommunications Carrier" ("ETC") for the limited purposes of providing local services pursuant to the Lifeline program.

**STATE OF MINNESOTA  
BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION**

Beverly Jones Heydinger	Chair
Betsy Wergin	Vice Chair
Nancy Lange	Commissioner
Dan Lipschultz	Commissioner
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In the Matter of the Petition of Southwest  
Minnesota Broadband Services for Designation as  
an Eligible Telecommunications Carrier

MPUC Docket No.: \_\_\_\_\_

**PETITION FOR DESIGNATION AS AN  
ELIGIBLE TELECOMMUNICATIONS CARRIER**

Southwest Minnesota Broadband Services hereby petitions the Minnesota Public Utilities Commission for designation as an ETC for the limited purpose of receiving support for service provided pursuant to the federal Lifeline program.

In support of its Petition, SMBS states as follows:

- A. The legal name, address and telephone number of the Petitioner and its designated contact person are as follows:

Southwest Minnesota Broadband Services  
110 Hwy 86 South  
PO Box 1006  
Lakefield, MN 56150

- B. The name and title of the officer or representative of SMBS authorizing this petition is Travis Thies, whose signature appears at the end of this petition.
- C. The proposed effective date of designation of eligibility to receive Universal Service Support is immediately upon the Commission's issuance of an Order approving this Petition.
- D. The service area for which designation is sought, the local exchange carrier and whether the local exchange carrier is a rural telephone company is set forth following:
1. The service area for which SMBS requests designation as an ETC is the following Minnesota Exchanges: Windom and Jackson where CenturyLink QC is the ILEC; Lakefield and Okabena where Frontier Communications of Minnesota is the ILEC; and Brewster, Heron Lake and Round Lake where CenturyTel of Minnesota is the ILEC.

A maps of the Proposed Service Area is attached as [Exhibit 1](#).

2. SMBS believes of these ILECs are a rural carrier as defined under [47 USC § 153\(44\)](#).
- E. SMBS's Petition for designation as an ETC for the Service Area is consistent with the public interest, convenience and necessity, and satisfies the requirements for receiving universal service support under state and federal law, for the following reasons:

***SMBS POSSESSES THE INTENT AND CAPABILITY OF PROVIDING SERVICE UPON REASONABLE CUSTOMER REQUEST THROUGHOUT THE SERVICE AREA***

1. SMBS's Regulatory Authority – The Commission originally granted SMBS authority to provide local exchange service in the Proposed Service area in 2010 under Docket No: P-6845/NA-10-637.
2. SMBS's Facilities and Commitment to Serve - SMBS will provide broadband and voice telephone over its fiber-optic facilities. SMBS is committed to provide service to all customers making a reasonable request for service. SMBS certifies that it will: (a) provide service on a timely basis to requesting customers within the Service Area where SMBS's network already passes the potential customer's premises; and (b) provide service within a reasonable period of time, if the potential customer is within the Service Area but not passed by SMBS's current network facilities, if service can be provided at reasonable cost by constructing network facilities.
3. SMBS's Basic Universal Service Offering - SMBS will provide voice telephony in the Service Area. The services SMBS offers meet the Basic Local Service requirements under [Minn. Rule 7812.0600](#). SMBS has the ability and the intention to provide the voice telephony services required by [47 CFR § 54.101\(a\)](#)<sup>1</sup>:
  - Voice grade access to the public switched network or its functional equivalent;
  - Minutes of use for local service provided at no additional charge to end users;
  - Access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911
  - Toll limitation for qualifying low-income consumers<sup>2</sup>

The Lifeline service offering will be made available throughout the Service Area upon its designation as an ETC. SMBS's tariffs address customer eligibility provisions and the availability of subsidies under the Lifeline program<sup>3</sup> and the Minnesota Telephone Assistance Plan<sup>4</sup>. The applicable sections of SMBS's tariff are attached as [Exhibit 2](#). SMBS is committed to providing the supported services throughout the Service Area to customers who make a request for such services. The local usage plans offered are comparable to those offered by the incumbent local

<sup>1</sup> [FCC Connect America Order 11-161 rel. November 18, 2011](#) at ¶ 76-81 discusses the changes to [47 CFR § 51.101](#) and the required voice service offerings

<sup>22</sup> SMBS Local Exchange Tariff Section 3.10.1 page 14

<sup>3</sup> SMBS Local Exchange Tariff Section 5.5, page 31

<sup>4</sup> SMBS Local Exchange Tariff Section 5.5, page 31

exchange carriers. SMBS's local calling scope will mirror those of the ILECs and any mandatory Extended Area Service calling as part of the basic local service offering.

