

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, January 04, 2018 8:03 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First  
Outage Notice - 1/4/18 - Various Communities

Power outage - Danube, Clarkfield, Granite Falls, Renville, Belview, Redwood Falls, Sacred Heart & Delhi.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Thursday, January 04, 2018 5:12 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-01-04T05:11:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1652  
**Time Zone:** CST  
**Start Date Time:**

1/4/2018

04:37

**End Date Time:**

[Redacted]

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

Unknown

[Redacted]

**Follow Up Comments:**

Lineman and Sub Operater have be called in.

[Redacted]

**Communities:**

; DANUBE, MN; CLARKFIELD, MN ; GRANITE FALLS, MN; RENVILLE, MN;  
BELVIEW, MN ; REDWOOD FALLS, MN ; SACRED HEART, MN ; GRANITE  
FALLS, MN ; DELHI, MN

[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, January 04, 2018 8:03 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final  
Outage Notice - 1/4/18 - Various Communities - POWER RESTORED

Power outage - Danube, Clarkfield, Granite Falls, Renville, Belview, Redwood Falls, Sacred Heart & Delhi – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Thursday, January 04, 2018 6:09 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-01-04T06:08:31

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1652  
**Time Zone:** CST

**Start Date Time:**

1/4/2018

04:37

**End Date Time:**

1/4/2018

05:49

**Duration:**

1:12

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

[Redacted] Only saw Momentary  
Outage at 04:37

**Follow Up Comments:**

All customers restored at 05:49

**Communities:**

; DANUBE, MN; RENVILLE, MN; BELVIEW, MN ; REDWOOD FALLS, MN ;  
SACRED HEART, MN ; GRANITE FALLS, MN ; DELHI, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, January 04, 2018 8:07 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 1/4/18 - Various Communities

Power outage - Buffalo Lake, Brownton, Hector & Stewart.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Thursday, January 04, 2018 6:39 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-01-04T06:39:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 1413 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**

1/4/2018

05:39

**End Date Time:**

[Redacted]

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

69KV line down at [Redacted]

**Follow Up Comments:**

switching in progress, Non RTU Subs.

**Communities:**

; BUFFALO LAKE, MN; HECTOR, MN; STEWART, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, January 04, 2018 8:06 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]  
[REDACTED] -Final - 1/4/18 - Various Communities - POWER RESTORED

Power outage - Buffalo Lake, Brownton, Hector & Stewart.

**Wendy Jaede**  
**Xcel Energy | Responsible By Nature**  
Customer Advocate Analyst  
3115 Centre Pointe Drive, St. Paul, MN 55113  
P: (651) 639-4513 F: (612) 329-2982  
E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

[REDACTED]

---

**XCELENERGY.COM**  
Please consider the environment before printing this email

---

**From:** Trussell, Bradley A  
**Sent:** Thursday, January 04, 2018 7:18 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] -Final Outage Notice-  
2018-01-04T07:17:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

To: [dlelecoutntnot@xcelenergy.com](mailto:dlelecoutntnot@xcelenergy.com)  
[REDACTED]  
Region: NT  
Sub Station: [REDACTED]  
Feeder: [REDACTED]  
Alert Count: Final Outage Notice  
Customers Affected: 1470  
Time Zone: CST

**Start Date Time:**

1/4/2018

05:39

**End Date Time:**

1/4/2018

07:01

**Duration:**

1:22

**Alert Contact:**

**Question Contact:** Rumyana Kreidler:(612) 337-2369

**State:** MN

**Outage Cause:**

69KV line down at

**Follow Up Comments:**

All Xcel Customers restored via switching.

**Communities:**

; BUFFALO LAKE, MN; BROWNTON, MN; HECTOR, MN; STEWART, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, January 08, 2018 8:13 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 1/7/18 - Clara City, Maynard & Sacred Heart

Power outage - Clara City, Maynard & Sacred Heart.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Sunday, January 07, 2018 12:25 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-01-07T12:25:04

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 791  
**Time Zone:** CST  
**Start Date Time:** 1/7/2018 11:29  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**  
NON RTU SUB, CREW IS PATROLING FEEDER

**Communities:**  
; CLARA CITY, MN ; MAYNARD, MN ; SACRED HEART, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, January 08, 2018 8:13 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice - 1/7/18 - Clara City, Maynard & Sacred Heart - POWER RESTORED

Power outage - Clara City, Maynard & Sacred Heart – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Sunday, January 07, 2018 1:41 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-01-07T13:41:26

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Final Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 791 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 1/7/2018 [REDACTED] 11:29 [REDACTED]  
**End Date Time:**

1/7/2018

13:29

Duration: 2:0

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

CUTOUT BURNED UP 600 FT [REDACTED] FAULT INDICATORS  
DID NOT OPERATE AT SUB.

**Follow Up Comments:**

100 PERCENT RESTORED.

**Communities:**

; CLARA CITY, MN ; MAYNARD, MN ; SACRED HEART, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, January 09, 2018 8:16 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 1/8/18 - Howard Lake & Cokato

Power outage - Howard Lake & Cokato.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Lothert, Andrew D  
**Sent:** Monday, January 08, 2018 8:49 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-01-08T20:49:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** HOW-HOWARD LAKE [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 1013 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 1/8/2018 [REDACTED] 20:38 [REDACTED]  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
non rtu sub - rolled up to breaker due to calls - call out in progress

**Follow Up Comments:**

**Communities:**  
; HOWARD LAKE, MN ; COKATO, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, January 09, 2018 8:17 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 1/8/18 - Howard Lake & Cokato - UPDATE

Power outage - Howard Lake & Cokato – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Lothert, Andrew D  
**Sent:** Monday, January 08, 2018 9:33 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-01-08T21:32:47

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice [REDACTED]  
**Customers Affected:** 1013 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 1/8/2018 [REDACTED] 20:38 [REDACTED]  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

non rtu - report of car vs pole/guy wire [Redacted] - crew in route

**Follow Up Comments:**

[Redacted]

**Communities:**

; HOWARD LAKE, MN ; COKATO, MN

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, January 09, 2018 8:18 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 1/8/18 - Howard Lake & Cokato  
- POWER RESTORED

Power outage - Howard Lake & Cokato – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Lothert, Andrew D  
**Sent:** Monday, January 08, 2018 11:17 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-01-08T23:17:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1013  
**Time Zone:** CST  
**Start Date Time:**  
1/8/2018 20:38  
**End Date Time:**  
1/8/2018 23:00

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
truck hit guy wire/pole at [REDACTED] - busted x-arm

[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; HOWARD LAKE, MN ; COKATO, MN

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, January 15, 2018 8:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 1/12/18 - Crystal, Brooklyn Center & Brooklyn Park

Power outage - Crystal, Brooklyn Center & Brooklyn Park.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Friday, January 12, 2018 6:38 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-01-12T18:33:59

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 5218 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 1/12/2018 [REDACTED] 18:24 [REDACTED]  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown

**Follow Up Comments:**  
[Redacted] is carrying all of [Redacted] for a switch plan.

**Communities:**  
; CRYSTAL, MN ; BROOKLYN CENTER, MN ; BROOKLYN PARK, MN

**Major Customers:**  
None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, January 15, 2018 8:57 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 1/12/18 - Crystal, Brooklyn Center & Brooklyn Park - UPDATE

Power outage - Crystal, Brooklyn Center & Brooklyn Park – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Friday, January 12, 2018 7:05 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-01-12T19:05:21

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 5218  
**Time Zone:** CST  
**Start Date Time:** 1/12/2018 18:24  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Failed cable between [Redacted].

**Follow Up Comments:**

Isolating to restore.

**Communities:**

; CRYSTAL, MN ; BROOKLYN CENTER, MN ; BROOKLYN PARK, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, January 15, 2018 8:57 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Third Outage Notice - 1/12/18 - Crystal, Brooklyn Center & Brooklyn Park - UPDATE

Power outage - Crystal, Brooklyn Center & Brooklyn Park – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Friday, January 12, 2018 7:18 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Third Outage Notice-2018-01-12T19:17:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 5218  
**Time Zone:** CST  
**Start Date Time:** 1/12/2018 18:24  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**

Failed cable between [Redacted]

**Follow Up Comments:**

2574 restored at 1912. Working on remainder.

**Communities:**

; CRYSTAL, MN ; BROOKLYN CENTER, MN ; BROOKLYN PARK, MN

**Major Customers:**

None



**From:** [Hills, Thomas L](#)  
**To:** [dl Electric Outage MW Notification](#)  
**Subject:** [REDACTED] Final Outage Notice-2018-01-12T19:44:54  
**Date:** Friday, January 12, 2018 7:45:07 PM

---

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED] Final Outage Notice

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:**

076

**Alert Count:** Final Outage Notice

**Customers Affected:** 5218

**Time Zone:** CST

**Start Date Time:**

1/12/2018 18:24

**End Date Time:**

1/12/2018 19:27

**Duration:** 1:3

**Alert Contact:**

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Failed cable between [REDACTED]

**Follow Up Comments:**

2574 restored at 1912, 1295 at 1922, and 1349 at 1927.

[REDACTED]

**Communities:**

; CRYSTAL, MN ; BROOKLYN CENTER, MN ; BROOKLYN PARK, MN

[REDACTED]

**Major Customers:**

[REDACTED]

**From:** [Hills, Thomas L](#)  
**To:** [dl Electric Outage MW Notification](#)  
**Subject:** [REDACTED] Final Outage Notice-2018-01-12T19:44:54  
**Date:** Friday, January 12, 2018 7:45:07 PM

---

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED] Final Outage Notice

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:**

076

**Alert Count:** Final Outage Notice

**Customers Affected:** 5218

**Time Zone:** CST

**Start Date Time:**

1/12/2018 18:24

**End Date Time:**

1/12/2018 19:27

**Duration:** 1:3

**Alert Contact:**

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Failed cable between [REDACTED]

**Follow Up Comments:**

2574 restored at 1912, 1295 at 1922, and 1349 at 1927.

[REDACTED]

**Communities:**

; CRYSTAL, MN ; BROOKLYN CENTER, MN ; BROOKLYN PARK, MN

[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, January 15, 2018 9:00 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 1/14/18 - Bloomington

Power outage – Bloomington.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Jeff  
**Sent:** Sunday, January 14, 2018 9:08 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-01-14T21:08:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** First Outage Notice

**Customers Affected:** 1991

**Time Zone:** CST

**Start Date Time:**

1/14/2018

21:00

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
TROUBLEMAN IN ROUTE  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; BLOOMINGTON, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, January 15, 2018 9:03 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/14/18 - Bloomington - POWER RESTORED

Power outage – Bloomington – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Jeff  
**Sent:** Sunday, January 14, 2018 10:11 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-01-14T22:11:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1991  
**Time Zone:** CST  
**Start Date Time:** 1/14/2018 21:00  
**End Date Time:**

1/14/2018

22:07

Duration: 1:7

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
CAR HIT FEEDER POLE

Follow Up Comments:  
OPENED UP JUMPERS TO ISO POLE, EVERYBODY BACK IN

Communities:  
; BLOOMINGTON, MN

Major Customers:



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, January 22, 2018 3:43 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 1/22/18 - Minneapolis

Power outage – Minneapolis.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Monday, January 22, 2018 3:12 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-01-22T15:11:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2093  
**Time Zone:** CST  
**Start Date Time:** 1/22/2018 14:41  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
CLEAR FOR TROUBLE. OPENED [REDACTED] GANG SWITCH TO CLEAR FOR  
POLE FIRE.

**Follow Up Comments:**  
NONE

**Communities:**  
; MINNEAPOLIS, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, January 22, 2018 3:46 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 1/22/18 - Minneapolis - POWER RESTORED

Power outage – Minneapolis – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Monday, January 22, 2018 3:44 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-01-22T15:43:31

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2093  
**Time Zone:** CST  
**Start Date Time:** 1/22/2018 14:41  
**End Date Time:**

1/22/2018

15:38

Duration: 0:57

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
POLE FIRE CROSS ARM BURNED UP.  
[REDACTED]

Follow Up Comments:  
ABLE TO ISOLATE POLE WITH BURNED CROSS ARM AT [REDACTED]  
[REDACTED] ALL CUSTOMERS RESTORED.  
[REDACTED]

Communities:  
; MINNEAPOLIS, MN  
[REDACTED]

Major Customers:  
NONE  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, January 23, 2018 7:57 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 1/22/18 - Maplewood & Saint Paul

Power outage - Maplewood & Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Klemz, Keith R  
**Sent:** Monday, January 22, 2018 7:03 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-01-22T19:02:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2938  
**Time Zone:** CST  
**Start Date Time:** 1/22/2018 18:31  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
pole broke at [REDACTED] PER FIRE DEPT  
[REDACTED]

**Follow Up Comments:**  
TROUBLE & CREW ON THE WAY  
[REDACTED]

**Communities:**  
; MAPLEWOOD, MN ; SAINT PAUL, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, January 23, 2018 7:57 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Second Outage Notice - 1/22/18 - Maplewood & Saint Paul - UPDATE

Power outage - Maplewood & Saint Paul – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Klemz, Keith R  
**Sent:** Monday, January 22, 2018 7:35 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Second Outage Notice-2018-01-22T19:35:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** MPK-MERRIAM PARK-061-Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 2938  
**Time Zone:** CST  
**Start Date Time:** 1/22/2018 18:31  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414 [Redacted]

State: MN [Redacted]

Outage Cause:  
BROKEN POLE  
[Redacted]

Follow Up Comments:  
IN THE PROCESS OF OPENING JUMPERS [Redacted]  
[Redacted] & SWITCHING BACK IN  
[Redacted]

Communities:  
; MAPLEWOOD, MN ; SAINT PAUL, MN  
[Redacted]

Major Customers:  
[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, January 23, 2018 7:58 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Third Outage Notice - 1/22/18 - Maplewood & Saint Paul - UPDATE

Power outage - Maplewood & Saint Paul – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Klemz, Keith R  
**Sent:** Monday, January 22, 2018 8:13 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Third Outage Notice-2018-01-22T20:13:24

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

To: dlelecoutmenot@xcelenergy.com

Subject: [REDACTED]

Region: ME

Sub Station: [REDACTED]

Feeder: [REDACTED]

Alert Count: Third Outage Notice

Customers Affected: 2940

Time Zone: CST

Start Date Time:

1/22/2018

18:31

End Date Time:

1/22/2018

19:56

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
[REDACTED]

Follow Up Comments:  
CLOSED [REDACTED] BREAKER AT 19:56 PICKING UP 2646 CUSTOMERS  
[REDACTED]

Communities:  
; MAPLEWOOD, MN ; SAINT PAUL, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, January 23, 2018 7:59 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 1/22/18 - Maplewood & Saint Paul - POWER RESTORED

Power outage - Maplewood & Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Klemz, Keith R  
**Sent:** Monday, January 22, 2018 8:18 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-01-22T20:17:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2938  
**Time Zone:** CST  
**Start Date Time:** 1/22/2018 18:31  
**End Date Time:**

1/22/2018

20:05

Duration: 1:34

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
[REDACTED]

Follow Up Comments:  
CLOSED [REDACTED] AT 20:05 PICKING UP REMAINING 294 CUSTOMERS  
[REDACTED]

Communities:  
; MAPLEWOOD, MN ; SAINT PAUL, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, January 26, 2018 7:41 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] GLENWOOD-Fourth Outage Notice - 1/25/18 - Starbuck, Long Beach & Glenwood - UPDATE

Power outage - Starbuck, Long Beach & Glenwood – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Thursday, January 25, 2018 3:18 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED]-Fourth Outage Notice-2018-01-25T15:17:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fourth Outage Notice  
**Customers Affected:** 2825  
**Time Zone:** CST  
**Start Date Time:** 1/25/2018 13:54  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

TRANSMISSION EVENT. [Redacted] sub still out. Smoke was coming from sub. Troubleman in route. Crews dispatched.

**Follow Up Comments:**

[Redacted]

**Communities:**

; STARBUCK, MN ; LONG BEACH, MN ; GLENWOOD, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, January 26, 2018 7:46 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Fifth Outage Notice - 1/25/18 - Starbuck, Long Beach & Glenwood - UPDATE

Power outage - Starbuck, Long Beach & Glenwood – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Thursday, January 25, 2018 3:32 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Fifth Outage Notice-2018-01-25T15:32:27

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Fifth Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fifth Outage Notice [REDACTED]  
**Customers Affected:** 2820 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 1/25/2018 [REDACTED] 13:54 [REDACTED]  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**

[Redacted] high side fuses blown. Currently, switching out transformer 2 and isolating. Once that is complete, we will have transmission energize the sub and then transfer [Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; STARBUCK, MN ; LONG BEACH, MN ; GLENWOOD, MN [Redacted]

**Major Customers:**

[Redacted]



## Sweet, Lynnette M

---

**From:** Jaede, Wendy L  
**Sent:** Friday, January 26, 2018 7:43 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 1/25/18 - Starbuck, Long Beach & Glenwood - POWER RESTORED

Power outage - Starbuck, Long Beach & Glenwood – power restored.

### Wendy Jaede

#### Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

#### XCELENERGY.COM

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Thursday, January 25, 2018 4:25 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-01-25T16:24:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 2820  
**Time Zone:** CST  
**Start Date Time:** 1/25/2018 13:54  
**End Date Time:**

1/25/2018

16:07

Duration: 2:13

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

69 KV FUSES FROM [REDACTED] OPENED. ISOATED [REDACTED] ON [REDACTED] AT [REDACTED]  
[REDACTED] BACK IN SERVICE FROM TRANSMISSION SWITCHING. AT [REDACTED]  
[REDACTED] BACK IN SERVICE VIA TIE SWITCH WITH [REDACTED].

**Follow Up Comments:**

EM&P SENT IN.  
[REDACTED]

**Communities:**

; GLENWOOD, MN ; LONG BEACH, MN ; STARBUCK, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, February 19, 2018 8:02 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 2/17/18 - Plymouth & Minneapolis

Power outage - Plymouth & Minneapolis

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Babb, Randall J  
**Sent:** Saturday, February 17, 2018 10:23 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-02-17T10:23:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** First Outage Notice

**Customers Affected:** 1865

**Time Zone:** CST

**Start Date Time:**

2/17/2018

09:38

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
At [REDACTED] mainline automatic sleeve failure on double deck construction. Breaker failure ; breaker would not open remotely or locally at station. Mainline down in additional five other locations.

**Follow Up Comments:**  
Calling in crews for repair. Isolation of [REDACTED] in progress at this time.

**Communities:**  
; PLYMOUTH, MN ; MINNEAPOLIS, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, February 19, 2018 8:03 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Second Outage Notice - 2/17/18 - Plymouth & Minneapolis  
- UPDATE

Power outage - Plymouth & Minneapolis – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Babb, Randall J  
**Sent:** Saturday, February 17, 2018 12:34 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Second Outage Notice-2018-02-17T12:33:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 1865  
**Time Zone:** CST  
**Start Date Time:** 2/17/2018 09:38  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**

Wire down in several locations. Breaker failure.  
[Redacted]

**Follow Up Comments:**

Crew cut in set on [Redacted]. (Jumpers opened) Switching in progress.  
Crew on site putting wire back up. 1539 customers restored at 12:17pm  
[Redacted]

**Communities:**

; PLYMOUTH, MN ; MINNEAPOLIS, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, February 19, 2018 8:03 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Third Outage Notice - 2/17/18 - Plymouth & Minneapolis - UPDATE

Power outage - Plymouth & Minneapolis – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Babb, Randall J  
**Sent:** Saturday, February 17, 2018 3:27 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Third Outage Notice-2018-02-17T15:27:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 1865  
**Time Zone:** CST  
**Start Date Time:** 2/17/2018 09:38  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Failed capacitor bank, breaker failure and wire down in several locations.  
[Redacted]

**Follow Up Comments:**

Crew continues to put mainline wire back up. `Additional 272 customers restored at 14:05  
[Redacted]

**Communities:**

; PLYMOUTH, MN ; MINNEAPOLIS, MN  
[Redacted]

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, February 19, 2018 8:04 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 2/17/18 - Plymouth & Minneapolis - POWER RESTORED

Power outage - Plymouth & Minneapolis – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Babb, Randall J  
**Sent:** Saturday, February 17, 2018 5:34 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-02-17T17:33:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 55  
**Time Zone:** CST  
**Start Date Time:** 2/17/2018 09:38  
**End Date Time:**

2/17/2018

17:29

Duration: 7:51

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; PLYMOUTH, MN ; MINNEAPOLIS, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, February 19, 2018 8:05 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] - 2/18/18 - Burnsville, Savage & Bloomington

Power outage - Burnsville, Savage & Bloomington.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Cedar, Daren A  
**Sent:** Sunday, February 18, 2018 7:48 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] --2018-02-18T19:46:58

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** [REDACTED]

**Customers Affected:** 1658

**Time Zone:** CST

**Start Date Time:**

2/18/2018

19:43

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**

**Communities:**  
; BURNSVILLE, MN ; SAVAGE, MN ; BLOOMINGTON, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, February 19, 2018 8:06 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 2/18/18 - Burnsville, Savage & Bloomington - UPDATE

Power outage - Burnsville, Savage & Bloomington – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Jeff  
**Sent:** Sunday, February 18, 2018 8:53 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-02-18T20:53:22

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 1658  
**Time Zone:** CST  
**Start Date Time:** 2/18/2018 19:43  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

UNKNOWN AT THIS TIME, TROUBLEMAN DOWN IN THE RIVER BOTTOM  
PATROLLING FEEDER  
[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; BURNSVILLE, MN ; SAVAGE, MN ; BLOOMINGTON, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, February 19, 2018 8:07 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Third Outage - 2/18/18 - Burnsville, Savage & Bloomington - UPDATE

Power outage - Burnsville, Savage & Bloomington – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Cedar, Daren A  
**Sent:** Sunday, February 18, 2018 10:19 PM  
**To:** dl Electric Outage MW Notification  
[REDACTED] Third Outage Notice-2018-02-18T22:19:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 1658  
**Time Zone:** CST  
**Start Date Time:** 2/18/2018 19:43  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**

UND BROKEN POLE AT [Redacted] OFF STILL HAVE 6  
CUSTOMERS OUT TELL POLE IS CHANGE OUT 1651 CUSTOMERS BACK IN  
AT 2201

**Follow Up Comments:**

[Redacted]

**Communities:**

; BURNSVILLE, MN ; SAVAGE, MN ; BLOOMINGTON, MN  
[Redacted]

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, February 19, 2018 8:08 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 2/18/18 - Burnsville, Savage & Bloomington - POWER RESTORED

Power outage - Burnsville, Savage & Bloomington – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Cedar, Daren A  
**Sent:** Monday, February 19, 2018 3:44 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-02-19T03:43:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1658  
**Time Zone:** CST  
**Start Date Time:** 2/18/2018 19:43  
**End Date Time:**

2/19/2018

03:40

Duration: 7:57

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
LAST 6 CUSTOMERS IN AT 03:40  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; BURNSVILLE, MN ; SAVAGE, MN ; BLOOMINGTON, MN  
[REDACTED]

Major Customers:  
[REDACTED]

## Sweet, Lynnette M

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, February 22, 2018 8:22 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 2/21/18 - Various Communities

Power outage - Watertown Twp, Watertown, Mayer, Independence, Maple Plain, Minnetrista & Delano.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Wednesday, February 21, 2018 10:30 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-02-21T22:29:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 2622 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 2/21/2018 [REDACTED] 22:13 [REDACTED]  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Transmission line outage.

**Follow Up Comments:**  
Trouble en route.

**Communities:**  
; WATERTOWN TWP, MN ; WATERTOWN, MN ; MAYER, MN;  
INDEPENDENCE, MN ; MAPLE PLAIN, MN ; MINNETRISTA, MN ;  
WATERTOWN, MN ; DELANO, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, February 22, 2018 8:23 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Second Outage Notice - 2/21/18 - Various Communities - UPDATE

Power outage - Watertown Twp, Watertown, Mayer, Independence, Maple Plain, Minnetrista & Delano – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Wednesday, February 21, 2018 11:21 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Second Outage Notice-2018-02-21T23:20:45

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 2622  
**Time Zone:** CST  
**Start Date Time:** 2/21/2018 22:13

**End Date Time:**

[Redacted]

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

Transmission line down.

**Follow Up Comments:**

Trouble working to clear emergency line down on car.

**Communities:**

; WATERTOWN TWP, MN ; WATERTOWN, MN ; MAYER, MN;  
INDEPENDENCE, MN ; MAPLE PLAIN, MN ; MINNETRISTA, MN ;  
WATERTOWN, MN ; DELANO, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, February 22, 2018 8:24 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 2/21/18 - Various Communities - POWER RESTORED

Power outage - Watertown Twp, Watertown, Mayer, Independence, Maple Plain, Minnetrista & Delano – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Wednesday, February 21, 2018 11:27 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-02-21T23:26:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 2622  
**Time Zone:** CST  
**Start Date Time:**

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

2/21/2018

22:13

**End Date Time:**

2/21/2018

23:19

**Duration:** 1:6

**Alert Contact:**

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Transmission line down.

**Follow Up Comments:**

restored at 2319.

**Communities:**

; WATERTOWN TWP, MN ; WATERTOWN, MN ; MAYER, MN;  
INDEPENDENCE, MN ; MAPLE PLAIN, MN ; MINNETRISTA, MN ;  
WATERTOWN, MN ; DELANO, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, February 26, 2018 8:35 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 2/25/18 - Goodview, Minnesota City & Winona

Power outage - Goodview, Minnesota City & Winona.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Johnson, Michael A  
**Sent:** Sunday, February 25, 2018 2:45 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-02-25T02:44:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -First Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 526 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 2/25/2018 [REDACTED] 02:40 [REDACTED]  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

INTENTIONAL TO CHANGE POLE HIT BY CAR

**Follow Up Comments:**

[Redacted]

**Communities:**

; GOODVIEW, MN ; MINNESOTA CITY, MN ; WINONA, MN ; MINNESOTA CITY, MN ; GOODVIEW, MN ; WINONA, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, February 26, 2018 8:36 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice - 2/25/18 - Goodview, Minnesota City & Winona - POWER RESTORED

Power outage - Goodview, Minnesota City & Winona – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Trussell, Bradley A  
**Sent:** Sunday, February 25, 2018 5:50 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-02-25T05:49:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Final Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 526 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 2/25/2018 [REDACTED] 02:40 [REDACTED]  
**End Date Time:**

2/25/2018

05:11

Duration: 2:31

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Intentional to replace broken pole that was hit by a car. Every customer is back on.

**Follow Up Comments:**

**Communities:**

; GOODVIEW, MN ; MINNESOTA CITY, MN ; WINONA, MN ; MINNESOTA CITY, MN ; GOODVIEW, MN ; WINONA, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, February 27, 2018 11:05 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 2/27/18 - Eden Prairie

Power outage – Eden Prairie.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Timothy K  
**Sent:** Tuesday, February 27, 2018 9:55 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-02-27T09:55:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 560  
**Time Zone:** CST  
**Start Date Time:** 2/27/2018 09:43  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**

**Communities:**  
; EDEN PRAIRIE, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, February 27, 2018 11:06 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 2/27/18 - Eden Prairie - UPDATE

Power outage – Eden Prairie – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Tuesday, February 27, 2018 10:44 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-02-27T10:43:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED] Second Outage Notice

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Second Outage Notice

**Customers Affected:** 557

**Time Zone:** CST

**Start Date Time:**

2/27/2018

09:43

**End Date Time:**

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
[REDACTED]

Follow Up Comments:  
47 Customers restored at 10:16, 498 restored at 10:21, and working on remainder.  
[REDACTED]

Communities:  
; EDEN PRAIRIE, MN  
[REDACTED]

Major Customers:  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, February 27, 2018 11:08 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 2/27/18 - Eden Prairie - POWER RESTORED

Power outage – Eden Prairie – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Tuesday, February 27, 2018 11:07 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-02-27T11:06:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 557  
**Time Zone:** CST  
**Start Date Time:** 2/27/2018 09:43  
**End Date Time:**

2/27/2018

10:47

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
[REDACTED]

Follow Up Comments:  
47 Customers restored at 10:16, 498 restored at 10:21, and 12 Customers restored at 10:47.  
[REDACTED]

Communities:  
; EDEN PRAIRIE, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 9:02 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 3/4/18 - Saint Paul

Power outage- Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Sunday, March 04, 2018 10:46 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-03-04T10:46:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2216  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 10:40  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
[REDACTED] OUT AT 1040 TROUBLE IN ROUTE  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; SAINT PAUL, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 9:03 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice - 3/4/18 - Saint Paul - UPDATE

Power outage - Saint Paul – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Sunday, March 04, 2018 11:54 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-03-04T11:54:25

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 2216  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 10:45  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

POLE FIRE AT [REDACTED] OPENED @1114 AND [REDACTED]  
[REDACTED] CLOSED AT 1115 PICKING UP 2071 CUSTOMERS---- [REDACTED] OPENED  
AND [REDACTED] CLOSED AT 1135 PICKING UP 32 CUSTOMERS CREW  
BEING CALLED TO REPLACE POLE AND WIRE TO RESTORE REMAINING  
CUST OUT 123CUSTOMERS

**Follow Up Comments:**

[REDACTED]

**Communities:**

; SAINT PAUL, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 9:04 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 3/4/18 - Saint Paul - POWER RESTORED

Power outage - Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Williams, Chris C  
**Sent:** Monday, March 05, 2018 7:51 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-03-05T07:50:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 133  
**Time Zone:** CST  
**Start Date Time:**  
3/4/2018 10:40  
**End Date Time:**  
3/4/2018 14:45

**Duration:** 4:5

**Alert Contact:** Eric Vonberge

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**

Broken pole

**Follow Up Comments:**

Switch plan was established to reconfigure feeder so broken pole could be cleared up. Pole replacement was referred to OH construction. Disregard final notice for [REDACTED]-is actually for [REDACTED]

**Communities:**

; SAINT PAUL, MN

**Major Customers:**

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 9:07 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 3/4/18 - Maplewood, Roseville & Saint Paul

Power outage - Maplewood, Roseville & Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Sunday, March 04, 2018 2:20 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-03-04T14:19:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2379  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 14:14  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
pole fire

Follow Up Comments:  
trouble to inspect

Communities:  
; MAPLEWOOD, MN ; ROSEVILLE, MN ; SAINT PAUL, MN

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 9:08 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice - 3/4/18 - Maplewood, Roseville & Saint Paul - UPDATE

Power outage - Maplewood, Roseville & Saint Paul – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Sunday, March 04, 2018 2:52 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-03-04T14:52:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 2337  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 14:14  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414 [Redacted]

State: MN [Redacted]

**Outage Cause:**  
at 14:47 closed to to pick up 2001 customers  
[Redacted]

**Follow Up Comments:**  
trouble to inspect  
[Redacted]

**Communities:**  
; MAPLEWOOD, MN ; ROSEVILLE, MN ; SAINT PAUL, MN  
[Redacted]

**Major Customers:**  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 9:08 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice - 3/4/18 - Maplewood, Roseville & Saint Paul - POWER RESTORED

Power outage - Maplewood, Roseville & Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Sunday, March 04, 2018 3:52 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-03-04T15:51:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2337  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 14:14  
**End Date Time:**

3/4/2018

15:45

Duration: 1:31

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
pole fire [REDACTED]

Follow Up Comments:  
crew to make perm repairs [REDACTED]

Communities:  
; MAPLEWOOD, MN ; ROSEVILLE, MN ; SAINT PAUL, MN [REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:13 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 3/4/18 - Saint Paul

Power outage – Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Sunday, March 04, 2018 9:50 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-04T09:49:40

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 3091  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 09:44  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
OUT AT 9:44 TROUBLE RESPONDING  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; SAINT PAUL, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:14 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 3/4/18 - Saint Paul - UPDATE

Power outage - Saint Paul – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Sunday, March 04, 2018 10:19 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-03-04T10:18:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 3091  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 09:44  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
POLE FIRE AT [REDACTED] TROUBLE IN PROCESS OF ISOLATION----  
[REDACTED] OPENED AT 10:16 [REDACTED] CLOSED AT 10:17  
RESTORING 2048 CUSTOMERS

Follow Up Comments:  
[REDACTED]

Communities:  
; SAINT PAUL, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:15 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 3/4/18 - Saint Paul - UPDATE

Power outage - Saint Paul – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Sunday, March 04, 2018 1:32 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-03-04T13:32:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice  
**Customers Affected:** 133  
**Time Zone:** CST  
**Start Date Time:**  
3/4/2018 09:44  
**End Date Time:**  
3/4/2018 13:20

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
pole fire

**Follow Up Comments:**  
133 customers to remain out until pole replaced

**Communities:**  
; SAINT PAUL, MN

**Major Customers:**  
na

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:32 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** RE: [REDACTED] Third Outage Notice - 3/4/18 - Saint Paul - UPDATE - PARTIAL FINAL

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:15 AM  
**To:** MN PUC ([consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us)); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 3/4/18 - Saint Paul - UPDATE

Power outage - Saint Paul – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Sunday, March 04, 2018 1:32 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-03-04T13:32:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** [dlelecoutmenot@xcelenergy.com](mailto:dlelecoutmenot@xcelenergy.com)  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]

**Alert Count:** Third Outage Notice

**Customers Affected:** 133

**Time Zone:** CST

**Start Date Time:**  
3/4/2018 09:44

**End Date Time:**  
3/4/2018 13:20

**Duration:** NaN

**Alert Contact:**

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
pole fire

**Follow Up Comments:**  
133 customers to remain out until pole replaced

**Communities:**  
; SAINT PAUL, MN

**Major Customers:**  
na

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 9:14 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Momentary Outage - 3/4/18 - Saint Paul

Power outage - Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Sunday, March 04, 2018 11:56 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Momentary Outage-2018-03-04T11:56:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Momentary Outage  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Momentary Outage  
**Customers Affected:** 3091  
**Time Zone:** CST  
**Start Date Time:**  
3/4/2018 11:27  
**End Date Time:**  
3/4/2018 11:32

**Duration:** 0:5

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
jumper burnt open do to 1st lock. opened bkr to repr jumper  
[REDACTED]

**Follow Up Comments:**  
a [REDACTED] jumper repaired  
[REDACTED]

**Communities:**  
; SAINT PAUL, MN  
[REDACTED]

**Major Customers:**  
na  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 9:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 3/4/18 - Saint Paul - POWER RESTORED

Power outage - Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Monday, March 05, 2018 7:08 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-05T07:08:16

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 3091  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 11:27  
**End Date Time:**

3/4/2018

11:32

Duration: 0:5

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
take intentional [REDACTED] out to clear burnt jumper

Follow Up Comments:  
100% repaired at 11:32 3/4/2018

Communities:  
; SAINT PAUL, MN

Major Customers:  
NA

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 9:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 3/4/18 - Saint Paul - POWER RESTORED-ADD'L OUTAGE

Power outage - Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Monday, March 05, 2018 7:08 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-05T07:08:16

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 3091  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 11:27  
**End Date Time:**

3/4/2018

11:32

Duration: 0:5

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
take intentional [REDACTED] out to clear burnt jumper

Follow Up Comments:  
100% repaired at 11:32 3/4/2018

Communities:  
; SAINT PAUL, MN

Major Customers:  
NA

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:36 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice - 3/4/18 - Minneapolis

Power outage – Minneapolis.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Cedar, Daren A  
**Sent:** Sunday, March 04, 2018 12:53 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-04T12:52:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 856 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/4/2018 [REDACTED] 12:48 [REDACTED]  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
UNKNOWN

Follow Up Comments:

Communities:  
; MINNEAPOLIS, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:37 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice - 3/4/18 - Minneapolis - UPDATE

Power outage – Minneapolis – update.

**Wendy Jaede**  
**Xcel Energy | Responsible By Nature**  
Customer Advocate Analyst  
3115 Centre Pointe Drive, St. Paul, MN 55113  
P: (651) 639-4513 F: (612) 329-2982  
E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**  
Please consider the environment before printing this email

---

**From:** Cedar, Daren A  
**Sent:** Sunday, March 04, 2018 1:42 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-03-04T13:42:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 856  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 12:48  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

BURNT UP [REDACTED] SWITCH GOT 567 CUSTOMERS IN AT 13:30 PM STILL  
HAVE 298 OUT TELL CREW GETS IN FOR REPAIR OF POLE [REDACTED] SWITCH  
POLE [REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; MINNEAPOLIS, MN  
[REDACTED]

**Major Customers:**

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:37 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 3/4/18 - Minneapolis - UPDATE

Power outage – Minneapolis – update.

**Wendy Jaede**  
**Xcel Energy | Responsible By Nature**  
Customer Advocate Analyst  
3115 Centre Pointe Drive, St. Paul, MN 55113  
P: (651) 639-4513 F: (612) 329-2982  
E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**  
Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Sunday, March 04, 2018 6:28 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-03-04T18:28:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Third Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 856  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 12:48  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
[REDACTED] switch / pole burned up.

Follow Up Comments:  
567 restored at 13:30. Crew replacing pole to restore remaining 298.

Communities:  
; MINNEAPOLIS, MN

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:38 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 3/4/18 - Minneapolis - POWER RESTORED

Power outage – Minneapolis – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Sunday, March 04, 2018 10:19 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-04T22:19:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 857  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 12:48  
**End Date Time:**

3/4/2018

21:30

Duration: 8:42

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
[REDACTED] switch / pole burned up.

Follow Up Comments:  
567 restored at 13:30 and 298 at 2130.

Communities:  
; MINNEAPOLIS, MN

Major Customers:  
[REDACTED]

## Sweet, Lynnette M

---

**From:** Wolf, Terry K  
**Sent:** Sunday, March 04, 2018 1:43 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-03-04T13:42:52

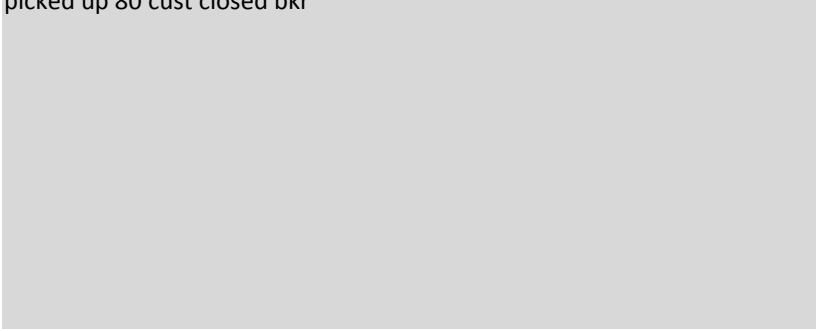
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 3296  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 12:11  
**End Date Time:** 3/4/2018 12:52  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**  
wire down feeder cut clear

**Follow Up Comments:**

picked up 80 cust closed bkr



**Communities:**

; SAINT PAUL, MN ; SOUTH SAINT PAUL, MN ; WEST SAINT PAUL, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Wolf, Terry K  
**Sent:** Sunday, March 04, 2018 1:46 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-03-04T13:45:48

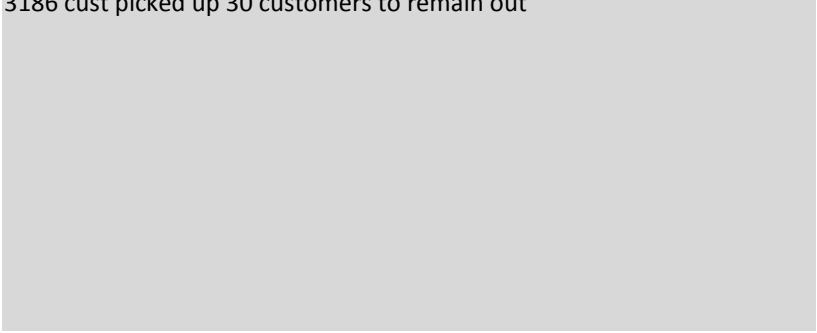
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Second Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice [REDACTED]  
**Customers Affected:** 3296 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/4/2018 [REDACTED] 12:11 [REDACTED]  
**End Date Time:** 3/4/2018 [REDACTED] 13:00 [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**  
wire down feeder cut clear [REDACTED]

**Follow Up Comments:**

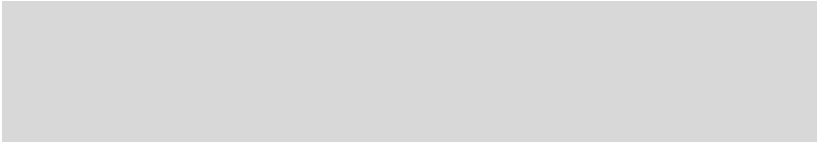
3186 cust picked up 30 customers to remain out



**Communities:**

; SAINT PAUL, MN ; SOUTH SAINT PAUL, MN ; WEST SAINT PAUL, MN

**Major Customers:**





## Sweet, Lynnette M

---

**From:** Sarne, Peter P  
**Sent:** Monday, March 05, 2018 5:51 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-03-05T05:50:31

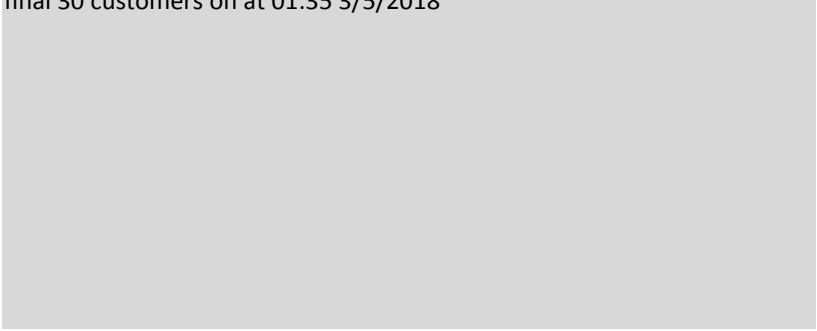
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 30  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 12:11  
**End Date Time:** 3/5/2018 01:35  
**Duration:** 13:24  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:** burnt feeder pole on [REDACTED]

**Follow Up Comments:**

final 30 customers on at 01:35 3/5/2018



**Communities:**

; SAINT PAUL, MN ; SOUTH SAINT PAUL, MN ; WEST SAINT PAUL, MN



**Major Customers:**

NA



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:44 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 3/4/18 - New Brighton, Saint Paul & Arden Hills

Power outage - New Brighton, Saint Paul & Arden Hills.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.\[REDACTED\]](mailto:wendy.[REDACTED])

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Sunday, March 04, 2018 2:17 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-04T14:16:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 930  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 12:51  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
[Redacted] DOUBLE DECK FELL  
INTO EACH OTHER DUE TO POLE FIRE  
[Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; NEW BRIGHTON, MN ; SAINT PAUL, MN ; ARDEN HILLS, MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:45 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 3/4/18 - New Brighton, Saint Paul & Arden Hills - UPDATE

Power outage - New Brighton, Saint Paul & Arden Hills – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Sunday, March 04, 2018 4:07 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-03-04T16:06:31

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 930  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 12:51  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**

POLE FIRE @ [Redacted]  
PICKING UP 906 CUST CREW TO REPLACE POLE TO RESTORE REMAING 25  
CUST

**Follow Up Comments:**

[Redacted]

**Communities:**

; NEW BRIGHTON, MN ; SAINT PAUL, MN ; ARDEN HILLS, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 8:46 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 3/4/18 - New Brighton, Saint Paul & Arden Hills - POWER RESTORED

Power outage - New Brighton, Saint Paul & Arden Hills – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Monday, March 05, 2018 6:34 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-05T06:33:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 12  
**Time Zone:** CST  
**Start Date Time:** 3/4/2018 12:51  
**End Date Time:**

3/5/2018

03:40

Duration: 14:49

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
Double deck feeder pole , wire down and pole burnt jumpers cut open  
[REDACTED]

Follow Up Comments:  
final 12 customers on at 03:40 3/5/2018  
[REDACTED]

Communities:  
; NEW BRIGHTON, MN ; SAINT PAUL, MN ; ARDEN HILLS, MN  
[REDACTED]

Major Customers:  
NA  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 1:23 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice - 3/5/18 - Minnetrista & Mound

Power outage - Minnetrista & Mound.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Monday, March 05, 2018 12:29 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-03-05T12:29:21

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 1210 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/5/2018 [REDACTED] 12:23 [REDACTED]  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at this time  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; MINNETRISTA, MN ; MOUND, MN  
[REDACTED]

**Major Customers:**  
None  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 1:54 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018 - 3/5/18 - Minnetrista & Mound - POWER RESTORED

Power outage – Minnetrista & Mound – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Monday, March 05, 2018 1:35 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-03-05T13:34:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1210  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 12:23  
**End Date Time:**

3/5/2018

13:31

Duration: 1:8

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Nothing found

**Follow Up Comments:**

[REDACTED]

**Communities:**

; MINNETRISTA, MN ; MOUND, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 10:41 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 3/5/18 - Clarkfield & Granite Falls

Power outage – Clarkfield & Granite Falls.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [REDACTED]

---

[XCELENERGY.COM](http://XCELENERGY.COM)

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Monday, March 05, 2018 10:39 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-05T10:38:47

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 600  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 10:34  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown. Troubleman dispatched to patrol.

**Follow Up Comments:**

**Communities:**  
; CLARKFIELD, MN ; GRANITE FALLS, MN

**Major Customers:**  
none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 12:15 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 3/5/18 - Clarkfield & Granite Falls - UPDATE

Power outage - Clarkfield & Granite Falls – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Monday, March 05, 2018 11:58 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-03-05T11:57:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 600  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 10:34  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Unknown. Crews still patrolling, for this is a long feeder. Relay at substation stated [Redacted] of sub.

**Follow Up Comments:**

[Redacted]

**Communities:**

; CLARKFIELD, MN ; GRANITE FALLS, MN

**Major Customers:**

none



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 1:21 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 3/5/18 - Clarkfield & Granite Falls - UPDATE

Power outage - Clarkfield & Granite Falls – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Monday, March 05, 2018 12:23 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-03-05T12:23:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 600  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 10:34  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**

At 1216 opened the [Redacted] switch and closed [Redacted] bringing on 87 customers. Crew found bad insulator just downstream of the [Redacted] [Redacted] 517 customers still out.

**Follow Up Comments:**

[Redacted]

**Communities:**

; CLARKFIELD, MN ; GRANITE FALLS, MN [Redacted]

**Major Customers:**

none [Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 1:22 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Fourth Outage Notice - 3/5/18 - Clarkfield & Granite Falls - UPDATE

Power outage - Clarkfield & Granite Falls – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Monday, March 05, 2018 1:13 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Fourth Outage Notice-2018-03-05T13:13:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fourth Outage Notice  
**Customers Affected:** 600  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 10:34  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
[Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; CLARKFIELD, MN ; GRANITE FALLS, MN  
[Redacted]

Major Customers:  
Still patrolling line. Weather is making travel difficult.  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 05, 2018 3:46 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 3/5/18 - Clarkfield & Granite Falls - POWER RESTORED

Power outage – Clarkfield & Granite Falls – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Peterson, Mark S  
**Sent:** Monday, March 05, 2018 3:24 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-05T15:23:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 600  
**Time Zone:** CST  
**Start Date Time:**  
3/5/2018 10:34  
**End Date Time:**  
3/5/2018 14:55

**Duration:** 4:21

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
PHASE WIRE DOWN IN [REDACTED] PUT WIRE UP AND RE-ENERGIZED. 87 CUSTOMERS WERE IN @ 12:16. FINAL 513 CUSTOMERS IN @ 14:55

**Follow Up Comments:**  
WEATHER AND ADDITIONAL PROBLEMS EXTENDED THE OUTAGE TIME

**Communities:**  
; CLARKFIELD, MN ; GRANITE FALLS, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:19 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 3/5/18 - Mankato

Power outage - Mankato.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Monday, March 05, 2018 5:23 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-05T17:23:24

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1641  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 16:19  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
snow/icing in area, crew patrolling  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; MANKATO, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:20 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 3/5/18 - Mankato - POWER RESTORED

Power outage - Mankato – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Monday, March 05, 2018 6:20 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-05T18:19:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1641  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 16:19  
**End Date Time:**

3/5/2018

18:13

Duration: 1:54

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
snow and icing. Found nothing on patrol, suspect galloping conductors.  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; MANKATO, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:22 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice  
- 3/5/18 - Various Communities

Power outage - Waterville, Faribault, Medford, Morristown, Warsaw, Waseca, Delavan, Good Thunder, Mapleton & Minnesota Lake.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Monday, March 05, 2018 5:29 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-05T17:27:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com  
**Subject:** [REDACTED] First  
[REDACTED] Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1408  
**Time Zone:** CST  
**Start Date Time:**

3/5/2018

17:19

**End Date Time:**

[Redacted]

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

snow, icing in area

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; WATERVILLE, MN ; FARIBAULT, MN ; MEDFORD, MN ; MORRISTOWN, MN  
; WARSAW, MN ; WASECA, MN; DELAVAN, MN ; GOOD THUNDER, MN ;  
MAPLETON, MN ; MINNESOTA LAKE, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:22 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 3/5/18 - Various Communities - POWER RESTORED

Power outage - Waterville, Faribault, Medford, Morristown, Warsaw, Waseca, Delavan, Good Thunder, Mapleton & Minnesota Lake – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Monday, March 05, 2018 10:29 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-05T22:28:33

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com  
**Subject:** [REDACTED] Final  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1408  
**Time Zone:** CST  
**Start Date Time:**

3/5/2018

17:19

**End Date Time:**

3/5/2018

19:05

**Duration:** 1:46

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
icing conditions  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; DELAVAN, MN ; GOOD THUNDER, MN ; MAPLETON, MN ; MINNESOTA LAKE, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:24 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 3/5/18 - Various Communities

Power outage - New Scandia, White Bear Lake, Withrow, Stillwater, Scandia, Saint Paul, Marine Saint Croix, Mahtomedi, Hugo, Forest Lake, Chisago City & Chisago Lake.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Gubash Jr, Joseph M  
**Sent:** Monday, March 05, 2018 6:55 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-03-05T18:54:42

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2535  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 17:10  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

viper switch [Redacted] CUST OUT COUNT IS 2535.  
Crew in route to patrol feeder + assess and repair damage

**Follow Up Comments:**

[Redacted]

**Communities:**

; NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ;  
STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT  
CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO  
CITY, MN ; CHISAGO LAKE, MN

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:25 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 3/5/18 -Various Communities - POWER RESTORED

Power outage - New Scandia, White Bear Lake, Withrow, Stillwater, Scandia, Saint Paul, Marine Saint Croix, Mahtomedi, Hugo, Forest Lake, Chisago City & Chisago Lake – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Gubash Jr, Joseph M  
**Sent:** Monday, March 05, 2018 9:25 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-03-05T21:24:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2535  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 17:10

**End Date Time:**

3/5/2018 20:18

**Duration:**

3:8

**Alert Contact:**

[REDACTED]

**Question Contact:**

Wishard, Don: (651) 229-2414

**State:**

MN

**Outage Cause:**

damaged cross arm caused outage  
[REDACTED]

**Follow Up Comments:**

repaired t  
[REDACTED]

**Communities:**

; NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ;  
STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT  
CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO  
CITY, MN ; CHISAGO LAKE, MN

**Major Customers:**

[REDACTED]

**From:** [Jaede, Wendy L](#)  
**To:** [MN\\_PUC \(consumer.puc@state.mn.us\)](mailto:MN_PUC_consumer.puc@state.mn.us); [Renier, Doug \(COMM\)](#)  
**Cc:** [dl Customer Advocate Team](#)  
**Subject:** FW: [REDACTED] - 3/5/18 - Deephaven, Excelsior, Minnetonka, Wayzata & Woodland  
**Date:** Tuesday, March 06, 2018 8:26:05 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)  
[image008.png](#)  
[image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)  
[image013.png](#)  
[image014.png](#)  
[image015.png](#)  
[image016.png](#)  
[image017.png](#)

---

Power outage - Deephaven, Excelsior, Minnetonka, Wayzata & Woodland.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Monday, March 05, 2018 8:10 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] 2018-03-05T20:09:42

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** [dlelecoutmwnot@xcelenergy.com](mailto:dlelecoutmwnot@xcelenergy.com)

**Subject:**

**Region:**

MW

**Sub Station:**

[REDACTED]

**Feeder:**

[REDACTED]

**Alert Count:**

**Customers Affected:**

1680

**Time Zone:**

CST

**Start Date Time:**

3/5/2018

20:01

**End Date Time:**

**Duration:**

NaN

**Alert Contact:**

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

Unknown

**Follow Up Comments:**

**Communities:**

; DEEPHAVEN, MN ; EXCELSIOR, MN ; MINNETONKA, MN ; WAYZATA, MN ; WOODLAND, MN

**Major Customers:**

**From:** [Jaede, Wendy L](#)  
**To:** [MN PUC \(consumer.puc@state.mn.us\)](mailto:consumer.puc@state.mn.us); [Renier, Doug \(COMM\)](#)  
**Cc:** [dl Customer Advocate Team](#)  
**Subject:** FW: [REDACTED] -Second Outage Notice - 3/5/18 - Deephaven, Excelsior, Minnetonka, Wayzata & Woodland - UPDATE  
**Date:** Tuesday, March 06, 2018 8:26:42 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)  
[image008.png](#)  
[image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)  
[image013.png](#)  
[image014.png](#)  
[image015.png](#)  
[image016.png](#)  
[image017.png](#)

---

Power outage - Deephaven, Excelsior, Minnetonka, Wayzata & Woodland – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**[XCELENERGY.COM](http://XCELENERGY.COM)**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Monday, March 05, 2018 9:05 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Second Outage Notice-2018-03-05T21:05:05

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** [dlelecoutmwnot@xcelenergy.com](mailto:dlelecoutmwnot@xcelenergy.com)  
**Subject:** [REDACTED] -Second Outage Notice  
**Region:**

MW

**Sub Station:**

[REDACTED]

**Feeder:**

[REDACTED]

**Alert Count:**

Second Outage Notice

**Customers Affected:**

1680

**Time Zone:**

CST

**Start Date Time:**

3/5/2018

21:01

**End Date Time:**

**Duration:**

NaN

**Alert Contact:**

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

tree on conductors at [REDACTED] trbl removing tree

**Follow Up Comments:**

**Communities:**

; DEEPHAVEN, MN ; EXCELSIOR, MN ; MINNETONKA, MN ; WAYZATA, MN ; WOODLAND, MN

**Major Customers:**

**From:** [Jaede, Wendy L](#)  
**To:** [MN PUC \(consumer.puc@state.mn.us\)](mailto:consumer.puc@state.mn.us); [Renier, Doug \(COMM\)](#)  
**Cc:** [dl Customer Advocate Team](#)  
**Subject:** FW: [REDACTED] Final Outage Notice - 3/5/18 - Deephaven, Excelsior, Minnetonka, Wayzata & Woodland - POWER RESTORED  
**Date:** Tuesday, March 06, 2018 8:27:20 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)  
[image008.png](#)  
[image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)  
[image013.png](#)  
[image014.png](#)  
[image015.png](#)  
[image016.png](#)

---

Power outage - Deephaven, Excelsior, Minnetonka, Wayzata & Woodland – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Monday, March 05, 2018 9:24 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-03-05T21:23:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** [dlelecoutmwnot@xcelenergy.com](mailto:dlelecoutmwnot@xcelenergy.com)  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:**  
MW

**Sub Station:**

[REDACTED]

**Feeder:**

[REDACTED]

**Alert Count:**

Final Outage Notice

**Customers Affected:**

1680

**Time Zone:**

CST

**Start Date Time:**

3/5/2018

21:21

**End Date Time:**

3/5/2018

21:18

**Duration:**

NaN

**Alert Contact:**

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

Breaker in at 21:18 tree removed by TRBL

**Follow Up Comments:**

**Communities:**

; DEEPHAVEN, MN ; EXCELSIOR, MN ; MINNETONKA, MN ; WAYZATA, MN ; WOODLAND, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:29 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 3/5/18 - Fairfax & Gibbon

Power outage - Fairfax & Gibbon.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Monday, March 05, 2018 9:02 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-03-05T21:02:09

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]

**Subject:** [REDACTED]

**Region:** SE

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** First Outage Notice

**Customers Affected:** 626

**Time Zone:** CST

**Start Date Time:**

3/5/2018

20:39

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
icing in area  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; FAIRFAX, MN ; GIBBON, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:29 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 3/5/18 - Fairfax & Gibbon  
- POWER RESTORED

Power outage - Fairfax & Gibbon – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Monday, March 05, 2018 10:27 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** T [REDACTED] Final Outage Notice-2018-03-05T22:26:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 626 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/5/2018 [REDACTED] 20:39 [REDACTED]  
**End Date Time:**

3/5/2018

22:04

Duration: 1:25

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
icing conditions  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; FAIRFAX, MN ; GIBBON, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:32 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 3/5/18 - Sleepy Eye, Redwood Falls, Morton, Evan, Clements, Cobden & Morgan

Power outage - Sleepy Eye, Redwood Falls, Morton, Evan, Clements, Cobden & Morgan.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Monday, March 05, 2018 10:51 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-03-05T22:51:05

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1123  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 17:12  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

icing, [Redacted] crews patrolling

**Follow Up Comments:**

[Redacted]

**Communities:**

; SLEEPY EYE, MN ; REDWOOD FALLS, MN ; MORTON, MN ; EVAN, MN ;  
CLEMENTS, MN ; COBDEN, MN ; MORGAN, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:33 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 3/5/18 - Various Communities - POWER RESTORED

Power outage - Sleepy Eye, Redwood Falls, Morton, Evan, Clements, Cobden & Morgan – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Monday, March 05, 2018 11:48 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** M [REDACTED] -Final Outage Notice-2018-03-05T23:48:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -Final Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1123 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/5/2018 [REDACTED] 17:12 [REDACTED]  
**End Date Time:**

3/5/2018

23:27

Duration: 6:15

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
Patrolled feeder, found nothing, suspect galloping conductors

Follow Up Comments:

Communities:  
; SLEEPY EYE, MN ; REDWOOD FALLS, MN ; MORTON, MN ; EVAN, MN ;  
CLEMENTS, MN ; COBDEN, MN ; MORGAN, MN

Major Customers:



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:36 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 3/5/18 - Cosmos, Lake Lillian & Blomkest

Power outage - Cosmos, Lake Lillian & Blomkest.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Tuesday, March 06, 2018 12:03 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-06T00:03:22

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 727  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 23:48  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
[Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; COSMOS, MN ; LAKE LILLIAN, MN ; BLOMKEST, MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 06, 2018 8:37 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 3/5/18 - Cosmos, Lake Lillian & Blomkest - POWER RESTORED

Power outage - Cosmos, Lake Lillian & Blomkest – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Tuesday, March 06, 2018 1:41 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-06T01:40:13

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 727  
**Time Zone:** CST  
**Start Date Time:** 3/5/2018 23:48  
**End Date Time:**

3/6/2018

01:34

Duration: 1:46

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
icing/blizzard conditions  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; COSMOS, MN ; LAKE LILLIAN, MN ; BLOMKEST, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, March 19, 2018 8:04 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-03-17T15:07:10 - Fridley

Power Outage - Fridley

---

**From:** Hills, Thomas L  
**Sent:** Saturday, March 17, 2018 3:07 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-17T15:07:10

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 1191 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/17/2018 [REDACTED] 14:59 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**



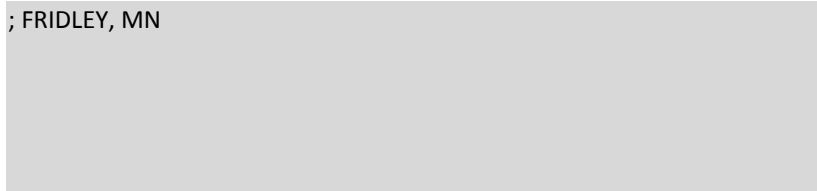
**Follow Up Comments:**

Trouble en- route



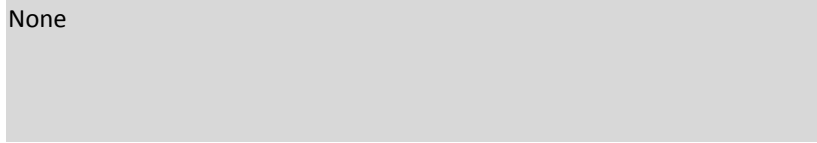
**Communities:**

; FRIDLEY, MN



**Major Customers:**

None



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, March 19, 2018 8:05 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-03-17T16:05:37 - Fridley

Update - Fridley

---

**From:** Hills, Thomas L  
**Sent:** Saturday, March 17, 2018 4:06 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-03-17T16:05:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** MOL-MOORE LAKE-076-Second Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice [REDACTED]  
**Customers Affected:** 1189 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/17/2018 [REDACTED] 14:59 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

Wire down on [REDACTED].

