



December 15, 2021

VIA E-FILING

Will Seuffert
Executive Secretary
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101-2147

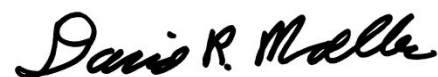
Re: In the Matter of Minnesota Power's Petition for Approval of a
Variance to the Customer Service Rules Governing Billing Errors
Docket No. E015/M-21-790
Reply Comments

Dear Mr. Seuffert:

On November 30, 2021, the Minnesota Department of Commerce ("Department") submitted comments recommending Minnesota Power's billing errors variance be granted and proposing a new Minnesota Public Utilities Commission ("Commission") approval process for these type of dockets. Minnesota Power appreciates the Department's timely review of this petition and recommendation for approval. Minnesota Power fully agrees with the Department's proposal for a 30 day negative check-off for approval as outlined in the Department's comments. For this docket specifically, Minnesota Power requests the Commission follow the Department's recommendation and grant approval through the consent calendar process to expedite the customer refund.

If you have any questions regarding this filing, please contact me at (218) 723-3963 or dmoeller@allte.com.

Yours truly,



David Moeller
Senior Attorney and
Director of Regulatory Compliance

DRM:th

STATE OF MINNESOTA)
) ss
COUNTY OF ST. LOUIS)

AFFIDAVIT OF SERVICE VIA
ELECTRONIC FILING

Tiana Heger of the City of Duluth, County of St. Louis, State of Minnesota, says that on the 15th day of December, 2021, she served Minnesota Power's Reply Comments in **Docket No. E015/M-21-790** on the Minnesota Public Utilities Commission and the Energy Resources Division of the Minnesota Department of Commerce via electronic filing. The persons on E-Docket's Official Service List for this Docket were served as requested.



Tiana Heger