4. SMBS's Advertising Plan - SMBS currently advertises its services through several different channels of general distribution, including newspaper, and direct mail. SMBS will advertise the availability of its universal service offering throughout the Service Area through these same advertising channels it currently employs. In addition, the availability of the offering throughout the Service Area will be listed continuously on SMBS's web site: <http://www.mysmbs.com>. The service offering will also be published at least annually in the local newspaper, and will be posted at the SMBS office in Lakefield, MN.
5. SMBS's 5-Year Plan for Use of Universal Service Support - Under the FCC's updated portability rules, SMBS will receive no federal high cost support for the Service Area, SMBS receiving none in 2014. SMBS would receive Lifeline support to the extent it serves customers eligible for that program. SMBS would also be eligible to participate in FCC reverse auctions going forward.
6. SMBS's Ability to Remain Functional in Emergency Situations. SMBS's network will remain functional in emergency situations:

Commercial power outage: The central office serving SMBS's customers is equipped with electrical generators and battery power supply to provide service in the event of a commercial power outage.

Network failure: The interoffice facilities serving the Service Area are on a diverse routed fiber optic ring, which if cut will be automatically rerouted.

SMBS complies with the Commission's Rules in Chapter [7810](#) establishing minimum standards on various operational matters, such as 7810.3900 (Emergency Operations); 7810.4900 (Adequacy of Service); and 7810.5300 (Dial Service Requirements).

7. SMBS's Satisfaction of Consumer Protection and Service Quality Standards – SMBS, is subject to, and complies with, the Commission's Rules pertaining to service quality and consumer protection. SMBS's tariff has specific provisions outlining the following terms addressing consumer protection issues:
  - Deposit and guarantee requirements<sup>5</sup>
  - Customer Billing<sup>6</sup>
  - Appropriate handling of customer complaints and billing disputes<sup>7</sup>
  - Disconnection and notice requirements<sup>8</sup>

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<sup>5</sup> SMBS Local Exchange Tariff, Section 3.10, page 13

<sup>6</sup> SMBS Local Exchange Tariff, Section 3.11, page 15

<sup>7</sup> SMBS Local Exchange Tariff, Section 4.2, page 18

<sup>8</sup> SMBS Local Exchange Tariff, Section 4.5, page 20

The specific provisions in SMBS's tariff, as well as the Commission's service quality rules by which SMBS is bound, will apply throughout the Service Area and assure a high level of service quality and consumer protection.

8. SMBS's Acknowledgement Regarding Equal Access – SMBS will provide equal access to long distance carriers within the Service Area.

***DESIGNATING SMBS AS AN ETC IN THE SERVICE AREA WILL SERVE THE PUBLIC INTEREST***

9. Public Interest - Designation of SMBS as an additional ETC in the Service Area is in the public interest, as determined under the standards of [47 CFR § 54.202\(c\)](#) and the Commission's Order issued October 31, 2005, in Docket No. P999/M-05-1169. Consumers will benefit from an increased choice in service providers, and there are unique advantages to SMBS's service offering.
10. Superior Service Offering - SMBS believes its service offerings are superior to that received by the ILECs' customers in the Service Area. SMBS presently has fiber to the home in Service Area and plans to place fiber to the home going forward, offering a technically superior network to that of ILECs.

SMBS believes customers will additionally benefit from choosing a locally owned and based provider which has demonstrated its commitment to, and success in, responding to the service needs of its residents.

11. Affordability – The local exchange services offered to SMBS's customers for universal service offerings are within the range of the ILEC's tariffed rates in the Service Area. SMBS's basic service offerings rates are identified in its Local Exchange Services<sup>9</sup> tariff.

Service	CL QC		CL CTM		Frontier		SMBS	
	NRC	MRC	NRC	MRC	NRC	MRC	NRC	MRC
Residence	\$18.35	\$15.96	18.35	8.73	\$12.77 <sup>10</sup>	\$12.77 <sup>11</sup>	\$25.00	\$14.98
Business	\$47.90	\$34.61	47.90	22.31	\$28.32 <sup>12</sup>	\$28.32 <sup>13</sup>	\$37.50	\$26.98

In addition, SMBS will provide the benefit of Lifeline discounts to qualifying subscribers.

