

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, July 06, 2017 7:55 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/6/17 - Saint Michael, Rogers & Hassan Twp

Power outage - Saint Michael, Rogers & Hassan Twp.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Peterson, Mark S
Sent: Thursday, July 06, 2017 1:49 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED] First Outage Notice-2017-07-06T01:49:27

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

Select 'Submit' button when ready to send the outage notification.
Select 'Edit Outage Details' if you need to change the content

To: dlelecoutntnot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: [REDACTED] 2149
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 7/6/2017 [REDACTED] 1:45:00 AM

End Date Time:

[Redacted]

Duration:

NaN [Redacted]

Alert Contact:

[Redacted]

Question Contact:

Rumyana Kreidler: (612) 337-2369

State:

MN [Redacted]

Outage Cause:

[Redacted]

Follow Up Comments:

[Redacted]

Communities:

; SAINT MICHAEL, MN ; ROGERS, MN ; HASSAN TWP, MN

[Redacted]

Major Customers:

NONE

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, July 06, 2017 7:56 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Second Outage Notice - 7/6/17 - Saint Michael, Rogers & Hassan Twp - UPDATE

Power outage - Saint Michael, Rogers & Hassan Twp – update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Peterson, Mark S
Sent: Thursday, July 06, 2017 2:46 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED] Second Outage Notice-2017-07-06T02:45:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

Select 'Submit' button when ready to send the outage notification.
Select 'Edit Outage Details' if you need to change the content

To: dlelecoutntnot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Second Outage Notice
Customers Affected: 2149
Time Zone: CST
Start Date Time: 7/6/2017 1:45:00 AM

End Date Time:

[Redacted]

Duration:

NaN [Redacted]

Alert Contact:

[Redacted]

Question Contact:

Rumyana Kreidler: (612) 337-2369

State:

MN [Redacted]

Outage Cause:

CREW PATROLLING FEEDER

Follow Up Comments:

[Redacted]

Communities:

; SAINT MICHAEL, MN ; ROGERS, MN ; HASSAN TWP, MN

Major Customers:

NONE

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, July 06, 2017 7:57 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/6/17 - Saint Michael, Rogers & Hassan Twp - POWER RESTORED

Power outage - Saint Michael, Rogers & Hassan Twp – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
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3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Peterson, Mark S
Sent: Thursday, July 06, 2017 4:50 AM
To: dl Electric Outage NT Notification
Subject: [REDACTED] Final Outage Notice-2017-07-06T04:49:39

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

Select 'Submit' button when ready to send the outage notification.
Select 'Edit Outage Details' if you need to change the content

To: dlelecoutntnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice
Customers Affected: 2149
Time Zone: CST
Start Date Time: 7/6/2017 1:45:00 AM

End Date Time:

7/6/2017 4:44:00 AM

Duration:

2:59

Alert Contact:

[REDACTED]

Question Contact:

Rumyana Kreidler: (612) 337-2369

State:

MN

Outage Cause:

CREW FOUND NOTHING ON PATROL. [REDACTED] WOULD NOT CLOSE AT SUB. PICKED UP FEEDER WITH TIE SWITCH AND ISOLATED BREAKER

Follow Up Comments:

[REDACTED]

Communities:

; SAINT MICHAEL, MN ; ROGERS, MN ; HASSAN TWP, MN

Major Customers:

NONE

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, July 06, 2017 8:20 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] --First Outage Notice - 7/6/17 - Mankato & North Mankato

Power outage - Mankato & North Mankato.

Wendy Jaede
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[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Jerhoff, Patrick D
Sent: Thursday, July 06, 2017 8:18 AM
To: dl Electric Outage SE Notification
Subject: [REDACTED] --First Outage Notice-2017-07-06T08:17:57

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

Select 'Submit' button when ready to send the outage notification.
Select 'Edit Outage Details' if you need to change the content

To: dlelecoutsenot@xcelenergy.com [REDACTED]
Subject: [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice [REDACTED]
Customers Affected: 0 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: 7/6/2017 [REDACTED] 8:10:00 AM [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Unknown

Follow Up Comments:

Troubleman en-route

Communities:

; MANKATO, MN ; NORTH MANKATO, MN

Major Customers:

na

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, July 06, 2017 9:34 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 7/6/17 - Mankato & North Mankato - UPDATE

Power outage - Mankato & North Mankato – update.

Wendy Jaede
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Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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XCELENERGY.COM
Please consider the environment before printing this email

From: Ankoviak, Robert S
Sent: Thursday, July 06, 2017 9:24 AM
To: dl Electric Outage SE Notification
Subject: [REDACTED] Second Outage Notice-2017-07-06T09:24:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

Select 'Submit' button when ready to send the outage notification.
Select 'Edit Outage Details' if you need to change the content

To: dlelecoutsenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Second Outage Notice [REDACTED]
Customers Affected: 1152 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: [REDACTED] 7/6/2017 [REDACTED] 8:10:00 AM

End Date Time:

[Redacted]

Duration:

NaN [Redacted]

Alert Contact:

[Redacted]

Question Contact:

Rumyana Kreidler: (612) 337-2369

State:

MN [Redacted]

Outage Cause:

CREWS ISOLATING DOWN FEEDER WIRE AND BURNED UP RECLOSER

Follow Up Comments:

[Redacted]

Communities:

; MANKATO, MN ; NORTH MANKATO, MN
[Redacted]

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, July 06, 2017 9:52 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Third Outage Notice - 7/6/17 - Mankato & North Mankato - UPDATE

Power outage - Mankato & North Mankato – update.

