# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

In the Matter of	)	
	)	
Connect America Fund	)	WC Docket No. 10-90
	)	
* · · · · · · · · · · · · · · · · · · ·	)	WG D 1 . W 11 10
Lifeline and Link Up Reform	)	WC Docket No. 11-42
	)	
ETC Annual Reports and Certifications	)	WC Docket No. 14-58

#### REQUEST FOR CONFIDENTIAL TREATMENT

Johnson Telephone Company, SAC 361410, ("the company") requests that the portion of its Form 481 pertaining to the 5-Year Service Quality Improvement Plan be granted confidential, non-public treatment pursuant to Sections 0.457 and 0.459 of the Commission's rules, 47 C.F.R. §§ 0.457, 0.459, and related provisions of the Freedom of Information Act ("FOIA"), including 5 U.S.C. § 552(b)(4) ("Exemption 4"). Form 481 contains information regarding the company's Section 54.202(a) 5- Year Service Quality Improvement Plan including capital expenditures and operating expenses. Release of such information would supply a roadmap to competitors regarding confidential build out plans and study area demographics. In addition, the document contains confidential information that is not customarily disclosed to the public or made available within the telecommunications industry. Information in support of the company's request for confidential treatment pursuant to Section 0.459(b) of the Commission's Rules, 47 C.F.R. § 0.459(b), is provided below.

# I. JOHNSON TELEPHONE COMPANY'S FORM 481 SATISFIES THE REQUIREMENTS OF § 0.459 OF THE COMMISSION'S RULES

The material for which the company seeks confidentiality falls squarely within the requirements of Section 0.459 of the Commission's rules. As demonstrated below, the company has satisfied each of the elements of Section 0.459, and disclosure of this information would result in competitive harm to the company.

- (1) Identification of the specific information for which confidential treatment is sought. The company requests confidential treatment for the portion of Form 481 required by 47 C.F.R. § 54.313 related to the Section 54.202(a) 5- Year Service Quality Improvement Plan. The information bears the legend "Confidential Financial Information. The specific information falls into the categories of: 1. Capital Expenditures, 2. Operating Expenses and 3. Area Demographics
- (2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission. The information is required to be produced annually by 47 C.F.R. § 54.313. The proceedings are WC Docket No. 10-90 and WC Docket No. 11-42. The documents will also be submitted in WC Docket NO. 14-58
- (3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged. The information for which confidentiality is requested is "financial" and commercial in nature. The information is "confidential" in that it "would customarily not be released to the public." The courts have elaborated that material "is 'confidential' . . . if disclosure of the information is likely to have either the following effects: (1) to impair the government's ability to obtain necessary information in the future; or (2) to cause substantial harm to the competitive position of the person from whom the information was obtained." Both of the considerations apply in this instance, as further explained in point (5) below.
- (4) Explanation of the degree to which the information concerns a service that is subject to competition. All of the services provided by the company are subject to intense existing or potential competition.

<sup>&</sup>lt;sup>1</sup> See Board of Trade of the City of Chicago v. Commodity Futures Trading Comm'n, 627 F.2d 392, 403 & n.78 (D.C. Cir. 1980) (courts have given the terms "commercial" and "financial, as used in Section 552(b)(4), their ordinary meanings).

<sup>&</sup>lt;sup>2</sup> Critical Mass Energy Project v. NRC, 975 F.2d 871, 873 (D.C. Cir. 1992) (citing the Senate Committee Report).

<sup>&</sup>lt;sup>3</sup>Nat'l Parks and Conservation Ass'n v. Morton, 498 f.2d 764, 770 (D.C. Cir. 1974) (footnote omitted); see also Critical Mass Energy, 975 F.2d at 873.

- (5) Explanation of how disclosure of the information could result in substantial competitive harm. If the information were publicly available, it would supply competitors with financial information not ordinarily available to the public. Specifically, rural telephone service has historically lent itself to "cherry picking" by competitors that choose to only serve low cost areas. Release of this specific build out and operating expense information would allow competitors to gain an unfair advantage.
- (6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure. The information for which the company seeks confidential treatment is information that the company does not customarily release to the public. The company also limits the internal circulation of this information to only those with a need to know.