12. Commitment to Service Quality - As noted in Paragraph E.7 above, SMBS is a certified CLEC in Minnesota is subject to, and complies with, the Commission's Rules pertaining to service quality and consumer protection.

<sup>9</sup> SMBS Local Exchange Tariff, Section 5.1

<sup>10</sup> Frontier Com of MN Local Exchange Tariff Section 3 (Rates vary by town – Okabena rates shown)

<sup>11</sup> ibid

<sup>12</sup> ibid

<sup>13</sup> ibid



13. No Negative Impact on Universal Service Fund - As noted in Paragraph E.5 above, SMBS would not receive federal high cost USF.

***WAIVER***

14. SMBS requests a waiver of the rule<sup>14</sup> which requires ETCs to file a five-year plan which "...describes with specificity proposed improvements or upgrades to the applicant's network..." SMBS will not receive Universal Service Funds on an ongoing basis.

***ETC CERTIFICATION***

15. Request for Certification - SMBS requests that the Commission certify its use of support effective as of the date of SMBS's ETC designation for the Service Area.
16. SMBS's Certification - In support of its certification request, SMBS hereby states that it will not receive federal high cost universal service support for the Service Area.

***CONCLUSION***

17. SMBS meets the requirements of both state and federal laws and regulations for designation as an Eligible Telecommunications Carrier in the requested Service Area. Pursuant to [47 USC § 214\(e\)](#), the Commission should designate SMBS as an Eligible Telecommunications Carrier for the Service Area. In so doing, the Commission will ensure that consumers in the Service Area have an opportunity to secure better and more reliable service at a rate equal to or less than that which they are currently paying. The consumers in the Service Area will benefit and the public interest will be served if SMBS's Petition is approved and it is designated as an ETC.

Wherefore, SMBS respectfully requests that the Commission:

- A. Designate Southwest Minnesota Broadband Services as an ETC for receipt of Lifeline service support with respect to the Service Areas specified in this Petition;
- B. For such other and further relief as the Commission may deem just and reasonable.

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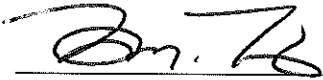
<sup>14</sup> See. [47 CFR 54.202 \(a\)\(ii\)](#) Additional requirements for Commission designation of eligible telecommunications carriers. subpart (a)(ii)

**VERIFICATION**

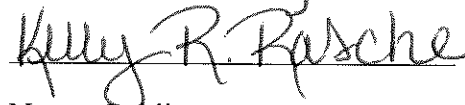
The undersigned, Travis Thies, acting General Manager of Southwest Minnesota Broadband Services, certifies that he has reviewed this Petition and the facts stated therein, of which he has personal knowledge, and that the same are true and correct to the best of his present knowledge and belief.

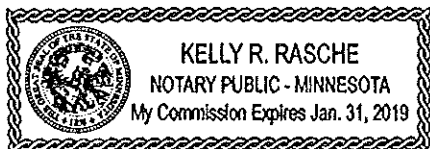
Respectfully submitted,

Southwest Minnesota Broadband Services

By:   
Travis Thies  
Acting General Manager

Subscribed and sworn to before me  
this 20 day of July, 2015.