Wendy Jaede
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P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Ankoviak, Robert S
Sent: Thursday, July 06, 2017 9:47 AM
To: dl Electric Outage SE Notification
Subject: [REDACTED] Third Outage Notice-2017-07-06T09:47:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

Select 'Submit' button when ready to send the outage notification.
Select 'Edit Outage Details' if you need to change the content

To: dlelecoutsenot@xcelenergy.com
Subject: [REDACTED] Third Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Third Outage Notice
Customers Affected: 1152
Time Zone: CST
Start Date Time: 7/6/2017 8:10:00 AM

End Date Time:

[REDACTED]

Duration:

NaN [REDACTED]

Alert Contact:

[REDACTED]

Question Contact:

Rumyana Kreidler: (612) 337-2369

State:

MN [REDACTED]

Outage Cause:

BURNT UP RECLOSER, FEEDER WIRE DOWN, ISOLATED ON [REDACTED] 770 CUSTOMERS RESTORED AT 09:33, REMAINING 382 CUST OUT UNTIL FEEDER WIRE REPAIRED

Follow Up Comments:

[REDACTED]

Communities:

; MANKATO, MN ; NORTH MANKATO, MN

[REDACTED]

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, July 06, 2017 11:32 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/6/17 - Mankato & North Mankato - POWER RESTORED

Power outage - Mankato & North Mankato – power restored.

Wendy Jaede
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XCELENERGY.COM
Please consider the environment before printing this email

From: Ankoviak, Robert S
Sent: Thursday, July 06, 2017 11:14 AM
To: dl Electric Outage SE Notification
Subject: [REDACTED] Final Outage Notice-2017-07-06T11:13:52

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

Select 'Submit' button when ready to send the outage notification.
Select 'Edit Outage Details' if you need to change the content

To: dlelecoutsenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice [REDACTED]
Customers Affected: 1152
Time Zone: CST
Start Date Time: 7/6/2017 8:10:00 AM

End Date Time:

7/6/2017 11:06:00 AM

Duration: 2:56

Alert Contact:

Rumyana Kreidler: (612) 337-2369

Question Contact:

State: MN

Outage Cause:

FEEDER WIRE DOWN,
CREWS CLEARED RECLOSER, PUT WIRE BACK UP,

Follow Up Comments:

770 CUSTOMERS RESTORED @ 09:33, 382 CUSTOMERS RESTORED @ 11:06

Communities:

; MANKATO, MN ; NORTH MANKATO, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, July 10, 2017 7:46 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/17/17 - Long Lake, Wayzata, Maple Plain & Orono

Power outage - Long Lake, Wayzata, Maple Plain & Orono.

Wendy Jaede
Xcel Energy | Responsible By Nature
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Sunday, July 09, 2017 6:46 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-07-09T06:46:27

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 1046
Time Zone: CST
Start Date Time: 7/9/2017 06:30
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Car hit pole.

Follow Up Comments:

[Redacted]

Communities:

; LONG LAKE, MN ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, July 10, 2017 7:50 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: RE: [REDACTED] First Outage Notice - 7/17/17 - Long Lake, Wayzata, Maple Plain & Orono - DATE ERROR - 7/7/17

NOTE DATE IS 7/7/17.

WENDY

From: Jaede, Wendy L
Sent: Monday, July 10, 2017 7:46 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/17/17 - Long Lake, Wayzata, Maple Plain & Orono

Power outage - Long Lake, Wayzata, Maple Plain & Orono.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
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P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Sunday, July 09, 2017 6:46 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-07-09T06:46:27

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder:

Alert Count: First Outage Notice

Customers Affected: 1046

Time Zone: CST

Start Date Time: 7/9/2017

06:30

End Date Time:

Duration: NaN

Alert Contact:

Rumyana Kreidler: (612) 337-2369

Question Contact: MN

Outage Cause:
Car hit pole.

Follow Up Comments:

Communities:
; LONG LAKE, MN ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, July 10, 2017 7:46 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 7/7/17 - Long Lake, Wayzata, Maple Plain & Orono - UPDATE

Power outage - Long Lake, Wayzata, Maple Plain & Orono – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Sunday, July 09, 2017 7:27 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Second Outage Notice-2017-07-09T07:26:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: 1046
Time Zone: CST
Start Date Time: 7/9/2017 06:30
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Car hit pole at North Shore dr / Old Crystal Bay rd.

Follow Up Comments:

Opening Jumpers to restore [Redacted] calling in Crew for pole replacement and final restoration.

Communities:

; LONG LAKE, MN ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, July 10, 2017 7:47 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Third Outage Notice - 7/7/17 - Long Lake, Wayzata, Maple Plain & Orono - UPDATE

Power outage - Long Lake, Wayzata, Maple Plain & Orono – update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Sunday, July 09, 2017 8:38 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED]Third Outage Notice-2017-07-09T08:37:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED]Third Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED]Third Outage Notice
Customers Affected: 1046
Time Zone: CST
Start Date Time: 7/9/2017 06:30
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Car hit pole at [Redacted]

Follow Up Comments:

Restored [Redacted] at 0830. Crew to replace pole and restore remaining 7.

Communities:

; LONG LAKE, MN ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, July 10, 2017 7:48 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] -Fourth Outage Notice - 7/7/17 - Long Lake, Wayzata, Maple Plain & Orono - UPDATE

Power outage - Long Lake, Wayzata, Maple Plain & Orono – update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Sunday, July 09, 2017 12:55 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Fourth Outage Notice-2017-07-09T12:54:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Fourth Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Fourth Outage Notice
Customers Affected: 1046
Time Zone: CST
Start Date Time: 7/9/2017 06:30
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Car hit pole at [Redacted]

Follow Up Comments:

Restored [Redacted] at 0830. Crew replaced pole and working on restoration.

Communities:

; LONG LAKE, MN ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, July 10, 2017 7:49 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Final Outage Notice - 7/7/17 - Long Lake, Wayzata, Maple Plain & Orono - POWER RESTORED

Power outage - Long Lake, Wayzata, Maple Plain & Orono – power restored.

Wendy Jaede
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Sunday, July 09, 2017 2:11 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED]-Final Outage Notice-2017-07-09T14:11:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 1046
Time Zone: CST
Start Date Time: 7/9/2017 06:30
End Date Time: 7/9/2017 14:00

Duration: 7:30

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Car hit pole at

Follow Up Comments:

Restored at 0830 and 7 at 1400.

