

GENERAL SERVICES

900 AND 976 BLOCKING SERVICES

A. General

900 and 976 Blocking Services provides residences and business customers the option to request blocking access from a particular network access line to all telephone numbers for which a 900 and 976 access code must be dialed.

B. Regulations

1. 900 and 976 Blocking Service is available for blocking access to all 1+900 and 1+976 telephone numbers from a particular network access line and also for blocking access to specific 900 and 976 telephone numbers.
2. Nonpayment of 900 and 976 charges shall not result in the termination or in the threat of termination of local service.

C. Rate and Charges

1. If a subscriber requests a block of 900 type calls after the first 60 days of service, an FCC required service order charge will apply. All disconnect orders of 900 type call blocking must be submitted in writing.

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DIRECTORY NUMBER INTERCEPT

A. General

Directory Number Intercept provides per line intercept and a new number referral service for subscribers who have incurred a number change. This service is subject to availability of facilities and will be provided for a period of twelve months or until the next directory is published, whichever comes first.

B. Rates

1. A charge of \$2.00 applies each month or fraction thereof that a directory number is intercepted.
2. Non-recurring charges apply for installation, additions, and charges per line.
3. No other charge will apply for disconnection of the service.

BILLED NUMBER SCREENING

A. General

Provides automatic blocking of third number billing, collect billing, or both. BNS is implemented via external databases that may be queried by carriers as appropriate. The BNS feature is established for a particular billing number via service order. This feature informs the OSP of any restrictions regarding collect or third number calls billed to the line.

B. Rates

Non-recurring

N / C

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ORIGINATING LINE SCREENING

A. General

Provide call screening information to the operator to prevent operator sent-paid (1+) calls from being billed to the line. This service is implemented by sending two information digits (generally known as II digits) with the Automatic Number Identification (ANI) of the originating line. These digits are transmitted to all carriers with the ANI. Additional information in the form of identification of the type of line, i.e. hotel, private pay telephone, etc. may be provided to carriers for use in databases. This feature informs the OSP of any restrictions associated with the line for outgoing calls to which a caller is attempting to bill a call.

B. Rates

Nonrecurring

N / C

GENERAL SERVICES

DIRECT INWARD DIALING (DID)

A. General

1. Direct Inward Dialing service will be provided as facilities permit.
2. Specially computed charges based upon the costs incurred may apply where the company must add facilities to provide DID service to meet customer(s) needs where, in the judgment of the company, it would not otherwise be economical to provide such facilities.
3. One primary directory listing will be furnished with Direct Inward Dialing service. Additional listings of departments, locations, titles, and individuals may be provided at the appropriate charges and in accordance with the regulations set forth in this tariff.
4. The rates and charges specified are in addition to the rates and charges for other services or facilities with which this service is associated.
5. The telephone company will assign station numbers for Direct Inward Dialing in blocks of 20 numbers.

B. Rates and Charges

	<u>Monthly</u>
1. Central Office Equipment	
a. Each group of 20 line numbers or fraction thereof reserved	\$ 20.00
b. One-Way Trunk (See Section 4, pages 2-20)	11.00
c. Activated DID number	1.00
2. Non-recurring charges apply for installation, additions, and changes per line.	
3. No other charge will apply for disconnection of the service.	

GENERAL SERVICES

CUSTOMER ORIGINATED TRACE PROCEDURE

A. General

The Customer Originated Trace feature is provided to all residence and business customers that wish to trace the last call received.

B. Rate

\$1.00 Per Successful Trace

C. Procedure

1. Customer received an anonymous or harassment type of call.
2. Customer terminates call by hanging up.
3. If the customer wishes to trace the call the customer should lift the receiver and dial *57. This code initiates a request to print (on a telephone company maintenance printer) the call detail pertaining to the last call terminating to the customer's number.
4. The customer must contact the Sheriff's office of the county in which they reside, and complete the necessary papers which authorize the Telephone Company to release information on the particular call.
5. The appropriate action taken will be determined by the Sheriff's and/or County Attorney's office.

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LOCAL OPERATOR SERVICE

A. General

1. Local Operator Service is furnished to customers upon their request in order to complete local calls.
2. There are five classes of local service offered; Credit Card Calling, Operator Station Calls, Person to Person, Busy Line Verification and Busy Line Interrupt. When Operator assistance is required to complete a local call, the rates appearing under (B) will apply.

a. Credit Card Calling

Customer dialed "0+" calls completed by the caller or completed by the operator that will be billed to the caller's credit card instead of the telephone originating the call.

b. Operator Station Calls

Customer dialed "0+" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, credit card, collect or to a third number. Includes operator placed calls to Directory Assistance.

c. Person-to-Person Calls

Customer dialed "0+" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, credit card, collect or a third number.

d. Busy Line Verify

Customer requested operator assistance in determining if a called line is actually busy or out-of-service.

e. Busy Line Interrupt

Calls wherein the customer requests the operator to interrupt conversation on a busy line and give a message to the person whose line is being interrupted.

3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

GENERAL SERVICES

LOCAL OPERATOR SERVICE (Continued)

B. Rates

<u>Operator Service</u>	<u>Minnesota Charge per Call</u>
Credit Card Call	\$.65
Operator Station Call	1.40
Person-to-Person Call	3.50
Busy line Verify	2.00
Busy Line Interrupt	2.00

Local operator assistance charges will not apply to calls placed to the Company Business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

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LOOP LEASE

A. General

Loop Lease is a circuit provided for PBX tie lines, private lines, data loops, etc. , to furnish communications between two or more termination's directly connected to it. Such terminations do not have access to the general exchange and interexchange networks. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B.	Rates	Monthly Rate	Nonrecurring Charge
1.	Each mile or fraction thereof per cable pair	\$ 4.00	N / A
2.	Per termination, except in the central office or at the junction of the main cable and spur cable. each	N / A	*

C. Conditions

1. A circuit will consist of the entire loop required to provide the service between all terminations within the local exchange. The circuit will consist of no more than one (1) cable pair (two wires) which may terminate onto another cable pair in the central office of the local exchange per cable pair from the central office.
2. Mileage charges will be computed between the terminations based on airline mileage.
3. Mileage charges between central offices will concur with the connecting Company .
4. Special repeater or other line treatment, where required, will be provided at rates and charges to be established when specific requirements are known.

* See applicable Service Charges

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LINE EXTENSION CHARGES (7-23-20)

A. General

This service involves providing cable pair facilities for off premise extension service. These charges apply to the Company's ILEC customers. (T)

B. Rates

Monthly Rates

1. For extension service to one or more sites on the same building site but not to include serving separate domiciles. \$.75 per 2 wire cct.
2. Per 1/4 mile from building site location to another site location. \$1.00
3. Special permits and/or fees required by government agencies. \$500.00

C. Conditions

1. Mileage will be computed on the basis of route mileage for Item B-2.
2. Extension facilities will be provided if and only if the facilities are available, if the construction of facilities is a logical addition of plant for the company, or if the customer desiring the facility agrees to a construction contribution.
3. Off-premise access points may be furnished subject to the following conditions:
 - a. Residence off premises access points may not be provided at business locations.
 - b. Business off premises access points may be provided at a residence location of the same customer where residence access service is also provided.

D. Line Extension charges for the Company's CLEC Customers (7-23-20)

(T)

1. For CLEC customers subscribing to voice and requesting line extension to a barn or out-building there are two options available. The monthly charge covers the average cost of equipment and construction to extend dial tone.

Option 1: Customers have the option of paying a monthly charge of \$14.95 with a three year minimum contract. For this option, the install fee is waived.

Option 2: Customers can prepay the installation fee of \$500.00 and the monthly service charge for the extension is \$7.95. Customers is not required to sign a contract and is billed on a month to month basis.

(T)

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INTEGRATED SERVICES DIGITAL NETWORK

1. DESCRIPTION OF SERVICE

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability over the end-user loop facility. Utilizing the public switched network, ISDN distributes voice, data, image and facsimile by two standard methods of end-user access: a Basic Rate Interface or a Primary Rate Interface. These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telegraph and Telephone Consultative Committee (CCITT).

The ISDN capability is provided through a public switched network digital switch, a 2 or 4 wire loop, and Customer Premises Equipment (CPE) supplied by customer or customer's agent, which conform to the CCITT designated and published international ISDN standards. Standard messages allow any ISDN digital switch to converse with any ISDN CPE, regardless of who the manufacturing vendors of the equipment are. The customer or property owner is responsible for the provision and maintenance of cable and wire facilities used to provide this service and located on the customer side of the Demarcation Point.

Basic Rate ISDN (BRI) is comprised of one D channel at 16kbps for signaling and two B channels at 64kbps which carry the customers switched Voice or Data from the Network Termination device known as NT1s, NT2s, or NT12s ("NTone-two), over a two wire loop facility. The circuit terminates into a line termination device (LT), which routes the traffic to the public switched network.

Primary Rate ISDN (PRI) is comprised of one D channel at 64kbps for signaling and up to twenty three B channels at 64kbps which carry the customers switched Voice or Data from the Network Termination device known as NT1s, NT2s, or NT12s ("NTone-two), over a four wire loop facility. The circuit terminates into a line termination device (LT), which routes the traffic to the public switched network.

More than one directory number may be associated with a single ISDN line. These numbers will be provided at the customers option and request subject to availability.

ISDN lines can be purchased individually or in multi-line systems. Monthly recurring ISDN access lines and ISDN features, as well as non-recurring rates, may be determined on an individual case basis.

GENERAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (Continued)

2. REGULATIONS

A. General

1. This tariff may be used in conjunction with or referenced by other tariffs.
2. When applicable, the customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment and will ensure ISDN compatibility.

B. Scope of Service

1. Availability

- Service is offered where facilities and equipment are available.

2. Contract

- Each customer may be required to sign a contract for the furnishing of service provided under this tariff. Additions or changes to the contract may be negotiated only with agreement by both parties to new terms. T

3. Renewal Options

- Service may be extended through either renegotiation of existing contract or development of a new contract.

4. Performance

In the event that all or part of the services contracted for under this tariff are no longer desired by the customer, and the customer wishes to cancel said contract, the customer agrees to pay a termination charge, the terms of which are contained in the associated contract.

GENERAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (Continued)

3. RATES

	<u>Monthly</u>	<u>Non Recurring</u>
Basic Rate Interface (2 B + D) - Per Line	\$ 32.00	\$ 40.00
ISDN BRI Line Port	\$ 2.23	

The two "B" channels can be configured, upon request for service, for a variety of uses, as illustrated in the following table. The "D" channel is used for service provision and call setup information only.

