



414 Nicollet Mall
Minneapolis, Minnesota 55401

March 31, 2015

—Via Electronic Filing—

Daniel P. Wolf
Executive Secretary
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101

RE: ANNUAL REPORT
GAS AFFORDABILITY PROGRAM
DOCKET NO. G002/M-15-_____

Dear Mr. Wolf:

Enclosed for filing is our Gas Affordability Program Annual Report for 2014. We submit this Report pursuant to our Natural Gas Low Income Energy Discount Rider Tariff and the Commission's Orders dated November 18, 2009 and September 22, 2010 in this docket. As requested in the Commission's Order dated November 26, 2014 in this docket, we are submitting this filing as a new miscellaneous tariff filing.

We have electronically filed this document with the Minnesota Public Utilities Commission, and copies have been served on the parties on the attached service list.

Please contact Pamela Gibbs at pamela.k.gibbs@xcelenergy.com / 612-330-2889 or me at paul.lehman@xcelenergy.com / 612-330-7529 if you have any questions regarding this filing.

SINCERELY,

/s/

PAUL J LEHMAN
MANAGER
REGULATORY COMPLIANCE & FILINGS

Enclosures
c: Service List

STATE OF MINNESOTA
BEFORE THE
MINNESOTA PUBLIC UTILITIES COMMISSION

Beverly Jones Heydinger	Chair
Nancy Lange	Commissioner
Dan Lipschultz	Commissioner
John Tuma	Commissioner
Betsy Wergin	Commissioner

IN THE MATTER OF THE APPLICATION OF
NORTHERN STATES POWER COMPANY, A
MINNESOTA CORPORATION, 2014 ANNUAL
GAS AFFORDABILITY PLAN REPORT

DOCKET No. G002/M-15-_____

GAP ANNUAL REPORT

INTRODUCTION

Northern States Power Company, doing business as Xcel Energy, submits to the Minnesota Public Utilities Commission this Annual Report regarding our Gas Affordability Program (GAP) for 2014. We submit this Report pursuant to our Natural Gas Low Income Energy Discount Rider Tariff and the Commission's Orders in Docket No. G002/GR-06-1429 dated November 18, 2009, September 22, 2010, January 20, 2012, November 26, 2012, September 25, 2013, and November 26, 2014 and request the Commission accept our 2014 Annual Report.

ANNUAL REPORT

Our Annual Report is structured as follows:

- I. Program Description
- II. Program Funding and Administration Costs
- III. Customer Payments, Disconnections, & Arrears
- IV. Retention, Satisfaction, and Collection Activity

We provide the 2014 GAP Tracker as Attachment A to this Report.

I. PROGRAM DESCRIPTION

The Program is designed to lower the percentage of income that low-income households must devote to meet current energy bills and to increase the number of customer payments while also providing a mechanism for assisting customers in

paying off arrearage balances. In this effort, the Company partners with Energy Cents Coalition (ECC) on both outreach and administration of the Program.

We proposed our Program in November 2006 in our natural gas general rate case in compliance with Minn. Stat. § 216B.16, subd. 15. The Program was approved by the Commission in their September 10, 2007 Order in that docket. We implemented the Program on February 1, 2008 in conjunction with final rates.

Effective December 26, 2009, we reduced the household income threshold of our Program from six to four percent, in accordance with the Commission's November 18, 2009 Order.

In their January 15, 2012 Order, the Commission approved our use of excess Tracker funds, and we updated our GAP tariff to specifically allow for use of excess Tracker funds in future Program years. We note that in 2014 we were able to exceed the annual \$2.5 million expenditure cap. Our final 2014 expenditures were \$3,292,606.

On June 1, 2012, we submitted our Evaluation Report of the four years of the pilot Program. In its October 26, 2012 Order, the Commission accepted our evaluation and extended the Program for four years (until December 31, 2016) with some Program changes and additional reporting requirements.

A. Program Eligibility

The GAP is available to any Minnesota Xcel Energy residential natural gas customer who is certified and receiving assistance from the Low Income Home Energy Assistance Program (LIHEAP) during the Program year.