Consistent with 47 C.F.R. § 0.459(a), the items for which confidentiality is requested are being submitted with, and are covered by, this request. This request for confidentiality - as well as the documents subject to this request - are being filed in hard copy and/or electronic copy.

- (7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties. The documents and information for which confidentiality is sought are not made available to the public and have not been disclosed to third parties, except to those entities identified in 47 C.F.R. § 54.313(i). For those disclosures, the company has requested confidential treatment by the entities for the same information.
- (8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure. Given the sensitive nature of the information for which confidentiality is requested, the prospect of serious competitive harm, the company requests that confidential treatment apply indefinitely.

#### II. CONCLUSION

For these reasons, pursuant to Sections 0.457 and 0.459 of the Commission's Rules, the company requests that the portion of Form 481 relating to the Section 54.202(a) 5 - Year Service Quality Improvement Plan be treated as confidential under the Commission's rules and precedent and withheld in their entirety from public inspection, and that any distribution of them within the Commission should be limited to a "need to know" basis. In the event that any person or entity requests access to the documents or seeks to make any or all of them part of the public record, the company requests to be notified immediately so that it can oppose such request or take other action as necessary to safeguard its interests and the interests of consumers.

Sincerely,

Tom Campbell

**Telecommunications Consultant** 

wow Aughell

tcampbell@otcpas.com

651-621-8511 (v)

651-483-2467 (f)

# FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

<010>	Study Area Code	361410	
<015>	Study Area Name	JOHNSON TEL CO	
<020>	Program Year	2015	
<030>	Contact Name: Person USAC should contact with questions about this data	Tom Campbell	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6516218511 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	tcampbell@otcpas.com	
			 - 1 100

<039>	Contact Email Address: Email of the person identified in data line <030> tcampbell@otcpas.com			
ANNUA	AL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
		Г	(check box whe	n complete)
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	√ 	
		(complete attached worksheet)	<b>√</b>	<b>√</b>
<210>	< check box if no outages to report		✓	
<300>	Unfulfilled Service Requests (voice)			
∠310 <b>\</b>	Detail on Attempts (voice)			
<b>\310</b> >	betail of Attempts (voice)	'		
		(attach descriptive docu	ıment)	
	,			
<320>	Unfulfilled Service Requests (broadband)			
		1 -		111111
<330>	Detail on Attempts (broadband)	(attach descriptive do	rumant)	
		(attach descriptive doc	umenty	
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0		<b>√</b>	1
<420>	Mobile 0.0			<u> </u>
<430>	Number of Complaints per 1,000 customers (broadband)		✓	
<440> <450>	Fixed 0.0 Mobile 0.0			
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	<b>√</b>
13001	361410mn510.pdf			
<510>		(attached descriptive document)		
<b>\J10&gt;</b>		(uttacheu descriptive document)		
<600>	Functionality in Emergency Situations	(check to indicate certification)	<b> </b>	<b>√</b>
	361410mn610.pdf	,,		
		(attached descriptive document)	✓	✓
.640		,,		
<610>				
<700>	Company Price Offerings (voice)	(complete attached worksheet)	√	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	<b>✓</b>	
		(complete attached worksheet)	<del></del>	V V V V V V V V V V V V V V V V V V V
		s, complete attached worksheet)		
<1000>	Voice Services Rate Comparability	(check to indicate certification)		*****
		_		
<1010	·	(attach descriptive document)	✓	
<1100	> Terrestrial Backhaul (Y/N)? (if no	ot, check to indicate certification)		111111
.1110		· · · · · · · · · · · · · · · · · · ·	<u> </u>	111111
<1110> <1200>	· · Terms and Condition for Lifeline Customers	(complete attached worksheet)  (complete attached worksheet)	11111	<b> </b>
-1200/	Price Cap Carriers, Proceed to Price Cap Additional Documentation Workshi	· · · · · · · · · · · · · · · · · · ·		
<2000>	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange C	Carriers  (check to indicate certification)		
<2005>		(complete attached worksheet)		
	Rate of Return Carriers, Proceed to <u>ROR Additional Documentation Worksh</u>	<u>eet</u>	, 11	
<3000>		(check to indicate certification)	✓	11111