First B Channel	Second B Channel
Data	Data and Voice
Data	Data
Data	Voice
Voice	Voice
Data	None
Voice	None
Data and Voice	Data and Voice

A Subscriber Line Charge (SLC) will apply for each derived channel of ISDN service. Therefore, the customer will be billed one or two multi-line business end user charges and one or two local service voice line charges, depending on the number of local service voice lines in service. One Local Service Charge, ISDN BRI Line Port charge, 911 User Fee, TAP, Tele-Relay charges and all applicable state and federal taxes will apply for each channel configured for voice communications.

	<u>Monthly</u>	<u>Non Recurring</u>	
Primary Rate Interface (B+D configuration) (7-23-20)	\$50.00	\$688.00	(R)
ISDN PRI Line Port	\$23.51		
B channel (per active channel)	\$21.00		

PRI lines include (1) primary directory number and up to (22) secondary directory numbers and Caller ID on each active B channel. Any additional features or charges for long distance service will be in addition to the line rate.

Five Subscriber Line Charges (SLC) will apply for each PRI B+D configuration. Therefore the customer will be billed five Multi-Line End User Charges. One local Service Charge, ISDN PRI Line Port charge, 911 User Fee, Tap, Tele-Relay charges and all applicable state and Federal taxes will apply for each channel configured for voice communications.

4. INSTALLATION AND MAINTENANCE

- A. INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. will furnish all installation and maintenance labor required to install, maintain, and test the service from the Demarcation Point on the property from which the customer is served, as described in the contract, to the central office.
- B. The customer or property owner will be responsible for installation, maintenance, and testing of all wire and cable facilities and CPE on the customer side of the Demarcation Point. At the customer's option, INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. will provide installation, maintenance and testing as part of their non-regulated business.

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INTEGRATED SERVICES DIGITAL NETWORK (Continued)

5. SPECIFICATIONS

The following technical publications have been network disclosed, are public information, and provide the relevant interface information and specifications required to enable the proper implementation of ISDN service.

- A. ATT Basic Rate Interface
(ATT Publication 5D5-900-301)
- B. ATT Primary Rate Interface
(ATT Publication 5D5-900-302)

6. PROTECTION OF NETWORK

- A. INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. has the right and option to check the output of any equipment used in the transmission of signals to or from the customer premises for this service. This includes INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. provided facilities or other companies' facilities used in conjunction with provision of ISDN capabilities, such as CPE.
- B. INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
- C. Upon notification by INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. to protect the network. INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.
- D. In the event customer equipment meets required specifications, but causes interference with current or future services, INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. reserves the right to notify the customer and modify the service to eliminate the interference or disconnect the service. In such a case, termination charges do not apply.
- E. INTERSTATE TELECOMMUNICATIONS COOPERATIVE, INC. anticipates the use of other technologies to provide this service as they are developed. As other technologies are introduced, the interface specifications will be disclosed as required.

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LINE RETENTION

A. General

Line retention is provided to residence and business customers whose requirements for telephone service are less than 12 months of service per year. If a customer wishes to retain their telephone number and directory listing on an ongoing basis the following terms and conditions apply:

B. Conditions

1. Line retention will be furnished under the following conditions:
 - a. Available to all residences and business exchange service where the usage is of a temporary nature.
 - b. Telephone service will be suspended by the company for up to 180 days.
 - c. Retention can be renewed one time up to 180 days.
 - d. When service is disconnected, it is the responsibility of the customer to notify the company when the customer wants the service restored or service will be reconnected automatically after 180 days.
 - e. Customers that do not wish to subscribe to the service described above can terminate their service entirely. Company owned equipment must be returned or customer will be responsible for the retail price of the equipment. If and when service is required again, the customer will be required to pay all service order charges that apply and the customer will be given a new telephone directory number.

C. Rates

	<u>One time Rate</u>
Telephone	\$35.00

1. No reconnect charge will be applied for restoration of services.
2. Additional broadband fees may apply.

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MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

SWITCHNET 56 SERVICE

A. Description

SWITCHNET 56 Service is a single-party, four wire conditioned service which is capable of switching and transmitting 56 kilobits per second of digital data. This service will allow for the transmission of 56 kilobits of data per circuit, both intraLATA and interLATA. This Price List addresses intraLATA. In addition, the SWITCHNET 56 Service will be used in conjunction with Feature Group D to complete interLATA/interstate calling.

B. Terms And Conditions

1. SWITCHNET 56 Service is furnished only in central office areas where adequate facilities are available. Central offices will be equipped for this service based on customer demand and at the discretion of the Company.
2. SWITCHNET 56 is a measured data access line service. The restriction against combining flat and measured service at the same location does not apply to SWITCHNET 56 service
3. Usage for SWITCHNET 56 is a bulk local summary statement on the bill.
4. Operator handled calls can not be completed on this service. Access to 911 and 411 is not available.
5. This service will be available to customers who are served from a central office that is compatible with the SWITCHNET 56 central office equipment. Mileage rates and charges as specified in Section 3 of the Private Line Transport Services Price List/Tariff will apply to customers who are served out of a serving central office that is not compatible for SWITCHNET 56.
6. After the service date, if a rate stabilized customer reduces their data circuits, in whole or in part, to a level that is less than 60% of the initial service, a termination charge may apply as found in 2.2.14.B.
7. SWITCHNET 56 may be ordered on a month-to-month basis or under a fixed service agreement for periods of one, three or five years.

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MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

SWITCHNET 56 SERVICE

B. Terms And Conditions (Con't)

8. Fixed period service agreement may be obtained in increments other than those mentioned above. Any increment longer than one of the above mentioned fixed periods but less than the fixed period will be charged at the rate of the shorter fixed period.

Example of rates:

10 months requested = month-to-month rates
16 months requested = one year fixed period rate
40 months requested = three year fixed period rate
69 months requested = five year fixed period rate

C. Payment Arrangements And Credit Allowances

1. Month-to-Month

Service provided under the non-stabilized month-to-month plan may be upgraded to fixed-period plans at any time without the customer incurring any nonrecurring or discontinuance charges.

2. Fixed Period

Fixed-period service agreements allow the customer to order service with the assurance that during the period of the service agreement monthly rates for the SWITCHNET 56 line and usage will not exceed the levels in effect at the time the service is ordered, except as may be ordered by the Minnesota Public Utilities Commission.

The customer must specify the length of the fixed-period service at the time the service is ordered.

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MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

SWITCHNET 56 SERVICE

C. (Cont'd)

At the end of the fixed-service period, the customer may negotiate a new fixed-period service agreement, convert to month-to-month service or may terminate service. The monthly rates will be those rates in effect at the time the new service period begins. Should the customer not make a choice by the end of a fixed-service agreement, service rates will automatically revert to those in effect for the month-to-month option. If service is continued under any of the pricing plans, including non-stabilized month-to-month, nonrecurring charges will not apply.

If a rate decrease occurs during a customer's fixed-service period, the reduced rates will automatically be applied to the remaining term of the service agreement in effect at that time.

Fixed period service agreements are subject to the terms of the Termination Liability/Waiver Policy as set forth in the Exchange and Network Services Tariff, 2.2.14.B.

[1] This page also cancels the following:

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MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

SWITCHNET 56 SERVICE

C. Payment Arrangements And Credit Allowances (Con'd)

3. Rates and Charges

SWITCHNET 56 Service has three rate elements: a nonrecurring charge, a monthly rate and usage charge that applies for all minutes of local use. Other intraLATA usage is based on US West intraLATA toll rates.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
SWITCHNET 56 Service per 56 Kbps line			
• Month-to-Month	SM6	\$ 460.00	\$ 58.00
• 1 Year Contract	SZ1	\$ 460.00	\$ 52.00
• 3 Year Contract	SZ3	\$ 460.00	\$ 47.00
• 5 Year Contract	SZ5	\$ 460.00	\$ 42.00
			CHARGE
• Usage, per minute			\$ 0.02

GENERAL SERVICES

CENTREX FEATURES

A. Enhanced Business Services (EBS)

1. The Enhanced Business Services (EBS) feature package, offers custom calling type features to multiline business customers. Thus, EBS allows the business customer to integrate separate access lines into a single communications group without special premises equipment. The EBS package is different from the IBS feature package and the two features are not line compatible.

2. A business subscribing to EBS is designated as an EBS customer group. A DMS-10 switch equipped with EBS can support a single EBS group of up to 3,000 lines or up to 64 separate EBS groups with a total number of lines not exceeding 3,000. All lines terminating in the EBS group must be served by a single DMS-10 office or its associated remotes. An EBS group must use such single-party lines as 1FR (flat-rate), 1MR (residential message-rate), or 1MB (business message-rate). Each line can be a member of only one EBS group.

B. Station-to Station Calling (STS)

1. The STS feature is provided for EBS customer groups in conjunction with the EBS dialing plan. The feature allows an EBS member to complete a call to other stations within the same EBS group by dialing the last one to four digits of the station's DN. The number of digits to be dialed by members of an EBS group is selected by the customer and normally depends on the number of stations in the group. STS calling can be used to activate Call Forwarding to a number inside the group and to call another party for Three-Way Calling, Call Transfer, and performing Call Hold.

2. To place an STS call, a member of an EBS group goes off-hook, receives regular dial tone, and dials the last one to four digits of the DN of the called stations. Upon receipt of the number of digits required for a STA call, the DMS-10 switch will terminate the call as if the seven-digit DN of the called station was dialed. A 4-s time-out will be applied only if there is a conflict in digit translation.

3. STS calls to unassigned numbers are given vacant code DN generic treatment or the vacant code DN treatment defined for the EBS group. STS calls to temporarily out-of-service numbers are given suspended line treatment. Partial dial timing is initiated after each digit is received unless the DMS-10 switch has determined that STS dialing is complete.

4. The following parameters apply to the STS feature.

- a. STS calling between different EBS groups, from EBS lines to POTS lines, and from POTS lines to EBS lines is not allowed.
- b. STS calling does not apply to Automatic Line, Manual Line, or Denied Originating EBS lines.
- c. The DMS-10 switch cannot restrict selected EBS group stations from STS calling.

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CENTREX FEATURES

C. Direct Outward Dialing (DOD)

1. The DOD feature is provided for all EBS customer groups in conjunction with the EBS dialing plan. The feature allows stations within a EBS group to place calls to DN's outside the EBS group.
2. To access the POTS dialing plan, a member of an EBS group goes off-hook, receives regular dial tone, and dials a DOD access code. The EBS group member receives a second dial tone and then dials the external number, which is designated by the POTS dialing pattern.
3. The following parameters apply to the DOD feature.
 - a. During dialing, the user must pause after the DOD access code until second dial tone is received.
 - b. A second dial tone does not guarantee that the EBS station will obtain an outgoing truck.
 - c. DOD can be used with Call Forwarding, User Transfer, Three-Way Calling, and Speed Calling and Group Speed Calling (the DOD call digits must be stored in the speed calling list).
 - d. DOD does not apply to Automatic Line, Manual Line, and Denied Originating EBS lines.

