



414 Nicollet Mall  
Minneapolis, MN 55401

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August 30, 2024

—Via Electronic Filing—

Will Seuffert  
Executive Secretary  
Minnesota Public Utilities Commission  
121 7<sup>th</sup> Place East, Suite 350  
St. Paul, MN 55101

RE: ERRATA  
2023 ANNUAL NATURAL GAS SERVICE QUALITY REPORT  
DOCKET NO. G002/M-24-31

Dear Mr. Seuffert:

Northern States Power Company, doing business as Xcel Energy, submits this Errata to our 2023 Natural Gas Annual Service Quality Performance Report and Petition (2023 Report) submitted on May 1, 2024 in Docket No. G002/M-24-31.

In this Errata, we provide updates to a number of exhibits to correct historical data, provide additional detail, correct formulaic errors and provide omitted data. These items were discovered in preparing responses to the Department of Commerce's information requests related to our Report. Corrections have been made in redlines or red font.

The location of updates to our filed 2023 Report are noted below and attached to this Errata.

- Service Quality Report, Page 7 – All info required per Minn. R. 7826.1600 is provided in revised Attachment E to this filing.
- Attachment D, Page 4
- Attachment E, Page 1
- Attachment F, Pages 6, 8, 9 & 10
- Attachment I, Page 1
- Attachment J, Page 1

At page 13 of its 2023 Report, the Company incorrectly referenced Attachment A (the U.S. Department of Transportation's PHMSA Report) for the required excess flow

valve and manual shut-off valve data. The Company is providing the required information in Tables 1 and 2 below.

**Table 1**  
**EFV Installations**

<b>Customer Class</b>	<b>Number of Customers Suitable for EFV Installation (a)</b>	<b>Total Number of Installed EFVs (b)<sup>1</sup></b>	<b>Number of Customers Who Requested Installation (c)<sup>2</sup></b>	<b>Percentage of Suitable Customers with EFVs (d)</b> <small>(b)/(a)</small>	<b>Number of Customers Unsuitable for EFVs (e)</b>
Residential	395,187	165,879	0	41.97%	65,765
Commercial	19,537	7,867	0	40.27%	16,135
Industrial	196	120	0	61.00%	337
Municipal	288	99	0	34.20%	331
<b>Total</b>	<b>415,208</b>	<b>174,223</b>	<b>0</b>	<b>41.96%</b>	<b>82,568</b>
<small><sup>1</sup> 258 EFVs installed with no customer class identified <sup>2</sup> Number of requests during 2023</small>					

**Table 2**  
**Manual Shut-Off Valve Installation**

<b>Customer Class</b>	<b>Number of Customers Suitable for Manual Shut-off Valves (a)</b>	<b>Total Number of Installed Manual Shut-Off Valves (b)<sup>1</sup></b>	<b>Number of Customers Who Requested Installation (c)<sup>2</sup></b> <small>(subset of (b))</small>	<b>Percentage of Suitable Customers with Manual Shut-Off Valves (d)</b>
Residential	65,765	271	0	0.41%
Commercial	16,135	372	0	2.30%
Industrial	337	9	0	2.73%
Municipal	331	8	0	2.42%
<b>Total</b>	<b>82,568</b>	<b>687</b>	<b>0</b>	<b>0.83%</b>
<small><sup>1</sup> 27 Manual Shut-Off Valves installed with no customer class identified <sup>2</sup> Number of requests in 2023</small>				

The Company also takes this opportunity to correct two items included in prior Natural Gas Annual Service Quality Reports, but no longer required in the 2023

Report. We correct these items to facilitate the Department’s comparison of 2023 performance to the average performance of the most recent five years. Attachment O, page 3 of 4, Part D of our 2021 Natural Gas Annual Service Quality Performance Report submitted on April 29, 2022 in Docket No. G002/M-22-210 contained incorrect data. We provide corrected 2021 data in the table below.

**Table 3**

PART D - EXCAVATION DAMAGE	
1. TOTAL NUMBER OF EXCAVATION DAMAGES BY APPARENT ROOT CAUSE: <u>310</u> <del>526</del>	
a. One-Call Notification Practices Not Sufficient:	<u>117</u> <del>310</del>
b. Locating Practices Not Sufficient:	<u>66</u> <del>71</del>
c. Excavation Practices Not Sufficient:	<u>122</u> <del>145</del>
d. Other:	<u>5</u> <del>0</del>
2. NUMBER OF EXCAVATION TICKETS : <u>204603</u>	

Attachment C, Page 8 of 8 of our Report in the current docket includes correct meter reading data for all classes, including revised historical 2019-2022 data for the industrial class. We provide corrected 2018 data in the table below to supplement our 2022 Natural gas Service Quality Performance report filed May 1, 2023 in Docket No. G002/M-23-77.