Communities:

; LONG LAKE, MN ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, July 10, 2017 7:51 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-First Outage Notice - 7/9/17 - Minneapolis

Power outage – Minneapolis.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Sunday, July 09, 2017 12:43 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-07-09T12:43:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED]-First Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice [REDACTED]
Customers Affected: 1986 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: [REDACTED] [REDACTED] 7/9/2017 [REDACTED] 12:37
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
Unknown

Follow Up Comments:
[Redacted]

Communities:
; MINNEAPOLIS, MN

Major Customers:
[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, July 10, 2017 7:52 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/9/17 - Minneapolis - POWER RESTORED

Power outage – Minneapolis – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Anderson, Timothy K
Sent: Sunday, July 09, 2017 2:09 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-07-09T14:09:03

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 1986
Time Zone: CST
Start Date Time: 7/9/2017 12:37
End Date Time: 7/9/2017 13:41

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

UNKNOWN

Follow Up Comments:

NOTHING FOUND ON PATROL

Communities:

; MINNEAPOLIS, MN

Major Customers:

NONE

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 7:52 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice-2017 - 7/12/17 - Forest Lake & Wyoming

Power outage - Forest Lake & Wyoming.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Moriarty, Michael P
Sent: Wednesday, July 12, 2017 3:07 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-07-12T03:06:59

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 2313
Time Zone: CST
Start Date Time: 7/12/2017 02:33
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

UNKNOWN

Follow Up Comments:

TROUBLE ENROUTE

Communities:

; FOREST LAKE, MN ; WYOMING, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 7:52 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Second Outage Notice - 7/12/17 - Forest Lake & Wyoming - UPDATE

Power outage - Forest Lake & Wyoming – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Moriarty, Michael P
Sent: Wednesday, July 12, 2017 4:54 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Second Outage Notice-2017-07-12T04:53:46

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: 2313
Time Zone: CST
Start Date Time: 7/12/2017 04:17
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

MULTIPLE LOCATIONS WITH TREE LIMBS OR BRANCHES ON THE FEEDER.

Follow Up Comments:

TROUBLE OPENED TIE SWITCH. BREAKER CLOSED AT 0417 FOR A 967 PICKUP. TROUBLE IS CONTINUING TO PATROL THE REST OF

Communities:

; FOREST LAKE, MN ; WYOMING, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 7:53 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/12/17 - Forest Lake & Wyoming - POWER RESTORED

Power outage - Forest Lake & Wyoming – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Gelbmann, Gregory J
Sent: Wednesday, July 12, 2017 7:36 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-07-12T07:35:49

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 2313
Time Zone: CST
Start Date Time: 7/12/2017 02:33
End Date Time: 7/12/2017 06:36

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

feeder down between [REDACTED]

Follow Up Comments:

cut open feeder in two locations and closed [REDACTED] to repair poles and wires down

Communities:

; FOREST LAKE, MN ; WYOMING, MN

Major Customers:

N/A

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 8:00 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/12/17 - Forest Lake

Power outage - Forest Lake.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Moriarty, Michael P
Sent: Wednesday, July 12, 2017 4:24 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-07-12T04:24:13

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice [REDACTED]
Customers Affected: 1450
Time Zone: CST
Start Date Time: 7/12/2017 02:35
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

UNKNOWN

Follow Up Comments:

TROUBLE ENROUTE

Communities:

; FOREST LAKE, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 9:01 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/12/17 - Forest Lake - POWER RESTORED

Power outage – Forest Lake – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Wolf, Terry K
Sent: Wednesday, July 12, 2017 9:00 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-07-12T08:56:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 1450
Time Zone: CST
Start Date Time: 7/12/2017 02:35
End Date Time: 7/12/2017 08:52

Duration: 6:17

Alert Contact:

Question Contact: Wishard, Don; (651) 229-2414

State: MN

Outage Cause:

TREE ON WIRES AT

Follow Up Comments:

TROUBLE MAN CLEARED TREE

Communities:

; FOREST LAKE, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 7:59 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/12/17 - North Oaks & Shoreview

Power outage - North Oaks & Shoreview.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Wednesday, July 12, 2017 3:51 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-07-12T03:51:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: [REDACTED] 1064
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 7/12/2017 [REDACTED] 02:39
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

TRANSMISSION LINE OUT AHI TO LCR # 275140

Follow Up Comments:

Communities:

; NORTH OAKS, MN ; SHOREVIEW, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 8:07 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Final Outage Notice - 7/12/17 - North Oaks & Shoreview - POWER RESTORED

Power outage – North Oaks & Shoreview – power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Moriarty, Michael P
Sent: Wednesday, July 12, 2017 5:43 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-07-12T05:42:47

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice
Customers Affected: 1064
Time Zone: CST
Start Date Time: 7/12/2017 02:39
End Date Time: 7/12/2017 05:13

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

TRANSMISSION LINE OUT FROM STORM.

Follow Up Comments:

LINE WAS PATROLLED, PROBLEM WAS ISOLATED. LINE WAS BROUGHT BACK IN BY TRANSMISSION.

Communities:

; NORTH OAKS, MN ; SHOREVIEW, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 7:58 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/12/17 - Various Communities

Power outage - Sandia, Chisago City, Chisago Lake, Lindstrom, Marine Saint Croix, New Scandia & Saint Bonifacius.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Wednesday, July 12, 2017 3:35 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-07-12T03:34:56

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice [REDACTED]
Customers Affected: 2932 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: [REDACTED] 7/12/2017 [REDACTED] 02:39
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

TRANSMISSION LINE OUT

Follow Up Comments:

Communities:

; SCANDIA, MN ; CHISAGO CITY, MN ; CHISAGO LAKE, MN ; LINDSTROM, MN ; MARINE SAINT CROIX, MN ; NEW SCANDIA, MN ; SAINT BONIFACIUS, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Tuesday, July 25, 2017 1:21 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Final Outage Notice - 7/12/17 - Various Communities - POWER RESTORED

I apologize for the delay in sending this final notice.