D. Call Pickup Group (CPUG)

1. The CPUG feature allows an EBS station user to answer a call to an unattended station in the same call pickup group. The CPUG feature is similar to the IBS Call Pickup (CPU) feature; however, CPUG introduces call pickup groups, which are subsets of an EBS customer group.
2. Each EBS customer group can contain up to 50 call pickup groups. An EBS member can belong to only one call pickup group and can use CPUG only within that group. The CPUG feature may be invoked while the EBS station is in either an idle or talking condition.
 - a. To invoke CPU from an idle condition, the EBS call pickup user goes off-hook, receives regular dial tone, and then dials the CPU feature code. This connects the EBS call pickup user with the unanswered call. If there is more than one unanswered call, the EBC call pickup user is connected to the one that has been ringing the longest.
 - b. To invoke CPU from a talking connection, the user must be assigned the Call Hold feature. The user places the current call on Call Hold, receives dial tone, dials the CPU feature code, and is connected as above.
3. After being connected with the unanswered call, the EBS call pickup user may perform one of the following actions.

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CENTREX FEATURES

D. Call Pickup Group (CPUG) (Cont'd)

- a. Disconnect - If a previous call is on Call Hold, the EBS station is rung and upon answer is connected to that call.
- b. Switchhook flash - The EBS call pickup user may return to the previous call or alternate between calls by following the procedures for retrieving a call placed on Call Hold.
- c. Transfer - If the EBS call pickup user has been assigned the User Transfer feature, the user may transfer the picked-up call, whether or not another call is on permanent hold. The call may be transferred by flashing the switchhook, receiving special dial tone, dialing the destination code, and going on-hook (either during ringing or after answer). If a previous call has been placed on permanent hold, the EBS station is rerung and, upon answer, is reconnected to the previous call.

4. CPUG is an optional station feature that is assigned, deleted, and queried in overlay DN. A call pickup group can be queried in overlay ODQ.

E. Directed Call Pickup Without Barge-In (DCPU)

1. The EBS DCPU feature is identical to IBS DCPU except for the parameters listed below. The following parameters apply to EBS DCPU.

- a. The EBS station's Station-to-Station (STS) code must be dialed instead of the IBS Intercom code to invoke DCPU access.
- b. DCPU may not be used like an STS call. If DCPU is invoked and the station to which the call is directed is idle, the user will receive generic busy treatment.
- c. Group Speed Calling (GSC) may be used with DCPU by dialing the DCPU feature code followed by the station's two-digit GSC index number. Also, the DCPU feature code and a station's STS code may be programmed as a GSC number if neither the feature code nor the station's STS code contain an asterisk (*) or octothorp (#).
- d. Any virtual facilities associated with a call will remain with the call when it is picked up. If additional virtual facilities become associated with the call, these will be integrated into one call appearance. In the unlikely event that more than six virtual facilities are used, the call will be dropped.
- e. A station assigned the DCPU feature must also be assigned the Digiton (DGT) option.

F. Directed Call Pickup With Barge-In (DCBI)

1. The EBS DCBI feature is identical to IBS DCBI except for the parameters listed below. The following parameters apply to EBS DCBI:

- a. DCBI tone provision is configured for the EBS group in overlay HUNT (EBS prompting sequence).

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CENTREX FEATURES

F. Directed Call Pickup With Barge-In (DCBI) (Cont'd)

b. DCBI has precedence over Call Waiting (CWT, CWTI, or CWIG). If a three-way call has been created by a barge-in, incoming calls to both the called station and the station where DCBI was invoked will receive generic busy treatment even if those stations have a Call Waiting option assigned.

G. Directed Call Pickup Barge-In Exempt (DCBX) - identical to IBS DCBX.

H. Directed Call Pickup Exempt (DCPX) - identical to IBS DCPX.

I. Directed Call Pickup From Any Station (DPUA) - identical to IBS DPUA.

J. Don't Answer Transfer (DAT)

1. The EBS DAT feature is identical to IBS DAT except that the IBS DAT number of rings is assigned through overlay CNFG while the EBS DAT number of rings is assigned through overlay HUNT.

K. Speed Calling (SSC and LSC)

1. The Speed Calling feature allows an EBS member to maintain and use a speed calling list, which associates frequently called numbers with a one- or two-digit index number. The EBS feature package includes two types of speed calling: Short List Speed Calling (SSC) and Long-List Speed Calling (LSC).

a. The SSC list consists of up to eight frequently called numbers. An EBS member creates or changes a SSC list by going off-hook, receiving regular dial tone, dialing the SSC update list access code, receiving special dial tone, and dialing a SSC index number followed by the digits to be associated with that index number. A confirmation tone indicates that the list has been updated. The SSC list is used by dialing the perform SSC call access code followed by the single digit associated with the desired DN. The user may dial an octothorp (#) or wait for an interdigital time-out to occur.

b. The LSC list consists of up to 30 frequently called numbers. The procedures for creating and using a LSC list are identical to those for creating and using a SSC list, with the following exceptions.

1. The LSC update list access code is used.
2. The perform LSC call access code is used.
3. All long-list speed calls are completed after the LSC index number is dialed.

2. The following parameters apply to the Speed Calling feature.

a. LSC cannot be assigned to a station that has been assigned the SSC, Group Speed Calling or Group Speed Calling Controller options.

b. Each number in an EBS speed call list can contain up to 15 digits, up to 20 digits if Equal Access Abbreviated Dial 3 is configured, or up to 24 digits for Generic 404.20 and later 404-Series generics.

GENERAL SERVICES

CENTREX FEATURES

K. Speed Calling (SSC and LSC) (Cont'd)

c. To include a DOD DN in an EBS speed call list, the list must include the DOD access code as part of the speed call digit string.

L. Group Speed Calling and Group Speed Calling Controller (GSC and GCS)

1. These two interrelated features, GSC and GCS, enable an EBS speed call group to maintain and use a Group Speed Calling list, which associates each of up to 30 frequently called numbers with a two-digit Group Speed Call index number (any digit from 20 through 49). A maximum of 20 speed call groups can exist within one EBS customer group.

2. The GSC feature allows an EBS user to call a GSC list DN by dialing the access code followed by the DN's two-digit GSC index number. The frequently called number is then automatically dialed. Each number can consist of up to 15 digits, up to 20 digits if Equal Access Abbreviated Dial 3 is configured, or up to 24 digits for Generic 404.20 and later 404-Series generics.

3. The GSCC feature, which can be assigned to one or more stations in an EBS speed call group, allows the GSC list to be established and maintained. A user at a designated GSCC station may enter or change a number in the GSC list by performing the following actions.

- a. Go off-hook, receive regular dial tone, and dial the GSC feature code.
- b. After receiving special dial tone, dial the two-digit GSC index number to be entered or changed.
- c. Dial the frequently-called number to be associated with the GSC index number entered in step (b).
- d. An interdigital time-out will occur. If there has been no dialing error, confirmation tone is given after the entry is complete

4. The following treatments are given to dialing errors that may occur during GSC updates.

- a. If the user dials an invalid GSC index number, an asterisk (*), or more than the allowed number of digits (15 or 20), the call is generically routed to dialing error, and the list is not updated.
- b. If the user goes on-hook before receiving the confirmation tone, the list is not updated.

5. The following parameters apply to the GSC and GSCC features.

a. The GSC and GSCC features are assigned on an EBS stations basis in overlay DN. This overlay allows the assignment, deletion, and query of the GSC features. When these station options are assigned, the EBS speed call group number (01 through 20) is also assigned.

b. Each line within a speed call group may have an individual SSC list, but cannot have an individual LSC list.

GENERAL SERVICES

CENTREX FEATURES

- L. Group Speed Calling and Group Speed Calling Controller (GSC and GSCC) (Cont'd)
 - c. Each number in an EBS speed call list can contain up to 15 digits, up to 20 digits if Equal Access Abbreviated Dial 3 is configured, or up to 24 digits for Generic 404.20 and later 404-Series generics.
 - d. To include a DOD DN in an EBS speed call list, the list must include the DOD access code as part of the speed call digit string.
- M. Call Hold (CHD) – identical to IBS Call Hold
- N. Busy Transfer (BTF) – identical to IBS Busy Transfer
- O. Busy Transfer All (BTFA) - identical OT IBS Busy Transfer All.
- P. Busy Transfer Intragroup (BTFI) - identical to IBS Busy Transfer.
- Q. User Transfer (UTF) – identical to IBS User Transfer, except for the availability of the CTO feature listed below.
- R. Three-Way Calling (3WC) - identical to IBS Three-Way Calling.
- S. Call Transfer Outside (CTO)
- T. Call Forwarding (CFW)
 - 1. The EBS CFW feature is identical to Custom Calling Services Call Forwarding except for the parameter listed below. Refer to “Call Forwarding” under “Custom Calling Services.”
 - 2. In addition, with the EBS CFW feature, calls can be forwarded to DNS within or outside the EBS group. When CFW is activated to a DN outside the EBS group, a second dial tone will be returned to the user when the DOD access code is dialed.
- U. User Programmable Call Forward Busy Don't Answer - identical to the Custom Calling Services feature.
- V. Usage User Programmable Call Forward Busy Don't Answer - identical to the Custom Calling Services Feature.
- W. Call Waiting (CWT) – identical to IBS Call Waiting.
- X. Cancel Call Waiting (CCWT)
 - 1. The CCWT feature allows a subscriber with the Call Waiting, Call Waiting Incoming, or Call Waiting Intragroup option to inhibit the call waiting tone for the duration of a single call. CCWT also allows a subscriber to inhibit the call waiting tone for the duration of a single call. CCWT also allows a subscriber to inhibit the call waiting tone that is imposed by a call originator using the Call Waiting Origination or Dial Call Waiting Option.

GENERAL SERVICES

CENTREX FEATURES

Y. Call Waiting Incoming (CWTI)

1. The CWTI feature, which applies to Generic 404.10 and later 400-Series generics, provides call waiting only for calls from outside the EBS group. The feature informs an EBS subscriber who is busy on an existing two-way call that a third party from outside the EBS group is calling. Calls from within the EBS group receive a busy signal.

2. CWTI is part of the Call Waiting Enhancements feature package. The operation of call waiting from CWTI is the same as that for IBS Call Waiting.

3. The following parameters apply to the CWTI feature.

a. If Cancel Call Waiting has been activated at the called station, call waiting from CWTI will not be performed.

b. CWTI cannot be assigned to a station that has been assigned the Busy Transfer, Busy Transfer All, Busy Transfer Intragroup, or Inhibit Call Waiting options.