**Table 4**

All Occurrences	
Year	Industrial
2018 6-12 Mos	<u>184</u> <del>489</del>
2018 12+ Mos	<u>311</u> <del>283</del>

Attachment J includes “private data on individuals,” such as customer addresses for outage events from which they were impacted. This information is maintained by the

Company as private customer data, and for this reason, pursuant to Minn. Stat. § 13.679, we have excised this data from the public version of our filing.

We have electronically filed this document with the Minnesota Public Utilities Commission, and copies have been served on the parties on the attached service list. Please contact Nathan Kostiuk at [nathan.c.kostiuk@xcelenergy.com](mailto:nathan.c.kostiuk@xcelenergy.com) at or (612) 215-4629 or contact me at [gail.baranko@xcelenergy.com](mailto:gail.baranko@xcelenergy.com) or (612) 330-6935 if you have any questions regarding this filing.

Sincerely,

/s/

GAIL BARANKO  
MANAGER, REGULATORY ADMINISTRATION

Enclosures  
cc: Service List

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disconnected before provides the opportunity to interact with them and offer energy assistance options they may be wholly unaware of. Additionally, AMI technology can reconnect customers who have made a payment arrangement in as little as 15 minutes.”

## E. SERVICE EXTENSION REQUESTS

In accordance with the Commission’s NGWG Order, Order Point 2, and the corresponding Current Reporting Requirements, utilities “*shall report, as described by Minn. R. 7826.1600, items A and B:*

- A. *The number of customers requesting a service extension by customer class.*
  - *The interval between the date service was installed and the later of the customer-requested in-service date or the date the premises were ready for service.*
- B. *The number of customers requesting service at a location previously served by the utility.*
  - *The interval between the date service was installed and the later of the customer-requested in-service date or the date the premises were ready for service.*

*Additionally, these same utilities shall report the types of extension requests, such as requests for reconnection after disconnection for nonpayment, for both locations previously served and not previously served.”*

We provide the required information as Attachment E to this Annual Report.

~~As noted in our May 18, 2009 Comments in Docket No. G999/CI-09-409, for our natural gas operations, the requests for service to locations that have been previously served but are not being served at the time of the request (as required by Minn. R. 7826.1600 subp. B), are nearly all requests from customers who have had their meter locked due to credit. In 2023, the Company completed 196 reconnections after disconnection for nonpayment.~~

The number of residential and commercial new service installations in 2023 increased significantly as compared to 2022 with a 31 percent increase in residential services and a 129 percent increase in commercial services. These new service installations are most likely due to inflationary pressures levelling off and industry supply chain issues being resolved. Based on the nature of the work itself, installation times can vary and is dependent on several factors such as weather impacts, significant storm events,



<b>Gas</b>													
<b>Residential</b>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total 2023
# of Installations	129	90	138	111	207	222	205	278	300	377	342	229	2,628
Avg. days to complete from customer and site ready	3.5	3.2	3.8	2.8	1.4	0.5	2.3	4.0	4.3	2.9	12.6	12.8	5.0

<b>Gas</b>													
<b>Commercial</b>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total 2023
# of Installations	7	5	5	9	4	4	11	20	20	37	38	11	171
Avg. days to complete from customer and site ready	8.0	6.4	5.4	6.7	9.0	61.8	27.7	16.5	17.5	24.7	20.0	15.6	19.2

<b>Gas</b>													
<b>Residential</b>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total 2023
# of Reconnections	1	1	2	0	61	51	20	18	38	122	34	13	361
Average days to complete	1.0	1.0	3.0	0.0	1.3	1.4	1.9	1.6	1.4	1.9	1.0	2.8	1.6

<b>Gas</b>													
<b>Commercial</b>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total 2023
# of Reconnections	2	2	2	3	2	3	5	3	4	18	4	3	51
Average days to complete	1.0	1.0	2.5	3.0	1.0	2.3	1.2	1.3	2.3	1.6	1.0	1.3	1.6