  
Notary Public



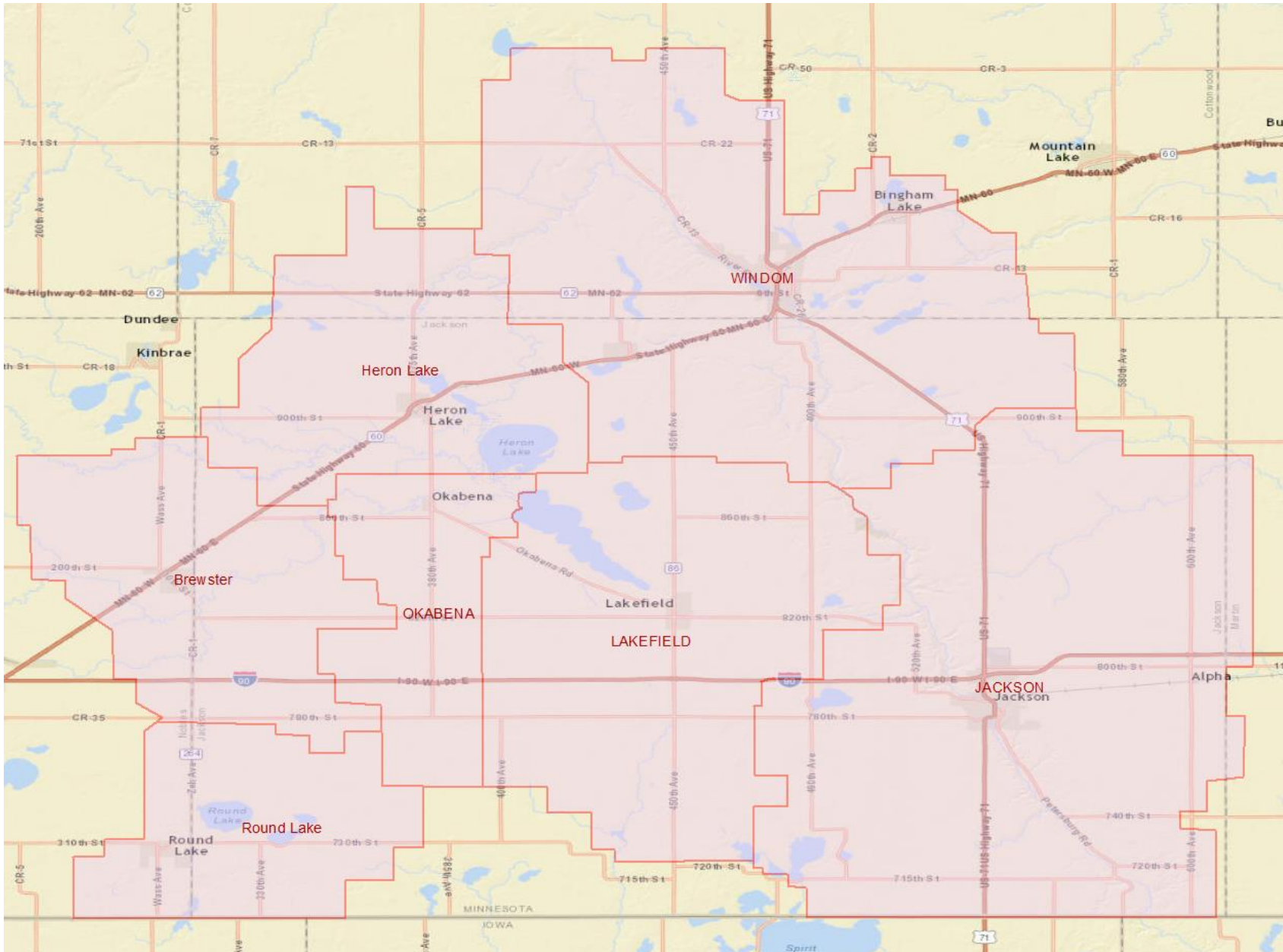
**AFFIDAVIT OF SERVICE**

In the Matter of the Petition of Southwest Minnesota Broadband Services for Designation as an Eligible Telecommunications Carrier MPUC Docket No.: \_\_\_\_\_

I, Thomas Burns, state that on July 20, 2015 I caused copies of the attached Notice regarding the filing of Southwest Minnesota Broadband Services' application for designation as an Eligible Telecommunications Carrier to be filed using eService or mailed by United States first class mail postage prepaid thereon, to the following persons:

Dr. Dan Wolf (eFile) Executive Secretary	Linda Chavez (eFile) Minnesota Department of Commerce
Julie Anderson (eFile) Assistant Attorney General	Jason Topp (eFile) CenturyLink (eFile)
Kevin Saville (eFile) Frontier	Travis Thies Southwest Minnesota Broadband Services 110 Hwy 86 South PO Box 1006 Lakefield, MN 56150

Exhibit 1  
Proposed ETC Service Area



The selected tariff pages following address:

- [Deposit and guarantee requirements](#)
- [Customer Billing](#)
- [Customer Complaints and Billing Disputes](#)
- [Disconnection and notice requirements](#)
- [Lifeline and MN TAP](#)
- [Basic Local Service Rates](#)

## **Deposit and Guarantee Requirements**

### **3.10.1 Deposit and Guarantee Requirements**

Company may require a deposit or guarantee of payment from any Customer or applicant who has not established good credit with that utility. Company will determine whether a Customer has established good credit with it, except that:

A Customer, who within the last 12 months has not had service disconnected for nonpayment of a bill and has not been liable for disconnection of service for nonpayment of a bill, and the bill is not in dispute, shall be deemed to have established good credit.

