

Docket No. P-999/R-13-459
Additional Decision Options:

- B. 1. c) Delegate to the Executive Secretary the authority to execute documents necessary to proceed with rulemaking under the Administrative Procedure Act up to, but not including, rule adoption.
- C. **Describe the customer telephone numbers to be excluded from directories at a customer's request as follows [choose one]:**
1. Telephone directories shall be regularly compiled and shall contain each customer's name, telephone number, and, if practical, address, except public telephones and numbers unlisted at customer's request. (Rule currently in effect, Dept. supports)
 2. Telephone directories shall be regularly compiled and shall contain each customer's name, telephone number, and, if practical, address, except they shall not contain non-published telephone numbers. (CenturyLink)
 3. Exclude from publication both "non-published" and "non-listed" numbers, and add definitions for both terms to the draft.
 4. Another alternative preferred by the Commission.

Possible Amendment for Discussion:

7810.2950 DIRECTORIES: CUSTOMER OPTION.

Subpart 1. Customer Option.

A local service provider may publish printed or electronic directories, or some combination thereof. A local service provider that does not make an electronic directory available shall distribute a printed directory to each customer, except where an offer is made and explicitly refused by the customer. A local service provider that publishes an electronic directory shall, at least as often as print directories are issued, provide notice to customers of the availability of an electronic directory, instructions on how the electronic directory may be accessed, notice that a printed directory is available upon request, and instructions on how to make the request for a printed directory. A local service provider that publishes an electronic directory must deliver a printed directory if requested by the customer. A local service provider shall not:

- A. require customers to divulge any personally identifiable information other than their name and delivery address in order to request a complete directory that is printed or contained on a portable physical electronic medium;
- B. require users to create an account, log in, or otherwise provide any personally identifiable information in order to access an electronic directory; and
- C. obtain, use, or retain any personally identifiable information from customer use of or request for a directory, except for the limited purpose of providing a directory in the format requested; and
- D. market services, including through its affiliate or publisher, other than directories to such requesting customers.

Subp. 2. When No Customer Option is Specified.

Strike subpart 2, because its function has been incorporated into Subpart 1.