**Follow Up Comments:**

913 restored working on remainder.

**Communities:**

; FRIDLEY, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, March 19, 2018 8:05 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice-2018-03-17T17:14:52 - Fridley

Update - Fridley

---

**From:** Hills, Thomas L  
**Sent:** Saturday, March 17, 2018 5:15 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-03-17T17:14:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice  
**Customers Affected:** 1191  
**Time Zone:** CST  
**Start Date Time:** 3/17/2018 14:59  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Wire down on [REDACTED] Cable and u guard burned up at [REDACTED] NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

913 restored at 1559 and working to put wire up and restore remainder.

**Communities:**

; FRIDLEY, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, March 19, 2018 8:06 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-03-17T17:27:22- Power Restored - Fridley

Power Restored - Fridley

---

**From:** Hills, Thomas L  
**Sent:** Saturday, March 17, 2018 5:27 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-17T17:27:22

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1191  
**Time Zone:** CST  
**Start Date Time:** 3/17/2018 14:59  
**End Date Time:** 3/17/2018 17:22  
**Duration:** 2:23  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Wire down on [REDACTED] Cable and u guard burned up at [REDACTED]

NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

913 restored at 1559 and 278 at 1722.

**Communities:**

; FRIDLEY, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, March 26, 2018 4:47 PM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-03-26T16:27:19- Multiple

**Categories:** Green Category

Power outage - ; PLYMOUTH, MN ; WAYZATA, MN ; WOODLAND, MN ; MINNETONKA, MN

---

**From:** Cedar, Daren A  
**Sent:** Monday, March 26, 2018 4:27 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-26T16:27:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 1258 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/26/2018 [REDACTED] 16:13 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

UNKNOWN

**Follow Up Comments:**

**Communities:**

; PLYMOUTH, MN ; WAYZATA, MN ; WOODLAND, MN ; MINNETONKA, MN

**Major Customers:**

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:46 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-03-26T18:16:22- Plymouth, Wayzata, Woodland, Mtka

**Categories:** Green Category

Power Restored - PLYMOUTH, MN ; WAYZATA, MN ; WOODLAND, MN ; MINNETONKA, MN

---

**From:** Hills, Thomas L  
**Sent:** Monday, March 26, 2018 6:16 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-26T18:16:22

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 1258 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
3/26/2018 [REDACTED] 16:13 [REDACTED]  
**End Date Time:**  
3/26/2018 [REDACTED] 18:10 [REDACTED]  
**Duration:** 1:57 [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:** [REDACTED]

PUBLIC DOCUMENT  
DATA HAS BEEN EXCISED

Load shed relay tripped at same time as [REDACTED] breakers opening.

**Follow Up Comments:**

Patrolled ok.

**Communities:**

; PLYMOUTH, MN ; WAYZATA, MN ; WOODLAND, MN ; MINNETONKA, MN

**Major Customers:**

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, March 26, 2018 4:48 PM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-03-26T16:30:15- Plymouth and Wayzata

**Categories:** Green Category

Power Outage – Plymouth and Wayzata

---

**From:** Cedar, Daren A  
**Sent:** Monday, March 26, 2018 4:30 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-26T16:30:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 4115 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/26/2018 [REDACTED] 16:14 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

UNKNOWN [REDACTED] IS CARRYING [REDACTED]

[REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; PLYMOUTH, MN ; WAYZATA, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:47 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-03-26T19:31:32- Plymouth, Wayzata

**Categories:** Green Category

### Power Restored – Plymouth and Wayzata

---

**From:** Schwarz, John W  
**Sent:** Monday, March 26, 2018 7:32 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-26T19:31:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 01805 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
3/26/2018 [REDACTED] 16:13 [REDACTED]  
**End Date Time:**  
3/26/2018 [REDACTED] 19:21 [REDACTED]  
**Duration:** 3:8 [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:** [REDACTED]

NOT PUBLIC DATA HAS BEEN EXCISED  
OPENED WITH NO INDICATION. PATROLED AND

CLOSED

**Follow Up Comments:**

**Communities:**

; PLYMOUTH, MN ; WAYZATA, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:45 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-03-26T17:37:46- Multiple

**Categories:** Green Category

Power Restored - ; PLYMOUTH, MN ; MINNEAPOLIS, MN ; MEDINA, MN ; CORCORAN, MN ; HAMEL, MN

---

**From:** Cedar, Daren A  
**Sent:** Monday, March 26, 2018 5:38 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-26T17:37:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 4115  
**Time Zone:** CST  
**Start Date Time:** 3/26/2018 16:13  
**End Date Time:** 3/26/2018 17:31  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

found nothing

**Follow Up Comments:**

**Communities:**

; PLYMOUTH, MN ; MINNEAPOLIS, MN ; MEDINA, MN ; CORCORAN, MN ;  
HAMEL, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:47 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-03-26T19:33:24- Woodbury

**Categories:** Green Category

Power Outage - Woodbury

---

**From:** Moriarty, Michael P  
**Sent:** Monday, March 26, 2018 7:33 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-03-26T19:33:24

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 3741  
**Time Zone:** CST  
**Start Date Time:** 3/26/2018 19:22  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

[REDACTED]. Feeder did sectionalize via team switches. Currently the outage is between [REDACTED] and the [REDACTED] team switch.

**Follow Up Comments:**

Trouble Department is en route.

**Communities:**

; WOODBURY, MN

**Major Customers:**

NA



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:48 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] 311-Second Outage Notice-2018-03-26T20:05:19- Woodbury

**Categories:** Green Category

Update - Woodbury

---

**From:** Moriarty, Michael P  
**Sent:** Monday, March 26, 2018 8:05 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-03-26T20:05:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 3741  
**Time Zone:** CST  
**Start Date Time:** 3/26/2018 19:24  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

PUBLIC DOCUMENT

NOT PUBLIC DATA HAS BEEN EXCISED

Pole fire at [REDACTED] opened at 19:23:28. [REDACTED] switch sectionalized at 19:23:46. [REDACTED] Team switch closed at 19:24:28 picking up 2871 customers. Outage still exists between [REDACTED] NMS shows the number of remaining out 878.

**Follow Up Comments:**

Trouble in the process of extinguishing the pole fire. At that point we can isolate the damaged pole, close the [REDACTED] [REDACTED] by remote picking up what looks like all the customers. More to come.

**Communities:**

; WOODBURY, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:48 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Third Outage Notice-2018-03-26T20:30:45- Woodbury

**Categories:** Green Category

Update - Woodbury

---

**From:** Moriarty, Michael P  
**Sent:** Monday, March 26, 2018 8:31 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Third Outage Notice-2018-03-26T20:30:45

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Third Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice [REDACTED]  
**Customers Affected:** 3741 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/26/2018 [REDACTED] 19:23 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

PUBLIC DOCUMENT  
PUBLIC DATA HAS BEEN EXCISED  
closed at 20:09

After isolating defective 45 ft pole, [REDACTED] picking up 763 customers. [REDACTED] closed by remote at 20:10  
Picking up 82 customers. NMS shows 33 customers left on this outage. All customers will be restored shortly via [REDACTED].  
More to follow

**Follow Up Comments:**

[REDACTED]

**Communities:**

; WOODBURY, MN

[REDACTED]

**Major Customers:**

na

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:49 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-03-26T22:40:06- Woodbury

**Categories:** Green Category

Power Restored - Woodbury

---

**From:** Moriarty, Michael P  
**Sent:** Monday, March 26, 2018 10:40 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-03-26T22:40:06

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

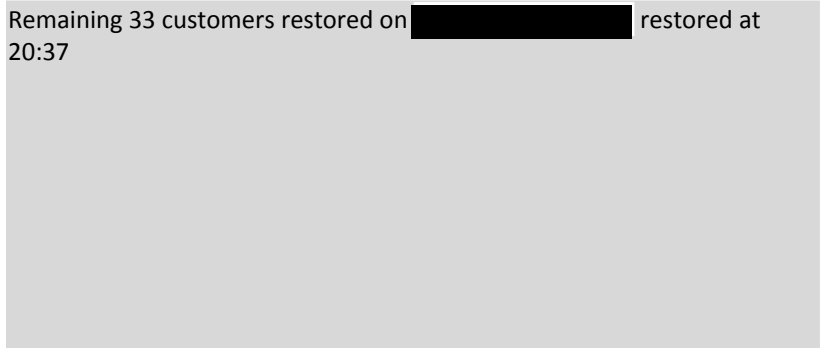
---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Final Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 3741 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
3/26/2018 [REDACTED] 19:23 [REDACTED]  
**End Date Time:**  
3/26/2018 [REDACTED] 20:37 [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**



**Follow Up Comments:**

Remaining 33 customers restored on [REDACTED] restored at 20:37



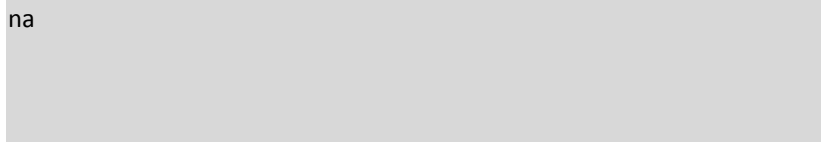
**Communities:**

; WOODBURY, MN



**Major Customers:**

na



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, March 28, 2018 7:22 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice-2018-03-26T20:59:32 -Woodbury

Power Restored - Woodbury

---

**From:** Moriarty, Michael P  
**Sent:** Tuesday, March 27, 2018 6:36 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-03-26T20:59:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -Final Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 3741 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/26/2018 [REDACTED] 19:23 [REDACTED]  
**End Date Time:** 3/26/2018 [REDACTED] 20:37 [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

**Follow Up Comments:**

██████████ opened at ██████████ to isolate normal feed from damaged pole that caused the feeder lock. At ██████████ the normal open was closed at 20:37 restoring remaining 33 customers. All customers now restored on this ██████████. Follow on order is being created and will be sent to proper division for permanent repairs.

**Communities:**

; WOODBURY, MN

**Major Customers:**

NA



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:50 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-03-26T21:51:35- Multiple

**Categories:** Green Category

Power Outage - ; WHITE BEAR LAKE, MN ; LAKE ELMO, MN ; MAHTOMEDI, MN ; MAPLEWOOD, MN ; OAKDALE, MN ; PINE SPRINGS, MN

---

**From:** McCollum, Michael L  
**Sent:** Monday, March 26, 2018 9:52 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-26T21:51:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 894  
**Time Zone:** CST  
**Start Date Time:** 3/26/2018 21:39  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

OPEN 4 [REDACTED] @ 2139 FOR POLE FIRE AT [REDACTED] A HAS BEEN EXCISED

**Follow Up Comments:**

**Communities:**

; WHITE BEAR LAKE, MN ; LAKE ELMO, MN ; MAHTOMEDI, MN ;  
MAPLEWOOD, MN ; OAKDALE, MN ; PINE SPRINGS, MN

**Major Customers:**

N/A

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:50 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-03-26T23:16:36- Multiple

**Categories:** Green Category

Power Restored - ; WHITE BEAR LAKE, MN ; LAKE ELMO, MN ; MAHTOMEDI, MN ; MAPLEWOOD, MN ; OAKDALE, MN ; PINE SPRINGS, MN

---

**From:** McCollum, Michael L  
**Sent:** Monday, March 26, 2018 11:17 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-26T23:16:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 894  
**Time Zone:** CST  
**Start Date Time:**  
3/26/2018 21:39  
**End Date Time:**  
3/26/2018 23:02  
**Duration:** 1:23  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

POLE FIRE AT [REDACTED] 694 5 CUSTOMER STILL  
OUT UNTILL POLE IS REPLACE ( D.O.T LITES AND STOP LITES)

**Follow Up Comments:**

CLOSED 4 [REDACTED] @ 2302 PICK UP ALL CUSTOMER EXCEPT DOT LIGHTS  
AND 2 STOP LIGHTS

**Communities:**

; WHITE BEAR LAKE, MN ; LAKE ELMO, MN ; MAHTOMEDI, MN ;  
MAPLEWOOD, MN ; OAKDALE, MN ; PINE SPRINGS, MN

**Major Customers:**

N/A

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:51 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-03-27T00:28:52- Multiple

**Categories:** Green Category

Power Outage - ; LAKE ELMO, MN ; OAK PARK HEIGHTS, MN ; STILLWATER, MN ; WOODBURY, MN ; AFTON, MN

---

**From:** Moriarty, Michael P  
**Sent:** Tuesday, March 27, 2018 12:29 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-03-27T00:28:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 4958 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/27/2018 [REDACTED] 00:15 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

breaker opened. Trouble en route

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; LAKE ELMO, MN ; OAK PARK HEIGHTS, MN ; STILLWATER, MN ;  
WOODBURY, MN ; AFTON, MN

**Major Customers:**

NA

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, March 27, 2018 6:51 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice-2018-03-27T02:01:12- Multiple

**Categories:** Green Category

Power Restored - ; LAKE ELMO, MN ; OAK PARK HEIGHTS, MN ; STILLWATER, MN ; WOODBURY, MN ; AFTON, MN

---

**From:** Moriarty, Michael P  
**Sent:** Tuesday, March 27, 2018 2:01 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-27T02:01:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 4958 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
3/27/2018 [REDACTED] 00:15 [REDACTED]  
**End Date Time:**  
3/27/2018 [REDACTED] 01:31 [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

Trouble was able to change out flashed over damaged 34.5kv dead end  
bells on a structure at the intersection of [REDACTED]  
[REDACTED] 4984 customers restored at 0131.

**Follow Up Comments:**

**Communities:**

; LAKE ELMO, MN ; OAK PARK HEIGHTS, MN ; STILLWATER, MN ;  
WOODBURY, MN ; AFTON, MN

**Major Customers:**

na



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, March 30, 2018 6:43 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage  
Notice-2018-03-29T12:01:37 - Red Wing

Power Outage – Red Wing

---

**From:** Hofer, Kory G  
**Sent:** Thursday, March 29, 2018 12:02 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-29T12:01:37

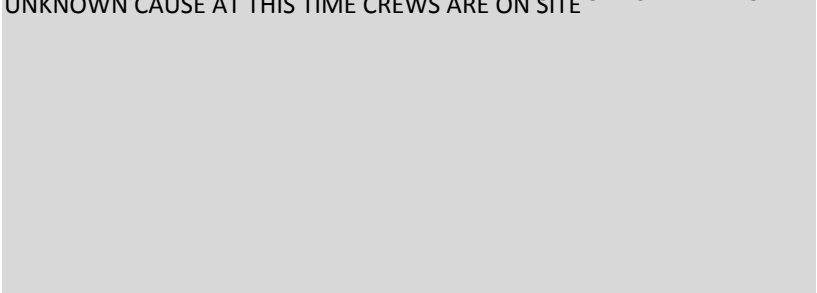
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]

**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 6728 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/29/2018 [REDACTED] 11:39 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

UNKNOWN CAUSE AT THIS TIME CREWS ARE ON SITE



**Follow Up Comments:**

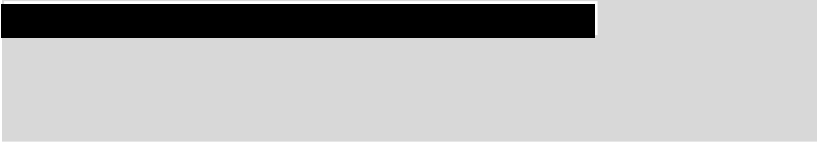


**Communities:**

; RED WING, MN



**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, March 30, 2018 6:45 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-03-29T15:34:16-Red Wing

Red Wing 23

---

**From:** Hofer, Kory G  
**Sent:** Thursday, March 29, 2018 3:34 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-29T15:34:16

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 2118 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/29/2018 [REDACTED] 11:39 [REDACTED]  
**End Date Time:** 3/29/2018 [REDACTED] 13:30 [REDACTED]  
**Duration:** 1:51 [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

HEAD END FEEDER CABLE FAULTED ON [REDACTED]  
CUSTOMERS BY FIELD SWITHING AT 13:30

PUBLIC DATA HAS BEEN EXCISED  
, PICKED UP ALL

**Follow Up Comments:**

[REDACTED]

**Communities:**

; RED WING, MN

[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, March 30, 2018 6:46 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-03-29T16:23:02- Red Wing

Red Wing 33

---

**From:** Hofer, Kory G  
**Sent:** Thursday, March 29, 2018 4:23 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-29T16:23:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1986  
**Time Zone:** CST  
**Start Date Time:** 3/29/2018 11:39  
**End Date Time:** 3/29/2018 13:30  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

PUBLIC DOCUMENT

HEAD END FEEDER CABLE FAULTED [REDACTED]  
CUSTOMERS BY FIELD SWITHING AT 13:16

TO PUBLIC DATA HAS BEEN EXCISED  
PICKED UP ALL

**Follow Up Comments:**

[REDACTED]

**Communities:**

; RED WING, MN

[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, March 30, 2018 6:46 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-03-29T22:20:57- Mpls

Power Outage - Mpls

---

**From:** Hills, Thomas L  
**Sent:** Thursday, March 29, 2018 10:21 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-03-29T22:20:57

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2714  
**Time Zone:** CST  
**Start Date Time:** 3/29/2018 22:14  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Unknown

**Follow Up Comments:**

**Communities:**

; MINNEAPOLIS, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, March 30, 2018 6:47 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-03-29T23:51:40- Mpls

Power Restored - Mpls

---

**From:** Hills, Thomas L  
**Sent:** Thursday, March 29, 2018 11:52 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-03-29T23:51:40

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 2716 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/29/2018 [REDACTED] 22:14 [REDACTED]  
**End Date Time:** 3/29/2018 [REDACTED] 22:54 [REDACTED]  
**Duration:** 0:40 [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

Terminal pole burned up and C phase feeder line burned down at [REDACTED]

[REDACTED]

**Follow Up Comments:**

2237 restored at 2253, 364 restored at 2254, remaining is on fused terminal pole.

[REDACTED]

**Communities:**

; MINNEAPOLIS, MN

[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 02, 2018 7:49 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-03-31T09:34:06 - Winona

Power Outage - Winona

---

**From:** Hofer, Kory G  
**Sent:** Saturday, March 31, 2018 9:34 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] 2-First Outage Notice-2018-03-31T09:34:06

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 687 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 3/31/2018 [REDACTED] 09:25 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

unknown at this time

**Follow Up Comments:**

running arcos for crew now.

**Communities:**

; WINONA, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 02, 2018 7:50 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice-2018-03-31T10:22:07- Winona

Update - Winona

---

**From:** Hofer, Kory G  
**Sent:** Saturday, March 31, 2018 10:22 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-03-31T10:22:07

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Second Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice [REDACTED]  
**Customers Affected:** 687 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/31/2018 [REDACTED] 09:25 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

police and fire standing by [REDACTED] for wire down NOT PUBLIC DATA HAS BEEN EXCISED

[REDACTED]

**Follow Up Comments:**

crew and Sub Operator are in route.

[REDACTED]

**Communities:**

[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 02, 2018 7:50 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice-2018-03-31T11:20:23- Winona

Update - Winona

---

**From:** Hofer, Kory G  
**Sent:** Saturday, March 31, 2018 11:20 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Third Outage Notice-2018-03-31T11:20:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Third Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice [REDACTED]  
**Customers Affected:** 687 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/31/2018 [REDACTED] 09:25 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

pole fire on buck arm corner pole at [REDACTED]

**Follow Up Comments:**

Crew could not open the [REDACTED] so restoration has been slowed.  
Crew of 4 is working to open 2 sets of jumpers for partial restoration.

**Communities:**

; WINONA, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 02, 2018 7:50 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Fourth Outage Notice-2018-03-31T12:13:10- Winona

Update - Winona

---

**From:** Hofer, Kory G  
**Sent:** Saturday, March 31, 2018 12:13 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Fourth Outage Notice-2018-03-31T12:13:10

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -Fourth Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fourth Outage Notice  
**Customers Affected:** 687  
**Time Zone:** CST  
**Start Date Time:** 3/31/2018 09:25  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Pole fire on buck arm corner pole at [REDACTED]

**Follow Up Comments:**

Picked up 687 customer by switching and the last 8 customers will be out till crew can make repairs. [REDACTED]

**Communities:**

; WINONA, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 02, 2018 7:51 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice-2018-03-31T17:58:11- Winona

Power Restored - Winona

---

**From:** Chase, Julie B  
**Sent:** Saturday, March 31, 2018 5:58 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-03-31T17:58:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 676 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 3/31/2018 [REDACTED] 09:25 [REDACTED]  
**End Date Time:** 3/31/2018 [REDACTED] 16:30 [REDACTED]  
**Duration:** 7:5 [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

Pole fire on buck arm corner pole at [REDACTED]

**Follow Up Comments:**

Picked up 687 customer by switching and the last 8 customers will be out till crew can make repairs. [REDACTED]

**Communities:**

; WINONA, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, April 10, 2018 8:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 4/10/18 - Minneapolis, Osseo & Brooklyn Park

Power outage - Minneapolis, Osseo & Brooklyn Park.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Knutson, David A  
**Sent:** Tuesday, April 10, 2018 2:19 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-10T02:18:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 991  
**Time Zone:** CST  
**Start Date Time:** 4/10/2018 01:16  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
[REDACTED] opened, team operated, 991 customers out between [REDACTED]  
[REDACTED]

**Follow Up Comments:**  
Trouble is on the way  
[REDACTED]

**Communities:**  
; MINNEAPOLIS, MN ; OSSEO, MN ; BROOKLYN PARK, MN  
[REDACTED]

**Major Customers:**  
none  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, April 10, 2018 8:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 4/10/18 - Minneapolis, Osseo & Brooklyn Park - UPDATE

Power outage - Minneapolis, Osseo & Brooklyn Park – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Knutson, David A  
**Sent:** Tuesday, April 10, 2018 3:23 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-04-10T03:23:18

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 4700  
**Time Zone:** CST  
**Start Date Time:** 4/10/2018 03:20  
**End Date Time:**

[REDACTED]

Duration: NaN [REDACTED]

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369 [REDACTED]

State: MN [REDACTED]

**Outage Cause:**

[REDACTED] IS ALL SMOKED UP AND NEEDS TO BE REPLACED. MOST OF CUSTOMERS WILL BE ABLE TO BE RESTORED 5 TRANSFORMERS WILL BE OUT TILL [REDACTED] IS REPLACED. IN THE PROCESS OF RESTORING CUSTOMERS AT THIS TIME

**Follow Up Comments:**

[REDACTED]

**Communities:**

; BROOKLYN PARK, MN ; MINNEAPOLIS, MN ; OSSEO, MN

**Major Customers:**

NONE



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, April 10, 2018 8:12 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 4/10/18 - Minneapolis, Osseo & Brooklyn Park - POWER RESTORED

Power outage - Minneapolis, Osseo & Brooklyn Park – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Knutson, David A  
**Sent:** Tuesday, April 10, 2018 4:10 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-10T04:09:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 4700  
**Time Zone:** CST  
**Start Date Time:** 4/10/2018 01:16  
**End Date Time:**

4/10/2018

03:55

Duration: 2:39

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
WE WERE ABLE TO RESTORE ALL CUSTOMERS EXCEPT [REDACTED]

Follow Up Comments:  
CALLING IN CREW AT THIS TIME

Communities:  
; BROOKLYN PARK, MN ; MINNEAPOLIS, MN ; OSSEO, MN

Major Customers:  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, April 13, 2018 2:46 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 4/13/18 - Hastings

Power outage – Hastings

**Wendy Jaede**  
**Xcel Energy | Responsible By Nature**  
Customer Advocate Analyst  
3115 Centre Pointe Drive, St. Paul, MN 55113  
P: (651) 639-4513 F: (612) 329-2982  
E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**  
Please consider the environment before printing this email

---

**From:** McCollum, Michael L  
**Sent:** Friday, April 13, 2018 2:13 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-13T14:12:59

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1145  
**Time Zone:** CST  
**Start Date Time:** 4/13/2018 14:07  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**  
TRBL ENROUTE

**Communities:**  
; HASTINGS, MN

**Major Customers:**  
N/A

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, April 13, 2018 3:41 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 4/13/18 - Hastings - UPDATE

Power outage – Hastings – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** McCollum, Michael L  
**Sent:** Friday, April 13, 2018 3:10 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-04-13T15:10:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 1145  
**Time Zone:** CST  
**Start Date Time:**  
4/13/2018 14:07  
**End Date Time:**  
[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
BURNED UP CROSS ARM AT [REDACTED]

**Follow Up Comments:**  
CUT JUMPER OPEN AT [REDACTED] RESTORE 886  
CUSTOMER @ 14:58 LOOKING TO CUT AND RESTORE MORE CUSTOMER

**Communities:**  
; HASTINGS, MN

**Major Customers:**  
N/A

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:27 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 4/13/18 - HASTINGS - POWER RESTORED

Power outage – Hastings – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Aguirre, Peter  
**Sent:** Friday, April 13, 2018 9:25 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-13T21:24:57

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1145  
**Time Zone:** CST  
**Start Date Time:**  
4/13/2018 14:07  
**End Date Time:**  
4/13/2018 20:45

**Duration:** 6:38

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
[REDACTED]

**Follow Up Comments:**  
repaired crossarm close jumpers ,picked up the last 13 cust.  
[REDACTED]

**Communities:**  
; HASTINGS, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:19 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 4/13/18 - Blaine & Spring Lake Park

Power outage - Blaine & Spring Lake Park.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Friday, April 13, 2018 9:03 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-13T21:02:58

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 533  
**Time Zone:** CST  
**Start Date Time:**  
4/13/2018 20:59  
**End Date Time:**  
[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Intentional to clear broken feeder pole.

**Follow Up Comments:**

**Communities:**  
; BLAINE, MN ; SPRING LAKE PARK, MN

**Major Customers:**  
None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:20 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 4/13/18 -- Blaine & Spring Lake Park - POWER RESTORED

Power outage - Blaine & Spring Lake Park – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Friday, April 13, 2018 9:34 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-13T21:34:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 533  
**Time Zone:** CST  
**Start Date Time:** 4/13/2018 20:59  
**End Date Time:**

4/13/2018

21:30

Duration: 0:31

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Broken feeder pole at [REDACTED]

**Follow Up Comments:**

[REDACTED] with 2 customers to remain out until pole is replaced. 519 restored at 2108, 12 restored at 2130. Crew is on the way.

**Communities:**

; BLAINE, MN ; SPRING LAKE PARK, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:46 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice -  
4/14/18 - Various Communities

Power outage - Mazeppa, Zumbro Falls, Hammond, Lake City, Millville, Oak Center & Rochester.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Lothert, Andrew D  
**Sent:** Saturday, April 14, 2018 4:02 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-14T04:01:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1450  
**Time Zone:** CST  
**Start Date Time:** 4/14/2018 03:50

**End Date Time:**

[Redacted]

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

transmission outage crew in route to switch - winter weather

**Follow Up Comments:**

[Redacted]

**Communities:**

; MAZEPPA, MN ; ZUMBRO FALLS, MN; HAMMOND, MN ; LAKE CITY, MN ;  
MAZEPPA, MN ; MILLVILLE, MN ; OAK CENTER, MN ; ROCHESTER, MN ;  
ZUMBRO FALLS, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:47 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 4/14/18 - Various Communities - UPDATE

Power outage - Mazeppa, Zumbro Falls, Hammond, Lake City, Millville, Oak Center & Rochester – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Lothert, Andrew D  
**Sent:** Saturday, April 14, 2018 5:01 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-04-14T05:01:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 1450  
**Time Zone:** CST  
**Start Date Time:** 4/14/2018 03:50

**End Date Time:**

[Redacted]

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; MAZEPPA, MN ; ZUMBRO FALLS, MN; HAMMOND, MN ; LAKE CITY, MN ;  
MAZEPPA, MN ; MILLVILLE, MN ; OAK CENTER, MN ; ROCHESTER, MN ;  
ZUMBRO FALLS, MN

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:48 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 4/14/17 - Various Communities - POWER RESTORED

Power outage - Mazeppa, Zumbro Falls, Hammond, Lake City, Millville, Oak Center & Rochester – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Lothert, Andrew D  
**Sent:** Saturday, April 14, 2018 5:59 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-14T05:59:04

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1450  
**Time Zone:** CST  
**Start Date Time:** 4/14/2018 03:50

**End Date Time:**

4/14/2018 05:52

**Duration:** 2:2

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

transmission outage winter storm - [REDACTED] back in at 04:43 656 customers - [REDACTED] at 05:52 589 customers

**Follow Up Comments:**

[REDACTED]

**Communities:**

; MAZEPPA, MN ; ZUMBRO FALLS, MN; HAMMOND, MN ; LAKE CITY, MN ; MAZEPPA, MN ; MILLVILLE, MN ; OAK CENTER, MN ; ROCHESTER, MN ; ZUMBRO FALLS, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:49 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 4/14/18 - Wabasha & Kellogg

Power outage - Wabasha & Kellogg.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Saturday, April 14, 2018 7:24 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-14T07:23:26

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2677  
**Time Zone:** CST  
**Start Date Time:** 4/14/2018 04:35  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Winter Storm  
[REDACTED]

**Follow Up Comments:**

[REDACTED] Crew is onsite.  
[REDACTED]

**Communities:**

; WABASHA, MN ; KELLOGG, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:50 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 4/14/18 - Wabasha & Kellogg - UPDATE

Power outage - Wabasha & Kellogg – update

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Saturday, April 14, 2018 7:31 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-04-14T07:30:44

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 2673  
**Time Zone:** CST  
**Start Date Time:** 4/14/2018 04:35  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Winter storm  
[Redacted]

**Follow Up Comments:**

[Redacted] and [Redacted] at 0724 bringing on 1189 customers  
[Redacted]

**Communities:**

; WABASHA, MN ; KELLOGG, MN  
[Redacted]

**Major Customers:**

none  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:51 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 4/14/18 - Wabasha & Kellogg - UPDATE

Power outage - Wabasha & Kellogg – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Saturday, April 14, 2018 10:19 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-04-14T10:19:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice  
**Customers Affected:** 2677  
**Time Zone:** CST  
**Start Date Time:** 4/14/2018 04:35  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Winter storm, 4 broken poles and galloping conductor.  
[Redacted]

**Follow Up Comments:**

Crew is working on removing ice from line and we expect to close the 4 switch in about an hour.  
[Redacted]

**Communities:**

; WABASHA, MN ; KELLOGG, MN  
[Redacted]

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:51 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Fourth Outage Notice - 4/14/18 - Wabasha & Kellogg - UPDATE

Power outage - Wabasha & Kellogg – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Saturday, April 14, 2018 10:51 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Fourth Outage Notice-2018-04-14T10:51:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Fourth Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Fourth Outage Notice  
**Customers Affected:** 2673  
**Time Zone:** CST  
**Start Date Time:** 4/14/2018 04:35  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Winter storm, 4 broken poles and galloping conductor.

**Follow Up Comments:**

Opened [REDACTED] at 0724 bringing on 1189 customers. at 1044 closed [REDACTED] and opened jumpers just north of [REDACTED] bringing on 994 customers. Still 494 customers out. ETR is unknown at this time due to conditions

**Communities:**

; WABASHA, MN ; KELLOGG, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:52 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Fifth Outage Notice - 4/14/18 - Wabasha & Kellogg - UPDATE

Power outage - Wabasha & Kellogg – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Saturday, April 14, 2018 3:06 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Fifth Outage Notice-2018-04-14T15:05:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Fifth Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fifth Outage Notice  
**Customers Affected:** 2673  
**Time Zone:** CST  
**Start Date Time:** 4/14/2018 04:35  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Opened [Redacted] at 0724 bringing on 1189 customers. at 1044 closed [Redacted] and opened jumpers just [Redacted] bringing on 994 customers. Still 494 customers out.

**Follow Up Comments:**

MJ crews onsite and have taken clearance to work. Crew lead gave ERT of 3 hours.

**Communities:**

; WABASHA, MN ; KELLOGG, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:53 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 4/14/18 - Wabasha & Kellogg  
- POWER RESTORED

Power outage - Wabasha & Kellogg – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Trussell, Bradley A  
**Sent:** Saturday, April 14, 2018 7:04 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-14T19:03:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2673  
**Time Zone:** CST  
**Start Date Time:** 4/14/2018 04:35  
**End Date Time:**

4/14/2018

18:59

Duration: 14:24

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**  
Winter storm, 4 broken poles and galloping conductor.  
[REDACTED]

**Follow Up Comments:**  
At 1859 the remaining 494 customers back online.  
[REDACTED]

**Communities:**  
; WABASHA, MN ; KELLOGG, MN  
[REDACTED]

**Major Customers:**  
none  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:54 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 4/14/18 - Various Communities

Power outage - Zumbro Falls, Rochester, Oak Center, Millville, Mazeppa, Hammond & Lake City.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Saturday, April 14, 2018 2:19 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-14T14:18:45

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 787  
**Time Zone:** CST  
**Start Date Time:**  
4/14/2018 12:30  
**End Date Time:**  
[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

High side fuse blown at substation. Crews onsite and coming up with plan to fix problem at sub. This is a [REDACTED]

**Follow Up Comments:**

**Communities:**

; ZUMBRO FALLS, MN ; ROCHESTER, MN ; OAK CENTER, MN ; MILLVILLE, MN ; MAZEPPA, MN ; HAMMOND, MN ; LAKE CITY, MN

**Major Customers:**

none



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 16, 2018 8:55 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 4/14/18 - Various Communities - POWER RESTORED

Power outage - Zumbro Falls, Rochester, Oak Center, Millville, Mazeppa, Hammond & Lake City – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Peterson, Mark S  
**Sent:** Saturday, April 14, 2018 4:53 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-14T16:52:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 787 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 4/14/2018 [REDACTED] 12:20 [REDACTED]  
**End Date Time:**

4/14/2018

16:35

Duration: 4:15

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Refused [REDACTED] Fuses and restored all load

**Follow Up Comments:**

Cause not found

**Communities:**

; ZUMBRO FALLS, MN ; ROCHESTER, MN ; OAK CENTER, MN ; MILLVILLE, MN ; MAZEPPA, MN ; HAMMOND, MN ; LAKE CITY, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, April 18, 2018 7:44 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 4/17/18 - Saint Paul

Power outage – Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Tuesday, April 17, 2018 4:31 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-17T16:30:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2229  
**Time Zone:** CST  
**Start Date Time:** 4/17/2018 16:23  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
TROUBLE RESPONDING MORE TO FOLLOW  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; SAINT PAUL, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, April 18, 2018 7:45 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 4/17/18 - Saint Paul - UPDATE

Power outage - Saint Paul – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Williams, Chris C  
**Sent:** Tuesday, April 17, 2018 6:18 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-04-17T18:18:04

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 2229  
**Time Zone:** CST  
**Start Date Time:**  
4/17/2018 16:23  
**End Date Time:**  
4/17/2018 18:10

**Duration:** NaN

**Alert Contact:** Chris Williams

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
unknown-troublemen investigating

**Follow Up Comments:**  
We've patrolled and energized the feeder up to 4 DBL 73, picking up 92 customers

**Communities:**  
; SAINT PAUL, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, April 18, 2018 7:45 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 4/17/18 - Saint Paul - POWER RESTORED

Power outage - Saint Paul – Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, April 17, 2018 6:59 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-17T18:58:42

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2229  
**Time Zone:** CST  
**Start Date Time:** 4/17/2018 16:23  
**End Date Time:**

4/17/2018

18:45

Duration: 2:22

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause: [REDACTED] failed and went phase to phase ,  
breaking and blowing cutouts

Follow Up Comments:  
trouble cleared cap bank and 100% restored at 18:45

Communities:  
; SAINT PAUL, MN

Major Customers:  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 23, 2018 9:04 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 4/21/18 - Edina

Power outage – Edina.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Timothy K  
**Sent:** Saturday, April 21, 2018 4:58 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-21T16:57:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

EDA-EDINA-073-First Outage Notice

**Subject:**

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:**

**Alert Count:** First Outage Notice

**Customers Affected:** 2043

**Time Zone:** CST

**Start Date Time:**

4/21/2018

16:50

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
INKNOWN  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; EDINA, MN  
[REDACTED]

**Major Customers:**  
NONE  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 23, 2018 9:08 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Second Outage Notice - 4/21/18 - Edina - UPDATE

Power outage – Edina – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@\[REDACTED\]](mailto:wendy.l.jaede@[REDACTED])

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Saturday, April 21, 2018 6:00 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Second Outage Notice-2018-04-21T17:59:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED] Second Outage Notice

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Second Outage Notice

**Customers Affected:** 2043

**Time Zone:** CST

**Start Date Time:**

4/21/2018

17:55

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

BAD [REDACTED] FEEDER CABLE BTWN [REDACTED] WORKING ON RESTORING POWER .

**Follow Up Comments:**

[REDACTED]

**Communities:**

; EDINA, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 23, 2018 9:09 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 4/21/18 - Edina - POWER RESTORED

Power outage – Minneapolis – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Saturday, April 21, 2018 6:14 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-04-21T18:13:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Final Outage Notice

**Customers Affected:** 2043

**Time Zone:** CST

**Start Date Time:**

4/21/2018

16:50

**End Date Time:**

4/21/2018

18:08

**Duration:** 1:18

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
BAD [REDACTED] CABLE BTWN [REDACTED]  
[REDACTED]

**Follow Up Comments:**  
ALL CUSTOMERS ARE RESTORED.  
[REDACTED]

**Communities:**  
; EDINA, MN  
[REDACTED]

**Major Customers:**  
NONE  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 23, 2018 2:41 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 4/23/18 - Brooklyn Center & Fridley

Power outage - Brooklyn Center & Fridley

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Monday, April 23, 2018 1:02 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-23T13:02:13

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1298  
**Time Zone:** CST  
**Start Date Time:** 4/23/2018 12:51  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at this time  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; BROOKLYN CENTER, MN ; FRIDLEY, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 23, 2018 2:43 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 4/23/18 - 4/23/18 - Brooklyn Center & Fridley - POWER RESTORED

Power outage - Brooklyn Center & Fridley – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Monday, April 23, 2018 2:33 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-23T14:33:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1298  
**Time Zone:** CST  
**Start Date Time:**  
4/23/2018 12:51  
**End Date Time:**  
4/23/2018 13:22

**Duration:** 0:31

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
MAY BE BAD CABLE BETWEEN [REDACTED]  
[REDACTED]

[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; BROOKLYN CENTER, MN ; FRIDLEY, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, April 24, 2018 12:16 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 4/24/18 - Oak Park Heights & Stillwater

Power outage - Oak Park Heights & Stillwater.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Moriarty, Michael P  
**Sent:** Tuesday, April 24, 2018 11:41 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-24T11:40:42

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 624  
**Time Zone:** CST  
**Start Date Time:** 4/24/2018 11:39  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**  
TROUBLE ENROUTE

**Communities:**  
; OAK PARK HEIGHTS, MN ; STILLWATER, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, April 24, 2018 2:12 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 4/24/18 - Oak Park Heights & Stillwater - POWER RESTORED

Power outage - Oak Park Heights & Stillwater – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** McCollum, Michael L  
**Sent:** Tuesday, April 24, 2018 1:17 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-24T13:16:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 624  
**Time Zone:** CST  
**Start Date Time:** 4/24/2018 11:39  
**End Date Time:**

4/24/2018

13:03

Duration: 1:24

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
UNKNOWN

Follow Up Comments:  
[REDACTED] WAS CARRIED [REDACTED]  
PATROLED AND RESTORED.

Communities:  
; OAK PARK HEIGHTS, MN ; STILLWATER, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 9:37 AM  
**To:** Staff, CAO (PUC)  
**Cc:** Renier, Doug (COMM); dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-04-29T16:06:47- Monticello, Becker, Big Lake

**Categories:** Green Category

Power Outage - ; MONTICELLO, MN ; BECKER, MN ; BIG LAKE, MN

---

**From:** Tate, Bryan M  
**Sent:** Sunday, April 29, 2018 4:07 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-04-29T16:06:47

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 886  
**Time Zone:** CST  
**Start Date Time:** 4/29/2018 15:53  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

PUBLIC DOCUMENT  
PUBLIC DATA HAS BEEN EXCISED  
. Callout in progress.

Line down across

**Follow Up Comments:**

**Communities:**

; MONTICELLO, MN ; BECKER, MN ; BIG LAKE, MN

**Major Customers:**

none



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 9:37 AM  
**To:** Staff, CAO (PUC)  
**Cc:** Renier, Doug (COMM); dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice-2018-04-29T16:42:44- Monticello, Becker, Big Lake

**Categories:** Green Category

### Update - Monticello, Becker, Big Lake

---

**From:** Tate, Bryan M  
**Sent:** Sunday, April 29, 2018 4:43 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-04-29T16:42:44

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 886  
**Time Zone:** CST  
**Start Date Time:** 4/29/2018 15:53  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

PUBLIC DOCUMENT  
BLIC DATA HAS BEEN EXCISED

Line down across

**Follow Up Comments:**

Crew en route

**Communities:**

; MONTICELLO, MN ; BECKER, MN ; BIG LAKE, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 9:37 AM  
**To:** Staff, CAO (PUC)  
**Cc:** Renier, Doug (COMM); dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Third Outage Notice-2018-04-29T18:29:43 Monticello, Becker, Big Lake

**Categories:** Green Category

### Update - Monticello, Becker, Big Lake

---

**From:** Lothert, Andrew D  
**Sent:** Sunday, April 29, 2018 6:30 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-04-29T18:29:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Third Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice [REDACTED]  
**Customers Affected:** 886 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 4/29/2018 [REDACTED] 15:53 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

PUBLIC DOCUMENT  
PUBLIC DATA HAS BEEN EXCISED

Line down across [REDACTED] crew on site  
making repairs - [REDACTED] not too far outside of sub

**Follow Up Comments:**

[REDACTED]

**Communities:**

; MONTICELLO, MN ; BECKER, MN ; BIG LAKE, MN

[REDACTED]

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 9:38 AM  
**To:** Staff, CAO (PUC)  
**Cc:** Renier, Doug (COMM); dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice-2018-04-29T18:50:30- Monticello, Becker, Big Lake

**Categories:** Green Category

### Power Restored - Monticello, Becker, Big Lake

---

**From:** Lothert, Andrew D  
**Sent:** Sunday, April 29, 2018 6:51 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-04-29T18:50:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 886  
**Time Zone:** CST  
**Start Date Time:**  
4/29/2018 15:53  
**End Date Time:**  
4/29/2018 18:46  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Line down across [REDACTED]  
all customers restored

. Wire back up and

**Follow Up Comments:**

**Communities:**

; MONTICELLO, MN ; BECKER, MN ; BIG LAKE, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 9:39 AM  
**To:** Staff, CAO (PUC)  
**Cc:** dl Customer Advocate Team; Renier, Doug (COMM)  
**Subject:** FW: [REDACTED] First  
Outage Notice-2018-04-30T07:48:53

**Categories:** Green Category

Power Outage - COLD SPRING, MN ; SARTELL, MN

---

**From:** Tate, Bryan M  
**Sent:** Monday, April 30, 2018 7:49 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-04-30T07:48:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** CDRING First Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 2938 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 4/30/2018 [REDACTED] 07:39 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

PUBLIC DOCUMENT  
IC DATA HAS BEEN EXCISED  
Crews patrolling

TRANSMISSION outage between [REDACTED]  
between [REDACTED] Storms in the area.

**Follow Up Comments:**

**Communities:**

; COLD SPRING, MN ; SARTELL, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 9:39 AM  
**To:** Staff, CAO (PUC)  
**Cc:** Renier, Doug (COMM); dl Customer Advocate Team  
**Subject:** FW: [REDACTED]  
[REDACTED] Outage Notice-2018-04-30T08:02:44

**Categories:** Green Category

Update; ALBANY, MN ; AVON, MN ; HOLDINGFORD, MN; COLD SPRING, MN ; SARTELL, MN

---

**From:** Tate, Bryan M  
**Sent:** Monday, April 30, 2018 8:03 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-04-30T08:02:44

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 2938  
**Time Zone:** CST  
**Start Date Time:** 4/30/2018 07:39  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

PUBLIC DOCUMENT  
PUBLIC DATA HAS BEEN EXCISED

Transmission Outage. Wires down [REDACTED] near [REDACTED]  
[REDACTED]...police and fire standing by. Crews en route.

**Follow Up Comments:**

**Communities:**

; ALBANY, MN ; AVON, MN ; HOLDINGFORD, MN; COLD SPRING, MN ;  
SARTELL, MN

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 9:40 AM  
**To:** Staff, CAO (PUC)  
**Cc:** Renier, Doug (COMM); dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third  
Outage Notice-2018-04-30T08:45:51

**Categories:** Green Category

Update COLD SPRING, MN ; SARTELL, MN

---

**From:** Tate, Bryan M  
**Sent:** Monday, April 30, 2018 8:46 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-04-30T08:45:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Third Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice  
**Customers Affected:** 2938  
**Time Zone:** CST  
**Start Date Time:** 4/30/2018 07:39  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Transmission Outage. Wires down [REDACTED] BEEN EXCISED

**Follow Up Comments:**

Transmission sectionalized 69kV line. At 0838 brought online [REDACTED]  
2025 customers. At 0838 brought online [REDACTED] 114 customers.  
[REDACTED] still out and will need to sectionalize distribution, so 798  
customers remain out.

**Communities:**

; COLD SPRING, MN ; SARTELL, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 9:41 AM  
**To:** Staff, CAO (PUC)  
**Cc:** Renier, Doug (COMM); dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final  
Outage Notice-2018-04-30T09:17:51

**Categories:** Green Category

Power Restored- ; Cold Spring, Richmond

---

**From:** Tate, Bryan M  
**Sent:** Monday, April 30, 2018 9:18 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-30T09:17:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 2938  
**Time Zone:** CST  
**Start Date Time:** 4/30/2018 07:39  
**End Date Time:** 4/30/2018 09:07  
**Duration:** 1:28  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Transmission Outage. Wires down [REDACTED] BEEN EXCISED

**Follow Up Comments:**

Transmission sectionalized 69kV line. At 0838 brought online [REDACTED] 2025 customers. At 0838 brought online [REDACTED] 114 customers. [REDACTED] sectionalized at field reclosers and 566 brought online. Remaining 232 customers will be offline until pole and wires are put back to normal. [REDACTED].

**Communities:**

[REDACTED]  
; COLD SPRING, MN ; RICHMOND, MN  
[REDACTED]

**Major** [REDACTED]  
[REDACTED]  
[REDACTED]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 1:52 PM  
**To:** Staff, CAO (PUC)  
**Cc:** Renier, Doug (COMM); dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-04-30T10:32:10- Multiple

**Categories:** Green Category

Power Outage - GREENFIELD, MN ; MEDINA, MN ; ROCKFORD, MN ; MAPLE PLAIN, MN ; HAMEL, MN ; CORCORAN, MN ; INDEPENDENCE, MN ; LORETTO, MN; BUFFALO, MN ; GREENFIELD, MN ; LORETTO, MN ; ROCKFORD, MN

---

**From:** Plumbo, Michael F  
**Sent:** Monday, April 30, 2018 10:32 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-04-30T10:32:10

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 1808 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 4/30/2018 [REDACTED] 09:58 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

Unknown Transmission Event

**Follow Up Comments:**

**Communities:**

; GREENFIELD, MN ; MEDINA, MN ; ROCKFORD, MN ; MAPLE PLAIN, MN ;  
HAMEL, MN ; CORCORAN, MN ; INDEPENDENCE, MN ; LORETTO, MN ;  
BUFFALO, MN ; GREENFIELD, MN ; LORETTO, MN ; ROCKFORD, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 1:54 PM  
**To:** Staff, CAO (PUC)  
**Cc:** Renier, Doug (COMM); dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-04-30T12:15:14- Multiple

**Categories:** Green Category

Power Restored - ; GREENFIELD, MN ; MEDINA, MN ; ROCKFORD, MN ; MAPLE PLAIN, MN ; HAMEL, MN ; CORCORAN, MN ; INDEPENDENCE, MN ; LORETTO, MN

---

**From:** Plumbo, Michael F  
**Sent:** Monday, April 30, 2018 12:15 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-04-30T12:15:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

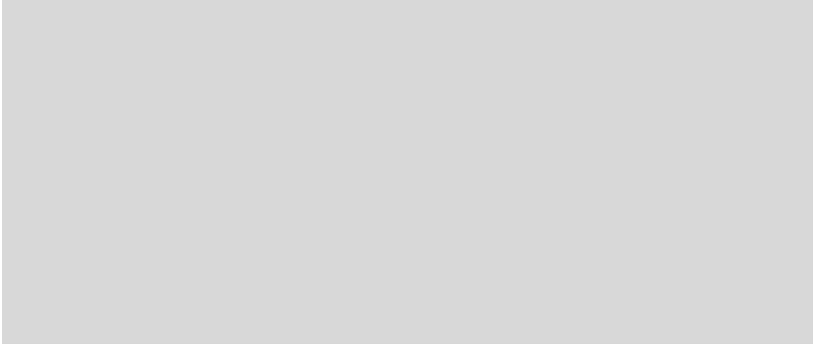
---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 710  
**Time Zone:** CST  
**Start Date Time:** 4/30/2018 09:58  
**End Date Time:** 4/30/2018 11:35  
**Duration:** 1:37  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler:(612) 337-2369  
**State:** MN  
**Outage Cause:**

TRANSMISSION EVENT



**Follow Up Comments:**



**Communities:**

; GREENFIELD, MN ; MEDINA, MN ; ROCKFORD, MN ; MAPLE PLAIN, MN ;  
HAMEL, MN ; CORCORAN, MN ; INDEPENDENCE, MN ; LORETTO, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, April 30, 2018 1:53 PM  
**To:** Staff, CAO (PUC)  
**Cc:** Renier, Doug (COMM); dl Customer Advocate Team  
**Subject:** [REDACTED] Final Outage Notice-2018-04-30T12:24:48- Multiple

**Categories:** Green Category

Power Restored - GREENFIELD, MN ; LORETTO, MN ; ROCKFORD, MN

---

**From:** Plumbo, Michael F  
**Sent:** Monday, April 30, 2018 12:25 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-04-30T12:24:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1098  
**Time Zone:** CST  
**Start Date Time:** 4/30/2018 09:58  
**End Date Time:** 4/30/2018 12:18  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

TRANSMISSION EVENT

**Follow Up Comments:**

**Communities:**

; BUFFALO, MN ; GREENFIELD, MN ; LORETTO, MN ; ROCKFORD, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 02, 2018 8:39 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/2/18 - Various Communities

Power outage - Waconia, Chaska, Watertown, Wayzata, Watertown Twp, Saint Bonifacius, Minnetrista, Cologne, Excelsior & Victoria.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, May 02, 2018 12:04 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-02T00:04:09

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2841  
**Time Zone:** CST  
**Start Date Time:** 5/1/2018 23:54  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
UNKNOWN  
[Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; WACONIA, MN ; CHASKA, MN ; WATERTOWN, MN ; WAYZATA, MN ;  
WATERTOWN TWP, MN ; SAINT BONIFACIUS, MN ; MINNETRISTA, MN ;  
COLOGNE, MN ; EXCELSIOR, MN ; VICTORIA, MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 02, 2018 8:39 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 5/2/18 - Various Communities - UPDATE

Power outage - Waconia, Chaska, Watertown, Wayzata, Watertown Twp, Saint Bonifacius, Minnetrista, Cologne, Excelsior & Victoria – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, May 02, 2018 12:56 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-02T00:56:25

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 2841  
**Time Zone:** CST  
**Start Date Time:** 5/2/2018 23:54

**End Date Time:**

[REDACTED]

**Duration:**

NaN

**Alert Contact:**

[REDACTED]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

UNKNOWN

[REDACTED]

**Follow Up Comments:**

TROUBLEMEN PATROLLING FEEDER.

