

Compliance Filing for United Natural Gas.

Customer Type	Total Number of Customers
Projections	
<u>Courtland & Lafayette</u>	
Residential	302
Large Commercial	9
Small Commercial	38
Interruptible	1
<u>Non Municipality (Incidental)</u>	
Residential	96
Large Commercial	32
Small Commercial	6
Interruptible	18
Total Customers on Project	502

- A. **Customer Counts**: United Natural Gas does not discriminate between customers within a municipality and those outside a municipality. All customers are treated equally. The same rates apply to those customers within a municipality and those outside a municipality.
- B. **Rate Changes**: There have been no Rate changes in 2018 and 2019.
- C. **Tariff Book Changes**: There have been no Changes to United Natural Gas's tariff book in 2018 and 2019.
- D. **Cold Weather Disconnection Notices**: United Natural Gas mailed the enclosed cold weather disconnection notice to all customers via U.S. Mail along with their October 2, 2018 billing statement.
- E. **Customer Disconnections**: United Natural Gas did not disconnect any customers in 2018 or 2019. Enclosed is a copy of the Disconnection Notice that United Natural Gas uses when disconnection is necessary.
- F. **Past Due Payment Policy**: United Natural Gas mails the enclosed Past Due Letter and Secure Pay Plan to customers who are in arrears pursuant to United Natural Gas's obligations under Minn. Stat. § 216B.098. All policies regarding budget billing plans, payment arrangement, and under-charge repayment are included in United Natural Gas's tariff book.