Qualified customers must agree to be placed on a levelized payment plan and schedule. Participants are automatically removed from the Program after a non-payment period of 60 days. In an effort to prevent this scenario, we proactively call participants after 30 days of non-payment to remind them that they will be removed from the Program if they exceed 60 days in arrears. If participants are removed from the Program for non-payment, they are not eligible for re-enrollment until the next Program year.

B. Discount Structure

The Program includes an *Affordability* component that limits enrolled customers' payments to four percent of their household income. The Program also has an

Arrearage Forgiveness component that applies a monthly matching credit to the customer's balance after payment is received.

1. *Affordability*

The Affordability component consists of bill credits that are determined by calculating the difference between the Company's estimate of the customer's annual natural gas bill, and four percent of the customer's household income. We apply one twelfth of this amount to the customer's account each month of the Program year.

2. *Arrearage Forgiveness*

The Arrearage Forgiveness component is a matching credit that we apply to the customer's account each month after receiving the customer's payment. We calculate the arrearage forgiveness credit by dividing the total arrears by up to 24 months, with a goal of retiring pre-program arrears over the period.

The Affordability and Arrearage Forgiveness credits are both Program costs that are included in the GAP Tracker (see Attachment A for details).

C. Customer Payments

To determine the levelized Program payment amount for participants, ECC uses current billing amounts and consumption, approved LIHEAP benefits, and household income information. The determined levelized payment amount includes the participant's current month's bill (one-twelfth of the levelized payment plan) and a portion of the participant's pre-Program arrears.

As discussed in Section III below, Program participants paid a total of \$9,603,932 toward their energy costs during the 2014 Program year.¹ The average per participant payment amount was \$75 per month. We calculated this number by dividing total participant payments of \$9,603,932, which includes partial payments of \$2,817,182 and full payments of \$6,786,750, by the overall participation count of 10,620. This equals \$904 annually per participant, which divided by 12 months, equals an average of \$75 per GAP participant per month. In comparison, the average 2013 monthly GAP participant payment amount was \$73.

D. Program Year Enrollment

Overall, our 2014 participation sustained at the level of benefits being collected, with a total of 10,620 Xcel Energy customers participating in GAP at some point

¹ This number reflects participant payments only and does not include any additional payments received by the Company from LIHEAP on behalf of the participant.

during the Program year, compared to 13,337 in 2013. Our 2014 enrollment as of December 31, 2014 was two percent higher than December 31, 2013, with 6,775 participants enrolled in the Program compared to 6,635 in 2013. The additional customers that participated in the 2014 Program year, but were not participants on December 31, were removed from the Program due to the various provisions of the Program. We discuss our retention in Section IV of this report.

II. PROGRAM FUNDING AND ADMINISTRATION COSTS

We provide as Attachment A to this filing our GAP Tracker, which we also summarize in Table 1 below:

Table 1: GAP Tracker Summary	
Item	Amount
Tracker Balance as of December 31, 2013	\$2,039,989
Affordability & Arrearage Forgiveness Credits	(\$3,153,312)
Administrative Program Costs	(\$139,294)
Program Collections (per therm charge)	\$2,711,471
Tracker Balance as of December 31, 2014	\$1,458,854

A. Program Funding

The Program is funded by a per therm charge of \$0.00400, which we collect from all residential and most business customers. In 2014, the average residential customer cost was approximately \$4.02 per year, or \$0.34 per month.

In March 2015, we discovered that our one firm gas generation customer, our Red Wing generating plant which is served as a Large Commercial Demand Billed customer, had never been billed the GAP surcharge. The customer is hand billed and the billing spreadsheet was inadvertently not updated when the rider became effective in 2008. We have fixed the billing spreadsheet for January 2015 and going forward. Our calculation of the missing quantity of GAP surcharge that should have been billed to this customer is \$5,246. Accordingly, we have made a credit of \$5,246 to the GAP tracker account to adjust for the missing GAP surcharge revenue from February 2008 through December 2014.