[REDACTED]

**Communities:**

; WACONIA, MN ; CHASKA, MN ; WATERTOWN, MN ; WAYZATA, MN ;  
WATERTOWN TWP, MN ; SAINT BONIFACIUS, MN ; MINNETRISTA, MN ;  
COLOGNE, MN ; EXCELSIOR, MN ; VICTORIA, MN

[REDACTED]

**Major Customers:**

[REDACTED]



## Sweet, Lynnette M

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 02, 2018 8:40 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 5/2/18 - Various Communities - UPDATE

Power outage - Waconia, Chaska, Watertown, Wayzata, Watertown Twp, Saint Bonifacius, Minnetrista, Cologne, Excelsior & Victoria – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, May 02, 2018 2:26 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-05-02T02:25:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:**

**Alert Count:** Third Outage Notice

**Customers Affected:** 1428

**Time Zone:** CST

**Start Date Time:**

5/1/2018

23:54

**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**  
PATROLLING FEEDER

**Communities:**

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 02, 2018 8:45 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Fourth Outage Notice - 5/2/18 - Various Communities - UPDATE

Power outage - Waconia, Chaska, Watertown, Wayzata, Watertown Twp, Saint Bonifacius, Minnetrista, Cologne, Excelsior & Victoria – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, May 02, 2018 5:24 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Fourth Outage Notice-2018-05-02T05:23:49

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Fourth Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fourth Outage Notice  
**Customers Affected:** 698  
**Time Zone:** CST  
**Start Date Time:** 5/1/2018 23:54

**End Date Time:**

[REDACTED]

**Duration:**

NaN

**Alert Contact:**

[REDACTED]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

TOP OF POLE BURNED UP JUST [REDACTED] . WATER SURROUNDING POLE.

**Follow Up Comments:**

WILL BE CUTTING OPEN JUMPERS [REDACTED] .

**Communities:**

; WACONIA, MN ; CHASKA, MN ; WATERTOWN, MN ; WAYZATA, MN ; WATERTOWN TWP, MN ; SAINT BONIFACIUS, MN ; MINNETRISTA, MN ; COLOGNE, MN ; EXCELSIOR, MN ; VICTORIA, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 02, 2018 8:46 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Fifth Outage Notice - 5/2/18 - Various Communities - UPDATE

Power outage - Waconia, Chaska, Watertown, Wayzata, Watertown Twp, Saint Bonifacius, Minnetrista, Cologne, Excelsior & Victoria – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Wednesday, May 02, 2018 6:59 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Fifth Outage Notice-2018-05-02T06:59:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fifth Outage Notice  
**Customers Affected:** 40  
**Time Zone:** CST  
**Start Date Time:** 5/2/2018 06:56

**End Date Time:**

[Redacted]

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

40 customer remain out until repairs are made

[Redacted]

**Communities:**

; WACONIA, MN ; CHASKA, MN ; WATERTOWN, MN ; WAYZATA, MN ;  
WATERTOWN TWP, MN ; SAINT BONIFACIUS, MN ; MINNETRISTA, MN ;  
COLOGNE, MN ; EXCELSIOR, MN ; VICTORIA, MN

[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 02, 2018 9:28 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/2/18 - Various Communities - POWER RESTORED

Power outage - Waconia, Chaska, Watertown, Wayzata, Watertown Twp, Saint Bonifacius, Minnetrista, Cologne, Excelsior & Victoria – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Wednesday, May 02, 2018 9:25 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-02T09:25:07

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 40  
**Time Zone:** CST  
**Start Date Time:** 5/2/2018 09:18

**End Date Time:**

[Redacted]

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

Crew on site making repairs 40 customer out until repairs made | ERT 15:00

[Redacted]

**Communities:**

; WACONIA, MN ; CHASKA, MN ; WATERTOWN, MN ; WAYZATA, MN ;  
WATERTOWN TWP, MN ; SAINT BONIFACIUS, MN ; MINNETRISTA, MN ;  
COLOGNE, MN ; EXCELSIOR, MN ; VICTORIA, MN

[Redacted]

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 02, 2018 8:34 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 5/2/18 - Burnsville

Power outage – Burnsville.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, May 02, 2018 3:04 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-05-02T03:03:45

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1101  
**Time Zone:** CST  
**Start Date Time:** 5/2/2018 02:57  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**  
TROUBLEMEN IN ROUTE

**Communities:**  
; BURNSVILLE, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 02, 2018 8:35 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice - 5/2/18 - Burnsville - UPDATE

Power outage – Burnsville – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, May 02, 2018 3:57 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-05-02T03:56:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 1101  
**Time Zone:** CST  
**Start Date Time:** 5/2/2018 02:57  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

[REDACTED]

**Follow Up Comments:**  
PATROLLING FEEDER

[REDACTED]

**Communities:**  
; BURNSVILLE, MN

[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 02, 2018 8:36 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/2/18 - Burnsville - POWER RESTORED

Power outage – Burnsville – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, May 02, 2018 4:07 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-02T04:06:33

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] 063-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1101  
**Time Zone:** CST  
**Start Date Time:**  
5/2/2018 02:57  
**End Date Time:**  
5/2/2018 03:59

**Duration:** 1:2

**Alert Contact:**

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**

**Communities:**  
; BURNSVILLE, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 02, 2018 4:40 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/2/18 - Farmington, Randolph & Saint Joseph

Power outage - Farmington, Randolph & Saint Joseph.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Klemz, Keith R  
**Sent:** Wednesday, May 02, 2018 4:38 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-05-02T16:37:45

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2139  
**Time Zone:** CST  
**Start Date Time:** 5/2/2018 16:28  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
[Redacted]

Follow Up Comments:  
TECH ON THE WAY  
[Redacted]

Communities:  
; FARMINGTON, MN ; RANDOLPH, MN ; SAINT JOSEPH, MN  
[Redacted]

Major Customers:  
[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 03, 2018 8:02 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/2/18 - Farmington, Randolph & Saint Joseph - POWER RESTORED

Power outage - Farmington, Randolph & Saint Joseph – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** McCollum, Michael L  
**Sent:** Wednesday, May 02, 2018 6:00 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-05-02T17:59:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Final Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 2139 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
5/2/2018 [REDACTED] 16:28 [REDACTED]  
**End Date Time:**  
5/2/2018 [REDACTED] 17:45 [REDACTED]

**Duration:** 1:17

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
DEFECTIVE HEAD END CABLE  
[REDACTED]

**Follow Up Comments:**  
100 % RESTORED VIA SWITCHING TO [REDACTED]  
[REDACTED]

**Communities:**  
; FARMINGTON, MN ; RANDOLPH, MN ; SAINT JOSEPH, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 07, 2018 10:22 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/5/18 -Various Communities

Power outage - Greenfield, Medina, Rockford, Maple Plain, Hamel, Corcoran, Independence, Loretto & Buffalo.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Saturday, May 05, 2018 6:07 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-05-05T18:07:16

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1808  
**Time Zone:** CST  
**Start Date Time:** 5/5/2018 17:36  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**  
transmission out to sub patrol starting  
[Redacted]

**Follow Up Comments:**  
[Redacted]

**Communities:**  
; GREENFIELD, MN ; MEDINA, MN ; ROCKFORD, MN ; MAPLE PLAIN, MN ;  
HAMEL, MN ; CORCORAN, MN ; INDEPENDENCE, MN ; LORETTO, MN;  
BUFFALO, MN ; GREENFIELD, MN ; LORETTO, MN ; ROCKFORD, MN  
[Redacted]

**Major Customers:**  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 07, 2018 10:22 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 5/5/18 - Various Communities - POWER RESTORED

Power outage - Greenfield, Medina, Rockford, Maple Plain, Hamel, Corcoran, Independence, Loretto & Buffalo – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Saturday, May 05, 2018 7:20 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-05T19:19:58

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1808 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**

5/5/2018

17:37

**End Date Time:**

5/5/2018

19:09

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

substation issue per tso  
[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; GREENFIELD, MN ; MEDINA, MN ; ROCKFORD, MN ; MAPLE PLAIN, MN ;  
HAMEL, MN ; CORCORAN, MN ; INDEPENDENCE, MN ; LORETTO, MN;  
BUFFALO, MN ; GREENFIELD, MN ; LORETTO, MN ; ROCKFORD, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 08, 2018 3:35 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/8/18 - Saint Cloud & Sauk Rapids

Power outage - Saint Cloud & Sauk Rapids.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Tuesday, May 08, 2018 3:33 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-08T15:32:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1580  
**Time Zone:** CST  
**Start Date Time:** 5/8/2018 15:14  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
pole fire [REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; SAINT CLOUD, MN ; SAUK RAPIDS, MN

**Major Customers:**  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 09, 2018 7:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 5/8/18 - Saint Cloud & Sauk Rapids - UPDATE

Power outage - Saint Cloud & Sauk Rapids – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Tuesday, May 08, 2018 4:54 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-08T16:53:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 1580  
**Time Zone:** CST  
**Start Date Time:** 5/8/2018 15:14  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Pole fire at [Redacted]

**Follow Up Comments:**

at 1605 we closed breaker all the way up the the [Redacted] brining on 1027 customers, then at [Redacted] [Redacted] ringing on 34 customers. 510 customers will remain out until pole is changed out. This was a double circuited pole.

**Communities:**

; SAINT CLOUD, MN ; SAUK RAPIDS, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 09, 2018 7:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/8/18 - Saint Cloud & Sauk Rapids - POWER RESTORED

Power outage - Saint Cloud & Sauk Rapids – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Tuesday, May 08, 2018 5:14 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-08T17:11:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1580 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/8/2018 [REDACTED] 15:14 [REDACTED]  
**End Date Time:**

5/8/2018

17:03

Duration: 1:49

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Pole fire at [REDACTED]

**Follow Up Comments:**

at 1703 closed [REDACTED] restoring all customers. Crew was able to float line at the pole.

**Communities:**

; SAINT CLOUD, MN ; SAUK RAPIDS, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 10, 2018 8:40 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/9/18 - Various Communities

Power outage - White Bear Lk, Blaine, Centerville, Grant, Hugo, Lino Lakes, Saint Paul & Stillwater.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Gelbmann, Gregory J  
**Sent:** Wednesday, May 09, 2018 8:22 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-05-09T20:22:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 6222  
**Time Zone:** CST  
**Start Date Time:** 5/9/2018 20:14  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
unknown

**Follow Up Comments:**  
troubleman in route

**Communities:**  
; WHITE BEAR LK, MN ; BLAINE, MN ; CENTERVILLE, MN ; GRANT, MN ;  
HUGO, MN ; LINO LAKES, MN ; SAINT PAUL, MN ; STILLWATER, MN ;  
WHITE BEAR LAKE, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 10, 2018 8:40 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice - 5/9/18 - Various Communities - UPDATE

Power outage - White Bear Lk, Blaine, Centerville, Grant, Hugo, Lino Lakes, Saint Paul & Stillwater – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Wednesday, May 09, 2018 9:09 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-09T21:09:16

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** ME

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Second Outage Notice

**Customers Affected:** 6222

**Time Zone:** CST

**Start Date Time:**

5/9/2018

20:04

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
pole fire [REDACTED]

**Follow Up Comments:**  
trouble isolating burnt pole

**Communities:**  
; WHITE BEAR LK, MN ; BLAINE, MN ; CENTERVILLE, MN ; GRANT, MN ;  
HUGO, MN ; LINO LAKES, MN ; SAINT PAUL, MN ; STILLWATER, MN ;  
WHITE BEAR LAKE, MN

**Major Customers:**  
NA



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 10, 2018 8:41 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 5/9/18 - Various Communities - UPDATE

Power outage - White Bear Lk, Blaine, Centerville, Grant, Hugo, Lino Lakes, Saint Paul & Stillwater – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Wednesday, May 09, 2018 10:56 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Third Outage Notice-2018-05-09T22:56:05

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** ME

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Third Outage Notice

**Customers Affected:** 6222

**Time Zone:** CST

**Start Date Time:**

5/9/2018

22:52

**End Date Time:**

5/9/2018

22:45

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

pole fire  
[REDACTED]

**Follow Up Comments:**

trbl cut jumper to ISO burnt pole and closed [REDACTED] tie picking up 3,49 custs.  
[REDACTED]

**Communities:**

; WHITE BEAR LK, MN ; BLAINE, MN ; CENTERVILLE, MN ; GRANT, MN ; HUGO, MN ; LINO LAKES, MN ; SAINT PAUL, MN ; STILLWATER, MN ; WHITE BEAR LAKE, MN  
[REDACTED]

**Major Customers:**

na  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 10, 2018 8:42 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Fourth Outage Notice - 5/9/18 - Various Communities - UPDATE

Power outage - White Bear Lk, Blaine, Centerville, Grant, Hugo, Lino Lakes, Saint Paul & Stillwater – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Wednesday, May 09, 2018 11:29 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Fourth Outage Notice-2018-05-09T23:29:18

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** ME

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Fourth Outage Notice

**Customers Affected:** 6222

**Time Zone:** CST

**Start Date Time:**

5/9/2018

20:14

**End Date Time:**

5/9/2018

23:12

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

pole fire [REDACTED]

**Follow Up Comments:**

cut jumper to [REDACTED], close [REDACTED]  
[REDACTED] picked up 3,035 custs., 14 cust. to remain out till pole is replaced

**Communities:**

; WHITE BEAR LK, MN ; BLAINE, MN ; CENTERVILLE, MN ; GRANT, MN ;  
HUGO, MN ; LINO LAKES, MN ; SAINT PAUL, MN ; STILLWATER, MN ;  
WHITE BEAR LAKE, MN

**Major Customers:**

na

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 10, 2018 3:28 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-05-10T15:24:14 - Various Communities - POWER RESTORED

Power outage - White Bear Lk, Blaine, Centerville, Grant, Hugo, Lino Lakes, Saint Paul & Stillwater – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Gubash Jr, Joseph M  
**Sent:** Thursday, May 10, 2018 3:24 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-05-10T15:24:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 6222  
**Time Zone:** CST  
**Start Date Time:**  
5/9/2018 20:14  
**End Date Time:**  
5/10/2018 12:15

**Duration:** 16:1

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
POLE FIRE [REDACTED]

**Follow Up Comments:**  
100% restored 5/10/2018 @ 1215

**Communities:**  
; WHITE BEAR LK, MN ; BLAINE, MN ; CENTERVILLE, MN ; GRANT, MN ;  
HUGO, MN ; LINO LAKES, MN ; SAINT PAUL, MN ; STILLWATER, MN ;  
WHITE BEAR LAKE, MN

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 14, 2018 8:24 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 5/12/18 - Edina

Power outage – Edina

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Knutson, David A  
**Sent:** Saturday, May 12, 2018 9:27 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-05-12T09:26:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 2043 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/12/2018 [REDACTED] 09:19 [REDACTED]  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at this time. Trouble on the way

**Follow Up Comments:**

**Communities:**  
; EDINA, MN

**Major Customers:**  
none



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 14, 2018 8:25 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Third Outage Notice - 5/12/18 - Edina - UPDATE

Power outage – Edina – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Knutson, David A  
**Sent:** Saturday, May 12, 2018 12:37 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Third Outage Notice-2018-05-12T12:36:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -Third Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 20  
**Time Zone:** CST  
**Start Date Time:**  
5/12/2018 09:19  
**End Date Time:**  
5/12/2018 12:33

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Tree fell on feeder  
[REDACTED]

**Follow Up Comments:**

Tree crew and O/H crews have taken clearance and are working to remove tree and restore power.  
[REDACTED]

**Communities:**

; EDINA, MN  
[REDACTED]

**Major Customers:**

none  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 14, 2018 8:26 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 5/12/18 - Edina - POWER RESTORED

Power outage – Edina – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Knutson, David A  
**Sent:** Saturday, May 12, 2018 4:16 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-05-12T16:16:16

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 20  
**Time Zone:** CST  
**Start Date Time:**  
5/12/2018 09:09  
**End Date Time:**  
5/12/2018 15:50

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

tree fell on feeder  
[REDACTED]

**Follow Up Comments:**

O/H crews finished putting wire back up. All should be back on as of 15:50.  
[REDACTED]

**Communities:**

; EDINA, MN  
[REDACTED]

**Major Customers:**

none  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 16, 2018 1:50 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice - 5/16/18 - Independence, Mound, Minnetrista, Medina & Maple Plain

Power outage - Independence, Mound, Minnetrista, Medina & Maple Plain.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Cedar, Daren A  
**Sent:** Wednesday, May 16, 2018 1:46 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-05-16T13:45:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1454  
**Time Zone:** CST  
**Start Date Time:** 5/16/2018 13:43  
**End Date Time:**

[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**

**Communities:**  
; INDEPENDENCE, MN ; MOUND, MN ; MINNETRISTA, MN ; MEDINA, MN ;  
MAPLE PLAIN, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 16, 2018 3:09 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 5/16/18 - Independence, Mound, Minnetrista, Medina & Maple Plain - UPDATE

Power outage - Independence, Mound, Minnetrista, Medina & Maple Plain – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Wednesday, May 16, 2018 2:51 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-05-16T14:50:40

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 1454  
**Time Zone:** CST  
**Start Date Time:** 5/16/2018 13:37  
**End Date Time:**

5/16/2018

14:38

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
POLE FIRE

Follow Up Comments:  
1219 CUSTOMERS RESTORED @ 14:38.... STILL WORKING TO RESTORE THE REMAINING CUSTOMERS

Communities:  
; INDEPENDENCE, MN ; MOUND, MN ; MINNETRISTA, MN ; MEDINA, MN ; MAPLE PLAIN, MN

Major Customers:  
NONE



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 17, 2018 7:40 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Third Outage Notice - 5/16/18 - Independence, Mound, Minnetrista, Medina & Maple Plain - UPDATE

Power outage - Independence, Mound, Minnetrista, Medina & Maple Plain – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Wednesday, May 16, 2018 5:16 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Third Outage Notice-2018-05-16T17:15:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 41  
**Time Zone:** CST  
**Start Date Time:** 5/16/2018 17:10  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
POLE FIRE BROKEN CUTOUT

**Follow Up Comments:**  
CREW WORKING

**Communities:**  
; INDEPENDENCE, MN ; MOUND, MN ; MINNETRISTA, MN ; MEDINA, MN ;  
MAPLE PLAIN, MN

**Major Customers:**  
none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 17, 2018 7:41 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 5/16/18 - Independence, Mound, Minnetrista, Medina & Maple Plain - POWER RESTORED

Power outage - Independence, Mound, Minnetrista, Medina & Maple Plain - power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Timothy K  
**Sent:** Wednesday, May 16, 2018 5:58 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-16T17:58:04

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 41  
**Time Zone:** CST  
**Start Date Time:**  
5/16/2018 13:37  
**End Date Time:**  
5/16/2018 17:47

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

BROKEN SOLID BLADE DISC. CAUSING POLE FIRE  
[REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; INDEPENDENCE, MN ; MOUND, MN ; MINNETRISTA, MN ; MEDINA, MN ;  
MAPLE PLAIN, MN  
[REDACTED]

**Major Customers:**

NONE  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 17, 2018 7:46 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/16/18 - Hutchinson, Lester Prairie, Silver Lake & Winsted

Power outage - Hutchinson, Lester Prairie, Silver Lake & Winsted.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, May 16, 2018 6:47 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-16T18:47:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 690  
**Time Zone:** CST  
**Start Date Time:** 5/16/2018 18:39  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**  
TROUBLEMAN IN ROUTE.

**Communities:**  
; HUTCHINSON, MN ; LESTER PRAIRIE, MN ; SILVER LAKE, MN ; WINSTED, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 17, 2018 7:47 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 5/16/18 - Hutchinson, Lester Prairie, Silver Lake & Winsted - UPDATE

Power outage - Hutchinson, Lester Prairie, Silver Lake & Winsted – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, May 16, 2018 7:28 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-16T19:28:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** LSP-LESTER PRAIRIE-022-Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 690  
**Time Zone:** CST  
**Start Date Time:** 5/16/2018 19:26  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
CENTER PHASE BURNED DOWN AT [Redacted]

Follow Up Comments:  
TROUBLEMAN ON SITE AND CREW IN ROUTE TO ASSIST.

Communities:  
; HUTCHINSON, MN ; LESTER PRAIRIE, MN ; SILVER LAKE, MN ; WINSTED,  
MN

Major Customers:  
NONE.



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 17, 2018 7:48 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/16/18 - Hutchinson, Lester Prairie, Silver Lake & Winsted - POWER RESTORED

Power outage - Hutchinson, Lester Prairie, Silver Lake & Winsted – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, May 16, 2018 8:34 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-16T20:33:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 690 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
5/16/2018 [REDACTED] 18:31 [REDACTED]  
**End Date Time:**  
5/16/2018 [REDACTED] 20:29 [REDACTED]

**Duration:** 1:58

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
C PHASE DOWN AT [REDACTED]

**Follow Up Comments:**  
CREW REPAIRED DOWN C PHASE. [REDACTED] CLOSED AT 20:29

**Communities:**  
; HUTCHINSON, MN ; LESTER PRAIRIE, MN ; SILVER LAKE, MN ; WINSTED, MN

**Major Customers:**  
NONE.

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, May 18, 2018 11:58 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 5/18/18 - Farmington

Power outage – Farmington.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Moriarty, Michael P  
**Sent:** Friday, May 18, 2018 11:57 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-05-18T11:56:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 984  
**Time Zone:** CST  
**Start Date Time:**  
5/18/2018 11:54  
**End Date Time:**  
[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
Trouble enroute  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; FARMINGTON, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, May 18, 2018 12:30 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Second Outage Notice - 5/18/18 - Farmington - UPDATE

Power outage – Farmington – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Moriarty, Michael P  
**Sent:** Friday, May 18, 2018 12:12 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-18T12:12:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 984  
**Time Zone:** CST  
**Start Date Time:** 5/18/2018 11:52  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**

Wire down at the [REDACTED]

**Follow Up Comments:**

Trouble currently isolating downed conductor.

**Communities:**

; FARMINGTON, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, May 18, 2018 3:38 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] 062-Final Outage Notice - 5/18/18 - Farmington - POWER RESTORED

Power outage – Farmington – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Moriarty, Michael P  
**Sent:** Friday, May 18, 2018 3:17 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-05-18T15:16:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 984  
**Time Zone:** CST  
**Start Date Time:** 5/18/2018 11:52  
**End Date Time:**

5/18/2018

12:22

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

Wire down at the intersection of [REDACTED]

**Follow Up Comments:**

Closed [REDACTED] at 12:22 picking up 12 customers. Closed [REDACTED] at 12:23 picking up 974 customers. All customers restored via switching. Crew to repair B phase conductor.

**Communities:**

; FARMINGTON, MN

**Major Customers:**

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 21, 2018 8:12 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] First Outage Notice - 5/19/18 - Excelsior, Minnetonka, Shorewood & Deephaven

Power outage - Excelsior, Minnetonka, Shorewood & Deephaven.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Saturday, May 19, 2018 5:25 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-05-19T17:25:27

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1419  
**Time Zone:** CST  
**Start Date Time:** 5/19/2018 17:19  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Unknow  
[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; EXCELSIOR, MN ; MINNETONKA, MN ; SHOREWOOD, MN ; DEEPHAVEN, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 21, 2018 8:13 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice - 5/19/18 - Excelsior, Minnetonka, Shorewood & Deephaven - UPDATE

Power outage - Excelsior, Minnetonka, Shorewood & Deephaven – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Saturday, May 19, 2018 6:40 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-05-19T18:40:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 1416  
**Time Zone:** CST  
**Start Date Time:** 5/19/2018 18:11  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Tree fell on Primary wire Down and Broken pole 45ft [Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; EXCELSIOR, MN ; MINNETONKA, MN ; SHOREWOOD, MN ; DEEPHAVEN, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 21, 2018 9:01 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/19/18 - Excelsior, Minnetonka, Shorewood & Deephaven - POWER RESTORED

Power outage - Excelsior, Minnetonka, Shorewood & Deephaven - power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Monday, May 21, 2018 8:57 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-21T08:56:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1416  
**Time Zone:** CST  
**Start Date Time:** 5/19/2018 17:19  
**End Date Time:**

5/19/2018

22:03

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
Tree fell on Feeder Broke Pole  
[REDACTED]

Follow Up Comments:  
Revised update on Final Notice  
[REDACTED]

Communities:  
; EXCELSIOR, MN ; MINNETONKA, MN ; SHOREWOOD, MN ; DEEPHAVEN, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 21, 2018 8:17 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice - 5/19/18 - Minneapolis

Power outage – Minneapolis.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Saturday, May 19, 2018 6:42 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-05-19T18:42:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2558  
**Time Zone:** CST  
**Start Date Time:** 5/19/2018 18:05  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Wire Down at [REDACTED]

**Follow Up Comments:**

**Communities:**  
; MINNEAPOLIS, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 21, 2018 8:18 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 5/19/18 - Minneapolis - POWER RESTORED

Power outage – Minneapolis – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Saturday, May 19, 2018 7:18 PM  
**To:** dl Electric Outage MW Notification  
[REDACTED] Final Outage Notice-2018-05-19T19:17:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Final Outage Notice

**Customers Affected:** 2558

**Time Zone:** CST

**Start Date Time:**

5/19/2018

18:04

**End Date Time:**

5/19/2018

19:05

**Duration:** 1:1

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
TREE [REDACTED] DOWN,,, REPAIRED PERMANENT

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; MINNEAPOLIS, MN

**Major Customers:**  
none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 24, 2018 1:20 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/24/18 - Wayzata, Long Lake, Minnetonka, Orono & Plymouth

Power outage - Wayzata, Long Lake, Minnetonka, Orono & Plymouth.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Thursday, May 24, 2018 1:11 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-24T13:10:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1516  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 12:58  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at this time  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; WAYZATA, MN ; LONG LAKE, MN ; MINNETONKA, MN ; ORONO, MN ;  
PLYMOUTH, MN  
[REDACTED]

**Major Customers:**  
NONE  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 24, 2018 2:04 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 5/24/18 - Wayzata, Long Lake, Minnetonka, Orono & Plymouth - UPDATE

Power outage - Wayzata, Long Lake, Minnetonka, Orono & Plymouth – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, May 24, 2018 2:01 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-24T14:00:40

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 1516  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 12:58  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Troubleman are patrolling feeder, have found tree across feeder at [Redacted]  
[Redacted] currently working to remove tree

**Follow Up Comments:**

[Redacted]

**Communities:**

; WAYZATA, MN ; LONG LAKE, MN ; MINNETONKA, MN ; ORONO, MN ;  
PLYMOUTH, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 6:26 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-05-24T14:12:25- Power Restored

Power Restored- WAYZATA, MN ; LONG LAKE, MN ; MINNETONKA, MN ; ORONO, MN ; PLYMOUTH, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, May 24, 2018 2:12 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-24T14:12:25

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1516 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/24/2018 [REDACTED] 12:58 [REDACTED]  
**End Date Time:** 5/24/2018 [REDACTED] 14:07 [REDACTED]  
**Duration:** 1:9 [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

[REDACTED] tree fell on feeder. Troublemaker removed tree and all customers back in service

**Follow Up Comments:**

[REDACTED]

**Communities:**

; WAYZATA, MN ; LONG LAKE, MN ; MINNETONKA, MN ; ORONO, MN ; PLYMOUTH, MN

**Major Customers:**

none



**From:** [Guttormson, Allyson E](#)  
**To:** [Staff, CAO \(PUC\)](#); [Renier, Doug \(COMM\)](#)  
**Cc:** [dl Customer Advocate Team](#)  
**Subject:** FW: [REDACTED] First Outage Notice-2018-05-24T16:44:28  
**Date:** Friday, May 25, 2018 6:31:18 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)  
[image008.png](#)  
[image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)  
[image013.png](#)  
[image014.png](#)  
[image015.png](#)  
[image016.png](#)  
[image017.png](#)

---

**Power Outage-** ; DANUBE, MN; BELVIEW, MN ; REDWOOD FALLS, MN ; SACRED HEART, MN ; GRANITE FALLS, MN ; DELHI, MN; RENVILLE, MN

---

**From:** Tate, Bryan M  
**Sent:** Thursday, May 24, 2018 4:44 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-24T16:44:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:**  
dlelecoutntnot@xcelenergy.com  
**Subject:**  
[REDACTED] First Outage Notice  
**Region:**  
NT  
**Sub Station:**  
[REDACTED]  
**Feeder:**  
[REDACTED]  
[REDACTED]  
[REDACTED]  
**Alert Count:**  
First Outage Notice

**Customers Affected:**

1652

**Time Zone:**

CST

**Start Date Time:**

5/24/2018

16:28

**End Date Time:**

**Duration:**

NaN

**Alert Contact:**

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

Unknown. Crew dispatched to patrol transmission line.

**Follow Up Comments:**

At 1634 TSO sectionalized bringing on [REDACTED], 297 customers.

**Communities:**

; DANUBE, MN; BELVIEW, MN ; REDWOOD FALLS, MN ; SACRED HEART, MN ; GRANITE FALLS, MN ; DELHI, MN;  
RENVILLE, MN

**Major Customers:**

none

**From:** [Guttormson, Allyson E](#)  
**To:** [Staff, CAO \(PUC\); Renier, Doug \(COMM\)](#)  
**Cc:** [dl Customer Advocate Team](#)  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-05-24T17:50:36  
**Date:** Friday, May 25, 2018 6:32:39 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)  
[image008.png](#)  
[image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)  
[image013.png](#)  
[image014.png](#)  
[image015.png](#)  
[image016.png](#)

---

**Power Restored** - BELVIEW, MN ; REDWOOD FALLS, MN ; SACRED HEART, MN ; GRANITE FALLS, MN ; DELHI, MN; RENVILLE, MN

---

**From:** Tate, Bryan M  
**Sent:** Thursday, May 24, 2018 5:51 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-24T17:50:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:**  
dlelecoutntnot@xcelenergy.com  
**Subject:**  
[REDACTED] Final Outage Notice  
**Region:**  
NT  
**Sub Station:**  
[REDACTED]  
**Feeder:**  
[REDACTED]  
[REDACTED]  
**Alert Count:**  
Final Outage Notice  
**Customers Affected:**  
1355  
**Time Zone:**

CST

**Start Date Time:**

5/24/2018

16:28

**End Date Time:**

5/24/2018

17:30

**Duration:**

1:2

**Alert Contact:**

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause :**

At 5:30PM the fault was isolated and all customer load was restored. 3 downed structures due to storm were found between [REDACTED] Transmission notified.

**Follow Up Comments:**

[REDACTED] all restored as of 1730

**Communities:**

; BELVIEW, MN ; REDWOOD FALLS, MN ; SACRED HEART, MN ; GRANITE FALLS, MN ; DELHI, MN; RENVILLE, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 6:33 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-05-24T18:50:09

**Categories:** Green Category

Power Outage - LAKE WILSON, MN ; MAYER, MN ; NYA, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Thursday, May 24, 2018 7:02 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-24T18:50:09

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1202  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 18:43  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Unknown at this time

**Follow Up Comments:**

**Communities:**

; LAKE WILSON, MN ; MAYER, MN ; NYA, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 6:34 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-05-24T21:04:57

**Categories:** Green Category

Power Restored - LAKE WILSON, MN ; MAYER, MN ; NYA, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Thursday, May 24, 2018 9:11 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-24T21:04:57

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1202  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 18:35  
**End Date Time:** 5/24/2018 20:58  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Broken crossarm [REDACTED]

**Follow Up Comments:**

**Communities:**

; LAKE WILSON, MN ; MAYER, MN ; NYA, MN

**Major Customers:**

None



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 1:17 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-05-24T19:27:51

Power Outage - BURNSVILLE, MN ; SAVAGE, MN

---

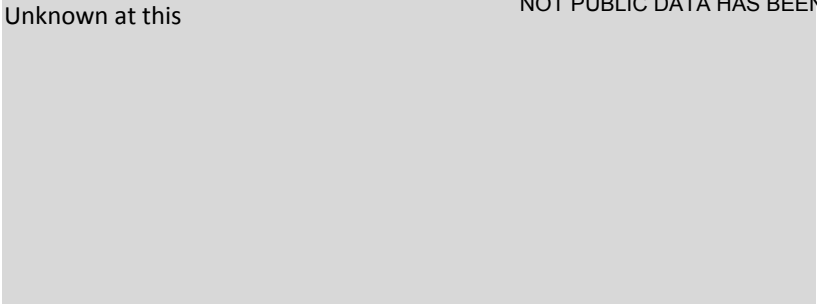
**From:** Calabretto, Curtis D  
**Sent:** Thursday, May 24, 2018 7:28 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-05-24T19:27:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1979  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 19:09  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Unknown at this



**Follow Up Comments:**



**Communities:**

; BURNSVILLE, MN ; SAVAGE, MN



**Major Customers:**

None



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 1:18 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-05-24T20:48:11

Update - BURNSVILLE, MN ; SAVAGE, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Thursday, May 24, 2018 8:48 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-05-24T20:48:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice [REDACTED]  
**Customers Affected:** 1979  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 19:09  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

8 feeder poles down [REDACTED] NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

Still patrolling and isolating

**Communities:**

; BURNSVILLE, MN ; SAVAGE, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 1:18 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice-2018-05-25T00:24:36

Update - BURNSVILLE, MN ; SAVAGE, MN

---

**From:** Plumbo, Michael F  
**Sent:** Friday, May 25, 2018 12:25 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-05-25T00:24:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---


**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Third Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice [REDACTED]  
**Customers Affected:** 72 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 5/25/2018 [REDACTED] 00:00 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

storm



**Follow Up Comments:**

crew working at outage



**Communities:**

; BURNSVILLE, MN ; SAVAGE, MN



**Major Customers:**

none



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, May 29, 2018 8:43 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice-2018-05-25T18:02:18 Power Restored

Power Restored- ; BURNSVILLE, MN ; SAVAGE, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Friday, May 25, 2018 6:02 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-25T18:02:18

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1979  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 19:09  
**End Date Time:** 5/25/2018 17:48  
**Duration:** 22:39  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

8 feeder poles broken along [REDACTED] EN EXCISED  
[REDACTED] final 36 customers restored at 1748, 3 [REDACTED] to remain out  
until rebuilt and customers have electricians make repairs on secondaries.

**Follow Up Comments:**

1898 restored at 2200 7/24/18....53 restored at 2220 7/24/18.....36  
restored at 1748 7/25/18

**Communities:**

; BURNSVILLE, MN ; SAVAGE, MN

**Major Customers:**

none



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 6:56 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-05-24T19:16:36

**Categories:** Green Category

Power Outage - DAYTON, MN ; OSSEO, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; ROGERS, MN ; CHAMPLIN, MN ;  
MAPLE GROVE, MN ; DAYTON, MN ; CHAMPLIN, MN

---

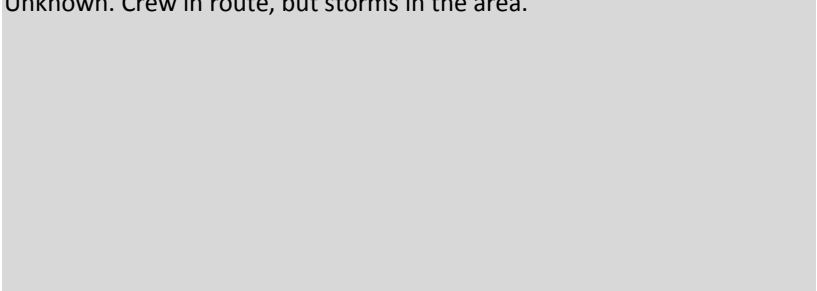
**From:** Tate, Bryan M  
**Sent:** Thursday, May 24, 2018 7:17 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-24T19:16:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1294  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 19:13  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Unknown. Crew in route, but storms in the area.



**Follow Up Comments:**



**Communities:**

; DAYTON, MN ; OSSEO, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; ROGERS, MN ; CHAMPLIN, MN ; MAPLE GROVE, MN ; DAYTON, MN ; CHAMPLIN, MN

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 6:56 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice-2018-05-24T19:42:53

**Categories:** Green Category

Update - DAYTON, MN ; OSSEO, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; ROGERS, MN ; CHAMPLIN, MN ; MAPLE GROVE, MN ; DAYTON, MN ; CHAMPLIN, MN

---

**From:** Tate, Bryan M  
**Sent:** Thursday, May 24, 2018 7:43 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-05-24T19:42:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Second Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 1286  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 19:13  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Unknown

**Follow Up Comments:**

At 1938 Closed breaker up to [REDACTED] bringing on 242 customers

**Communities:**

; DAYTON, MN ; OSSEO, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; ROGERS, MN ; CHAMPLIN, MN ; MAPLE GROVE, MN ; DAYTON, MN ; CHAMPLIN, MN

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 6:57 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice-2018-05-24T20:29:28

**Categories:** Green Category

Update - DAYTON, MN ; OSSEO, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; ROGERS, MN ; CHAMPLIN, MN ; MAPLE GROVE, MN ; DAYTON, MN ; CHAMPLIN, MN

---

**From:** Tate, Bryan M  
**Sent:** Thursday, May 24, 2018 8:30 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED]-Third Outage Notice-2018-05-24T20:29:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Third Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 1286  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 19:13  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Tree on line at [REDACTED] Tree removal in process.

**Follow Up Comments:**

At 1938 Closed breaker up to [REDACTED] bringing on 242 customers.

**Communities:**

; DAYTON, MN ; OSSEO, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; ROGERS, MN ; CHAMPLIN, MN ; MAPLE GROVE, MN ; DAYTON, MN ; CHAMPLIN, MN

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 6:57 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-05-24T20:50:46

**Categories:** Green Category

Power Restored - DAYTON, MN ; OSSEO, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; ROGERS, MN ; CHAMPLIN, MN ; MAPLE GROVE, MN ; DAYTON, MN ; CHAMPLIN, MN

---

**From:** Tate, Bryan M  
**Sent:** Thursday, May 24, 2018 8:51 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-05-24T20:50:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1286  
**Time Zone:** CST  
**Start Date Time:**  
5/24/2018 19:13  
**End Date Time:**  
5/24/2018 20:45  
**Duration:** 1:32  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**



**Follow Up Comments:**



**Communities:**

; DAYTON, MN ; OSSEO, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE,  
MN ; ROGERS, MN ; CHAMPLIN, MN ; MAPLE GROVE, MN ; DAYTON, MN ;  
CHAMPLIN, MN

**Major Customers:**





**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:05 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-05-24T19:48:53

**Categories:** Green Category

Power Outage- FALCON HEIGHTS, MN ; SAINT PAUL, MN

---

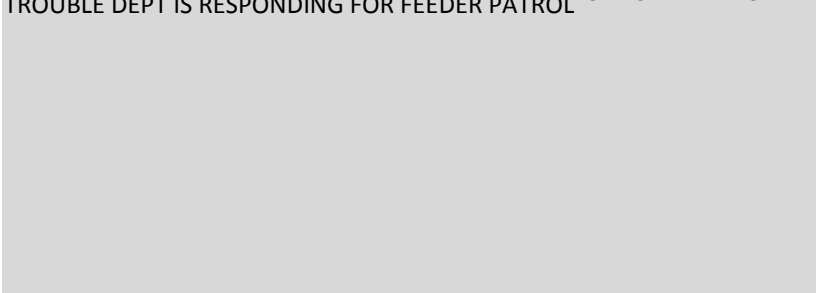
**From:** Gubash Jr, Joseph M  
**Sent:** Thursday, May 24, 2018 7:49 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-05-24T19:48:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 1780 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/24/2018 [REDACTED] 19:40 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

TROUBLE DEPT IS RESPONDING FOR FEEDER PATROL



**Follow Up Comments:**



**Communities:**

; FALCON HEIGHTS, MN ; SAINT PAUL, MN



**Major Customers:**

MN



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:06 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-05-24T22:18:08

**Categories:** Green Category

Power Restored - FALCON HEIGHTS, MN ; SAINT PAUL, MN

---

**From:** Aguirre, Peter  
**Sent:** Thursday, May 24, 2018 10:18 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-05-24T22:18:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1780  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 19:40  
**End Date Time:** 5/24/2018 21:53  
**Duration:** 2:13  
**Alert Contact:** Wishard, Don: (651) 229-2414  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

bad cable between [REDACTED]

[REDACTED] PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

referred to underground for repair

**Communities:**

; FALCON HEIGHTS, MN ; SAINT PAUL, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:07 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice-2018-05-24T20:04:39

**Categories:** Green Category

Power Outage - LAKE ELMO, MN ; OAK PARK HEIGHTS, MN ; STILLWATER, MN ; WOODBURY, MN ; AFTON, MN

---

**From:** Aguirre, Peter  
**Sent:** Thursday, May 24, 2018 8:05 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-05-24T20:04:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 4958  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 19:57  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** Wishard, Don: (651) 229-2414  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

unknown trbl on the way

**Follow Up Comments:**

**Communities:**

; LAKE ELMO, MN ; OAK PARK HEIGHTS, MN ; STILLWATER, MN ;  
WOODBURY, MN ; AFTON, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:07 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-05-24T21:04:00

**Categories:** Green Category

Power Restored - LAKE ELMO, MN ; OAK PARK HEIGHTS, MN ; STILLWATER, MN ; WOODBURY, MN ; AFTON, MN

---

**From:** Aguirre, Peter  
**Sent:** Thursday, May 24, 2018 9:04 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-05-24T21:04:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 4958  
**Time Zone:** CST  
**Start Date Time:**  
5/24/2018 19:57  
**End Date Time:**  
5/24/2018 20:58  
**Duration:** 1:1  
**Alert Contact:** Wishard, Don: (651) 229-2414  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

trees on feeder [REDACTED], trbl removed feeder back in all  
customers



**Follow Up Comments:**

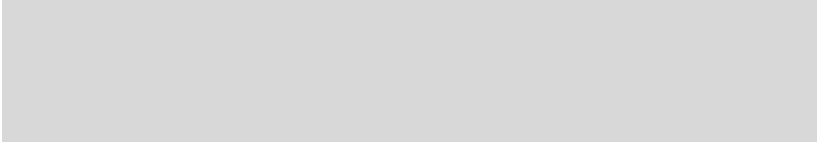


**Communities:**

; LAKE ELMO, MN ; OAK PARK HEIGHTS, MN ; STILLWATER, MN ;  
WOODBURY, MN ; AFTON, MN



**Major Customers:**





**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:11 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-05-24T23:00:08

**Categories:** Green Category

Update - OAK PARK HEIGHTS, MN ; STILLWATER, MN

---

**From:** Aguirre, Peter  
**Sent:** Thursday, May 24, 2018 11:00 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-24T23:00:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice [REDACTED]  
**Customers Affected:** 3053 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/24/2018 [REDACTED] 20:47 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

unknown, crew on the way, have calls pole on fire location close to

[REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; OAK PARK HEIGHTS, MN ; STILLWATER, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:12 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-05-25T00:28:53

**Categories:** Green Category

Power Restored - OAK PARK HEIGHTS, MN ; STILLWATER, MN

---

**From:** Aguirre, Peter  
**Sent:** Friday, May 25, 2018 12:29 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-25T00:28:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 3053 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/24/2018 [REDACTED] 20:47 [REDACTED]  
**End Date Time:** 5/25/2018 [REDACTED] 00:18 [REDACTED]  
**Duration:** 3:31 [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:** [REDACTED]

BURNED UP INSULATOR [REDACTED], THIS WAS ON THE LOWER DECK OF A  
DBL DECK POLE [REDACTED] WAS ON TOP, THE FLASH TOOK BOTH FEEDERS  
OUT

**Follow Up Comments:**

CREW MADE REPAIRS

**Communities:**

; OAK PARK HEIGHTS, MN ; STILLWATER, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:10 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-05-24T21:20:01

**Categories:** Green Category

Power Outage - OAK PARK HEIGHTS, MN ; STILLWATER, MN

---

**From:** Aguirre, Peter  
**Sent:** Thursday, May 24, 2018 9:20 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-24T21:20:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 917  
**Time Zone:** CST  
**Start Date Time:** 5/24/2018 20:47  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** Wishard, Don: (651) 229-2414  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

unknown trbl on the way

**Follow Up Comments:**

**Communities:**

; OAK PARK HEIGHTS, MN ; STILLWATER, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:23 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-05-25T03:12:11

Power Outage - MINNEAPOLIS, MN

---

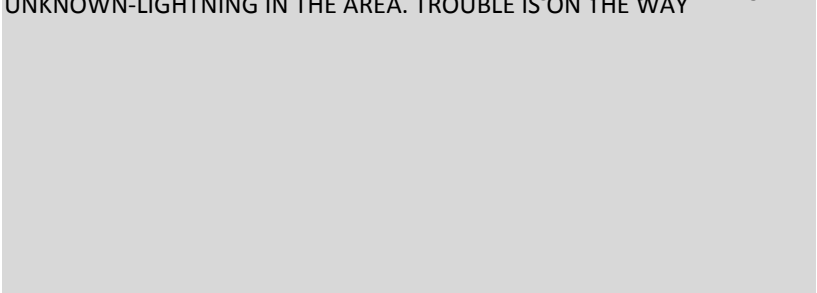
**From:** Knutson, David A  
**Sent:** Friday, May 25, 2018 3:12 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-05-25T03:12:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1788  
**Time Zone:** CST  
**Start Date Time:** 5/25/2018 03:09  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

UNKNOWN-LIGHTNING IN THE AREA. TROUBLE IS ON THE WAY



**Follow Up Comments:**



**Communities:**

; MINNEAPOLIS, MN



**Major Customers:**

NONE





**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:24 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] --Final Outage Notice-2018-05-25T04:30:26

Power Restored - MINNEAPOLIS, MN

---

**From:** Knutson, David A  
**Sent:** Friday, May 25, 2018 4:30 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-05-25T04:30:26

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 0  
**Time Zone:** CST  
**Start Date Time:** 5/25/2018 04:23  
**End Date Time:** 5/25/2018 04:29  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN

**Outage Cause:**  
PROBABLY DUE TO LIGHTNING 4/0 COPPER A PHASE BURNED DOWN AT [REDACTED] TROUBLE MAN IS GOING TO CUT IN THE CLEAR AND EVERYONE WILL BE BACK ON DUE TO SWITCHING.

**Follow Up Comments:**

[Redacted]

**Communities:**

; MINNEAPOLIS, MN  
[Redacted]

**Major Customers:**

NONE  
[Redacted]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:17 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice-2018-05-25T03:46:00

**Categories:** Green Category

Power Outage - SAINT PAUL, MN ; LITTLE CANADA, MN ; ROSEVILLE, MN

---

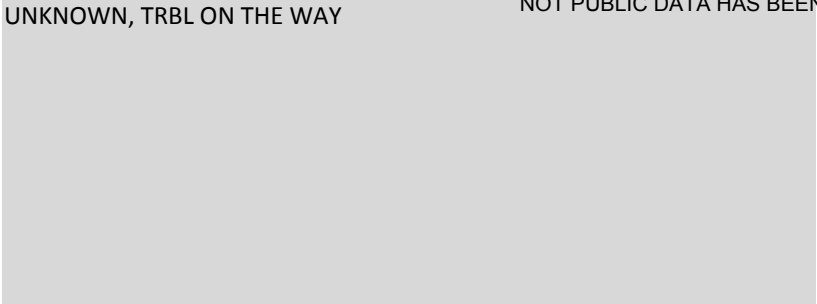
**From:** Aguirre, Peter  
**Sent:** Friday, May 25, 2018 3:46 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-05-25T03:46:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

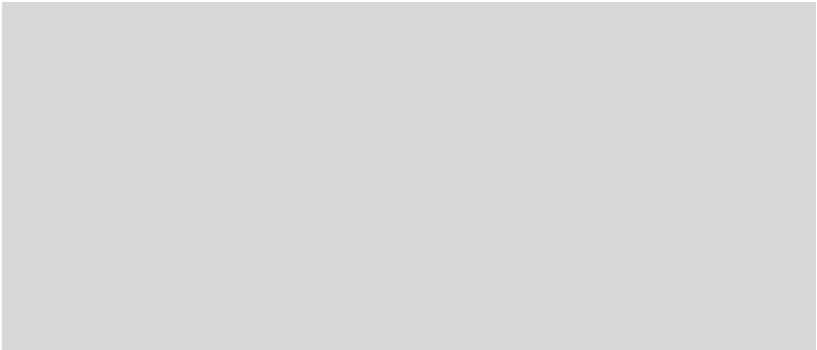
---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2152  
**Time Zone:** CST  
**Start Date Time:**  
5/25/2018 03:36  
**End Date Time:**  
[REDACTED]  
**Duration:** NaN  
**Alert Contact:** Wishard, Don: (651) 229-2414  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

UNKNOWN, TRBL ON THE WAY



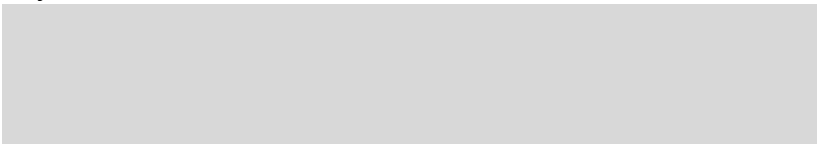
**Follow Up Comments:**



**Communities:**

; SAINT PAUL, MN ; LITTLE CANADA, MN ; ROSEVILLE, MN

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, May 25, 2018 7:18 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice-2018-05-25T06:00:36

**Categories:** Green Category

Power Restored - SAINT PAUL, MN ; LITTLE CANADA, MN ; ROSEVILLE, MN

---

**From:** Klemz, Keith R  
**Sent:** Friday, May 25, 2018 6:01 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-05-25T06:00:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2152  
**Time Zone:** CST  
**Start Date Time:**  
5/25/2018 03:36  
**End Date Time:**  
5/25/2018 04:45  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

TOP DECK [REDACTED] FELL DOWN INTO [REDACTED] - NOT PUBLIC DATA HAS BEEN EXCISED  
BREAKER WAS CLOSED - TECH CLEARED UP AND

**Follow Up Comments:**

**Communities:**

; SAINT PAUL, MN ; LITTLE CANADA, MN ; ROSEVILLE, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 8:53 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/26/18 - Pine Island, West Concord & Zumbrota

Power outage - Pine Island, West Concord & Zumbrota.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Peterson, Mark S  
**Sent:** Saturday, May 26, 2018 12:48 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-26T12:47:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 1037 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/26/2018 [REDACTED] 12:30 [REDACTED]  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Crew in route  
[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; PINE ISLAND, MN ; WEST CONCORD, MN ; ZUMBROTA, MN  
[Redacted]

**Major Customers:**

none  
[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 8:54 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 5/26/18 - Pine Island, West Concord & Zumbrota - UPDATE

Power outage - Pine Island, West Concord & Zumbrota – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Peterson, Mark S  
**Sent:** Saturday, May 26, 2018 1:05 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-26T13:05:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice [REDACTED]  
**Customers Affected:** 1041 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/26/2018 [REDACTED] 12:30 [REDACTED]  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
REPORT OF WIRE DOWN [Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; PINE ISLAND, MN ; WEST CONCORD, MN ; ZUMBROTA, MN  
[Redacted]

Major Customers:  
NONE  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 8:55 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/26/18 - Pine Island, West Concord & Zumbrota - POWER RESTORED

Power outage - Pine Island, West Concord & Zumbrota – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Peterson, Mark S  
**Sent:** Saturday, May 26, 2018 3:12 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-26T15:12:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 1037 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/26/2018 [REDACTED] 12:30 [REDACTED]  
**End Date Time:**

5/26/2018

15:05

Duration: 2:35

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
AUTOMATIC LET LOOSE [REDACTED] CREW MADE REPAIRS AND  
POWER HAS BEEN RESTORED.

Follow Up Comments:

Communities:  
; PINE ISLAND, MN ; WEST CONCORD, MN ; ZUMBROTA, MN

Major Customers:  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 8:59 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 5/26/18 - Fridley & Minneapolis

Power outage - Fridley & Minneapolis.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Saturday, May 26, 2018 11:05 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-26T23:04:49

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 949 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/26/2018 [REDACTED] 22:59 [REDACTED]  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown

**Follow Up Comments:**

**Communities:**  
; FRIDLEY, MN ; MINNEAPOLIS, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:00 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/26/18 - Fridley & Minneapolis - POWER RESTORED

Power outage - Fridley & Minneapolis – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Timothy K  
**Sent:** Sunday, May 27, 2018 12:54 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-27T00:54:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 949  
**Time Zone:** CST  
**Start Date Time:** 5/26/2018 22:59  
**End Date Time:**

5/27/2018

00:24

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
[REDACTED] SWITCH A& B PHASE ARRESTORS BLOWN,POT HEADS &  
SWITCH FLASHED OVER,CARRY ARM BURNING.

Follow Up Comments:  
REFER FOR REPLACEMENT 7 REPAIR

Communities:  
; FRIDLEY, MN ; MINNEAPOLIS, MN

Major Customers:  
NONE



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:10 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/27/18 - Oak Park Heights & Stillwater

Power outage - Oak Park Heights & Stillwater.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Sunday, May 27, 2018 11:04 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-27T23:04:06

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 624  
**Time Zone:** CST  
**Start Date Time:** 5/27/2018 22:59  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
unknown

**Follow Up Comments:**  
trouble to patrol

**Communities:**  
; OAK PARK HEIGHTS, MN ; STILLWATER, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:10 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 5/27/18 - Oak Park Heights & Stillwater - UPDATE

Power outage - Oak Park Heights & Stillwater – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Sunday, May 27, 2018 11:59 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-27T23:59:10

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 624  
**Time Zone:** CST  
**Start Date Time:** 5/27/2018 22:59  
**End Date Time:**

[REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

@ 2 [REDACTED] ARE BLOWN TROUBLE TO CLEAR

**Follow Up Comments:**

[REDACTED]

**Communities:**

; OAK PARK HEIGHTS, MN ; STILLWATER, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/27/18 - Oak Park Heights & Stillwater - POWER RESTORED

Power outage - Oak Park Heights & Stillwater – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Monday, May 28, 2018 12:10 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-28T00:09:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 624  
**Time Zone:** CST  
**Start Date Time:** 5/27/2018 22:59  
**End Date Time:**

5/28/2018

00:08

Duration: 1:9

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
BLOWN ARRESTORS AT [REDACTED]

Follow Up Comments:  
CLEARED ARRESTORS

Communities:  
; OAK PARK HEIGHTS, MN ; STILLWATER, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:12 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/28/18 - Plymouth, Wayzata, Woodland & Minnetonka

Power outage - Plymouth, Wayzata, Woodland & Minnetonka.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Monday, May 28, 2018 7:19 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-28T07:19:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1258  
**Time Zone:** CST  
**Start Date Time:** 5/28/2018 07:12  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at time

**Follow Up Comments:**

**Communities:**  
; PLYMOUTH, MN ; WAYZATA, MN ; WOODLAND, MN ; MINNETONKA, MN

**Major Customers:**  
None



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:13 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/28/18 - Plymouth, Wayzata, Woodland & Minnetonka - POWER RESTORED

Power outage - Plymouth, Wayzata, Woodland & Minnetonka – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Babb, Randall J  
**Sent:** Monday, May 28, 2018 8:08 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-28T08:07:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1258 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/28/2018 [REDACTED] 07:12 [REDACTED]  
**End Date Time:**

5/28/2018

07:59

Duration: 0:47

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**  
Animal contact with 600amp gang switch.  
[REDACTED]

**Follow Up Comments:**  
Refer for repair of [REDACTED]. Blades welded shut.  
[REDACTED]

**Communities:**  
; PLYMOUTH, MN ; WAYZATA, MN ; WOODLAND, MN ; MINNETONKA, MN  
[REDACTED]

**Major Customers:**  
None listed.  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:14 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/28/18 - Eden Prairie

Power outage - Eden Prairie.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Monday, May 28, 2018 9:07 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-28T09:07:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2095  
**Time Zone:** CST  
**Start Date Time:** 5/28/2018 09:00  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**  
TROUBLEMEN IN ROUTE.