**Customer Complaint Report**  
**JANUARY, 2023**

**Turnaround Days for Closing a Complaint**

	Agree	Compromise	Demonstrate	Refuse	Total	%	Turnaround Days for Closing a Complaint		
							Initial Inquiry	within 10 days	Longer than 10 days
<b>Commercial</b>									
Billing Errors	387	3	4	1	395	75.24%	394	1	0
Complaint	0	0	0	0		0.00%	0	0	0
High Bill	24	1	0	0	25	4.76%	25	0	0
Inaccurate Metering	18	0	0	0	18	3.43%	18	0	0
Inadequate Service	78	0	1	0	79	15.05%	79	0	0
MR-Special Call Cntr	0	0	0	0		0.00%	0	0	0
Service Extension	0	0	0	0		0.00%	0	0	0
Service Restoration	2	0	0	0	2	0.38%	2	0	0
Wrongful Disconnect	6	0	0	0	6	1.14%	6	0	0
<b>Total Commercial</b>	<b>515</b>	<b>4</b>	<b>5</b>	<b>1</b>	<b>525</b>		<b>524</b>	<b>1</b>	<b>0</b>
<b>Total Commercial Percentage</b>	<b>98.10%</b>	<b>0.76%</b>	<b>0.95%</b>	<b>0.19%</b>					
<b>Industrial</b>									
Billing Errors	104	1	0	0	105	84.00%	105	0	0
Complaint	0	0	0	0		0.00%	0	0	0
High Bill	2	0	0	0	2	1.60%	2	0	0
Inaccurate Metering	2	0	0	0	2	1.60%	2	0	0
Inadequate Service	16	0	0	0	16	12.80%	16	0	0
MR-Special Call Cntr	0	0	0	0		0.00%	0	0	0
Service Extension	0	0	0	0		0.00%	0	0	0
Service Restoration	0	0	0	0		0.00%	0	0	0
Wrongful Disconnect	0	0	0	0		0.00%	0	0	0
<b>Total Industrial</b>	<b>124</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>125</b>		<b>125</b>	<b>0</b>	<b>0</b>
<b>Total Industrial Percentage</b>	<b>99.20%</b>	<b>0.80%</b>	<b>0.00%</b>	<b>0.00%</b>					
<b>Residential</b>									
Billing Errors	265	4	3	1	273	20.81%	273	449	0
Complaint	0	0	0	1	1	0.08%	0	49	1
High Bill	9	0	1	0	10	0.76%	10	40	0
Inaccurate Metering	33	0	0	0	33	2.52%	33	44	0
Inadequate Service	892	22	12	2	928	70.73%	928	853	0
MR-Special Call Cntr	1	0	0	0	1	0.08%	0	3	1
Service Extension	0	0	0	0	0	0.00%	0	24	0
Service Restoration	11	0	1	0	12	0.91%	12	0	1
Wrongful Disconnect	54	0	0	0	54	4.12%	54	0	2
<b>Total Residential</b>	<b>1,265</b>	<b>26</b>	<b>17</b>	<b>4</b>	<b>1,312</b>		<b>1,310</b>	<b>1,432</b>	<b>2</b>
<b>Total Residential Percentage</b>	<b>96.42%</b>	<b>1.98%</b>	<b>1.30%</b>	<b>0.30%</b>					
<b>Total State of Minnesota</b>	<b>1,904</b>	<b>31</b>	<b>22</b>	<b>5</b>	<b>1,962</b>		<b>1,959</b>	<b>1,956</b>	<b>3</b>
<b>Total ST of MN Percentage</b>	<b>97.04%</b>	<b>1.58%</b>	<b>1.12%</b>	<b>0.25%</b>					

\* Includes all decoupling calls, complaints of which are reported annually in separate filing on February 1st.