Since this was a Company error, the credit to the GAP tracker will come from Company funds (below the line). In other words, the correction of this error will not impact rates or affect charges to our other gas customers. We have included a copy of the journal entry transaction for this correction as Attachment D. The journal entry was made in March 2015 business and will be included in the 2015 GAP tracker.

We have reviewed our other hand-billed customers and determined that no other customers were affected by this oversight. The rest of our hand-billed customers take service under interruptible or transportation classes which are exempt from the GAP rider surcharge.

B. Program Administration Costs

As shown in Table 1, our total Program costs for 2014 were \$3,292,606 (the Affordability & Arrearage Forgiveness Credits plus the Administrative Program Costs). Our total Program Administration costs for the 2014 Program year were \$139,294, or approximately four percent of our total Program costs. This compares to \$116,691 in Program Administration costs in 2013.

C. Tracker Account

The Commission’s October 26, 2012 Order in this docket requires us to provide tracker account information to help parties assess the impact of lowering the affordability program surcharge with the goal of reducing the tracker balance by \$1 million over 4 years.

To help achieve this goal, on January 1, 2013, we lowered the GAP surcharge rate from \$0.00445 per therm to \$0.00400 per therm. Attachment B shows the results we experienced in 2013 from lowering the surcharge rate and the forecast for 2014. Subsequent years should be similar. Table 2 below summarizes the information in Attachment B.

Table 2: GAP Surcharge Revenue Impact of Lowering Surcharge Rate				
	Actual 2014	Actual Jan. – Feb 2015	Forecast Mar. – Dec. 2015	Total 2015
Revenue with Actual Rate	\$2,711,471	\$794,755	\$1,550,673	\$2,345,429
<u>Revenue if Rate Was \$0.00445/thm</u>	<u>\$3,016,735</u>	<u>\$884,181</u>	<u>\$1,725,124</u>	<u>\$2,609,305</u>
Reduction in Surcharge Revenues	\$305,264	\$89,426	\$174,451	\$263,877

As Table 2 shows, in 2014 we saw a reduction to GAP surcharge revenues of approximately \$305,000 due to the decreased surcharge rate, which directly impacted the tracker balance. In 2015, we are expecting to see a reduction in GAP

surcharge revenues of approximately \$264,000. We are on track to meet our four-year goal of a \$1 million reduction.

To further reduce the tracker, we also agreed to and have begun additional outreach with the goal of reducing the tracker balance. We began additional outreach in 2013 and continued it in 2014. We saw an increase in participation this year.

We note that in 2014 we reduced the tracker balance by \$581,135 through reducing the surcharge amount and increasing participation.

III. CUSTOMER PAYMENTS, DISCONNECTIONS, & ARREARS

This Section provides our responses to the reporting requirement Order Points contained in the Commission’s November 18, 2009 Order in this docket.

A. Participant Payment Frequency and History

Below is a comparison of the payment frequency for our 2014 GAP participants to their payment frequency before they were enrolled in the Program. We note that because we have combination electric and natural gas customers in our Program, our partial payment categories reflect all Program participant payments that were less than the total amount due for both electric and natural gas service during the billing period.

Our reported amounts include any participant partial- or late-payments received up to 60 days from their due dates:

	Prior to 2014 GAP Participation		After 2014 GAP Enrollment	
	Amount	Count	Amount	Count
Total Payment Requested	\$ 4,323,875	2,857	\$16,183,576	10,620
Full Payment Made	\$ 2,070,966 (48%)	831	\$ 6,786,750 (42%)	1,894
Partial Payment Made	\$ 537,841 (12%)	409	\$ 2,817,182 (17%)	1,467
No Payment Made	\$ 270,884 (6%)	284	\$ 794,823 (5%)	742

For the 2014 Program year, participant payment statistics did improve from 2013 with the exception of full payments made being made. Full payments made

decreased by one percent and partial payments made increased by two percent. The nonpayment category decreased by one percent. We provide the 2013 numbers below for reference.