**Communities:**  
; EDEN PRAIRIE, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:14 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/28/18 - Eden Prairie - POWER RESTORED

Power outage - Eden Prairie – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Monday, May 28, 2018 10:16 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-28T10:15:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 2095  
**Time Zone:** CST  
**Start Date Time:** 5/28/2018 09:00  
**End Date Time:**

5/28/2018

10:13

Duration: 1:13

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
LOAD [REDACTED] BURNED UP AT [REDACTED]

Follow Up Comments:  
LOAD [REDACTED] WILL NEED TO BE REPLACED. ALL CUSTOMER ARE RESTORED.

Communities:  
; EDEN PRAIRIE, MN

Major Customers:  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:16 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 5/28/18 - NYA, Waconia, Young America, Cologne, Mayer & New Germany

Power outage - NYA, Waconia, Young America, Cologne, Mayer & New Germany.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Monday, May 28, 2018 4:17 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-05-28T16:16:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1262  
**Time Zone:** CST  
**Start Date Time:** 5/28/2018 16:06  
**End Date Time:**

[Redacted]

**Duration:** NaN [Redacted]

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369 [Redacted]

**State:** MN [Redacted]

**Outage Cause:**  
Unknown at this time  
[Redacted]

**Follow Up Comments:**  
[Redacted]

**Communities:**  
; NYA, MN ; WACONIA, MN ; YOUNG AMERICA, MN ; COLOGNE, MN ;  
MAYER, MN ; NEW GERMANY, MN  
[Redacted]

**Major Customers:**  
None  
[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:17 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 5/28/18 - NYA, Waconia, Young America, Cologne, Mayer & New Germany - POWER RESTORED

Power outage - NYA, Waconia, Young America, Cologne, Mayer & New Germany – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Monday, May 28, 2018 5:13 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-28T17:13:04

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1262  
**Time Zone:** CST  
**Start Date Time:** 5/28/2018 16:06  
**End Date Time:**

5/28/2018

17:09

Duration: 1:3

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
TREE BRANCH ON FEEDER.  
[REDACTED]

Follow Up Comments:  
TREE BRANCH ON FEEDER REMOVED AND [REDACTED] BREAKER CLOSED. ALL CUSTOMERS RESTORED.  
[REDACTED]

Communities:  
; NYA, MN ; WACONIA, MN ; YOUNG AMERICA, MN ; COLOGNE, MN ;  
MAYER, MN ; NEW GERMANY, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:27 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 5/28/18 - Roseville & Saint Paul

Power outage - Roseville & Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Monday, May 28, 2018 6:59 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-05-28T18:58:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 3235  
**Time Zone:** CST  
**Start Date Time:** 5/28/2018 18:29  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
UNKNOWN TROUBLE IN ROUTE  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; ROSEVILLE, MN ; SAINT PAUL, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 12:56 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 5/28/18 - Roseville & Saint Paul - POWER RESTORED

Power outage - Roseville & Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Streine, Richard P  
**Sent:** Tuesday, May 29, 2018 12:24 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-29T12:24:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 3235  
**Time Zone:** CST  
**Start Date Time:**  
5/28/2018 18:29  
**End Date Time:**  
5/29/2018 06:10

**Duration:** 11:41

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
wire down at [REDACTED]

**Follow Up Comments:**  
2756 custs restored @20:31 - 410 custs @ 20:45 and the remaining custs @ 06:10 5/29/18

**Communities:**  
; ROSEVILLE, MN ; SAINT PAUL, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:21 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 5/28/18 - Falcon Heights & Saint Paul

Power outage - Falcon Heights & Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Monday, May 28, 2018 6:58 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-05-28T18:57:26

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1780  
**Time Zone:** CST  
**Start Date Time:** 5/28/2018 18:34  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
UNKNOWN TROUBLE IN ROUTE  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; FALCON HEIGHTS, MN ; SAINT PAUL, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:23 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/28/18 - Falcon Heights & Saint Paul - POWER RESTORED

Power outage - Falcon Heights & Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Streine, Richard P  
**Sent:** Monday, May 28, 2018 8:15 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-28T20:15:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1780  
**Time Zone:** CST  
**Start Date Time:** 5/28/2018 18:34  
**End Date Time:**

5/28/2018

20:07

Duration: 1:33

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
unknown

Follow Up Comments:  
1780 customers restored @20:07

Communities:  
; FALCON HEIGHTS, MN ; SAINT PAUL, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 30, 2018 8:29 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 5/29/18 - Minnetrista & Mound

Power outage - Minnetrista & Mound.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Tuesday, May 29, 2018 4:49 PM  
**To:** dl Electric Outage MW Notification  
[REDACTED] First Outage Notice-2018-05-29T16:48:57

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 1210 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
5/29/2018 [REDACTED] 16:39 [REDACTED]  
**End Date Time:**  
[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**  
TROUBLEMAN ENROUTE

**Communities:**  
; MINNETRISTA, MN ; MOUND, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 30, 2018 8:31 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] - 5/29/18 - Minnetrista & Mound - UPDATE

Power outage - Minnetrista & Mound – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Tuesday, May 29, 2018 5:53 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-2018-05-29T17:52:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

To: dlelecoutmwnot@xcelenergy.com

Subject: [REDACTED]

Region: MW

Sub Station: [REDACTED]

Feeder: [REDACTED]

Alert Count: [REDACTED]

Customers Affected: 1210

Time Zone: CST

Start Date Time:

5/29/2018

16:39

End Date Time:

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown TROUBLE MAN PATROLING FEEDER  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; MINNETRISTA, MN ; MOUND, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 30, 2018 8:32 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] Final Outage Notice - 5/29/18 - Minnetrista & Mound -  
POWER RESTORED

Power outage - Minnetrista & Mound – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Tuesday, May 29, 2018 6:46 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-05-29T18:46:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1210  
**Time Zone:** CST  
**Start Date Time:** 5/29/2018 16:39  
**End Date Time:**

5/29/2018

18:38

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
VEGETATION IN FEEDER AT [REDACTED], TRBL CUT IN CLEAR

[REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; MINNETRISTA, MN ; MOUND, MN

**Major Customers:**

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 30, 2018 8:33 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice  
- 5/29/18 - Various Communities

Power outage - Delavan, Good Thunder, Mapleton & Minnesota Lake.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Tuesday, May 29, 2018 5:32 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-29T17:32:04

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1408  
**Time Zone:** CST  
**Start Date Time:** 5/29/2018 17:26  
**End Date Time:**

[Redacted]

**Duration:** NaN [Redacted]

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369 [Redacted]

**State:** MN [Redacted]

**Outage Cause:**  
TRANSMISION EVENT  
[Redacted]

**Follow Up Comments:**  
[Redacted]

**Communities:**  
; DELAVAN, MN ; GOOD THUNDER, MN ; MAPLETON, MN ; MINNESOTA LAKE, MN  
[Redacted]

**Major Customers:**  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 30, 2018 8:34 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 5/29/18 - Various Communities - UPDATE

Power outage - Delavan, Good Thunder, Mapleton & Minnesota Lake – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Tuesday, May 29, 2018 6:38 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-29T18:37:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice [REDACTED]  
**Customers Affected:** 1408 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/29/2018 [REDACTED] 17:26 [REDACTED]

**End Date Time:**

[REDACTED]

**Duration:**

NaN

**Alert Contact:**

[REDACTED]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

TRANSMISSION EVENT

[REDACTED]

**Follow Up Comments:**

CREW IS IN ROUTE AND ALSO SUB OPERATOR

[REDACTED]

**Communities:**

; DELAVAN, MN ; GOOD THUNDER, MN ; MAPLETON, MN ; MINNESOTA LAKE, MN

[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 30, 2018 8:34 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/29/18 -Various Communities - POWER RESTORED

Power outage - Delavan, Good Thunder, Mapleton & Minnesota Lake – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Tuesday, May 29, 2018 7:26 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-05-29T19:25:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1408  
**Time Zone:** CST  
**Start Date Time:** 5/29/2018 17:16

**End Date Time:**

5/29/2018

19:13

**Duration:**

1:57

**Alert Contact:**

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

storm in area

**Follow Up Comments:**

**Communities:**

; MINNESOTA LAKE, MN; DELAVAN, MN ; GOOD THUNDER, MN ;  
MAPLETON, MN ; MINNESOTA LAKE, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:18 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: L [REDACTED] -First Outage Notice - 5/28/18 - Arden Hills, Shoreview, Saint Paul, Lino Lakes, Blaine & Circle Pines

Power outage - Arden Hills, Shoreview, Saint Paul, Lino Lakes, Blaine & Circle Pines.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Moriarty, Michael P  
**Sent:** Monday, May 28, 2018 5:24 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-05-28T17:23:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 3516  
**Time Zone:** CST  
**Start Date Time:** 5/28/2018 17:15  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
UNKNOWN TROUBLE EN-ROUTE

**Follow Up Comments:**

**Communities:**  
; ARDEN HILLS, MN ; SHOREVIEW, MN ; SAINT PAUL, MN ; LINO LAKES, MN  
; BLAINE, MN ; CIRCLE PINES, MN

**Major Customers:**  
NA



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:19 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice - 5/28/18 - Various Communities - UPDATE

Power outage - Arden Hills, Shoreview, Saint Paul, Lino Lakes, Blaine & Circle Pines – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Monday, May 28, 2018 5:54 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-05-28T17:53:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

To: dlelecoutmenot@xcelenergy.com

Subject: [REDACTED]

Region: ME

Sub Station: [REDACTED]

Feeder: [REDACTED]

Alert Count: Second Outage Notice

Customers Affected: 2968

Time Zone: CST

Start Date Time:

5/28/2018

17:15

End Date Time:

[REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

[REDACTED] OPENED@17:15 [REDACTED] CLOSED @17:15 2968  
CUSTOMERS OUT AT 17:15

[REDACTED]

**Follow Up Comments:**

TROUBLE TO PATROL

[REDACTED]

**Communities:**

; ARDEN HILLS, MN ; SHOREVIEW, MN ; SAINT PAUL, MN ; LINO LAKES, MN  
; BLAINE, MN ; CIRCLE PINES, MN

[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 29, 2018 9:20 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 5/28/18 - Various Communities - POWER RESTORED

Power outage - Arden Hills, Shoreview, Saint Paul, Lino Lakes, Blaine & Circle Pines – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Monday, May 28, 2018 6:43 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-05-28T18:42:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 3516  
**Time Zone:** CST  
**Start Date Time:** 5/28/2018 17:15  
**End Date Time:**

5/28/2018

18:10

Duration: 0:55

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
BLOWN ARRESTOR BRANCH ON WIRE  
[REDACTED]

Follow Up Comments:  
CLEARED BRANCH  
[REDACTED]

Communities:  
; BLAINE, MN ; CIRCLE PINES, MN ; LEXINGTON, MN ; SHOREVIEW, MN;  
ARDEN HILLS, MN ; SHOREVIEW, MN ; SAINT PAUL, MN ; LINO LAKES, MN ;  
BLAINE, MN ; CIRCLE PINES, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 30, 2018 8:41 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 5/29/18 - Minneapolis

Power outage - Minneapolis.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Tuesday, May 29, 2018 11:13 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-05-29T23:12:41

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED] -First Outage Notice

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** First Outage Notice

**Customers Affected:** 1140

**Time Zone:** CST

**Start Date Time:**

5/29/2018

23:02

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

[REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**  
; MINNEAPOLIS, MN

[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 30, 2018 8:41 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 5/29/18 - Minneapolis - UPDATE

Power outage - Minneapolis – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Wednesday, May 30, 2018 12:28 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-05-30T00:27:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice [REDACTED]  
**Customers Affected:** 1141 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 5/29/2018 [REDACTED] 23:02 [REDACTED]  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
unknown, trouble on scene

**Follow Up Comments:**

**Communities:**  
; MINNEAPOLIS, MN

**Major Customers:**  
none



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 30, 2018 8:42 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 5/29/18 - Minneapolis - POWER RESTORED

Power outage - Minneapolis – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Wednesday, May 30, 2018 12:52 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-05-30T00:52:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1141  
**Time Zone:** CST  
**Start Date Time:** 5/29/2018 23:02  
**End Date Time:**

5/30/2018

00:44

Duration: 1:42

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
failed cable at the end of the feeder to tie switch. [REDACTED]  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; MINNEAPOLIS, MN  
[REDACTED]

Major Customers:  
none  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 04, 2018 8:23 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 6/1/18 - Burnsville & Savage

Power outage - Burnsville & Savage.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Friday, June 01, 2018 6:37 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-06-01T18:36:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1979  
**Time Zone:** CST  
**Start Date Time:** 6/1/2018 18:19  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at this time  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; BURNSVILLE, MN ; SAVAGE, MN  
[REDACTED]

**Major Customers:**  
None  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 04, 2018 8:24 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 6/1/18 - Burnsville & Savage - POWER RESTORED

Power outage - Burnsville & Savage – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Friday, June 01, 2018 7:22 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-06-01T19:18:24

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** SAV-SAVAGE-071-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1979  
**Time Zone:** CST  
**Start Date Time:** 6/1/2018 18:19  
**End Date Time:** 6/1/2018 19:03

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Car hit pole at 4250 McCall Ave  
[REDACTED]

**Follow Up Comments:**

1 Customer out until pole replaced  
[REDACTED]

**Communities:**

; BURNSVILLE, MN ; SAVAGE, MN  
[REDACTED]

**Major Customers:**

None  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 04, 2018 8:39 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] First Outage Notice - 6/3/18 - Pine Island, West Concord & Zumbrota

Power outage - Pine Island, West Concord & Zumbrota.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Sunday, June 03, 2018 9:34 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-03T09:34:27

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2015  
**Time Zone:** CST  
**Start Date Time:** 6/3/2018 09:10  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
crews enroute  
[Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; PINE ISLAND, MN ; WEST CONCORD, MN ; ZUMBROTA, MN  
[Redacted]

Major Customers:  
[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 04, 2018 8:40 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/3/18 - Pine Island, West Concord & Zumbrota - POWER RESTORED

Power outage - Pine Island, West Concord & Zumbrota – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Sunday, June 03, 2018 1:30 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-03T13:30:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2015  
**Time Zone:** CST  
**Start Date Time:** 6/3/2018 09:10  
**End Date Time:**

6/3/2018

10:42

Duration: 1:32

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
tree  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; PINE ISLAND, MN ; WEST CONCORD, MN ; ZUMBROTA, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 04, 2018 8:43 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/3/18 - Plymouth & Wayzata

Power outage - Plymouth & Wayzata

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Sunday, June 03, 2018 7:35 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-03T19:35:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 943  
**Time Zone:** CST  
**Start Date Time:** 6/3/2018 18:52  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
CAR HIT POLE AT [REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; PLYMOUTH, MN ; WAYZATA, MN

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 04, 2018 8:44 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 6/3/18 - Plymouth & Wayzata - UPDATE

Power outage - Plymouth & Wayzata – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Sunday, June 03, 2018 9:25 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-06-03T21:24:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice [REDACTED]  
**Customers Affected:** 943 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 6/3/2018 [REDACTED] 18:52 [REDACTED]  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**

CAR HIT DOUBLE DECK POLE.  
[Redacted]

**Follow Up Comments:**

IN PROCESS OF ISOLATING BROKEN POLE  
[Redacted]

**Communities:**

; PLYMOUTH, MN ; WAYZATA, MN  
[Redacted]

**Major** [Redacted]

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 04, 2018 8:46 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/3/18 - Plymouth & Wayzata - POWER RESTORED

Power outage - Plymouth & Wayzata –power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Sunday, June 03, 2018 9:37 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-03T21:36:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 943  
**Time Zone:** CST  
**Start Date Time:** 6/3/2018 18:52  
**End Date Time:**

6/3/2018

21:34

Duration: 2:42

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
CAR HIT FEEDER POLE  
[REDACTED]

Follow Up Comments:  
CREW IN ROUTE TO REPLACE POLE.  
[REDACTED]

Communities:  
; PLYMOUTH, MN ; WAYZATA, MN  
[REDACTED]

Major Customers:  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 05, 2018 11:34 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 6/5/18 - Stillwater, Oak Park & Baytown

Power outage - Stillwater, Oak Park & Baytown.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Klemz, Keith R  
**Sent:** Tuesday, June 05, 2018 9:51 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-06-05T09:50:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com

**Subject:** [REDACTED] First Outage Notice

**Region:** ME

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** [REDACTED] First Outage Notice

**Customers Affected:** 0

**Time Zone:** CST

**Start Date Time:**

6/5/2018

09:34

**End Date Time:**

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

Follow Up Comments:  
TECH ON THE WAY

Communities:

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 05, 2018 11:35 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 6/5/18 - Stillwater, Oak Park & Baytown - POWER RESTORED

Power outage - Stillwater, Oak Park & Baytown – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Klemz, Keith R  
**Sent:** Tuesday, June 05, 2018 11:03 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-06-05T11:03:09

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** ME

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Final Outage Notice

**Customers Affected:** 2800

**Time Zone:** CST

**Start Date Time:**

6/5/2018

09:34

**End Date Time:**

6/5/2018

10:48

**Duration:** 1:14

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
CREW DRIVING PILINGS [REDACTED]

**Follow Up Comments:**  
SWITCHED OUT AND RESZTORED

**Communities:**  
STILLWATER, OAK PARK HIGHTS, BAYTOWN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, June 06, 2018 8:02 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 5/6/18 - Raymond, Blomkest, Clara City & Prinsburg

Power outage - Raymond, Blomkest, Clara City & Prinsburg.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Tuesday, June 05, 2018 5:18 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-05T17:18:21

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 900 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 6/5/2018 [REDACTED] 16:56  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Unknown. Crew called out.  
[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; RAYMOND, MN ; BLOMKEST, MN ; CLARA CITY, MN ; PRINSBURG, MN  
[Redacted]

**Major Customers:**

none  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, June 06, 2018 8:03 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 6/5/18 - Raymond, Blomkest, Clara City & Prinsburg - UPDATE

Power outage - Raymond, Blomkest, Clara City & Prinsburg – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Tuesday, June 05, 2018 5:37 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-06-05T17:36:33

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 900  
**Time Zone:** CST  
**Start Date Time:** 6/5/2018 16:56  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Wire down at intersection of [Redacted]. Crew enroute.

**Follow Up Comments:**

[Redacted]

**Communities:**

; RAYMOND, MN ; BLOMKEST, MN ; CLARA CITY, MN ; PRINSBURG, MN

[Redacted]

**Major Customers:**

none



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, June 06, 2018 8:03 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/5/18 - Raymond, Blomkest, Clara City & Prinsburg - POWER RESTORED

Power outage - Raymond, Blomkest, Clara City & Prinsburg – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Tate, Bryan M  
**Sent:** Tuesday, June 05, 2018 6:55 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-05T18:54:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 900 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 6/5/2018 [REDACTED] 16:56  
**End Date Time:**

6/5/2018

18:51

Duration: 1:55

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
Wire down at intersection of [REDACTED]

Follow Up Comments:  
Repairs made. Breaker closed at 18:51. [REDACTED]

Communities:  
; RAYMOND, MN ; BLOMKEST, MN ; CLARA CITY, MN ; PRINSBURG, MN

Major Customers:  
none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 11, 2018 1:43 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/11/18 - Mound, Orono, Spring Park, Wayzata, Long Lake, Excelsior & Minnetrista

Power outage - Mound, Orono, Spring Park, Wayzata, Long Lake, Excelsior & Minnetrista.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Alms, Jason P  
**Sent:** Monday, June 11, 2018 12:11 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-06-11T12:10:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 2653 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 6/11/2018 [REDACTED] 12:04  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
unknown trouble enroute

**Follow Up Comments:**

**Communities:**  
; MOUND, MN ; ORONO, MN ; SPRING PARK, MN ; WAYZATA, MN ; LONG LAKE, MN ; EXCELSIOR, MN ; MINNETRISTA, MN

**Major Customers:**  
none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 11, 2018 1:44 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice - 6/11/18 - Various Communities - POWER RESTORED

Power outage - Mound, Orono, Spring Park, Wayzata, Long Lake, Excelsior & Minnetrista – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Alms, Jason P  
**Sent:** Monday, June 11, 2018 1:12 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-06-11T13:12:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 2653  
**Time Zone:** CST  
**Start Date Time:**  
6/11/2018 12:04  
**End Date Time:**  
6/11/2018 13:06

**Duration:** 1:2

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Tree branch on feeder @ [REDACTED] Troublemans removed branch/patrolled feeder everything OK. Closed Breaker

**Follow Up Comments:**

**Communities:**

; MOUND, MN ; ORONO, MN ; SPRING PARK, MN ; WAYZATA, MN ; LONG LAKE, MN ; EXCELSIOR, MN ; MINNETRISTA, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 12, 2018 8:15 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice - 6/11/18 - Minnetrista & Mound

Power outage - Minnetrista & Mound.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Monday, June 11, 2018 7:34 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-06-11T19:33:41

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 1210 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
6/11/2018 [REDACTED] 19:20 [REDACTED]  
**End Date Time:**  
[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN @ THIS TIME

**Follow Up Comments:**

**Communities:**  
; MINNETRISTA, MN ; MOUND, MN

**Major Customers:**  
NONE



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 12, 2018 8:17 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 6/11/18 - Minnetrista & Mound - POWER RESTORED

Power outage - Minnetrista & Mound – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Monday, June 11, 2018 8:56 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-06-11T20:45:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1210  
**Time Zone:** CST  
**Start Date Time:**  
6/11/2018 19:20  
**End Date Time:**  
6/11/2018 20:35

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
TREE BRANCH REMOVED @ [REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; MINNETRISTA, MN ; MOUND, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 12, 2018 8:19 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 6/11/18 - Various Communities

Power outage - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Monday, June 11, 2018 7:38 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-06-11T19:38:10

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** First Outage Notice

**Customers Affected:** 1988

**Time Zone:** CST

**Start Date Time:**

6/11/2018

19:21

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN @ THIS IIME

**Follow Up Comments:**

**Communities:**  
; CRYSTAL BAY, MN ; EXCELSIOR, MN ; MINNETONKA BCH, MN ; MOUND, MN ; NAVARRE, MN ; ORONO, MN ; SPRING PARK, MN ; WAYZATA, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 12, 2018 8:20 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice - 6/11/18 - Various Communities- POWER RESTORED

Power outage - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Monday, June 11, 2018 11:37 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-06-11T23:37:25

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1988  
**Time Zone:** CST  
**Start Date Time:** 6/11/2018 19:21

**End Date Time:**

6/11/2018 23:19

**Duration:**

3:58

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

Tree Branch On Feeder  
[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; CRYSTAL BAY, MN ; EXCELSIOR, MN ; MINNETONKA BCH, MN ; MOUND, MN ; NAVARRE, MN ; ORONO, MN ; SPRING PARK, MN ; WAYZATA, MN  
[Redacted]

**Major Customers:**

None  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 12, 2018 8:21 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/11/18 - Hopkins

Power outage – Hopkins.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Monday, June 11, 2018 8:10 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-11T20:09:45

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 958 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
6/11/2018 [REDACTED] 20:07 [REDACTED]  
**End Date Time:**  
[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN @ THIS TIME

**Follow Up Comments:**

**Communities:**  
; HOPKINS, MN

**Major Customers:**  
NONE



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 12, 2018 8:21 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 6/11/18 - Hopkins - UPDATE

Power outage – Hopkins – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Monday, June 11, 2018 9:00 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-06-11T20:59:42

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:**

**Alert Count:** Second Outage Notice

**Customers Affected:** 0

**Time Zone:** CST

**Start Date Time:**

6/11/2018

19:51

**End Date Time:**

6/11/2018

20:43

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
BROKEN POLE  
[REDACTED]

**Follow Up Comments:**  
821 CUSTOMERS IN @ 20:43 135 REMAIN OUT  
[REDACTED]

**Communities:**  
; HOPKINS, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 12, 2018 8:25 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/11/18 - Hopkins - POWER RESTORED

Power outage – Hopkins – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Monday, June 11, 2018 11:11 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-11T23:09:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Final Outage Notice

**Customers Affected:** 958

**Time Zone:** CST

**Start Date Time:**

6/11/2018

19:51

**End Date Time:**

6/11/2018

22:03

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
BROKEN POLE @ [REDACTED]

**Follow Up Comments:**  
REMAINING 135 CUSTOMERS RESTORED @ 22:03

**Communities:**  
; HOPKINS, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 12, 2018 8:26 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 6/11/18 - Lino Lakes & Edina

Power outage - Lino Lakes & Edina.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Monday, June 11, 2018 8:59 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-06-11T20:59:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1387  
**Time Zone:** CST  
**Start Date Time:** 6/11/2018 20:53  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at this time

**Follow Up Comments:**

**Communities:**  
; LINO LAKES, MN ; EDINA, MN

**Major Customers:**  
None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 12, 2018 8:27 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] 074-Final Outage Notice - 6/11/18 - Lino Lakes & Edina - POWER RESTORED

Power outage - Lino Lakes & Edina – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Monday, June 11, 2018 9:57 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-06-11T21:57:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1387  
**Time Zone:** CST  
**Start Date Time:**  
6/11/2018 20:53  
**End Date Time:**  
6/11/2018 21:48

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
TREE BRANCH REMOVER FROM THE FEEDER @ [REDACTED]  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; LINO LAKES, MN ; EDINA, MN  
[REDACTED]

Major Customers:  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:00 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/16/18 - Grant, White Bear Lake, Hugo, Dellwood & Saint Paul

Power outage - Grant, White Bear Lake, Hugo, Dellwood & Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Saturday, June 16, 2018 6:42 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-16T06:41:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2750  
**Time Zone:** CST  
**Start Date Time:** 6/16/2018 06:38  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

LOCK TROUBLE RESPONDING UPDATES TO FOLLOW

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; GRANT, MN ; WHITE BEAR LK, MN ; WHITE BEAR LAKE, MN ; HUGO, MN ;  
DELLWOOD, MN ; SAINT PAUL, MN

[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:01 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/16/18 - Grant, White Bear Lake, Hugo, Dellwood & Saint Paul - POWER RESTORED

Power outage - Grant, White Bear Lake, Hugo, Dellwood & Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Saturday, June 16, 2018 7:50 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-16T07:49:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 2750  
**Time Zone:** CST  
**Start Date Time:** 6/16/2018 06:38  
**End Date Time:**

6/16/2018

07:44

Duration: 1:6

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
[REDACTED] TREE ON FEEDER  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; GRANT, MN ; WHITE BEAR LK, MN ; WHITE BEAR LAKE, MN ; HUGO, MN ;  
DELLWOOD, MN ; SAINT PAUL, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:02 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/16/18 - Oak Park Heights & Stillwater

Power outage - Oak Park Heights & Stillwater.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Saturday, June 16, 2018 7:06 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-16T07:05:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 624  
**Time Zone:** CST  
**Start Date Time:** 6/16/2018 07:02  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

[REDACTED] LOCK TROUBLE RESPONDING UPDATES TO FOLLOW

**Follow Up Comments:**

[REDACTED]

**Communities:**

; OAK PARK HEIGHTS, MN ; STILLWATER, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:03 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 6/16/18 - Oak Park Heights & Stillwater - UPDATE

Power outage - Oak Park Heights & Stillwater – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Saturday, June 16, 2018 8:36 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-06-16T08:35:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 624  
**Time Zone:** CST  
**Start Date Time:** 6/16/2018 07:02  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**

tree on wires need tree crew . closed tie sw picked up 200 customers at 08:29

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; OAK PARK HEIGHTS, MN ; STILLWATER, MN

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:04 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/16/18 - Oak Park Heights & Stillwater - POWER RESTORED

Power outage - Oak Park Heights & Stillwater – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Saturday, June 16, 2018 9:48 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-16T09:47:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 624  
**Time Zone:** CST  
**Start Date Time:** 6/16/2018 07:02  
**End Date Time:**

6/16/2018

09:45

Duration: 2:43

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

tree on wires  
[REDACTED]

**Follow Up Comments:**

cleared trees  
[REDACTED]

**Communities:**

; OAK PARK HEIGHTS, MN ; STILLWATER, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:05 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 6/17/18 - Faribault, Medford, Morristown, Warsaw, Waseca & Waterville

Power outage - Faribault, Medford, Morristown, Warsaw, Waseca & Waterville.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Sunday, June 17, 2018 9:50 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-06-17T21:50:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -First Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 1229 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 6/17/2018 [REDACTED] 21:32 [REDACTED]  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
unknown, thunderstorms in area

**Follow Up Comments:**  
crew and sub operator responding

**Communities:**  
; FARIBAULT, MN ; MEDFORD, MN ; MORRISTOWN, MN ; WARSAW, MN ;  
WASECA, MN ; WATERVILLE, MN

**Major Customers:**

**From:** [Jaede, Wendy L](#)  
**To:** [MN PUC \(consumer.puc@state.mn.us\)](mailto:consumer.puc@state.mn.us); [Renier, Doug \(COMM\)](#)  
**Cc:** [dl Customer Advocate Team](#)  
**Subject:** FW: [REDACTED] Final Outage Notice 6/17/18 - Various Communities - POWER RESTORED  
**Date:** Monday, June 18, 2018 8:06:24 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)  
[image008.png](#)  
[image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)  
[image013.png](#)  
[image014.png](#)  
[image015.png](#)  
[image016.png](#)

---

Power outage - Faribault, Medford, Morristown, Warsaw, Waseca & Waterville – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hofer, Kory G  
**Sent:** Sunday, June 17, 2018 10:49 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-06-17T22:48:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** [dlelecoutsenot@xcelenergy.com](mailto:dlelecoutsenot@xcelenergy.com)  
**Subject:** [REDACTED] Final Outage Notice  
**Region:**  
SE

**Sub Station:**

[REDACTED]

**Feeder:**

[REDACTED]

**Alert Count:**

Final Outage Notice

**Customers Affected:**

1229

**Time Zone:**

CST

**Start Date Time:**

6/17/2018

21:32

**End Date Time:**

6/17/2018

22:36

**Duration:**

1:4

**Alert Contact:**

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

Transmission event

**Follow Up Comments:**

All customers restored

**Communities:**

; WATERVILLE, MN ; FARIBAULT, MN ; MEDFORD, MN ; MORRISTOWN, MN ; WARSAW, MN ; WASECA, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:08 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 6/17/18 - Various Communities

Power outage - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Sunday, June 17, 2018 11:21 PM  
**To:** dl Electric Outage MW Notification  
[REDACTED] First Outage Notice-2018-06-17T23:20:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1988  
**Time Zone:** CST  
**Start Date Time:** 6/17/2018 23:14  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
unknown, trouble on way

**Follow Up Comments:**

**Communities:**  
; CRYSTAL BAY, MN ; EXCELSIOR, MN ; MINNETONKA BCH, MN ; MOUND, MN ; NAVARRE, MN ; ORONO, MN ; SPRING PARK, MN ; WAYZATA, MN

**Major Customers:**  
none



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:10 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** RE: [REDACTED] -First Outage Notice - 6/18/18 - C Various Communities - DATE CORRECTION

DATE CORRECTION – 6/18/18.

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:08 AM  
**To:** MN PUC ([consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us)); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/17/18 - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata

Power outage - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Sunday, June 17, 2018 11:21 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-06-17T23:20:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED] First Outage Notice

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:**

Alert Count: [Redacted] First Outage Notice [Redacted]

Customers Affected: 1988 [Redacted]

Time Zone: CST [Redacted]

Start Date Time:  
6/17/2018 [Redacted] 23:14 [Redacted]

End Date Time:  
[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**  
unknown, trouble on way  
[Redacted]

**Follow Up Comments:**  
[Redacted]

**Communities:**  
; CRYSTAL BAY, MN ; EXCELSIOR, MN ; MINNETONKA BCH, MN ; MOUND,  
MN ; NAVARRE, MN ; ORONO, MN ; SPRING PARK, MN ; WAYZATA, MN  
[Redacted]

**Major Customers:**  
none  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:09 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice - 6/18/18 - Various Communities - UPDATE

Power outage - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

**Customer Advocate Analyst**

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Monday, June 18, 2018 12:19 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-06-18T00:18:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 1988  
**Time Zone:** CST  
**Start Date Time:** 6/17/2018 23:14

**End Date Time:**

[REDACTED]

**Duration:**

NaN

**Alert Contact:**

[REDACTED]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

have half of feeder patrolled along [REDACTED], fault indicators show fault is still further ahead

**Follow Up Comments:**

[REDACTED]

**Communities:**

; CRYSTAL BAY, MN ; EXCELSIOR, MN ; MINNETONKA BCH, MN ; MOUND, MN ; NAVARRE, MN ; ORONO, MN ; SPRING PARK, MN ; WAYZATA, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Third Outage Notice - 6/18/18 - Various Communities - UPDATE

Power outage - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Monday, June 18, 2018 1:33 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Third Outage Notice-2018-06-18T01:32:56

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice  
**Customers Affected:** 1988  
**Time Zone:** CST  
**Start Date Time:** 6/17/2018 23:14  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

found tree across feeder and flashed over insulator at [Redacted]  
[Redacted] Crew and trouble on sight removing tree and replacing insulator. Have  
1,539 customers back in from [Redacted] @ 0126. Remaining 441  
customers to be restored once repairs have been made.

**Follow Up Comments:**

[Redacted]

**Communities:**

; CRYSTAL BAY, MN ; EXCELSIOR, MN ; MINNETONKA BCH, MN ; MOUND,  
MN ; NAVARRE, MN ; ORONO, MN ; SPRING PARK, MN ; WAYZATA, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Fourth Outage Notice - 6/18/18 - Various Communities - UPDATE

Power outage - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Monday, June 18, 2018 2:38 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Fourth Outage Notice-2018-06-18T02:37:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -Fourth Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fourth Outage Notice  
**Customers Affected:** 1988  
**Time Zone:** CST  
**Start Date Time:** 6/17/2018 23:14  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Found tree across feeder and flashed over insulator at [Redacted]  
[Redacted] those repairs have been made and found second location of large  
branch across all 3 phases at intersection of [Redacted].  
trouble working to remove branches now. 1,539 customers back in from  
[Redacted] @ 0126.

**Follow Up Comments:**

[Redacted]

**Communities:**

; CRYSTAL BAY, MN ; EXCELSIOR, MN ; MINNETONKA BCH, MN ; MOUND,  
MN ; NAVARRE, MN ; ORONO, MN ; SPRING PARK, MN ; WAYZATA, MN

**Major Customers:**

none



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:12 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice - 6/18/18 - Various Communities - POWER RESTORED

Power outage - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Monday, June 18, 2018 3:06 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-06-18T03:05:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1988  
**Time Zone:** CST  
**Start Date Time:** 6/17/2018 23:14

**End Date Time:**

6/18/2018 03:02

**Duration:** 3:48

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Found tree across feeder and flashed over insulator at [REDACTED]  
[REDACTED] tree removed and insulator repaired. Found second tree across feeder  
at [REDACTED], tree removed, patrolled rest  
of feeder OK

**Follow Up Comments:**

1,539 customers restored from [REDACTED] @ 0126. Final 441  
customers restored from [REDACTED] the end @ 0302

**Communities:**

; CRYSTAL BAY, MN ; EXCELSIOR, MN ; MINNETONKA BCH, MN ; MOUND,  
MN ; NAVARRE, MN ; ORONO, MN ; SPRING PARK, MN ; WAYZATA, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:13 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 6/18/18 - Golden Valley, New Hope & Crystal

Power outage - Golden Valley, New Hope & Crystal.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Monday, June 18, 2018 2:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-18T02:39:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2057  
**Time Zone:** CST  
**Start Date Time:** 6/18/2018 02:28  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

unknown, troubleman on the way  
[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; GOLDEN VALLEY, MN ; NEW HOPE, MN ; CRYSTAL, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:14 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 6/18/18 - Golden Valley, New Hope & Crystal - UPDATE

Power outage - Golden Valley, New Hope & Crystal – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Monday, June 18, 2018 3:52 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-06-18T03:51:56

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 2057  
**Time Zone:** CST  
**Start Date Time:** 6/18/2018 02:28  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Unknown, trouble on sight patrolling back lot line feeder

**Follow Up Comments:**

[Redacted]

**Communities:**

; GOLDEN VALLEY, MN ; NEW HOPE, MN ; CRYSTAL, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 18, 2018 8:14 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/18/18 - Golden Valley, New Hope & Crystal - POWER RESTORED

Power outage - Golden Valley, New Hope & Crystal – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Monday, June 18, 2018 5:07 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-18T05:06:49

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2057  
**Time Zone:** CST  
**Start Date Time:** 6/18/2018 02:28  
**End Date Time:**

6/18/2018

04:54

Duration: 2:26

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

patrolled back lot line feeder, found heavy trees on entire feeder, nothing obvious, closed breaker at 0436, and tripped back open at 0438. patrolled again and found burning branch at [REDACTED] removed branch, closed breaker at 0454 for final restoration.

**Follow Up Comments:**

Troubleman to refer for trimming of entire feeder.

**Communities:**

; GOLDEN VALLEY, MN ; NEW HOPE, MN ; CRYSTAL, MN

**Major Customers:**

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 19, 2018 8:23 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] 6/18/18 - Forest Lake & Wyoming

Power outage - Forest Lake & Wyoming.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Gubash Jr, Joseph M  
**Sent:** Monday, June 18, 2018 11:49 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-2018-06-18T23:48:31

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED]  
**Customers Affected:** 2326  
**Time Zone:** CST  
**Start Date Time:** 6/18/2018 23:39  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
unknown at this time  
[REDACTED]

**Follow Up Comments:**  
feeder patrol in progress  
[REDACTED]

**Communities:**  
; FOREST LAKE, MN ; WYOMING, MN  
[REDACTED]

**Major Customers:**  
mn  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 19, 2018 8:24 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018 - 6/18/18 - Forest Lake & Wyoming - POWER RESTORED

Power outage - Forest Lake & Wyoming – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Gubash Jr, Joseph M  
**Sent:** Tuesday, June 19, 2018 2:45 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-06-19T02:44:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2326  
**Time Zone:** CST  
**Start Date Time:** 6/18/2018 23:39  
**End Date Time:**

6/19/2018

01:04

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
car vs pole [REDACTED]

Follow Up Comments:  
CREW ON SITE MAKING REPAIRS

Communities:  
; FOREST LAKE, MN ; WYOMING, MN

Major Customers:  
9 cust remain out until permanent repairs are made

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 19, 2018 8:26 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 6/19/18 - Mendota & Woodbury

Power outage - Mendota & Woodbury.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, June 19, 2018 6:43 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-19T06:42:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1955  
**Time Zone:** CST  
**Start Date Time:** 6/19/2018 05:43  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

burnt cutout at step down trouble on site  
[REDACTED]

**Follow Up Comments:**

DAS team oper. [REDACTED] tripped at 04:54 , [REDACTED] closed at 04:56 , [REDACTED] opened at 04:59 ,  
[REDACTED]

**Communities:**

; MENDOTA, MN ; WOODBURY, MN  
[REDACTED]

**Major Customers:**

[REDACTED]  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 19, 2018 11:30 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/19/18 - Mendota & Woodbury - POWER RESTORED

Power outage – Mendota & Woodbury – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, June 19, 2018 11:22 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-19T11:21:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1955  
**Time Zone:** CST  
**Start Date Time:** 6/19/2018 04:54  
**End Date Time:**

6/19/2018

06:15

Duration: 1:21

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
cut out failed at step down bank [REDACTED]

Follow Up Comments:  
1 [REDACTED] opened at 04:54 ,1959 cust. out , at 04:56 [REDACTED]  
DAS sw. closed picked up 10 cust. , AT 06:15 we closed [REDACTED]  
picking up 1949 cust. 100% on

Communities:  
; MENDOTA, MN ; WOODBURY, MN

Major Customers:  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 19, 2018 8:25 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/19/18 - Saint Paul

Power outage - Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Williams, Chris C  
**Sent:** Tuesday, June 19, 2018 6:24 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-19T06:24:26

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 5650  
**Time Zone:** CST  
**Start Date Time:**

6/19/2018

06:04

**End Date Time:**

[Redacted]

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Wishard, Don: (651) 229-2414

**State:**

MN

**Outage Cause:**

Unknown as of yet

[Redacted]

**Follow Up Comments:**

DBL bus 2 locked out-crews enroute

[Redacted]

**Communities:**

; SAINT PAUL, MN

[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 19, 2018 8:31 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 6/19/18 - Saint Paul - UPDATE

Power outage – Saint Paul – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Williams, Chris C  
**Sent:** Tuesday, June 19, 2018 7:37 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-06-19T07:37:13

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 1710  
**Time Zone:** CST  
**Start Date Time:** 6/19/2018 06:04

**End Date Time:**

[Redacted]

**Duration:**

NaN [Redacted]

**Alert Contact:**

[Redacted]

**Question Contact:**

Wishard, Don: (651) 229-2414 [Redacted]

**State:**

MN [Redacted]

**Outage Cause:**

Stack bus insulator failed in the sub  
[Redacted]

**Follow Up Comments:**

70 series feeders were restored via field switching, crew is on site at the sub to switch around and bring the network feeders back  
[Redacted]

**Communities:**

; SAINT PAUL, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 19, 2018 9:17 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/19/18 - Saint Paul  
- POWER RESTORED

Power outage – Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, June 19, 2018 9:06 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-19T09:06:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 5650  
**Time Zone:** CST  
**Start Date Time:**

6/19/2018

06:04

**End Date Time:**

6/19/2018

08:49

**Duration:**

2:45

**Alert Contact:**

[REDACTED]

**Question Contact:**

Wishard, Don: (651) 229-2414

**State:**

MN

**Outage Cause:**

failed stacked insulator on bus #2  
[REDACTED]

**Follow Up Comments:**

[REDACTED] cust. rest. at 08:49 :100% on  
[REDACTED]

**Communities:**

; SAINT PAUL, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 19, 2018 8:29 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** RE: [REDACTED] - 6/19/18 - Saint Paul - POWER RESTORED

Power outage – Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

**Customer Advocate Analyst**

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Williams, Chris C  
**Sent:** Tuesday, June 19, 2018 7:31 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] 2018-06-19T07:31:16

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED]  
**Customers Affected:** 2229  
**Time Zone:** CST  
**Start Date Time:** 6/19/2018 06:04  
**End Date Time:**

6/19/2018

07:15

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**  
Stack bus insulator blew up in the sub.

**Follow Up Comments:**  
We switched the 70 series in the field to get back on

**Communities:**  
; SAINT PAUL, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, June 25, 2018 10:38 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-06-22T19:28:50- Minneapolis

**Categories:** Green Category

Power Outage - Minneapolis

---

**From:** Cedar, Daren A  
**Sent:** Friday, June 22, 2018 7:29 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-06-22T19:28:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 3836 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 6/22/2018 [REDACTED] 19:25 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

UNKNOWN

**Follow Up Comments:**

**Communities:**

; MINNEAPOLIS, MN

**Major Customers:**

NONE

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, June 25, 2018 10:39 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-06-22T21:22:20- Power Restored - Minneapolis

**Categories:** Green Category

### Power Restored - Minneapolis

---

**From:** Cedar, Daren A  
**Sent:** Friday, June 22, 2018 9:22 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-06-22T21:22:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** ALD-ALDRICH-092-Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 3836 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 6/22/2018 [REDACTED] 19:25 [REDACTED]  
**End Date Time:** 6/22/2018 [REDACTED] 21:15 [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:** [REDACTED]

wire down at [REDACTED] got 1659 customers in at 20:24 354 customers  
in at 20:34 working on last of customers in at 21:15

**Follow Up Comments:**

**Communities:**

; MINNEAPOLIS, MN

**Major Customers:**

NONE

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, June 25, 2018 10:39 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-06-23T00:49:29- Roseville

**Categories:** Green Category

Power Outage - Roseville

---

**From:** Gubash Jr, Joseph M  
**Sent:** Saturday, June 23, 2018 12:52 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-23T00:49:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 1046 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 6/23/2018 [REDACTED] 00:19 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

vehicle vs pole

**Follow Up Comments:**

trouble crew assessing damage and procedure to restore feeddr

**Communities:**

; ROSEVILLE, MN

**Major Customers:**

mn

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, June 25, 2018 10:41 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-06-23T03:11:19- Roseville

**Categories:** Green Category

Power Restored - Roseville

---

**From:** Gubash Jr, Joseph M  
**Sent:** Saturday, June 23, 2018 3:12 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-23T03:11:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1046 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 6/23/2018 [REDACTED] 00:19 [REDACTED]  
**End Date Time:** 6/23/2018 [REDACTED] 02:28 [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

CAR VS POLE

**Follow Up Comments:**

CLOSED 2 [REDACTED] PICKED UP 02:20 100% REST OF CUSTOMERS

**Communities:**

; ROSEVILLE, MN

**Major Customers:**

MN



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, June 26, 2018 7:07 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-06-26T02:34:15- ROSEVILLE

**Categories:** Green Category

Power Outage - ROSEVILLE

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, June 26, 2018 2:34 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-26T02:34:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---


**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1046  
**Time Zone:** CST  
**Start Date Time:** 6/26/2018 02:25  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

under investigation



**Follow Up Comments:**

trouble in route



**Communities:**

; ROSEVILLE, MN



**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, June 26, 2018 7:08 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-06-26T03:14:50 - ROSEVILLE

**Categories:** Green Category

Update - ROSEVILLE

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, June 26, 2018 3:15 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-06-26T03:14:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

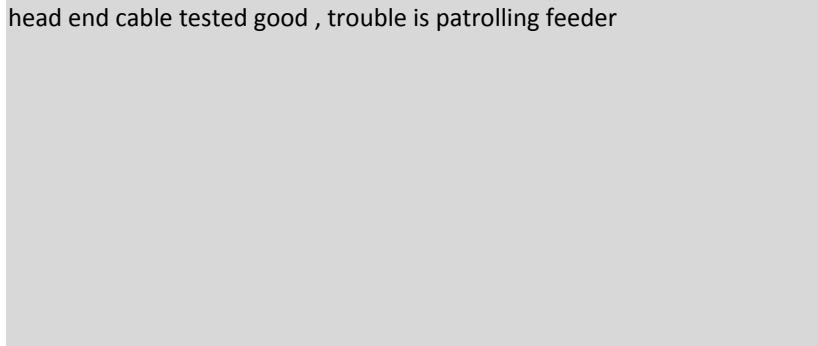
---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice [REDACTED]  
**Customers Affected:** 1046 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 6/26/2018 [REDACTED] 02:25 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**



**Follow Up Comments:**

head end cable tested good , trouble is patrolling feeder



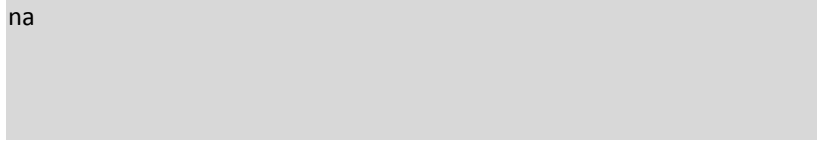
**Communities:**

; ROSEVILLE, MN



**Major Customers:**

na



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, June 26, 2018 7:08 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-06-26T04:12:52 - ROSEVILLE

**Categories:** Green Category

Power Restored - ROSEVILLE

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, June 26, 2018 4:13 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-26T04:12:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 1046 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 6/26/2018 [REDACTED] 02:25 [REDACTED]  
**End Date Time:** 6/26/2018 [REDACTED] 04:04 [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

tree limbs on [REDACTED]

**Follow Up Comments:**

100% on at 04:04

**Communities:**

; ROSEVILLE, MN

**Major Customers:**

N A

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, June 28, 2018 8:29 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/27/18 - Mendota Heights, West Saint Paul, Saint Paul

Power outage - Mendota Heights, West Saint Paul, Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Aguirre, Peter  
**Sent:** Wednesday, June 27, 2018 3:46 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-27T15:46:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1827  
**Time Zone:** CST  
**Start Date Time:** 6/27/2018 15:29  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** Wishard, Don: (651) 229-2414

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
UNKOWN TRBL ON THE WAY

**Follow Up Comments:**

**Communities:**  
; MENDOTA HEIGHTS, MN ; WEST SAINT PAUL, MN ; SAINT PAUL, MN ;  
MENDOTA HTS, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, June 28, 2018 8:47 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 6/27/18 - Mendota Heights, West Saint Paul, Saint Paul - UPDATE

Power outage - Mendota Heights, West Saint Paul, Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Aguirre, Peter  
**Sent:** Wednesday, June 27, 2018 4:20 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-06-27T16:19:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 1827  
**Time Zone:** CST  
**Start Date Time:** 6/27/2018 15:29  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** Wishard, Don: (651) 229-2414

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**

TRUCK HIT POLE, PICKED UP 1761 CUSTOMER VIA SWITCHING @16:11

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; MENDOTA HEIGHTS, MN ; WEST SAINT PAUL, MN ; SAINT PAUL, MN ;  
MENDOTA HTS, MN

[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, June 28, 2018 8:48 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 6/27/18 - Mendota Heights, West Saint Paul, Saint Paul - UPDATE

Power outage - Mendota Heights, West Saint Paul, Saint Paul – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Wednesday, June 27, 2018 4:53 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-06-27T16:53:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice  
**Customers Affected:** 1827  
**Time Zone:** CST  
**Start Date Time:** 6/27/2018 15:29  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
TRUCK HIT POLE AT [Redacted] 6 CUSTOMERS TO REMAIN OUT  
[Redacted]

Follow Up Comments:  
CREW TO REPLACE POLE CREW IN ROUTE  
[Redacted]

Communities:  
; MENDOTA HEIGHTS, MN ; WEST SAINT PAUL, MN ; SAINT PAUL, MN ;  
MENDOTA HTS, MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, June 28, 2018 8:49 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/27/18 - Mendota Heights, West Saint Paul, Saint Paul - POWER RESTORED

Power outage - Mendota Heights, West Saint Paul, Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Thursday, June 28, 2018 4:55 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-28T04:55:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 6  
**Time Zone:** CST  
**Start Date Time:** 6/27/2018 15:29  
**End Date Time:**

6/28/2018

04:18

Duration: 12:49

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
semi truck broke off pole at [REDACTED]

Follow Up Comments:  
Over head crew set new pole and put up wire , closed [REDACTED] cutouts  
at 04:18 picking up last 6 customers. , 100 % on

Communities:  
; MENDOTA HEIGHTS, MN ; WEST SAINT PAUL, MN ; SAINT PAUL, MN ;  
MENDOTA HTS, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, June 29, 2018 2:49 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/29/18 - Newport, Saint Paul, Woodbury & Maplewood

Power outage - Newport, Saint Paul, Woodbury & Maplewood.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** McCollum, Michael L  
**Sent:** Friday, June 29, 2018 2:31 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-29T14:31:04

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 3446  
**Time Zone:** CST  
**Start Date Time:** 6/29/2018 14:24  
**End Date Time:**

[REDACTED]

Duration: NaN [REDACTED]

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414 [REDACTED]

State: MN [REDACTED]

Outage Cause:  
UNKNOWN  
[REDACTED]

Follow Up Comments:  
TRBL ENROUTE  
[REDACTED]

Communities:  
; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN ; MAPLEWOOD, MN  
[REDACTED]

Major Customers:  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, June 29, 2018 3:36 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 6/29/18 - Newport, Saint Paul, Woodbury & Maplewood - UPDATE

Power outage - Newport, Saint Paul, Woodbury & Maplewood – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** McCollum, Michael L  
**Sent:** Friday, June 29, 2018 3:32 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-06-29T15:31:49

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 3446  
**Time Zone:** CST  
**Start Date Time:** 6/29/2018 14:24  
**End Date Time:**

[REDACTED]

Duration: NaN [REDACTED]

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414 [REDACTED]

State: MN [REDACTED]

**Outage Cause:**

UNKNOWN  
[REDACTED]

**Follow Up Comments:**

TRBL STILL LOOKING FOR PROBLEM LOTS OF P.P FEEDER MISSING F.I AT SW  
[REDACTED]

**Communities:**

; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN ; MAPLEWOOD, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 7:48 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/29/18 - Newport, Saint Paul, Woodbury & Maplewood - POWER RESTORED

Power outage - Newport, Saint Paul, Woodbury & Maplewood – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** McCollum, Michael L  
**Sent:** Friday, June 29, 2018 4:19 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-29T16:18:47

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 3446  
**Time Zone:** CST  
**Start Date Time:** 6/29/2018 14:24  
**End Date Time:**

6/29/2018

16:04

Duration: 1:40

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

TREE BRANCH ON LINE @ [REDACTED]

**Follow Up Comments:**

100 % RESTORED @ 1604

**Communities:**

; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN ; MAPLEWOOD, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 7:51 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/29/18 - North Oaks, Saint Paul, Shoreview, Vadnais Heights, White Bear Lake

Power outage - North Oaks, Saint Paul, Shoreview, Vadnais Heights, White Bear Lake.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Aguirre, Peter  
**Sent:** Friday, June 29, 2018 6:53 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-29T18:52:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1369  
**Time Zone:** CST  
**Start Date Time:** 6/29/2018 18:46  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** Wishard, Don: (651) 229-2414

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**

trbl on the way

**Follow Up Comments:**

[Redacted]

**Communities:**

; NORTH OAKS, MN ; SAINT PAUL, MN ; SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; WHITE BEAR LK, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 7:52 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 6/29/18 - Various Communities - UPDATE

Power outage - North Oaks, Saint Paul, Shoreview, Vadnais Heights, White Bear Lake – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Aguirre, Peter  
**Sent:** Friday, June 29, 2018 7:42 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-06-29T19:42:21

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 1369  
**Time Zone:** CST  
**Start Date Time:** 6/29/2018 18:46  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** Wishard, Don: (651) 229-2414

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**

unknown trbl patrolled up to the [Redacted], opened sw. closed breaker picking up 844 customers@19:35

**Follow Up Comments:**

[Redacted]

**Communities:**

; NORTH OAKS, MN ; SAINT PAUL, MN ; SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; WHITE BEAR LK, MN

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 7:53 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/29/18 - Various Communities - POWER RESTORED

Power outage - North Oaks, Saint Paul, Shoreview, Vadnais Heights, White Bear Lake – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Aguirre, Peter  
**Sent:** Friday, June 29, 2018 8:45 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-29T20:45:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1369  
**Time Zone:** CST  
**Start Date Time:** 6/29/2018 18:46  
**End Date Time:**

6/29/2018

20:39

Duration: 1:53

Alert Contact: Wishard, Don: (651) 229-2414

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
large tree down on feeder [REDACTED].

Follow Up Comments:  
troubleman removed tree, put wire back up, closed [REDACTED], picking up 625 customers @ 20:39. all back in.

