

NOTICE OF COMMENT PERIOD

Issued: July 26, 2024

In the Matter of Xcel Energy's Interactive Service Quality Map and Equity Analysis

PUC Docket Number: E002/M-24-27

Comment Period: Initial comment period closes August 27, 2024 at 4:30pm

Reply comment period closes September 12, 2024 at 4:30pm

Comments received after the close of the comment period may or may not be considered by the Commission.

Issue: What actions should the Commission take in relation to Xcel Energy's Interactive Service Quality Map and Equity Analysis?

Topics Open for Comment:

Service Quality

1. In its April 1, 2024 Annual Report on Safety, Reliability, and Service Quality (SRSQ) Xcel Energy identified additional immediate steps it can take to expand outreach prior to disconnection that do not require Commission action. Are there other steps the Commission should take to address disparities in disconnections?
2. Should the Commission consider combining annual affordability reports (for example PowerOn) as part of the SRSQ reports going forward? If so, what reporting could be combined?
3. Are there other matters related to affordability and disconnections that should be reported or considered as part of the SRSQ reports going forward?

Reliability

4. Should the Commission direct Xcel Energy to file its proposed Enhanced Vegetation Management Proposal and Targeted Undergrounding Proposal as described in its April 1, 2024 Annual Report on SRSQ? If so, when and where should the Commission direct Xcel to file the proposals?
5. Should the Commission consider moving portions of the annual reliability report that are not required by Minn. Rules 7826 to Xcel's biennial Integrated Distribution Plan (IDP)? If so, should the Commission refer which pieces of information to move to the IDP to the

workgroup to establish a proposal for updated distribution reporting data approved in Xcel Energy's 2023 IDP in Docket E002/M-23-452?

Map Modifications, Reporting, and Future Actions

6. Are there any additional pieces of data to add to Xcel's Interactive Service Quality Map? When considering additional data points, please address:
 - a. Whether the data is already collected and easily available in a format that could be added to the map
 - b. If the data is something that is within Xcel Energy's control
 - c. The purpose the additional data would serve
7. Should the Commission require any other reporting on data related to the disparities identified in the analyses, for example, data points recommend in the IDP or in prior comment periods in 24-27? If so, where should the reporting occur?
8. Should the Commission require Xcel to conduct any further analysis on disparities in reliability or disconnections? If so, what should the studies examine, and how often should they occur?
9. Are there other issues or concerns related to this matter?

Background

As part of its investigation into performance metrics for Xcel Energy, the Commission directed the Company to develop an interactive map that displays metrics related to reliability, service quality, and equity. Xcel Energy filed its first map on April 1, 2022 as part of its annual Safety, Reliability, and Service Quality (SQSR) report, and has filed an updated map annually since then. Along with demographic data, the map contains five metrics:

1. Customers Experiencing Lengthy Interruptions – 12 hours or longer (CELI-12);
2. Customers Experiencing Multiple Interruptions – 6 or more in a year (CEMI-6);
3. Percent of customers experiencing one or more involuntary disconnections in a year;
4. Conservation Improvement Program (CIP) low-income participation; and
5. Energy assistance program participation.

In its May 18, 2023 Order the Commission required Xcel to conduct an analysis that examines whether there is a relationship between poor performance for the five identified metrics displayed on the interactive map and equity indicators and file the analysis with its April 1, 2024 SQSR report, along with any steps to rectify any disparities identified in the analysis.

On April 1, 2024 Xcel filed its Service Quality and Demographics Analysis and next steps with its SQSR report in Docket 24-27. Separately, in Xcel Energy's 2023 Integrated Distribution Plan (IDP) in Docket E002/M-23-452, the Grid Equity Commenters (GEC) filed an analysis titled Racial and Economic Disparities in Electric Reliability and Service Quality in Xcel Energy's Minnesota Service Area as part of their March 1, 2024 Initial Comments.

On Tuesday, July 9, 2024 the Minnesota Public Utilities Commission held a stakeholder meeting to discuss Xcel Energy's Interactive Service Quality Map and Equity Analysis. At the meeting,

participants identified areas for further comment based on the results of the analysis, which are covered in the present notice. Notes and slide from the meeting will be posted to eDockets.

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Minnesota Public Utilities Commission
121 7th Place East, Suite 350
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I, Leesa Norton, hereby certify that I have this day, served a true and correct copy of the following document to all persons at the addresses indicated below or on the attached list by electronic filing, electronic mail, courier, interoffice mail or by depositing the same enveloped with postage paid in the United States mail at St. Paul, Minnesota.

Minnesota Public Utilities Commission NOTICE OF COMMENT PERIOD

Docket Number **E002/M-24-27**

Dated this 26th day of July, 2024

/s/ Leesa Norton

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Carol A.	Overland	overland@legalectric.org	Legalelectric - Overland Law Office	1110 West Avenue Red Wing, MN 55066	Electronic Service	No	OFF_SL_20-406_20-406
Generic Notice	Residential Utilities Division	residential.utilities@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012131	Electronic Service	Yes	OFF_SL_20-406_20-406
Kevin	Reuther	kreuther@mncenter.org	MN Center for Environmental Advocacy	26 E Exchange St, Ste 206 St. Paul, MN 551011667	Electronic Service	No	OFF_SL_20-406_20-406
Joseph L	Sathe	jsathe@kennedy-graven.com	Kennedy & Graven, Chartered	150 S 5th St Ste 700 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_20-406_20-406
Christine	Schwartz	Regulatory.records@xcelenergy.com	Xcel Energy	414 Nicollet Mall FL 7 Minneapolis, MN 554011993	Electronic Service	No	OFF_SL_20-406_20-406
Will	Seuffert	Will.Seuffert@state.mn.us	Public Utilities Commission	121 7th PI E Ste 350 Saint Paul, MN 55101	Electronic Service	Yes	OFF_SL_20-406_20-406
Ken	Smith	ken.smith@districtenergy.com	District Energy St. Paul Inc.	76 W Kellogg Blvd St. Paul, MN 55102	Electronic Service	No	OFF_SL_20-406_20-406
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First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Generic Notice	Commerce Attorneys	commerce.attorneys@ag.state.mn.us	Office of the Attorney General-DOC	445 Minnesota Street Suite 1400 St. Paul, MN 55101	Electronic Service	Yes	OFF_SL_17-401_Official
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Generic Notice	Residential Utilities Division	residential.utilities@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012131	Electronic Service	Yes	OFF_SL_17-401_Official
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Cole W.	Miller	cole.miller@shakopeedakot a.org	Shakopee Mdewakanton Sioux Community	Shakopee Mdewakanton Sioux Community 2330 Sioux Trail NW Prior Lake, MN 55372	Electronic Service	No	SPL_SL__Tribal Government Contacts
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Gov	Relations	govt.relations@llojibwe.net	Leech Lake Band of Ojibwe	N/A	Electronic Service	No	SPL_SL__Tribal Government Contacts
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First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
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