

NOTICE OF COMMENT PERIOD

Issued: February 24, 2021

In the Matter of Petition by Big River Telephone Company, LLC, to Amend its Certificate of Authority to Provide Local Facilities-Based Services

PUC Docket Number(s): P-6652/SA-21-82

Comment Period: Initial comment period closes March 10, 2021 at 4:30pm

Reply comment period closes March 24, 2021 at 4:30pm

Comments received after the close of the comment period may or may not be considered by the Commission.

Issue: Should the Commission grant an amended certificate of authority to Big River Telephone Company (Big River), LLC.?

Topic(s) Open for Comment:

- The Commission requests in initial comments that Garden Valley:
Outline why Garden Valley determined this was the proper proceeding to bring these issues to the Commission's attention.
Please provide any call logs that verify the allegations made by Garden Valley.
Any other information that Garden Valley deems relevant to the allegations made by Garden Valley.
- Other parties should respond to the information filed by Garden Valley in reply comments.
- Are there other issues or concerns related to this matter?

Background On January 26, 2021, Big River Telephone Company, LLC filed an application to amend its existing certificate of authority to allow the Company to provide local exchange services in the municipality of Red Lake Falls. Big River's application falls under Minn. Rules pt. 7812.0300, subp. 5 and Minn. Stat. §237.16, subd. 4.

On February 4, 2021, the Minnesota Department of Commerce filed comments recommending that the Commission grant approval of the petition, with conditions.

On February 10, 2021, Garden Valley filed a letter with the Commission expressing concerns regarding customer service issues that have previously arisen in a separate context involving Big

River. The customer service issues relate to failed completion of calls originating with current Big River customers who attempt to make calls to Garden Valley Thief River Falls CLEC customers who were formerly Big River customers.

Filing Requirements: Utilities, telecommunications carriers, official parties, and state agencies are **required** to file documents using the Commission's electronic filing system (eFiling). All parties, participants and interested persons are encouraged to use eFiling: mn.gov/puc, select *eFiling*, and follow the prompts.

Full Case Record: See all documents filed in this docket via the Commission's website at mn.gov/puc, select *Search eDockets*, enter the year (21) and the docket number (82), select *Search*.

Subscribe to receive email notification when new documents are filed in this docket at mn.gov/puc, select *Subscribe*, or click [HERE](#) and follow the prompts.

Questions about this docket or Commission process and procedure? Contact Commission staff, Marc Fournier, at marc.fournier@state.mn.us or 651-214-8729.

Change your mailing preferences: Email docketing.puc@state.mn.us or call Leesa Norton at 651-201-2246.

To request this document in another format such as large print or audio, call 651-296-0406 (voice). Consumers with a hearing or speech impairment may call using their preferred Telecommunications Relay Service or email consumer.puc@state.mn.us for assistance.

CERTIFICATE OF SERVICE

I, Leesa Norton, hereby certify that I have this day, served a true and correct copy of the following document to all persons at the addresses indicated below or on the attached list by electronic filing, electronic mail, courier, interoffice mail or by depositing the same enveloped with postage paid in the United States mail at St. Paul, Minnesota.

**Minnesota Public Utilities Commission
NOTICE OF COMMENT PERIOD**

Docket Number **P-6652/SA-21-82**
Dated this 24th day of February, 2021

/s/ Leesa Norton

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Tim	Brinkman	tim.brinkman@gvtel.net	Garden Valley Telephone Company - Coop	201 Ross Avenue PO Box 259 Erskine, MN 56535	Electronic Service	No	OFF_SL_21-82_SA-21-82
Linda	Chavez	linda.chavez@state.mn.us	Department of Commerce	85 7th Place E Ste 280 Saint Paul, MN 55101-2198	Electronic Service	No	OFF_SL_21-82_SA-21-82
Generic Notice	Commerce Attorneys	commerce.attorneys@ag.state.mn.us	Office of the Attorney General-DOC	445 Minnesota Street Suite 1400 St. Paul, MN 55101	Electronic Service	Yes	OFF_SL_21-82_SA-21-82
Dan	Craigie	daniel.craigie@state.mn.us	Department of Public Safety	445 Minnesota St. Suite 1725 St. Paul, MN 55101	Electronic Service	No	OFF_SL_21-82_SA-21-82
David	Denton	david.denton@state.mn.us	DPS ECN	445 Minnesota Street Suite 137 St. Paul, Minnesota 55101	Electronic Service	No	OFF_SL_21-82_SA-21-82
Pete	Eggimann	PEGGIMANN@MN-MESB.ORG	Metropolitan Emergency Services Board	2099 University Ave W Ste 201 St. Paul, MN 551043431	Electronic Service	No	OFF_SL_21-82_SA-21-82
Brian	Grunhovd	brian.grunhovd@gvtel.net	Garden Valley Telephone Company d/b/a Garden Valley Technologies	201 Ross Ave Erskine, MN 56535	Electronic Service	No	OFF_SL_21-82_SA-21-82
Kevin	Keaveny	kkeaveny@bigrivercommunication.com	Big River Communications, LLC	24 S. Minnesota Ave cape girardeau, MO 63701	Electronic Service	No	OFF_SL_21-82_SA-21-82
Generic Notice	Residential Utilities Division	residential.utilities@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012131	Electronic Service	Yes	OFF_SL_21-82_SA-21-82
Alice	RobertsDavis	admin.info@state.mn.us	Department of Administration	15 Sherburne Avenue St. Paul, MN 55155	Electronic Service	No	OFF_SL_21-82_SA-21-82

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Will	Seuffert	Will.Seuffert@state.mn.us	Public Utilities Commission	121 7th PI E Ste 350 Saint Paul, MN 55101	Electronic Service	Yes	OFF_SL_21-82_SA-21-82
Dana	Wahlberg	dana.wahlberg@state.mn.us	Department of Public Safety	Town Square Ste 137 444 Cedar St St. Paul, MN 551015126	Electronic Service	No	OFF_SL_21-82_SA-21-82