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- Public Document – Not-Public Data Has Been Excised**
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Xcel Energy Information Request No. 4
Docket No.: E002/M-24-27
Response To: Minnesota Public Utilities Commission
Requestor: Sally Anne McShane, Hanna Terwilliger
Date Received: September 5, 2024

Question:

For each year from 2020 through July 2024, please provide a spreadsheet with the following information for each new residential service installation:

- Type of new service request (for example, new home in a new subdivision, second service at an existing residence for new garage construction, or separate new service for a detached garage)
- Date of new service request
- Requested new in-service date
- Date Customer Information Packet Sent (if the data was populated)
- Date Customer Payment received
- Date Meter installed
- Date Service connected
- Whether distribution system upgrades were necessary, and if so, the cost and type of upgrade

Response:

Please see Attachment A to this response which contains date of new service request (date when the customer met the requirements to make a new service request), requested new in-service date, and date meter was installed. Due to limited reporting capabilities between two work management programs and the fact we do not aggregate this data in the ordinary course of business, we are not able to provide the remaining requested metrics.

In researching this data request, the Company discovered we inadvertently filed incomplete extension data for 2020 through 2023. Attachment B to this response contains revised 2020 through 2023 extension data. Attachment B differs from previous reporting for a number of reasons, including: prior reporting was not Minnesota-jurisdiction specific; certain data was inadvertently pulled from a work management system where some data had been archived; and/or we are able to more accurately track these metrics due to technology improvements.

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