Power outage - Scandia, Chisago City, Chisago Lake, Lindstrom, Marine Saint Croix, New Scandia & Saint Bonifacius – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM

Please consider the environment before printing this email

From: Stewart, Christopher D
Sent: Monday, July 24, 2017 11:45 AM
To: Jaede, Wendy L
Subject: [REDACTED]-Final Outage Notice-2017-07-24T11:44:41

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: wendy.l.jaede@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 2932
Time Zone: CST
Start Date Time:

7/12/2017

02:39

End Date Time:

7/12/2017

05:32

Duration:

2:53

Alert Contact:

[Redacted]

Question Contact:

Wishard, Don: (651) 229-2414

State:

MN

Outage Cause:

TRANSMISSION LINE OUT [Redacted]

Follow Up Comments:

[Redacted]

Communities:

; SCANDIA, MN ; CHISAGO CITY, MN ; CHISAGO LAKE, MN ; LINDSTROM, MN ; MARINE SAINT CROIX, MN ; NEW SCANDIA, MN ; SAINT BONIFACIUS, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 7:54 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/12/17 - Stillwater, Marine Saint Croix & NYA

Power outage - Stillwater, Marine Saint Croix & NYA.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Wednesday, July 12, 2017 3:08 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-07-12T03:07:34

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 2781
Time Zone: CST
Start Date Time: 7/12/2017 02:47
End Date Time:

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414 [Redacted]

State: MN [Redacted]

Outage Cause:

UNKNOWN

Follow Up Comments:

TRBL ENROUTE

Communities:

; STILLWATER, MN ; MARINE SAINT CROIX, MN ; NYA, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 7:55 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 7/12/17 - Stillwater, Marine Saint Croix & NYA - UPDATE

Power outage - Stillwater, Marine Saint Croix & NYA – update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Wednesday, July 12, 2017 5:35 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Second Outage Notice-2017-07-12T05:35:01

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: [REDACTED] 662
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 7/12/2017 [REDACTED] 02:47
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

TREE

Follow Up Comments:

RESTORED [REDACTED] SWITCHING / [REDACTED] UNTILL TROUBLE REMOVE TREE

Communities:

; STILLWATER, MN ; MARINE SAINT CROIX, MN ; NYA, MN

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 8:24 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Final Outage Notice - 7/12/17 - Stillwater, Marine Saint Croix & NYA - POWER RESTORED

Power outage - Stillwater, Marine Saint Croix & NYA – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Streine, Richard P
Sent: Wednesday, July 12, 2017 8:19 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED]-Final Outage Notice-2017-07-12T08:18:40

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 2781
Time Zone: CST
Start Date Time: 7/12/2017 02:47
End Date Time: 7/12/2017 06:47

Duration: 4:0

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

tree on line between

Follow Up Comments:

1413 custs restored @ 04:58 - 703 custs @ 07:03 - final 622 custs @ 06:47

Communities:

; STILLWATER, MN ; MARINE SAINT CROIX, MN ; NYA, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 7:57 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/12/17 - Shoreview, White Bear Lake & Arden Hills

Power outage - Shoreview, White Bear Lake & Arden Hills.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Wednesday, July 12, 2017 3:20 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-07-12T03:20:02

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] -First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 1551
Time Zone: CST
Start Date Time: 7/12/2017 02:52
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

STORM

Follow Up Comments:

Communities:

; SHOREVIEW, MN ; WHITE BEAR LAKE, MN ; ARDEN HILLS, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 12, 2017 8:30 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/12/17 - Shoreview, White Bear Lake & Arden Hills - POWER RESTORED

Power outage - Shoreview, White Bear Lake & Arden Hills – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Wolf, Terry K
Sent: Wednesday, July 12, 2017 8:28 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-07-12T08:27:54

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 1551
Time Zone: CST
Start Date Time: 7/12/2017 02:52
End Date Time: 7/12/2017 08:24

Duration: 5:32

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

CONNECTION LIMB ON WIRES

Follow Up Comments:

Communities:

; SHOREVIEW, MN ; WHITE BEAR LAKE, MN ; ARDEN HILLS, MN

Major Customers:

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Thursday, July 13, 2017 6:58 AM
To: 'staff, cao (PUC)'; 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice-2017-07-13T02:55:50- Forest Lake

Categories: Green Category

Power Outage – Forest Lake

From: McCollum, Michael L
Sent: Thursday, July 13, 2017 2:56 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-07-13T02:55:50

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice
Customers Affected: 1450
Time Zone: CST
Start Date Time: 7/13/2017 02:50
End Date Time: [REDACTED]
Duration: NaN
Alert Contact: [REDACTED]
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:

UNKNOWN

Follow Up Comments:

TROUBLEMAN ENROUTE

Communities:

; FOREST LAKE, MN

Major Customers:

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Thursday, July 13, 2017 6:58 AM
To: 'staff, cao (PUC)'; 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Final Outage Notice-2017-07-13T04:25:19- Forest Lake

Categories: Green Category

Power Restored – Forest Lake

From: McCollum, Michael L
Sent: Thursday, July 13, 2017 4:25 AM
To: dl Electric Outage ME Notification
Subject: WYO-WYOMING-032-Final Outage Notice-2017-07-13T04:25:19

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Final Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice [REDACTED]
Customers Affected: 1450 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: 7/13/2017 [REDACTED] 02:50 [REDACTED]
End Date Time: 7/13/2017 [REDACTED] 04:19 [REDACTED]
Duration: 1:29 [REDACTED]
Alert Contact: [REDACTED]
Question Contact: Wishard, Don: (651) 229-2414 [REDACTED]
State: MN [REDACTED]
Outage Cause:

PINE TREE ON FEEDER [REDACTED]

Follow Up Comments:

[REDACTED]

Communities:

; FOREST LAKE, MN

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Monday, July 17, 2017 7:45 AM
To: 'staff, cao (PUC)'; 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice-2017-07-15T02:36:28- Burnsville and Savage

Categories: Green Category

Power Outage - Burnsville and Savage

From: Wieskus, Gregg J
Sent: Saturday, July 15, 2017 2:37 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED]-First Outage Notice-2017-07-15T02:36:28

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED]-First Outage Notice

Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]

Alert Count: First Outage Notice
Customers Affected: 2974
Time Zone: CST
Start Date Time: 7/15/2017 01:35
End Date Time: [REDACTED]
Duration: NaN
Alert Contact: [REDACTED]
Question Contact: Romyana Kreidler: (612) 337-2369
State: MN
Outage Cause:

Transmission event on [redacted] opened
and did not close back in. [redacted] shows hot o [redacted]
[redacted] station.

