



**Minnesota Public Utilities  
Commission  
Decisions  
PUC Agenda Meeting**

121 7th Place East  
Suite 350  
Saint Paul, MN  
55101-2147

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Thursday, October 12, 2017

9:30 AM

Large Hearing Room

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**INTRODUCTION**

**DECISION ITEMS**

1.           **\*\* E002/M-17-553                      Northern States Power Company, dba  
Xcel Energy**  
In the Matter of Northern States Power Company for Approval of Tariff Modifications and a Variance from Commission Rules to Implement Customer Driven Operational Changes and Other Tariff Changes.
  1.   Should the Commission approve the requested Call Center non-emergency schedule change contingent upon two years' annual compliance review in the Company's service quality reports, and approve the associated customer bill form and tariff changes?
  2.   Should the Commission approve the petition for 4-year variance to Minn. R. 7826.0800 to allow communication with customers of planned outages by phone and email for those customers choosing those forms of communication?
  3.   Should the Commission approve the request to add text messages/SMS to the Company's eBill and eBill payment Terms and Use contingent upon notifying customers that text rates from their phone company may apply?
  4.   Should the Commission approve the requested changes to the RDF Rider description contained on customer bills and incorporated in the Company's Natural Gas and Electric Rate Books? (PUC: **Fournier**)

**Approved the requests in the Petition.**
  
2.           **\*\* P6850/M-15-833                      WiMacTel, Inc**  
In the Matter of WiMacTel., Inc. dba Intelicall Operator Services Revised Tariff. (PUC: McCarthy; DOC: Gullikson)
  - A.   Should the Commission delegate authority to the Executive Secretary to vary compliance deadlines set by the Commission in this matter?
  - B.   Should the Commission accept WiMacTel's request to change its compliance deadline for posting proper consumer information on

each of its pay phones from September 11, 2017 to December 31, 2017?

- C. Should the Commission impose any consequence for WiMacTel's failure to comply with this Commissions Orders? (PUC: **McCarthy**)

**Granted the Company's extension request, authorized the Executive Secretary to refer the matter to the Attorney General if the Company fails to meet the extended deadline, and required a progress report on the extent of compliance.**

3.

**\*\* E999/CI-17-284 All Electric Utilities**

In the Matter of a Commission Inquiry into the Creation of a Commission Subcommittee under Minn. Stat. §216A.03, Subd. 8.

- 1) Should the Commission create a Subcommittee under Minn. Stat. §216A.03, subd. 8?
- 2) Should the Commission take any other action? (PUC: **Rebholz**)

**Directed Commission staff and/or the Executive Secretary to provide summaries of relevant law on distributed generation (DG) on the Commission's website, periodically update the Commission on DG complaints and issues, establish a DG stakeholder advisory group, confirm that staff may expand its use of letters as authorized under Minn. R. 7829.1600, revise annual complaint reports under Minn. R. 7820.0500, and disseminate information to DG customers about the Commission's Consumer Affairs Office and complaint process.**

## ADJOURNMENT

\* One star indicates agenda item is unusual but is not disputed.

\*\* Two stars indicate a disputed item or significant legal or procedural issue to be resolved. (Ex Parte Rules apply)

Please note: For the complete record, please see eDockets