

## NOTICE OF COMMENT PERIOD

Issued: June 14, 2022

### In the Matter of CenterPoint Energy's Paperless Billing Customer Initiative

**PUC Docket Numbers:** G-008/M-22-237

**Comment Period:** Initial comment period closes July 15, 2022 at 4:30pm  
Reply comment period closes July 29, 2022 at 4:30pm

*Comments received after the close of the comment period may or may not be considered by the Commission.*

**Issue:** Should CenterPoint Energy's initiative to automatically enroll customers in eBilling be approved?

#### Topics Open for Comment:

- Should customers be automatically enrolled in the paperless billing initiative?
- Should additional communication efforts by CenterPoint be required before the paperless billing initiative can be rolled out?
- Should additional disconnection safeguards be added?
- Are there other issues or concerns related to this matter?

#### Background

On May 25, 2022, CenterPoint Energy made its initial paperless billing initiative filing. The filing proposes to initially enroll customers that use the Company's Auto Pay feature in their My Account automatically. Subsequently, CenterPoint will then begin automatically enrolling all remaining My Account customers.

**Filing Requirements:** Utilities, telecommunications carriers, official parties, and state agencies are **required** to file documents using the Commission's electronic filing system (eFiling). All parties, participants and interested persons are encouraged to use eFiling: [mn.gov/puc](https://mn.gov/puc), select *eFiling*, and follow the prompts.

**Submit Public Comments:**

**Online:** Visit <https://mn.gov/puc/consumers/public-comments/>, and follow the prompts

**Email:** [consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us)

**U.S. Mail:** Consumer Affairs Office  
Minnesota Public Utilities Commission  
121 7th Place East, Suite 350  
St. Paul MN 55101

**Full Case Record:** See all documents filed in this docket via the Commission's website at [mn.gov/puc/edockets](https://mn.gov/puc/edockets), select *Search eDockets*, enter the year (22) and the docket number (237), select *Search*.

**Subscribe** to receive email notification when new documents are filed in this docket at <https://www.edockets.state.mn.us/EFiling> and select *Subscribe to Dockets*.

**Questions about this docket or Commission process and procedure?** Contact Commission staff, Anne Thom, at [anne.thom@state.mn.us](mailto:anne.thom@state.mn.us) or 651-296-0406 or Jorge Alonso, at [jorge.alonso@state.mn.us](mailto:jorge.alonso@state.mn.us) or 651-201-2258.

**Change your mailing preferences:** Email [docketing.puc@state.mn.us](mailto:docketing.puc@state.mn.us) or call Leesa Norton at 651-201-2246.

To request this document in another format such as large print or audio, call 651-296-0406 (voice). Consumers with a hearing or speech impairment may call using their preferred Telecommunications Relay Service or email [consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us) for assistance.

**CERTIFICATE OF SERVICE**

I, Chrishna Beard, hereby certify that I have this day, served a true and correct copy of the following document to all persons at the addresses indicated below or on the attached list by electronic filing, electronic mail, courier, interoffice mail or by depositing the same enveloped with postage paid in the United States mail at St. Paul, Minnesota.

**Minnesota Public Utilities Commission  
NOTICE OF COMMENT PERIOD**

Docket Number **G-008/M-22-237**

Dated this 14th day of June, 2022

/s/ Chrishna Beard

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Generic Notice	Commerce Attorneys	commerce.attorneys@ag.state.mn.us	Office of the Attorney General-DOC	445 Minnesota Street Suite 1400  St. Paul, MN 55101	Electronic Service	Yes	OFF_SL_21-303_M-21-303
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Amber	Lee	Amber.Lee@centerpointenergy.com	CenterPoint Energy	505 Nicollet Mall  Minneapolis, MN 55402	Electronic Service	Yes	OFF_SL_21-303_M-21-303
Generic Notice	Residential Utilities Division	residential.utilities@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012131	Electronic Service	Yes	OFF_SL_21-303_M-21-303
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Generic Notice	Commerce Attorneys	commerce.attorneys@ag.state.mn.us	Office of the Attorney General-DOC	445 Minnesota Street Suite 1400  St. Paul, MN 55101	Electronic Service	Yes	SPL_SL_21-303_M-21-303 IRS ONLY CenterPoint
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Amber	Lee	Amber.Lee@centerpointenergy.com	CenterPoint Energy	505 Nicollet Mall  Minneapolis, MN 55402	Electronic Service	Yes	SPL_SL_21-303_M-21-303 IRS ONLY CenterPoint
Generic Notice	Residential Utilities Division	residential.utilities@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012131	Electronic Service	Yes	SPL_SL_21-303_M-21-303 IRS ONLY CenterPoint

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