

Exhibit 1-1

Question 1:

Interstate Telecommunications ("Interstate" or "Company") certifies its commitment to meeting the service and performance quality requirements applicable to its support type, including the requirements of the RDOF Auction. Interstate's capabilities for providing the services in accordance with these requirements are detailed in its FCC Form 683 long form application¹ and are incorporated by reference. Additionally, Interstate certifies that it will comply with the ETC-specific commitments required by the FCC in its *2005 ETC Order*.² The FCC has waived the requirement for a winning bidder to file a five-year plan as part of the ETC designation process and to demonstrate that it will satisfy applicable consumer protection and service quality standings.³ Interstate is currently subject to and complies with all state and federal consumer protection requirements and service quality standards applicable to its operations. Interstate has not been the subject of any serious consumer complaints or investigations. Interstate certifies that it will continue to prioritize complying with all applicable service and performance quality requirements.

¹ See Interstate's Form 683 Long Form Application.

² *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

³ *Auction 904 Procedures Public Notice*, para. 136; *WCB Reminds Connect America Fund Phase II Applicants of the Process for Obtaining Federal Designation as an Eligible Telecommunications Carrier*, Public Notice, 33 FCC Rcd 6696 (WCB 2018) (*Federal ETC Public Notice*) (waiving the FCC requirement for a winning bidder to file a five-year plan (47 C.F.R. § 54.202(a)(1)(ii)) and to demonstrate that it will satisfy applicable consumer protection and service quality standings (47 C.F.R. § 54.202(a)(3))).

EXHIBIT 1-2

Question 2:

Interstate serves 1,012 out of its 1,553 customers in Minnesota (approx. 65%) with voice telephony service. More specifically, Interstate provides voice telephony service to 918 of the 1,145 customers (approx. 80%) in its Minnesota incumbent local exchange (“ILEC”) service area. Interstate was designated as an ETC in eligible census blocks in its competitive local exchange (“CLEC”) service area in Lincoln County for Connect America Fund Phase II funded areas. Interstate currently provides voice telephony service to 94 of the 408 customers (approx. 23%) in its CLEC area. Interstate will offer the standalone voice telephony service offering that it currently offers to customers in its CLEC area in Lincoln County in the RDOF census blocks where it has been awarded funding. Exhibits 1-2(a) through 1-2(d) herein provide additional information regarding Interstate's current standalone voice telephony service offering in its Lincoln County CLEC area. Interstate customers are not required to enter into any contract or commitment for service.

EXHIBIT 1-2(a)

Interstate's Existing Voice Telephony Service Offerings and Features Within its Lincoln County CLEC Area

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Services & Products

Click to expand for more information on the services that are offered on ITC's fiber network.

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– **Phone Service**

No rural home is complete without the peace of mind, that comes with a home phone.

- Perfect for homes with children and older adults.
- No need to worry about charged batteries or signal strength.
- Location ID 911 (in an emergency, just dial and rescue officials will be on their way).
- Keep your same number!
- **Package Options:**
 - Basic Phone Service – \$22.50/month
 - Digital Phone Service – \$45.50/month (Residential Only)
Dial Tone, Voice Mail, Caller ID Name and Number, Call Waiting,
Call Forwarding, Unlimited Long Distance

ITC International Long Distance Rates

Telephone/Broadband Assistance Programs:

If you're a qualified consumer, there are government assistance programs in place that will give you a discount on installation, and monthly telephone/broadband billing.

For Minnesota: [Click Here](#)

- Are you behind on your bill? [Click Here](#)

Print Application or Worksheet:

[Lifeline Application](#)

[Household Worksheet](#)

Eligibility approval and requests for documentation will come via email or mail from Universal Service Admin (USAC), Lifeline Support, or National Verifier. Once qualified you will need to contact us with approval information to be added to your bill.

+ **Fast Fiber-Optic Internet**

+ **Blast Wi-Fi**

FIND OUT IF YOU CAN GET SERVICE >

What our customers have to say:



ITC Internet is so awesome; I can't begin to tell you! This has made such a wonderful difference in our world out here.

Julie Thooft

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