

DOOLEY'S NATURAL GAS

Date: _____

Dear Valued Customer,

Our records show that your account is now **60 days past due**.

To keep your account in good standing with us please take action now and make a payment on your account. If you have any questions or wish to make special arrangements for payment, please contact our office at 320-235-2466. If you would be interested in automatic payment options to always avoid late fees please contact our office for a sign up form.

*Reminder that the cold weather rule is in effect from October 15-April 15 each year. The cold weather rule does not completely protect you from a shut off. Outside of this time period Dooley's Natural Gas has the right to lock your meter at any point without notice. If your meter is locked a \$50.00 reconnection fee will be added to your account and the account must be paid in full along with this fee before any reconnection will take place.

Account Balance: \$ _____

Account ID: _____

****Fuel assistance may be available to you through your county assistance program.**

Chippewa County:

Prairie Five: 1-800-292-5437

Kandiyohi County:

United Community Action: 1-800-992-1710

Renville County:

Renville County Energy Assistance: 1-800-363-2533

Your attention to this matter will be greatly appreciated. If you made a payment on this account within the last 10 days, please accept our apology and disregard this notice.

Sincerely,

Credit Department
Dooley's Natural Gas
3101 3rd Ave SW
Willmar, MN 56201
320-235-2466

DOOLEY'S NATURAL GAS

Date: _____

Dear Valued Customer,

Our records show that your account is now **90 days past due**.

Account Balance: \$ _____

Account ID: _____

*Reminder that the cold weather rule is in effect from October 15-April 15 each year. The cold weather rule does not completely protect you from a shut off. Outside of this time period Dooley's Natural Gas has the right to lock your meter at any point without notice. If your meter is locked a \$50.00 reconnection fee will be added to your account and the account must be paid in full along with this fee before any reconnection will take place.

We urge you to send us a payment **within 10 days** of the date on this letter. If you would like to arrange a payment plan please contact Heidi in our office at 320-235-2466.

****Fuel assistance may be available to you through your county assistance program.**

Chippewa County:

Prairie Five: 1-800-292-5437

Kandiyohi County:

United Community Action: 1-800-992-1710

Renville County:

Renville County Energy Assistance: 1-800-363-2533

Your attention to this matter will be greatly appreciated. If you have made a payment on this account within the last 10 days, please accept our apology and disregard this notice.

Sincerely,

Credit Department
Dooley's Natural Gas
3101 3rd Ave SW
Willmar, MN 56201
320-235-2466

DOOLEY'S NATURAL GAS

WARNING! YOUR GAS WILL BE SHUT OFF!

Dear Valued Customer,

Date: _____

Our records show that your account is now **120 days past due**.

Please be advised this letter serves as an official notice to the overdue balance on your account and acts as a disconnection notice.

The total amount due on your account is: \$ _____.

Account Id: _____.

*Reminder that the cold weather rule is in effect from October 15-April 15 each year. The cold weather rule does not completely protect you from a shut off. Outside of this time period Dooley's Natural Gas has the right to lock your meter at any point without notice. If your meter is locked a \$50.00 reconnection fee will be added to your account and the account must be paid in full along with this fee before any reconnection will take place.

****Fuel assistance may be available to you through your county assistance program.**

Chippewa County:

Prairie Five: 1-800-292-5437

Kandiyohi County:

United Community Action: 1-800-992-1710

Renville County:

Renville County Energy Assistance: 1-800-363-2533

Your attention to this matter will be greatly appreciated. If you have made a payment on this account within the last 10 days, please accept our apology and disregard this notice.

Sincerely,
Credit Department
Dooley's Natural Gas
3101 3rd Ave SW
Willmar, MN 56201
320-235-2466



YOU MUST ACT NOW!

Date: _____

Dear Valued Customer,

A disconnection notice was sent to you recently with information about your past due account. Because you have not yet made the required payment we have no choice but to continue with our disconnection policy. **We will disconnect your service on ___/___/___.** Payment must be received in the office by **4:00 p.m. on ___/___/___ if you wish to avoid disconnection.**

A \$50.00 reconnection fee will be charged to your account on the disconnect date shown above. This fee must be paid in full along with the account balance before any reconnection will take place. Service reconnections will occur on the next available business day during reconnection business hours.

The heating season is from October 15-April 15 each year. The Minnesota Cold Weather Rule does NOT forbid winter shut offs. If you are trying to avoid a disconnection please act promptly and call our office to make payment arrangements.

For service reconnection, or to discuss payment options, call 320-235-2466.

Account Balance: \$ _____ Account ID: _____

****Fuel assistance may be available to you through your county assistance program.**

Chippewa County:

Prairie Five: 1-800-292-5437

Kandiyohi County:

United Community Action: 1-800-992-1710

Renville County:

Renville County Energy Assistance: 1-800-363-2533

If you have made a payment on this account within the last 10 days, please accept our apology and disregard this notice.

Sincerely,

Credit Department
Dooley's Natural Gas
3101 3rd Ave SW
Willmar, MN 56201
320-235-2466



COLD WEATHER RULE PAYMENT AGREEMENT

*This payment plan is to protect you from shut off from October 15-April 15 each year. After these dates have passed your meter can be locked without notice.

I, _____ agree to make the following payments to Dooley's Natural Gas by the dates shown below. This payment schedule is enforceable by law, and the methods described below will be used in case of delinquent payment. It is agreed that the account balance of \$_____ as well as future usage charges during this payment plan agreement will be paid in full according to the following payment plan:

1st Payment: \$_____ Due: ____/____/____

2nd Payment: \$_____ Due: ____/____/____

3rd Payment: \$_____ Due: ____/____/____

4th Payment: \$_____ Due: ____/____/____

**The payments include any interest and other finance charges that have been applied to this account as well as estimated future usage charges. Failure to meet these terms will result in the locking of your gas meter and a disconnection fee of \$50.00.

By signing this agreement, you agree to the terms stated above. Alternations to this agreement can only be made by both parties and must be placed in writing.

If you do not agree with the payment plan above you have the right to appeal to the general manager of Dooley's Natural Gas for a decision on what a fair payment schedule would be.

Customer Signature

Print Customer Name

Date: _____

Dooley's Natural Gas Representative

Print Dooley's Natural Gas Representative

Date: _____

Dooley's Natural Gas
3101 3rd Ave SW
Willmar, MN 56201
320-235-2466

Customer Copy