Z. Call Waiting Intragroup (CWIG)

1. The CWIG feature, which applies to Generic 404.10 and later 400-Series generics, provides call waiting only for calls from inside the EBS group. The feature informs an EBS subscriber who is busy on an existing two-way call that a third party from inside the EBS group is calling. Calls from outside the EBS group receive a busy signal.

2. CWIG is part of the Call Waiting Enhancements feature package. The operation of call waiting from CWIG is the same as that for IBS Call Waiting.

3. The following parameters apply to the CWIG feature.

a. If Cancel Call Waiting has been activated at the call station, call waiting from CWIG will not be performed.

b. CWIG cannot be assigned to a station that has been assigned the Busy Transfer, Busy Transfer All, Busy Transfer Intragroup, or Inhibit Call Waiting options.

aa. Call Waiting Origination (CWTO)

1. The CWTO feature, which applies to Generic 404.10 and later 400-Series generics, allows an EBS subscriber to impose call waiting on another subscriber who is in the same EBS group and does not have the CWT option assigned. If a call is made from a station with the CWTO option to a station in the same EBS group and the called station is in a talking state, call waiting will automatically be imposed on the called station. If the called party is not in a talking state, the call originator will get a busy tone and call waiting will not be imposed. If the called station is idle, the call will terminate normally.

2. CWTO is part of the Call Waiting Enhancements feature package. The operation of call waiting from CWTO is the same as that for IBS Call Waiting.

3. The following parameters apply to the CWTO feature.

GENERAL SERVICES

CENTREX FEATURES

aa. Call Waiting Origination (CWTO) (Cont'd)

- a. If Cancel Call Waiting has been activated or the Inhibit Call Waiting option has been assigned to the called station, Call Waiting from CWTO will not be performed and the caller will receive a busy tone.
- b. CWTO cannot be assigned to a station that has been assigned the Dial Call Waiting option.
- c. If Busy Transfer has been activated at the called station, a call will be transferred only if Call Waiting cannot be performed.
- d. If Call Waiting is imposed on a station that is busy and has Directory Number Hunting activated, directory number hunting will be performed before Call Waiting.

bb. Dial Call Waiting (DCWT)

1. The DCWT feature, which applies to Generic 404.10 and later 400-Series generics, allows an EBS subscriber to impose call waiting on another subscriber who is in the same EBS group and does not have the CWT option assigned. DCWT is the same as the Call Waiting Origination feature except that the originator must use an access code to impose call waiting. To activate DCWT, the call originator must go off-hook, receive dial tone, dial the DCWT access code, receive a special dial tone, and dial the one to four Station-to-Station digits of the terminating directory number.
2. DCWT is part of the Call Waiting Enhancements feature package. The operation of call waiting from DCWT is the same as that for IBS Call Waiting.
3. The following parameters apply to the DCWT feature.
 - a. If Cancel Call Waiting has been activated or the Inhibit Call Waiting option has been assigned to the called station, call waiting from DCWT will not be performed and the caller will receive a busy tone.
 - b. DCWT cannot be assigned to a station that has been assigned the Call Waiting Origination option.
 - c. If busy transfer has been activated at the called station, a call will be transferred only if call waiting cannot be performed.
 - d. If call waiting is imposed on a station that is busy and has Directory Number Hunting activated, directory number hunting will be performed before call waiting.

cc. Inhibit Call Waiting (ICWT)

1. The ICWT feature, which applies to Generic 404.0 and later 400-Series generics, allows an EBS subscriber to prevent call waiting from being imposed by a calling party with the Call Waiting Origination or Dial Call Waiting feature. The calling party will receive a busy tone if the called station is not idle.
2. ICWT is part of the Call Waiting Enhancements feature package.
3. ICWT cannot be assigned to a station that has been assigned the Call Waiting, Call Waiting Incoming, or Call Waiting Intragroup options.

GENERAL SERVICES

CENTREX FEATURES

- dd. Distinctive Ringing (DSR) - identical to IBS Distinctive Ringing.
- ee. Ring Again (RAG) - identical to the Custom Calling Services feature.
 - 1. The following conditions apply to the Ring Again Feature.
 - a. The originator and target must be served by the same switch.
 - b. The originating station must have the RAG station option and the target station must not have the RAG denied station option.
 - c. The originating station can only have one RAG request active at any time.
 - d. The target station can not exceed 16 RAG requests, which are served in the order in which they are received.
 - e. RAG is assigned on an IBS-station basis in Overlay Dn.
 - f. RAG cannot be invoked against a station that has performed BTF, BTFA, or BTIF.
 - g. RAG re-ring is not modified when the receiving station has DSR.
 - h. The originating station can not have passed through a virtual facility group in reaching the target.
 - i. The target can not be the pilot of a DNH.
- ff. Ring Again Denied (RAGD) - identical to the Custom Calling Services feature
- gg. Restricted Station Options (RES1, RES2, LOCO)
 - 1. EBS stations can be fully/partially restricted through the use of special station options. Use of these options supports multi-level restrictions for both incoming and outgoing stations. The Restricted Station Options for outgoing calls allow selective screening on certain stations and can be used on stations with or without the EBS option. The Restricted Station Option for incoming calls (LOCO) only allows calls from members of the same EBS group. The Restricted Station Options feature is assigned through Overlay DN.

GENERAL SERVICES

CENTREX FEATURES

hh. CONDITIONS

1. Centrex service can be furnished by means of facilities located on the premises of the customer or by means of facilities located on the Telephone Company premises. The Telephone Company reserves the right to determine the manner in which each subscriber to Centrex will be served.
2. The rates and charges specified under Rates above contemplate the provisions, without other charges, of those quantities of facilities required to provide service which meets the call completion standards of the Telephone Company. Specially computed charges, based upon costs, may apply where unusual quantities of facilities are needed to meet a customer's service requirements considered to be beyond the scope of this service offering.
3. All Space and commercial power required for the operation of that portion of the Centrex system located on a customer's premises, will be provided by and at the expense of the customer.
4. All operations at the customer's premise is performed by and at the expense of the customer and in a manner conforming with the operating practices and procedures which the Telephone Company may adopt to maintain a proper standard of service.
5. All facilities and services offered in other sections of this Tariff which are compatible with this offering of Centrex services are provided at the rates and charges set forth for such facilities and services.
6. One (1) primary directory listing may be furnished without charge for the Centrex service at the primary location. Additional listing of departments, locations, titles and individuals may be provided at the rates and in accordance with the Telephone Companies filed Tariff.
7. Central Office lines between the serving central office and the attendant position are charged for at the same rate, and are included as Centrex stations or lines.
8. All service is furnished on an individual line basis only. Party line service is not available.
9. A local monthly credit for Centrex Service will be based on the following chart and formula.

GENERAL SERVICES

CENTREX FEATURES

hh. CONDITIONS (Continued)

$$(X - Y) \text{ CMX} = Z$$

Where: X = Lines
Y = Trunks corresponding to number of lines listed on chart below
Z = Local Monthly Credit
CMX = Credit Multiplier

Lines	Trunks
4-6	4
7-10	5
11-15	6
16-21	7
22-28	8
29-36	9
37-45	10
46-54	11
55-64	12
65-75	13
76-86	14
87-98	15
99-111	16
112-125	17
126-139	18
140-155	19
156-171	20
172-189	21
190-207	22
208-225	23
225-243	24
244-262	25
263-281	26
282-300	27

Each additional 18
Main Station Lines 1
of fraction thereof

Each Centrex customer will be required to sign a contract for a selected period of time. The rates above shall be applied provided the customer takes Digiplan Service for the agreed period of time. If the customer does not take service for the agreed period of time, the customer shall pay a termination charge in an amount equal to the difference between the amount that would have been charged if the rate corresponding to the number of years of actual service had been applied and the amount actually paid.

GENERAL SERVICES

CENTREX FEATURES

ii. Rates

	Monthly Rate <u>Per Line</u>	Non-Recurring <u>Rate Per Line</u>
1. <u>Tier 1</u> - Features	\$2.95	\$25.00
<ul style="list-style-type: none">• Call Forwarding• Call Hold• Call Park• Call Pickup• Call Transfer• Call Waiting• Consultation Hold• Ring Again• Speed Calling - Eight• Three Way Conference		
2. <u>Tier 2</u> - Features	\$5.95	\$25.00
<ul style="list-style-type: none">• All Tier 1 Features• Attendant Conference• Call Transfer - Outside• Teleconferencing Services• Camp on		

GENERAL SERVICES

INTEGRATED BUSINESS SERVICES (MDC)

A. Description

Meridian Digital Centrex (MDC) Integrated Business Services (IBS) software allows a business to integrate up to 3000 lines into a single customer group or up to 64 separate customer groups with any combination of lines.

IBS is designed for those businesses that require an advanced, flexible communications system. IBS does not limit a business to a set number of lines per customer group. It can range from 2 to 3000 lines. The customer group grows (lines are added) as the business grows. Each customer group can have its own unique dialing plans and restrictions.

The IBS software package offers a diverse menu of advanced business features and services to meet this particular market's communications needs. The IBS features are designated as line options and are assignable on a per line basis, allowing the business to build its communications system around its own particular requirements and needs.

A business subscribing to IBS is designated as an IBS customer group. An IBS group must be configured with single-party lines only. All lines terminating in a customer group must be served by the same DMS-10 and/or its associated remotes.