Company will not require a deposit or a guarantee of payment based upon income, home ownership, residential location, employment tenure, nature of occupation, race, color, creed, sex, marital status, age, national origin, or any other criteria which does not bear a reasonable relationship to the assurance of payment.

Company will not use any credit reports other than those reflecting the purchase of utility services to determine the adequacy of a Customer's credit history without the permission in writing from the Customer. Any credit history so used will be mailed to the Customer in order to provide the Customer an opportunity to review the data. Refusal of a Customer to permit use of a credit rating or credit service other than that of a utility shall not affect the determination by Company as to that Customer's credit history.

Qualifying applicants for Lifeline Service may initiate service without paying a deposit if they voluntarily elect to have Toll Blocking on their line.

When required, a customer may assure payment by submitting a deposit. A deposit will not exceed an estimated two months' gross bill or existing two months' bill. All deposits shall be in addition to payment of an outstanding bill or a part of such bill as has been resolved to Company's satisfaction, except where such bill has been discharged in bankruptcy. Company will not require a deposit or a guarantee of payment without explaining in writing why that deposit or guarantee is being required and under what conditions, if any, the deposit will be diminished upon return. The deposit will be refunded to the Customer after 12 consecutive months of prompt payment of all bills to Company. Company may, at its option, refund the deposit by direct payment or as a credit on the bill. With notice, any deposit of a Customer may be applied by Company to a bill when the bill has been determined by Company to be delinquent. Company will issue a written receipt of deposit to each Customer from whom a deposit is received and will provide a means whereby a depositor may establish a claim if the receipt is unavailable.

**Deposit and Guarantee Requirements (cont.)**

Interest will be paid on deposits in excess of \$20 at the rate set by the Commissioner of the Minnesota Department of Commerce. Interest on deposits will be payable from the date of deposit to the date of refund or disconnection. Company may, at its option, pay the interest at intervals it chooses but at least annually, by direct payment, or as a credit on bills.

Upon termination of service, the deposit with accrued interest will be credited to the final bill and the balance shall be returned within 45 days to the Customer.

## Customer Billing

### Customer Complaint and Disputes

#### 4.2 Billing Disputes

Disputes with respect to charges will be handled by the Company in accordance with Minn. Rule pt.7810.1100. Customers may register any inquiry or complaint with Company by phone at 877/655-7627 toll free

Customers unable to resolve a dispute with the Company regarding Minnesota intrastate Service may submit an inquiry or complaint to:

Minnesota Public Utilities Commission  
Consumer Affairs Office  
121 – 7<sup>th</sup> Place East, Suite 350  
St. Paul, MN 55101-2147  
Metro: 651-296-0406  
Non- Metro: 800-657-3782  
Fax: 651-297-7073  
Email: [consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us)  
Web: [www.puc.state.mn.us](http://www.puc.state.mn.us)



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**Disconnection and notice requirements**

4.5 Discontinuation of Service

Service will not be disconnected on any Friday, Saturday, Sunday, or legal holiday, or at any time when Company's business office is not open to the public, except where an emergency exists.

(a) Discontinuation of service with notice

Under this section, Company may, upon written notification to Customer, without incurring any liability, discontinue the furnishing of such Service upon at least five (5) days notice to Customer, excluding Sundays and holidays. Customer shall be deemed to have canceled Service as of the date of such disconnection and shall be liable for any cancellation charges set forth in this Price List.

(i) Upon nonpayment of any sum owing to Company, or

(ii) Upon a violation of any of the provisions governing the furnishing of Service under this Price List, or

(iii) As otherwise permitted under the rules of the MPUC (specifically including Minn. Rules pt. 7810.1800), or

(iv) For failure of Customer to meet Company's deposit and credit requirements, or

(v) For failure of Customer to make proper application for service, or

(vi) For Customer's violation of any of Company's rules on file with the MPUC, or

(vii) For failure of Customer to provide Company reasonable access to its equipment and property, or

(viii) For Customer's breach of the contract for service between Company and Customer, or

(ix) For failure of Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by Company as a condition of obtaining service.

(x) When necessary to comply with any order of a court of competent jurisdiction, or any order, directive, rule, or request of any federal or state regulatory authority of competent jurisdiction.