Follow Up Comments:

[redacted]

Communities:

; BURNSVILLE, MN ; SAVAGE, MN

[redacted]

Major Customers:

none

[redacted]

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Monday, July 17, 2017 7:46 AM
To: 'staff, cao (PUC)'; 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice-2017-07-15T03:31:42- Burnsville and Savage

Categories: Green Category

Power Restored - Burnsville and Savage

From: Wieskus, Gregg J
Sent: Saturday, July 15, 2017 3:32 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-07-15T03:31:42

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED]-Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice
Customers Affected: 1965
Time Zone: CST
Start Date Time: 7/15/2017 01:35
End Date Time: 7/15/2017 03:17
Duration: 1:42
Alert Contact: [REDACTED]
Question Contact: Romyana Kreidler: (612) 337-2369
State: MN
Outage Cause:

Unknown. No targets at station. [REDACTED]

Follow Up Comments:

working with troubleman and operator to restore [REDACTED]

Communities:

; BURNSVILLE, MN ; SAVAGE, MN

Major Customers:

none

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Monday, July 17, 2017 7:47 AM
To: 'staff, cao (PUC)'; 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Final Outage Notice-2017-07-15T03:09:36- Burnsville and Savage

Categories: Green Category

Power Restored - Burnsville and Savage


From: Wieskus, Gregg J
Sent: Saturday, July 15, 2017 3:10 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED]-Final Outage Notice-2017-07-15T03:09:36

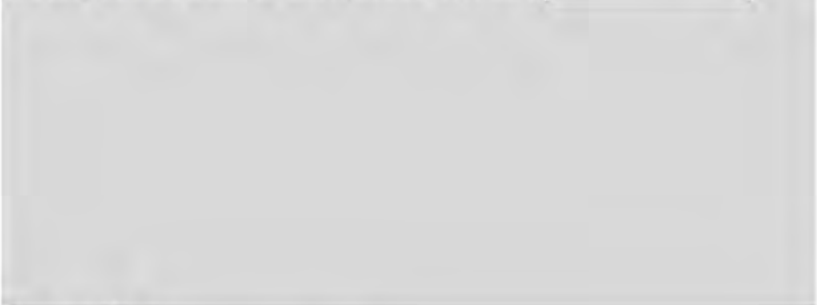
This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice
Customers Affected: 989
Time Zone: CST
Start Date Time: 7/15/2017 01:35
End Date Time: 7/15/2017 02:58
Duration: 1:23
Alert Contact: [REDACTED]
Question Contact: Romyana Kreidler: (612) 337-2369
State: MN
Outage Cause:



Follow Up Comments:

working with troubleman and operator to restore 



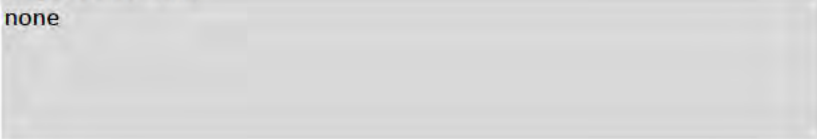
Communities:

; BURNSVILLE, MN ; SAVAGE, MN



Major Customers:

none



Sweet, Lynnette M

From: Teague, Daniel D
Sent: Tuesday, July 18, 2017 8:47 AM
To: MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-First Outage Notice-2017-07-17T17:32:35 - Lakeville

Power Outage – Lakeville.

From: McCollum, Michael L
Sent: Monday, July 17, 2017 5:33 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED]-First Outage Notice-2017-07-17T17:32:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 2061
Time Zone: CST
Start Date Time: 7/17/2017 17:24
End Date Time: [REDACTED]
Duration: NaN
Alert Contact: [REDACTED]
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:

UNKNOWN

Follow Up Comments:

TRBLMAN ENROUTE

Communities:

; LAKEVILLE, MN

Major Customers:

Sweet, Lynnette M

From: Teague, Daniel D
Sent: Tuesday, July 18, 2017 8:48 AM
To: MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice-2017-07-17T19:07:47- Lakeville

Power restored – Lakeville.

From: Wolf, Terry K
Sent: Monday, July 17, 2017 7:08 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-07-17T19:07:47

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Final Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice [REDACTED]
Customers Affected: 2061 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time:
7/17/2017 [REDACTED] 17:24 [REDACTED]
End Date Time:
7/17/2017 [REDACTED] 18:58 [REDACTED]
Duration: 1:34 [REDACTED]
Alert Contact: [REDACTED]
Question Contact: Wishard, Don: (651) 229-2414 [REDACTED]
State: MN [REDACTED]
Outage Cause:

car hit pole at [REDACTED]

Follow Up Comments:

crew to make repairs

Communities:

; LAKEVILLE, MN

Major Customers:

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Wednesday, July 19, 2017 8:46 AM
To: 'staff, cao (PUC)'; 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice-2017-07-18T17:59:32 - Multiple

Categories: Green Category

Power Outage - ; EXCELSIOR, MN ; WAYZATA, MN ; WATERTOWN, MN ; WATERTOWN TWP, MN ; WACONIA, MN ; VICTORIA, MN ; MINNETRISTA, MN ; COLOGNE, MN ; CHASKA, MN ; SAINT BONIFACIUS, MN

From: Barnett, Scott P
Sent: Tuesday, July 18, 2017 6:00 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-07-18T17:59:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice [REDACTED]
Customers Affected: 2817
Time Zone: CST
Start Date Time: 7/18/2017 17:33
End Date Time: [REDACTED]
Duration: NaN
Alert Contact: [REDACTED]
Question Contact: Romyana Kreidler: (612) 337-2369
State: MN
Outage Cause:

Unknown

Follow Up Comments:

Troubleman in route

Communities:

; EXCELSIOR, MN ; WAYZATA, MN ; WATERTOWN, MN ; WATERTOWN
TWP, MN ; WACONIA, MN ; VICTORIA, MN ; MINNETRISTA, MN ;
COLOGNE, MN ; CHASKA, MN ; SAINT BONIFACIUS, MN

Major Customers:

None

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Wednesday, July 19, 2017 8:58 AM
To: 'staff, cao (PUC)'; 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Second Outage Notice-2017-07-18T18:37:58 - update multiple

Categories: Green Category

Update - ; EXCELSIOR, MN ; WAYZATA, MN ; WATERTOWN, MN ; WATERTOWN TWP, MN ; WACONIA, MN ; VICTORIA, MN ; MINNETRISTA, MN ; COLOGNE, MN ; CHASKA, MN ; SAINT BONIFACIUS, MN

From: Barnett, Scott P
Sent: Tuesday, July 18, 2017 6:38 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Second Outage Notice-2017-07-18T18:37:58

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Second Outage Notice
Customers Affected: 2817
Time Zone: CST
Start Date Time: 7/18/2017 17:33
End Date Time: [REDACTED]
Duration: NaN
Alert Contact: [REDACTED]
Question Contact: Romyana Kreidler: (612) 337-2369
State: MN
Outage Cause:

vehicle hit guy wires causing guy wire to wrap over feeder. Troubleman on site and making repairs .