Communities:  
; NORTH OAKS, MN ; SAINT PAUL, MN ; SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; WHITE BEAR LK, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 7:54 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] First Outage Notice - 6/30/18 - Crystal, Brooklyn Center & Brooklyn Park

Power outage - Crystal, Brooklyn Center & Brooklyn Park.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Saturday, June 30, 2018 12:12 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-30T00:12:06

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2581  
**Time Zone:** CST  
**Start Date Time:** 6/30/2018 00:04  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Un Known at this time

**Follow Up Comments:**

**Communities:**  
; CRYSTAL, MN ; BROOKLYN CENTER, MN ; BROOKLYN PARK, MN

**Major Customers:**  
None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 7:55 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/30/18 - Crystal, Brooklyn Center & Brooklyn Park - POWER RESTORED

Power outage - Crystal, Brooklyn Center & Brooklyn Park – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Saturday, June 30, 2018 2:08 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-30T01:37:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 2581  
**Time Zone:** CST  
**Start Date Time:** 6/30/2018 00:04  
**End Date Time:**

6/30/2018

01:29

Duration: 1:25

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
CABLE BURNING @ [REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; CRYSTAL, MN ; BROOKLYN CENTER, MN ; BROOKLYN PARK, MN

Major Customers:  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 7:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 6/30/18 - Hokah, LaCrescent & LaCrosse

Power outage - Hokah, LaCrescent & LaCrosse.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Johnson, Michael A  
**Sent:** Saturday, June 30, 2018 6:52 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-06-30T18:51:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 1463 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 6/30/2018 [REDACTED] 17:03 [REDACTED]  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

[Redacted] LARGE TREE ON FEEDER; CREW ON SCENE REMOVING TREE NOW

**Follow Up Comments:**

[Redacted]

**Communities:**

; HOKAH, MN ; LA CRESCENT, MN ; LA CROSSE, WI

**Major Customers:**

NA



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 7:57 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 6/30/18 - Hokah, LaCrescent & LaCrosse - POWER RESTORED

Power outage - Hokah, LaCrescent & LaCrosse – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Johnson, Michael A  
**Sent:** Saturday, June 30, 2018 7:23 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-06-30T19:23:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 1463 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 6/30/2018 [REDACTED] 17:03 [REDACTED]  
**End Date Time:**

6/30/2018

19:17

Duration: 2:14

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
LARGE TREE ACROSS FEEDER  
[REDACTED]

Follow Up Comments:  
[REDACTED] ALL CUSTOMERS RESTORED AT 19:17  
[REDACTED]

Communities:  
; HOKAH, MN ; LA CRESCENT, MN ; LA CROSSE, WI  
[REDACTED]

Major Customers:  
NA  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:01 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] First Outage - 7/1/18 -  
Bloomington, Minneapolis, Richfield & Edina

Power outage - Bloomington, Minneapolis, Richfield & Edina.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Sunday, July 01, 2018 9:58 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-01T09:57:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage  
**Region:** MW  
**Sub Station:** [REDACTED]

**Alert Count:** First Outage Notice

**Customers Affected:** 16937

**Time Zone:** CST

**Start Date Time:**  
7/1/2018 09:09

**End Date Time:**

**Duration:** NaN

**Alert Contact:**

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
open unknown

**Follow Up Comments:**

**Communities:**  
; BLOOMINGTON, MN; MINNEAPOLIS, MN ; RICHFIELD, MN ; EDINA, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:04 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice -  
7/1/18 - Various Communities - UPDATE

Power outage - Bloomington, Minneapolis, Richfield & Edina – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Sunday, July 01, 2018 10:15 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-07-01T10:14:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]

**Alert Count:** Second Outage Notice

**Customers Affected:** 16937

**Time Zone:** CST

**Start Date Time:**  
7/1/2018

09:42

**End Date Time:**

**Duration:** NaN

**Alert Contact:**

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
breaker bad opened operator clearing breaker

**Follow Up Comments:**

**Communities:**  
; BLOOMINGTON, MN; MINNEAPOLIS, MN ; RICHFIELD, MN ; EDINA, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:05 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/1/18 - Various Communities - POWER RESTORED

Power outage - Bloomington, Minneapolis, Richfield & Edina – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Sunday, July 01, 2018 10:42 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-07-01T10:42:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]

**Alert Count:** Final Outage Notice

Customers Affected: 15206

Time Zone: CST

Start Date Time:  
7/1/2018 09:42

End Date Time:  
7/1/2018 10:32

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
opened Closed

Follow Up Comments:

Communities:  
; BLOOMINGTON, MN; MINNEAPOLIS, MN ; RICHFIELD, MN ; EDINA, MN

Major Customers:



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:08 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 7/1/18 - Richfield

Power outage – Richfield.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Sunday, July 01, 2018 10:45 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-07-01T10:45:07

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1731  
**Time Zone:** CST  
**Start Date Time:** 7/1/2018 09:42  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
[REDACTED] Failed , oper cleared field switching in progress

Follow Up Comments:  
[REDACTED]

Communities:  
; RICHFIELD, MN

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:08 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 7/1/18 - Richfield - POWER RESTORED

Power outage – Richfield - power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Sunday, July 01, 2018 11:47 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-07-01T11:46:47

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1731  
**Time Zone:** CST  
**Start Date Time:**  
7/1/2018 09:42  
**End Date Time:**  
7/1/2018 11:42

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
Restored [REDACTED] Via Switching, Isolated [REDACTED]

Follow Up Comments:

Communities:  
; RICHFIELD, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:12 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] --First Outage Notice - 7/1/18 - Jordan & New Prague

Power outage - Jordan & New Prague.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Sunday, July 01, 2018 11:48 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] --First Outage Notice-2018-07-01T11:48:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]

**Subject:** [REDACTED]

**Region:** SE

**Sub Station:** [REDACTED]

**Feeder:**

**Alert Count:** First Outage Notice

**Customers Affected:** 0

**Time Zone:** CST

**Start Date Time:**

7/1/2018

11:39

**End Date Time:**

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; JORDAN, MN ; NEW PRAGUE, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:12 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 7/1/18 - Jordan & New Prague - POWER RESTORED

Power outage - Jordan & New Prague – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Chase, Julie B  
**Sent:** Sunday, July 01, 2018 12:53 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-07-01T12:52:33

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -Final Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1042 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 7/1/2018 [REDACTED] 11:39 [REDACTED]  
**End Date Time:**

7/1/2018

12:47

Duration: 1:8

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
wires down at [REDACTED] storm went through area  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; JORDAN, MN ; NEW PRAGUE, MN  
[REDACTED]

Major Customers:  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:19 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/1/18 - Edina, Richfield & Minneapolis

Power outage - Edina, Richfield & Minneapolis.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Sunday, July 01, 2018 12:38 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-07-01T12:38:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 2763 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 7/1/2018 [REDACTED] 12:27 [REDACTED]  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown patrol in progress

**Follow Up Comments:**

**Communities:**  
; EDINA, MN ; RICHFIELD, MN ; MINNEAPOLIS, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:16 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Second Outage Notice - 7/1/18 - Edina - UPDATE

Power outage – Edina – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Sunday, July 01, 2018 3:13 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-07-01T15:13:24

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 4806  
**Time Zone:** CST  
**Start Date Time:** 7/1/2018 12:27  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**

Tree took down double deck pole at [Redacted]

[Redacted]

**Follow Up Comments:**

Working on partial Restoration

[Redacted]

**Communities:**

; EDINA, MN ; RICHFIELD, MN ; MINNEAPOLIS, MN

[Redacted]

**Major Customers:**

None

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:20 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** RE: [REDACTED] Second Outage Notice - 7/1/18 - CORRECTION - Edina, Richfield & Minneapolis - UPDATE

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:16 AM  
**To:** MN PUC ([consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us)); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] Second Outage Notice - 7/1/18 - Edina - UPDATE

Power outage – Edina – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Sunday, July 01, 2018 3:13 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-07-01T15:13:24

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]-Second Outage Notice

**Region:** MW

**Sub** [REDACTED]  
[REDACTED]  
[REDACTED]

Alert Count: [Redacted] Second Outage Notice

Customers Affected: 4806

Time Zone: CST

Start Date Time:  
7/1/2018 12:27

End Date Time:  
[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**  
Tree took down double deck pole at [Redacted]

**Follow Up Comments:**  
Working on partial Restoration

**Communities:**  
; EDINA, MN ; RICHFIELD, MN ; MINNEAPOLIS, MN

**Major Customers:**  
None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:14 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 7/1/18 - Edina

Power outage – Edina.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Sunday, July 01, 2018 12:33 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-07-01T12:32:33

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2043  
**Time Zone:** CST  
**Start Date Time:** 7/1/2018 12:27  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknomn patrol in progress

**Follow Up Comments:**

**Communities:**  
; EDINA, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:15 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 7/1/18 - Edina - UPDATE

Power outage – Edina – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Sunday, July 01, 2018 12:47 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-01T12:47:05

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2043  
**Time Zone:** CST  
**Start Date Time:** 7/1/2018 12:27  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**  
TROUBLEMEN AND OPERATOR IN ROUTE.

**Communities:**  
; EDINA, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 02, 2018 8:16 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 7/1/18 - Edina - POWER RESTORED

Power outage – Edina – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Sunday, July 01, 2018 4:37 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-07-01T16:37:13

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Final Outage Notice

**Customers Affected:** 2043

**Time Zone:** CST

**Start Date Time:**

7/1/2018

12:27

**End Date Time:**

7/1/2018

14:25

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Tree took pole down at [REDACTED]

**Follow Up Comments:**

282 Customers out until pole is replaced.

**Communities:**

; EDINA, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, July 03, 2018 7:23 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-07-03T03:29:36

**Categories:** Green Category

Power Outage - ALBANY, MN ; AVON, MN ; SAINT JOSEPH, MN

---

**From:** Hofer, Kory G  
**Sent:** Tuesday, July 03, 2018 3:30 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-03T03:29:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1494  
**Time Zone:** CST  
**Start Date Time:** 7/3/2018 01:41  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

storm in area

**Follow Up Comments:**

lineman on site.

**Communities:**

; ALBANY, MN ; AVON, MN ; SAINT JOSEPH, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, July 03, 2018 7:23 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice-2018-07-03T04:17:15

**Categories:** Green Category

Power Restored - ALBANY, MN ; AVON, MN ; SAINT JOSEPH, MN

---

**From:** Hofer, Kory G  
**Sent:** Tuesday, July 03, 2018 4:17 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-03T04:17:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1494  
**Time Zone:** CST  
**Start Date Time:** 7/3/2018 01:41  
**End Date Time:** 7/3/2018 04:08  
**Duration:** 2:27  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

3 phase down at [REDACTED] Storm related NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

the last 195 customers are covered on [REDACTED]

**Communities:**

; ALBANY, MN ; AVON, MN ; SAINT JOSEPH, MN

**Major Customers:**

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 8:59 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 7/3/18 - Burnsville, Savage & Bloomington

Power outage - Burnsville, Savage & Bloomington.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Babb, Randall J  
**Sent:** Tuesday, July 03, 2018 7:20 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-07-03T19:20:16

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1658  
**Time Zone:** CST  
**Start Date Time:** 7/3/2018 19:12  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
[Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; BURNSVILLE, MN ; SAVAGE, MN ; BLOOMINGTON, MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 8:59 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 7/3/18 - Burnsville, Savage & Bloomington - POWER RESTORED

Power outage - Burnsville, Savage & Bloomington – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Tuesday, July 03, 2018 9:05 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-07-03T21:04:33

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1658  
**Time Zone:** CST  
**Start Date Time:** 7/3/2018 19:12  
**End Date Time:**

7/3/2018

21:01

Duration: 1:49

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Possible pole down [REDACTED] unable to patrol entire line due to high water

**Follow Up Comments:**

Was able to isolate and restore 100%

**Communities:**

; BURNSVILLE, MN ; SAVAGE, MN ; BLOOMINGTON, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 8:51 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/4/18 - Golden Valley, New Hope & Crystal

Power outage - Golden Valley, New Hope & Crystal.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, July 04, 2018 9:35 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-04T09:31:09

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2057  
**Time Zone:** CST  
**Start Date Time:** 7/4/2018 09:25  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
UNKNOWN  
[Redacted]

Follow Up Comments:  
TROUBLEMEN IN ROUTE.  
[Redacted]

Communities:  
; GOLDEN VALLEY, MN ; NEW HOPE, MN ; CRYSTAL, MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 8:52 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 7/4/18 - Golden Valley, New Hope & Crystal - UPDATE

Power outage - Golden Valley, New Hope & Crystal – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, July 04, 2018 10:33 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-07-04T10:32:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 2057  
**Time Zone:** CST  
**Start Date Time:** 7/4/2018 09:25  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

HIGH WINDS FORM STORM PUSHING TREE LIMBS INTO FEEDER. UNABLE TO CLOSE BREAKER BY REMOTE OR MANUALLY AT SUB. WILL SWITCH OUT BREAKER.

**Follow Up Comments:**

TROUBLEMEN CLEARING TREE LIMBS AND PATROLLING OUT FEEDER.

**Communities:**

; GOLDEN VALLEY, MN ; NEW HOPE, MN ; CRYSTAL, MN

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 8:53 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/4/18 - Golden Valley, New Hope & Crystal - POWER RESTORED

Power outage - Golden Valley, New Hope & Crystal – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Wednesday, July 04, 2018 11:12 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-04T11:12:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Final Outage Notice

**Customers Affected:** 2065

**Time Zone:** CST

**Start Date Time:**

7/4/2018

09:25

**End Date Time:**

7/4/2018

10:49

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Tree branch limbs on [REDACTED] trim trees at switch. Also tree branches trimmed at [REDACTED] Breaker failed to operate isolated breaker and field switched [REDACTED]

**Follow Up Comments:**

982 customers restored at 10:45 and 1083 customers restored at 10:49

**Communities:**

; GOLDEN VALLEY, MN ; NEW HOPE, MN ; CRYSTAL, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 8:54 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/4/18 - Maplewood, Newport, Saint Paul & Woodbury

Power outage - Maplewood, Newport, Saint Paul & Woodbury.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Wednesday, July 04, 2018 10:56 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-04T10:56:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 839  
**Time Zone:** CST  
**Start Date Time:** 7/4/2018 10:43  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
under investigation

**Follow Up Comments:**  
trouble in route

**Communities:**  
; MAPLEWOOD, MN ; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN

**Major Customers:**  
NA

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 8:55 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/4/18 - Maplewood, Newport, Saint Paul & Woodbury - POWER RESTORED

Power outage - Maplewood, Newport, Saint Paul & Woodbury – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Wednesday, July 04, 2018 11:30 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-04T11:29:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 839  
**Time Zone:** CST  
**Start Date Time:** 7/4/2018 10:43  
**End Date Time:**

7/4/2018

11:19

Duration: 0:36

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

Broken limb on Feeder at [REDACTED]

**Follow Up Comments:**

TRBL cleared limb and Brought in Feeder at 11:19 100% on

**Communities:**

; MAPLEWOOD, MN ; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN

**Major Customers:**

NA

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 8:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/4/18 - Maplewood, Saint Paul & Woodbury

Power outage - Maplewood, Saint Paul & Woodbury.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Moriarty, Michael P  
**Sent:** Wednesday, July 04, 2018 1:49 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-04T13:49:25

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2721  
**Time Zone:** CST  
**Start Date Time:** 7/4/2018 13:01  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
TROUBLE EN-ROUTE  
[Redacted]

**Follow Up Comments:**  
[Redacted]

**Communities:**  
; MAPLEWOOD, MN ; SAINT PAUL, MN ; WOODBURY, MN  
[Redacted]

**Major Customers:**  
[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 8:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/4/18 - Maplewood, Saint Paul & Woodbury - POWER RESTORED

Power outage - Maplewood, Saint Paul & Woodbury – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Moriarty, Michael P  
**Sent:** Wednesday, July 04, 2018 2:56 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-04T14:56:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 0 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
7/4/2018 [REDACTED] 13:01 [REDACTED]  
**End Date Time:**  
7/4/2018 [REDACTED] 13:38 [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

LARGE TREE CAME DOWN ON THE [REDACTED] [REDACTED]  
[REDACTED]

**Follow Up Comments:**

RESTORED FROM [REDACTED] AT 1325 PICKING UP  
2030 CUSTOMERS RESTORED FROM [REDACTED] TO THE REMAINDER OF THE  
FEEDER AT 1338. ALL CUSTOMERS RESTORED AT THIS TIME. CREW TO PUT  
UP 336 CONDUCTOR TO RESTORE THE INTEGRITY OF THIS FEEDER.

**Communities:**

; MAPLEWOOD, MN ; SAINT PAUL, MN ; WOODBURY, MN  
[REDACTED]

**Major Customers:**

NA  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 9:03 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/4/18 - South Saint Paul & Inver Grove Heights

Power outage - South Saint Paul & Inver Grove Heights.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Moriarty, Michael P  
**Sent:** Wednesday, July 04, 2018 2:31 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-04T14:30:59

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1927  
**Time Zone:** CST  
**Start Date Time:** 7/4/2018 14:19  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
UNKNOWN. TROUBLE EN-ROUTE

**Follow Up Comments:**

**Communities:**  
; SOUTH SAINT PAUL, MN ; INVER GROVE HEIGHTS, MN ; INVER GROVE, MN

**Major Customers:**  
NA

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, July 05, 2018 11:39 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] - 7/4/18 - South Saint Paul & Inver Grove Heights - POWER RESTORED

Power outage – South Saint Paul & Inver Grove Heights – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Streine, Richard P  
**Sent:** Thursday, July 05, 2018 11:32 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]--2018-07-05T11:31:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED]  
**Customers Affected:** 1927  
**Time Zone:** CST  
**Start Date Time:** 7/4/2018 14:19  
**End Date Time:**

7/4/2018

16:12

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
#336 wire down behind [REDACTED]

Follow Up Comments:  
temp repairs made all 1927 customers restored @ 16:12

Communities:  
; SOUTH SAINT PAUL, MN ; INVER GROVE HEIGHTS, MN ; INVER GROVE, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 09, 2018 8:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 7/7/18 - Oakdale, Woodbury & Lake Elmo - POWER RESTORED

Power outage - Oakdale, Woodbury & Lake Elmo – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Aguirre, Peter  
**Sent:** Monday, July 09, 2018 6:25 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-07-09T06:24:31

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** ME

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Final Outage Notice

**Customers Affected:** 2806

**Time Zone:** CST

**Start Date Time:**

7/7/2018

09:30

**End Date Time:**

7/7/2018

11:22

**Duration:** 1:52

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
jumpers burned open [REDACTED]

**Follow Up Comments:**  
had to open the [REDACTED], TO MAKE TEMP REPAIRS

**Communities:**  
; OAKDALE, MN ; WOODBURY, MN ; LAKE ELMO, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 09, 2018 8:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/7/18 - Minnetonka

Power outage – Minnetonka.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Timothy K  
**Sent:** Saturday, July 07, 2018 8:36 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-07T20:35:47

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1704  
**Time Zone:** CST  
**Start Date Time:** 7/7/2018 20:25  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**

**Communities:**  
; MINNETONKA, MN

**Major Customers:**  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 09, 2018 8:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/7/18 - Minnetonka - POWER RESTORED

Power outage – Minnetonka – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Saturday, July 07, 2018 9:26 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-07T21:25:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 1698 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 7/7/2018 [REDACTED] 20:25 [REDACTED]  
**End Date Time:**

7/7/2018

21:19

Duration: 0:54

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
Failed head end cable.

Follow Up Comments:  
1073 restored at 21:18 and 625 at 21:19.

Communities:  
; MINNETONKA, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 09, 2018 8:13 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/9/18 - Mendota Heights, Saint Paul & West Saint Paul

Power outage - Mendota Heights, Saint Paul & West Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** McCollum, Michael L  
**Sent:** Monday, July 09, 2018 1:06 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-09T01:05:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 3554  
**Time Zone:** CST  
**Start Date Time:** 7/9/2018 00:53  
**End Date Time:**

[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
UNKNOWN

**Follow Up Comments:**  
TRBL ENROUTE

**Communities:**  
; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 09, 2018 8:14 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/9/18 - Mendota Heights, Saint Paul & West Saint Paul - POWER RESTORED

Power outage - Mendota Heights, Saint Paul & West Saint Paul – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** McCollum, Michael L  
**Sent:** Monday, July 09, 2018 2:48 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-09T02:48:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 3554  
**Time Zone:** CST  
**Start Date Time:** 7/9/2018 00:53  
**End Date Time:**

7/9/2018

02:10

Duration: 1:17

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
DEFECTIVE CABLE HEADEND  
[REDACTED]

Follow Up Comments:  
100% RESTORE 02:10  
[REDACTED]

Communities:  
; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN  
[REDACTED]

Major Customers:  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, July 10, 2018 8:10 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/10/18 - Minneapolis, Minnetonka, Golden Valley & Saint Louis Park

Power outage - Minneapolis, Minnetonka, Golden Valley & Saint Louis Park.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Benck, Todd A  
**Sent:** Tuesday, July 10, 2018 5:00 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-10T04:59:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2045  
**Time Zone:** CST  
**Start Date Time:** 7/10/2018 04:53  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**

Unknown trbl enroute  
[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; MINNEAPOLIS, MN ; MINNETONKA, MN ; GOLDEN VALLEY, MN ; SAINT LOUIS PARK, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, July 10, 2018 8:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] 064-Final Outage Notice - 7/10/18 - Various Communities - POWER RESTORED

Power outage - Minneapolis, Minnetonka, Golden Valley & Saint Louis Park – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Tuesday, July 10, 2018 6:11 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-10T06:10:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2045  
**Time Zone:** CST  
**Start Date Time:** 7/10/2018 04:53  
**End Date Time:**

7/10/2018

06:10

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Faulted cable between 5 and 6 switch

**Follow Up Comments:**

**Communities:**

; MINNEAPOLIS, MN ; MINNETONKA, MN ; GOLDEN VALLEY, MN ; SAINT LOUIS PARK, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, July 11, 2018 7:12 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/10/18 -Various Communities

Power outage - West Saint Paul, Sunfish Lake, Saint Paul, Mendota Heights, Inver Grove Heights.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, July 10, 2018 5:04 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-10T17:03:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1185  
**Time Zone:** CST  
**Start Date Time:**  
7/10/2018 16:50  
**End Date Time:**  
[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
UNDER investigation

**Follow Up Comments:**  
ME trouble in Route

**Communities:**  
; WEST SAINT PAUL, MN ; SUNFISH LAKE, MN ; SAINT PAUL, MN ;  
MENDOTA HTS, MN ; MENDOTA HEIGHTS, MN ; INVER GROVE HEIGHTS,  
MN ; INVER GROVE, MN

**Major Customers:**  
na

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, July 11, 2018 7:12 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/10/18 - Various Communities - POWER RESTORED

Power outage - West Saint Paul, Sunfish Lake, Saint Paul, Mendota Heights, Inver Grove Heights – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** McCollum, Michael L  
**Sent:** Tuesday, July 10, 2018 8:54 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-10T20:53:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1185  
**Time Zone:** CST  
**Start Date Time:** 7/10/2018 16:50  
**End Date Time:**

7/10/2018

20:25

Duration: 3:35

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
TWO CABLE FAULTS ONE BTWN [REDACTED] AND ONE BTWN [REDACTED]  
[REDACTED] CARRYING PART OF [REDACTED]  
NOTIFICATION AND NMS WENT DOWN FOR A UPGRADE DURING LOCK.

Follow Up Comments:  
FAULT INDICATOR ON FEEDERS WOULD HAVE HELP

Communities:  
; WEST SAINT PAUL, MN ; SUNFISH LAKE, MN ; SAINT PAUL, MN ;  
MENDOTA HTS, MN ; MENDOTA HEIGHTS, MN ; INVER GROVE HEIGHTS,  
MN ; INVER GROVE, MN

Major Customers:



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, July 11, 2018 12:22 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/11/18 - Chanhassen, Chaska, Excelsior & Victoria

Power outage - Chanhassen, Chaska, Excelsior & Victoria.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, July 11, 2018 12:20 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-11T12:20:24

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2177  
**Time Zone:** CST  
**Start Date Time:** 7/11/2018 12:16  
**End Date Time:**

[REDACTED]

Duration: NaN [REDACTED]

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369 [REDACTED]

State: MN [REDACTED]

**Outage Cause:**

EMERGENCY OPEN ON [REDACTED] CALLED BY CREW TO DUMP FEEDER .  
[REDACTED]

**Follow Up Comments:**

CREW WILL OPEN JUMPERS AND CALL FOR RESTORATION OF FEEDER.  
[REDACTED]

**Communities:**

; CHANHASSEN, MN ; CHASKA, MN ; EXCELSIOR, MN ; VICTORIA, MN  
[REDACTED]

**Major Customers:**

NONE  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, July 11, 2018 1:00 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Momentary Outage - 7/11/18 - Chanhassen, Chaska, Excelsior & Victoria - POWER RESTORED

Power outage - Chanhassen, Chaska, Excelsior & Victoria – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, July 11, 2018 12:50 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Momentary Outage-2018-07-11T12:49:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Momentary Outage  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Momentary Outage  
**Customers Affected:** 1029  
**Time Zone:** CST  
**Start Date Time:** 7/11/2018 12:16  
**End Date Time:**

7/11/2018

12:20

Duration: 0:4

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

INTENTIONAL OUTAGE ON [REDACTED]. CREW CALLED TO DROP FEEDER DUE TO PROBLEM IN FIELD WITH WIRE DOWN.

**Follow Up Comments:**

[REDACTED] OPENED AND FEEDER TIE [REDACTED] CLOSED TO PICK UP 1,029 CUSTOMERS ON [REDACTED].

**Communities:**

; CHANHASSEN, MN ; CHASKA, MN ; EXCELSIOR, MN ; VICTORIA, MN

**Major Customers:**

NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, July 11, 2018 2:06 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/11/18 - Chanhassen, Chaska, Excelsior & Victoria - UPDATE - POWER RESTORED

Power outage - Chanhassen, Chaska, Excelsior & Victoria – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, July 11, 2018 1:53 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-11T13:52:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 232  
**Time Zone:** CST  
**Start Date Time:** 7/11/2018 12:16  
**End Date Time:**

7/11/2018

13:51

Duration: 1:35

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
ANGLE PIN BROKE CAUSING FEEDER CONDUCTOR TO FALL AND BURN.

[REDACTED]

**Follow Up Comments:**

CLOSED [REDACTED] PICKING UP REMAINING 232 CUSTOMERS.

[REDACTED]

**Communities:**

; CHANHASSEN, MN ; CHASKA, MN ; EXCELSIOR, MN ; VICTORIA, MN

[REDACTED]

**Major Customers:**

NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, July 11, 2018 2:58 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/11/18 - Chanhassen, Chaska, Excelsior & Victoria - POWER RESTORED-ADD'L UPDATE

Power outage - Chanhassen, Chaska, Excelsior & Victoria – power restored/additional update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, July 11, 2018 1:05 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-11T13:04:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

To: dlelecoutmwnot@xcelenergy.com

Subject: [REDACTED]

Region: MW

Sub Station: [REDACTED]

Feeder: [REDACTED]

Alert Count: Final Outage Notice

Customers Affected: 2177

Time Zone: CST

Start Date Time:

7/11/2018

12:16

End Date Time:

7/11/2018

12:50

Duration: 0:34

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
ANGLE PIN BROKE CAUSING FEEDER CONDUCTOR TO FALL AND BURN.  
[REDACTED]

Follow Up Comments:  
OPENED [REDACTED] AND CLOSED [REDACTED]. 232 CUSTOMERS STILL  
OUT FROM [REDACTED].  
[REDACTED]

Communities:  
; CHANHASSEN, MN ; CHASKA, MN ; EXCELSIOR, MN ; VICTORIA, MN  
[REDACTED]

Major Customers:  
NONE  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 8:11 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice 7/12/18 - Hopkins & Minnetonka

Power outage - Hopkins & Minnetonka.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Babb, Randall J  
**Sent:** Thursday, July 12, 2018 5:50 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-12T17:49:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED] First Outage Notice

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:**

**Alert Count:** [REDACTED] First Outage Notice

**Customers Affected:** 1548

**Time Zone:** CST

**Start Date Time:**

7/12/2018

17:39

**End Date Time:**

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Follow Up Comments:

Communities:  
; HOPKINS, MN ; MINNETONKA, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 8:12 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/12/18 - Hopkins & Minnetonka - POWER RESTORED

Power outage - Hopkins & Minnetonka – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, July 12, 2018 6:36 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-12T18:35:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1548 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 7/12/2018 [REDACTED] 17:39 [REDACTED]  
**End Date Time:**

7/12/2018

18:32

Duration: 0:53

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Found Limb across all 3 phases at intersection of [REDACTED]  
Removed, patrolled OK, energized

**Follow Up Comments:**

[REDACTED]

**Communities:**

; HOPKINS, MN ; MINNETONKA, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 8:15 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 7/12/18 - Burnsville & Savage

Power outage - Burnsville & Savage.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, July 12, 2018 5:56 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-07-12T17:55:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1979  
**Time Zone:** CST  
**Start Date Time:** 7/12/2018 17:52  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
unknown

**Follow Up Comments:**

**Communities:**  
; BURNSVILLE, MN ; SAVAGE, MN

**Major Customers:**  
none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 8:16 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/12/18 - Burnsville & Savage - POWER RESTORED

Power outage - Burnsville & Savage – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, July 12, 2018 7:04 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-07-12T19:03:58

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1979  
**Time Zone:** CST  
**Start Date Time:** 7/12/2018 17:52  
**End Date Time:**

7/12/2018

19:00

**Duration:** 1:8

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Tree branch across A and B phases at [REDACTED]  
[REDACTED] Trouble removed branch, patrolled OK, energized, check OK

**Follow Up Comments:**

**Communities:**

; BURNSVILLE, MN ; SAVAGE, MN

**Major Customers:**

none



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 8:17 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/12/18 - Mound, Shorewood, Minnetrista & Spring Park

Power outage - Mound, Shorewood, Minnetrista & Spring Park.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Babb, Randall J  
**Sent:** Thursday, July 12, 2018 6:05 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-07-12T18:04:56

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2347  
**Time Zone:** CST  
**Start Date Time:** 7/12/2018 17:56  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
[Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; MOUND, MN ; SHOREWOOD, MN ; MINNETRISTA, MN ; SPRING PARK,  
MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 8:18 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice - 7/12/18 - Mound, Shorewood, Minnetrista & Spring Park - POWER RESTORED

Power outage - Mound, Shorewood, Minnetrista & Spring Park – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Babb, Randall J  
**Sent:** Thursday, July 12, 2018 7:38 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-07-12T19:37:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2347  
**Time Zone:** CST  
**Start Date Time:** 7/12/2018 17:56  
**End Date Time:**

7/12/2018

19:28

**Duration:** 1:32

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Fused cutout failure at [REDACTED] thus causing primary neutral line to burn down.

**Follow Up Comments:**

Troubleman made permanent repairs.

**Communities:**

; MOUND, MN ; SHOREWOOD, MN ; MINNETRISTA, MN ; SPRING PARK, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 8:19 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/12/18 - Newport, Saint Paul, Woodbury & Maplewood

Power outage - Newport, Saint Paul, Woodbury & Maplewood

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Streine, Richard P  
**Sent:** Thursday, July 12, 2018 6:16 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-12T18:16:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 3446  
**Time Zone:** CST  
**Start Date Time:** 7/12/2018 18:12  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
unknown

**Follow Up Comments:**  
trbl enroute

**Communities:**  
; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN ; MAPLEWOOD, MN

**Major Customers:**  
n/a

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 8:40 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/12/18 - Newport, Saint Paul, Woodbury & Maplewood-DUPLICATE?

Power outage - Newport, Saint Paul, Woodbury & Maplewood.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Streine, Richard P  
**Sent:** Thursday, July 12, 2018 6:16 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-12T18:16:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** RRK-[REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 3446  
**Time Zone:** CST  
**Start Date Time:** 7/12/2018 18:12  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
unknown

**Follow Up Comments:**  
trbl enroute

**Communities:**  
; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN ; MAPLEWOOD, MN

**Major Customers:**  
n/a



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 8:20 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 7/12/18 - Newport, Saint Paul, Woodbury & Maplewood - UPDATE

Power outage - Newport, Saint Paul, Woodbury & Maplewood – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Streine, Richard P  
**Sent:** Thursday, July 12, 2018 8:14 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-07-12T20:14:13

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 3446  
**Time Zone:** CST  
**Start Date Time:** 7/12/2018 20:06  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

still patrolling  
[Redacted]

**Follow Up Comments:**

opened [Redacted] and closed [Redacted] picking up 1965 customers@19:43  
[Redacted]

**Communities:**

; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN ; MAPLEWOOD, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 8:21 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/12/18 - Newport, Saint Paul, Woodbury & Maplewood - POWER RESTORED

Power outage - Newport, Saint Paul, Woodbury & Maplewood – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Streine, Richard P  
**Sent:** Thursday, July 12, 2018 9:34 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-12T21:33:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 3623  
**Time Zone:** CST  
**Start Date Time:** 7/12/2018 18:07  
**End Date Time:**

7/12/2018

20:45

Duration: 2:38

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

C phs lead burnt off [REDACTED] in substation  
[REDACTED]

**Follow Up Comments:**

restored 1965 customers @19:43 - 1514@20:30 and remaining 144  
@20:45  
[REDACTED]

**Communities:**

; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN ; MAPLEWOOD, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 10:57 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/13/18 - Burnsville

Power outage – Burnsville.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Friday, July 13, 2018 10:55 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-07-13T10:55:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1101  
**Time Zone:** CST  
**Start Date Time:** 7/13/2018 10:47  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at this time

**Follow Up Comments:**

**Communities:**  
; BURNSVILLE, MN

**Major Customers:**  
none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 13, 2018 12:52 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 7/13/18 - Burnsville - POWER RESTORED

Power outage – Burnsville – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Friday, July 13, 2018 11:48 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-13T11:47:56

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1101 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 7/13/2018 [REDACTED] 10:47 [REDACTED]  
**End Date Time:**

7/13/2018

11:38

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
customer hit [REDACTED]. Had to isolate [REDACTED] referred for repair  
[REDACTED]

Follow Up Comments:  
isolated under [REDACTED]  
[REDACTED]

Communities:  
; BURNSVILLE, MN  
[REDACTED]

Major Customers:  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 16, 2018 8:14 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/14/18 - Minneapolis, Minnetonka, Golden Valley & Saint Louis Park

Power outage - Minneapolis, Minnetonka, Golden Valley & Saint Louis Park.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Timothy K  
**Sent:** Saturday, July 14, 2018 9:35 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-14T21:34:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 2045 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 7/14/2018 [REDACTED] 21:27 [REDACTED]  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
UNKNOWN  
[Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; MINNEAPOLIS, MN ; MINNETONKA, MN ; GOLDEN VALLEY, MN ; SAINT LOUIS PARK, MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 16, 2018 8:16 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/14/18 - Various Communities - POWER RESTORED

Power outage - Minneapolis, Minnetonka, Golden Valley & Saint Louis Park – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Timothy K  
**Sent:** Saturday, July 14, 2018 10:41 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-14T22:41:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2045  
**Time Zone:** CST  
**Start Date Time:** 7/14/2018 21:27  
**End Date Time:**

7/14/2018

22:40

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
CABLE FAILURE BTWN [REDACTED]

Follow Up Comments:  
ISOLATED ON [REDACTED]. REFER FOR BIDDLE & REPAIR

Communities:  
; MINNEAPOLIS, MN ; MINNETONKA, MN ; GOLDEN VALLEY, MN ; SAINT LOUIS PARK, MN

Major Customers:  
NONE

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 16, 2018 8:20 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/15/18 - Plymouth

Power outage – Plymouth.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Sunday, July 15, 2018 10:41 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-15T10:40:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 1874 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 7/15/2018 [REDACTED] 10:28 [REDACTED]  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at this time  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; PLYMOUTH, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 16, 2018 8:21 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 7/15/18 - Plymouth - UPDATE

Power outage – Plymouth – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Jeff  
**Sent:** Sunday, July 15, 2018 11:39 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-07-15T11:38:59

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice [REDACTED]  
**Customers Affected:** 1874 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 7/15/2018 [REDACTED] 10:28 [REDACTED]  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Follow Up Comments:  
troubleman on site

Communities:  
; PLYMOUTH, MN

Major Customers:  
, MEDIVATORS INC



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 16, 2018 8:22 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/15/18 - Plymouth - POWER RESTORED

Power outage – Plymouth – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Sunday, July 15, 2018 12:10 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-15T12:10:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1874  
**Time Zone:** CST  
**Start Date Time:** 7/15/2018 10:28  
**End Date Time:**

7/15/2018

12:04

Duration: 1:36

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Unknown  
[REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; PLYMOUTH, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 20, 2018 3:06 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/20/18 - Maplewood, Oakdale & Lake Elmo

Power outage - Maplewood, Oakdale & Lake Elmo.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Friday, July 20, 2018 2:45 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-07-20T14:45:05

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2319  
**Time Zone:** CST  
**Start Date Time:** 7/20/2018 14:41  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

LOCK TROUBLE ENROUTE UPDATES TO FOLLOW

**Follow Up Comments:**

[Redacted]

**Communities:**

; MAPLEWOOD, MN ; OAKDALE, MN ; LAKE ELMO, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 20, 2018 3:32 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Second Outage Notice - 7/20/18 - Maplewood, Oakdale & Lake Elmo - UPDATE

Power outage - Maplewood, Oakdale & Lake Elmo – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Friday, July 20, 2018 3:23 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Second Outage Notice-2018-07-20T15:23:22

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 2319  
**Time Zone:** CST  
**Start Date Time:** 7/20/2018 14:41  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

report of tree on wires. restored up to 2 [Redacted] @15:16 1862  
CUSTOMERS

**Follow Up Comments:**

TROUBLE TO CONTINUE PATROL

**Communities:**

; MAPLEWOOD, MN ; OAKDALE, MN ; LAKE ELMO, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, July 20, 2018 3:56 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice - 7/20/18 - Maplewood, Oakdale & Lake Elmo - POWER RESTORED

Power outage - Maplewood, Oakdale & Lake Elmo – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wolf, Terry K  
**Sent:** Friday, July 20, 2018 3:39 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-07-20T15:39:16

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 2319  
**Time Zone:** CST  
**Start Date Time:**  
7/20/2018 14:41  
**End Date Time:**  
7/20/2018 15:37

**Duration:** 0:56

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**  
[REDACTED] REMOVED DEAD TREE OFF LINE  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; MAPLEWOOD, MN ; OAKDALE, MN ; LAKE ELMO, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Teague, Daniel D  
**Sent:** Friday, July 27, 2018 9:12 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Subject:** [REDACTED] - 7/26/18 - Chanhassen - Power Outage

Power Outage - CHANHASSEN, MN ; EDEN PRAIRIE, MN ; EXCELSIOR, MN

**Dan Teague**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

1414 W Hamilton Ave Eau Claire, WI 54701

P: 715-737-3030 F: 612-329-2982

E: [daniel.d.teague@xcelenergy.com](mailto:daniel.d.teague@xcelenergy.com)

---

**[XCELENERGY.COM](http://XCELENERGY.COM)**

Please consider the environment before printing this email.

---

**From:** Cedar, Daren A  
**Sent:** Thursday, July 26, 2018 9:24 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] 2018-07-26T21:23:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED]  
**Customers Affected:** 2367  
**Time Zone:** CST  
**Start Date Time:** 7/26/2018 20:47  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN

**Outage Cause:**

car hit feeder pole at [REDACTED] work restoring as many customers as possible some will be out till pole is replaced

**Follow Up Comments:**

**Communities:**

; CHANHASSEN, MN ; EDEN PRAIRIE, MN ; EXCELSIOR, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Friday, July 27, 2018 9:15 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice- 7/26/18 - Chanhassan - Power Restored

Power Restored - CHANHASSEN, MN ; EDEN PRAIRIE, MN ; EXCELSIOR, MN

### Dan Teague

#### Xcel Energy | Responsible By Nature

Customer Advocate Analyst

1414 W Hamilton Ave Eau Claire, WI 54701

P: 715-737-3030 F: 612-329-2982

E: [daniel.d.teague@xcelenergy.com](mailto:daniel.d.teague@xcelenergy.com)

---

#### [XCELENERGY.COM](http://XCELENERGY.COM)

Please consider the environment before printing this email.

---

**From:** Alms, Jason P  
**Sent:** Friday, July 27, 2018 5:34 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-27T05:33:44

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1213 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 7/26/2018 [REDACTED] 20:47 [REDACTED]  
**End Date Time:** 7/27/2018 [REDACTED] 05:11 [REDACTED]  
**Duration:** 8:24 [REDACTED]

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]

**State:** MN [REDACTED]

**Outage Cause:**  
Pole changed out, all customers are on [REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; CHANHASSEN, MN ; EDEN PRAIRIE, MN ; EXCELSIOR, MN [REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 30, 2018 7:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 7/28/18 - Eden Prairie, Minnetonka & Chanhassen

Power outage - Eden Prairie, Minnetonka & Chanhassen.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Saturday, July 28, 2018 6:32 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-07-28T18:32:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]

**Alert Count:** First Outage Notice

**Customers Affected:** 8635

Time Zone: CST

Start Date Time:

7/28/2018 18:11

End Date Time:

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

BUSS LOCK AT CAUSE UNKNOWN. OPERATORS IN ROUTE.  
TROUBLEMEN IN ROUTE.

Follow Up Comments:

Communities:

; EDEN PRAIRIE, MN ; MINNETONKA, MN; CHANHASSEN, MN ; EDEN PRAIRIE, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 30, 2018 7:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 7/28/18 - Eden Prairie, Minnetonka & Chanhassen - POWER RESTORED

Power outage - Eden Prairie, Minnetonka & Chanhassen – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Saturday, July 28, 2018 7:05 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-07-28T19:05:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 6736  
**Time Zone:** CST

**Start Date Time:**

7/28/2018 18:11

**End Date Time:**

7/28/2018 18:50

**Duration:** 0:39

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

INSULATOR FLASHED OVER ON [REDACTED]. ALL CUSTOMERS BACK ON AT 18:50

**Follow Up Comments:**

WILL NEED TO REPLACE BAD INSULATOR. MODELING ISSUE BTWN [REDACTED]

**Communities:**

; EDEN PRAIRIE, MN ; MINNETONKA, MN; CHANHASSEN, MN ; EDEN PRAIRIE, MN

**Major Customers:**

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 30, 2018 7:57 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: E [REDACTED] -First Outage Notice-2018 - 7/29/18 - Lino Lakes & Edina

Power outage - Lino Lakes & Edina.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Sunday, July 29, 2018 2:56 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-07-29T02:55:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1387  
**Time Zone:** CST  
**Start Date Time:** 7/29/2018 02:50  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
unknown, trouble to start patrol  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; LINO LAKES, MN ; EDINA, MN  
[REDACTED]

**Major Customers:**  
none  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 30, 2018 7:58 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Second Outage Notice - 7/29/18 - Lino Lakes & Edina - UPDATE

Power outage - Lino Lakes & Edina – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Sunday, July 29, 2018 4:00 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-07-29T04:00:04

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice [REDACTED]  
**Customers Affected:** 1387 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
7/29/2018 [REDACTED] 02:50 [REDACTED]  
**End Date Time:**  
[REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Trouble has found tree in feeder at [REDACTED], and is trimming away hot spot. Have restored 1,187 customers and the remaining 206 to be restored after trimming is completed by trouble.

**Follow Up Comments:**

[REDACTED]

**Communities:**

; LINO LAKES, MN ; EDINA, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 30, 2018 7:59 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 7/29/18 - Lino Lakes & Edina - POWER RESTORED

Power outage - Lino Lakes & Edina – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Sunday, July 29, 2018 4:49 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-07-29T04:49:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1387  
**Time Zone:** CST  
**Start Date Time:** 7/29/2018 02:50  
**End Date Time:**

7/29/2018

04:43

Duration: 1:53

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
[REDACTED] found tree in feeder. Restored 1,187 customers @  
0356 and remaining 206 customers after tree removed @ 0443

Follow Up Comments:  
heavy trees in feeder in multiple locations, needs to be trimmed out. NMS  
customer count was 1,393 total customers on feeder, used that number  
from model to get customer counts for partial restorations.

Communities:  
; LINO LAKES, MN ; EDINA, MN

Major Customers:  
none

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, August 02, 2018 7:52 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] - 8/1/18 - Plymouth

Power outage – Plymouth.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Wednesday, August 01, 2018 4:53 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] 2018-08-01T16:52:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** [REDACTED]

**Customers Affected:** 1874

**Time Zone:** CST

**Start Date Time:**

8/1/2018

16:45

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN @ THIS TIME

**Follow Up Comments:**

**Communities:**  
; PLYMOUTH, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, August 02, 2018 7:53 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/1/18 - Plymouth - POWER RESTORED

Power outage – Plymouth – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Wednesday, August 01, 2018 6:01 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-01T18:00:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1874  
**Time Zone:** CST  
**Start Date Time:**  
8/1/2018 16:45  
**End Date Time:**  
8/1/2018 17:50

**Duration:** 1:5

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
FEEDER CABLE HIT [REDACTED].

**Follow Up Comments:**  
CABLE SWITCHED OUT AND ISOLATED FOR REPAIRS. ALL CUSTOMERS BACK IN POWER.

**Communities:**  
; PLYMOUTH, MN

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 7:49 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] First Outage Notice-2018-08-03T19:03:47

**Categories:** Green Category

Power Outage - ; RICHMOND, MN ; EDEN VALLEY, MN ; SPRING HILL, MN ; SAINT MARTIN, MN ; ROSCOE, MN ; PAYNESVILLE, MN ; BELGRADE, MN ; GROVE CITY, MN ; MELROSE, MN ; REGAL, MN

---

**From:** Tate, Bryan M  
**Sent:** Friday, August 03, 2018 7:04 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-03T19:03:47

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2566  
**Time Zone:** CST  
**Start Date Time:** 8/3/2018 18:55  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

severe storms in area

**Follow Up Comments:**

callout in progress

**Communities:**

; RICHMOND, MN ; EDEN VALLEY, MN ; SPRING HILL, MN ; SAINT MARTIN, MN ; ROSCOE, MN ; PAYNESVILLE, MN ; BELGRADE, MN ; GROVE CITY, MN ; MELROSE, MN ; REGAL, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 7:49 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-08-03T19:52:09

**Categories:** Green Category

Update - ; RICHMOND, MN ; EDEN VALLEY, MN ; SPRING HILL, MN ; SAINT MARTIN, MN ; ROSCOE, MN ; PAYNESVILLE, MN ; BELGRADE, MN ; GROVE CITY, MN ; MELROSE, MN ; REGAL, MN

---

**From:** Tate, Bryan M  
**Sent:** Friday, August 03, 2018 7:52 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-08-03T19:52:09

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 2566  
**Time Zone:** CST  
**Start Date Time:** 8/3/2018 18:55  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

severe storms in area

**Follow Up Comments:**

Crew patrolling feeder

**Communities:**

; RICHMOND, MN ; EDEN VALLEY, MN ; SPRING HILL, MN ; SAINT MARTIN,  
MN ; ROSCOE, MN ; PAYNESVILLE, MN ; BELGRADE, MN ; GROVE CITY, MN  
; MELROSE, MN ; REGAL, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 7:50 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice-2018-08-03T20:47:53

**Categories:** Green Category

Update - ; RICHMOND, MN ; EDEN VALLEY, MN ; SPRING HILL, MN ; SAINT MARTIN, MN ; ROSCOE, MN ; PAYNESVILLE, MN ; BELGRADE, MN ; GROVE CITY, MN ; MELROSE, MN ; REGAL, MN

---

**From:** Tate, Bryan M  
**Sent:** Friday, August 03, 2018 8:48 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-08-03T20:47:53

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice  
**Customers Affected:** 2566  
**Time Zone:** CST  
**Start Date Time:** 8/3/2018 18:55  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Storms in area. Patrolling downstream of [REDACTED] now.

**Follow Up Comments:**

Opened [REDACTED] and closed breaker in at 20:37 picking up 1184 customers. This feeder covers several miles, so outage length will be extended.

**Communities:**

; RICHMOND, MN ; EDEN VALLEY, MN ; SPRING HILL, MN ; SAINT MARTIN, MN ; ROSCOE, MN ; PAYNESVILLE, MN ; BELGRADE, MN ; GROVE CITY, MN ; MELROSE, MN ; REGAL, MN

**Major Customers:**

[REDACTED]



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 7:50 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-08-03T21:38:18

**Categories:** Green Category

Power Restored - ; RICHMOND, MN ; EDEN VALLEY, MN ; SPRING HILL, MN ; SAINT MARTIN, MN ; ROSCOE, MN ; PAYNESVILLE, MN ; BELGRADE, MN ; GROVE CITY, MN ; MELROSE, MN ; REGAL, MN

---

**From:** Tate, Bryan M  
**Sent:** Friday, August 03, 2018 9:38 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-03T21:38:18

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2566  
**Time Zone:** CST  
**Start Date Time:**  
8/3/2018 18:55  
**End Date Time:**  
8/3/2018 21:32  
**Duration:** 2:37  
**Alert Contact:** [REDACTED]  
**Question Contact:** Rumyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

PUBLIC DOCUMENT  
PUBLIC DATA HAS BEEN EXCISED  
Fault indicator going

tree limb on line at [REDACTED]  
south did not pick up, extending outage.

**Follow Up Comments:**

At 21:22 closed [REDACTED] bringing on 834 customers. At 2132 closed [REDACTED] bringing on the remainder of the customers.

**Communities:**

; RICHMOND, MN ; EDEN VALLEY, MN ; SPRING HILL, MN ; SAINT MARTIN, MN ; ROSCOE, MN ; PAYNESVILLE, MN ; BELGRADE, MN ; GROVE CITY, MN ; MELROSE, MN ; REGAL, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 7:54 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-08-03T21:44:08

**Categories:** Green Category

Power Outage - NORTH OAKS, MN ; SAINT PAUL, MN ; WHITE BEAR LAKE, MN

---

**From:** Hoppe, Dean T  
**Sent:** Friday, August 03, 2018 9:44 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-03T21:44:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 1073 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/3/2018 [REDACTED] 21:15 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

FEEDER LOCK [REDACTED] IN PROGRESS UPDATES TO FOLLOW NOT PUBLIC DATA HAS BEEN EXCISED

[REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; NORTH OAKS, MN ; SAINT PAUL, MN ; WHITE BEAR LAKE, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 7:54 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-08-03T22:38:51

**Categories:** Green Category

Power Restored - NORTH OAKS, MN ; SAINT PAUL, MN ; WHITE BEAR LAKE, MN

---

**From:** Hoppe, Dean T  
**Sent:** Friday, August 03, 2018 10:39 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-03T22:38:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 1073 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:**  
8/3/2018 [REDACTED] 21:15 [REDACTED]  
**End Date Time:**  
8/3/2018 [REDACTED] 22:28 [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

PUBLIC DOCUMENT

NOT PUBLIC DATA HAS BEEN EXCISED

AT [REDACTED] A TREE LIMB WAS DISCOVERED AND REMOVED  
FROM ALL THREE PHASES AND FEEDER BREAKER WAS CLOSED @22:28

**Follow Up Comments:**

**Communities:**

; NORTH OAKS, MN ; SAINT PAUL, MN ; WHITE BEAR LAKE, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 7:51 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-08-03T21:08:29

**Categories:** Green Category

Power Outage - WHITE BEAR LK, MN ; WHITE BEAR LAKE, MN

---

**From:** Hoppe, Dean T  
**Sent:** Friday, August 03, 2018 9:09 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-03T21:08:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 2666 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/3/2018 [REDACTED] 21:05 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

FEEDER LOCK TROUBLE RESPONDING UPDATES TOP FOLLOW

NOT PUBLIC DATA HAS BEEN EXCISED



**Follow Up Comments:**



**Communities:**

; WHITE BEAR LK, MN ; WHITE BEAR LAKE, MN

**Major Customers:**





**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 7:51 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-08-03T22:38:32

**Categories:** Green Category

Power Restored - WHITE BEAR LK, MN ; WHITE BEAR LAKE, MN

---

**From:** Sarne, Peter P  
**Sent:** Friday, August 03, 2018 10:39 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-03T22:38:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2666  
**Time Zone:** CST  
**Start Date Time:**  
8/3/2018 21:05  
**End Date Time:**  
8/3/2018 22:31  
**Duration:** 1:26  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

lightning

**Follow Up Comments:**

patrol [REDACTED] looks OK close [REDACTED] at 22:31 , 100% on

**Communities:**

; WHITE BEAR LK, MN ; WHITE BEAR LAKE, MN

**Major Customers:**

NA

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 8:04 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-08-03T22:23:51

**Categories:** Green Category

Power Outage - GOLDEN VALLEY, MN ; SAINT LOUIS PARK, MN

---

**From:** Anderson, Jeff  
**Sent:** Friday, August 03, 2018 10:24 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-03T22:23:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1337  
**Time Zone:** CST  
**Start Date Time:** 8/3/2018 22:16  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

unknown trouble in route

**Follow Up Comments:**

**Communities:**

; GOLDEN VALLEY, MN ; SAINT LOUIS PARK, MN

**Major Customers:**

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 8:04 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-08-03T23:22:45

**Categories:** Green Category

Update - GOLDEN VALLEY, MN ; SAINT LOUIS PARK, MN

---

**From:** Anderson, Jeff  
**Sent:** Friday, August 03, 2018 11:23 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-08-03T23:22:45

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 1337  
**Time Zone:** CST  
**Start Date Time:** 8/3/2018 22:16  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**



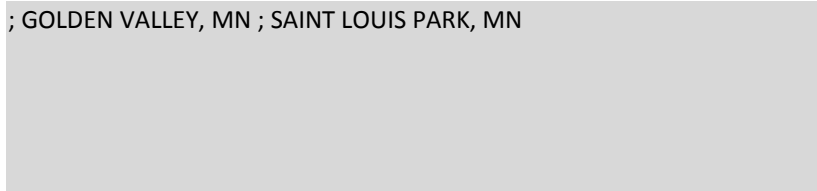
**Follow Up Comments:**

TROUBLE ON SITE



**Communities:**

; GOLDEN VALLEY, MN ; SAINT LOUIS PARK, MN



**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 8:04 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-08-04T00:12:35

**Categories:** Green Category

Power Restored - GOLDEN VALLEY, MN ; SAINT LOUIS PARK, MN

---

**From:** Plumbo, Michael F  
**Sent:** Saturday, August 04, 2018 12:13 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-04T00:12:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 1337  
**Time Zone:** CST  
**Start Date Time:** 8/3/2018 22:16  
**End Date Time:** 8/3/2018 23:53  
**Duration:** 1:37  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Tree Down on [REDACTED] at [REDACTED]

**Follow Up Comments:**

**Communities:**

; GOLDEN VALLEY, MN ; SAINT LOUIS PARK, MN

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 8:11 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-08-04T03:47:33

**Categories:** Green Category

Power Outage - ; EDEN PRAIRIE, MN

---

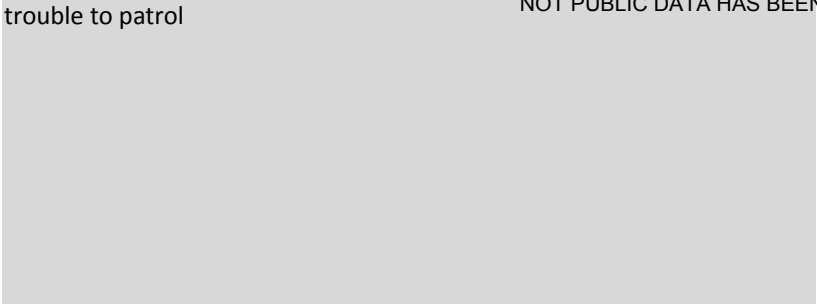
**From:** Wieskus, Gregg J  
**Sent:** Saturday, August 04, 2018 3:48 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-04T03:47:33

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 560 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/4/2018 [REDACTED] 03:44 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

trouble to patrol

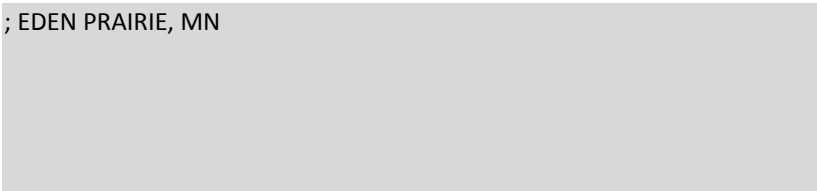


**Follow Up Comments:**



**Communities:**

; EDEN PRAIRIE, MN



**Major Customers:**

none



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 8:11 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-08-04T05:01:25

**Categories:** Green Category

Power Restored - ; EDEN PRAIRIE, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Saturday, August 04, 2018 5:02 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-04T05:01:25

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 560  
**Time Zone:** CST  
**Start Date Time:**  
8/4/2018 03:44  
**End Date Time:**  
8/4/2018 04:55  
**Duration:** 1:11  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

PUBLIC DOCUMENT

Faulted cable from [REDACTED], isolated on [REDACTED] .453, and the final 103 back on at 0455 via switching

**Follow Up Comments:**

NMS shows 556 total customers on feeder  
[REDACTED]

**Communities:**

; EDEN PRAIRIE, MN  
[REDACTED]

**Major Customers:**

none  
[REDACTED]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, August 06, 2018 8:13 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-08-04T08:16:55

**Categories:** Orange Category, Green Category

Power Outage - ; WATERTOWN TWP, MN ; WATERTOWN, MN ; MAYER, MN

---

**From:** Knutson, David A  
**Sent:** Saturday, August 04, 2018 8:17 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-08-04T08:16:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 1397 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/4/2018 [REDACTED] 04:24 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

lightning

**Follow Up Comments:**

**Communities:**

; WATERTOWN TWP, MN ; WATERTOWN, MN ; MAYER, MN

**Major Customers:**

wire burned down at [REDACTED]. Trouble working on it now and a crew is on the way.