GENERAL SERVICES

CENTREX FEATURES

DMS-10 Integrated Business Services (IBS) Base Package
The following features are included in the base IBS software:

- 911 Emergency Service
- Access
 - Common Control Switching Arrangement (CCSA)
- Alternate Routing (provided as part of basic DMS-10 switch route)
- Attendant Services (provided by customer-premises equipment)
- Automatic Identification of Outward Dialing (AIOD)
- Automatic Line
- Call Forward
 - Call Forward, All Calls
 - Call Forward, Busy
 - Call Forward, No Answer
- Call Hold
- Call Pickup
- Call Pickup Groups
- Call Transfer Outside
- Call Waiting, All Calls
- Cancel Call Waiting
- Class of Service (COS) Restrictions
 - Denied Originating Services
 - Denied Terminating Services
 - Local Only (LOCO)
 - Toll Restricted Services
 - Unrestricted Services
- Code Restrictions
 - Customer Assignable Options 1-4
 - Restrict Outgoing (RES1 and RES2)
- Consultation Hold
- Customer Groups
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Direct Number Hunt (DNH)
 - First
 - Circular
 - Sequential
 - Distributed
 - Line Hunting, Stop Hunt
 - Random Make Busy
- Distinctive Ringing
- Distinctive Call Waiting Tones
- End-to-End Signaling
- Flexible Intercept
- Manual Line
- MDC Operational Measurements
- Multi-Customer Operations
- Off-premises Stations
- Overlap Outputting
- Second Dial Tone
- Speed Calling
 - Group Speed Calling
 - Individual Short List
 - Individual Long List
- Station-to-Station Calling
- Storing of Dialed Digits
- Three Way Conference
- Three Way Conference/Call Transfer

GENERAL SERVICES

CENTREX FEATURES (Cont'd)

DMS-10 Integrated Business Services (IBS) Base Package

The following optional IBS features require additional software:

MDC Call Handling Package

- Call Forward, Busy Enhancements
 - Call Forward, Busy-Intragroup
 - Call Forward, Busy-All
 - Ring Again and Standalone
- Directed Call Pickup Features
 - Non Barge-In
 - Barge-In
 - Any Station
 - Barge-In Exempt
 - Exempt
- Ring Again

Call Waiting Enhancement Package

- Call Waiting – Incoming Only
- Call Waiting – Intragroup
- Call Waiting, Originating
- Dial Call Waiting
- Inhibit Call Waiting

Business Set Services

- Group Intercom
- Individual Page
- Message Waiting
- Reason Display
- Multiple Appearance Directory Number (MADN)
- Class on Centrex

Individual Features

- Call Park/Camp-On
- Call Forward, Data Modification
- Order Activation/Deactivation
- Call Forward, Remote Access
- Customer Assignable Station Options Enhanced
- Meridian Digital Centrex/Custom Calling Feature Enhancement
 - Simplified Message Desk Interface
 - User Programmable Call Forward, Busy No Answer
 - Warm Line
 - Call Forward, No Answer

The IBS Features software package is required.

GENERAL SERVICES

MINNESOTA TELEPHONE ASSISTANCE PLAN (TAP)

A. General

The Telephone Assistance Plan (TAP) is a state sponsored assistance program under Minnesota Statutes Chapter 237 and is designed to make telephone service accessible to qualifying low-income residential households. Through this program, eligible households will receive a monthly discount on their telephone service.

B. Eligibility Requirements

To be eligible for assistance, an applicant must meet the following requirements:

1. This discount applies on a single line at the principal place of residence for the applicant.
2. Applicant signs document certifying under penalty of perjury that the consumer has income at or below 135 percent of the Federal Poverty Guidelines or receives benefits from at least one of the following programs: (7-23-20)
 - Medicaid
 - Supplemental Nutrition Assistance Program (SNAP)
 - Federal Public Housing Assistance (FPHA)
 - Supplemental Security Income (SSI)
 - Veterans and Survivors Pension Benefit
3. Individuals who do not qualify under any of the above but live on a federally recognized reservation may qualify if the applicant signs a document certifying under penalty of perjury that the applicant receives benefits from at least one of the following programs:
 - Bureau of Indian Affairs General Assistance
 - Tribally administered Temporary Assistance for Needy Families (TANF)
 - Tribal Head Start (only for those meeting its income qualifying standard)
 - Food Distribution Program on Indian Reservations (FDPIR)Applicant agrees to notify the carrier if that consumer ceases to participate in any of the above listed federally assistance programs.

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C. Certification Revocation

If the Telephone Company discovers that conditions exist that disqualify the recipient of TAP, local service will be billed at full rate. The customer will be billed retroactively to whichever is the most recent of the dates TAP assistance commenced or the recipient no longer qualified for the service not to exceed 12 months.

D. Rates

The surcharge rate is the effective rate ordered by the Minnesota Public Utilities Commission. The company is responsible for billing, collecting and remitting the surcharge to the appropriate government agency.

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GENERAL SERVICES

TELECOMMUNICATIONS ACCESS MINNESOTA (TAM)

1. Definition

This tariff provides for a surcharge to establish and administer a program to distribute communications devices to eligible communication-impaired persons and to create and maintain a message relay service.

2. Eligibility for Communications Devices

To be eligible to obtain a communication device a person must be:

- a. at least five years of age;
- b. communication impaired;
- c. a resident of the state;
- d. a resident in a household that has a median income at or below the applicable median household income in the state except a deaf and blind person applying for a telebraille unit may reside in a household that has a median income no more than 150 percent of the applicable median household income in the state; and
- e. a resident in a household that has telephone service or that has made application for service and has been assigned a telephone number.

3. Eligibility for Wiring Installation

If a communication-impaired person does not have telephone service and is subject to economic hardship as determined by the TACIP board, the telephone company providing local service shall at the direction of the administrator of the program install necessary outside wiring without charge.

4. Regulation

Service charges shall not apply to eligible persons to establish this program on existing service.

5. Funding

This program shall be funded through a surcharge on residence and business access lines which pay the 911 surcharge, pursuant to Minn. Rules, part 7817.0300.

6. Rates

The surcharge rate is the effective rate ordered by the Minnesota Public Utilities Commission. The company is responsible for billing, collecting and remitting the surcharge to the appropriate government agency.

GENERAL SERVICES

LIFELINE PROGRAM

The Lifeline Assistance (Lifeline) program, established by the Federal Communications Commission under 47CFR54, is a means of maintaining and preserving universal service by providing a reduction in the recurring price of basic local residential exchange access service to qualifying low-income residential subscribers.

A. General

1. Lifeline is a federally-funded reduction of the Federal End User Common Line Charge and a reduction of local service charges. The Federal Lifeline Credit shall be applied first to reduce the Federal End User Common Line Charge, with any remaining federal credit to be applied to reduce rates for residential service.
2. Federal Universal Service Fund End User Charge will not be billed to Lifeline customers.
3. Local service for Lifeline subscribers may not be disconnected for non-payment of toll charges.
 - a. Toll Restriction Service will be provided to Lifeline subscribers at no charge.
 - b. Lifeline subscribers are not required to accept Toll Restriction Service as a condition to avoid disconnection of local service for non-payment of toll.
 - c. Lifeline subscribers are not required to pay a service deposit in order to initiate service if the subscriber voluntarily elects to receive Toll Restriction Service.
4. Partial payments from Lifeline subscribers will be applied first to local service charges and then to toll charges.
5. Lifeline subscribers will not be denied re-establishment of service on the basis that the subscriber was previously disconnected for non-payment of toll charges.

B. Eligibility Requirements

1. Lifeline will be provided for one (1) telephone line per household, at the subscriber's principal place of residence, to those individuals who meet the eligibility requirements.
2. The applicant has income at or below 135 percent of the Federal Poverty Guidelines or participates in one of the following programs: (7-23-20)

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Benefit

Individuals who do not qualify under any of the above but live on or near a federally recognized reservation may qualify if the applicant receives benefits from at least one of the following programs: (7-23-20)

- Bureau of Indian Affairs General Assistance (BIA)
- Tribally Administered Temporary Assistance for Needy Families (TANF)
- Head Start (only for those meeting its income qualifying standard)
- Food Distribution Program on Indian Reservations (FDPIR)

3. The applicant signs a document certifying under penalty of perjury that the applicant receives benefits from one of the programs listed and identifying the program or programs from which that consumer receives benefits.

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GENERAL SERVICES

LIFELINE PROGRAM (continued)

B. Eligibility Requirements (continued)

4. The applicant signs a document agreeing to notify the carrier if that consumer ceases to participate in the program or programs. When the company is notified by the customer that the customer no longer participates in one of the above programs, the federal credits to that customer's monthly charges shall cease beginning with the start of the billing cycle beginning in the month after the month in which notification is received.

C. Eligibility Revocation

If the telephone company discovers that conditions exist that disqualify the recipient of Lifeline Assistance, the support will be discontinued. The customer will be billed retroactively to whichever is the most recent of the dates Lifeline assistance commenced or the recipient no longer qualified for the service not to exceed 12 months.

GENERAL SERVICES

(RESERVED FOR FUTURE USE)

GENERAL SERVICES

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GENERAL SERVICES

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GENERAL SERVICES

(RESERVED FOR FUTURE USE)

GENERAL SERVICES

TRAVEL INFORMATION SERVICES - 511

A. General

1. 511 Service ("511") is a three-digit local dialing arrangement available in specified areas for the delivery of travel Information services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 91-105, the 511 code is assigned for access to travel information services.
2. With the effective date of this tariff the 511 Service is provided to an agency as determined by the state of Minnesota.
3. Calls placed to 511 code will be routed to the point-to number based upon the central office switch where technically feasible.

B. Terms and Conditions

1. This services if provided subject to the availability of the 511 code.
2. 511 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use of service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 511 at rates under the terms, conditions, and rates specified in section 5 of this Tariff.
5. Access to 511 is not available to the following classes of service:
 - 1+,
 - 0+, 0-(credit card, third-party billing, collect calls),
 - 101XXXX,In addition, operator assisted calls to the 511 subscriber will not be completed.
6. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
7. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
8. Calls to the 511 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 511 from areas where 511 service is not being provided will be advised that the service is not available from their number.
9. Disputes regarding geographic coverage by two or more 511 subscribers will be referred to the Minnesota Public Utilities Commission.

GENERAL SERVICES

TRAVEL INFORMATION SERVICES - 511 (Continued)

B. Terms and Conditions (Continued)

10. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.
11. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
12. 511 Service is provided where facilities permit.
13. The 511 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach travel information services provided by dialing 511.
14. 511 will be provided under the following conditions:
 - (a) The 511 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant.
 - (b) The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - (c) The 511 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - (d) Suspension of 511 Service is not allowed.
 - (e) The 511 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.

GENERAL SERVICES

TRAVEL INFORMATION SERVICES - 511 (Continued)

B. Terms and Conditions (Continued)

- (f) The Company will provide both oral and written notification when a 511 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the 511 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
15. The following conditions apply if the 511 subscriber provides a pre-recorded announcement:
- (a) The 511 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (b) The provision of access to the 511 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.
 - (c) The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (d) The 511 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
16. The Company may take all legal and practical steps to disassociate itself from 511 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
17. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

C. Rates and Charges

1. There will be no charge for the initial establishment of 511 Services.

GENERAL SERVICES

TELECOMMUNICATIONS RELAY SERVICES - 711

A. General

711 Service ("711") is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

B. Terms and Conditions

1. This service is provided subject to the availability of the 711 code.
2. 711 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use of service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 711 at no charge.
5. Access to 711 is not available to the following classes of service:
 - 0-(credit card, third-party billing, collect calls),
 - 101XXXX,In addition, operator assisted calls to the 711 subscriber will not be completed.
6. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.
7. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
8. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not provided will be advised that the service is not available from their number.
9. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
10. 711 Service is provided where facilities permit.
11. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 711.
12. 711 will be provided under the following conditions:
 - (a) The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to handle calls to 711 without impairing the Company's general telephone service or telephone plant.