(complete attached worksheet)

<3005>

	ervice Quality Improvement Reporting Ilection Form			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	361410		
<015>	Study Area Name	JOHNSON TEL	CO	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbel 6516218511		
<035>	Contact Telephone Number - Number of person identified in data line <030>			
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@o	tcpas.com	
<110>	Has your company received its ETC certification from the FCC?	(ye	s/no) O	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(ye	s/no) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a	361410mn112.pdf	
	Please check these boxes below to confirm that the attached documents(s), on li 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne		Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received		✓	
<115>	How (USF) was used to improve service quality		✓	
<116>	How (USF)was used to improve service coverage		✓	
<117>	How (USF) was used to improve service capacity		✓	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.			

<220>

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Suita Concession I Crim	July 2013

<010>	Study Area Code	361410
<015>	Study Area Name	JOHNSON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
	NORS									Did This Outage		
			Outage Start					911 Facilities	Service Outage	Affect Multiple		1
	Number	Date	Time	Date	Time	<b>Customers Affected</b>		Affected	Description (Check	Study Areas	Service Outage	Preventative
_							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
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(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	361410	

<015>	Study Area Name	JOHNSON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<703>

>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
ſ	<u> </u>	- 1 (0.5-)	0.0 (0		Residential Local	a a.l. II. II. 6		Mandatory Extended Area	
-	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
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					See at	tached worksheet			
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361410
<015>	Study Area Name	JOHNSON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
				- See attacl	ned				
			,	worksheet -	•				

(800) Op	erating Companies		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		361410
<015>	Study Area Name		JOHNSON TEL CO
<020>	Program Year		2015
<030>	Contact Name - Person l	JSAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	tcampbell@otcpas.com
<810>	Reporting Carrier	Johnson Telephone Company	
<811>	Holding Company		
<812>	Operating Company	Johnson Telephone Company	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
_	Affiliates	SAC	Doing Business As Company or Brand Designation
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	oal Lands Reporting ection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
		July 2013
<010>	Study Area Code	361410
<015>	Study Area Name	JOHNSON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com
<910>	Tribal Land(s) on which ETC Serves	ake Band of Ojibwe
<920>	Tribal Government Engagement Obligation	Name of Attached Document

§ 54.313(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal <921> community anchor institutions. <922> Feasibility and sustainability planning; <923> Marketing services in a culturally sensitive manner; <924> Compliance with Rights of way processes <925> Compliance with Land Use permitting requirements <926> Compliance with Facilities Siting rules <927> Compliance with Environmental Review processes <928> Compliance with Cultural Preservation review processes <929> Compliance with Tribal Business and Licensing requirements.

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes

to confirm the status described on the attached document(s), on line 920,

demonstrates coordination with the Tribal government pursuant to

Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Study Area Code	361410	
Study Area Name	JOHNSON TEL CO	
Program Year	2015	
	Tom Campbell	
·	6516218511 ext.	
Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com	
Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		
	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)  Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	Study Area Code Study Area Name  Program Year  Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  tcampbell@otcpas.com  Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)  Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps