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Thursday, August 09, 2018 9:23 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-08-09T08:09:50

Power Restored - WATERTOWN TWP, MN ; WATERTOWN, MN ; MAYER, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, August 09, 2018 8:10 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-08-09T08:09:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1397  
**Time Zone:** CST  
**Start Date Time:** 8/4/2018 04:24  
**End Date Time:** 8/4/2018 10:32  
**Duration:** 6:8  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

lightning, wire burned down at [REDACTED]

**Follow Up Comments:**

**Communities:**

; WATERTOWN TWP, MN ; WATERTOWN, MN ; MAYER, MN

**Major Customers:**

none



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, August 09, 2018 10:24 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 8/9/18 - Hutchinson, Lester Prairie, Silver Lake & Winsted

Power outage - Hutchinson, Lester Prairie, Silver Lake & Winsted.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hills, Thomas L  
**Sent:** Thursday, August 09, 2018 10:06 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-09T10:05:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 692  
**Time Zone:** CST  
**Start Date Time:** 8/9/2018 09:55  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Intentional to clear truck in wires.  
[REDACTED]

**Follow Up Comments:**

Trouble opened [REDACTED] switch.  
[REDACTED]

**Communities:**

; HUTCHINSON, MN ; LESTER PRAIRIE, MN ; SILVER LAKE, MN ; WINSTED,  
MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, August 09, 2018 12:24 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 8/9/18 - Hutchinson, Lester Prairie, Silver Lake & Winsted - UPDATE

Power outage - Hutchinson, Lester Prairie, Silver Lake & Winsted – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Thursday, August 09, 2018 11:15 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-08-09T11:14:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 690  
**Time Zone:** CST  
**Start Date Time:** 8/9/2018 09:55  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Crews On Site Working on Broken Pole

**Follow Up Comments:**

**Communities:**  
; HUTCHINSON, MN ; LESTER PRAIRIE, MN ; SILVER LAKE, MN ; WINSTED, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, August 09, 2018 12:25 PM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 8/9/18 - Hutchinson, Lester Prairie, Silver Lake & Winsted - UPDATE

Power outage - Hutchinson, Lester Prairie, Silver Lake & Winsted – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Plumbo, Michael F  
**Sent:** Thursday, August 09, 2018 12:08 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-08-09T12:07:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice  
**Customers Affected:** 690  
**Time Zone:** CST  
**Start Date Time:** 8/9/2018 09:55  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Crew Working On Broken Pole  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; HUTCHINSON, MN ; LESTER PRAIRIE, MN ; SILVER LAKE, MN ; WINSTED,  
MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, August 10, 2018 7:58 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 8/9/10 - Hutchinson, Lester Prairie, Silver Lake & Winsted - DUPLICATE - UPDATE

Power outage - Hutchinson, Lester Prairie, Silver Lake & Winsted – duplicate/update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Thursday, August 09, 2018 2:33 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-08-09T14:33:05

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Third Outage Notice  
**Customers Affected:** 690  
**Time Zone:** CST  
**Start Date Time:** 8/9/2018 09:55  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
TRUCK HIT POLE.

**Follow Up Comments:**  
CREW WORKING ON REPLACING POLE.

**Communities:**  
; HUTCHINSON, MN ; LESTER PRAIRIE, MN ; SILVER LAKE, MN ; WINSTED, MN

**Major Customers:**  
NONE



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, August 10, 2018 8:01 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/9/10 - Hutchinson, Lester Prairie, Silver Lake & Winsted - POWER RESTORED

Power outage - Hutchinson, Lester Prairie, Silver Lake & Winsted – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Thursday, August 09, 2018 3:22 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-09T15:22:10

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 690  
**Time Zone:** CST  
**Start Date Time:** 8/9/2018 15:16  
**End Date Time:**

[Redacted]

**Duration:** NaN [Redacted]

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369 [Redacted]

**State:** MN [Redacted]

**Outage Cause:**  
TRUCK HIT POLE.  
[Redacted]

**Follow Up Comments:**  
POLE REPLACED ALL POWER IS RESTORED.  
[Redacted]

**Communities:**  
; HUTCHINSON, MN ; LESTER PRAIRIE, MN ; SILVER LAKE, MN ; WINSTED,  
MN  
[Redacted]

**Major Customers:**  
NONE  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, August 10, 2018 9:59 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 8/9/18 - Howard Lake, Waverly & Montrose

Power outage - Howard Lake, Waverly & Montrose.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Lothert, Andrew D  
**Sent:** Thursday, August 09, 2018 8:55 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-08-09T20:54:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** NT  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1043  
**Time Zone:** CST  
**Start Date Time:** 8/9/2018 20:32  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**

[Redacted] but according to calls believe breaker is open - callout accepted and will get verification - plus report of tree on line [Redacted]  
[Redacted] y unfused single Ø tap

**Follow Up Comments:**

[Redacted]

**Communities:**

; HOWARD LAKE, MN ; WAVERLY, MN ; MONTROSE, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, August 10, 2018 9:59 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 8/10/18 - Howard Lake, Waverly & Montrose - UPDATE

Power outage - Howard Lake, Waverly & Montrose – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Lothert, Andrew D  
**Sent:** Thursday, August 09, 2018 9:58 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-08-09T21:57:33

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Second Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice [REDACTED]  
**Customers Affected:** 1043 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 8/9/2018 [REDACTED] 20:32  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

**Outage Cause:**

crew in route [Redacted] but according to calls believe breaker is open -  
callout accepted and will get verification - plus report of tree on line [Redacted]  
[Redacted] unfused single Ø tap

**Follow Up Comments:**

[Redacted]

**Communities:**

; HOWARD LAKE, MN ; WAVERLY, MN ; MONTROSE, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, August 10, 2018 10:00 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/9/18 - Howard Lake, Waverly & Montrose - POWER RESTORED

Power outage - Howard Lake, Waverly & Montrose – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Lothert, Andrew D  
**Sent:** Thursday, August 09, 2018 10:41 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-09T22:40:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutntnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Final Outage Notice [REDACTED]  
**Region:** NT [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1043 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/9/2018 [REDACTED] 20:32 [REDACTED]  
**End Date Time:**

8/9/2018

22:38

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

[REDACTED] breaker was verified open - tree by [REDACTED]  
[REDACTED] o 2 spans of single Ø down taking out breaker at sub - crew  
isolated tap and reclosed breaker - 976 on at 22:38 - 102 remain out till  
tap back up

**Follow Up Comments:**

[REDACTED]

**Communities:**

; HOWARD LAKE, MN ; WAVERLY, MN ; MONTROSE, MN

**Major Customers:**

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 13, 2018 8:07 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 8/10/18 - Edina, Hopkins, Minnetonka & Saint Louis Park

Power outage - Edina, Hopkins, Minnetonka & Saint Louis Park.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Barnett, Scott P  
**Sent:** Friday, August 10, 2018 4:03 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-10T16:03:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 3484  
**Time Zone:** CST  
**Start Date Time:** 8/10/2018 15:59

**End Date Time:**

[REDACTED]

**Duration:**

NaN

**Alert Contact:**

[REDACTED]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

[REDACTED] LOCK OUT AT [REDACTED] ARE OUT.

**Follow Up Comments:**

OPERATORS ARE IN ROUTE TO SLP SUB.

**Communities:**

; EDINA, MN ; HOPKINS, MN ; MINNETONKA, MN ; SAINT LOUIS PARK, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 13, 2018 8:08 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] Final Outage Notice - 8/10/18 - Edina, Hopkins, Minnetonka & Saint Louis Park - POWER RESTORED

Power outage - Edina, Hopkins, Minnetonka & Saint Louis Park – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Anderson, Jeff  
**Sent:** Friday, August 10, 2018 6:24 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-10T18:24:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 3484 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/10/2018 [REDACTED] 15:50 [REDACTED]

**End Date Time:**

8/10/2018 18:07

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

LOW SIDE A PHASE BUSHING FAILURE ON 34.5 TRANSFORMER  
[REDACTED]

**Follow Up Comments:**

[REDACTED] BACK IN AT 18:07  
[REDACTED]

**Communities:**

; EDINA, MN ; SAINT LOUIS PARK, MN ; MINNEAPOLIS, MN ; HOPKINS, MN  
; EDINA, MN ; SAINT LOUIS PARK, MN ; HOPKINS, MN ; MINNEAPOLIS, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 13, 2018 8:09 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 8/11/18 - LaCrescent & Winona

Power outage - LaCrescent & Winona.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Johnson, Michael A  
**Sent:** Saturday, August 11, 2018 7:00 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-08-11T18:59:24

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1542  
**Time Zone:** CST  
**Start Date Time:** 8/11/2018 18:49  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN; CALLOUT IN PROGRESS  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; LA CRESCENT, MN ; WINONA, MN  
[REDACTED]

**Major Customers:**  
NA  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 13, 2018 8:09 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/11/18 - LaCrescent & Winona - POWER RESTORED

Power outage - LaCrescent & Winona – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Johnson, Michael A  
**Sent:** Saturday, August 11, 2018 8:13 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-11T20:12:41

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-Final Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 1542 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/11/2018 [REDACTED] 18:49 [REDACTED]  
**End Date Time:**

8/11/2018

20:08

Duration: 1:19

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
FAULTED HEAD END CABLE ON [REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; LA CRESCENT, MN ; WINONA, MN

Major Customers:  
NA



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, August 15, 2018 7:47 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 8/15/18 - Brooklyn Park, Minneapolis & Osseo

Power outage - Brooklyn Park, Minneapolis & Osseo.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Bredahl, Barry J  
**Sent:** Wednesday, August 15, 2018 3:59 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-15T03:59:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 3364  
**Time Zone:** CST  
**Start Date Time:** 8/15/2018 03:37  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
unknown at this time tele team operated from substation t [Redacted]  
[Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; BROOKLYN PARK, MN ; MINNEAPOLIS, MN ; OSSEO, MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, August 15, 2018 7:48 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 8/15/18 - Brooklyn Park, Minneapolis & Osseo - UPDATE

Power outage - Brooklyn Park, Minneapolis & Osseo – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Bredahl, Barry J  
**Sent:** Wednesday, August 15, 2018 4:49 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-08-15T04:48:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 3364  
**Time Zone:** CST  
**Start Date Time:** 8/15/2018 03:37  
**End Date Time:**

[Redacted]

**Duration:** NaN

**Alert Contact:** [Redacted]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Patrolling o/h 3 phase from [Redacted] . 2 troublman working on outage

**Follow Up Comments:**

[Redacted]

**Communities:**

; BROOKLYN PARK, MN ; MINNEAPOLIS, MN ; OSSEO, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, August 15, 2018 7:48 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/15/18 - Brooklyn Park, Minneapolis & Osseo - POWER RESTORED

Power outage - Brooklyn Park, Minneapolis & Osseo – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Bredahl, Barry J  
**Sent:** Wednesday, August 15, 2018 5:56 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-15T05:56:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 4766 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/15/2018 [REDACTED] 03:37 [REDACTED]  
**End Date Time:**

8/15/2018

05:41

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
Unknown. Possible cable failure from [REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; BROOKLYN PARK, MN ; MINNEAPOLIS, MN ; OSSEO, MN

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, August 15, 2018 11:16 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/15/18  
- Various Communities - POWER RESTORED

Power outage - Saint Paul, Mendota Heights & West Saint Paul.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Streine, Richard P  
**Sent:** Wednesday, August 15, 2018 10:08 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-15T10:08:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]

**Alert Count:** [REDACTED] Final Outage Notice

Customers Affected: 13140

Time Zone: CST

Start Date Time:

8/15/2018

06:47

End Date Time:

8/15/2018

08:06

Duration: 1:19

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

internal problem on [REDACTED] Relay to investigate  
[REDACTED]

Follow Up Comments:

customer count not accurate only A phase customers affected  
[REDACTED]

Communities:

; SAINT PAUL, MN; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN  
[REDACTED]

Major Customers:

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 20, 2018 7:50 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 8/17/18 - Edina, Hopkins, Minnetonka & Saint Louis Park

Power outage - Edina, Hopkins, Minnetonka & Saint Louis Park.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Wieskus, Gregg J  
**Sent:** Friday, August 17, 2018 4:18 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-17T16:17:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice [REDACTED]  
**Customers Affected:** 3484 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 8/17/2018 [REDACTED] 16:08

**End Date Time:**

[Redacted]

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; EDINA, MN ; HOPKINS, MN ; MINNETONKA, MN ; SAINT LOUIS PARK, MN

[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 20, 2018 7:51 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] Final Outage Notice - 8/17/18 - Edina, Hopkins, Minnetonka & Saint Louis Park - POWER RESTORED

Power outage - Edina, Hopkins, Minnetonka & Saint Louis Park – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Friday, August 17, 2018 5:27 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-17T17:26:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2405  
**Time Zone:** CST  
**Start Date Time:** 8/17/2018 17:24  
**End Date Time:**

8/17/2018

17:22

Duration: -1:-2

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

Lost mobile transformer at sub

**Follow Up Comments:**

[Redacted]

**Communities:**

; EDINA, MN ; HOPKINS, MN ; MINNETONKA, MN ; SAINT LOUIS PARK, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 20, 2018 7:52 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] Final Outage Notice - 8/17/18 - Various Communities - POWER RESTORED - CORRECTION

Power outage - Edina, Hopkins, Minnetonka & Saint Louis Park – power restored/time correction.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Friday, August 17, 2018 5:34 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-17T17:33:56

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2405  
**Time Zone:** CST  
**Start Date Time:** 8/17/2018 16:08  
**End Date Time:**

8/17/2018

17:22

Duration: 1:14

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
Lost mobile transformer at sub  
[REDACTED]

Follow Up Comments:  
[REDACTED] This notification sent for outage time correction.  
[REDACTED]

Communities:  
; EDINA, MN ; SAINT LOUIS PARK, MN ; MINNEAPOLIS, MN ; HOPKINS, MN  
; EDINA, MN ; SAINT LOUIS PARK, MN ; HOPKINS, MN ; MINNEAPOLIS, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 20, 2018 7:54 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] Final Outage Notice - 8/17/18 - Edina, Hopkins, Saint Louis Park & Minneapolis - POWER RESTORED

Power outage - Edina, Hopkins, Minnetonka & Saint Louis Park – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Friday, August 17, 2018 5:44 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-17T17:44:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1079  
**Time Zone:** CST  
**Start Date Time:** 8/17/2018 16:08

**End Date Time:**

8/17/2018

17:41

**Duration:**

NaN

**Alert Contact:**

[Redacted]

**Question Contact:**

Rumyana Kreidler: (612) 337-2369

**State:**

MN

**Outage Cause:**

Lost mobile transformer at sub  
[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; EDINA, MN ; SAINT LOUIS PARK, MN ; MINNEAPOLIS, MN ; HOPKINS, MN  
; EDINA, MN ; SAINT LOUIS PARK, MN ; HOPKINS, MN ; MINNEAPOLIS, MN

**Major Customers:**

[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 20, 2018 7:55 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 8/17/18 - Wayzata & Plymouth

Power outage - Wayzata & Plymouth.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Friday, August 17, 2018 7:03 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-17T19:03:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** First Outage Notice

**Customers Affected:** 944

**Time Zone:** CST

**Start Date Time:**

8/17/2018

18:54

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at this time  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; WAYZATA, MN ; PLYMOUTH, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 20, 2018 7:58 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 8/17/18 - Wayzata & Plymouth

Power outage - Wayzata & Plymouth.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Friday, August 17, 2018 8:14 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-08-17T20:13:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Second Outage Notice

**Customers Affected:** 944

**Time Zone:** CST

**Start Date Time:**

8/17/2018

18:54

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Unknown at this time

**Follow Up Comments:**  
Disregard final outage notification for this feeder.

**Communities:**  
; WAYZATA, MN ; PLYMOUTH, MN

**Major Customers:**  
None

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 20, 2018 7:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/17/18 - Wayzata & Plymouth - POWER RESTORED

Power outage - Wayzata & Plymouth – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Friday, August 17, 2018 7:10 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-17T19:10:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 944  
**Time Zone:** CST  
**Start Date Time:** 8/17/2018 18:54  
**End Date Time:**

8/17/2018

19:02

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
Unknown at this time  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; WAYZATA, MN ; PLYMOUTH, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 20, 2018 7:59 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/17/18 - Wayzata & Plymouth - POWER RESTORED-ADDITIONAL INFO

Power outage - Wayzata & Plymouth – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Calabretto, Curtis D  
**Sent:** Friday, August 17, 2018 8:19 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-17T20:19:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 944 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/17/2018 [REDACTED] 18:54 [REDACTED]  
**End Date Time:**

8/17/2018

20:16

Duration: 1:22

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
unknown at this time  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; WAYZATA, MN ; PLYMOUTH, MN  
[REDACTED]

Major Customers:  
None  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 20, 2018 8:04 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 8/17/18 - Hopkins, Minnetonka & Eden Prairie

Power outage - Hopkins, Minnetonka & Eden Prairie.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Friday, August 17, 2018 10:03 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-17T22:03:10

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 2312  
**Time Zone:** CST  
**Start Date Time:** 8/17/2018 21:49  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:  
UNKNOWN @ THISTIME  
[Redacted]

Follow Up Comments:  
[Redacted]

Communities:  
; HOPKINS, MN ; MINNETONKA, MN ; EDEN PRAIRIE, MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 20, 2018 8:05 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/17/18 - Hopkins, Minnetonka & Eden Prairie - POWER RESTORED

Power outage - Hopkins, Minnetonka & Eden Prairie – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Schwarz, John W  
**Sent:** Saturday, August 18, 2018 12:22 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-18T00:22:09

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2312  
**Time Zone:** CST  
**Start Date Time:** 8/17/2018 21:49  
**End Date Time:**

8/18/2018

00:08

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

**Outage Cause:**

BLOWN ARRESTOR @ [REDACTED]  
BURNT OPEN

**Follow Up Comments:**

[REDACTED]

**Communities:**

; HOPKINS, MN ; MINNETONKA, MN ; EDEN PRAIRIE, MN

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Friday, August 24, 2018 2:34 PM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED]-First Outage Notice-2018-08-24T13:09:03

Power Outage - ; NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ; STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO CITY, MN ; CHISAGO LAKE, MN

---

**From:** Sarne, Peter P  
**Sent:** Friday, August 24, 2018 1:09 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-24T13:09:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2548  
**Time Zone:** CST  
**Start Date Time:** 8/24/2018 12:44  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

under investigation ME trouble in route

**Follow Up Comments:**

switches opened at 12:44 customer count 2548

**Communities:**

; NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ;  
STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT  
CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO  
CITY, MN ; CHISAGO LAKE, MN

**Major Customers:**

NA

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Friday, August 24, 2018 2:36 PM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-08-24T13:14:44

**Update:** NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ; STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO CITY, MN ; CHISAGO LAKE, MN

---

**From:** Sarne, Peter P  
**Sent:** Friday, August 24, 2018 1:15 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-08-24T13:14:44

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 2405  
**Time Zone:** CST  
**Start Date Time:** 8/24/2018 13:09  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

ME trouble in route

**Follow Up Comments:**

[REDACTED] switches opened , at 12:47 [REDACTED]  
switch closed picking up 143 CUSTS. , 2405 cust. remain out

**Communities:**

; NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ;  
STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT  
CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO  
CITY, MN ; CHISAGO LAKE, MN

**Major Customers:**

NA



## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Friday, August 24, 2018 3:56 PM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice-2018-08-24T15:26:28

[Update](#) - NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ; STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO CITY, MN ; CHISAGO LAKE, MN

---

**From:** Sarne, Peter P  
**Sent:** Friday, August 24, 2018 3:27 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Third Outage Notice-2018-08-24T15:26:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 2548  
**Time Zone:** CST  
**Start Date Time:** 8/24/2018 12:44  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:** [REDACTED]

trouble patrolling

**Follow Up Comments:**

after patrol and not finding a problem we tried to close 5 [REDACTED]  
[REDACTED] 4:15 IT FAILED AND [REDACTED] opened at 14:16 and [REDACTED]  
opened at 14:17 patrol feeder again closed [REDACTED] by manual at 14:59 ,  
trouble patrol again

**Communities:**

; NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ;  
STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT  
CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO  
CITY, MN ; CHISAGO LAKE, MN

**Major Customers:**

na

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Friday, August 24, 2018 4:33 PM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Fourth Outage Notice-2018-08-24T16:27:03

[Update](#) - NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ; STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO CITY, MN ; CHISAGO LAKE, MN

---

**From:** Sarne, Peter P  
**Sent:** Friday, August 24, 2018 4:27 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Fourth Outage Notice-2018-08-24T16:27:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fourth Outage Notice [REDACTED]  
**Customers Affected:** 2405 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/24/2018 [REDACTED] 16:08 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

feeder wire down on [REDACTED]

**Follow Up Comments:**

trouble to isolate down wire and then we can close [REDACTED]

**Communities:**

; NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ;  
STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT  
CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO  
CITY, MN ; CHISAGO LAKE, MN

**Major Customers:**

NA

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Monday, August 27, 2018 8:26 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-08-24T18:30:37 - Power restored

Power Restored - NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ; STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO CITY, MN ; CHISAGO LAKE, MN

### Dan Teague

#### Xcel Energy | Responsible By Nature

##### Customer Advocate Analyst

1414 W Hamilton Ave Eau Claire, WI 54701

P: 715-737-3030 F: 612-329-2982

E: [daniel.d.teague@xcelenergy.com](mailto:daniel.d.teague@xcelenergy.com)

---

#### [XCELENERGY.COM](http://XCELENERGY.COM)

Please consider the environment before printing this email.

---

**From:** Sarne, Peter P  
**Sent:** Friday, August 24, 2018 6:31 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-08-24T18:30:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com

**Subject:** [REDACTED]

**Region:** ME

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Final Outage Notice

**Customers Affected:** 379

**Time Zone:** CST

**Start Date Time:**

8/24/2018

12:44

**End Date Time:**

8/24/2018

17:00

**Duration:** 4:16

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]

**State:** MN [REDACTED]

**Outage Cause:**  
feeder wire down [REDACTED]

**Follow Up Comments:**  
trouble [REDACTED] down wire cut jumpers at 16:14 , closed [REDACTED] . at  
16:18 picking up 2026 cust. 379 remain out 90% , closed [REDACTED]  
[REDACTED] 17:00 , picking up last 379 cust. 100% on O.H. [REDACTED]

**Communities:**  
; NEW SCANDIA, MN ; WHITE BEAR LAKE, MN ; WITHROW, MN ;  
STILLWATER, MN ; SCANDIA, MN ; SAINT PAUL, MN ; MARINE SAINT  
CROIX, MN ; MAHTOMEDI, MN ; HUGO, MN ; FOREST LAKE, MN ; CHISAGO  
CITY, MN ; CHISAGO LAKE, MN

**Major Customers:**  
na

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Monday, August 27, 2018 8:28 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-08-25T03:43:08 - Power Outage

Power Outage - W LAKELAND TWP, MN ; WEST LAKELAND, MN ; STILLWATER, MN ; OAK PARK HEIGHTS, MN ; LAKELAND, MN ; BAYPORT, MN

### Dan Teague

#### Xcel Energy | Responsible By Nature

##### Customer Advocate Analyst

1414 W Hamilton Ave Eau Claire, WI 54701

P: 715-737-3030 F: 612-329-2982

E: [daniel.d.teague@xcelenergy.com](mailto:daniel.d.teague@xcelenergy.com)

---

#### [XCELENERGY.COM](http://XCELENERGY.COM)

Please consider the environment before printing this email.

---

**From:** Gubash Jr, Joseph M  
**Sent:** Saturday, August 25, 2018 3:43 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-25T03:43:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2015  
**Time Zone:** CST  
**Start Date Time:** 8/25/2018 03:36  
**End Date Time:** [REDACTED]  
**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]

**State:** MN [REDACTED]

**Outage Cause:**  
feeder patrol in progress  
[REDACTED]

**Follow Up Comments:**  
cause unknown at this time  
[REDACTED]

**Communities:**  
; W LAKELAND TWP, MN ; WEST LAKELAND, MN ; STILLWATER, MN ; OAK  
PARK HEIGHTS, MN ; LAKELAND, MN ; BAYPORT, MN  
[REDACTED]

**Major Customers:**  
[REDACTED]



## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Monday, August 27, 2018 8:29 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-08-25T06:03:14 - Power Restored

Power Restored - W LAKELAND TWP, MN ; WEST LAKELAND, MN ; STILLWATER, MN ; OAK PARK HEIGHTS, MN ; LAKELAND, MN ; BAYPORT, MN

### Dan Teague

#### Xcel Energy | Responsible By Nature

Customer Advocate Analyst

1414 W Hamilton Ave Eau Claire, WI 54701

P: 715-737-3030 F: 612-329-2982

E: [daniel.d.teague@xcelenergy.com](mailto:daniel.d.teague@xcelenergy.com)

---

#### [XCELENERGY.COM](http://XCELENERGY.COM)

Please consider the environment before printing this email.

---

**From:** Williams, Chris C  
**Sent:** Saturday, August 25, 2018 6:03 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-25T06:03:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com

**Subject:** [REDACTED] Final Outage Notice

**Region:** ME

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** Final Outage Notice

**Customers Affected:** 2015

**Time Zone:** CST

**Start Date Time:**

8/25/2018

03:36

**End Date Time:**

8/25/2018

05:33

**Duration:** 1:57

**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414

**State:** MN

**Outage Cause:**

Tree came down and fell on the feeder  
[REDACTED]

**Follow Up Comments:**

Troublemakers were able to cut the tree off the feeder, and DSO brought feeder back in.  
[REDACTED]

**Communities:**

; W LAKELAND TWP, MN ; WEST LAKELAND, MN ; STILLWATER, MN ; OAK PARK HEIGHTS, MN ; LAKELAND, MN ; BAYPORT, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Monday, August 27, 2018 8:31 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice-2018-08-25T07:00:29 - Power Outage

Power Outage - BURNSVILLE, MN

### Dan Teague

#### Xcel Energy | Responsible By Nature

Customer Advocate Analyst

1414 W Hamilton Ave Eau Claire, WI 54701

P: 715-737-3030 F: 612-329-2982

E: [daniel.d.teague@xcelenergy.com](mailto:daniel.d.teague@xcelenergy.com)

---

#### [XCELENERGY.COM](http://XCELENERGY.COM)

Please consider the environment before printing this email.

---

**From:** Plumbo, Michael F  
**Sent:** Saturday, August 25, 2018 7:01 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-08-25T07:00:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1106  
**Time Zone:** CST  
**Start Date Time:** 8/25/2018 06:46  
**End Date Time:** [REDACTED]  
**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]

**State:** MN [REDACTED]

**Outage Cause:**  
Unknown at this time  
[REDACTED]

**Follow Up Comments:**  
[REDACTED]

**Communities:**  
; BURNSVILLE, MN  
[REDACTED]

**Major Customers:**  
No  
[REDACTED]

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Monday, August 27, 2018 8:32 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice-2018-08-25T08:30:54 - Power Restored

Power Restored - BURNSVILLE, MN

### Dan Teague

#### Xcel Energy | Responsible By Nature

Customer Advocate Analyst

1414 W Hamilton Ave Eau Claire, WI 54701

P: 715-737-3030 F: 612-329-2982

E: [daniel.d.teague@xcelenergy.com](mailto:daniel.d.teague@xcelenergy.com)

---

#### [XCELENERGY.COM](http://XCELENERGY.COM)

Please consider the environment before printing this email.

---

**From:** Plumbo, Michael F  
**Sent:** Saturday, August 25, 2018 8:31 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-08-25T08:30:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] -Final Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice [REDACTED]  
**Customers Affected:** 1106 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/25/2018 [REDACTED] 06:46 [REDACTED]  
**End Date Time:** 8/25/2018 [REDACTED] 08:17 [REDACTED]  
**Duration:** 1:31 [REDACTED]  
**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
Tree in Feeder at the [REDACTED] Trouble man Trimmed Tree

**Follow Up Comments:**

**Communities:**  
; BURNSVILLE, MN

**Major Customers:**  
None

**Sweet, Lynnette M**

---

**From:** Teague, Daniel D  
**Sent:** Monday, August 27, 2018 8:35 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice-2018-08-26T06:31:08 - Power Outage

Power Outage - FOREST LAKE, MN ; WYOMING, MN

**Dan Teague**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

1414 W Hamilton Ave Eau Claire, WI 54701

P: 715-737-3030 F: 612-329-2982

E: [daniel.d.teague@xcelenergy.com](mailto:daniel.d.teague@xcelenergy.com)

---

**[XCELENERGY.COM](http://XCELENERGY.COM)**

Please consider the environment before printing this email.

---

**From:** Williams, Chris C  
**Sent:** Sunday, August 26, 2018 6:31 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-08-26T06:31:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2352  
**Time Zone:** CST  
**Start Date Time:** 8/26/2018 06:26  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414 NOT PUBLIC DATA HAS BEEN EXCISED

**State:** MN

**Outage Cause:**  
unknown

**Follow Up Comments:**

**Communities:**  
; FOREST LAKE, MN ; WYOMING, MN

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Monday, August 27, 2018 8:36 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice-2018-08-26T08:08:23 - Power Restored

Power restored - FOREST LAKE, MN ; WYOMING, MN

### Dan Teague

#### Xcel Energy | Responsible By Nature

Customer Advocate Analyst

1414 W Hamilton Ave Eau Claire, WI 54701

P: 715-737-3030 F: 612-329-2982

E: [daniel.d.teague@xcelenergy.com](mailto:daniel.d.teague@xcelenergy.com)

---

#### [XCELENERGY.COM](http://XCELENERGY.COM)

Please consider the environment before printing this email.

---

**From:** Aguirre, Peter  
**Sent:** Sunday, August 26, 2018 8:08 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-26T08:08:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2352  
**Time Zone:** CST  
**Start Date Time:** 8/26/2018 06:26  
**End Date Time:** 8/26/2018 08:01  
**Duration:** 1:35  
**Alert Contact:** [REDACTED]

**Question Contact:** Wishard, Don: (651) 229-2414 NOT PUBLIC DATA HAS BEEN EXCISED

**State:** MN

**Outage Cause:**  
Large tree on feeder@ [REDACTED]

**Follow Up Comments:**  
removed tree, closed [REDACTED] picking up the remainder 1368 customers

**Communities:**  
; FOREST LAKE, MN ; WYOMING, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 8:53 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 8/27/18 - Saint Paul, Woodbury & Cottage Grove

Power outage - Saint Paul, Woodbury & Cottage Grove.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Monday, August 27, 2018 5:53 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-27T17:51:05

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 565  
**Time Zone:** CST  
**Start Date Time:** 8/27/2018 17:49  
**End Date Time:**

[REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
[REDACTED]

Follow Up Comments:  
LOCK ON [REDACTED] TROUBLE ENROUTE  
[REDACTED]

Communities:  
; SAINT PAUL, MN ; WOODBURY, MN ; COTTAGE GROVE, MN  
[REDACTED]

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 8:54 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 8/27/18 - Saint Paul, Woodbury & Cottage Grove - UPDATE

Power outage - Saint Paul, Woodbury & Cottage Grove – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Aguirre, Peter  
**Sent:** Monday, August 27, 2018 7:01 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-08-27T19:00:42

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** ME  
**Sub Station:** CGR-COTTAGE GROVE  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice  
**Customers Affected:** 565  
**Time Zone:** CST  
**Start Date Time:** 8/27/2018 18:59  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

**Outage Cause:**

tree on feeder, wire down,  
[Redacted]

**Follow Up Comments:**

open [Redacted], CLOSED BREAKER @1841 PICKING UP 367 CUST  
[Redacted]

**Communities:**

; SAINT PAUL, MN ; WOODBURY, MN ; COTTAGE GROVE, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 8:55 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] - 8/27/18 - Saint Paul, Woodbury & Cottage Grove - POWER RESTORED

Power outage - Saint Paul, Woodbury & Cottage Grove – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Gubash Jr, Joseph M  
**Sent:** Monday, August 27, 2018 8:00 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] 2018-08-27T20:00:21

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED]  
**Customers Affected:** 565  
**Time Zone:** CST  
**Start Date Time:** 8/27/2018 17:49  
**End Date Time:**

8/27/2018

19:45

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
TREE TOOK PRIMARY DOWN [REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; SAINT PAUL, MN ; WOODBURY, MN ; COTTAGE GROVE, MN

Major Customers:  
[REDACTED]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 9:01 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] - 8/27/18 - Maplewood, Oakdale & Lake Elmo

Power outage - Maplewood, Oakdale & Lake Elmo.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Monday, August 27, 2018 6:00 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] --2018-08-27T17:59:59

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED]  
**Customers Affected:** 2315  
**Time Zone:** CST  
**Start Date Time:** 8/27/2018 17:57  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

Follow Up Comments:  
LOCK TROUBLE ENROUTE

Communities:  
; MAPLEWOOD, MN ; OAKDALE, MN ; LAKE ELMO, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 9:01 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice - 8/27/18 - Maplewood, Oakdale & Lake Elmo - UPDATE

Power outage - Maplewood, Oakdale & Lake Elmo – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Aguirre, Peter  
**Sent:** Monday, August 27, 2018 7:10 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-08-27T19:09:59

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 2315  
**Time Zone:** CST  
**Start Date Time:** 8/27/2018 19:08  
**End Date Time:**

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414 [Redacted]

State: MN [Redacted]

Outage Cause:  
tree on feeder  
[Redacted]

Follow Up Comments:  
open [Redacted] close breaker@1843 picking up1862 customers  
[Redacted]

Communities:  
; MAPLEWOOD, MN ; OAKDALE, MN ; LAKE ELMO, MN  
[Redacted]

Major Customers:  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 9:02 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 8/27/18 - Maplewood, Oakdale & Lake Elmo - POWER RESTORED

Power outage - Maplewood, Oakdale & Lake Elmo – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Streine, Richard P  
**Sent:** Monday, August 27, 2018 8:47 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-08-27T20:44:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 2315  
**Time Zone:** CST  
**Start Date Time:** 8/27/2018 17:57  
**End Date Time:**

8/27/2018

19:56

Duration: 1:59

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
TREE ON FEEDER AT [REDACTED]

Follow Up Comments:  
PICKED UP 1862 CUSTOMERS @18:43 AND THE REMAINING 455 CUSTOMERS @19:56

Communities:  
; MAPLEWOOD, MN ; OAKDALE, MN ; LAKE ELMO, MN

Major Customers:

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 8:56 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice - 8/27/18 - Lake Elmo, Oak Park Heights, Stillwater, Woodbury & Afton

Power outage - Lake Elmo, Oak Park Heights, Stillwater, Woodbury & Afton.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Monday, August 27, 2018 5:59 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-08-27T17:58:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 5035  
**Time Zone:** CST  
**Start Date Time:** 8/27/2018 17:54  
**End Date Time:**

[Redacted]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
[Redacted]

Follow Up Comments:  
LOCK [Redacted] TROUBLE ENROUTE  
[Redacted]

Communities:  
; LAKE ELMO, MN ; OAK PARK HEIGHTS, MN ; STILLWATER, MN ;  
WOODBURY, MN ; AFTON, MN  
[Redacted]

Major Customers:  
[Redacted]



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 8:57 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Final Outage Notice - 8/27/18 - Lake Elmo, Oak Park Heights, Stillwater, Woodbury & Afton - POWER RESTORED

Power outage - Lake Elmo, Oak Park Heights, Stillwater, Woodbury & Afton – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Hoppe, Dean T  
**Sent:** Monday, August 27, 2018 9:52 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-08-27T21:52:14

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] -Final Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 5035  
**Time Zone:** CST  
**Start Date Time:** 8/27/2018 17:54  
**End Date Time:**

8/27/2018

20:32

Duration: 2:38

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:  
TREES ON FEEDER AT [REDACTED] TREES REMOVED ISOLATED  
POTENTIAL HAZARD AT [REDACTED] AND RESTORED  
FEEDER

Follow Up Comments:  
[REDACTED]

Communities:  
; LAKE ELMO, MN ; OAK PARK HEIGHTS, MN ; STILLWATER, MN ;  
WOODBURY, MN ; AFTON, MN

Major Customers:  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 8:58 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice - 8/27/18 - Red Wing

Power outage - Red Wing.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Johnson, Michael A  
**Sent:** Monday, August 27, 2018 5:59 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-08-27T17:58:57

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] First Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] First Outage Notice  
**Customers Affected:** 1481  
**Time Zone:** CST  
**Start Date Time:** 8/27/2018 17:49  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**  
UNKNOWN CREW ENROUTE

**Follow Up Comments:**

**Communities:**  
; RED WING, MN

**Major Customers:**  
NA

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 8:58 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice - 8/27/18 - Red Wing - UPDATE

Power outage - Red Wing – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Johnson, Michael A  
**Sent:** Monday, August 27, 2018 7:02 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-08-27T19:02:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Second Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Second Outage Notice [REDACTED]  
**Customers Affected:** 1434 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** [REDACTED] 8/27/2018 [REDACTED] 18:55 [REDACTED]  
**End Date Time:** [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
TREES DOWN [REDACTED] PICKED UP 1434 CUSTOMERS AT 18:55  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; RED WING, MN  
[REDACTED]

Major Customers:  
NA  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 8:59 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice - 8/27/18 - Red Wing - UPDATE

Power outage - Red Wing – update.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Johnson, Michael A  
**Sent:** Monday, August 27, 2018 9:17 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-08-27T21:16:59

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 47  
**Time Zone:** CST  
**Start Date Time:** 8/27/2018 17:49  
**End Date Time:** [REDACTED]

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

BAD STORM WENT THROUGH AREA; TREES DOWN ACROSS FEEDER; LINE CREW AND TREE CREW ON SCENE; REMAINING 47 WILL BE OUT UNTIL TREES REMOVED AND WIRE PUT BACK UP

**Follow Up Comments:**

[REDACTED]

**Communities:**

; RED WING, MN

**Major Customers:**

NA



**Sweet, Lynnette M**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, August 28, 2018 9:00 AM  
**To:** MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice - 8/27/18 - Red Wing - POWER RESTORED

Power outage - Red Wing – power restored.

**Wendy Jaede**

**Xcel Energy | Responsible By Nature**

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982

E: [wendy.l.jaede@xcelenergy.com](mailto:wendy.l.jaede@xcelenergy.com)

---

**XCELENERGY.COM**

Please consider the environment before printing this email

---

**From:** Johnson, Michael A  
**Sent:** Monday, August 27, 2018 9:41 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-08-27T21:41:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED] Final Outage Notice [REDACTED]  
**Region:** SE [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 47 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 8/27/2018 [REDACTED] 17:49 [REDACTED]  
**End Date Time:**

8/27/2018

21:37

Duration: 3:48

Alert Contact: [REDACTED]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:  
FINAL 47 RESTORED AT 21:37  
[REDACTED]

Follow Up Comments:  
[REDACTED]

Communities:  
; RED WING, MN  
[REDACTED]

Major Customers:  
NA  
[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 04, 2018 5:41 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-02T23:27:03

Power Outage - ; CHANHASSEN, MN ; VICTORIA, MN ; CHASKA, MN ; EXCELSIOR, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Sunday, September 02, 2018 11:27 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-02T23:27:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1024  
**Time Zone:** CST  
**Start Date Time:** 9/2/2018 23:00  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

unknown, trouble in route. [REDACTED] operated, 1024 customers  
out from [REDACTED] tie

**Follow Up Comments:**

1173 customers saw a 3 minute momentary outage until team operated

**Communities:**

; CHANHASSEN, MN ; VICTORIA, MN ; CHASKA, MN ; EXCELSIOR, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 04, 2018 5:42 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-09-03T00:30:57

Update - ; CHANHASSEN, MN ; VICTORIA, MN ; CHASKA, MN ; EXCELSIOR, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Monday, September 03, 2018 12:31 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-03T00:30:57

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Second Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 1024  
**Time Zone:** CST  
**Start Date Time:** 9/2/2018 23:00  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Troubleman has found

EEEN EXCISED

orking to clear up problems to re-energize from

**Follow Up Comments:**

**Communities:**

; CHANHASSEN, MN ; VICTORIA, MN ; CHASKA, MN ; EXCELSIOR, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 04, 2018 5:43 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-03T01:50:54

Power Restored - ; CHANHASSEN, MN ; VICTORIA, MN ; CHASKA, MN ; EXCELSIOR, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Monday, September 03, 2018 1:51 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-03T01:50:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1024  
**Time Zone:** CST  
**Start Date Time:** 9/2/2018 23:00  
**End Date Time:** 9/3/2018 01:37  
**Duration:** 2:37  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Troubleman found [REDACTED]

EN EXCISED

[REDACTED] feeder wire down [REDACTED]

**Follow Up Comments:**

working now to return section of feeder from [REDACTED]  
[REDACTED] operated during event

**Communities:**

; CHANHASSEN, MN ; VICTORIA, MN ; CHASKA, MN ; EXCELSIOR, MN

**Major Customers:**

none



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 05, 2018 6:20 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-09-04T13:42:47

Power Outage - Mpls

---

**From:** Plumbo, Michael F  
**Sent:** Tuesday, September 04, 2018 1:43 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-09-04T13:42:47

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]-First Outage Notice [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 699 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 9/4/2018 [REDACTED] 13:36 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

Unknown At This Time

**Follow Up Comments:**

**Communities:**

; MINNEAPOLIS, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 05, 2018 6:20 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-09-04T14:47:36

Power Restored - Mpls

---

**From:** Dahl, James G  
**Sent:** Tuesday, September 04, 2018 2:48 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-04T14:47:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 699  
**Time Zone:** CST  
**Start Date Time:** 9/4/2018 13:36  
**End Date Time:** 9/4/2018 14:40  
**Duration:** 1:4  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

[REDACTED]  
UP, PATROL, REENERGIZE

**Follow Up Comments:**

[REDACTED]

**Communities:**

; MINNEAPOLIS, MN

[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 05, 2018 6:20 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-09-04T20:32:08

Power Outage - ; OAK PARK HEIGHTS, MN ; STILLWATER, MN

---

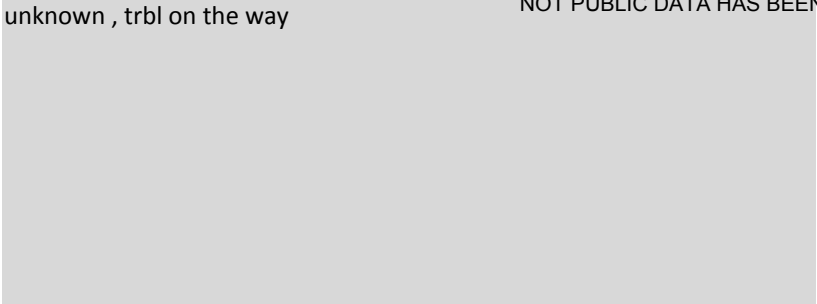
**From:** Aguirre, Peter  
**Sent:** Tuesday, September 04, 2018 8:32 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** E [REDACTED]-First Outage Notice-2018-09-04T20:32:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 843  
**Time Zone:** CST  
**Start Date Time:** 9/4/2018 20:31  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

unknown , trbl on the way

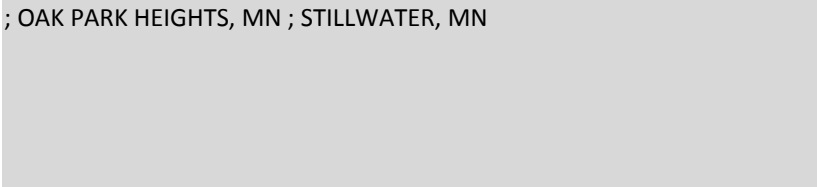


**Follow Up Comments:**

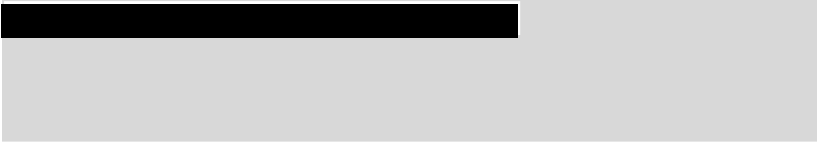


**Communities:**

; OAK PARK HEIGHTS, MN ; STILLWATER, MN



**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 05, 2018 6:21 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-09-04T21:47:08

Update - ; OAK PARK HEIGHTS, MN ; STILLWATER, MN

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, September 04, 2018 9:47 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-09-04T21:47:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 843  
**Time Zone:** CST  
**Start Date Time:** 9/4/2018 20:25  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

under investigation

**Follow Up Comments:**

ME Trouble patrolling [REDACTED]

**Communities:**

; OAK PARK HEIGHTS, MN ; STILLWATER, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 05, 2018 6:21 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Third Outage Notice-2018-09-04T23:06:44

Update - ; OAK PARK HEIGHTS, MN ; STILLWATER, MN

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, September 04, 2018 11:07 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-09-04T23:06:44

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]-Third Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 843  
**Time Zone:** CST  
**Start Date Time:** 9/4/2018 20:25  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

NOT PU  
Trouble and O.H. crew patrolled feeder found nothing, [REDACTED] EEN EXCISED  
[REDACTED] head end cable good , patrol again

**Follow Up Comments:**

[REDACTED]  
fault distance from sub is .9 miles out

**Communities:**

[REDACTED]  
; OAK PARK HEIGHTS, MN ; STILLWATER, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 05, 2018 6:21 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-09-04T23:33:37

Power Restored - ; OAK PARK HEIGHTS, MN ; STILLWATER, MN

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, September 04, 2018 11:34 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-04T23:33:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 843  
**Time Zone:** CST  
**Start Date Time:** 9/4/2018 20:25  
**End Date Time:** 9/4/2018 23:18  
**Duration:** 2:53  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

unknown

**Follow Up Comments:**

patrolled [REDACTED] found nothing , try [REDACTED] failed , open [REDACTED]  
head end cable good , patrol feeder a again still found nothing , closed  
[REDACTED] 23:18 100% on in and caring load

**Communities:**

; OAK PARK HEIGHTS, MN ; STILLWATER, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 10, 2018 10:02 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-08T01:10:49

**Categories:** Blue Category

Power Outage – Update GOLDEN VALLEY, MN ; MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN

---

**From:** Plumbo, Michael F  
**Sent:** Saturday, September 08, 2018 1:11 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-08T01:10:49

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 542  
**Time Zone:** CST  
**Start Date Time:** 9/8/2018 23:51  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:**

Unknown at this time

**Follow Up Comments:**

**Communities:**

; GOLDEN VALLEY, MN ; MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN

**Major Customers:**

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 10, 2018 10:02 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-09-08T01:15:12

**Categories:** Blue Category

Update - GOLDEN VALLEY, MN ; MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN

---

**From:** Plumbo, Michael F  
**Sent:** Saturday, September 08, 2018 1:15 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-08T01:15:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]

**Subject:** [REDACTED] Second Outage Notice

**Region:** MW

**Sub Station:** [REDACTED]

**Feeder:** [REDACTED]

**Alert Count:** [REDACTED] Second Outage Notice

**Customers Affected:** 542

**Time Zone:** CST

**Start Date Time:**

9/8/2018

23:51

**End Date Time:**

**Duration:** NaN

**Alert Contact:** [REDACTED]

**Question Contact:** Romyana Kreidler: (612) 337-2369

**State:** MN

**Outage Cause:**

Unknown at this time

**Follow Up Comments:**

**Communities:**

; GOLDEN VALLEY, MN ; MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 10, 2018 10:02 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-08T01:50:07

**Categories:** Blue Category

Power Restored - GOLDEN VALLEY, MN ; MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN

---

**From:** Knutson, David A  
**Sent:** Saturday, September 08, 2018 1:50 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-08T01:50:07

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Final Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** [REDACTED] Final Outage Notice  
**Customers Affected:** 541  
**Time Zone:** CST  
**Start Date Time:** 9/7/2018 23:51  
**End Date Time:** 9/8/2018 01:40  
**Duration:** [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:** [REDACTED]

Bad Primary cable between [REDACTED]

BEEN EXCISED

**Follow Up Comments:**

**Communities:**

; GOLDEN VALLEY, MN ; MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 12, 2018 5:43 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-09-11T22:44:25

Power Outage - Woodbury

---

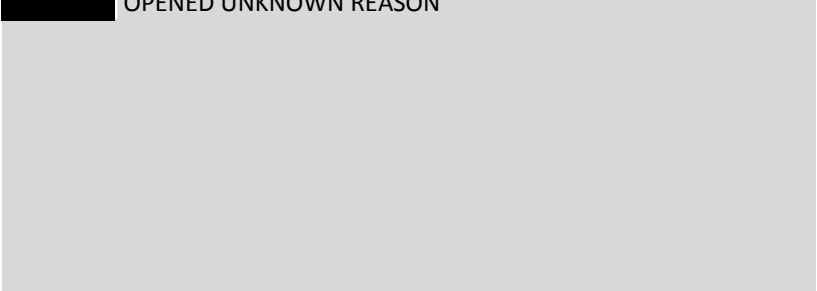
**From:** Wolf, Terry K  
**Sent:** Tuesday, September 11, 2018 10:44 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-09-11T22:44:25

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecutmenot@xcelenergy.com  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 3093  
**Time Zone:** CST  
**Start Date Time:** 9/11/2018 22:27  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:**

OPENED UNKNOWN REASON



**Follow Up Comments:**

TROUBLEMAN IN ROUTE



**Communities:**

; WOODBURY, MN



**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 12, 2018 5:43 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-12T00:20:48

Power Restored - Woodbury

---

**From:** Wolf, Terry K  
**Sent:** Wednesday, September 12, 2018 12:21 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-12T00:20:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecutmenot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** ME [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice [REDACTED]  
**Customers Affected:** 3093 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 9/11/2018 [REDACTED] 22:27 [REDACTED]  
**End Date Time:** 9/12/2018 [REDACTED] 00:10 [REDACTED]  
**Duration:** 1:43 [REDACTED]  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414 [REDACTED]  
**State:** MN [REDACTED]  
**Outage Cause:**

PUBLIC DOCUMENT

NOT PUBLIC DATA, HAS BEEN EXCISED

UNKNOWN PATROLED FEEDER FOUND TO BE CLEAR INSOLATED 2

[REDACTED] PICKED UP 3093 WITH [REDACTED]

**Follow Up Comments:**

RELAY TO TEST [REDACTED]

**Communities:**

; WOODBURY, MN

**Major Customers:**

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 7:42 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-14T15:41:57

**Categories:** Green Category

Power Outage - MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN ; EDINA, MN

---

**From:** Cedar, Daren A  
**Sent:** Friday, September 14, 2018 3:42 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-14T15:41:57

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1597
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/14/2018 15:38
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

UNKNOWN NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

[Redacted]

**Communities:**

; MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN ; EDINA, MN

**Major Customers:**

[Redacted]



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 7:42 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-14T16:45:48

**Categories:** Green Category

Power Restored - MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN ; EDINA, MN

---

**From:** Anderson, Timothy K  
**Sent:** Friday, September 14, 2018 4:46 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-14T16:45:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1597
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/14/2018 15:38
<b>End Date Time:</b>	9/14/2018 16:41
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOTHING FOUND  
NOT PUBLIC DATA HAS BEEN EXCISED

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN ; EDINA, MN

**Major Customers:**

NONE

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 7:50 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-16T04:01:48

**Categories:** Green Category

Power Outage - SAINT PAUL, MN

---

**From:** Sarne, Peter P  
**Sent:** Sunday, September 16, 2018 4:02 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-16T04:01:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	2949
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/16/2018 03:52
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED

**Outage Cause:**

under investigation

**Follow Up Comments:**

trouble in route

**Communities:**

; SAINT PAUL, MN

**Major Customers:**

NA

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 7:50 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-16T05:07:39

**Categories:** Green Category

Power Restored - SAINT PAUL, MN

---

**From:** Sarne, Peter P  
**Sent:** Sunday, September 16, 2018 5:08 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-16T05:07:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	2949
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/16/2018 03:52
<b>End Date Time:</b>	9/16/2018 05:01
<b>Duration:</b>	1:9
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

car VS pole [REDACTED], wires & pole up  
and in the clear

**Follow Up Comments:**

Closed BKR at 05:01 , 100% on

**Communities:**

; SAINT PAUL, MN

**Major Customers:**

NA

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 3:23 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-09-17T13:42:38

**Categories:** Green Category

Power Outage - INDEPENDENCE, MN ; MAPLE PLAIN, MN ; MEDINA, MN ; MINNETRISTA, MN ; MOUND, MN

---

**From:** Schwarz, John W  
**Sent:** Monday, September 17, 2018 1:43 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-09-17T13:42:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1454
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/17/2018 13:34
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED  
UNKNOWN AT THIS TIME

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; INDEPENDENCE, MN ; MAPLE PLAIN, MN ; MEDINA, MN  
; MINNETRISTA, MN ; MOUND, MN

[Redacted]

**Major Customers:**

NONE

[Redacted]



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 3:24 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-09-17T14:25:30

**Categories:** Green Category

Update - INDEPENDENCE, MN ; MAPLE PLAIN, MN ; MEDINA, MN ; MINNETRISTA, MN ; MOUND, MN

---

**From:** Schwarz, John W  
**Sent:** Monday, September 17, 2018 2:26 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-09-17T14:25:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Second Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	1454
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/17/2018 13:34
<b>End Date Time:</b>	9/17/2018 14:16
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

NO [REDACTED] SED  
TREE CONTACT [REDACTED], ISOLATED AT  
[REDACTED] RESTORED 1220 CUSTOMER AT 14:16

**Follow Up Comments:**

**Communities:**

; INDEPENDENCE, MN ; MAPLE PLAIN, MN ; MEDINA, MN  
; MINNETRISTA, MN ; MOUND, MN

**Major Customers:**

NONE

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 3:23 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-09-17T14:57:30

**Categories:** Green Category

Power Restored - INDEPENDENCE, MN ; MAPLE PLAIN, MN ; MEDINA, MN ; MINNETRISTA, MN ; MOUND, MN

---

**From:** Schwarz, John W  
**Sent:** Monday, September 17, 2018 2:58 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-17T14:57:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1454
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/17/2018 13:34
<b>End Date Time:</b>	9/17/2018 14:53
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

TREE REMOVED & REMAINING 236 CUSTOMERS  
RESTORED @ 14:53

**Follow Up Comments:**

[Redacted]

**Communities:**

; INDEPENDENCE, MN ; MAPLE PLAIN, MN ; MEDINA, MN  
; MINNETRISTA, MN ; MOUND, MN

**Major Customers:**

NONE

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 3:27 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-17T14:15:54

**Categories:** Green Category

Power Outage - EAGAN, MN ; ROSEMOUNT, MN

---

**From:** Klemz, Keith R  
**Sent:** Monday, September 17, 2018 2:16 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-17T14:15:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1379
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/17/2018 14:10
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

TECH ON THE WAY

**Communities:**

; EAGAN, MN ; ROSEMOUNT, MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 4:17 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-09-17T16:01:37

**Categories:** Green Category

Update - EAGAN, MN ; ROSEMOUNT, MN

---

**From:** Klemz, Keith R  
**Sent:** Monday, September 17, 2018 4:02 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-17T16:01:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Second Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	1377
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/17/2018 15:55
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

OPENED [REDACTED] IC DATA HAS BEEN EXCISED  
WHERE TREE WAS DOWN-CLOSED  
BREAKER PICKING [REDACTED] CUSTOMERS 2 STILL OUT

**Follow Up Comments:**

WILL CLEAR UP TREE THEN CLOSE # 7 SWITCH

**Communities:**

; EAGAN, MN ; ROSEMOUNT, MN

**Major Customers:**

[REDACTED]



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 18, 2018 5:39 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-17T16:59:19

**Categories:** Green Category

Power Restored - EAGAN, MN ; ROSEMOUNT, MN

---

**From:** Klemz, Keith R  
**Sent:** Monday, September 17, 2018 4:59 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-17T16:59:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	2
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/17/2018 14:10
<b>End Date Time:</b>	9/17/2018 16:57
<b>Duration:</b>	2:47
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

removed tree and closed [Redacted] and picked up last 2 customers

**Communities:**

; EAGAN, MN ; ROSEMOUNT, MN

**Major Customers:**

[Redacted]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 3:27 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-09-17T14:59:39

**Categories:** Green Category

Power Outage - WASECA, MN ; WARSAW, MN ; WATERVILLE, MN ; MEDFORD, MN ; FARIBAULT, MN ; MORRISTOWN, MN

---

**From:** Johnson, Michael A  
**Sent:** Monday, September 17, 2018 3:00 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-09-17T14:59:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-First Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1230
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/17/2018 14:11
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

[REDACTED] A HAS BEEN EXCISED  
BLOWN; CREW ON SCENE

**Follow Up Comments:**

[REDACTED]

**Communities:**

; WASECA, MN ; WARSAW, MN ; WATERVILLE, MN ;  
MEDFORD, MN ; FARIBAULT, MN ; MORRISTOWN, MN

**Major Customers:**

NA

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 17, 2018 4:42 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-17T16:31:30

**Categories:** Green Category

Power Restored - WASECA, MN ; WARSAW, MN ; WATERVILLE, MN ; MEDFORD, MN ; FARIBAULT, MN ; MORRISTOWN, MN

---

**From:** Johnson, Michael A  
**Sent:** Monday, September 17, 2018 4:32 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-17T16:31:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1230
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/17/2018 14:11
<b>End Date Time:</b>	9/17/2018 16:29
<b>Duration:</b>	2:18
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

TREE TOOK WIRE DOWN; 69 KV FUSES BLOWN

**Follow Up Comments:**

[Redacted]

**Communities:**

; WASECA, MN ; WARSAW, MN ; WATERVILLE, MN ;  
MEDFORD, MN ; FARIBAULT, MN ; MORRISTOWN, MN

**Major Customers:**

NA

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 18, 2018 5:41 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-17T23:52:38

Power Outage - CRYSTAL, MN ; GOLDEN VALLEY, MN ; NEW HOPE, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Monday, September 17, 2018 11:53 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-17T23:52:38

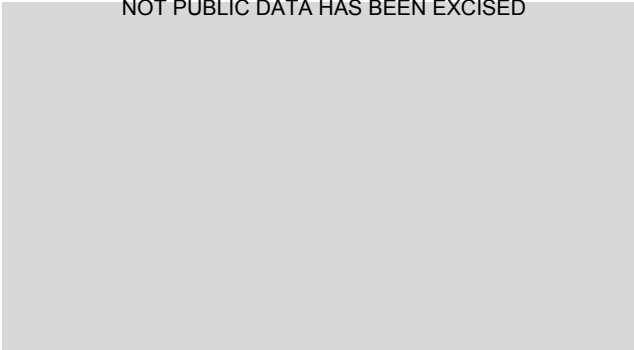
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2063  
**Time Zone:** CST  
**Start Date Time:** 9/17/2018 23:41  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:** UNKNOWN AT THIS TIME

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; CRYSTAL, MN ; GOLDEN VALLEY, MN ; NEW HOPE, MN

**Major Customers:**





**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 18, 2018 5:42 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-09-18T01:44:05

Update - CRYSTAL, MN ; GOLDEN VALLEY, MN ; NEW HOPE, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Tuesday, September 18, 2018 1:44 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-18T01:44:05

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	2063
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/18/2018 23:41
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	UNKNOWN AT THIS TIME

NOT PUBLIC DATA HAS BEEN EXCISED  
1467 RESTORED AT 0130 596 REMAINING

**Follow Up Comments:**

[Redacted]

**Communities:**

; CRYSTAL, MN ; GOLDEN VALLEY, MN ; NEW HOPE, MN  
[Redacted]

**Major Customers:**

[Redacted]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 18, 2018 5:42 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-18T01:56:00

Power Restored - CRYSTAL, MN ; GOLDEN VALLEY, MN ; NEW HOPE, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Tuesday, September 18, 2018 1:56 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-18T01:56:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	2063
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/17/2018 23:41
<b>End Date Time:</b>	9/18/2018 01:51
<b>Duration:</b>	2:10
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	Branch in line at [REDACTED]

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

[Redacted]

**Communities:**

; CRYSTAL, MN ; GOLDEN VALLEY, MN ; NEW HOPE, MN  
[Redacted]

**Major Customers:**

[Redacted]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 18, 2018 5:43 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice-2018-09-18T04:03:29

**Categories:** Green Category

Power Outage - AFTON, MN ; COTTAGE GROVE, MN ; HASTINGS, MN ; WOODBURY, MN

---

**From:** Hoppe, Dean T  
**Sent:** Tuesday, September 18, 2018 4:04 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-09-18T04:03:29

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	AFT-AFTON-315-First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	6610
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/18/2018 03:57
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED  
OPENED TROUBLE RESPONDING

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; AFTON, MN ; COTTAGE GROVE, MN ; HASTINGS, MN ;  
WOODBURY, MN

**Major Customers:**

[Redacted]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 18, 2018 6:46 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice-2018-09-18T06:06:56

Update - AFTON, MN ; COTTAGE GROVE, MN ; HASTINGS, MN ; WOODBURY, MN

---

**From:** Moriarty, Michael P  
**Sent:** Tuesday, September 18, 2018 6:07 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-09-18T06:06:56

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** AFT-AFTON-315-Second Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Second Outage Notice  
**Customers Affected:** 6610  
**Time Zone:** CST  
**Start Date Time:** 9/18/2018 03:56  
**End Date Time:** 9/18/2018 05:53  
**Duration:** NaN  
**Alert Contact:**  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:** Lightning Strike damaged the top of a Feeder Pole at the [REDACTED]. Crew was able to temporarily install a truck to support the overhead conductor.