GENERAL SERVICES

TELECOMMUNICATIONS RELAY SERVICES - 711 (Continued)

B. Terms and Conditions (Continued)

- (b) The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (c) The 711 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- (d) Suspension of 711 Services is not allowed.
- (e) The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company's request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 711 service.
- (f) The Company will provide both oral and written notification when a 711 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

GENERAL SERVICES

TELECOMMUNICATIONS RELAY SERVICES - 711 (Continued)

B. Terms and Conditions (Continued)

13. The following conditions apply if the 711 subscriber provides a pre-recorded announcement:
 - (a) The 711 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (b) The Company's provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - (c) The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (d) The 711 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
14. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
15. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
16. Calls placed to the 711 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.
17. 711 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 711 subscriber's designated premises.

C. Rate and Charges

1. There will be no charge for the initial establishment of 711 Services.

GENERAL SERVICES

DIGITAL SWITCHED T1 SERVICE

A. Description

1. Digital Switched T1 Service (DST) provides the customer with digital high speed trunking service over T1 facilities operating at speeds up to 1.544mbps.
2. Each DST service consists of a T1 facility and common equipment, and up to 24 channels as ordered by the customer.

B. Rates and Charges

DST will be provided at the following rates and charges:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
1. Stand alone DST facility and common equipment, Per 24 channel facility	\$ 250.00	\$195.00
2. Each Channel		\$ 24.50
3. Add, change to or from, or rearrange channels	\$ 50.00	

C. Terms and Conditions

1. Measured service may be applies when available.
2. The minimum service period for the DST facility and common equipment is one month.
3. The following services will not be provided within DST facility:
 - a. Feature Groups A, B, C or D.
 - b. Other private line/access services and facilities unless otherwise specified herein.
 - c. Switched 56 Service.
4. All other fees (Service Order) as specified in the Local Exchange Tariff apply.

GENERAL SERVICES

811 SERVICES

A. General

811 Service ("811") is a three-digit local dialing arrangement available in specified areas used for access to One Call systems via voice grade facilities. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is established as the national abbreviated dialing code to be used by state One Call notification systems in order to provide a means for excavators and the general public to notify underground facility operators in advance of their intent to engage in excavation activities in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act).

B. Terms and Conditions

1. This service is provided subject to the availability of the 811 code.
2. 811 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use of service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 811 at no charge.
5. Access to 811 is not available to the following classes of service:
 - 0-(credit card, third-party billing, collect calls),
 - 101XXXX,

In addition, operator assisted calls to the 811 subscriber will not be completed.
6. The 811 subscriber is restricted from selling or transferring the 811 code to an unaffiliated entity, either directly or indirectly.
7. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
8. Calls to the 811 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 811 service from areas where 811 service is not provided will be advised that the service is not available from their number.
9. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
10. 811 Service is provided where facilities permit.

GENERAL SERVICES

811 SERVICES (Continued)

B. Terms and Conditions (Continued)

11. The 811 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 811.
12. 811 will be provided under the following conditions:
 - (a) The 811 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to handle calls to 811 without impairing the Company's general telephone service or telephone plant.
 - (b) The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - (c) The 811 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - (d) Suspension of 811 Services is not allowed.
 - (e) The 811 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. At the Company's request, the 811 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 811 service.
 - (f) The Company will provide both oral and written notification when a 811 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measure when the 811 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

GENERAL SERVICES

811 SERVICES (Continued)

B. Terms and Conditions (Continued)

13. The following conditions apply if the 811 subscriber provides a pre-recorded announcement:
 - (a) The 811 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (b) The Company's provision of access to the 811 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - (c) The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (d) The 811 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
14. The Company may take all legal and practical steps to disassociate itself from 811 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
15. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
16. Calls placed to the 811 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.
17. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.

GENERAL SERVICES

811 SERVICES (Continued)

C. Rate and Charges

1. There will be no charge for the initial establishment of 811 Services.
2. Subsequent point-to-number changes for 811 Services will have a non-recurring charge of \$30.00.

SERVICE CONNECTION CHARGES

INDEX

SUBJECT	REGULATION NUMBER	PAGE NUMBER
Charges	B	2
Conditions	C	4
General	A	2

SERVICE CONNECTION CHARGES

A. GENERAL

1. Service connection charges are those charges associated with work performed by the Telephone Company in connection with the provisions of service for a customer.
2. Service connection charges are in addition to any other scheduled rates and charges. They apply in addition to and not in lieu of non-recurring charges or construction charges.
3. The charges herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer, nor do they contemplate work begun being interrupted by a customer. If the customer requests overtime labor to be performed or interrupts work once begun, a charge in addition to the specified charge will be made equal to the additional cost involved.
4. The charges do not include work related to the installation or repair of customer owned equipment or inside wiring.

B. CHARGES

- | | |
|---------------------------------------|----------|
| 1. Service Order Charge - New Service | \$ 20.00 |
| Existing Service | \$ 10.00 |
| After Hours Call Out | \$ 20.00 |

This charge includes the time and materials for the establishment of business office records and operator information records. Specifically, time involved in taking request, credit check, preparation and process of order, completing customer line card, completing customer information card and file folder, completing maintenance sheet, computer entries, as well as all work involved in modifying an existing record.

- | | |
|--|----------|
| 2. Central Office Connection Charge (Per Line) | \$ 10.00 |
|--|----------|

This charge will apply whenever work is required in Central Office. Includes time for frame wiring, testing, and routing of C.O.E., preparation or changes of associated records.

- | | |
|--|----------|
| 3. Premise Visit Charge – New/Existing Service | \$ 30.00 |
| After Hours Call Out | \$ 60.00 |

This charge will apply whenever an installer is dispatched to a customer location and the work performed is billable to the customer. The charge will include travel time, the mileage charge, and up to the first half hour of technician labor.

SERVICE CONNECTION CHARGES

B. CHARGES (Continued)

- | | | |
|----|---|----------|
| 4. | Maintenance Visit Charge - Regular Time | \$ 50.00 |
| | Overtime | \$ 75.00 |

This charge will apply for service calls by company employees to the customer's premises where a service difficulty or trouble report results from customer provided equipment and/or inside wiring and not from the Telephone Company's facilities.

- | | | |
|----|------------------|----------|
| 5. | Reconnect Charge | \$ 10.00 |
|----|------------------|----------|

This charge covers service order work applicable to existing service and central office connection charge.

- | | | |
|----|-------------------------|----------|
| 6. | Dishonored Check Charge | \$ 40.00 |
|----|-------------------------|----------|

This charge applies when any negotiable instrument presented for payment of service or deposit becomes dishonored, and is returned to the Telephone Company from the bank.

- | | | |
|----|---|--|
| 7. | Rearrangement Charges for Drop Wire, Outside Circuit and/or Protector | |
|----|---|--|

a. These charges cover the rearrangement of a drop wire, outside circuit and/or protector initiated by the action of a customer. An existing service order charge, a premise visit charge, and a plant access wiring charge will apply.

- | | | |
|----|---------------------------------------|----------|
| 8. | Plant Access Wiring Charge (Per Line) | \$ 15.00 |
|----|---------------------------------------|----------|

This charge applies whenever installation of one complete outside circuit initiated by the request of a subscriber to provide an average telephone circuit in accordance with industry standards.

SERVICE CONNECTION CHARGES

C. CONDITIONS

1. When business or residence service is established for a different customer and all of the facilities are reconnected in place without any change, only the applicable service connection charge(s) will apply to the entire service.
2. Service Connection Charges apply to residence or business premises for:
 - a. Establishing Service.
 - b. Reconnections or re-establishment of service.
 - c. Move of service from one premise to another.
 - d. Assumption of service with a change in responsibility or ownership.
 - e. Number change or grade of service change request by the customer.
3. Service Connection Charges DO NOT apply:
 - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, etc.
 - b. When telephone service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used.
 - c. When telephone service is suspended and subsequently restored for seasonal rate or vacation rate service.
4. Reconnect Charges Apply:
 - a. When service has been disconnected for nonpayment and satisfactory arrangements were not made prior to the preparation of a disconnect, charges will be made applicable as to work needed to make the disconnect.
 - b. If service is disconnected for any reason and remains disconnected for six months or more, all applicable charges necessary to restore service will be made as if this was a request for new service.

SERVICE CONNECTION CHARGES

(RESERVED FOR FUTURE USE)

INTEREXCHANGE ACCESS SERVICE

INDEX

Subject	Regulation Letter	Page Number
Additional Engineering	F	7
Additional Labor	F	7
Carrier Common Line Rates	A	2
Directory Assistance	E	2.1
General	A	2
Ordering Option Rates	F	6
Special Access Rates	F	2.1
Switched Rates	A	2

INTEREXCHANGE ACCESS SERVICE

General

All rules, service offerings and definitions are contained in the Minnesota Independent Access Tariff to which we concur. The purpose of these interexchange access tariff pages are to provide our company specific rates that are to be applied in accordance with the provisions as set forth in the Minnesota Independent Access Tariff that are not contained in the Minnesota Independent Access Tariff.

A. Originating Switched Access Rates (excluding dedicated transport and Miscellaneous Services)

	<u>Non- Recurring Charge</u>	<u>Rates Originating</u>
1. Carrier Common Line Rates		\$.0107/MOU
2. Switched Rates		
a. Local Switching		.0352/MOU
b. Transitional Interconnection Charge per Local Switch MOU		.0000/MOU
c. Tandem Switched Transport #		
1. Termination		.010499/MIN
2. Facility		.000101/Minute Mile
3 Tandem Switching		.005272/MIN
3. DA Information Surcharge		.0290/100MOU
4. 800 Data Base Access Service Queries		
1. Basic Per Query		.0080
2. Vertical Per Query		.0084
5. Trunk Activation Per Order		
a. Per 24 Trunks Activated or Fraction Thereof, on a Per Order Basis	459.00	
6. MF Trunk		80.00
7. SS7 Trunk		90.00
8. SS7 Route Sets		150.00

INTEREXCHANGE ACCESS SERVICE

Rates

- | | |
|--|--|
| B. Terminating Switched Access Rates
(Excluding dedicated transport) | See Minnesota Independent Access Tariff
Section 10 B. |
| C. Originating and Terminating Switched
Access Dedicated Transport and
Miscellaneous Rates | See Minnesota Independent Access Tariff
Section 10 C. |
| D. VoIP – PSTN Access Rates | See Minnesota Independent Access Tariff
Section 10 A. |

	Non- Recurring Charge	Rate
E. Directory Assistance		
1. DA Credit Allowance		
a. Transitional	\$.0161/Call
b. Premium FGA, FGB		.0278/Call
c. Premium FGC, FGD		.0356/Call
2. DA Service Call		.50/Call
3. Directory Transport		.0167/Call
F. Special Access Rates		
1. Special Access Metallic		
a. Channel Termination	\$ 450.00	\$ 66.02
b. Channel Mileage Facility		95.01/Mi
c. Bridging, Per Port		14.32
2. Special Access Telegraph Grade		
a. Channel Termination		
1) Two-Wire	450.00	66.02
2) Four-Wire	450.00	132.06
b. Channel Mileage Facility		7.90/Mi
c. Channel Mileage Termination		79.39
d. Bridging, Per Port		14.32

(M) Tariff material previously located in Section 7, Page 7.

