



September 5, 2024

Xcel Energy  
414 Nicollet Mall  
Minneapolis, MN 55401

Re: Docket No. E-002/M-24-27

Enclosed is the Minnesota Public Utilities Commission Information Requests 3 through 6 for Xcel Energy. Please e-file the Company's response by September 19, 2024. Please indicate where, if at all, your responses include trade secret information.

Respectfully submitted,

Hanna Terwilliger  
Analyst Coordinator

Sally Anne McShane  
Rates Analyst

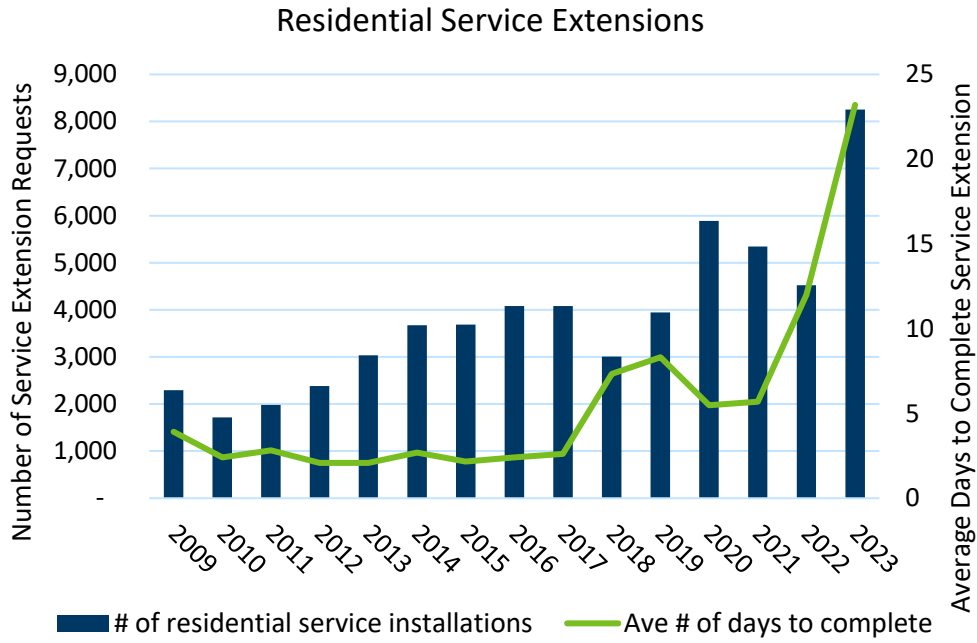
Minnesota Public Utilities Commission

Hanna Terwilliger  
Analyst Coordinator  
Minnesota Public Utilities Commission



Request Number 5

Please refer to the figure below, created from compiled data from Xcel Energy's Service Quality Reports from 2009-2023. Please provide any additional context around the increase in service extension requests and the increase in time to complete requested service extensions.



Request Number 6

How many complaints or inquiries has the company received from customers or their contractors regarding the length of time to complete a service extension from 2022-2024?