

June11, 2020

Mr. Will Seuffert
Executive Secretary
Minnesota Public Utilities Commission
121 Seventh Place East, Suite 350
St. Paul, Minnesota 55101

RE: Comments of the Minnesota Department of Commerce, Division of Energy Resources

Docket No. E002/M-20-503

Dear Mr. Seuffert,

Attached are the comments of the Minnesota Department of Commerce, Division of Energy Resources (Department) in the following matter:

Northern States Power Company dba Xcel Energy's Petition for a One-Time Waiver to the Company Tariff Requirements for Peak Control Services

The petition was filed on May 21, 2020 by:

Shawn White Manager, DSM Program and Policy Xcel Energy 414 Nicollet Mall Minneapolis, MN 55401

The Department recommends that the Minnesota Public Utilities Commission's (Commission) approve the petition and require a compliance filing. The Department is available to answer any questions the Commission may have.

Sincerely,

/s/Susan L. Peirce Rate Analyst Coordinator

SLP/ar Attachment



Before the Minnesota Public Utilities Commission

Comments of the Minnesota Department of Commerce Division of Energy Resources

Docket No. E002/M-20-503

I. BACKGROUND

On May 21, 2020, Northern States Power Company d/b/a Xcel Energy (Xcel or the Company) submitted a petition for approval to waive certain requirements of its Peak Controlled Service Tariff, Peak Controlled Time of Day (TOD) Tariff, and Energy Controlled Service Rider for the period from the Minnesota Public Utilities Commission's (Commission) approval through year-end 2020.

II. SUMMARY OF THE FILING

Xcel's Peak Controlled Service, Peak Controlled TOD and Energy Controlled Service Rider all require customers to reduce their electric loads during Company specified control periods in exchange for a monthly discount on their demand charges.¹ The tariffs specify that customers establish a Predetermined Demand Level (PDL). During a control event, the amount of load above the PDL is considered controllable and customers are expected to reduce their load to the PDL or incur a penalty. Customers are also expected to provide a minimum 50 kW controllable load, or lose eligibility for the tariff. Xcel states it has 1,762 customers on the three tariffs, with the majority of customers taking service under the Peak Controlled Service tariff.

With the recent economic shutdown resulting from the COVID-19 pandemic, customers on these tariffs have expressed concern that their electricity usage has changed, which has affected their ability to meet the conditions required by the tariffs to maintain service. The tariffs currently permit customers to reduce their PDL without penalty, but contemplate a penalty in the event the PDL is increased. Xcel proposes to waive the charge for increasing the PDL to a higher level, waive the 50 kW minimum controllable load requirement, and permit customers to cancel their contract and move to the recently established Peak Partners Rewards program without a financial penalty.

¹ Xcel's initial filing included the tariff for the Controlled Air Conditioning Rider. Unlike the Peak Controlled Service, Peak Controlled TOD and Energy Controlled Service Rider a Predetermined Demand Level is not established as part of the Controlled Air Conditioning Rider. Xcel has confirmed to the Department that the Controlled Air Conditioning Rider tariff was included in the filing in error.

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III. DEPARTMENT ANALYSIS

The Department has reviewed Xcel's proposal and concludes that it is a reasonable approach to resolving the difficulties resulting from the COVID-19 pandemic. The waiver proposal addresses two different problems being experienced by customers. Customers with significantly lower load levels are concerned about their ability to meet the minimum controllable load requirements, while other customers have higher loads as a result of ramping up critical pandemic response operations which could be harmed if they had to reduce operations to meet load controls. Xcel proposes to waive the minimum control requirements and permit customers to raise their PDL levels on a limited time basis through the end of 2020.

In addition, Xcel recently launched the Peak Partner Rewards program² which permits customers on the General Service tariff to receive an incentive if they agree to reduce load during the month. Participants receive access to a tool that can provide near real-time energy usage, and agree to reduce electric demand by a minimum of 25 kW during the months June through September. Xcel states that customers have the option of also shifting to the Peak Partner Rewards program with its lower minimum demand requirement and additional flexibility in participation.

Xcel has not submitted any tariff sheets identifying the tariff requirements subject to the one-time waiver. The Department recommends that the Company be directed to submit a compliance tariff sheet identifying the terms that are subject to the one-time waiver, and the time period during which the waiver is in effect.

In addition, the Department notes that the Peak Partner Rewards program is not tariffed, and appears to have been implemented under Xcel's CIP program. A description of the Peak Partner Rewards program from the Company's recent 2020 CIP Extension Plan is attached.³ The Department notes that the tariffed Peak Controlled Service, also known as the Electric Rate Savings Program, is also a CIP program. The Department requests that Xcel explain its reasoning as to when CIP programs should be tariffed or not.

² The Deputy Commissioner of the Minnesota Department of Commerce approved Xcel's proposal to include the Peak Partner Rewards program in the Company's Conservation Improvement Program (CIP) in his November 26, 2019 *Decision* in Docket No. E,G002/CIP-16-115.

³ Xcel Energy 2020 Extension Plan Minnesota Electric and Natural Gas Conservation Improvement Program, Docket No. E,G002/CIP-16-115.

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IV. DEPARTMENT RECOMMENDATION

The Department requests that Xcel provide an explanation in reply comments as to its reasoning on why the Peak Partner Rewards program is not included in its tariff, and the criteria it uses to determine when programs are tariffed or not.