INTEREXCHANGE ACCESS SERVICE

	<u>NRC</u>	<u>Rate</u>
F. Special Access Rates (Continued)		
3. Special Access Voice Grade		
1. Channel Termination		
1. Two-Wire	\$450.00	\$217.42
2. Four-Wire	450.00	347.89
2. Channel Mileage Facility		15.54/mi
3. Channel Mileage Termination		155.68
4. Bridging (Voice, Data, Telephoto)		
1 Per Port		14.32
5. Dataphone Sequential		
1. Two-Wire		48.81
2. Four-Wire		258.80
6. Dataphone Addressable		
1. Two-Wire		52.20
2. Four-Wire		226.06
7. Telemetry/Alarm Bridging		
1. Split Band		22.80
2. Summation		8.91
3. Passive		0.63
8. Condition C-type		21.03
9. Improved Return Loss		30.05
10. Voice to Telegraph		497.41
11. Data Capability		18.67
12. Telephoto Capability		19.84
13. Signaling Capability		48.09
14. Selective Signaling		14.32
15. Transfer Arrangement		
1. Four Port		6.87
2. Five Port		15.73

INTEREXCHANGE ACCESS SERVICE

		<u>Monthly</u>	<u>NRC</u>	<u>Daily</u>
F.	Special Access Rates (Continued)			
4.	Special Access Program Audio			
1.	Channel Termination			
1.	200-3500 Hz	\$117.52	\$450.00	\$11.75
2.	100-5000 Hz	204.65	450.00	20.47
3.	50-8000 Hz	204.65	450.00	20.47
4.	50-15000 Hz	204.65	450.00	20.47
2.	Channel Mileage Facility			
1.	200-3500 Hz	7.90		0.79
2.	100-5000 Hz	15.80		1.58
3.	50-8000 Hz	23.70		2.37
4.	50-15000 Hz	31.60		3.16
3.	Channel Mileage Termination			
1.	200-3500 Hz	79.39		7.94
2.	100-5000 Hz	158.74		15.87
3.	50-8000 Hz	238.13		23.81
4.	50-15000 Hz	317.48		31.75
4.	Bridging	43.89		4.39
5.	Gain Conditioning	30.65		3.06
6.	Stereo	54.28		29.85
5.	Special Access Video			
1.	Channel Termination			
1.	TV -1 or 2	1214.34	330.00	667.89
2.	4TV -5	1214.34	310.00	667.89
3.	6TV -5	1214.34	310.00	667.89
4.	TV -15	1214.34	310.00	667.89
2.	Channel Mileage Facility	1033.59		568.47/MI
3.	Channel Mileage Termination	1101.22		605.67
6.	Special Access Digital Data			
1.	Channel Termination			
1.	2.4, 4.8, 9.6 kbps	204.65		
2.	56.0, 640 kbps	204.65		
2.	Channel Mileage Facility			
1.	2.4, 4.8, 9.6 kbps	7.52		
2.	56.0 kbps	10.64		

INTEREXCHANGE ACCESS SERVICE

	<u>NRC</u>	<u>Rate</u>
F. Special Access Rates (Continued)		
7. Channel Mileage Termination		
1. 2.4, 4.8, 9.6 kbps		\$ 75.40
2. 56.0, 64.0 kbps		106.86
3. Bridging		19.28
4. Loop Transfer		13.67
5. Channel Service Unit		
1. 2.4 kbps		68.28
2. 4.8 kbps		68.28
3. 9.6 kbps		68.28
4. 56.0 kbps		68.28
8. Special Access High Capacity		
1. Channel Termination		
1. 1.544 mbps	\$ 330.00	1000.54
2. Capacity of 1 DS3 44.736 mbps Interface - per DS3 Channel Installed	445.00	4348.20
2. Channel Mileage Facility		
1. 1.544 mbps		61.92/mi
2. 44.736 mbps		284.23/mi
3. Channel Mileage Termination		
1. 1.544 mbps		321.16
2. 44.736 mbps		1087.04
4. Multiplexing		
1. DS3 to DS1		1043.01
2. DS1 to Voice		430.47
3. DS1 to DSO		430.47
4. DSO to Subrates		
1. 2.4 kbps		1029.14
2. 4.8 kbps		699.32
3. 9.6 kbps		620.11
5. Automatic Loop Transfer		347.44
6. Transfer Arrangement		378.70
7. NCTE		
1. 1.544 mbps		197.05
2. Automatic Loop Transfer		791.68

INTEREXCHANGE ACCESS SERVICE

		<u>Monthly</u>	<u>NRC</u>
F.	Special Access Rates (Continued)		
9.	Synchronous Optical Channel Service		
1.	Channel Termination per termination		
1.	OC3 155.52 Mbps	\$4586.35	360.00
2.	OC12 622.08 Mbps	5731.85	360.00
2.	Channel Mileage Facility per mile		
1.	OC3 155.52 Mbps	314.70	
2.	OC12 622.08 Mbps	395.01	
3.	Channel Mileage Termination per termination		
1.	OC3 155.52 Mbps	1170.76	
2.	OC12 622.08 Mbps	2549.07	
10.	Ordering Option Rates		
1.	Service Date Change Charge		60.00
2.	Design Change Charge		84.00

INTER EXCHANGE ACCESS SERVICE

	<u>NRC</u>	<u>Rate</u>
F. Special Access Rates (Continued)		
11. Additional Engineering		
1. Misc. Service Order Charge		\$ 98.40
2. Basic Time		49.65 hr.
3. Overtime		74.48 hr.
12. Additional Labor		
1. Installation & Repair		
1. Overtime		76.11 hr.
2. Premium		101.47 hr.
2. Stand by		
1. Basic		33.89 hr.
2. Overtime		50.83 hr.
3. Premium		67.78 hr.
3. Testing and Maintenance		
1. Basic – I/R Technician		50.74 hr.
2. Overtime I/R Technician		76.11 hr.
3. Premium – I/R Technician		101.47 hr.
4. Testing and Maintenance		
1. Basic CO Technician		55.46 hr.
2. Overtime CO Technician		83.18 hr.
3. Premium CO Technician		110.91 hr.
5. Restoration Priority		38.10
6. Additional Automatic Testing		50.74
G. IntraLATA Presubscription		
1. Manual		5.50
2. Mechanized		1.25

GENERAL EXCHANGE PRICE LIST

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GENERAL EXCHANGE PRICE LIST

LONG DISTANCE SERVICE

TERMS AND CONDITIONS

I. Services Provided

- a. The Company provides access to facilities, services and equipment over which our Customers may transmit voice, data and other communications of their own choosing to intrastate and interstate destinations.
- b. The Company provides service on a 7 days per week, 24 hours per day basis to all destinations in the United States (including Alaska and Hawaii).
- c. The Company has customer service representatives available from 8:00 A.M. to 5 P.M. Monday through Friday to assist its Customers with any questions or problems regarding its toll services. A Company representative can be reached during these hours by dialing 605-874-2181, 800-417-4667 or 800-395-4656.

II. Charges, Bills and Payment for Service

- a. Service is provided and billed on a monthly basis, and will continue to be provided and billed until canceled by the Customer or terminated by the Company.
- b. The Company bills for its toll services on a usage basis, either in one minute, 30-second periods, or 6-second periods (depending on the specific calling plan the Customer selects, with a minimum of one full minute), and rounds up any fractional period.
- c. The Company will pass through to its Customers all applicable federal, state and local taxes or surcharges.
- d. (Reserved for future use)
- e. (Reserved for future use)
- f. The Company may require a Customer to make an advance payment prior to or at any time after provision of service, not to exceed estimated charges for 3 months. The advance payment will be applied to Customer's first month and subsequent month's bill until it is used up.
- g. The Company reserves the right to establish a credit limit for the Customer, and to suspend service to the Customer when the Customer reaches the applicable limit.

GENERAL EXCHANGE PRICE LIST

LONG DISTANCE SERVICE (Continued)

III. Obligations of Customer

- a. The Customer is responsible for the timely payment of all billed charges for services or facilities provided by the Company.
- b. The Customer will not use the Company's services in a manner that interferes unreasonably with the use of the services by one or more other Customers.
- c. The Customer will not use the Company's services in an abusive, illegal or fraudulent manner, nor alter or tamper with the Company's connections or facilities.
- d. The Customer will indemnify the Company against any and all liability, including reasonable counsel fees, arising from any claims against the Customer for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by the Customer over the Company's facilities, services or equipment.

IV. Resolution of Billing Disputes

- a. If the procedures of this section are followed, the Customer may withhold payment relating to disputed items pending resolution of the dispute.
- b. Within 15 days of the bill date of a disputed bill, the Company must receive from the Customer an itemized statement in writing which identifies the disputed charges and reasonably explains the basis of the dispute. Failure to comply with this requirement shall mean the bill is deemed correct and all amounts are due to the Company.
- c. The Company shall review the Customer's statement of disputed charges, and shall issue a written initial determination within 15 days after receipt to set forth the Company's proposed resolution of the dispute charges.
- d. If the Customer is not satisfied with the Company's proposed resolution, the Customer must advise the Company in writing within 15 days after receipt of the Company's initial determination, of the specific reasons for the dissatisfaction and provide any additional information the Customer deems pertinent or relevant to the dispute.
- e. Within 15 days after the Company's receipt of additional information, the Company shall make its final determination and resolution of the disputed charges based upon all documentation or information available to the Company.
- f. If the Customer continues to withhold payment of any disputed amounts, determined to be owed to the Company, the Customer's account shall be deemed to be past due, and subject to termination.
- g. If the disputed service involves intrastate calls, the Customer may avoid disconnection by placing the disputed amount into escrow pending a resolution by the Minnesota Public Utilities Commission.