Follow Up Comments:

Communities:

; EXCELSIOR, MN ; WAYZATA, MN ; WATERTOWN, MN ; WATERTOWN TWP, MN ; WACONIA, MN ; VICTORIA, MN ; MINNETRISTA, MN ; COLOGNE, MN ; CHASKA, MN ; SAINT BONIFACIUS, MN

Major Customers:

Sweet, Lynnette M

From: Guttormson, Allyson E
Sent: Wednesday, July 19, 2017 9:00 AM
To: 'staff, cao (PUC)'; 'Renier, Doug (COMM)'
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice-2017-07-18T19:47:13- Power Restored

Categories: Green Category

Power Restored - ; EXCELSIOR, MN ; WAYZATA, MN ; WATERTOWN, MN ; WATERTOWN TWP, MN ; WACONIA, MN ; VICTORIA, MN ; MINNETRISTA, MN ; COLOGNE, MN ; CHASKA, MN ; SAINT BONIFACIUS, MN

From: Barnett, Scott P
Sent: Tuesday, July 18, 2017 7:47 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-07-18T19:47:13

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Final Outage Notice

Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 2817
Time Zone: CST
Start Date Time: 7/18/2017 17:33
End Date Time: 7/18/2017 19:31
Duration: 1:58
Alert Contact: [REDACTED]
Question Contact: Romyana Kreidler: (612) 337-2369
State: MN
Outage Cause:

vehicle hit down guy causing guy wire to wrap around feeder.

Follow Up Comments:

restored 1911 customers at 19:30 and remaining 906 customers at 19:31

Communities:

; EXCELSIOR, MN ; WAYZATA, MN ; WATERTOWN, MN ; WATERTOWN TWP, MN ; WACONIA, MN ; VICTORIA, MN ; MINNETRISTA, MN ; COLOGNE, MN ; CHASKA, MN ; SAINT BONIFACIUS, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Tuesday, July 25, 2017 2:02 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/25/17 - Minneapolis & Saint Louis Park

Power outage - Minneapolis & Saint Louis Park.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
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From: Anderson, Timothy K
Sent: Tuesday, July 25, 2017 2:00 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED]-First Outage Notice-2017-07-25T13:59:58

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: First Outage Notice [REDACTED]
Customers Affected: 2585 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: [REDACTED] [REDACTED] 7/25/2017 [REDACTED] 13:54
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Follow Up Comments:

Communities:
; MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN

Major Customers:
NONE

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Tuesday, July 25, 2017 3:29 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/25/17 - Minneapolis & Saint Louis Park - POWER RESTORED

Power outage - Minneapolis & Saint Louis Park – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
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From: Barnett, Scott P
Sent: Tuesday, July 25, 2017 3:27 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-07-25T15:27:27

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 2585
Time Zone: CST
Start Date Time: 7/25/2017 13:54
End Date Time: 7/25/2017 15:15

Duration: 1:21

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Bad [Redacted] all customers back on but
3 customers feed from [Redacted]

Follow Up Comments:

[Redacted]

Communities:

; MINNEAPOLIS, MN ; SAINT LOUIS PARK, MN

Major Customers:

None

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 26, 2017 7:59 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/25/17 - Minneapolis & Saint Paul

Power outage - Minneapolis & Saint Paul.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Streine, Richard P
Sent: Tuesday, July 25, 2017 6:10 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-07-25T18:09:45

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] -First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 1374
Time Zone: CST
Start Date Time: 7/25/2017 18:07
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

unknown

Follow Up Comments:

trouble enroute

Communities:

; MINNEAPOLIS, MN ; SAINT PAUL, MN

Major Customers:

n/a

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 26, 2017 7:59 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 7/25/17 - Minneapolis & Saint Paul - UPDATE

Power outage - Minneapolis & Saint Paul – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Streine, Richard P
Sent: Tuesday, July 25, 2017 7:31 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Second Outage Notice-2017-07-25T19:31:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: [REDACTED] 1246
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 7/25/2017 [REDACTED] 18:03
End Date Time: [REDACTED]

Duration: NaN

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

feeder burnt down on

Follow Up Comments:

crew onsite to put up wire - picked up 1246 cust @ 19:26 with 130 cust to remain out until crew makes repairs

Communities:

; MINNEAPOLIS, MN ; SAINT PAUL, MN

Major Customers:

n/a

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 26, 2017 8:00 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/25/17 - Minneapolis & Saint Paul - POWER RESTOREDq

Power outage - Minneapolis & Saint Paul – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Tuesday, July 25, 2017 9:57 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-07-25T21:56:55

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 130
Time Zone: CST
Start Date Time: 7/25/2017 18:03
End Date Time: 7/25/2017 21:30

Duration: 3:27

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

DOWN

Follow Up Comments:

CREW PUT UP WIRE

Communities:

; MINNEAPOLIS, MN ; SAINT PAUL, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 26, 2017 8:02 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/25/17 - Minneapolis

Power outage – Minneapolis.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Hills, Thomas L
Sent: Tuesday, July 25, 2017 7:21 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-07-25T19:20:44

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice [REDACTED]
Customers Affected: [REDACTED] 3383 [REDACTED]
Time Zone: [REDACTED] CST [REDACTED]
Start Date Time: [REDACTED] 7/25/2017 [REDACTED] 19:17 [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
Unknown

Follow Up Comments:
[Redacted]

Communities:
; MINNEAPOLIS, MN

Major Customers:
None

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 26, 2017 8:03 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 7/25/17 - Minneapolis - UPDATE