Table 4: 2013 Payment Frequency Comparison Pre- and Post-GAP Enrollment				
	Prior to 2013 GAP Participation		After 2013 GAP Enrollment	
	Amount	Count	Amount	Count
Total Payment Requested	\$ 5,507,264	4,330	\$ 20,397,189	13,337
Full Payment Made	\$ 2,969,553 (54%)	1,335	\$ 8,710,814 (43%)	2,838
Partial Payment Made	\$ 733,992 (13%)	631	\$ 3,022,038 (15%)	1,994
No Payment Made	\$ 319,346 (6%)	447	\$ 1,222,625 (6%)	1,085

Below is a comparison of the payment frequency for 2014 GAP participants to the payment frequency for 2014 LIHEAP recipients who did not participate in GAP.

Table 5: 2014 Payment Frequency Comparison GAP Participants to Overall LIHEAP Recipients				
	2014 GAP Participants		2014 Non-GAP LIHEAP Recipients	
	Amount	Count	Amount	Count
Total Payment Requested	\$16,183,576	10,620	\$28,479,857	17,601
Full Payment Made	\$6,786,750 (42%)	1,894	\$13,682,072 (48%)	6,311
Partial Payment Made	\$2,817,182 (17%)	1,467	\$3,747,470 (13%)	4,053
No Payment Made	\$794,823 (5%)	742	\$1,849,907 (6%)	3,531

Non-GAP LIHEAP participants increased the percentage of full payments made by three percent and slightly increased the percentage of partial payments made by one percent. Non-GAP LIHEAP participants decreased the nonpayment category by two percent. We provide the 2013 numbers below for reference.

Table 6: 2013 Payment Frequency Comparison GAP Participants to Overall LIHEAP Recipients				
	2013 GAP Participants		2013 Non-GAP LIHEAP Recipients	
	Amount	Count	Amount	Count
Total Payment Requested	\$20,397,189	13,337	\$19,641,196	13,954
Full Payment Made	\$8,710,814 (43%)	2,838	\$8,930,671 (45%)	5,573
Partial Payment Made	\$3,022,038 (15%)	1,994	\$2,399,616 (12%)	3,853
No Payment Made	\$1,222,625 (6%)	1,085	\$1,633,103 (8%)	3,362

B. Disconnections

Below are the credit-related disconnection percentages for the required customer categories:

Table 7: Percentage Disconnected		
Customer Category	2014	2013
2014 GAP participants	6%	5%
LIHEAP recipients that do not participate in GAP	11%	9%
All Residential Natural Gas Customers (non-GAP, non-LIHEAP)	1%	1%

When comparing 2014 to 2013, our statistics show a one percent increase in disconnections for LIHEAP customers and GAP customers. At six percent, the percentage of GAP participants increased slightly, while other LIHEAP recipients increased by two percent, and the disconnection percentage of other residential customers stayed the same.

C. Program Credits/Benefits

In this Section, we provide a summary of Program payments to participants.

	2014	2013
Average GAP participant annual bill	\$1,486	\$1,513
Average GAP participant monthly bill	\$124	\$126
Average Annual Affordability benefit	\$264	\$146
Average Annual Arrearage Forgiveness benefit	\$33	\$25
Average Monthly Bill Credit per participant	\$25	\$14

The average annual Affordability and Arrearage Forgiveness Program credits are calculations of the total annual credits of each component. For the Affordability component, it is \$2,798,824 divided by 10,620 participants. For the Arrearage Forgiveness component, it is \$354,412 divided by 10,620 participants. It is worth noting, that not all participants receive a credit each month due to various scenarios – moving, closed account, nonpayment. Previous to this annual report, we reported one line for the Affordability and Arrearage Forgiveness credits combined. The 2013 information was updated to reflect this methodology change.