**Follow Up Comments:**

2 [REDACTED] NOT PUBLIC DATA HAS BEEN EXCISED  
was closed at 05:53 picking up an additional  
3427 customers.

**Communities:**

; AFTON, MN ; COTTAGE GROVE, MN ; HASTINGS, MN ;  
WOODBURY, MN

**Major Customers:**

NA



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 18, 2018 6:46 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-09-18T06:16:51

Power Restored - AFTON, MN ; COTTAGE GROVE, MN ; HASTINGS, MN ; WOODBURY, MN

---

**From:** Moriarty, Michael P  
**Sent:** Tuesday, September 18, 2018 6:17 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-18T06:16:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	6610
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/18/2018 03:56
<b>End Date Time:</b>	9/18/2018 06:07
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	Broken feeder pole at the [REDACTED] [REDACTED]

PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

4 [REDACTED] was closed at 0607 picking up the remaining 2927 customers. At this time all customers fed from [REDACTED] back in.

**Communities:**

[REDACTED]  
; AFTON, MN ; COTTAGE GROVE, MN ; HASTINGS, MN ;  
WOODBURY, MN

**Major Customers:**

na

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 18, 2018 8:28 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-18T08:26:48

**Categories:** Green Category

Power Outage - ; EDEN PRAIRIE, MN ; MINNETONKA, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Tuesday, September 18, 2018 8:27 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-18T08:26:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	2088
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/18/2018 08:18
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

unknown, trouble in route

**Follow Up Comments:**

[Redacted]

**Communities:**

; EDEN PRAIRIE, MN ; MINNETONKA, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 18, 2018 9:42 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-18T09:40:19

Power Restored - EDEN PRAIRIE, MN ; MINNETONKA, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Tuesday, September 18, 2018 9:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-18T09:40:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	2088
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/18/2018 08:18
<b>End Date Time:</b>	9/18/2018 09:33
<b>Duration:</b>	1:15
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	Unknown, troubleman patrolled entire feeder and found nothing. All customers back in service.

NOT PUBLIC DATA HAS BEEN EXCISED  
Troubleman to patrol again.

**Follow Up Comments:**

[Redacted]

**Communities:**

; EDEN PRAIRIE, MN ; MINNETONKA, MN  
[Redacted]

**Major Customers:**

none  
[Redacted]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:22 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage  
Notice-2018-09-20T16:24:08

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** Green Category

Power Outage - ; EDINA, MN ; SAINT LOUIS PARK, MN; MINNETONKA, MN ; SAINT LOUIS PARK, MN ; MINNEAPOLIS, MN ; HOPKINS, MN

---

**From:** Schwarz, John W  
**Sent:** Thursday, September 20, 2018 4:24 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-20T16:24:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW [REDACTED]  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]

**Alert Count:** First Outage Notice [REDACTED]  
**Customers Affected:** 12648 [REDACTED]  
**Time Zone:** CST [REDACTED]  
**Start Date Time:** 9/20/2018 16:16 [REDACTED]  
**End Date Time:** [REDACTED]  
**Duration:** NaN [REDACTED]





## Sweet, Lynnette M

---

**From:** Schwarz, John W  
**Sent:** Thursday, September 20, 2018 5:06 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-20T17:06:08

**Categories:** Blue Category

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	11201
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 16:16
<b>End Date Time:</b>	9/20/2018 16:50
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	[REDACTED] BREAKER BLEW UP IN THE [REDACTED] BREAKERS RESTORED @ 16:50. [REDACTED] WILL BE RESTORED BY FIELD SWITCHING,, 1447 CUSTOMERS REMAIN OUT

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; EDINA, MN ; SAINT LOUIS PARK, MN; MINNETONKA, MN  
; SAINT LOUIS PARK, MN ; MINNEAPOLIS, MN ; HOPKINS,  
MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:22 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-09-20T17:06:08

**Categories:** Green Category

Update - ; EDINA, MN ; SAINT LOUIS PARK, MN; MINNETONKA, MN ; SAINT LOUIS PARK, MN ; MINNEAPOLIS, MN ; HOPKINS, MN

---

**From:** Schwarz, John W  
**Sent:** Thursday, September 20, 2018 5:06 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-20T17:06:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	11201
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 16:16
<b>End Date Time:</b>	9/20/2018 16:50
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

NOT PUBLIC DATA HAS  
BREAKER BLEW UP IN THE [REDACTED]  
BREAKERS RESTORED @ 16:50. SLP 77 WILL BE  
RESTORED BY FIELD SWITCHING,, 1447 CUSTOMERS  
REMAIN OUT

**Follow Up Comments:**

[REDACTED]

**Communities:**

; EDINA, MN ; SAINT LOUIS PARK, MN; MINNETONKA, MN  
; SAINT LOUIS PARK, MN ; MINNEAPOLIS, MN ; HOPKINS,  
MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Tuesday, September 25, 2018 8:10 AM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage  
Notice-2018-09-25T08:07:23

Power Restored - ; EDINA, MN ; SAINT LOUIS PARK, MN; MINNETONKA, MN ; SAINT LOUIS PARK, MN ; MINNEAPOLIS, MN ; HOPKINS, MN

---

**From:** Hills, Thomas L  
**Sent:** Tuesday, September 25, 2018 8:07 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-25T08:07:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	12650
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 16:15
<b>End Date Time:</b>	9/20/2018 18:17
<b>Duration:</b>	2:2
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED  
Breaker failed.

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

11203 customers restored at 1650 and 1447 at 1817.

**Communities:**

; EDINA, MN ; SAINT LOUIS PARK, MN; MINNETONKA, MN  
; SAINT LOUIS PARK, MN ; MINNEAPOLIS, MN ; HOPKINS,  
MN

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:23 AM  
**To:** 'Staff, CAO (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-20T18:30:51

Power Restored - HOPKINS, MN ; MINNETONKA, MN ; SAINT LOUIS PARK, MN

---

**From:** Schwarz, John W  
**Sent:** Thursday, September 20, 2018 6:31 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-20T18:30:51

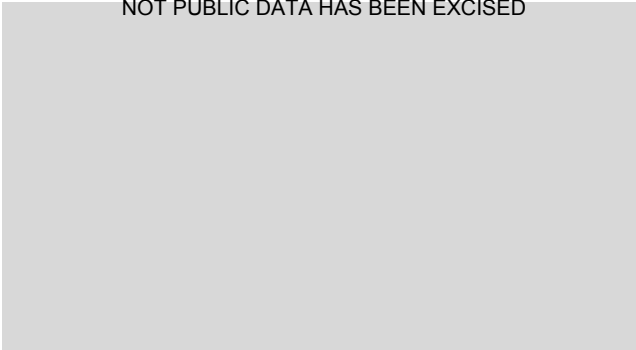
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 1447  
**Time Zone:** CST  
**Start Date Time:** 9/20/2018 16:16  
**End Date Time:** 9/20/2018 18:17  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:** RECLOSER [REDACTED] FAILED & TOOK OUT [REDACTED] BREAKER

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; HOPKINS, MN ; MINNETONKA, MN ; SAINT LOUIS PARK,  
MN

**Major Customers:**

NONE



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:24 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-20T17:13:23

**Categories:** Green Category

Power Outage - ; DAYTON, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; HAMEL, MN ; CORCORAN, MN ; HASSAN TWP, MN

---

**From:** Schwarz, John W  
**Sent:** Thursday, September 20, 2018 5:13 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-20T17:13:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	4315
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 16:58
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED  
UNKNOWN @ THIS TIME

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; DAYTON, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; HAMEL, MN ; CORCORAN, MN ; HASSAN TWP, MN

**Major Customers:**

NONE

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:25 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-09-20T18:30:49

**Categories:** Green Category

Update - ; DAYTON, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; HAMEL, MN ; CORCORAN, MN ; HASSAN TWP, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Thursday, September 20, 2018 6:31 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-20T18:30:49

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Second Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	4315
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 16:58
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED

**Outage Cause:**

Unknown at this time

**Follow Up Comments:**

[Redacted]

**Communities:**

; DAYTON, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; HAMEL, MN ; CORCORAN, MN ; HASSAN TWP, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:25 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice-2018-09-20T19:43:02

**Categories:** Green Category

Update - ; DAYTON, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; HAMEL, MN ; CORCORAN, MN ; HASSAN TWP, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Thursday, September 20, 2018 7:43 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-09-20T19:43:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Third Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Third Outage Notice
<b>Customers Affected:</b>	4315
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 16:58
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED

**Outage Cause:**

Possible arrestor

**Follow Up Comments:**

2871 restored at 1903

**Communities:**

; DAYTON, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; HAMEL, MN ; CORCORAN, MN ; HASSAN TWP, MN

**Major Customers:**

None

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:26 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-20T22:33:43

Power Restored - ; DAYTON, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; HAMEL, MN ; CORCORAN, MN ; HASSAN TWP, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Thursday, September 20, 2018 10:34 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-20T22:33:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	4315
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 16:58
<b>End Date Time:</b>	9/20/2018 22:05
<b>Duration:</b>	5:7
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

NOT P  
Bad insulator at [REDACTED] D

**Follow Up Comments:**

[REDACTED]

**Communities:**

; DAYTON, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ; HAMEL, MN ; CORCORAN, MN ; HASSAN TWP, MN

**Major Customers:**

None



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 7:58 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-09-21T00:14:39

**Categories:** Green Category

Power Outage - ; WARSAW, MN ; WASECA, MN ; MEDFORD, MN ; FARIBAULT, MN ; MORRISTOWN, MN ; WATERVILLE, MN

---

**From:** Zelinske, Levi D  
**Sent:** Friday, September 21, 2018 12:15 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-09-21T00:14:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-First Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1230
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:27
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED  
TRANSMISSION EVENT

**Outage Cause:**

[Redacted]

**Follow Up Comments:**

[Redacted]

**Communities:**

; WARSAW, MN ; WASECA, MN ; MEDFORD, MN ;  
FARIBAULT, MN ; MORRISTOWN, MN ; WATERVILLE, MN

[Redacted]

**Major Customers:**

[Redacted]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 24, 2018 7:46 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice-2018-09-22T02:16:59

**Categories:** Green Category

Update - WARSAW, MN ; WASECA, MN ; MEDFORD, MN ; FARIBAULT, MN ; MORRISTOWN, MN ; WATERVILLE, MN

---

**From:** Lothert, Andrew D  
**Sent:** Saturday, September 22, 2018 2:17 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-22T02:16:59

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Second Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	1230
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:27
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

NOT PUBLIC DATA BEEN EXCISED  
breaker closed and outside of sub is closed  
restoring 694 - outside of sub is still out till tomorrow

**Follow Up Comments:**

**Communities:**

; WARSAW, MN ; WASECA, MN ; MEDFORD, MN ;  
FARIBAULT, MN ; MORRISTOWN, MN ; WATERVILLE, MN

**Major Customers:**

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 7:59 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] WATERVILLE-Third Outage Notice-2018-09-21T03:57:20

**Categories:** Green Category

Update - FARIBAULT, MN ; MEDFORD, MN ; MORRISTOWN, MN ; WARSAW, MN ; WASECA, MN ; WATERVILLE, MN; PEMBERTON, MN ; WASECA, MN ; WATERVILLE, MN ; WALDORF, MN ; MORRISTOWN, MN ; MADISON LAKE, MN ; KILKENNY, MN ; ELYSIAN, MN ; JANESVILLE, MN

---

**From:** Lothert, Andrew D  
**Sent:** Friday, September 21, 2018 3:57 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-09-21T03:57:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] WATERVILLE Third Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Third Outage Notice
<b>Customers Affected:</b>	4215
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:27
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN

**Outage Cause:**

TRANSMISSION LINE/POLES DOWN - [REDACTED]  
[REDACTED] BOTH SUBS ARE OFF LINE TILL TRANSMISSION  
LINE IS UP - [REDACTED] WIRE DOWN JUST OUTSIDE  
OF SUB, 471 CUSTOMERS RESTORED AT 23:23 VIA  
SWITCHING, [REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; FARIBAULT, MN ; MEDFORD, MN ; MORRISTOWN, MN ;  
WARSAW, MN ; WASECA, MN ; WATERVILLE, MN;  
PEMBERTON, MN ; WASECA, MN ; WATERVILLE, MN ;  
WALDORF, MN ; MORRISTOWN, MN ; MADISON LAKE,  
MN ; KILKENNY, MN ; ELYSIAN, MN ; JANESVILLE, MN

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 24, 2018 4:38 PM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-24T15:24:19

**Categories:** Green Category

Power Restored - ; FARIBAULT, MN ; MEDFORD, MN ; MORRISTOWN, MN ; WARSAW, MN ; WASECA, MN ; WATERVILLE, MN ; PEMBERTON, MN ; WASECA, MN ; WATERVILLE, MN ; WALDORF, MN ; MORRISTOWN, MN ; MADISON LAKE, MN ; KILKENNY, MN ; ELYSIAN, MN ; JANESVILLE, MN

---

**From:** Peterson, Mark S  
**Sent:** Monday, September 24, 2018 3:24 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-24T15:24:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dleecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	4215
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:27
<b>End Date Time:</b>	9/22/2018 00:34
<b>Duration:</b>	30:7
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

storm

**Follow Up Comments:**

**Communities:**

; FARIBAULT, MN ; MEDFORD, MN ; MORRISTOWN, MN ;  
WARSAW, MN ; WASECA, MN ; WATERVILLE, MN;  
PEMBERTON, MN ; WASECA, MN ; WATERVILLE, MN ;  
WALDORF, MN ; MORRISTOWN, MN ; MADISON LAKE,  
MN ; KILKENNY, MN ; ELYSIAN, MN ; JANESVILLE, MN

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 24, 2018 4:38 PM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-24T15:26:23

**Categories:** Green Category

Power Restored - WARSAW, MN ; WASECA, MN ; MEDFORD, MN ; FARIBAULT, MN ; MORRISTOWN, MN ; WATERVILLE, MN

---

**From:** Peterson, Mark S  
**Sent:** Monday, September 24, 2018 3:26 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-24T15:26:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1230
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:27
<b>End Date Time:</b>	9/22/2018 00:34
<b>Duration:</b>	30:7
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED

**Outage Cause:**

storm damage

**Follow Up Comments:**

[Redacted]

**Communities:**

; WARSAW, MN ; WASECA, MN ; MEDFORD, MN ;  
FARIBAULT, MN ; MORRISTOWN, MN ; WATERVILLE, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:30 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-09-20T18:46:02

**Categories:** Green Category

Power Outage - WASECA, MN ; WATERVILLE, MN ; WALDORF, MN ; PEMBERTON, MN ; MADISON LAKE, MN ; JANESVILLE, MN ; ELYSIAN, MN ; MORRISTOWN, MN

---

**From:** Zelinske, Levi D  
**Sent:** Thursday, September 20, 2018 6:46 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-09-20T18:46:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1679
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:27
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED

**Outage Cause:**

STORM IN AREA

**Follow Up Comments:**

[Redacted]

**Communities:**

; WASECA, MN ; WATERVILLE, MN ; WALDORF, MN ;  
PEMBERTON, MN ; MADISON LAKE, MN ; JANESVILLE, MN  
; ELYSIAN, MN ; MORRISTOWN, MN

**Major Customers:**

[Redacted]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:31 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice-2018-09-20T23:28:12

**Categories:** Green Category

Update - WASECA, MN ; WATERVILLE, MN ; WALDORF, MN ; PEMBERTON, MN ; MADISON LAKE, MN ; JANESVILLE, MN ; ELYSIAN, MN ; MORRISTOWN, MN

---

**From:** Ankoviak, Robert S  
**Sent:** Thursday, September 20, 2018 11:28 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-09-20T23:28:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Second Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	1684
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:27
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

NOT PUBLIC DA [REDACTED] CISED  
TRANSMISSION LINE AND [REDACTED] WIRE DOWN  
JUST OUTSIDE OF SUB, 471 CUSTOMERS RESTORED AT  
23:23 VIA SWITCHING, [REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; WALDORF, MN ; WATERVILLE, MN ; WASECA, MN ;  
ELYSIAN, MN ; MORRISTOWN, MN ; JANESVILLE, MN ;  
MADISON LAKE, MN ; PEMBERTON, MN

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 24, 2018 7:46 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Fourth Outage Notice-2018-09-22T14:39:24

**Categories:** Green Category

Update - ; WALDORF, MN ; WATERVILLE, MN ; WASECA, MN ; ELYSIAN, MN ; MORRISTOWN, MN ; JANESVILLE, MN ; MADISON LAKE, MN ; PEMBERTON, MN

---

**From:** Zelinske, Levi D  
**Sent:** Saturday, September 22, 2018 2:39 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Fourth Outage Notice-2018-09-22T14:39:24

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Fourth Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Fourth Outage Notice
<b>Customers Affected:</b>	1685
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:27
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

ENERGIZED [REDACTED] AS TO [REDACTED] S [REDACTED]  
PICKING UP 1123 CUSTOMERS AT 13:54. 563 REMAIN  
OUT

**Follow Up Comments:**

[REDACTED]

**Communities:**

; WALDORF, MN ; WATERVILLE, MN ; WASECA, MN ;  
ELYSIAN, MN ; MORRISTOWN, MN ; JANESVILLE, MN ;  
MADISON LAKE, MN ; PEMBERTON, MN

**Major Customers:**

[REDACTED]



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 24, 2018 4:36 PM  
**To:** 'staff, cao (PUC)'; Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] Final Outage Notice-2018-09-24T15:21:11

**Categories:** Green Category

Power Restored - ; WALDORF, MN ; WATERVILLE, MN ; WASECA, MN ; ELYSIAN, MN ; MORRISTOWN, MN ; JANESVILLE, MN ; MADISON LAKE, MN ; PEMBERTON, MN

---

**From:** Peterson, Mark S  
**Sent:** Monday, September 24, 2018 3:22 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-24T15:21:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1685
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:27
<b>End Date Time:</b>	9/23/2018 20:50
<b>Duration:</b>	74:23
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED

**Outage Cause:**

471 customers picked up @ 2323 9/20/2018 1123  
customers picked up @ 1354 9/22/2018 91 customers  
picked up @ 2050 9/23/2018

**Follow Up Comments:**

**Communities:**

; WALDORF, MN ; WATERVILLE, MN ; WASECA, MN ;  
ELYSIAN, MN ; MORRISTOWN, MN ; JANESVILLE, MN ;  
MADISON LAKE, MN ; PEMBERTON, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 7:46 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-09-21T00:15:50

Power Outage - ELLENDALE, MN ; MEDFORD, MN ; MERIDEN, MN ; OWATONNA, MN ; WASECA, MN

---

**From:** Zelinske, Levi D  
**Sent:** Friday, September 21, 2018 12:16 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-09-21T00:15:50

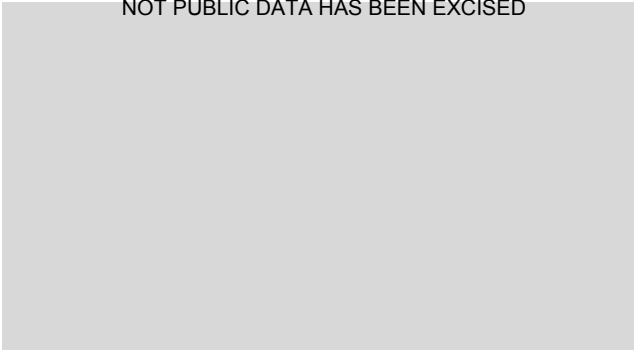
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-First Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	617
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:28
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	TRANSMISSION EVENT

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

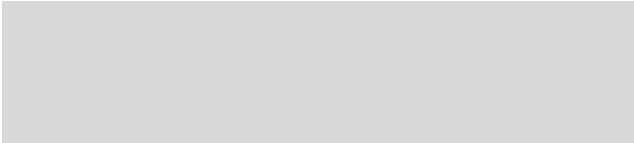
**Follow Up Comments:**



**Communities:**

; ELLENDALE, MN ; MEDFORD, MN ; MERIDEN, MN ;  
OWATONNA, MN ; WASECA, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 7:46 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice-2018-09-21T03:59:41

Update - ELLENDALE, MN ; MEDFORD, MN ; MERIDEN, MN ; OWATONNA, MN ; WASECA, MN

---

**From:** Lothert, Andrew D  
**Sent:** Friday, September 21, 2018 4:00 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-09-21T03:59:41

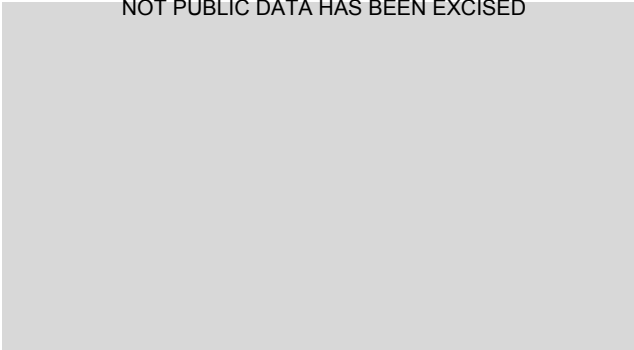
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Second Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	617
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:28
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	STORM IN AREA TRANSMISSION LINE OUT - SUB OUT TILL TRANSMISSION LINE ENERGIZED

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; MERIDEN, MN ; OWATONNA, MN ; MEDFORD, MN ;  
ELLENDALE, MN ; WASECA, MN

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 7:47 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-09-21T04:19:12

Power Restored - ELLENDALE, MN ; MEDFORD, MN ; MERIDEN, MN ; OWATONNA, MN ; WASECA, MN

---

**From:** Lothert, Andrew D  
**Sent:** Friday, September 21, 2018 4:19 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-21T04:19:12

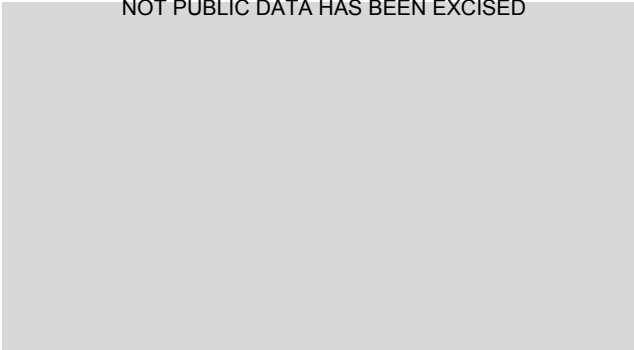
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Final Outage Notice  
**Customers Affected:** 617  
**Time Zone:** CST  
**Start Date Time:** 9/20/2018 18:28  
**End Date Time:** 9/21/2018 04:14  
**Duration:** 9:46  
**Alert Contact:**  
**Question Contact:** Romyana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:** RECEIVED CALL FROM [REDACTED] TRANSMISSION LINE RESOTRED TO [REDACTED] AND THAT IT'S ENERGIZED - CREW IN ROUTE TO VERIFY DISTRIBUTION SIDE

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

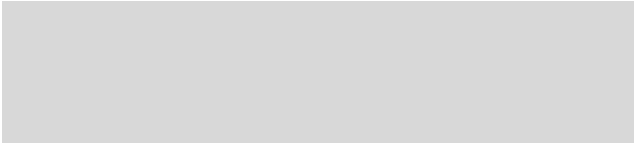
**Follow Up Comments:**



**Communities:**

; MERIDEN, MN ; OWATONNA, MN ; MEDFORD, MN ;  
ELLENDALE, MN ; WASECA, MN

**Major Customers:**





## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 7:55 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice-2018-09-20T18:48:37

**Categories:** Green Category

Power Outage - WATERVILLE, MN; KILKENNY, MN ; MORRISTOWN, MN ; WATERVILLE, MN

---

**From:** Zelinske, Levi D  
**Sent:** Thursday, September 20, 2018 6:49 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-09-20T18:48:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1301
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:30
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

NOT PUBLIC DATA HAS BEEN EXCISED

**Outage Cause:**

STORM IN AREA

**Follow Up Comments:**

**Communities:**

; WATERVILLE, MN; KILKENNY, MN ; MORRISTOWN, MN ;  
WATERVILLE, MN

**Major Customers:**

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 24, 2018 7:36 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-09-22T18:31:45

**Categories:** Green Category

Power Restored - KILKENNY, MN ; MORRISTOWN, MN ; WATERVILLE, MN

---

**From:** Peterson, Mark S  
**Sent:** Saturday, September 22, 2018 6:32 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-22T18:31:45

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	948
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:29
<b>End Date Time:</b>	9/22/2018 17:40
<b>Duration:</b>	47:11
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

PUBLIC DOCUMENT

IF PUBLIC DATA HAS BEEN EXCISED  
PICKED ALL CUSTOMERS

**Outage Cause:**

[REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; KILKENNY, MN ; MORRISTOWN, MN ; WATERVILLE, MN

**Major Customers:**

NONE

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:29 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-20T18:37:32

Power Outage - MAPLEWOOD, MN ; SAINT PAUL, MN ; WOODBURY, MN

---

**From:** Wolf, Terry K  
**Sent:** Thursday, September 20, 2018 6:38 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-20T18:37:32

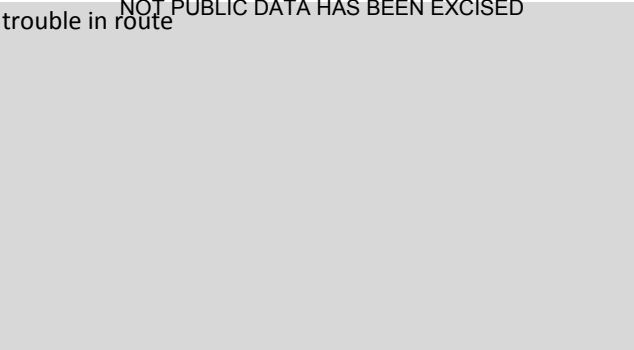
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** ME  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 2729  
**Time Zone:** CST  
**Start Date Time:** 9/20/2018 18:33  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Wishard, Don: (651) 229-2414  
**State:** MN  
**Outage Cause:** unknown storm in area

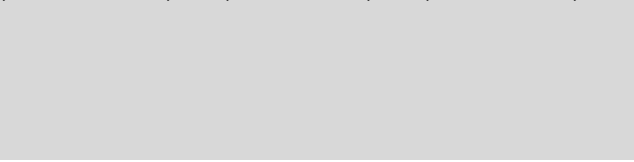
trouble in route  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; MAPLEWOOD, MN ; SAINT PAUL, MN ; WOODBURY, MN



**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:29 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-20T19:39:31

Power Restored - MAPLEWOOD, MN ; SAINT PAUL, MN ; WOODBURY, MN

---

**From:** Wolf, Terry K  
**Sent:** Thursday, September 20, 2018 7:40 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-20T19:39:31

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	2729
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:33
<b>End Date Time:</b>	9/20/2018 19:36
<b>Duration:</b>	1:3
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	branch on wires at [REDACTED]

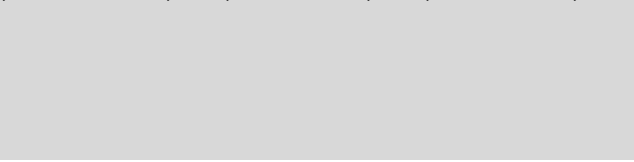
troubleman cleared branch  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; MAPLEWOOD, MN ; SAINT PAUL, MN ; WOODBURY, MN



**Major Customers:**





## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:51 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-09-20T19:21:54

Power Outage - FARIBAULT, MN

---

**From:** Zelinske, Levi D  
**Sent:** Thursday, September 20, 2018 7:22 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-09-20T19:21:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutsenot@xcelenergy.com  
**Subject:** [REDACTED] First Outage Notice  
**Region:** SE  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 1161  
**Time Zone:** CST  
**Start Date Time:** 9/20/2018 18:41  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Rумыana Kreidler: (612) 337-2369  
**State:** MN  
**Outage Cause:** STORM IN AREA. CREW & SUB OPERATOR ARCOSED

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

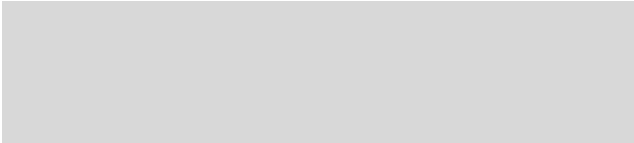


**Communities:**

; FARIBAULT, MN

A grey rectangular box redacting the remainder of the 'Communities' section.

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:52 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-09-20T22:48:02

Power Restored - FARIBAULT, MN

---

**From:** Zelinske, Levi D  
**Sent:** Thursday, September 20, 2018 10:48 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-20T22:48:02

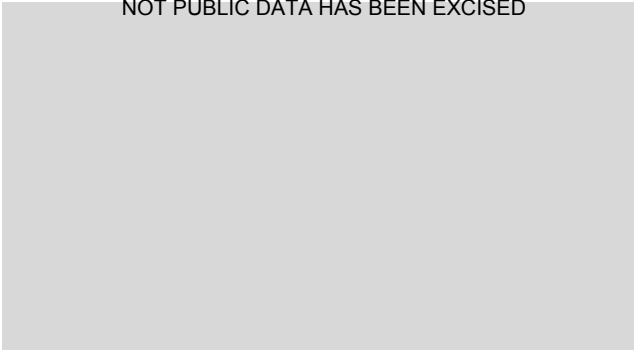
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1161
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:41
<b>End Date Time:</b>	9/20/2018 22:41
<b>Duration:</b>	4:0
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	TREE ON LINE.

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

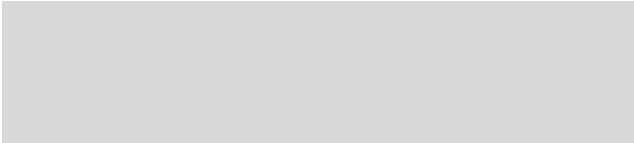


**Communities:**

; FARIBAULT, MN

A grey rectangular box redacting the remainder of the 'Communities' section.

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:34 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-20T18:51:32

Power Outage - ; GOLDEN VALLEY, MN ; PLYMOUTH, MN ; SAINT LOUIS PARK, MN

---

**From:** Schwarz, John W  
**Sent:** Thursday, September 20, 2018 6:52 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-20T18:51:32

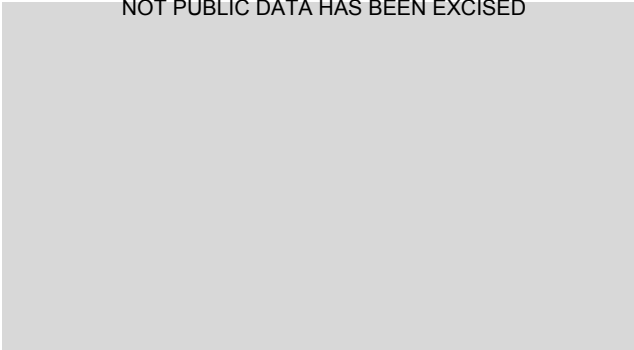
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1165
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:44
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	UNKNOWN @ THIS TIME

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; GOLDEN VALLEY, MN ; PLYMOUTH, MN ; SAINT LOUIS  
PARK, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:34 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-20T20:14:35

Power Restored - ; GOLDEN VALLEY, MN ; PLYMOUTH, MN ; SAINT LOUIS PARK, MN

---

**From:** Schwarz, John W  
**Sent:** Thursday, September 20, 2018 8:15 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-20T20:14:35

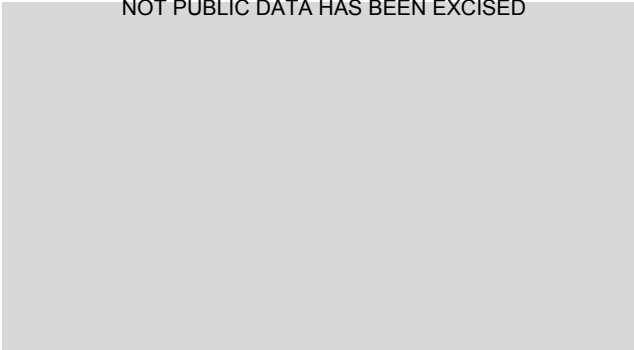
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1165
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:44
<b>End Date Time:</b>	9/20/2018 19:56
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	[REDACTED]

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; GOLDEN VALLEY, MN ; PLYMOUTH, MN ; SAINT LOUIS  
PARK, MN

**Major Customers:**





**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:42 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -First Outage Notice-2018-09-20T19:29:01

Power Outage - DUNDAS, MN ; NORTHFIELD, MN

---

**From:** Zelinske, Levi D  
**Sent:** Thursday, September 20, 2018 7:29 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] -First Outage Notice-2018-09-20T19:29:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] -First Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	3440
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:46
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

STORM IN AREA. CREW & SUB OPERATOR ARCOSED OUT.

**Follow Up Comments:**

**Communities:**

; DUNDAS, MN ; NORTHFIELD, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:43 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-09-20T20:34:08

Power Restored - DUNDAS, MN ; NORTHFIELD, MN

---

**From:** Ankoviak, Robert S  
**Sent:** Thursday, September 20, 2018 8:34 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-20T20:34:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1132
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:46
<b>End Date Time:</b>	9/20/2018 20:09
<b>Duration:</b>	1:23
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

NOT PUBLIC DATA EXCISED  
TRANSMISSION LINE OUT, [REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; DUNDAS, MN ; NORTHFIELD, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:43 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] Final Outage Notice-2018-09-20T23:30:01

Power Restored - DUNDAS, MN ; NORTHFIELD, MN

---

**From:** Zelinske, Levi D  
**Sent:** Thursday, September 20, 2018 11:30 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-20T23:30:01

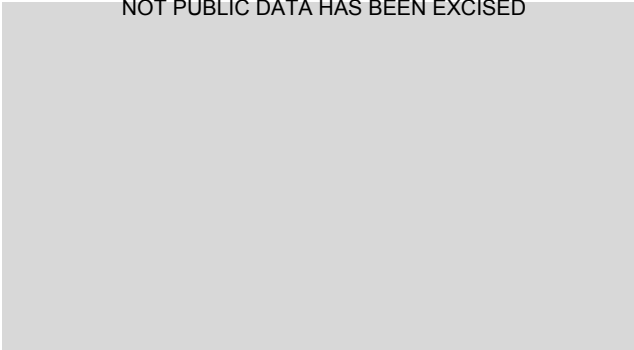
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	2310
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 18:48
<b>End Date Time:</b>	9/20/2018 23:02
<b>Duration:</b>	4:14
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	TREES ON LINE

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; DUNDAS, MN ; FARIBAULT, MN ; NORTHFIELD, MN

A rectangular grey box redacting the bottom portion of the 'Communities' section.

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 7:54 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-20T23:27:19

Power Restored - ZUMBROTA, MN ; BELLECHESTER, MN ; GOODHUE, MN

---

**From:** Zelinske, Levi D  
**Sent:** Thursday, September 20, 2018 11:27 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-20T23:27:19

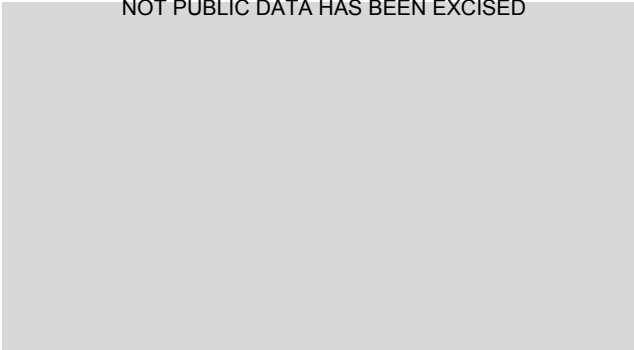
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	578
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 19:08
<b>End Date Time:</b>	9/20/2018 22:08
<b>Duration:</b>	3:0
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	TRANSMISSION EVENT

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; ZUMBROTA, MN ; BELLECHESTER, MN ; GOODHUE, MN

A rectangular grey box redacting the bottom portion of the 'Communities' section.

**Major Customers:**





**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 2:29 PM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-21T14:22:50

**Categories:** Green Category

Power Outage - ; CANNON FALLS, MN

---

**From:** Tate, Bryan M  
**Sent:** Friday, September 21, 2018 2:23 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-21T14:22:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	885
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 19:37
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

Extreme, severe weather in area poles and wires down.  
This in [REDACTED]

**Follow Up Comments:**

[REDACTED]

**Communities:**

; CANNON FALLS, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 24, 2018 7:32 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-22T19:39:40

**Categories:** Green Category

Power Restored - CANNON FALLS, MN

---

**From:** Hofer, Kory G  
**Sent:** Saturday, September 22, 2018 7:40 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-22T19:39:40

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	887
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/20/2018 19:37
<b>End Date Time:</b>	9/22/2018 19:00
<b>Duration:</b>	47:23
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

storm

**Follow Up Comments:**

All customers restored by Feeder switching.

**Communities:**

; CANNON FALLS, MN

**Major Customers:**

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:46 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-21T02:12:05

Power Outage - WHITE BEAR LK, MN ; WHITE BEAR LAKE, MN ; SAINT PAUL, MN

---

**From:** Wolf, Terry K  
**Sent:** Friday, September 21, 2018 2:12 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-21T02:12:05

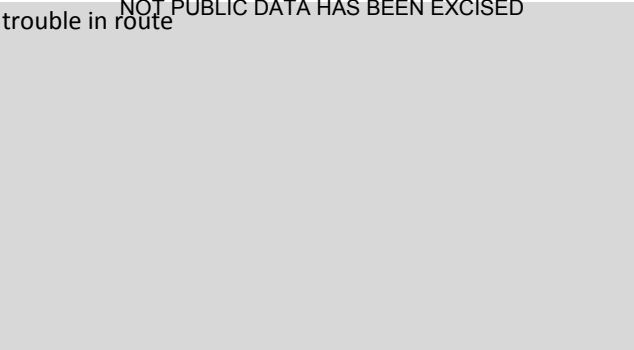
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	[REDACTED]
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1557
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/21/2018 02:09
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	unknown

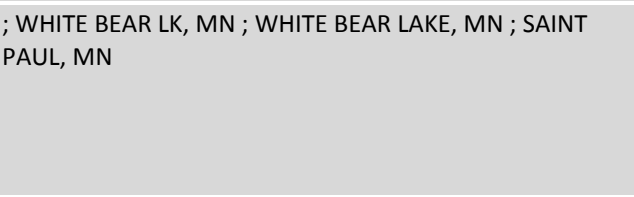
trouble in route  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; WHITE BEAR LK, MN ; WHITE BEAR LAKE, MN ; SAINT PAUL, MN



**Major Customers:**



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 6:47 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-21T04:33:43

Power Restored - WHITE BEAR LK, MN ; WHITE BEAR LAKE, MN ; SAINT PAUL, MN

---

**From:** Wolf, Terry K  
**Sent:** Friday, September 21, 2018 4:34 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-21T04:33:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1557
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/21/2018 02:09
<b>End Date Time:</b>	9/21/2018 04:30
<b>Duration:</b>	2:21
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	tree on wires [REDACTED]

NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

trouble cleared tree

**Communities:**

; WHITE BEAR LK, MN ; WHITE BEAR LAKE, MN ; SAINT PAUL, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 7:59 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-21T07:04:26

**Categories:** Green Category

Power Outage - ; BLOOMINGTON, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Friday, September 21, 2018 7:04 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-21T07:04:26

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	830
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/21/2018 06:59
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

unknown, trouble in route

**Follow Up Comments:**

[Redacted]

**Communities:**

; BLOOMINGTON, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Friday, September 21, 2018 9:49 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-21T08:56:00

Power Restored - ; BLOOMINGTON, MN

---

**From:** Anderson, Jeff  
**Sent:** Friday, September 21, 2018 8:56 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-21T08:56:00

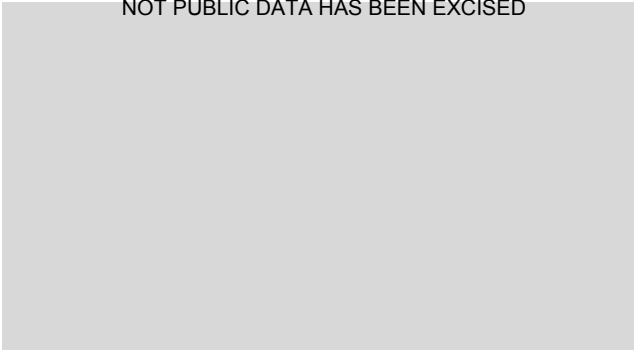
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	830
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/21/2018 06:59
<b>End Date Time:</b>	9/21/2018 08:05
<b>Duration:</b>	1:6
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	FAULTED FEEDER CABLE [REDACTED]

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; BLOOMINGTON, MN

**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 24, 2018 7:51 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-09-22T14:33:32

Update - ; SAINT PAUL, MN

---

**From:** Gubash Jr, Joseph M  
**Sent:** Saturday, September 22, 2018 2:34 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-22T14:33:32

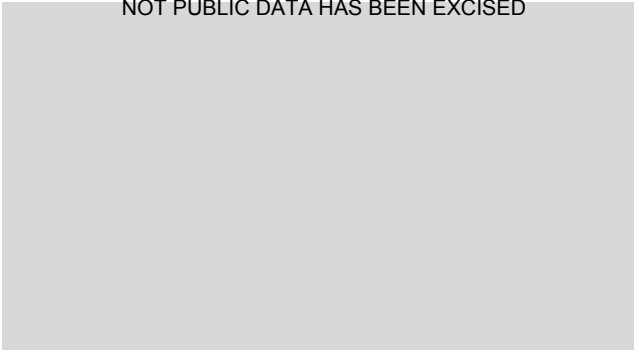
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

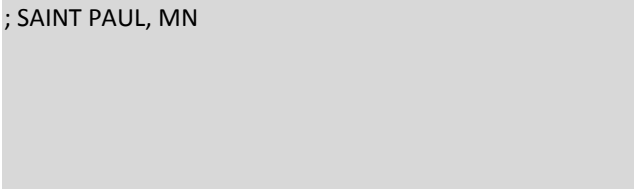
<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Second Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	1416
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/22/2018 13:38
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	phase down in 2 places near sub trb crew in route

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

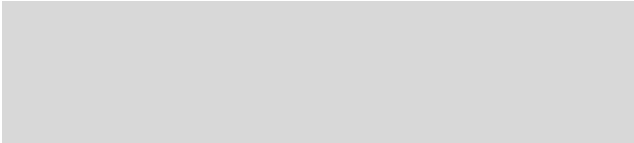
**Follow Up Comments:**



**Communities:**



**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 24, 2018 7:51 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice-2018-09-22T15:11:05

Update - ; SAINT PAUL, MN

---

**From:** Gubash Jr, Joseph M  
**Sent:** Saturday, September 22, 2018 3:11 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-09-22T15:11:05

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Third Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Third Outage Notice
<b>Customers Affected:</b>	1416
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/22/2018 14:58
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	possible auto sleeves pull outs

NOT PUBLIC DATA HAS BEEN EXCISED

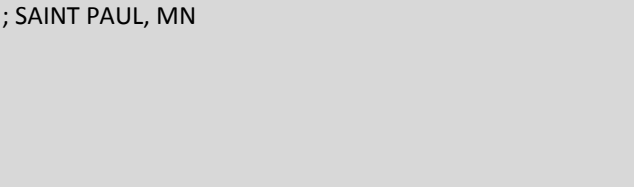
**Follow Up Comments:**

p.u. approx 1227 cust

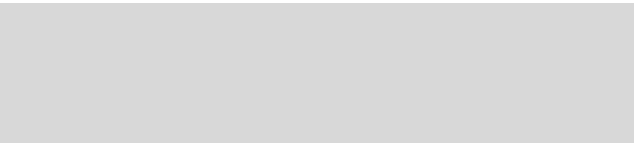


**Communities:**

; SAINT PAUL, MN



**Major Customers:**





**Sweet, Lynnette M**

---

**From:** Guttormson, Allyson E  
**Sent:** Monday, September 24, 2018 7:51 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-22T15:21:11

Power Restored - ; SAINT PAUL, MN

---

**From:** Gubash Jr, Joseph M  
**Sent:** Saturday, September 22, 2018 3:21 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-22T15:21:11

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1416
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/22/2018 13:38
<b>End Date Time:</b>	9/22/2018 15:01
<b>Duration:</b>	1:23
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	possible auto sleeve pull outs ON [REDACTED] IN 3 DIFFERENT LOCATIONS

**Follow Up Comments:**

closed [REDACTED] HAS BEEN EXCISED  
WILL BE OUT UNTIL [REDACTED] 15:01 REMAINING CUST  
336 WIRE IS PUT BACK UP BY  
CREW

**Communities:**

; SAINT PAUL, MN

**Major Customers:**

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 26, 2018 6:07 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-26T01:44:25

Power Outage - MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN ; MENDOTA HEIGHTS, MN

---

**From:** Wolf, Terry K  
**Sent:** Wednesday, September 26, 2018 1:44 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-26T01:44:25

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	3554
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/26/2018 01:25
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	unknown

trouble in route  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

[Redacted content]

**Communities:**

; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN ; MENDOTA HEIGHTS, MN

**Major Customers:**

[Redacted content]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 26, 2018 6:08 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-26T03:58:32

Power Restored - MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN ; MENDOTA HEIGHTS, MN

---

**From:** Wolf, Terry K  
**Sent:** Wednesday, September 26, 2018 3:59 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-26T03:58:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	3554
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/26/2018 01:25
<b>End Date Time:</b>	9/26/2018 03:55
<b>Duration:</b>	2:30
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	unknown patrolled feeder

trouble to patrol again in daylight  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

[Redacted]

**Communities:**

; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN ; MENDOTA HEIGHTS, MN

**Major Customers:**

[Redacted]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 26, 2018 6:09 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-09-26T05:54:42

**Categories:** Green Category

Power Outage - SAINT PAUL, MN

---

**From:** Gelbmann, Gregory J  
**Sent:** Wednesday, September 26, 2018 5:55 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-09-26T05:54:42

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	532
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/26/2018 05:35
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

Unknown

**Follow Up Comments:**

troubleman enroute

**Communities:**

; SAINT PAUL, MN

**Major Customers:**

, RIVERCENTRE



## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 26, 2018 7:06 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-09-26T06:54:01

**Categories:** Green Category

Update - SAINT PAUL, MN

---

**From:** Gelbmann, Gregory J  
**Sent:** Wednesday, September 26, 2018 6:54 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-26T06:54:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	532
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/26/2018 06:48
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

feeder fault

**Follow Up Comments:**

isolating fault have feeder energized up to [REDACTED] 3

**Communities:**

; SAINT PAUL, MN

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Guttormson, Allyson E  
**Sent:** Wednesday, September 26, 2018 8:50 AM  
**To:** Staff, CAO (PUC); Renier, Doug (COMM)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-09-26T08:41:32

Power Restored - SAINT PAUL, MN

---

**From:** Gubash Jr, Joseph M  
**Sent:** Wednesday, September 26, 2018 8:42 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-09-26T08:41:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	532
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	9/26/2018 05:35
<b>End Date Time:</b>	9/26/2018 07:12
<b>Duration:</b>	1:37
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	INDICATION IS ST PAUL WATER MAIN BREAK CAUSED [REDACTED] ( IN OR NEAR ENOUGH TO ) to switch gear [REDACTED].100% RESTORED @ 0748

NOT PUBLIC DATA  
FALSE CLEAR READING ON

**Follow Up Comments:**

[Redacted]

**Communities:**

; SAINT PAUL, MN  
[Redacted]

**Major Customers:**

[Redacted]

## Sweet, Lynnette M

---

**From:** Calabretto, Curtis D  
**Sent:** Saturday, September 29, 2018 10:57 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-09-29T22:56:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1433
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	21:57
	9/29/2018
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	Unknown at this time
<b>Follow Up Comments:</b>	

NOT PUBLIC DATA HAS BEEN EXCISED

**Communities:**

; WATERTOWN, MN; MAYER, MN; WATERTOWN TWP,  
MN

**Major Customers:**

None

## Sweet, Lynnette M

---

**From:** Calabretto, Curtis D  
**Sent:** Saturday, September 29, 2018 11:55 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-09-29T23:55:18

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Second Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	1433
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	21:57
	9/29/2018
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	Unknown at this time
<b>Follow Up Comments:</b>	Patrolling feeder

**Communities:**

; WATERTOWN, MN; MAYER, MN; WATERTOWN TWP,  
MN

**Major Customers:**

None



**Sweet, Lynnette M**

---

**From:** Calabretto, Curtis D  
**Sent:** Sunday, September 30, 2018 1:04 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-09-30T01:03:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1433
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	21:57
	9/29/2018
<b>End Date Time:</b>	00:48
	9/30/2018
<b>Duration:</b>	2:51
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	Branch on line at [REDACTED]
<b>Follow Up Comments:</b>	

NOT PUBLIC DATA HAS BEEN EXCISED

**Communities:**

; WATERTOWN, MN; MAYER, MN; WATERTOWN TWP,  
MN

**Major Customers:**

None

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Thursday, October 04, 2018 7:42 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-10-03T17:41:13

Power Outage - EDINA, MN ; MINNEAPOLIS, MN ; RICHFIELD, MN

---

**From:** Plumbo, Michael F  
**Sent:** Wednesday, October 03, 2018 5:41 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-10-03T17:41:13

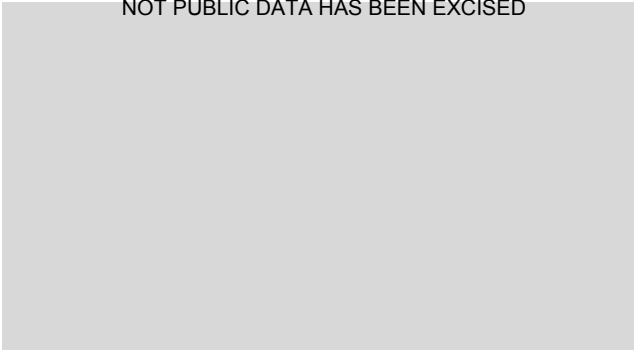
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED]-First Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	3231
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/3/2018 17:34
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Unknown At This Time

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

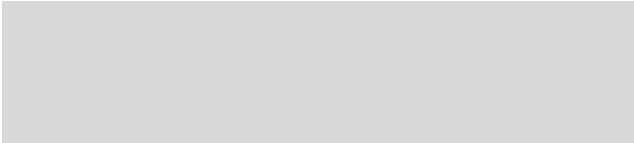


**Communities:**

; EDINA, MN ; MINNEAPOLIS, MN ; RICHFIELD, MN

A rectangular grey box redacting the bottom portion of the 'Communities' section.

