

# In the Matter of a Notice to Rural Digital Opportunity Fund Grant Winners.

## Docket No. P999/CI-21-86

Tuma proposed modifications to Attachment A.2.a

**Tuma Revised A.2.a. Disruption of 911 Service Reported.** An ETC shall report promptly detailed/intelligent notification of any disruption affecting the ability of customers to place a 911 call to the Department of Public Safety (DPS), the PUC, and Commerce, any specific occurrence or development which disrupts the service of 50 or more of its customers or which may impair the utility's ability to furnish service to a substantial number of customers. What constitutes a reportable disruption and what is required to address the disruption shall be defined in an ETC's 911 plan. Notifications need to explain the area affected, number of customers affected, and expected length of outage as required in an ETC's plan. ~~Immediately upon~~ Within 3 days of restoration of service, the notice shall report ETC shall provide a narrative of the outage, the duration of the outage and the root cause of the outage to the DPS, the PUC, and Commerce.

Clean Version:

**Tuma Revised A.2.a. Disruption of 911 Service Reported.** An ETC shall report promptly detailed/intelligent notification of any disruption affecting the ability of customers to place a 911 call to the Department of Public Safety (DPS). What constitutes a reportable disruption and what is required to address the disruption shall be defined in an ETC's 911 plan. Notifications need to explain the area affected, number of customers affected, and expected length of outage as required in an ETC's plan. Within 3 days of restoration of service, ETC shall provide a narrative of the outage, the duration of the outage and the root cause of the outage to the DPS, the PUC, and Commerce.

Tuma proposed additional decision alternative:

**Tuma New 6.h.** Require ETCs to ensure that location information is visible to the State Emergency Network, and any contracts entered for the provision of voice/911 services must allow for location information to be visible to the State Emergency Network.