D. Arrearage Level

Below are the average arrearage levels for the identified customer categories:

Customer Category	2014 (As of September 30, 2014)	2013 (As of September 30, 2013)
GAP Participants	\$439	\$299
Natural Gas LIHEAP recipients not enrolled in GAP	\$335	\$282
All Natural Gas Residential Customers (non- GAP, non-LIHEAP)	\$328	\$208

The arrearage levels are based on a snapshot of distinct customer categories at a point in time based on if they were active from October 1, 2013 through September 30, 2014. The arrearage levels increased in the GAP customer category quite significantly. The increase can be attributed to the consumption and also targeted outreach to high consumption households.

The LIHEAP and natural gas residential customers' arrearage levels increased from 2013. This can be attributed to an increase in consumption and natural gas costs during January through March 2014 due to significantly cold weather.

E. Coordination with Other Low-Income and Conservation Resources

Because our Personal Accounts team interacts with hundreds of low-income and other assistance-related organizations throughout the year, consistent with the Commission's November 18, 2009 Order, we provide a summary of our major outreach initiatives, along with ECC, rather than detailing each individual communication with these agencies:

- Dedicated internal low-income coordinator group to increase program awareness and participation;
- Quarterly participation in MN Energy Assistance Policy Action Committee;
- Cold Weather Rule and Cupcakes event with Community Action Agencies and other community members;
- Annual Heat Share kickoff informational event for agency workers;
- Safety Net Meetings with Ramsey County - throughout 2014; and
- Annual mailings and outreach to eligible households for the GAP program with an increase in February through June 2014.

F. Application Processing

The Commission's December 29, 2011 Order requires that we establish an application processing goal of processing 95 percent of all complete GAP applications within 30 days of our receipt. We met this goal in 2014.

IV. RETENTION, SATISFACTION, AND COLLECTION ACTIVITY

A. Retention

In 2014, a total of 3,122 participants were removed from the Program for various reasons, as summarized below. In order to compare 2014 Program retention to 2013, we summarize below the percent of total participants that left the Program for the various reasons in each of these years.

Table 10: Program Retention			
Program Removal Reason	Number of Customers Removed	Percentage of Total Program Removals	
		2014	2013
Non-Payment	2,272	73%	74%
Household Move	641	20%	14%
Ineligibility or Customer Request	209	7%	12%
<u>Credit Balance</u>	<u>0</u>	<u>0%</u>	<u>0%</u>
Total	3,122		

As we would expect based on history, Non-Payment is the primary reason participants leave the Program. In 2014, we saw a one percent decrease in this category and an increase of six percent in removals based on households moving.

In late 2011, we discontinued the removal of customers with a credit balance exceeding \$500 until a better method could be created to handle customers with large credit balances. We worked with ECC, the Office of the Attorney General-Utilities and Antitrust Division (OAG), and the Department of Commerce (Department) to create a new credit balance threshold that became effective with the October 26, 2012 Order. Under the new agreement, we identify participants for individual review when their credit balance exceeds \$1,000. Then we bring the identified participant to the attention of ECC to develop a joint recommendation. Next, we bring the resulting recommendation to the OAG, and then present the recommendation stemming from ECC, OAG, and Company involvement to the Department. When all parties have agreed on an action, we proceed with that action. In 2014, we did not pursue the removal of any customer under this new agreement.

B. Customer Satisfaction

We do not conduct a specific customer satisfaction survey that addresses participation in this Program. We are not, however, aware of any customer complaints made to the Company, the Commission, or ECC during the 2014 Program year by Program participants.

C. Collection Activity

While we do not have specific data regarding the Program's impact on collection activity, we believe it is reasonable to conclude from the lower disconnection percentage and the lower average arrearage level attributable to GAP participants as

compared to other customers receiving LIHEAP, that the Company may have experienced a reduction in collection activity as a result of this Program.

V. ADDITIONAL REQUIRED INFORMATION

A. Summary of Information

Attachment C is a summary schedule as required by the September 25, 2013 Order in Docket No. G002/GR-06-1429.

CONCLUSION

Xcel Energy requests the Commission to accept our Gas Affordability Program Annual Report for 2014.