**Disconnection and notice requirements (cont.)**

Except as otherwise provided in this Price List or as specified in writing by the party entitled to receive Service, notices may be given in writing to the persons whose names and business addresses appear on the executed Service order.

(b) Discontinuation of Service without notice.

Without incurring any liability, Company may discontinue the furnishing of Service(s) to Customer immediately and without notice:

(i) In the event of tampering with Company's equipment, or

(ii) In the event of a condition determined to be hazardous to Customer, to other customers of Company, to Company's equipment, the public, or to employees of Company, or

(iii) In the event Customer's use of equipment in such a manner as to adversely affect Company's equipment or Company's service to others, or

(iv) When necessitated by conditions beyond Company's reasonable control and where prior notice is not possible under the circumstances then existing.

(c) Other Remedies.

The remedies set forth herein shall not be exclusive and Company shall at all times be entitled to all rights available to it under either law or equity. Company specifically reserves the right to seek injunctive relief as set out in Minn. Stat. §237.73, including seeking an order for disconnection of service, in the event of fraud.

(d) Term Contracts

In the event of early termination of Service under a term contract, Customer shall pay Company the early termination penalty outlined and agreed to in the applicable term agreement.

(e) Effect.

The discontinuance of Service by the Company pursuant to this Section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of discontinuance.

(f) Carrier disconnection.

Company will not discontinue Service to a Carrier if end users would be deprived of Service because of that discontinuance without receiving prior approval from the MPUC.

**Lifeline and MN TAP**5.5. Telephone Assistance Plan (TAP) and Lifeline5.5.1. General

The Lifeline Assistance (Lifeline) program, established by the Federal Communications Commission under 47CFR54, is a means of maintaining and preserving universal service by providing a reduction in the recurring price of basic local residential exchange access service to qualifying low-income residential subscribers.

Lifeline is a federally-funded reduction of the Federal End User Common Line Charge and a reduction of local service charges. The Federal Lifeline Credit shall be applied first to reduce the Federal End User Common Line Charge, with any remaining federal credit to be applied to reduce rates for residential service. The state TAP credit shall be applied to further reduce the rates charged for residential services.

TAP is a state sponsored assistance program under Minnesota Statutes Chapter 237 and is designed to make telephone service accessible to qualifying low-income residential households. Through this program, eligible households will receive a monthly discount on their telephone service.

5.5.2. Eligibility Requirements

To be eligible for assistance, an applicant must meet the following requirements:

5.5.2.1 This discount applies on a single line at the principal place of residence for the applicant.

5.5.2.2 Applicant signs document certifying under penalty of perjury that the Customer has income at or below 135 percent of the Federal Poverty Guidelines or receives benefits from at least one of the following programs:

- Medicaid
- Food Support (Food stamps)
- Supplemental Security Income
- Federal Public Housing Assistance or Section 8
- Low Income Home Energy Assistance Program
- National School Lunch Program's Free Lunch Program
- Temporary Assistance for Needy Families (Minnesota Family Investment Program, or MFIP)

Individuals who do not qualify under any of the above but live on a federally recognized reservation may qualify if the applicant signs a document certifying under penalty of perjury that the applicant receives benefits from at least one of the following programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only for those meeting its income qualifying standard)
- National School Lunch Program's free lunch program

5.5.2.3 Applicant agrees to notify the Company if that Customer ceases to participate in any of the above listed federal assistance programs.

Selected Southwest Minnesota Broadband Services Tariff Sections

**Lifeline and MN TAP (cont.)**

5.5.2.4. Eligibility Revocation

If the Company discovers that conditions exist that disqualify the recipient of TAP, the support will be discontinued. The Customer will be billed retroactively to whichever is the most recent of the dates TAP assistance commenced or the recipient no longer qualified for the service not to exceed 12 months.

5.5.2.5. State TAP Monthly Surcharge

The surcharge rate is the effective rate ordered by the Commission. Company is responsible for billing, collecting and remitting the surcharge to appropriate government agency.