GENERAL EXCHANGE PRICE LIST

LONG DISTANCE SERVICE (Continued)

V. Limitation of the Company's Liability

- a. The Customer assumes all risks, other than those resulting from gross negligence or willful misconduct associated with the provision of all telecommunications services and delivery of messages. The liability of the Company for damages resulting in whole or in part from mistakes, omissions, interruptions, delays, errors or other defects in the intrastate and interstate toll services provided shall not exceed its billed charges for the defective call or calls.
- b. Neither the Company, nor its officers, agents or employees will be liable for indirect, incidental, special, punitive or consequential damages, including but not limited to damages for loss of anticipated profits or revenue, lost saving, or other economic loss in connection with or arising from any telecommunications service or message, whether arising in contract, warranty, strict liability, tort negligence of any kind (other than willful negligence or intentional misconduct) and regardless of whether the possibility of such damage resulting was foreseen.
- c. The Company shall not be liable for any interruption, failure or degradation of service due in whole or part to causes beyond its control including but not limited to; (1) acts of God, fires, flood or other catastrophes; (2) any law, order, regulation, directive, action or request of any instrumentality of the United States Government, or of any foreign, state or local government; (3) any national emergency, insurrection, riot, war, strike or labor difficulty; (4) any act or omission by any other carrier, including the carrier providing the resold services to the Company, or other entity affecting the facilities or equipment over which the Company services are provided; (5) any negligence by the Customer or defects or failures of the Customer's equipment; and (6) any negligent acts or omissions of third parties.
- d. Customer shall hold the Company harmless from any third-party claims arising out of Customer's use of the Company's service.

VI. Refusal, Termination or Suspension of Service

- a. The Company may refuse service to a Customer that fails or declines to make a deposit payment requested by the Company.
- b. The Company may discontinue service with 5 day written notice, excluding Sundays and legal holidays, if it finds that; (i) the Customer has furnished false or misleading information in an effort to obtain or retain service or (ii) if the Company reasonably believes that the Customer or entities using the Customer's account or facilities are using the Company services in a manner that; is abusive, illegal or fraudulent or involves threatening, annoying, vile, profane, obscene or abusive language.
- c. The Company may terminate service 11 days after a written notice of termination is mailed to the last known billing address of a Customer that has failed to pay a bill for more than 30 days after it was rendered, or that has failed to pay disputed charges determined to be owed to the Company via the Company's billing dispute resolution procedures (see above) for more than 10 days after the end of the dispute resolution proceeding.

GENERAL EXCHANGE PRICE LIST

LONG DISTANCE SERVICE (Continued)

VI. Refusal, Termination or Suspension of Service (Continued)

- d. The Company reserves the right to suspend service to a Customer when the Customer reaches the credit limit established by the Company.
- e. The Company may suspend or terminate service to a Customer immediately if the Company reasonably believes that the Customer or entities using the Customer's account or facilities are using the Company services in a manner that; (i) interferes with the use of the services by one or more other Customers; (ii) damages the Company's facilities or equipment or (iii) places excessive capacity demands upon the Company's facilities or service.

RATES:

Long Distance Plans:

A. ITC Basic "Flat Rate" Plan for Business and Residence End Users:

The plan will have a one minute minimum billing, billed in six second increments thereafter. This rate plan is only available to the Company's ILEC customers. (7-23-20) (T)

A flat rate of 14 cents per minute for both Intrastate and Interstate.
No monthly service charge.

B. ITC Tiered Volume Discount "Flat Rate" Plan for Business and Residence End Users:

The plan will have 30 second minimum billing, billed in six second increments thereafter.

A flat rate of 14 cents per minute for both Intrastate and Interstate. Automatic discounts will apply depending on monthly billing amounts as follows:

This discount only applies to the Company's ILEC Customers. (7-23-20). (T)

Monthly Charges at flat per minute rate:	Discount
\$0 to \$24.99	None
\$25 to \$49.99	2.5 %
\$50 to \$99.99	5.0 %
\$100 to \$249.99	10.0 %
\$250 +	20.0%

GENERAL EXCHANGE PRICE LIST

LONG DISTANCE SERVICE (Continued)

RATES: (Continued)

DIRECTORY ASSISTANCE SERVICE:

The Company will provide its customers with directory assistance for obtaining listed telephone numbers. Access to Company directory information services will be provided by dialing an NPA plus 555-1212. Charge per call \$.95.

OPERATOR ASSISTED TOLL SERVICE:

- A. Operator services are offered for the purpose of assisting customers with dialing and/or billing needs in order to complete telephone calls.
- B. Collect Calls. A call for which charges are billed, not to the originating telephone number, but to the destination or termination telephone number.
- C. Third Party Calls. A call for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number.
- D. Calling Card Calls. A call for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose.
- E. Person-to-Person Calls. A call which is placed under the stipulation that the caller will speak only to a specific called party. Such a call is not completed until either the specific party named by the caller is contacted, or the caller agrees to speak to a different party. Any of the types of calls described above, may optionally be placed on a person-to-person basis. The caller must arrange with the operator to make a person-to-person call; otherwise, all calls will be treated as station-to-station.
- F. Operator assisted service is billed in sixty (60) second increments, with a sixty (60) second minimum.
- G. Rates for intrastate interLATA and intraLATA calling are described in "Long Distance Plans above" and apply in addition to Operator Surcharges.
- H. Visually Impaired. Upon completion of a form by a certified authority, a visually impaired caller will be exempt from operator surcharges. The caller must identify themselves when calling and ask for the exemption.

Per Call Operator Surcharges:

Operator dialed station-to-station (Includes collect & calling card)	\$1.40
Operator dialed person-to-person	\$3.50
Busy Line Verify & Busy Line Interrupt	\$2.00
DA Call Completion	\$0.35
OA Customer Assist	\$0.25

GENERAL EXCHANGE PRICE LIST

LONG DISTANCE SERVICE (Continued)

RATES: (continued)

Long Distance Plans: (Continued)

C. "ITC Unlimited Plan"

1. General (7-23-20)

This section contains the terms and conditions and prices applicable to the "ITC Unlimited" plan. This plan is limited to Company ILEC customers. (T)

2. Description

The "ITC Unlimited" plan applies to 1+ direct dialed calls originating from ITC's customers. On such eligible calls, customers will receive "ITC Unlimited" plan rates on Intrastate 1-direct dialed MTS calls... (Operator Services, 500,700,800,900 Calling Card and Directory Assistance calls if offered by the Company are not eligible for "ITC Unlimited" plan rates, unless specifically allowed by the Company.

3. Terms and Conditions

- a. MTS calling not covered by the "ITC Unlimited" plan will be furnished under the terms and conditions specified elsewhere in this Price List for such service.
- b. Participants in the "ITC Unlimited" plan are not eligible for other ITC Optional Calling Plans. No additional discounts beyond those offered in this "ITC Unlimited" plan are available to subscribers to this plan.
- c. "ITC Unlimited" rates are applicable to all calls regardless of distance, time of day, day of week, and/or holidays, for all eligible Intrastate and Interstate calls.
- d. The "ITC Unlimited" plan and its rates will not be available for use with company calling card service if offered.
- e. This calling plan will be available to residential customers within the restrictions and the limitations set forth in other provisions of this Price List.
- f. Billing Arrangements
 1. The plan may be activated at any time during the billing period. However, "ITC Unlimited" rates are applicable on a go forward basis from the day of activation.
 2. Where the customer has more than one line, one plan and its associated charges will apply for each line which will carry calls to be billed under the "ITC Unlimited" plan. Lines to be included in the "ITC Unlimited" plan will be at the customer's option unless those lines are a part of a multiline hunt group. All lines of a multiline hunt group must subscribe to the plan if that group is to be included in the "ITC Unlimited" plan.

GENERAL EXCHANGE PRICE LIST

LONG DISTANCE SERVICE (Continued)

RATES: (continued)

Long Distance Plans: (Continued)

C. "ITC Unlimited Plan" (Continued)

f. Billing Arrangements (Continued)

3. Minimum timing per message in one minute, with additional minutes measured in one minute increments. Any fraction of a minute is rounded up to the nearest minute.

g. Eligibility Requirements

The "ITC Unlimited" Calling plan is available only to subscribers who meet the following eligibility requirements.

1. PIC'ed to the Company for both the Interlata and Intralata jurisdiction.
2. Subscribe to the "ITC Unlimited" plan in both the Intrastate and Interstate jurisdictions.

h. . Type of Use

At the company's sole discretion if it is determined that usage is not consistent with a typical customer usage, the Company may offer the customer an alternative plan or may suspend, restrict or cancel the Customer's service following customer notification.

Calls that are not consistent with typical customer usage include, but are not limited to use for dial up internet service, educational institution, commercial facsimile, auto-dialing, including telemarketing, call centers, or other similar uses.

4. Rates

1. Service Order charges are not applicable to this plan.
2. A monthly recurring charge per line, will apply.

This recurring charge may be billed in advance or in arrears so as to accompany the same period as the toll calls with which it is associated.

The monthly recurring charge entitles the customer to "ITC Unlimited" rates for all eligible calls regardless of jurisdiction.

3. Usage allowed when subscribed to the "ITC Unlimited" plan is unlimited.

GENERAL EXCHANGE PRICE LIST

LONG DISTANCE SERVICE (Continued)

RATES: (continued)

Long Distance Plans: (Continued)

C. "ITC Unlimited Plan" (Continued)

4. Rates (Continued)

4. The rates below apply to calls included in the "ITC Unlimited" plan and are in addition to the charges applicable to the class and type of local exchange service to which the customer subscribes.

	Service		Rate
(a)	Monthly Recurring Fee	\$	24.95
(b)	Rate Per Minute		N/A
(c)	Minutes Includes		Unlimited

C. Toll Free Service for Company ILEC Customers (7-23-20)

1. ITC Gold Aggregate Covering US Continental
2. Rates: \$5.00 monthly fee with \$50.00 installation.
3. Usage
 - a. Under \$50/00 charge per MOU \$.12
 - b. From \$50.00 to \$149.99 charge per MOU \$.1125
 - c. From \$150.00 to \$349.99 charge per MOU \$.1050
 - d. From \$350.00 and above charge per MOU \$.0975
 - e. Fees to Canada per MOU \$.14

(T)

D. Toll Free Service to Company's CLEC Customers (7-23-20)

1. This rate plan is available to the Company's CLEC customers that reside in the Minnesota exchanges for Arco, Canby, Ivanhoe, Minneota, Porter and Tyler
2. Rates: \$5.00 monthly fee with \$50.00 installation.
Usage rate: \$0.05 per MOU

E. Long Distance for CLEC Customers: Five Cent Plan

1. This rate plane is available to the Company's CLEC Customers that reside in the Minnesota exchanges of Arco, Canby, Ivanhoe, Minneota, Porter and Tyler.
2. The rate plan consists of a flat rate of \$.05 per minute for all Intrastate and Interstate long distance calls.
3. Calls are rated at 6 second increments with a 6 second minimum.

(T)