Dated: March 31, 2015

Northern States Power Company

Beginning of year life to date	2014												Current year to date	Current life to date balance	
	January	February	March	April	May	June	July	August	September	October	November	December			
Billed debit (credit):															
UMC 2974 MNGVA[*]Gas Affordability	(14,003,469.16)	(542,714.11)	(443,855.66)	(444,128.47)	(270,050.26)	(155,677.06)	(73,745.22)	(54,109.94)	(47,346.93)	(53,352.48)	(91,980.71)	(161,577.26)	(372,932.50)	(2,711,470.60)	(16,714,939.76)
Disbursed debit (credit):															
UMC 2818 Arrearage Forgiveness MNGGas[*]GAP Forgive	464,393.00	25,054.00	17,112.00	27,113.00	26,006.00	28,281.48	32,520.00	33,001.16	34,315.00	83,218.26	(6,783.91)	24,366.00	30,209.00	354,411.99	818,804.99
UMC 1354 Affordability Credits MNGVC[*]GAP Affordability	10,964,099.45	174,270.00	104,820.00	323,418.58	247,734.00	238,645.00	241,715.43	250,553.58	252,916.00	253,103.00	259,001.82	209,238.00	243,409.00	2,798,824.41	13,762,923.86
UMC 1354 on a GJ, not on the TAR report				68.00										68.00	68.00
UMC 2818 on a GJ, not on the TAR report					8.00									8.00	8.00
see cell notes	14,422.00													-	14,422.00
Subtotal disbursements		199,324.00	121,932.00	350,531.58	273,808.00	266,934.48	274,235.43	283,554.74	287,231.00	336,321.26	252,217.91	233,604.00	273,618.00	3,153,312.40	14,596,226.85
Administrative Program Costs debit (credit):															
posted	520,565.42	2,359.89	8,848.15	3,662.70	39,261.58	2,036.62	9,379.14	7,008.95	7,593.40	6,409.74	44,285.42	5,296.13		136,141.72	656,707.14
not yet posted	-												3,152.24	3,152.24	
Monthly (over) under recovery		(341,030.22)	(313,075.51)	(89,934.19)	43,019.32	113,294.04	209,869.35	236,453.75	247,477.47	289,378.52	204,522.62	77,322.87	(96,162.26)	581,135.76	(1,458,853.53)
Cumulative (over) under recovery	(2,039,989.29)	(2,381,019.51)	(2,694,095.02)	(2,784,029.21)	(2,741,009.89)	(2,627,715.85)	(2,417,846.50)	(2,181,392.75)	(1,933,915.28)	(1,644,536.76)	(1,440,014.14)	(1,362,691.27)	(1,458,853.53)		

ANALYSIS OF LOWERING GAP SURCHARGE RATE

	Actual												2014 Total
	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	
Usage (thm)	135,678,737	110,966,440	111,037,620	67,516,596	38,923,399	18,439,516	13,540,911	11,846,214	13,341,419	22,997,075	40,395,078	93,234,874	677,917,879
Revenue from GAP Surcharge with rate of \$0.00400/thm as of Jan. 1, 2013	\$542,714	\$443,856	\$444,128	\$270,050	\$155,677	\$73,745	\$54,110	\$47,347	\$53,352	\$91,981	\$161,577	\$372,933	\$2,711,471
Revenue from GAP Surcharge if the rate was \$0.00445/thm	\$603,770	\$493,801	\$494,117	\$300,449	\$173,209	\$82,056	\$60,257	\$52,716	\$59,369	\$102,337	\$179,758	\$414,895	\$3,016,735
Revenue reduction	\$61,056	\$49,945	\$49,989	\$30,399	\$17,532	\$8,311	\$6,147	\$5,369	\$6,017	\$10,356	\$18,181	\$41,963	\$305,264
	Actual		Forecast										2015 Total
	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	
Usage (thm)	108,221,644	90,470,693	74,975,162	41,717,896	27,221,395	15,736,435	11,794,822	12,540,387	15,259,011	32,011,649	62,897,307	93,514,279	586,360,682
Revenue from GAP Surcharge with rate of \$0.00400/thm as of Jan. 1, 2013	\$432,881	\$361,875	\$299,901	\$166,872	\$108,886	\$62,946	\$47,179	\$50,162	\$61,036	\$128,047	\$251,589	\$374,057	\$2,345,429
Revenue from GAP Surcharge if the rate was \$0.00445/thm	\$481,586	\$402,595	\$333,639	\$185,645	\$121,135	\$70,027	\$52,487	\$55,805	\$67,903	\$142,452	\$279,893	\$416,139	\$2,609,305
Revenue reduction	\$48,706	\$40,720	\$33,739	\$18,773	\$12,250	\$7,081	\$5,308	\$5,643	\$6,867	\$14,405	\$28,304	\$42,081	\$263,877

