



414 Nicollet Mall
Minneapolis, MN 55401

October 18, 2024

—Via Electronic Filing—

Will Seuffert
Executive Secretary
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101

RE: SUPPLEMENTAL INFORMATION
IN THE MATTER OF NORTHERN STATES POWER COMPANY D/B/A XCEL
ENERGY'S 2023 ANNUAL SAFETY, RELIABILITY, AND SERVICE QUALITY
REPORT
DOCKET NO. E002/M-24-27

Dear Mr. Seuffert:

Northern States Power Company, doing business as Xcel Energy (Company), submits this supplemental information in response to the Department of Commerce's October 14, 2024 Supplemental Comments in this docket.

We here address just one component of the Department's Supplemental Comments. The Department recommends that Xcel Energy modify its webpage such that its Service Quality Reliability Metrics Summary is on the Company's home page or one click away, consistent with the Commission's November 9, 2022 Order.¹ The Department notes that our Service Quality Reliability Metrics Summary is currently two clicks away from the home page.²

The Company has made the necessary modification to the Xcel Energy website. The Service Quality Reliability Metrics Summary can now be accessed in one click by going to the "Outage & Safety" section of the www.xcelenergy.com home page footer and clicking on *MN Service Quality (PDF)*.³ The modification to the website was completed on October 17, 2024.

¹ November 9, 2022 ORDER, Docket No. E002/M-22-162. Order Point 8.

² Department of Commerce. October 14, 2024 Supplemental Comments in Docket No. E002/M-24-27, page 3.

³ https://www.xcelenergy.com/staticfiles/xcel-responsive/Outages/24-03-507_MN-ServiceQualityReliability_is_P05.pdf

We have electronically filed this document with the Minnesota Public Utilities Commission, and copies have been served on the parties on the attached service list.

Please contact Patti Leaf at 612-330-2807 or patricia.b.leaf@xcelenergy.com, or me at 612-330-6255 or nicholas.f.martin@xcelenergy.com, if you have any questions regarding this filing.

Sincerely,

/s/

NICHOLAS F. MARTIN
DIRECTOR, STRATEGIC OUTREACH AND ADVOCACY

cc: Service List

CERTIFICATE OF SERVICE

I, Christine Schwartz, hereby certify that I have this day served copies of the foregoing document on the attached list of persons.

xx by depositing a true and correct copy thereof, properly enveloped with postage paid in the United States mail at Minneapolis, Minnesota

xx electronic filing

DOCKET No. E002/M-24-27

Dated this 18th day of October 2024

/s/

Christine Schwartz
Regulatory Administrator

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
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