**Customer Complaint Report**

**MARCH, 2023**

**Turnaround Days for Closing a Complaint**

	Agree	Compromise	Demonstrate	Refuse	Total	%	Initial Inquiry	within 10 days	Longer than 10 days
<b>Commercial</b>									
Billing Errors	399	5	1	0	405	69.71%	405	0	0
Complaint	0	0	0	0	0	0.00%	0	0	0
High Bill	26	0	0	0	26	4.48%	26	0	0
Inaccurate Metering	31	0	0	0	31	5.34%	31	0	0
Inadequate Service	101	1	1	0	103	17.73%	102	1	0
MR-Special Call Cntr	0	0	0	0	0	0.00%	0	0	0
Service Extension	0	0	0	0	0	0.00%	0	0	0
Service Restoration	5	0	0	0	5	0.86%	5	0	0
Wrongful Disconnect	11	0	0	0	11	1.89%	11	0	0
<b>Total Commercial</b>	<b>573</b>	<b>6</b>	<b>2</b>	<b>0</b>	<b>581</b>		<b>580</b>	<b>1</b>	<b>0</b>
<b>Total Commercial Percentage</b>	<b>98.62%</b>	<b>1.03%</b>	<b>0.34%</b>	<b>0.00%</b>					
<b>Industrial</b>									
Billing Errors	104	0	3	0	107	73.29%	106	1	0
Complaint	0	0	0	0	0	0.00%	0	0	0
High Bill	1	0	0	0	1	0.68%	1	0	0
Inaccurate Metering	4	0	0	0	4	2.74%	4	0	0
Inadequate Service	32	0	0	0	32	21.92%	31	1	0
MR-Special Call Cntr	0	0	0	0	0	0.00%	0	0	0
Service Extension	0	0	0	0	0	0.00%	0	0	0
Service Restoration	1	0	0	0	1	0.68%	1	0	0
Wrongful Disconnect	1	0	0	0	1	0.68%	1	0	0
<b>Total Industrial</b>	<b>143</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>146</b>		<b>144</b>	<b>2</b>	<b>0</b>
<b>Total Industrial Percentage</b>	<b>97.95%</b>	<b>0.00%</b>	<b>2.05%</b>	<b>0.00%</b>					
<b>Residential</b>									
Billing Errors	270	4	1	1	276	17.92%	275	1	275
Complaint	0	0	0	0	0	0.00%	0	0	0
High Bill	3	0	2	0	5	0.32%	5	0	5
Inaccurate Metering	95	1	0	0	96	6.23%	96	0	96
Inadequate Service	1,071	9	15	3	1,098	71.30%	1,098	0	1,098
MR-Special Call Cntr	0	0	0	0	0	0.00%	0	0	0
Service Extension	0	0	0	0	0	0.00%	0	0	0
Service Restoration	11	0	1	0	12	0.78%	12	0	12
Wrongful Disconnect	52	0	1	0	53	3.44%	53	0	53
<b>Total Residential</b>	<b>1,502</b>	<b>14</b>	<b>20</b>	<b>4</b>	<b>1,540</b>		<b>1,539</b>	<b>1</b>	<b>1,539</b>
<b>Total Residential Percentage</b>	<b>97.53%</b>	<b>0.91%</b>	<b>1.30%</b>	<b>0.26%</b>					
<b>Total State of Minnesota</b>	<b>2,218</b>	<b>20</b>	<b>25</b>	<b>4</b>	<b>2,267</b>		<b>2,263</b>	<b>4</b>	<b>1,542</b>
<b>Total ST of MN Percentage</b>	<b>97.84%</b>	<b>0.88%</b>	<b>1.10%</b>	<b>0.18%</b>					

\* Includes Decoupling Complaints which are reported annually in separate filing on February 1st.

