

**State of Minnesota**  
**Minnesota Department of Commerce**

**Utility Information Request**

Docket Number: G-008/M-25-33 - 2024 Annual Service  
Quality Report

Date of Request: 7/17/2025

Requested From: CENTERPOINT ENERGY MINNESOTA  
GAS

Response Due: 7/28/2025

Analyst Requesting Information: Diane Dietz

Type of Inquiry: Other

*If you feel your responses are trade secret or privileged, please indicate this on your response.*

Request No.	
DOC 001	<p data-bbox="384 819 1182 898">Topic: Spreadsheet Sch 3a, cell "F34" Reference(s): May 1, 2025 filing, Attachment B, spreadsheet</p> <p data-bbox="384 936 512 972"><b>Request:</b></p> <p data-bbox="384 1010 1382 1200">Schedule 3a of the spreadsheet addresses arrearages on disconnection. Cell "F34" lists the number of residential customers restored to service, within 24 hours, during November 2024 as being 1576. The neighboring cell ("E34") lists the number of customers, who were involuntarily disconnected during November 2024, as being 394.</p> <p data-bbox="384 1238 1358 1317">Please verify that the number, 1576, listed in cell "F34" in Schedule 3a of the spreadsheet is accurate.</p> <p data-bbox="384 1355 528 1391"><b>Response:</b></p> <p data-bbox="384 1395 1286 1473">The value 1576 was an error and the number of residential customers restored to service within 24 hours for November should be 216.</p> <p data-bbox="384 1512 1291 1585">A Schedule 3a spreadsheet is attached with the corrected value in red highlight.</p>

Response By: Betsy Lang  
Title: Lead Analyst, Regulatory & Legislative  
Department: Regulatory Services  
Telephone: 612-321-4318

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Request No.	
DOC 002	<p data-bbox="384 815 1182 898">Topic: Spreadsheet Sch 18a Reference(s): May 1, 2025 filing, Attachment B, spreadsheet</p> <p data-bbox="384 936 512 972"><b>Request:</b></p> <p data-bbox="384 1010 1388 1240">Schedule 18a, of the spreadsheet, provides leak detail, by cause of leak (e.g., corrosion failure etc.) by miles of main and number of services. However, the spreadsheet does not provide the following information: (a) leak detail by the number of leaks in “above ground facilities.,” by cause of leak for the year 2024, and (b) the number of main leaks and the number of service leaks broken down by gas line material (e.g., bare steel etc.) for the year 2024.</p> <p data-bbox="384 1279 767 1314">Please provide the following:</p> <p data-bbox="384 1346 1388 1762">A. (a) Leak detail by the number of leaks in “above ground facilities.,” by cause of leak for the year 2024, and (b) The number of main leaks and the number of service leaks broken down by gas line material (e.g., bare steel etc.) for the year 2024, along with the 3 year average for the years 2021 - 2023.</p> <p data-bbox="384 1576 1388 1762">B. If your response to this request is that the Minnesota PUC issued an order stating that the data (listed in number 1 above) is no longer required, state the docket number, order date, and section and page number of the order (as well as the relevant text) where the PUC made this directive.</p>

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**Response:**

A. See Attached DOC\_IR\_002, which includes the requested data in schedules 18a-e.

Note that Schedule 18a - Leak Detail (PHMSA) in the 2025 filing replaces schedules 18a, 18b, 18c, 18d, 18e from earlier reports, since this data is no longer required per Commission order and was therefore not included.

B. The Minnesota PUC issued an order stating that the data is no longer required.

See "Notice of Gas Service Quality Reporting Requirements" issued: February 2, 2024.

In the Matter of an Exploration of Comparative Performance Metrics and Improvements to Natural Gas Service Quality Reports

PUC Docket Number(s): G002,G022,G004,G011,G008/CI-22-548  
Background

With its December 22, 2023, Order the Commission modified gas service quality reporting requirements based on recommendations made by the Natural Gas Working Group (“NGWG”) in this docket. Additionally, the Commission authorized the executive secretary to establish a comprehensive list of current gas service quality reporting requirements for the gas utilities to work from in future reporting. The comprehensive list of gas service quality reporting requirements can be found as an attachment to this notice. The list was compiled by Commission Staff and was reviewed by the Department of Commerce. Gas utilities were given the opportunity to read and review the list for accuracy. Commission Staff anticipates this list being updated annually as needed, with updates included within the Orders addressing annual gas service quality reports.

The "Current Gas Service Quality Reporting Requirements" provides the reporting requirements pertaining to Integrity Management Plan Reporting on page 8.

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Request No.	
DOC 003	<p data-bbox="384 817 1394 862">Topic: Spreadsheet Sch 18k</p> <p data-bbox="384 862 1394 907">Reference(s): May 1, 2025 filing, Attachment B, spreadsheet</p> <p data-bbox="384 929 1394 974"><b>Request:</b></p> <p data-bbox="384 1008 1394 1198">Schedule 18K lists the 2024 Unit Cost Installed by Project, broken down by gas line material (e.g., bare steel mains, copper service lines etc.). This schedule provides a 3-year average for “Transmission Pipeline Replacement,” but provides no data, for 2024, on the total cost, quantity and unit cost for “Transmission Pipeline Replacement.”</p> <p data-bbox="384 1243 1394 1288">Please provide the following:</p> <ul data-bbox="384 1310 1394 1612" style="list-style-type: none"><li data-bbox="384 1310 1394 1388">A. The total cost, quantity and unit cost for “Transmission Pipeline Replacement” for the year 2024.</li><li data-bbox="384 1422 1394 1612">B. If your response to this request is that the Minnesota PUC issued an order stating that the data (listed in number 1 above) is no longer required, state the docket number, order date, and section and page number of the order (as well as the relevant text) where the PUC made this directive.</li></ul> <p data-bbox="384 1668 1394 1713"><b>Response:</b></p> <ul data-bbox="384 1747 1394 1825" style="list-style-type: none"><li data-bbox="384 1747 1394 1825">A. The total cost, quantity and unit cost for Transmission Pipeline Replacement are 0 for the year 2024.</li></ul>

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As explained in the direct testimony of John M. Wiinamaki, P.E., in Docket No. G-008/GR-23-173, the Transmission Pipeline Replacement (Beltline) project concluded in 2022.

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