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Thursday, October 04, 2018 7:43 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice-2018-10-03T18:53:19

Power Outage – Update - EDINA, MN ; MINNEAPOLIS, MN ; RICHFIELD, MN

---

**From:** Plumbo, Michael F  
**Sent:** Wednesday, October 03, 2018 6:53 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-10-03T18:53:19

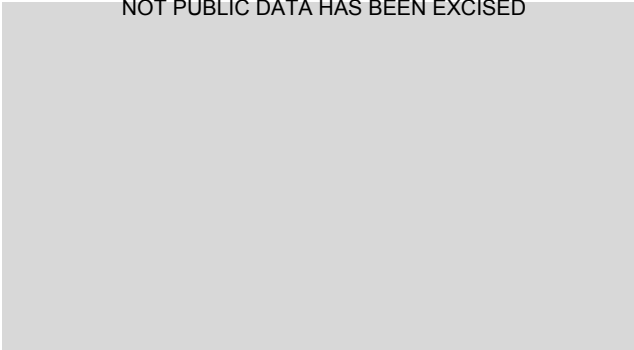
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED]-Second Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	3231
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/3/2018 18:51
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Unknown At This Time

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

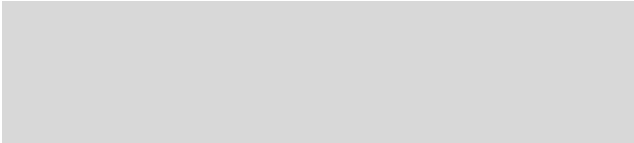


**Communities:**

; EDINA, MN ; MINNEAPOLIS, MN ; RICHFIELD, MN

A rectangular grey box redacting the bottom portion of the 'Communities' section.

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Thursday, October 04, 2018 7:44 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-10-03T19:26:13

Power restored - EDINA, MN ; MINNEAPOLIS, MN ; RICHFIELD, MN

---

**From:** Plumbo, Michael F  
**Sent:** Wednesday, October 03, 2018 7:26 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-10-03T19:26:13

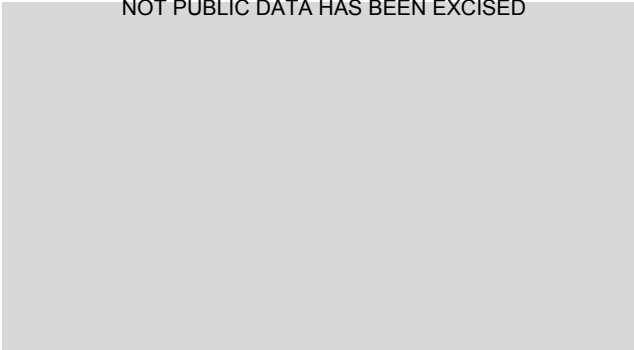
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	3231
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/3/2018 17:34
<b>End Date Time:</b>	10/3/2018 19:22
<b>Duration:</b>	1:48
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Tree Branch on All 3 Phases Of Feeder At [REDACTED] [REDACTED]

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

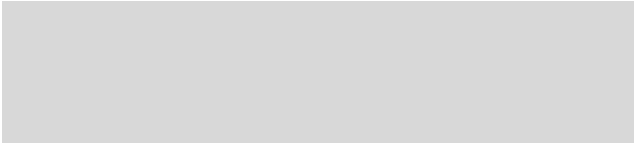


**Communities:**

; EDINA, MN ; MINNEAPOLIS, MN ; RICHFIELD, MN

A rectangular grey box redacting the bottom portion of the 'Communities' section.

**Major Customers:**





## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Thursday, October 04, 2018 7:45 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-10-03T18:11:51

Power Outage - MAPLEWOOD, MN ; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN

---

**From:** Gubash Jr, Joseph M  
**Sent:** Wednesday, October 03, 2018 6:12 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-10-03T18:11:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	3635
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/3/2018 17:50
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	[REDACTED]

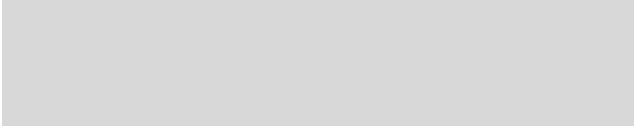
PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**




**Communities:**

; MAPLEWOOD, MN ; NEWPORT, MN ; SAINT PAUL, MN ;  
WOODBURY, MN



**Major Customers:**

 opened patrol in progress



## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Thursday, October 04, 2018 7:46 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-10-03T19:31:08

Power Restored - MAPLEWOOD, MN ; NEWPORT, MN ; SAINT PAUL, MN ; WOODBURY, MN

---

**From:** Gelbmann, Gregory J  
**Sent:** Wednesday, October 03, 2018 7:31 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-10-03T19:31:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	3635
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/3/2018 17:50
<b>End Date Time:</b>	10/3/2018 19:18
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	LIMB ON FEEDER

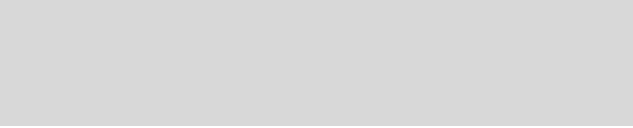
REMOVED TREE LIMB  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**

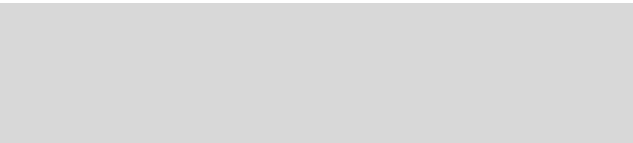


**Communities:**

; MAPLEWOOD, MN ; NEWPORT, MN ; SAINT PAUL, MN ;  
WOODBURY, MN



**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Teague, Daniel D  
**Sent:** Thursday, October 04, 2018 7:47 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-10-03T18:17:19

Power Outage - AFTON, MN ; COTTAGE GROVE, MN ; SAINT PAUL, MN ; WOODBURY, MN

---

**From:** Gubash Jr, Joseph M  
**Sent:** Wednesday, October 03, 2018 6:17 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]2-First Outage Notice-2018-10-03T18:17:19

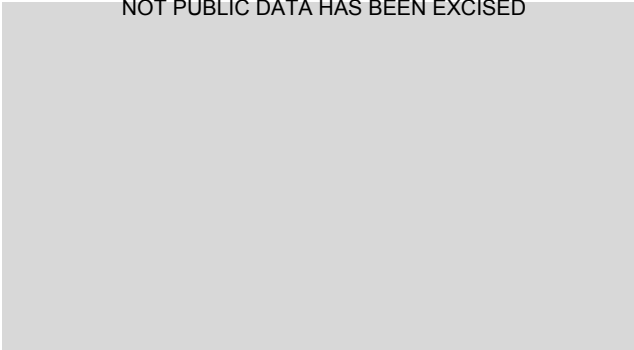
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED]-First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	4019
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/3/2018 17:54
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	UNKNOWN CAUSE PATROL IN PROGRESS

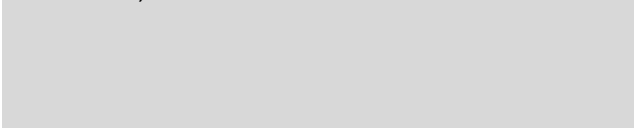
PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; AFTON, MN ; COTTAGE GROVE, MN ; SAINT PAUL, MN ;  
WOODBURY, MN



**Major Customers:**



## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Thursday, October 04, 2018 7:48 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-10-03T19:43:50

Power Restored - AFTON, MN ; COTTAGE GROVE, MN ; SAINT PAUL, MN ; WOODBURY, MN

---

**From:** Gubash Jr, Joseph M  
**Sent:** Wednesday, October 03, 2018 7:44 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-10-03T19:43:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	4019
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/3/2018 17:54
<b>End Date Time:</b>	10/3/2018 19:16
<b>Duration:</b>	1:22
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	tree on [REDACTED]

**Follow Up Comments:**

trouble man cleared tree 100% restored 10/3/2018 @  
1916

**Communities:**

; AFTON, MN ; COTTAGE GROVE, MN ; SAINT PAUL, MN ;  
WOODBURY, MN

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Thursday, October 04, 2018 7:50 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-10-03T20:20:30

Power Outage - NEW HOPE, MN ; MINNEAPOLIS, MN ; CRYSTAL, MN ; GOLDEN VALLEY, MN

---

**From:** Plumbo, Michael F  
**Sent:** Wednesday, October 03, 2018 8:21 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-10-03T20:20:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1657
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/3/2018 20:12
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Unknown At This Time

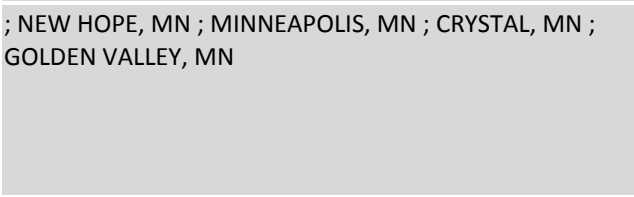
PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; NEW HOPE, MN ; MINNEAPOLIS, MN ; CRYSTAL, MN ;  
GOLDEN VALLEY, MN



**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Teague, Daniel D  
**Sent:** Thursday, October 04, 2018 7:51 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-10-03T21:35:03

Power Outage – Update - NEW HOPE, MN ; MINNEAPOLIS, MN ; CRYSTAL, MN ; GOLDEN VALLEY, MN

---

**From:** Plumbo, Michael F  
**Sent:** Wednesday, October 03, 2018 9:35 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-10-03T21:35:03

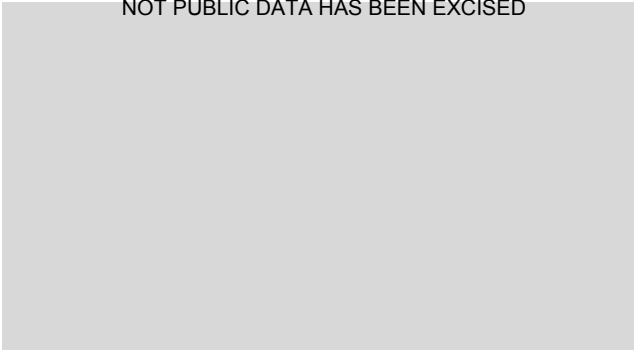
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED] Second Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	1657
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/3/2018 21:33
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Pole Down At [REDACTED]

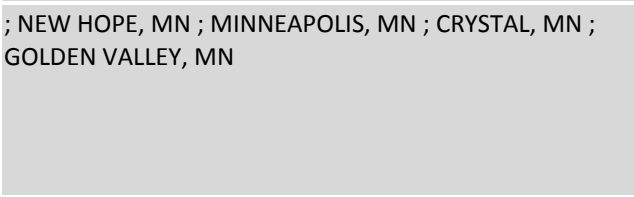
PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; NEW HOPE, MN ; MINNEAPOLIS, MN ; CRYSTAL, MN ;  
GOLDEN VALLEY, MN



**Major Customers:**



## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Thursday, October 04, 2018 7:52 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-10-04T02:12:26

Power Restored - NEW HOPE, MN ; MINNEAPOLIS, MN ; CRYSTAL, MN ; GOLDEN VALLEY, MN

---

**From:** Plumbo, Michael F  
**Sent:** Thursday, October 04, 2018 2:12 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-10-04T02:12:26

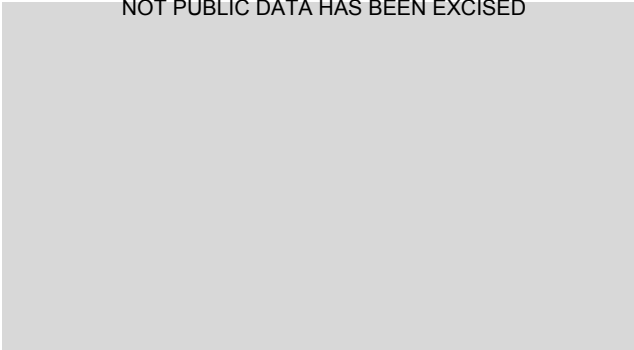
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1657
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/3/2018 20:12
<b>End Date Time:</b>	10/3/2018 21:13
<b>Duration:</b>	1:1
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Pole Down at [REDACTED]

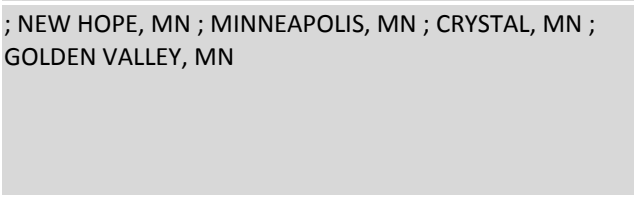
PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; NEW HOPE, MN ; MINNEAPOLIS, MN ; CRYSTAL, MN ;  
GOLDEN VALLEY, MN



**Major Customers:**



**Sweet, Lynnette M**

---

**From:** Teague, Daniel D  
**Sent:** Wednesday, October 10, 2018 8:07 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-10-09T23:33:09

**Power Outage:** SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; SAINT PAUL, MN ; LITTLE CANADA, MN ; NORTH OAKS, MN

---

**From:** Sarne, Peter P  
**Sent:** Tuesday, October 09, 2018 11:33 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-10-09T23:33:09

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED]-First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1377
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/9/2018 23:20
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN

**Outage Cause:**

unknown

**Follow Up Comments:**

Trouble in route

**Communities:**

; SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; SAINT PAUL, MN ; LITTLE CANADA, MN ; NORTH OAKS, MN

**Major Customers:**

[REDACTED]



**Sweet, Lynnette M**

---

**From:** Teague, Daniel D  
**Sent:** Wednesday, October 10, 2018 8:07 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice-2018-10-10T00:18:01

**Update:** SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; SAINT PAUL, MN ; LITTLE CANADA, MN ; NORTH OAKS, MN

---

**From:** Sarne, Peter P  
**Sent:** Wednesday, October 10, 2018 12:18 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-10-10T00:18:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	LEX-LEXINGTON-075-Second Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	1377
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/9/2018 23:20
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN

**Outage Cause:**

head end cables tested good , tree on feeder at [REDACTED]

**Follow Up Comments:**

Trouble to Isolate feeder from tree , remove tree then we will bring in [REDACTED] after tree removed

**Communities:**

; SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; SAINT PAUL, MN ; LITTLE CANADA, MN ; NORTH OAKS, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Teague, Daniel D  
**Sent:** Wednesday, October 10, 2018 8:08 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-10-10T00:45:55

**Power Restored:** SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; SAINT PAUL, MN ; LITTLE CANADA, MN ; NORTH OAKS, MN

---

**From:** Sarne, Peter P  
**Sent:** Wednesday, October 10, 2018 12:46 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-10-10T00:45:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1377
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/9/2018 23:20
<b>End Date Time:</b>	10/10/2018 00:39
<b>Duration:</b>	1:19
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN

**Outage Cause:**

tree in feeder at [REDACTED] NOT BEEN EXCISED

**Follow Up Comments:**

isolate feeder from tree , remove tree , close [REDACTED]  
at 00:39 , 100 % on

**Communities:**

; SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; SAINT PAUL, MN ; LITTLE CANADA, MN ; NORTH OAKS, MN

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Monday, October 15, 2018 7:48 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-10-13T22:25:58

Power Outage - CRYSTAL, MN ; NEW HOPE, MN ; PLYMOUTH, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Saturday, October 13, 2018 10:26 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-10-13T22:25:58

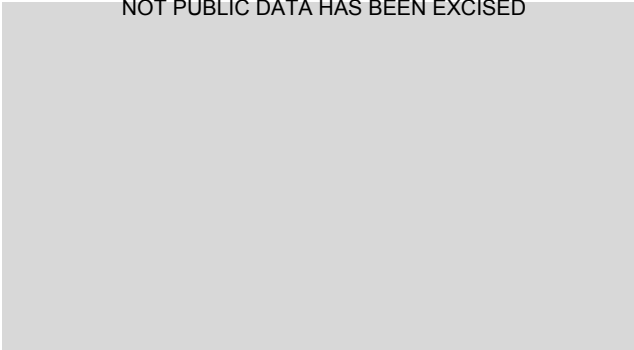
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	950
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/13/2018 22:10
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Unknown at this time

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; CRYSTAL, MN ; NEW HOPE, MN ; PLYMOUTH, MN

**Major Customers:**

None

## Sweet, Lynnette M

---

**From:** Teague, Daniel D  
**Sent:** Monday, October 15, 2018 7:49 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-10-13T23:37:57

Power Outage, Update - CRYSTAL, MN ; NEW HOPE, MN ; PLYMOUTH, MN

---

**From:** Hills, Thomas L  
**Sent:** Saturday, October 13, 2018 11:38 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-10-13T23:37:57

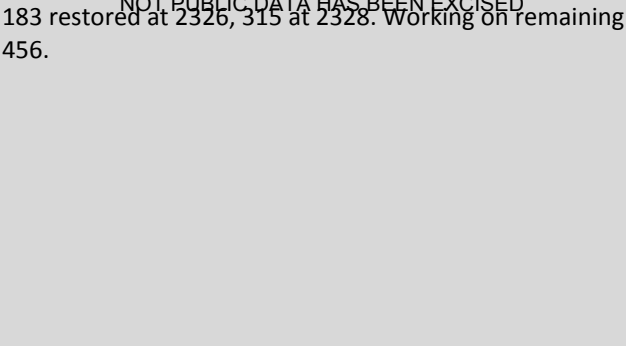
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED] Second Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	954
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/13/2018 22:09
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Car hit down guy causing [REDACTED] line to burn down.

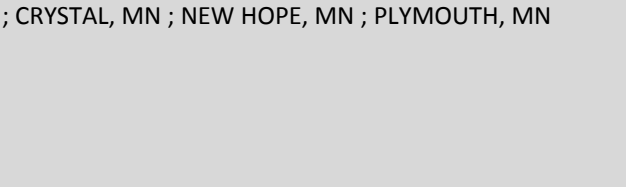
**Follow Up Comments:**

183 restored at 2326, 315 at 2328. Working on remaining 456.



**Communities:**

; CRYSTAL, MN ; NEW HOPE, MN ; PLYMOUTH, MN



**Major Customers:**





**Sweet, Lynnette M**

---

**From:** Teague, Daniel D  
**Sent:** Monday, October 15, 2018 7:49 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-10-14T00:28:41

Power Restored - CRYSTAL, MN ; NEW HOPE, MN ; PLYMOUTH, MN

---

**From:** Hills, Thomas L  
**Sent:** Sunday, October 14, 2018 12:29 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-10-14T00:28:41

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	954
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/13/2018 22:09
<b>End Date Time:</b>	10/14/2018 00:26
<b>Duration:</b>	2:17
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Car hit down guy causing [REDACTED] line to burn down. [REDACTED]

NOT PUBLIC DATA HAS BEEN EXCISED  
183 restored at 2326, 315 at 2328, and 456 at 0026.

**Follow Up Comments:**

[Redacted]

**Communities:**

; CRYSTAL, MN ; NEW HOPE, MN ; PLYMOUTH, MN  
[Redacted]

**Major Customers:**

[Redacted]

**Sweet, Lynnette M**

---

**From:** Teague, Daniel D  
**Sent:** Monday, October 22, 2018 8:16 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-10-21T05:25:57

Power Outage - COLD SPRING, MN

---

**From:** Tate, Bryan M  
**Sent:** Sunday, October 21, 2018 5:26 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-10-21T05:25:57

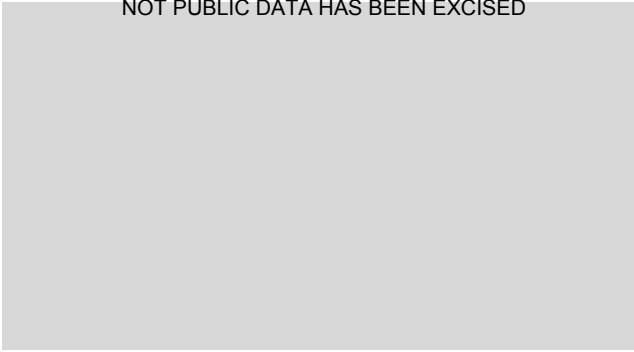
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	NT
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	715
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/21/2018 01:35
<b>End Date Time:</b>	10/21/2018 04:53
<b>Duration:</b>	3:18
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Nothing found.

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; COLD SPRING, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Teague, Daniel D  
**Sent:** Monday, October 22, 2018 8:18 AM  
**To:** MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-10-21T05:25:57

Power Outage and Restored - COLD SPRING, MN

---

**From:** Tate, Bryan M  
**Sent:** Sunday, October 21, 2018 5:26 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-10-21T05:25:57

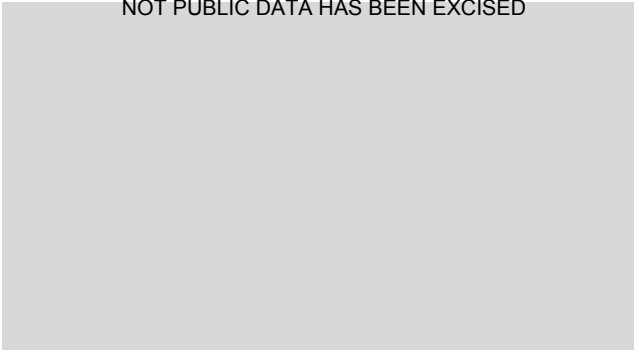
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	[REDACTED]
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	NT
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	715
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	10/21/2018 01:35
<b>End Date Time:</b>	10/21/2018 04:53
<b>Duration:</b>	3:18
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	[REDACTED]
<b>State:</b>	MN
<b>Outage Cause:</b>	Nothing found.

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; COLD SPRING, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Gonzales, Vincent P  
**Sent:** Monday, November 05, 2018 12:47 PM  
**To:** 'Staff, CAO (PUC)'; 'doug.renier@state.mn.us'  
**Subject:** FW: [REDACTED] First Outage Notice-2018-11-02T21:41:46

### 11/2/18 Outage

SAINT PAUL, MN ; ROSEVILLE, MN ; NEW BRIGHTON, MN ; ARDEN HILLS, MN

---

**From:** Aguirre, Peter  
**Sent:** Friday, November 02, 2018 8:42 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-11-02T21:41:46

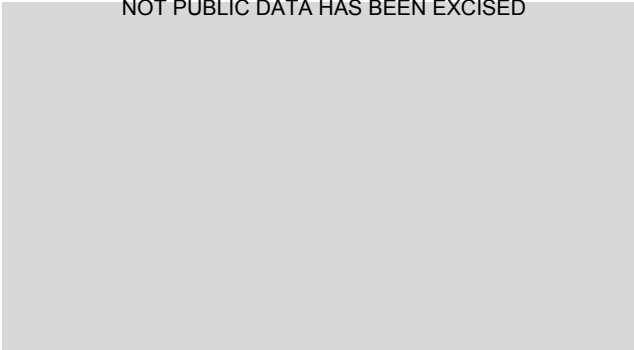
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1801
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	11/2/2018 21:37
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	trbl on the way

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

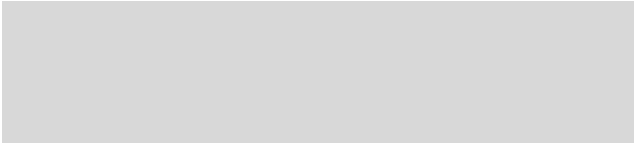
**Follow Up Comments:**



**Communities:**

; SAINT PAUL, MN ; ROSEVILLE, MN ; NEW BRIGHTON, MN  
; ARDEN HILLS, MN

**Major Customers:**





## Sweet, Lynnette M

---

**From:** Gonzales, Vincent P  
**Sent:** Monday, November 05, 2018 12:49 PM  
**To:** 'Staff, CAO (PUC)'; 'doug.renier@state.mn.us'  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-11-02T22:52:43

### Power Restored

SAINT PAUL, MN ; ROSEVILLE, MN ; NEW BRIGHTON, MN ; ARDEN HILLS, MN

---

**From:** McCollum, Michael L  
**Sent:** Friday, November 02, 2018 9:53 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-11-02T22:52:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1801
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	11/2/2018 21:37
<b>End Date Time:</b>	11/2/2018 22:43
<b>Duration:</b>	1:6
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

WIRE DOWN BY [REDACTED] NOT P  
[REDACTED] TRBL PUT UP WIRE / NO BREAKDOWN [REDACTED]  
[REDACTED]

**Follow Up Comments:**

100 % RESTORED AT 2243  
[REDACTED]

**Communities:**

; SAINT PAUL, MN ; ROSEVILLE, MN ; NEW BRIGHTON, MN  
; ARDEN HILLS, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Gonzales, Vincent P  
**Sent:** Monday, November 12, 2018 11:55 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-11-11T22:55:08

Outage 11/11/18

---

**From:** Knutson, David A  
**Sent:** Sunday, November 11, 2018 9:55 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-11-11T22:55:08

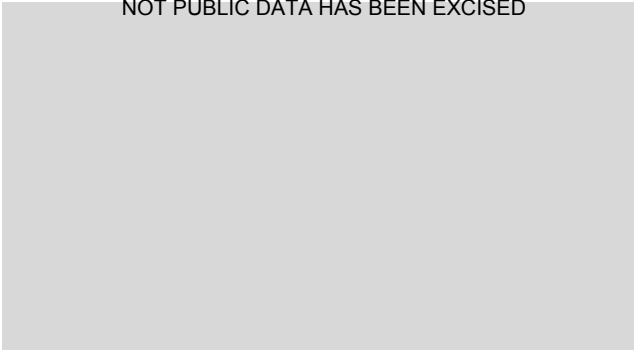
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

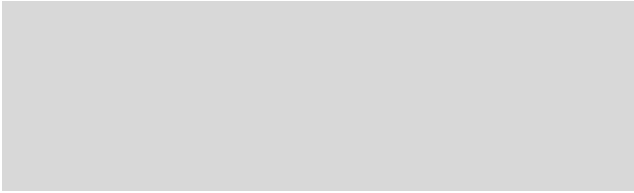
<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	[REDACTED]
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	11/11/2018 22:29
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Lee Norby : (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	UNKNOWN TROUBLE IS ON THE WAY

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**



**Major Customers:**

NONE

## Sweet, Lynnette M

---

**From:** Gonzales, Vincent P  
**Sent:** Monday, November 12, 2018 11:56 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-11-11T23:35:32

Power Restored

BLOOMINGTON, MN

---

**From:** Knutson, David A  
**Sent:** Sunday, November 11, 2018 10:36 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-11-11T23:35:32

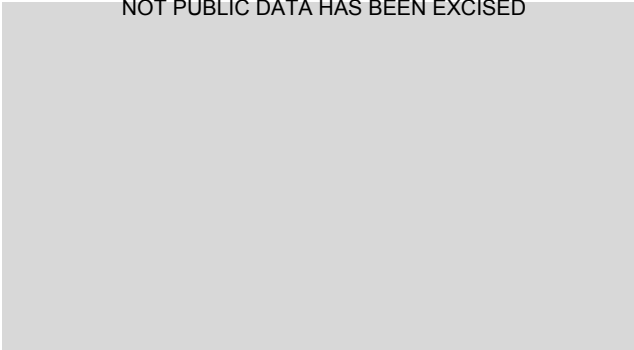
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	WIL-WILSON-084-Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1313
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	11/11/2018 22:29
<b>End Date Time:</b>	11/11/2018 23:32
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Lee Norby : (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	BAD HEADEND CABLE [REDACTED]

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; BLOOMINGTON, MN

**Major Customers:**

NONE

## Sweet, Lynnette M

---

**From:** Gonzales, Vincent P  
**Sent:** Thursday, November 29, 2018 9:28 AM  
**To:** 'Staff, CAO (PUC)'; 'doug.renier@state.mn.us'  
**Subject:** FW: [REDACTED] First Outage Notice-2018-11-29T05:26:30

Outage 11/29/18

DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ; COLOGNE, MN ; WACONIA, MN

---

**From:** Calabretto, Curtis D  
**Sent:** Thursday, November 29, 2018 4:27 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-11-29T05:26:30

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1320
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	11/29/2018 05:17
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Lee Norby : (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

unknown at this time

**Follow Up Comments:**

[Redacted]

**Communities:**

; DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ;  
COLOGNE, MN ; WACONIA, MN

**Major Customers:**

None



**Sweet, Lynnette M**

---

**From:** Gonzales, Vincent P  
**Sent:** Thursday, November 29, 2018 9:29 AM  
**To:** 'Staff, CAO (PUC)'; 'doug.renier@state.mn.us'  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-11-29T06:30:20

Update - DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ; COLOGNE, MN ; WACONIA, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, November 29, 2018 5:30 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice-2018-11-29T06:30:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Second Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	1320
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	11/29/2018 05:17
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Lee Norby : (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	unknown, trouble patrolling

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ;  
COLOGNE, MN ; WACONIA, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Gonzales, Vincent P  
**Sent:** Thursday, November 29, 2018 9:31 AM  
**To:** 'Staff, CAO (PUC)'; 'doug.renier@state.mn.us'  
**Subject:** FW: [REDACTED] Third Outage Notice-2018-11-29T07:50:09

[Update](#) - DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ; COLOGNE, MN ; WACONIA, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, November 29, 2018 6:50 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Third Outage Notice-2018-11-29T07:50:09

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED] Third Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Third Outage Notice  
**Customers Affected:** 1320  
**Time Zone:** CST  
**Start Date Time:** 11/29/2018 05:17  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Lee Norby : (612) 337-2369  
**State:** MN  
**Outage Cause:** Broken pole at [REDACTED]. Isolated on [REDACTED]  
988 customers restored via switching at 0738, remaining 336 customers remain out until pole is replaced, crew in route

**Follow Up Comments:**

NMS shows 1324 customers on this feeder

**Communities:**

; DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ;  
COLOGNE, MN ; WACONIA, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Gonzales, Vincent P  
**Sent:** Thursday, November 29, 2018 9:32 AM  
**To:** 'Staff, CAO (PUC)'; 'doug.renier@state.mn.us'  
**Subject:** FW: [REDACTED] Fourth Outage Notice-2018-11-29T08:43:25

[Update](#) - DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ; COLOGNE, MN ; WACONIA, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, November 29, 2018 7:43 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Fourth Outage Notice-2018-11-29T08:43:25

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fourth Outage Notice  
**Customers Affected:** 1320  
**Time Zone:** CST  
**Start Date Time:** 11/29/2018 05:17  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Lee Norby : (612) 337-2369  
**State:** MN  
**Outage Cause:** Broken pole at [REDACTED]  
988 customers restored via switching at 0738, remaining 336 customers remain out until pole is replaced, crew on site.

**Follow Up Comments:**

Division has created a Damage W.O. # for crew to replace pole

**Communities:**

; DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ;  
COLOGNE, MN ; WACONIA, MN

**Major Customers:**

none

## Sweet, Lynnette M

---

**From:** Gonzales, Vincent P  
**Sent:** Thursday, November 29, 2018 10:31 AM  
**To:** 'Staff, CAO (PUC)'; 'doug.renier@state.mn.us'  
**Subject:** FW: [REDACTED] Fifth Outage Notice-2018-11-29T10:05:35

[Update](#) - DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ; COLOGNE, MN ; WACONIA, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, November 29, 2018 9:06 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Fifth Outage Notice-2018-11-29T10:05:35

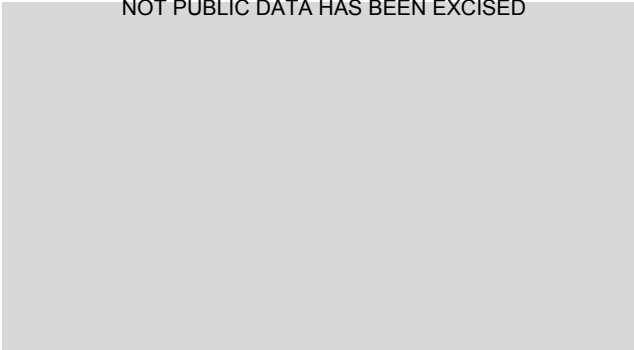
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** dlelecoutmwnot@xcelenergy.com [REDACTED]  
**Subject:** [REDACTED]  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** Fifth Outage Notice  
**Customers Affected:** 1320  
**Time Zone:** CST  
**Start Date Time:** 11/29/2018 05:17  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]  
**Question Contact:** Lee Norby : (612) 337-2369  
**State:** MN  
**Outage Cause:** Broken pole at [REDACTED]  
988 customers restored via switching at 0738, remaining 336 customers remain out until pole is replaced, crew on site. Damage [REDACTED]

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ;  
COLOGNE, MN ; WACONIA, MN

**Major Customers:**

none



## Sweet, Lynnette M

---

**From:** Gonzales, Vincent P  
**Sent:** Thursday, November 29, 2018 1:24 PM  
**To:** 'Staff, CAO (PUC)'; 'doug.renier@state.mn.us'  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-11-29T12:26:05

### Power Restored

DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ; COLOGNE, MN ; WACONIA, MN

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, November 29, 2018 11:26 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-11-29T12:26:05

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1320
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	11/29/2018 05:17
<b>End Date Time:</b>	11/29/2018 12:23
<b>Duration:</b>	7:6
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Lee Norby : (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	Broken pole at [REDACTED] 988 customers restored via switching at 0738, remaining 336 customers restored at 1223. Damage [REDACTED]

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; DAHLGREN, MN ; YOUNG AMERICA, MN ; NYA, MN ;  
COLOGNE, MN ; WACONIA, MN

**Major Customers:**

none

**Sweet, Lynnette M**

---

**From:** Barraza, Angela  
**Sent:** Monday, December 03, 2018 9:55 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-12/2/18-Cologne, Carver, Belle Plaine

Power Outage- Cologne, Carver, Belle Plaine

---

**From:** Hofer, Kory G  
**Sent:** Sunday, December 02, 2018 4:04 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] First Outage Notice-2018-12-02T05:03:45

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	3342
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/2/2018 02:42
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Lee Norby : (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

[REDACTED] T PUBLIC DATA HAS BEE  
FUSE BLEW ON BANK, [REDACTED]  
LOCKED OUT. [REDACTED].

**Follow Up Comments:**

SUB OPERATOR AND CREW ON SITE

**Communities:**

; COLOGNE, MN ; CARVER, MN ; BELLE PLAINE, MN ;  
BELLE PLAINE, MN

**Major Customers:**

[REDACTED]

## Sweet, Lynnette M

---

**From:** Barraza, Angela  
**Sent:** Monday, December 03, 2018 9:57 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-12/2/18-Cologne, Carver, Belle Plaine-  
Power Restored

Power Restored- Cologne, Carver, Belle Plaine

---

**From:** Hofer, Kory G  
**Sent:** Sunday, December 02, 2018 4:33 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-12-02T05:32:49

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	[REDACTED]
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	2186
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/2/2018 02:42
<b>End Date Time:</b>	12/2/2018 05:28
<b>Duration:</b>	2:46
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Lee Norby : (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

██████████ LOCKED OUT BLOWING HIGH SIDE FUSE ON  
BANK. ISOLATED ██████████ FEEDER, AND REENERGIZED  
BANK AND ██████████ FEEDER

**Follow Up Comments:**

[Redacted]

**Communities:**

; COLOGNE, MN ; CARVER, MN ; BELLE PLAINE, MN ;  
BELLE PLAINE, MN

**Major Customers:**

[Redacted]

## Sweet, Lynnette M

---

**From:** Barraza, Angela  
**Sent:** Monday, December 03, 2018 12:32 PM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-12/2/18-Belle Plaine-Power Restored

Power Restored-Belle Plaine

---

**From:** Peterson, Mark S  
**Sent:** Sunday, December 02, 2018 5:43 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-12-02T06:42:55

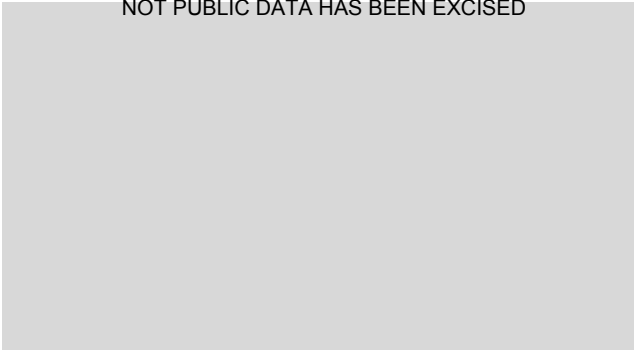
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutsenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	SE
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1159
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/2/2018 02:42
<b>End Date Time:</b>	12/2/2018 06:29
<b>Duration:</b>	3:47
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Rumyana Kreidler: (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	NOTHING FOUND ON PATROL. FREEZING RAIN / SNOW IN AREA

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; BELLE PLAINE, MN

**Major Customers:**

none



## Sweet, Lynnette M

---

**From:** Barraza, Angela  
**Sent:** Friday, December 07, 2018 9:58 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-12/6/18 outage Roseville & St Paul

Power outage- Roseville and St Paul

---

**From:** Hoppe, Dean T  
**Sent:** Thursday, December 06, 2018 10:15 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-12-06T23:15:01

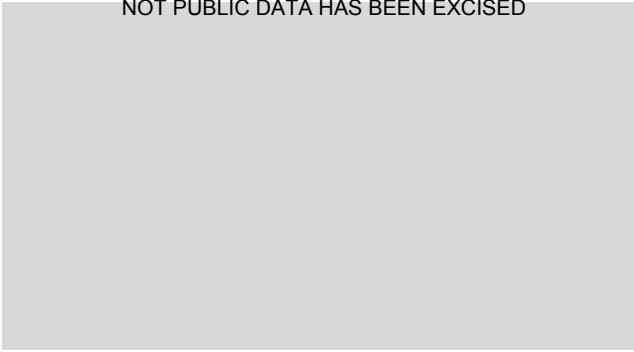
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	WES-WESTERN-073-First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	3254
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/6/2018 23:10
<b>End Date Time:</b>	
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN
<b>Outage Cause:</b>	[REDACTED] LOCKED TROUBLE RESPONDING

PUBLIC DOCUMENT  
NOT PUBLIC DATA HAS BEEN EXCISED

**Follow Up Comments:**



**Communities:**

; ROSEVILLE, MN ; SAINT PAUL, MN

A grey rectangular box redacting the bottom portion of the 'Communities' section.

**Major Customers:**



## Sweet, Lynnette M

---

**From:** Barraza, Angela  
**Sent:** Friday, December 07, 2018 9:59 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-12/6/18-Roseville & St Paul-Power Restored

Power Restored-Roseville and St Paul

---

**From:** Hoppe, Dean T  
**Sent:** Thursday, December 06, 2018 11:24 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-12-07T00:24:22

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	3254
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/6/2018 23:10
<b>End Date Time:</b>	12/7/2018 00:17
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

NOT P  
WIRE DOWN ON [REDACTED]  
[REDACTED] ISOLATED DOWN WIRE AND RESTORED AT  
00:17

**Follow Up Comments:**

[REDACTED]

**Communities:**

; ROSEVILLE, MN ; SAINT PAUL, MN  
[REDACTED]

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Eden, Jeff S  
**Sent:** Monday, December 24, 2018 10:32 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage Notice-2018-12-23T08:23:35

12/23/18 – Outage

Cottage Grove, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Moriarty, Michael P  
**Sent:** Sunday, December 23, 2018 7:24 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] First Outage Notice-2018-12-23T08:23:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	2572
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/23/2018 08:15
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

PUBLIC DOCUMENT  
PUBLIC DATA HAS BEEN EXCISED  
Breaker opened up at the substation.

**Outage Cause:**

[REDACTED]  
The Trouble Department is en-route

**Follow Up Comments:**

[REDACTED]

**Communities:**

; COTTAGE GROVE, MN

**Major Customers:**

NA

## Sweet, Lynnette M

---

**From:** Eden, Jeff S  
**Sent:** Monday, December 24, 2018 10:33 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Final Outage Notice-2018-12-23T09:56:17

### Power Restored

### Cottage Grove, MN

#### Jeff Eden

#### Xcel Energy | Responsible By Nature

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Moriarty, Michael P  
**Sent:** Sunday, December 23, 2018 8:56 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-12-23T09:56:17

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	[REDACTED]
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	2572
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/23/2018 08:15
<b>End Date Time:</b>	12/23/2018 09:15
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

AS BEEN EXCISED  
The defective cable was isolated, [REDACTED] feeder tie switch was closed at 09:15 restoring all customers.

**Follow Up Comments:**

Currently attempting to call in resources to repair the defective cable.

**Communities:**

; COTTAGE GROVE, MN

**Major Customers:**

NA



## Sweet, Lynnette M

---

**From:** Eden, Jeff S  
**Sent:** Thursday, December 27, 2018 9:37 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-12-27T03:38:38

12/27/17 Outage

Lauderdale, MN; Minneapolis, MN; Saint Paul, MN

### Jeff Eden

#### Xcel Energy | Responsible By Nature

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Williams, Chris C  
**Sent:** Thursday, December 27, 2018 2:39 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-2018-12-27T03:38:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	<a href="mailto:dlelecoutmenot@xcelenergy.com">dlelecoutmenot@xcelenergy.com</a>
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	[REDACTED]
<b>Customers Affected:</b>	953
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 03:27
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

unknown

**Follow Up Comments:**

Troublemens enroute

**Communities:**

; LAUDERDALE, MN ; MINNEAPOLIS, MN ; SAINT PAUL, MN

**Major Customers:**

## Sweet, Lynnette M

---

**From:** Eden, Jeff S  
**Sent:** Thursday, December 27, 2018 9:38 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-12-27T04:58:56

Power Restored

Lauderdale, MN; Minneapolis, MN; Saint Paul, MN

### Jeff Eden

#### Xcel Energy | Responsible By Nature

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Williams, Chris C  
**Sent:** Thursday, December 27, 2018 3:59 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-12-27T04:58:56

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	953
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 03:27
<b>End Date Time:</b>	12/27/2018 04:51
<b>Duration:</b>	1:24
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

Car hit double deck pole, [REDACTED] phases were on the ground.

**Follow Up Comments:**

Crew cleared up [REDACTED] and we were able to energize [REDACTED]

**Communities:**

; LAUDERDALE, MN ; MINNEAPOLIS, MN ; SAINT PAUL, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Eden, Jeff S  
**Sent:** Thursday, December 27, 2018 8:56 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-12-27T03:39:59

12/27/18 outage

Lauderdale, MN; Saint Paul, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Williams, Chris C  
**Sent:** Thursday, December 27, 2018 2:40 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-12-27T03:39:59

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-First Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	2164
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 03:27
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

unknown

**Follow Up Comments:**

Troublemens enroute

**Communities:**

; LAUDERDALE, MN ; SAINT PAUL, MN

**Major Customers:**

## Sweet, Lynnette M

---

**From:** Eden, Jeff S  
**Sent:** Thursday, December 27, 2018 8:57 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Second Outage Notice-2018-12-27T05:04:56

Update

Lauderdale, MN; Saint Paul, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Williams, Chris C  
**Sent:** Thursday, December 27, 2018 4:05 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-12-27T05:04:56

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Second Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	1039
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 03:27
<b>End Date Time:</b>	12/27/2018 04:51
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

**Outage Cause:**

Car hit pole carrying [REDACTED]  
coming down

**Follow Up Comments:**

Crew cut open [REDACTED] on both sides, and we were able to energize from the sub picking up 1039 customers. Crew headed for a tie switch to energize most of the remaining customers

**Communities:**

; LAUDERDALE, MN ; SAINT PAUL, MN

**Major Customers:**

[REDACTED]



## Sweet, Lynnette M

---

**From:** Eden, Jeff S  
**Sent:** Thursday, December 27, 2018 8:59 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-12-27T05:16:36

Power Restored

Lauderdale, MN; Saint Paul, MN

### Jeff Eden

#### Xcel Energy | Responsible By Nature

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Williams, Chris C  
**Sent:** Thursday, December 27, 2018 4:17 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED]-Final Outage Notice-2018-12-27T05:16:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmenot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final Outage Notice
<b>Region:</b>	ME
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1119
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 03:37
<b>End Date Time:</b>	12/27/2018 05:09
<b>Duration:</b>	1:32
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Wishard, Don: (651) 229-2414
<b>State:</b>	MN

NOT PUBLIC, DATA HAS BEEN EXCISED

**Outage Cause:**

Car hit double deck pole.

**Follow Up Comments:**

Crew cleared wire up and we re-energized from the sub, and then closed [REDACTED] to energize most of the remaining customers. 5 customers will remain out until crew is dispatched to put up wire over the train tracks.

**Communities:**

; LAUDERDALE, MN ; SAINT PAUL, MN

**Major Customers:**

[REDACTED]

**Sweet, Lynnette M**

---

**From:** Eden, Jeff S  
**Sent:** Thursday, December 27, 2018 5:56 PM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-First Outage Notice-2018-12-27T17:36:36

12/27/18 Outage

Winsted, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Calabretto, Curtis D  
**Sent:** Thursday, December 27, 2018 4:40 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] First Outage Notice-2018-12-27T17:36:36

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	1143
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 17:25
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Lee Nordby : (612) 337-2369
<b>State:</b>	MN

**Outage Cause:**

Transmission event Unknown at this time

**Follow Up Comments:**

[Redacted]

**Communities:**

; WINSTED, MN

**Major Customers:**

None

**Sweet, Lynnette M**

---

**From:** Eden, Jeff S  
**Sent:** Friday, December 28, 2018 8:00 AM  
**To:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-12-27T18:52:40

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Eden, Jeff S  
**Sent:** Friday, December 28, 2018 6:59 AM  
**To:** 'Staff, CAO (PUC)'; 'doug.renier@state.mn.us'  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-12-27T18:52:40

Power Restored

Winsted, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy) [HYPERLINK](http://twitter.com/XcelEnergy)

"http://twitter.com/XcelEnergy"

Please consider the environment before printing this email.

---

**From:** Wieskus, Gregg J  
**Sent:** Thursday, December 27, 2018 5:53 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-12-27T18:52:40

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** [dlelecoutmwnot@xcelenergy.com](mailto:dlelecoutmwnot@xcelenergy.com)  
**Subject:** [REDACTED]-Final Outage Notice  
**Region:** MW

<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	1143
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 17:25
<b>End Date Time:</b>	12/27/2018 18:47
<b>Duration:</b>	1:22
<b>Alert Contact:</b>	[REDACTED]
<b>Question Contact:</b>	Lee Nordby : (612) 337-2369
<b>State:</b>	MN
<b>Outage Cause:</b>	Transmission event
<b>Follow Up Comments:</b>	[REDACTED]
<b>Communities:</b>	; WINSTED, MN
<b>Major Customers:</b>	none

**Sweet, Lynnette M**

---

**From:** Eden, Jeff S  
**Sent:** Thursday, December 27, 2018 5:54 PM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] First Outage  
Notice-2018-12-27T17:33:08

12/27/17 Outage

Cokato, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Chase, Julie B  
**Sent:** Thursday, December 27, 2018 4:33 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] First Outage Notice-2018-12-27T17:33:08

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutntnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-First Outage Notice
<b>Region:</b>	NT
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	First Outage Notice
<b>Customers Affected:</b>	2083
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 17:25
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]

**Question Contact:**

Lee Nordby : (612) 337-2369

**State:**

MN

**Outage Cause:**

Snowstorm in area

**Follow Up Comments:**

[Redacted]

**Communities:**

; COKATO, MN

**Major Customers:**

[Redacted]



## Sweet, Lynnette M

---

**From:** Eden, Jeff S  
**Sent:** Friday, December 28, 2018 8:03 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] -Second Outage Notice-2018-12-27T18:58:04

Update

Cokato, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Chase, Julie B  
**Sent:** Thursday, December 27, 2018 5:58 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] -Second Outage Notice-2018-12-27T18:58:04

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutntnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Second Outage Notice
<b>Region:</b>	NT
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	2083
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 17:25
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]

**Question Contact:**

Lee Nordby : (612) 337-2369

**State:**

MN

**Outage Cause:**

snowstorm in area

**Follow Up Comments:**

returned to service 1847 - 1312 customers. Crew patrolling last section of line.

**Communities:**

; COKATO, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Eden, Jeff S  
**Sent:** Friday, December 28, 2018 8:05 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] -Final Outage Notice-2018-12-27T19:15:35

Power restored

Cokato, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Chase, Julie B  
**Sent:** Thursday, December 27, 2018 6:16 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED] -Final Outage Notice-2018-12-27T19:15:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutntnot@xcelenergy.com
<b>Subject:</b>	[REDACTED] Final
<b>Region:</b>	[REDACTED]
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	2083
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 17:25
<b>End Date Time:</b>	12/27/2018 19:08
<b>Duration:</b>	1:43
<b>Alert Contact:</b>	[REDACTED]

**Question Contact:**

Lee Nordby : (612) 337-2369

**State:**

MN

**Outage Cause:**

snow storm in area

**Follow Up Comments:**

back in at 1847 - 1312 Customers

**Communities:**

; COKATO, MN ; DASSEL, MN

**Major Customers:**

**Sweet, Lynnette M**

---

**From:** Eden, Jeff S  
**Sent:** Friday, December 28, 2018 8:09 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** [REDACTED] First Outage Notice-2018-12-27T23:57:48

12/27/18 Outage

MINNEAPOLIS, MN ; PLYMOUTH, MN; WAYZATA, MN ; PLYMOUTH, MN ; MEDINA, MN ; HAMEL, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Greninger, Todd A  
**Sent:** Thursday, December 27, 2018 10:58 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-First Outage Notice-2018-12-27T23:57:48

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

**To:** [dlelecoutmwnot@xcelenergy.com](mailto:dlelecoutmwnot@xcelenergy.com)  
**Subject:** [REDACTED]-First Outage Notice  
**Region:** MW  
**Sub Station:** [REDACTED]  
**Feeder:** [REDACTED]  
**Alert Count:** First Outage Notice  
**Customers Affected:** 3635  
**Time Zone:** CST  
**Start Date Time:** 12/27/2018 23:47  
**End Date Time:** [REDACTED]  
**Duration:** NaN  
**Alert Contact:** [REDACTED]

**Question Contact:**

Lee Nordby : (612) 337-2369

**State:**

MN

**Outage Cause:**

unkown trbl/operator on the way

**Follow Up Comments:**

[Redacted]

**Communities:**

; MINNEAPOLIS, MN ; PLYMOUTH, MN; WAYZATA, MN ;  
PLYMOUTH, MN ; MEDINA, MN ; HAMEL, MN

**Major Customers:**

[Redacted]

## Sweet, Lynnette M

---

**From:** Eden, Jeff S  
**Sent:** Friday, December 28, 2018 8:12 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Second Outage Notice-2018-12-28T01:08:42

Update

MINNEAPOLIS, MN ; PLYMOUTH, MN; WAYZATA, MN ; PLYMOUTH, MN ; MEDINA, MN ; HAMEL, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Greninger, Todd A  
**Sent:** Friday, December 28, 2018 12:09 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED]-Second Outage Notice-2018-12-28T01:08:42

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Second Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Second Outage Notice
<b>Customers Affected:</b>	3635
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 23:53
<b>End Date Time:</b>	[REDACTED]
<b>Duration:</b>	NaN
<b>Alert Contact:</b>	[REDACTED]

**Question Contact:**

Lee Nordby : (612) 337-2369

**State:**

MN

**Outage Cause:**

unkown trbl/ driving line out

**Follow Up Comments:**

[Redacted]

**Communities:**

; WAYZATA, MN ; PLYMOUTH, MN ; MEDINA, MN ;  
HAMEL, MN; MINNEAPOLIS, MN ; PLYMOUTH, MN

**Major Customers:**

[Redacted]



## Sweet, Lynnette M

---

**From:** Eden, Jeff S  
**Sent:** Friday, December 28, 2018 8:14 AM  
**To:** Staff, CAO (PUC); doug.renier@state.mn.us  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED]-Final Outage Notice-2018-12-28T01:38:58

Power Restored

MINNEAPOLIS, MN ; PLYMOUTH, MN; WAYZATA, MN ; PLYMOUTH, MN ; MEDINA, MN ; HAMEL, MN

**Jeff Eden**

**Xcel Energy | Responsible By Nature**

Senior Customer Advocate

1800 Larimer Street, Suite 1500 Denver, CO 80202

P: 303-294-2214 F: 303-294-2393

E: [jeff.eden@xcelenergy.com](mailto:jeff.eden@xcelenergy.com)

[XcelEnergy.com](http://XcelEnergy.com) [Facebook.com/XcelEnergy](https://Facebook.com/XcelEnergy) [Twitter.com/XcelEnergy](https://Twitter.com/XcelEnergy)

Please consider the environment before printing this email.

---

**From:** Greninger, Todd A  
**Sent:** Friday, December 28, 2018 12:39 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Final Outage Notice-2018-12-28T01:38:58

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

---

<b>To:</b>	dlelecoutmwnot@xcelenergy.com
<b>Subject:</b>	[REDACTED]-Final Outage Notice
<b>Region:</b>	MW
<b>Sub Station:</b>	[REDACTED]
<b>Feeder:</b>	[REDACTED]
<b>Alert Count:</b>	Final Outage Notice
<b>Customers Affected:</b>	3635
<b>Time Zone:</b>	CST
<b>Start Date Time:</b>	12/27/2018 23:47
<b>End Date Time:</b>	12/28/2018 01:30
<b>Duration:</b>	1:43
<b>Alert Contact:</b>	[REDACTED]

**Question Contact:**

Lee Nordby : (612) 337-2369

**State:**

MN

**Outage Cause:**

unkown// trbl drove out line did not find anything//  
closed at 01:11// closed in at  
01:27// closed in at 01:30

**Follow Up Comments:**

**Communities:**

; WAYZATA, MN ; PLYMOUTH, MN ; MEDINA, MN ;  
HAMEL, MN; MINNEAPOLIS, MN ; PLYMOUTH, MN

**Major Customers:**