

MINNESOTA DEPARTMENT OF PUBLIC SAFETY



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Emergency Communication Networks

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www.ecn.state.mn.us

May 16, 2014

Dr. Burl W. Haar
Executive Secretary
Minnesota Public Utilities Commission
350 Metro Square Building
121 7th Place East
St. Paul, Minnesota 55101-2147

Dear Dr. Haar:

**SUBJECT: TracFone Wireless, Incorporated ("TracFone") Application for ETC
Designation to provide LifeLine Wireless Telephone Service
Docket (09-802)**

Attached is the Department of Public Safety certification on behalf of all Minnesota 911 Public Safety Answering Points (PSAP) for TracFone Wireless, Incorporated ("TracFone") as required as part of the company's request for approval to become an Eligible Telecommunications Carrier and provide LifeLine wireless telephone services to customers in Minnesota.

The Department of Public Safety 911 Program certifies TracFone Wireless, Incorporated ("TracFone") has verified their wireless customers will have access to Enhanced 911 services.

If you have any questions, please contact me at 651-201-7550.

Sincerely,

Jackie Mines, Director
Emergency Communication Networks
Department of Public Safety

Enc: DPS 911 Program Minnesota Statewide PSAP Certification

Service List
TracFone Wireless, Incorporated (“TracFone”)
Request approval as ETC - Minnesota PSAP certification
Docket (09-802)

Burl W. Haar (e-file) Commission	Dana Wahlberg (e-file) Department of Public Safety Minnesota 911 Program Manager
Linda Chavez (e-file) Department of Commerce	Daniel Herber FAEGRE BAKER DANIELS LLP 2200 Wells Fargo Center 90 South Seventh Street Minneapolis, MN 55402-3901, USA
John Lindell (e-file) Minnesota Attorney General’s Office	Pete Eggimann, Executive Director (e-file) Metropolitan Emergency Services Board (MESB)
Julia Anderson Office of the Attorney General	Jackie Mines (e-file) Department of Public Safety Director of Emergency Communication Networks

Affidavit of Service
TracFone Wireless, Incorporated ("TracFone")
Request approval as ETC - Minnesota PSAP certification
Docket (09-802)

I, Patricia Kraft, on this 16th day of May, 2014, served the attached comments and Statewide 911 PSAP Certification to TracFone Wireless, Incorporated ("TracFone") application for ETC status to provide LifeLine wireless telephone service in Minnesota.

 X by electronic filing.

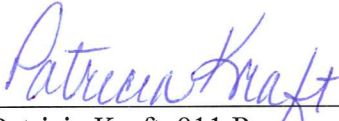
 by depositing in the United State Mail at St. Paul, Minnesota, a true and correct copy of thereof, properly enveloped with postage prepaid.

 by personal service.

 by express mail.

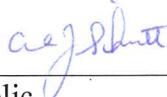
 by delivery service.

To all persons at the addresses on the list attached as Exhibit A.

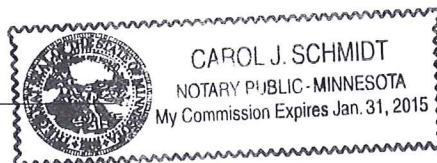


Patricia Kraft, 911 Program Analyst
Department of Public Safety
Emergency Communications Network

State of Minnesota
County of Ramsey
Subscribed and sworn to before me,
A notary public, this 16 day of
MAY, 2014.



Notary Public



State: Minnesota

TracFone Wireless, Incorporated ("TracFone") - LifeLine Minnesota 911 Statewide PSAP Certification Form

Name: Jackie Mines

Agency: Department of Public Safety, Emergency Communication Networks Division

Title: Director

In my capacity as the Director, our agency is responsible for the implementation of basic 911 and enhanced 911 services in accordance with the rules of the Federal Communications Commission (FCC).

TracFone Wireless, Incorporated ("TracFone") petitioned the Minnesota Public Utilities Commission for designation as an ETC. As part of its review of TracFone Wireless, Incorporated ("TracFone"), ETC petition, the Minnesota Department of Commerce requested that the company provide a certification from each Minnesota Public Safety Answering Point (PSAP) where the company proposes to provide service in Minnesota that confirms TracFone Wireless, Incorporated ("TracFone") will provide its Lifeline customers with (1) 911 and enhanced 911 access regardless of activation status and the availability of prepaid minutes, and (2) enhanced 911 compliance handsets and that it will replace at no additional charge to customers with non-compliant handsets, if any, of existing customers who obtain Lifeline-supported services. TracFone Wireless, Incorporated ("TracFone") has included a letter certification from (Insert Carrier Name) LifeLine-supported customers' 911 call routing will be handled by and in the same manner as the underlying wireless carrier's retail customers with Enhanced 911 features.

TracFone Wireless, Incorporated ("TracFone") states that:

- Lifeline customers will not be charged any minutes to dial 911 and will receive enhanced 911 services.
- Lifeline customers without monthly voice minutes remaining can still dial and have access to enhanced 911 services.
- TracFone Wireless, Incorporated ("TracFone") will collect the 911 and Telecommunications Access Minnesota (TAM) fees monthly from their customers and will remit them to the Minnesota Department of Public Safety by the 25th of the month following the month the fees were collected. TracFone Wireless, Incorporated ("TracFone") agrees to remit the 911 and TAM fees collected each month with a completed remittance form available for download on the DPS 911 Program website at

<https://dps.mn.gov/divisions/ecn/programs/911/Pages/fee-remittance-forms.aspx>

- TracFone Wireless, Incorporated ("TracFone") will provide their Lifeline customers enhanced 911 compliant handsets and will replace at no additional charge for existing customers who have non-compliant handsets and have obtained Lifeline-supported services.

In my capacity as the Director and on behalf of all of the applicable PSAPs, I hereby confirm that TracFone Wireless, Incorporated ("TracFone") provides its LifeLine customers with (1) 911 and enhanced 911 access regardless of activation status and the availability of prepaid minutes, and (2) enhanced 911 compliant handsets and that it will replace at no additional charge to the customer non-compliant handsets, if any of existing customers who obtain LifeLine-supported services.

I also certify that: (a) DPS and TracFone have reached an agreement concerning the Department of Public Safety's contention that TracFone failed to collect and remit applicable 911 and TAM fees pursuant to Minn. Stat. §§ 403.11 and 237.52; (b) pursuant to that agreement, TracFone is not in arrears for any amounts it was obligated to collect and remit for 911 and TAM fees through May 6, 2014, the date of the agreement; and (c) DPS withdraws its present objections to TracFone's petition for designation by the Commission as an ETC to provide Lifeline service in Minnesota, and withdraws its objection to the closing of the Commission's investigation concerning TracFone's compliance with collection and remittance responsibilities under Minn. Stat. §§ 403.11 and 237.52.



Signature

Jackie Mines

Printed name

Director

Title



Date signed