

CenterPoint Energy**GAP Annual Compliance: Summary**

Item as listed in in Sept. 24, 2013 Order		2024
1	Average annual affordability benefit received per customer /1/	\$ 560.67
2	Average annual arrearage forgiveness benefit received per customer	\$ 208.77
3	Percentage of Low Income Home Energy Assistance Program (LIHEAP) customers that participated in GAP /2/	21.2%
4	Disconnection rates for:	
	(a) GAP customers	11.7%
	(b) LIHEAP – Non GAP customers	9.9%
	(c) non-LIHEAP customers (all firm customers including C&I) /3/	3.3%
5	Number of GAP participants enrolled as of year-end	11,896
6	Number of GAP participants enrolled and receiving benefits at some time during the year	17,632
7	Annual program budget	\$ 10,000,000
8	Actual program revenue	\$ 11,204,443
9	Actual program cost /4/	\$ 7,078,050
10	GAP tracker balance as of year-end 2024	\$ 783,478
11	GAP tracker balance as of month-end Feb 2025	\$ (1,695,265)
12	GAP rate-affordability surcharge (\$/therm) /5/	\$ 0.00764

1/ The average annual affordability benefit was calculated by taking the total of the monthly affordability credits for the customers on the program during 2024, dividing by the total number of GAP participants during the year, and then multiplying by 12 months. This was done to match the methodology for reporting the average monthly affordability payment, thereby ensuring that the credit and payment averages were comparable. Since not all GAP participants were in the program for a full 14 months, the Company did not report a simple average of the total program affordability component cost and dividing by the total number of program participants.

2/ Since the LIHEAP calendar year begins in October – three months before the GAP program year begins – some LIHEAP recipients may have participated during the prior GAP year but not the current. Thus, this percentage was calculated as the number of 2024 GAP participants who received LIHEAP from October prior year through September current year, divided by the number of customers who received LIHEAP during that time period.

3/ “All firm customers” in this case includes LIHEAP and non-LIHEAP customers. The Commission’s November

4/ Total affordability credits + total arrearage credits + incremental administrative cost.

5/ Effective October 1, 2023 a rate of \$0.00709/therm per the Order in G008/M-23-84. Effective October 1, 2024 a rate of \$0.00764/therm per the Order in G008/M-23-84.