**Customer Complaint Report**  
**APRIL, 2023**

**Turnaround Days for Closing a Complaint**

	Agree	Compromise	Demonstrate	Refuse	Total	%	Initial within 10 Inquiry	Longer than 10 days	Longer than 10 days	
<b>Commercial</b>										
Billing Errors	344	0	4	0	348	66.67%	347	1	0	
Complaint	0	0	0	0	0	0.00%	0	0	0	
High Bill	17	0	0	0	17	3.26%	16	1	0	
Inaccurate Metering	54	0	0	0	54	10.34%	54	0	0	
Inadequate Service	81	0	2	0	83	15.9%	83	0	0	
MR-Special Call Cntr	0	0	0	0	0	0.00%	0	0	0	
Service Extension	0	0	0	0	0	0.00%	0	0	0	
Service Restoration	8	0	0	0	8	1.53%	8	0	0	
Wrongful Disconnect	11	1	0	0	12	2.30%	12	0	0	
Total Commercial	515	1	6	0	522	510	520	2	0	
Total Commercial Percentage	98.66%	100.98%	0.19%	0.20%	1.15%	1.18%	0.00%			
<b>Industrial</b>										
Billing Errors	68	0	1	0	69	75.00%	69	0	0	
Complaint	0	0	0	0	0	0.00%	0	0	0	
High Bill	2	0	0	0	2	2.17%	2	0	0	
Inaccurate Metering	5	0	0	0	5	5.43%	5	0	0	
Inadequate Service	13	0	0	0	13	14.13%	13	0	0	
MR-Special Call Cntr	0	0	0	0	0	0.00%	0	0	0	
Service Extension	0	0	0	0	0	0.00%	0	0	0	
Service Restoration	2	0	0	0	2	2.17%	2	0	0	
Wrongful Disconnect	1	0	0	0	1	1.09%	1	0	0	
Total Industrial	91	0	1	0	92		92	0	0	
Total Industrial Percentage	98.91%	0.00%	1.09%	0.00%						
<b>Residential</b>										
Billing Errors	0	349	1	2	0	352	22.58%	352	0	0
Complaint	0	2	0	1	0	3	0.19%	0	3	0
High Bill	0	3	0	0	0	3	0.19%	3	0	0
Inaccurate Metering	0	75	0	0	0	75	4.81%	75	0	0
Inadequate Service	0	954	16	15	1	986	63.25%	985	1	0
MR-Special Call Cntr	0	0	0	0	0	0	0.00%	0	0	0
Service Extension	0	2	0	0	0	2	0.13%	2	0	0
Service Restoration	0	25	0	1	0	26	1.67%	26	0	0
Wrongful Disconnect	0	111	0	1	0	112	7.18%	112	0	0
Total Residential	0	1,521	17	20	1	1,559		1,555	4	0
Total Residential Percentage	0	97.56%	1.09%	1.28%	0.06%					
<b>Total State of Minnesota</b>		<b>2,127</b>	<b>18</b>	<b>27</b>	<b>1</b>	<b>2,173</b>	<b>2,167</b>	<b>2,167</b>	<b>6</b>	<b>0</b>
<b>Total ST of MN Percentage</b>		<b>97.88%</b>	<b>98.43%</b>	<b>0.83%</b>	<b>1.24%</b>	<b>1.25%</b>	<b>0.05%</b>			

\* Includes Decoupling Complaints which are reported annually in separate filing on February 1st.

**Customer Complaint Report**  
**MAY, 2023**

**Turnaround Days for**  
**Closing a Complaint**  
**Initial within 10**  
**Inquiry days**  
**Longer**  
**than 10**  
**days**

	Agree	Compromise	Demonstrate	Refuse	Total	%	Initial within 10 Inquiry days	Longer than 10 days	
<b>Commercial</b>									
Billing Errors	300	2	4	0	306	71.00%	302	4	0
Complaint	0	0	0	0	0	0.00%	0	0	0
High Bill	17	1	1	0	19	4.41%	19	0	0
Inaccurate Metering	6	0	1	0	7	1.62%	7	0	0
Inadequate Service	79	0	0	0	79	18.33%	78	1	0
MR-Special Call Cntr	0	0	0	0	0	0.00%	0	0	0
Service Extension	0	0	0	0	0	0.00%	0	0	0
Service Restoration	11	0	1	0	12	2.30%	12	0	0
Wrongful Disconnect	8	0	0	0	8	1.53%	8	0	0
<b>Total Commercial</b>	<b>421</b>	<b>3</b>	<b>7</b>	<b>0</b>	<b>431</b>	<b>423</b>	<b>426</b>	<b>5</b>	<b>0</b>
<b>Total Commercial Percentage</b>	<b>97.68%</b>	<b>0.70%</b>	<b>1.62%</b>	<b>0.00%</b>					
<b>Industrial</b>									
Billing Errors	115	0	1	0	116	83.45%	115	1	0
Complaint	0	0	0	0	0	0.00%	0	0	0
High Bill	0	0	0	0	0	0.00%	0	0	0
Inaccurate Metering	4	0	0	0	4	2.88%	4	0	0
Inadequate Service	17	0	0	0	17	12.23%	17	0	0
MR-Special Call Cntr	0	0	0	0	0	0.00%	0	0	0
Service Extension	0	0	0	0	0	0.00%	0	0	0
Service Restoration	0	0	0	0	0	0.00%	0	0	0
Wrongful Disconnect	2	0	0	0	2	1.44%	2	0	0
<b>Total Industrial</b>	<b>138</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>139</b>		<b>138</b>	<b>1</b>	<b>0</b>
<b>Total Industrial Percentage</b>	<b>99.28%</b>	<b>0.00%</b>	<b>0.72%</b>	<b>0.00%</b>					
<b>Residential</b>									
Billing Errors	259	2	8	0	269	9.11%	268	0	1
Complaint	6	1	0	0	7	0.24%	3	3	1
High Bill	2	0	0	0	2	0.07%	2	0	0
Inaccurate Metering	10	0	1	0	11	0.37%	11	0	0
Inadequate Service	2,255	44	40	6	2,345	79.38%	2,341	2	2
MR-Special Call Cntr	0	0	0	0	0	0.00%	0	0	0
Service Extension	2	0	1	0	3	0.10%	3	0	0
Service Restoration	10	0	3	0	13	0.44%	13	0	0
Wrongful Disconnect	296	3	5	0	304	10.29%	304	0	0
<b>Total Residential</b>	<b>2,840</b>	<b>50</b>	<b>58</b>	<b>6</b>	<b>2,954</b>		<b>2,945</b>	<b>5</b>	<b>4</b>
<b>Total Residential Percentage</b>	<b>96.14%</b>	<b>1.69%</b>	<b>1.96%</b>	<b>0.20%</b>					
<b>Total State of Minnesota</b>	<b>3,399</b>	<b>53</b>	<b>66</b>	<b>6</b>	<b>3,524</b>	<b>3,516</b>	<b>3,509</b>	<b>11</b>	<b>4</b>
<b>Total ST of MN Percentage</b>	<b>96.45%</b>	<b>1.50%</b>	<b>1.87%</b>	<b>0.17%</b>					

