



Jeff S. Lacher
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April 30, 2020

Dear Members of the Public Utilities Commission.

I filed a Complaint on behalf of the Communications Workers of America (CWA), Submission Number: 20204-162321, Docket # 20-432 on April 23, 2020, regarding CenturyLink. As I informed you on April 27, CenturyLink subsequently contacted CWA and asked to meet with us to discuss our concerns.

That meeting took place today and CenturyLink agreed to make changes to their plan that we believe will address most of the concerns we identified in our Letter of Complaint on April 23. As a result, I would like to withdraw the complaint on behalf of CWA at this time.

We appreciate the PUC's attention on the telecom issues that concern our members and our community.

Thank you.

A handwritten signature in blue ink, appearing to read 'Jeff Lacher', is written over a light blue horizontal line.

Jeff S. Lacher
CWA Staff Rep.