Power outage – Minneapolis – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Calabretto, Curtis D
Sent: Tuesday, July 25, 2017 8:37 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Second Outage Notice-2017-07-25T20:36:51

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice [REDACTED]
Customers Affected: [REDACTED] 3380 [REDACTED]
Time Zone: [REDACTED] CST [REDACTED]
Start Date Time: [REDACTED] 7/25/2017 [REDACTED] 07:19 [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Tree took wires down at [Redacted]

Follow Up Comments:

2112 Customers in at 2023 1271 Remain out until wire back up

Communities:

; MINNEAPOLIS, MN

Major Customers:

None

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 26, 2017 8:04 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Third Outage Notice - 7/25/17 - Minneapolis - UPDATE

Power outage – Minneapolis – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Calabretto, Curtis D
Sent: Tuesday, July 25, 2017 10:10 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Third Outage Notice-2017-07-25T22:10:00

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Third Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Third Outage Notice [REDACTED]
Customers Affected: [REDACTED] 3380 [REDACTED]
Time Zone: [REDACTED] CST [REDACTED]
Start Date Time: [REDACTED] 7/25/2017 [REDACTED] 07:19 [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Tree at [Redacted]

Follow Up Comments:

1271 Remain out until wire gets put back up

Communities:

; MINNEAPOLIS, MN

Major Customers:

None

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 26, 2017 8:06 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/25/17 - Minneapolis - POWER RESTORED

Power outage – Minneapolis – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Calabretto, Curtis D
Sent: Tuesday, July 25, 2017 11:15 PM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-07-25T23:14:38

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 3380
Time Zone: CST
Start Date Time: 7/25/2017 19:17
End Date Time: 7/25/2017 23:10

Duration: 3:53

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Tree at [Redacted]

Follow Up Comments:

Remaining 1271 Customers in @ 2310

Communities:

; MINNEAPOLIS, MN

Major Customers:

None

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 26, 2017 8:08 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/25/17 - Cottage Grove, Grey Cloud Island & Saint Paul Park

Power outage - Cottage Grove, Grey Cloud Island & Saint Paul Park.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: McCollum, Michael L
Sent: Wednesday, July 26, 2017 4:55 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-07-26T04:54:44

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 2332
Time Zone: CST
Start Date Time: 7/26/2017 04:32
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

UNKOWN

Follow Up Comments:

[REDACTED]

Communities:

; COTTAGE GROVE, MN ; GREY CLOUD IS, MN ; SAINT PAUL PARK, MN

[REDACTED]

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 26, 2017 8:09 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 7/25/17 - Cottage Grove, Grey Cloud Island & Saint Paul Park - UPDATE

Power outage - Cottage Grove, Grey Cloud Island & Saint Paul Park – update.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Klemz, Keith R
Sent: Wednesday, July 26, 2017 6:04 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Second Outage Notice-2017-07-26T06:04:13

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: 2332
Time Zone: CST
Start Date Time: 7/26/2017 05:50
End Date Time: 7/26/2017 00:00

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

unknown

Follow Up Comments:

[Redacted] picked up 1877 customers

Communities:

; COTTAGE GROVE, MN ; GREY CLOUD IS, MN ; SAINT PAUL PARK, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, July 26, 2017 8:09 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/25/17 - Cottage Grove, Grey Cloud Island & Saint Paul Park - POWER RESTORED

Power outage - Cottage Grove, Grey Cloud Island & Saint Paul Park – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Klemz, Keith R
Sent: Wednesday, July 26, 2017 6:49 AM
To: dl Electric Outage ME Notification
Subject: [REDACTED]-Final Outage Notice-2017-07-26T06:49:12

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED]-Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Final Outage Notice
Customers Affected: 2332
Time Zone: CST
Start Date Time: 7/26/2017 04:52
End Date Time: 7/26/2017 06:35

Duration: 1:43

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

unknown

Follow Up Comments:

OPENED [REDACTED] AT 05:57 AND CLOSED [REDACTED] TO PICKUP 1877 CUSTOMERS-PATROLED TO END OF FEEDER AND FOUND NOTHING. CLOSED [REDACTED] TO PICKUP REMAINING 454 CUSTOMERS

Communities:

; COTTAGE GROVE, MN ; GREY CLOUD IS, MN ; SAINT PAUL PARK, MN

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, July 27, 2017 12:13 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] -First Outage Notice - 7/27/17 - Wanamingo & Zumbrota

Power outage - Wanamingo & Zumbrota.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
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E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Tate, Bryan M
Sent: Thursday, July 27, 2017 12:05 PM
To: dl Electric Outage SE Notification
Subject: [REDACTED] First Outage Notice-2017-07-27T12:04:37

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutsenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: [REDACTED] 2496
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 7/27/2017 [REDACTED] 11:45
End Date Time:

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369 [Redacted]

State: MN [Redacted]

Outage Cause:

unknown crews are onsite to [Redacted] Currently both [Redacted] [Redacted] are tied per [Redacted] for contractor work.

Follow Up Comments:

[Redacted]

Communities:

; WANAMINGO, MN ; ZUMBROTA, MN [Redacted]

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, July 27, 2017 12:17 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED]-Second Outage Notice - 7/27/17 - Wanamingo & Zumbrota - UPDATE

Power outage - Wanamingo & Zumbrota – update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Tate, Bryan M
Sent: Thursday, July 27, 2017 12:14 PM
To: dl Electric Outage SE Notification
Subject: [REDACTED]-Second Outage Notice-2017-07-27T12:14:15

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutsenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Second Outage Notice
Customers Affected: 2496
Time Zone: CST
Start Date Time: 7/27/2017 11:45
End Date Time:

[Redacted]

Duration: NaN [Redacted]

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN [Redacted]

Outage Cause:
Fault indicators outside of sub were not activated. Could possibly be fault within sub. Sub operator is enroute.