1) The average annual affordability benefit received per customer:	\$264
2) The average annual arrearage forgiveness benefit received per customer.	\$33
3) The percentage of LIHEAP customers that participated in GAP:	38%
4) Disconnection rates:	
a. GAP Participants	6%
b. Natural Gas LIHEAP recipients not enrolled in GAP	11%
c. All Natural Gas Residential Customers (non- GAP, non-LIHEAP)	1%
All Firm Gas Customers (non- GAP, non-LIHEAP)*	less than 1%
5) Number of GAP participants enrolled as of 12/31/2014:	6,775
6) Number of GAP participants enrolled and receiving benefits at some time during the program year:	10,620
7) Annual program budget:	\$2,500,000
plus authority to exceed the budget to reduce the tracker balance through additional customer credits	
8) Actual program revenue:	\$2,711,471
9) Actual program cost:	\$3,292,606
10) GAP tracker balance as of 12/31/2014:	\$1,458,854
11) GAP rate-affordability surcharge:	\$0.00400/therm

*As part of GAP, we only track disconnection rates for the residential class as it is the only class eligible for benefits

Report: R55TR1200
 Version: AA0000
 User ID: SWNS04

Xcel Energy
G/L Transaction Detail Report

03/18/15 8:08:34
 Page - 1 of 1

Batch Number: 750998 G Batch Date: 03/18/15

Document: JE 24865606 Doc Co: 00010 G/L Date 03/31/15 Explanation - Name Alpha SWNS04 gas LID handbill surcge

JE Line Number	Co	Account Number	Account Description	Sub-ledger	SL Ty	Sub-Ledger Description	Explanation -Remark-	P N	F Y	P C	R V	LT	Debit Amount	Credit Amount
1.0	00010	629002.723855	Other Deductions				2008 - 2014 surcharge	3	15			AA	5,245.79	
2.0	00010	10.423910	Low Income Discounts-Gas				2008 - 2014 surcharge	3	15			AA		5,245.79
Journal Entry Total:													5,245.79	5,245.79
Batch Total:													5,245.79	5,245.79

CERTIFICATE OF SERVICE

I, Tiffany R. Hughes, hereby certify that I have this day served copies of the foregoing document on the attached list of persons.

xx by depositing a true and correct copy thereof, properly enveloped with postage paid in the United States mail at Minneapolis, Minnesota

xx electronic filing

DOCKET No. G002/GR-06-1429
MISC Gas: U-10735

Dated this 31st day of March 2015

/s/

Tiffany R. Hughes

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Tamie A.	Aberle	tamie.aberle@mdu.com	Great Plains Natural Gas Co.	400 North Fourth Street Bismarck, ND 585014092	Electronic Service	No	OFF_SL_6-1429_1
Julia	Anderson	Julia.Anderson@ag.state.mn.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota St St. Paul, MN 551012134	Electronic Service	Yes	OFF_SL_6-1429_1
Christopher	Anderson	canderson@allete.com	Minnesota Power	30 W Superior St Duluth, MN 558022191	Electronic Service	No	OFF_SL_6-1429_1
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