

August 24, 2022

Mr. Will Seuffert Executive Secretary Minnesota Public Utilities Commission 121 7th Place East, Suite 350 St. Paul, MN 55101

Re: In the Matter of a Formal Complaint regarding the services provided by the Qwest Corporation, d/b/a CenturyLink in Minnesota, on behalf of the Communications Workers of America (CWA)

Docket No. P-421/C-20-432

Dear Mr. Seuffert:

CenturyLink submits this letter in response to the request for public hearings filed by the Minnesota Department of Commerce, the Communications Workers of America, the Office of the Attorney General—Residential Utilities Division (collectively, "Intervenors") on August 16, 2022.

While this proceeding concerning copper-based voice services is pending, CenturyLink's parent, Lumen Technologies, Inc., is making historic investments in its Minnesota Network and building on its more than 18,000 fiber route miles statewide. It is provisioning fiber to significant swaths of Minnesota and offering innovative products and services that will allow Minnesota consumers and businesses to take advantage of the latest technical innovations in the country.

This deployment of fiber is consistent with the state of Minnesota's desire to increase broadband access and available broadband speeds. Any resolution of disputes related to copper voice service should recognize the tremendous investment necessary to advance Minnesota broadband goals and be designed to protect voice consumers while accommodating the necessary transition of landline networks to meet Minnesota's digital needs. Such an approach fits the goals set forth in statute for telecommunications service in Minn. Stat. § 237.011 (fostering the deployment of advanced networks) and its goals for broadband service in Minn. Stat. § 237.012 (goal of becoming a leader in broadband availability and speed).

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Instead, Intervenors request a series of public hearings with an unclear and undefined scope of topics. As a basis for their request, the Intervenors express concern about the pace and scope of settlement negotiations. Public hearings seem likely to slow down, rather than speed up, resolution of this docket.

Since the inception of this matter, CenturyLink has communicated its desire to amicably resolve the Intervenors' concerns without delay. CenturyLink respectfully represents that it has worked to advance the negotiations as expeditiously as possible given the scope and complexity of the issues involved. Indeed, CenturyLink extended its initial settlement proposal in January and waited until June for any response. CenturyLink continues to believe all parties will be best served by continued discussions and remains interested and available to resolve this matter, regardless of how the Commission chooses to proceed.

Should the Commission wish to advance the current docket, the proceedings must be based on a proper process, including a complaint that satisfies Commission requirements, evidence that is admissible and a proceeding consistent with the parties' due process rights and applicable rules. Public hearings of the nature suggested by the Intervenors would meet none of those requirements.

If the Commission chooses to proceed with public hearings, the scope of those public hearings must be limited to regulated telecommunications services over which the Commission has jurisdiction. Moreover, comments should be limited in time to a period consistent with the allegations in any complaint filed and focus on alleged violations of Minnesota Rules relating to voice services. Hearings without such a defined scope and structure would not only waste scarce Commission resources but would not advance the resolution of those issues over which the Commission has jurisdiction.

CenturyLink thanks the Commission for its attention to this matter and looks forward to continued dialog with the Intervenors and the Commission.

Very truly yours,

/s/ Jason D. Topp

JDT/bardm

cc: Service List

STATE OF MINNESOTA BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Katie Sieben Chair

Valerie Means Commissioner
Joseph K. Sullivan Commissioner
Matthew Schuerger Commissioner
John Tuma Commissioner

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CERTIFICATE OF SERVICE

Dianne Barthel hereby certifies that on the 24th day of August, 2022, she e-filed a true and correct copy of the annexed filing by posting it on www.edockets.state.mn.us. Said document was also served on the service list via e-mail as designated with the Minnesota Public Utilities Commission.

/s/ Dianne Barthel
Dianne Barthel

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