Study Area Code   361410	o. 3060-0819	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 30			e Customers	erms and Condition for Lifeli	Lifeline
Study Area Name   JOHNSON TEL, CO		July 2013				ection Form	Data Colle
<020>       Program Year       2016         <030>       Contact Name - Person USAC should contact regarding this data       Tom Campbel 1         <035>       Contact Telephone Number - Number of person identified in data line <030>       6516218511 ext.         <039>       Contact Email Address - Email Address of person identified in data line <030>       6516218511 ext.         <1210>       Terms & Conditions of Voice Telephony Lifeline Plans       361410mm1210.pdf         **Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to \$54422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:         <1221>       Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,         <1222>       Details on the number of minutes provided as part of the plan,			361410			Study Area Code	<010>
<030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030> 516218511 ext. <039> Contact Email Address - Email Address of person identified in data line <030> tcampbell <1210> Terms & Conditions of Voice Telephony Lifeline Plans Name of Attached Document **Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to \$5.4.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, <1222> Details on the number of minutes provided as part of the plan,			JOHNSON TEL CO			Study Area Name	<015>
Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Terms & Conditions of Voice Telephony Lifeline Plans  Name of Attached Document  Link to Public Website  HTTP  "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to \$54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:  1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, 1222> Details on the number of minutes provided as part of the plan,			2015			Program Year	<020>
Contact Email Address - Email Address of person identified in data line <030> tcampbelleotcpas.com <1210> Terms & Conditions of Voice Telephony Lifeline Plans Name of Attached Document **Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, <1222> Details on the number of minutes provided as part of the plan,			Tom Campbell	:a	nould contact regarding this data	Contact Name - Person USAC	<030>
<1210> Terms & Conditions of Voice Telephony Lifeline Plans Name of Attached Document *Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, <1222> Details on the number of minutes provided as part of the plan,			6516218511 ext.	ata line <030>	umber of person identified in data	Contact Telephone Number -	<035>
<1210> Terms & Conditions of Voice Telephony Lifeline Plans Name of Attached Document <1220> Link to Public Website "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, <1222> Details on the number of minutes provided as part of the plan,			tcampbell@otcpas.com	data line <030>	ddress of person identified in dat	Contact Email Address - Emai	<039>
<1210> Terms & Conditions of Voice Telephony Lifeline Plans Name of Attached Document <1220> Link to Public Website "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, <1222> Details on the number of minutes provided as part of the plan,			361410mm1310 mdf	г			
Name of Attached Document  <1220> Link to Public Website HTTP  "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:  <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,  <1222> Details on the number of minutes provided as part of the plan,			361410mm1210.par				
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**TP Link to Public Website "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: ***Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ***Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,					lephony Lifeline Plans	Terms & Conditions of Voice	<1210>
**TP Link to Public Website "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: ***Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ***Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,				L			
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or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:  <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,  <1222> Details on the number of minutes provided as part of the plan,							
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annually report: <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, <1222> Details on the number of minutes provided as part of the plan,				to	ne required information pursuant to	bsite listed, on line 1220, contain	or the web
<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,  <1222> Details on the number of minutes provided as part of the plan,				must	iving low-income support, carriers m	(a)(2) annual reporting for ETCs re	§ 54.422(a
<1222> Details on the number of minutes provided as part of the plan,						report:	annually re
<1222> Details on the number of minutes provided as part of the plan,							
<1222> Details on the number of minutes provided as part of the plan,				✓			<1221>
Details on the number of minutes provided as part of the plan,					to Liteline subscribers,	telephony service plans offe	
Details on the number of minutes provided as part of the plan,							
<1223> Additional charges for toll calls, and rates for each such plan.				,	es provided as part of the plan,	Details on the number of mir	<1222>
<1223> Additional charges for toll calls, and rates for each such plan.							
					and rates for each such plan	Additional charges for toll cal	<1223>
					and the same of th		

(2000) Pr	ice Cap Carrier Additional Documentation			FCC Form 481	
	ection Form	OMB Control No. 3060-0986/OMB Control No. 3	∩6∩-∩81 <u>0</u>		
				July 2013	000-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			July 2013	
<010>	Study Area Code	361410			
<015>	Study Area Name	JOHNSON TEL CO			
<020>	Program Year	2015			
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell			
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com			
CHECK th	e boxes below to note compliance as a recipient of Incremental Connect Amer	ica Phase I support, frozen High Cost support, Hig	h Cost support to offset ac	cess charge reductions, and Connect America Phase	e II
	support as set forth in 47 CFR § 54.313(b),(c),(d),(		• • • • • • • • • • • • • • • • • • • •		
		·			
	Incremental Connect America Phase I reporting				
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}				
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}				
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))				
<2012>	2013 Frozen Support Certification				
<2012>	2013 Frozen Support Certification 2014 Frozen Support Certification		H		
<2013>	2015 Frozen Support Certification				
<2014>	2016 and future Frozen Support Certification				
\2013>	2010 and lattice Prozen Support Certification				
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}				
<2016>	Certification Support Used to Build Broadband				
			•		
	Connect America Phase II Reporting {47 CFR § 54.313(e)}				
<2017>	3rd year Broadband Service Certification				
<2018>	5th year Broadband Service Certification		<b>!</b>		
<2019>	Interim Progress Certification				
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providi preceding calendar year.	line 2021, contains the required information shall provide the number, names, and ng access to broadband service in the			
<2021>	Interim Progress Community Ancher Institutions				
<2021>	Interim Progress Community Anchor Institutions				
		Name of At	tached Document Listing R	equired Information	