The Department recommends that the Commission:

- Approve Xcel's request for a one-time waiver of certain requirements in its Peak Controlled Service Tariff, Peak Controlled Time of Day (TOD) Tariff, and Energy Controlled Service Rider for the period from Commission approval through year-end 2020.
- Direct the Company to submit a revised tariff pages describing the waiver requirements and specifying the termination date for the waiver as a compliance filing.

/ar

Peak Partner Rewards

Description

Peak Partner Rewards (PPR) is a new program that offers bill credits and access to electric load profile data to business customers that agree to reduce their electrical loads when the electric grid experiences peak demand periods. The program differs from the Company's other demand response programs for business customers through its incentive structure, which emphasizes actual performance during control periods and through the increased level of data the customer can access about their load profile and incentive.

Participating customers sign a contract agreeing to reduce load at their facility during peak demand periods. This load is determined by the customer based on their ability to manage operations within their facility. The kW commitment can vary each month, however during the summer months of June through September the participants commitment cannot be less than 25 kW. The initial contract term is 12 months followed by an annual term that is automatically renewed each year. A sixty day written notice is required from the customer in order to cancel their participation.

The PPR offering includes the following incentives:

- Reservation Incentive A monthly kW bill credit (\$/kW) calculated by multiplying a capacity payment by the participant's contractual monthly load reduction obligation.
- Performance Incentive –An incentive calculated by multiplying an energy payment (\$/kWh) by the participant's total energy reduction during the event period(s).
- Load Profile Data Access Customers who participate in the program receive an additional benefit of having access to their electric load profile data in near real time.

Peak demand periods (events) are triggered as a result of capacity, contingency and/or economic constraints upon the electrical system. Peak periods are typically defined as June through September between the hours of 2:00 p.m. and 6:00 p.m. However, events may occur in any month throughout the year during any hour. In addition to events called for a specific need, each customer may be subject to up to two test events each calendar year. The purpose of test events is to insure participants are able to deliver the load reductions committed and verify energy savings for the program.

A key asset enabling this program is the Company's Demand Response Management System (DRMS). This system is the platform from which all of the Company's demand response programs are managed. In addition to managing events and providing customer notification, the system provides program participants with the additional benefit of near real time access to their load profile data through a customer portal. Having this data allows participants to manage their energy use during events to insure they comply with their contractual requirements as well as maximize their potential incentive. All load reduction calculations are automated through the DRMS.

To enable this process, monitoring equipment will be installed on the customer's meter. Though each participant's configuration may vary depending on their unique circumstance, this equipment generally consists of a "pulse" device to transmit data from the customer's revenue meter back to the Company's DRMS. Installation of monitoring equipment takes approximately 60 days.

Program Changes

This is a new program offering beginning in 2020.

Budget and Goal Considerations

The program's participation, energy savings goals, and budget were developed based on the Company's ongoing experience with a PPR program in its Colorado territories.

The main budget drivers include the following:

- Rebates This category includes the Reservation and Performance Incentives paid to participating customers.
- Administration This category covers costs associated with day-to day operations of the program as well as consulting from Company staff to assist customers in identifying controllable loads and an appropriate load reduction value.
- Equipment & Installation This category reflects the cost to purchase and install monitoring equipment at each participant's facility. Expenditure is expected to be greatest in the early years of the program as the participant base is built. Future expenditures will reflect costs of growing the program incrementally and any ongoing equipment maintenance for current participants.
- Promotion and Advertising Marketing and communication materials are created to
 communicate the features and benefits of the program. These marketing materials include a
 program guide summarizing key features and benefits and a PPR website accessible on the
 Company's website to provide more extensive program information. Additionally, the
 Company will utilize its program management, account management, and Business Solutions
 Center teams to recruit customers. However, budget has been included for a 3rd party
 recruitment vendor to assist with these efforts if needed.

Involvement with Community Energy Organizations

PPR was one of several programs discussed during demand response stakeholder engagement meetings as part of Docket No. RP-15-21. The following are design criteria discussed in those meetings and how this program meets those criteria:

- 1. "Compensate demand response appropriately given the specific benefits it provides." Incentive levels for PPR are established based on the Company's average avoided generation (\$/kW-year) and energy (\$/MWh) costs during peak demand periods. Specific periods modeled included typical peak periods (2-6 PM summer weekdays) as well as actual control periods from 2014-January 2019.
- 2. "Ensure pricing and expectations are clear, concise, and transparent for customers." The Company is developing a program operations plan which outlines pricing, expectations, and procedures related to program implementation. The operations plan will include a customer contract that will clearly outline expectations. Information regarding the program will also be available in marketing materials and a program website, as discussed above.
- 3. "Provide flexibility and options for customers." PPR provides the customer flexibility in the following ways: it does not specify how the customer must meet load reduction obligations, allows them to designate load reduction obligations by month, and provides them with real-time data through a customer portal to make informed decisions.

CERTIFICATE OF SERVICE

I, Sharon Ferguson, hereby certify that I have this day, served copies of the following document on the attached list of persons by electronic filing, certified mail, e-mail, or by depositing a true and correct copy thereof properly enveloped with postage paid in the United States Mail at St. Paul, Minnesota.

Minnesota Department of Commerce Comments

Docket No. E002/M-20-503

Dated this $\mathbf{10}^{\text{th}}$ day of June $\mathbf{2020}$

/s/Sharon Ferguson

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