5.5.3 Rates

	<u>Monthly Rate</u>
State TAP Credit	Note 1
Federal Lifeline Credit	Note 2

Note 1: The State TAP Credit is the effective rate ordered by the Minnesota Public Utilities Commission. Information regarding the Credit rate can be accessed at the Minnesota Department of Commerce Web site at: <http://mn.gov/commerce/>

Note 2: The Federal Lifeline Credit is the effective rate ordered by the Federal Communications Commission (FCC). Information regarding the Credit rate can be accessed at the FCC Web site at: <http://www.fcc.gov/>

**Basic Local Service Rates**

5.1 Local Services

Basic Local Service includes within the monthly rate single party voice-grade service and touch-tone capability, the ability to place and receive calls within the Customer's home exchange and to place calls to other Company Customers within the Company's service area without additional charge, the ability to place and receive long distance calls and to presubscribe on an equal access basis to interexchange carriers, the ability to reach a local operator, 411 Directory Service, and 911 emergency services, a single-line white pages and directory assistance listing (and a single-line yellow pages listing for business customers), access to telecommunications relay service capability, the ability to block access to long-distance and information services, the ability to block caller ID disclosure under certain circumstances, and the ability to secure from the Company call-tracing capability.

The Company offers on an optional basis the ability to place calls to non-Company subscribers in all other exchanges within the Company's service area for a flat charge per month.

5.1.1 Windom exchange.

<u>Residential Basic Service, per month</u>	\$14.98
Installation	\$25.00
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Jackson, Lakefield, Okabena, Round Lake, Brewster, and Heron Lake exchanges, per month	\$5.00
 <u>Business Basic Service, per month</u>	 \$26.98
Installation	\$37.50
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Jackson, Lakefield, Okabena, Round Lake, Brewster, and Heron Lake exchanges, per month	\$5.00

5.1.2 Jackson exchange.

<u>Residential Basic Service, per month</u>	\$14.45
Installation	\$25.00
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Lakefield, Okabena, Round Lake, Brewster, and Heron Lake exchanges, per month	\$5.00
 <u>Business Basic Service, per month</u>	 \$26.45
Installation	\$37.50
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Lakefield, Okabena, Round Lake, Brewster, and Heron Lake exchanges, per month	\$5.00

## Selected Southwest Minnesota Broadband Services Tariff Sections

**Basic Local Service Rates (cont.)**5.1 Local Services (con't.)

## 5.1.3 Lakefield exchange.

<u>Residential Basic Service, per month</u>	\$14.45
Installation	\$25.00
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Jackson Okabena, Round Lake, Brewster, and Heron Lake exchanges, per month	\$5.00
<u>Business Basic Service, per month</u>	\$26.45
Installation	\$37.50
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Jackson, Okabena, Round Lake, Brewster, and Heron Lake exchanges, per month	\$5.00

## 5.1.4 Okabena exchange.

<u>Residential Basic Service, per month</u>	\$14.45
Installation	\$25.00
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Jackson, Lakefield, Okabena, Round Lake, Brewster, and Heron Lake exchanges, per month	\$5.00
<u>Business Basic Service, per month</u>	\$26.45
Installation	\$37.50
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Jackson, Lakefield, Okabena, Round Lake, Brewster, and Heron Lake exchanges, per month	\$5.00

## 5.1.5 Round Lake exchange.

<u>Residential Basic Service, per month</u>	\$14.45
Installation	\$25.00
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Jackson, Lakefield, Okabena, Brewster, and Heron Lake exchanges, per month	\$5.00
<u>Business Basic Service, per month</u>	\$26.45
Installation	\$37.50
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Jackson, Lakefield, Okabena, Brewster, and Heron Lake exchanges, per month	\$5.00

## Selected Southwest Minnesota Broadband Services Tariff Sections

**Basic Local Service Rates (cont.)**5.1 Local Services (con't.)

## 5.1.6 Brewster exchange.

<u>Residential Basic Service, per month</u>	\$14.45
Installation	\$25.00
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Jackson, Lakefield, Okabena, Round Lake, Brewster, and Heron Lake exchanges, per month	\$5.00

<u>Business Basic Service, per month</u>	\$26.45
Installation	\$37.50
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Jackson, Lakefield, Okabena, Round Lake, Brewster, and Heron Lake exchanges, per month	\$5.00

## 5.1.7 Heron Lake exchange.

<u>Residential Basic Service, per month</u>	\$14.45
Installation	\$25.00
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Jackson, Lakefield, Okabena, Round Lake, and Brewster exchanges, per month	\$5.00

<u>Business Basic Service, per month</u>	\$26.45
Installation	\$37.50
Changes in service, per incident	\$5.00
Toll-free calling to non-Company subscribers In Windom, Jackson, Lakefield, Okabena, Round Lake, and Brewster exchanges, per month	\$5.00