(3000) Ra	ate Of Return Carrier Additional Documentation		FCC Form 481	
Data Coll	ection Form		OMB Control No	. 3060-0986/OMB Control No. 3060-0819
			July 2013	
- <010>	Study Area Code	361410		
<015>	Study Area Name	JOHNSON TEL CO		
<020>	Program Year	2015		
<030> <035>	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Tom Campbell 6516218511 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com		
CHECK	ha havea halaw ta wata samuliansa ay ita fiya way ay ita mulita walay (ay way		d anusiana anasysiana anasysiana a sasiah aha a	
CHECK	he boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that th	e information reported on this form and in th		
	,			7
(3010)	Progress Report on 5 Year Plan			
	Milestone Certification {47 CFR § 54.313(f)(1)(i)}			
		Name of Attached Document Listi	ing Required Information	
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre			
	g 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre providing access to broadband service in the preceding calendar year.	sses of community anchor institutions to v	which began	
				1
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}			
		Name of Attached Document Listing Require	( • ) ( )	-
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}		(Yes/No)	
, ,	If yes, does your company file the RUS annual report		(Yes/No)	
Please	check these boxes to confirm that the attached document(s), on line 3017	, contains the required information pursua	ant to § 54.313(f)(2) compliance requir	es:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<b>↓</b> ✓	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Cas	sh Flows		
(,		361410mn3017.pdf		7
(3017)	If the response is yes on line 3014, attach your company's RUS annual			
(,	report and all required documentation			
				_
(2040)	Will be and the second	Name of Attached Document Listing Requir		
(3018)	If the response is no on line 3014, Is your company audited?		(Yes/No)	
(2242)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		<b></b>	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	rmat comparable to RUS Operating Report for	Telecommunications	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca			
(3021)	Management letter issued by the independent certified public accountant that p	performed the company's financial audit.	41	
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),			
	contains:			
(3022)	Copy of their financial statement which has been subject to review by an			
,/	independent certified public accountant; or 2) a financial report in a			
	format comparable to RUS Operating Report for Telecommunications			
(25	Borrowers,			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.		<b> </b>	
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows		
(3026)	Attach the worksheet listing required information		I	
(-320)	0 - 7			
	_	Name of Attached Document Listing Require	d Information	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
	·

<010>	Study Area Code	361410
<015>	Study Area Name	JOHNSON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361410
<015>	Study Area Name	JOHNSON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) Tom Campbell	n Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  is authorized to submit the information reported on behalf of the reporting carrier. I sibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized vided to the authorized agent is accurate.
Name of Authorized Agent: Tom Campbell	
Name of Reporting Carrier: JOHNSON TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/25/2014
Printed name of Authorized Officer: Dwayne Johnson	
Title or position of Authorized Officer: Vice President	
Telephone number of Authorized Officer: 2185662302 ext.566	2
Study Area Code of Reporting Carrier: 361410	Filing Due Date for this form: 07/01/2014
	hed by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment r Title 18 of the United States Code, 18 U.S.C. § 1001.

