

From: Jeff Kalin <kalinjeff@gmail.com>
Sent: Friday, November 26, 2021 2:12 PM
To: Staff, CAO (PUC) <consumer.puc@state.mn.us>
Subject: Solar connection complaint

Hello,

Our solar system was installed 14 months ago and has been “on hold” waiting for a supplemental reviewed before they will do the final witness test to connect the system. This is an unacceptable delay that has cause us to spend more than we were lead to believe upon starting the process to take part in the solar program. Thank you,
Jeff Kalin

Sent from my iPhone

Letter below--

November 26, 2021

Dear Consumer Affairs Office,

I am writing this letter to bring to your attention that Xcel is delaying the installation of my solar energy system for an unknown number of years. They have sent me a notice stating that they have put my interconnection application On Hold and will not take any further action on my application until all projects ahead of me are reviewed. I've already been waiting a year, and there are still 12 others ahead of me in the queue. This is an unfair and unethical practice as I have every right to be able to offset my electrical load.

Repercussions that are inevitable if Xcel continues to keep the application "on hold", includes significant financial loss. This delay will prevent me from not only saving money on my electricity bills but possibly earning money from the solar production as well. There is also the rebate incentive that is unable to be utilized. Lastly, the solar tax credit will decrease and even disappear if I have to wait years to be able to install the energy system.

To solve the issue, I would like to request that the Public Utilities Commission require that Xcel remove my application from "on hold" and continue the review immediately. Minnesota and the cities within cannot meet their Renewable Energy goals if the utility company is able to stop the residents from helping achieve those goals. I am also eager to do my part to reduce my carbon footprint with the installation of the solar energy system.

Thank you for your time and consideration.

DocuSigned by:
Jeffrey Kalin
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Jeffrey Kalin