



AN ALLETE COMPANY

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[www.mnpower.com](http://www.mnpower.com)



August 4, 2023

**VIA E-FILING**

Will Seuffert  
Executive Secretary  
Minnesota Public Utilities Commission  
121 7th Place East, Suite 350  
St. Paul, MN 55101

**Re:** In the Matter of Minnesota Power Annual Safety, Reliability,  
and Service Quality Metrics for 2022  
**Docket No. E015/M-23-75**  
**Supplemental Reply Comments**

Dear Mr. Seuffert:

Minnesota Power (or the "Company") submits this letter as a follow up to its Reply Comments filed on June 30, 2023 in the above referenced Docket in response to Initial Comments filed by the Department of Commerce, Division of Energy Resources ("Department") on June 16, 2023.

In its Reply Comments, Minnesota Power committed to supplementing the filing with Call Center data inclusive of the final week of June 2023 as soon as that information became available. This information can be found in Attachment A to this letter. In addition, the Company adjusted what was reported for May, 2023 to remove the Memorial Day holiday that was inadvertently included in the original submission of the data.

Minnesota Power appreciates the opportunity to provide this information. If you have any questions regarding this filing, please contact me at (218) 355-3082 or [cvatalaro@allete.com](mailto:cvatalaro@allete.com).

Yours truly,

A handwritten signature in black ink that reads 'Claire Vatalaro'.

Claire Rajala Vatalaro  
*Regulatory Compliance Specialist*

CMRV:th  
Attach.

I AM  
**ZERO INJURY.**

*Together we choose to work safely for our families, each other, and the public.  
We commit to be injury-free through continuous learning and improvement.*

STATE OF MINNESOTA    )  
                                  ) ss  
COUNTY OF ST. LOUIS    )

AFFIDAVIT OF SERVICE VIA  
ELECTRONIC FILING

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Tiana Heger of the City of Duluth, County of St. Louis, State of Minnesota, says that on the 4<sup>th</sup> day of August, 2023, she served Minnesota Power’s Supplemental Reply Comments in **Docket No. E015/M-23-75** on the Minnesota Public Utilities Commission and the Energy Resources Division of the Minnesota Department of Commerce via electronic filing. The persons on E-Docket’s Official Service List for this Docket were served as requested.



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Tiana Heger