Follow Up Comments:
[Redacted]

Communities:
; WANAMINGO, MN ; ZUMBROTA, MN
[Redacted]

Major Customers:
[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Thursday, July 27, 2017 1:46 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/27/17 - Wanamingo & Zumbrota - POWER RESTORED

Power outage - Wanamingo & Zumbrota – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
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E: wendy.l.jaede@xcelenergy.com

[REDACTED]

XCELENERGY.COM
Please consider the environment before printing this email

From: Tate, Bryan M
Sent: Thursday, July 27, 2017 1:32 PM
To: dl Electric Outage SE Notification
Subject: [REDACTED] Final Outage Notice-2017-07-27T13:31:31

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutsenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 2496
Time Zone: CST
Start Date Time: 7/27/2017 11:45
End Date Time:

7/27/2017

13:15

Duration: 1:30

Alert Contact:

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:

Overloaded breaker at [REDACTED] is only [REDACTED] [REDACTED]

Follow Up Comments:

Isolated and closed [REDACTED] bringing on 1540 customers. At 1315 closed [REDACTED] bringing on 612 customers. At [REDACTED] bringing on 344 customers. Everyone should be back.

Communities:

; WANAMINGO, MN ; ZUMBROTA, MN

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, July 31, 2017 8:59 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 7/30/17 - Crystal Bay, Wayzata, Orono & Long Lake

Power outage - Crystal Bay, Wayzata, Orono & Long Lake.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
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E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: Calabretto, Curtis D
Sent: Sunday, July 30, 2017 10:44 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] First Outage Notice-2017-07-30T10:38:23

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: [REDACTED] 1309
Time Zone: [REDACTED] CST
Start Date Time: [REDACTED] 7/30/2017 [REDACTED] 09:45
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
[Redacted]

Follow Up Comments:
[Redacted]

Communities:
; CRYSTAL BAY, MN ; WAYZATA, MN ; ORONO, MN ; LONG LAKE, MN

Major Customers:
None

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Monday, July 31, 2017 9:00 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice - 7/30/17 - Crystal Bay, Wayzata, Orono & Long Lake - POWER RESTORED

Power outage - Crystal Bay, Wayzata, Orono & Long Lake – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Calabretto, Curtis D
Sent: Sunday, July 30, 2017 11:22 AM
To: dl Electric Outage MW Notification
Subject: [REDACTED] Final Outage Notice-2017-07-30T11:21:43

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmwnot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 1309
Time Zone: CST
Start Date Time: 7/30/2017 09:45
End Date Time: 7/30/2017 11:14

Duration: 1:29

Alert Contact: [Redacted]

Question Contact: Romyana Kreidler: (612) 337-2369

State: MN

Outage Cause:
[Redacted]

Follow Up Comments:
14 Customers remain out until wire put back up
[Redacted]

Communities:
; CRYSTAL BAY, MN ; WAYZATA, MN ; ORONO, MN ; LONG LAKE, MN
[Redacted]

Major Customers:
None
[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Tuesday, August 01, 2017 2:54 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice - 8/1/17 - Saint Paul

Power outage – Saint Paul.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: Gubash Jr, Joseph M
Sent: Tuesday, August 01, 2017 2:46 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-08-01T14:46:20

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] First Outage Notice [REDACTED]
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice [REDACTED]
Customers Affected: 613 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: [REDACTED] 8/1/2017 [REDACTED] 14:41 [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [REDACTED]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

unknown....

Follow Up Comments:

patrol in progress

Communities:

; SAINT PAUL, MN

Major Customers:

[REDACTED]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, August 02, 2017 8:25 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Second Outage Notice - 8/1/17 - Saint Paul - UPDATE

Power outage – Saint Paul – update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Stewart, Christopher D
Sent: Tuesday, August 01, 2017 4:59 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Second Outage Notice-2017-08-01T16:58:32

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com [REDACTED]
Subject: [REDACTED] Second Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: Second Outage Notice [REDACTED]
Customers Affected: 613 [REDACTED]
Time Zone: CST [REDACTED]
Start Date Time: 8/1/2017 [REDACTED] 14:41 [REDACTED]
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

Cable failure under the [Redacted]

Follow Up Comments:

Cable still burning in [Redacted]
[Redacted] before we can assess the damage to [Redacted]
[Redacted]

Communities:

; SAINT PAUL, MN

Major Customers:

[Redacted]

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Wednesday, August 02, 2017 8:26 AM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] Final Outage Notice-2017 - 8/1/17 - Saint Paul - POWER RESTORED

Power outage – Saint Paul – power restored.

Wendy Jaede
Xcel Energy | Responsible By Nature
Customer Advocate Analyst
3115 Centre Pointe Drive, St. Paul, MN 55113
P: 651-639-4513 F: 651-639-4322
E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM
Please consider the environment before printing this email

From: Stewart, Christopher D
Sent: Tuesday, August 01, 2017 6:07 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] Final Outage Notice-2017-08-01T18:07:22

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] Final Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] Final Outage Notice
Customers Affected: 613
Time Zone: CST
Start Date Time: 8/1/2017 14:44
End Date Time: 8/1/2017 17:35

Duration: 2:51

Alert Contact:

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

Cable failure under

Follow Up Comments:

Picked up 235 @ 17:23

Communities:

; SAINT PAUL, MN

Major Customers:

Sweet, Lynnette M

From: Jaede, Wendy L
Sent: Tuesday, August 01, 2017 4:17 PM
To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc: dl Customer Advocate Team
Subject: FW: [REDACTED] First Outage Notice-2017 - 8/1/17 - Mendota Heights, Saint Paul & West Saint Paul

Power outages - Mendota Heights, Saint Paul & West Saint Paul.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322

E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Sarne, Peter P
Sent: Tuesday, August 01, 2017 4:08 PM
To: dl Electric Outage ME Notification
Subject: [REDACTED] First Outage Notice-2017-08-01T16:07:35

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com
Subject: [REDACTED] First Outage Notice
Region: [REDACTED]
Sub Station: [REDACTED]
Feeder: [REDACTED]
Alert Count: [REDACTED] First Outage Notice
Customers Affected: 3560
Time Zone: CST
Start Date Time: 8/1/2017 15:17
End Date Time: [REDACTED]

Duration: NaN

Alert Contact: [Redacted]

Question Contact: Wishard, Don: (651) 229-2414

State: MN

Outage Cause:

Multiple feeder fault under [Redacted] All feeders are in a shared duct line.

Follow Up Comments:

Troublemens on site [Redacted]

Communities:

; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN

Major Customers:

[Redacted]