

Minnesota Public Utilities Commission
Staff Briefing Papers

Meeting Date: **August 10, 2017***Agenda Item #13

Companies: Great Plains Natural Gas Company

Docket No. G004/M-16-357 and G004/M-17-353

In the Matter of Great Plains' 2015/2016 Annual Service Quality Report.

Issues: Should the Commission Accept Great Plains' Service Quality Reports for 2015 and 2016?

Staff: Marc Fournier651-201-2214

Relevant Documents

Commission Order Accepting Report, Docket No. G004/M-15-390..... August 11, 2015

Great Plains Initial Filing 2015 Service Quality Report. G004/M-16-357..... April 27, 2016

Great Plains Initial Filing 2016 Service Quality Report. G004/M-17-353..... April 24, 2017

Comments of the Minnesota Department of Commerce
Division of Energy Resources. June 30, 2017

Reply Comments of Great Plains..... July 11, 2017

The attached materials are workpapers of the Commission Staff. They are intended for use by the Public Utilities Commission and are based upon information already in the record unless noted otherwise.

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Statement of the Issue

Should the Commission accept Great Plains' Safety, Reliability, and Service Quality Reports for 2015 and 2016?

Background

On April 27, 2016, Great Plains filed its 2015 annual service quality report pursuant to various Commission Orders. On May 17, 2016, the DOC informed the Commission that it lacked adequate resources to ensure careful review and analysis of the utilities' reports and requested an extension to file comments on the 2015 reports. When the utilities filed their 2016 reports in May of 2017, the DOC's workload was anticipated to return to a more manageable level. As such, the DOC determined it would be able to analyze both the 2015 and 2016 reports in 2017. The Commission granted the DOC's request that the comment deadlines be extended to coincide with the comment deadlines that will be set for the utilities' 2016 reports that will be filed in May of 2017.

Parties

DOC: Based on its review of Great Plains' 2015 and 2016 Annual Service Quality Reports, the Department recommends that the Commission accept Great Plains' Reports pending the Company's response in Reply Comments.

The Department requests that Great Plains provide a discussion in Reply Comments regarding the reasons for the significant increase in duration of service interruptions during in 2015 and 2016, as well as a detailed discussion concerning the reasons for the significant increase in Customer Related O&M Expenses in 2015 and 2016, including supporting calculations.

Great Plains: Great Plains provided the response requested by the DOC.

Staff Recommendation

Staff agrees with the recommendation of the DOC at page 14 of its June 30, 2017 comments and accept Great Plains' service quality report.