\* Includes Decoupling Complaints which are reported annually in separate filing on February 1st.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total 2023
<b>Outages Due to Employees/Contractors</b>													
Number of Homes	0	0	0	0	0	175 <del>314</del>	0	0	0	0	131	0	131
Number of Incidents	0	0	0	0	0	1	0	0	0	0	1	0	2
Average Outage Time (Hr: Min)	0:00	0:00	0:00	0:00	0:00	8:00 <del>11:00</del>	0:00	0:00	0:00	0:00	5:00	0:00	6:30 <del>8:00</del>
<b>Outages Due to All Other Causes</b>													
Number of Homes	0	0	0	0	21	0	0	116	0	0	10	0	147
Number of Incidents	0	0	0	0	2	0	0	1	0	0	1	0	4
Average Outage Time (Hr: Min)	0:00	0:00	0:00	0:00	3:45 <del>N/A</del>	0:00	0:00	6:00	0:00	0:00	3:00 <del>N/A</del>	0:00	4:15 <del>6:00</del>

Address	City	Date	Number of Customers Affected	How Xcel Became Aware	Root Cause	Actions to Fix	Actions to Contact Public	Were There Public Relations Issues	Customer or Company Relight?	Gas off	Gas on	Duration	Gas Explosion?	Commission Notified	
<i>...PROTECTED DATA BEGINS...</i>															
	Saint Paul	3/29/2023	0	911	3" gas service hit	Secured the area and repaired the main, no customers were out.	N/A	N/A	N/A	1:13 PM	4:15 PM	3 hours	No	Yes	
	Mounds View	5/1/2023	19	Fire Dept	2" gas main hit	Secured the area and repaired the main	N/A	N/A	Company	12:30 PM	5:17 PM N/A	5 hours N/A	No	No	
	Saint Cloud	5/3/2023	2	911	6" gas main hit	Secured the area and repaired the main	Evacuated less than 20 houses	N/A	Company	3:28 PM	5:58 PM N/A	2.5 hours N/A	No	No	
	Forest Lake	6/22/2023	175 344	911	2" PE Main hit	Secured the area and repaired the main	Evacuated nearby structures	N/A Yes	Company	1:15 PM	9:30 PM 42:29 AM	8 44 hours	No	Yes	
	Moorhead	08/26/23	116	Customer call	Valve inadvertently turned off by city maintenance work	Gas was reintroduced	Outbound Call	N/A	Company	10:59 AM	5:10 PM	6 hours	No	Yes	
	Forest Lake	11/09/23	10 +	911	2" gas service	Secured the area and repaired the service	N/A	N/A	Company	10:20 AM	1:38 PM N/A	3 hours N/A	No	Yes	
	Saint Paul	11/13/23	131	911	2" gas line hit	Secured the area and repaired the main	N/A	N/A	Company	11:40 AM	4:25 PM	5 hours	No	No	
<i>...PROTECTED DATA ENDS</i>															

## CERTIFICATE OF SERVICE

I, Victor Barreiro, hereby certify that I have this day served copies of the foregoing document on the attached list of persons.

xx by depositing a true and correct copy thereof, properly enveloped with postage paid in the United States mail at Minneapolis, Minnesota

xx electronic filing

**DOCKET Nos.      G002/M-24-31**

Dated this 30<sup>th</sup> day of August 2024

/s/

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Victor Barreiro  
Regulatory Administrator

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
John	Coffman	john@johncoffman.net	AARP	871 Tuxedo Blvd.  St. Louis, MO 63119-2044	Electronic Service	No	OFF_SL_24-31_M-24-31
Generic Notice	Commerce Attorneys	commerce.attorneys@ag.state.mn.us	Office of the Attorney General-DOC	445 Minnesota Street Suite 1400  St. Paul, MN 55101	Electronic Service	Yes	OFF_SL_24-31_M-24-31
George	Crocker	gwillc@nawo.org	North American Water Office	5093 Keats Avenue  Lake Elmo, MN 55042	Electronic Service	No	OFF_SL_24-31_M-24-31
Sharon	Ferguson	sharon.ferguson@state.mn.us	Department of Commerce	85 7th Place E Ste 280  Saint Paul, MN 551012198	Electronic Service	No	OFF_SL_24-31_M-24-31
Edward	Garvey	edward.garvey@AESLconsulting.com	AESL Consulting	32 Lawton St  Saint Paul, MN 55102-2617	Electronic Service	No	OFF_SL_24-31_M-24-31
Todd J.	Guerrero	todd.guerrero@kutakrock.com	Kutak Rock LLP	Suite 1750 220 South Sixth Street Minneapolis, MN 554021425	Electronic Service	No	OFF_SL_24-31_M-24-31
Annete	Henkel	mui@mutilityinvestors.org	Minnesota Utility Investors	413 Wacouta Street #230 St. Paul, MN 55101	Electronic Service	No	OFF_SL_24-31_M-24-31
Michael	Hoppe	lu23@ibew23.org	Local Union 23, I.B.E.W.	445 Etna Street Ste. 61 St. Paul, MN 55106	Electronic Service	No	OFF_SL_24-31_M-24-31
Richard	Johnson	Rick.Johnson@lawmoss.com	Moss & Barnett	150 S. 5th Street Suite 1200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_24-31_M-24-31
Sarah	Johnson Phillips	sarah.phillips@stoel.com	Stoel Rives LLP	33 South Sixth Street Suite 4200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_24-31_M-24-31

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Peder	Larson	plarson@larkinhoffman.com	Larkin Hoffman Daly & Lindgren, Ltd.	8300 Norman Center Drive Suite 1000 Bloomington, MN 55437	Electronic Service	No	OFF_SL_24-31_M-24-31
David	Moeller	dmoeller@allete.com	Minnesota Power	30 W Superior St  Duluth, MN 558022093	Electronic Service	No	OFF_SL_24-31_M-24-31
Andrew	Moratzka	andrew.moratzka@stoel.com	Stoel Rives LLP	33 South Sixth St Ste 4200  Minneapolis, MN 55402	Electronic Service	No	OFF_SL_24-31_M-24-31
David	Niles	david.niles@avantenergy.com	Minnesota Municipal Power Agency	220 South Sixth Street Suite 1300 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_24-31_M-24-31
Generic Notice	Residential Utilities Division	residential.utilities@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012131	Electronic Service	Yes	OFF_SL_24-31_M-24-31
Christine	Schwartz	Regulatory.records@xcelenergy.com	Xcel Energy	414 Nicollet Mall FL 7  Minneapolis, MN 554011993	Electronic Service	No	OFF_SL_24-31_M-24-31
Will	Seuffert	Will.Seuffert@state.mn.us	Public Utilities Commission	121 7th PI E Ste 350  Saint Paul, MN 55101	Electronic Service	Yes	OFF_SL_24-31_M-24-31
James M	Strommen	jstrommen@kennedy-graven.com	Kennedy & Graven, Chartered	150 S 5th St Ste 700  Minneapolis, MN 55402	Electronic Service	No	OFF_SL_24-31_M-24-31