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recip	ipients on Behalf of Reporting	g Carrier
is agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service supp	port recipients on behalf of the rep	orting carrier: I have provided
e data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the inform	•	• , .
me of Reporting Carrier: JOHNSON TEL CO		
me of Authorized Agent or Employee of Agent: Tom Campbell		
nature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/25/2014
nted name of Authorized Agent or Employee of Agent: Tom Campbell		
le or position of Authorized Agent or Employee of Agent Consultant		
lephone number of Authorized Agent or Employee of Agent: 6516218511 ext.		
	01/2014	

Attachments

(700) Price Offerings including Voice Rate Data			FCC Form 481		
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code	361410			
<015>	Study Area Name	JOHNSON TEL CO			
<020>	Program Year	2015			
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell			
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com			
<701>	Residential Local Service Charge Effective Date 1/1/2014				
<702>	Single State-wide Residential Local Service Charge				

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
MN	Boy River		FR	14.0	0.0	0.0	0.0	14.0
MN	Remer		FR	14.0	0.0	0.0	0.0	14.0
MN	Federal Dam		FR	14.0	0.0	0.0	0.0	14.0

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361410
<015>	Study Area Name	JOHNSON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	· <d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service -	ı	Usage Allowance	Usage Allowance Action Taken When Limit Reached {select}
MN		ALL	45.0	0.0	45.0	3.0	1.0	0.0	Other, No limit on usage allowance
MN		ALL	65.0	0.0	65.0	12.0	1.0	0.0	Other, No limit on usage allowance

SAC: 361410 State: MN Johnson Tel Co

Form 481 Line No. 112 Five Year Service Quality Improvement Plan

# **ATTACHMENT REDACTED IN ENTIRETY**

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

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As required by MN. Rule "7812.0700 Minnesota General Service Quality Requirements. Subpart 1" the local services provided by Johnson Tel Co are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable Minnesota Public Utility Commission orders and rules including:

7810.0100 DEFINITIONS. 7810.0200 SCOPE. 7810.0300 STATUTORY AUTHORITY.

#### **RECORDS AND REPORTS**

7810.0400 RETENTION OF RECORDS.
7810.0500 DATA TO BE FILED WITH THE COMMISSION.
7810.0600 REPORT TO COMMISSION ON SERVICE DISRUPTION.
7810.0900 LOCATION OF RECORDS.

#### **CUSTOMER RELATIONS**

7810.1000 INFORMATION AVAILABLE TO CUSTOMER AND PUBLIC. 7810.1100 COMPLAINT PROCEDURES. 7810.1200 RECORD OF COMPLAINT.

#### **CUSTOMER BILLING; DEPOSIT AND GUARANTEE REQUIREMENTS**

7810.1400 CUSTOMER BILLING.

7810.1500 DEPOSIT AND GUARANTEE REQUIREMENTS.

7810.1600 DEPOSIT.

7810.1700 GUARANTEE OF PAYMENT.

#### DISCONNECTION OF SERVICE; SERVICE DELAY

7810.1800 PERMISSIBLE SERVICE DISCONNECTIONS WITH NOTICE.

7810.1900 PERMISSIBLE SERVICE DISCONNECTIONS WITHOUT NOTICE.

7810.2000 NONPERMISSIBLE REASONS TO DISCONNECT SERVICE.

7810,2100 MANNER OF DISCONNECTION.

7810.2200 RECONNECTION OF SERVICE.

7810.2300 NOTICE REQUIREMENTS.

7810.2400 BILL DISPUTES.

7810.2500 ESCROW PAYMENTS.

7810.2600 WAIVING RIGHT TO DISCONNECT; EMERGENCY STATUS.

7810.2800 DELAY IN INITIAL SERVICE OR UPGRADE.

#### **DIRECTORIES**

7810.2900 CONTENT OF DIRECTORIES.

7810.3000 DIRECTORY ASSISTANCE.

7810.3100 CHANGES OR ERROR OF LISTED NUMBER.

#### **ENGINEERING**

7810.3200 CONSTRUCTION OF TELEPHONE PLANT.

7810.3300 MAINTENANCE OF PLANT AND EQUIPMENT.

7810.3900 EMERGENCY OPERATIONS.

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

\_\_\_\_\_

#### **INSPECTIONS, TESTS, SERVICE REQUIREMENTS**

7810.4100 ACCESS TO TEST FACILITIES.

7810.4300 ACCURACY REQUIREMENTS.

7810.4900 ADEQUACY OF SERVICE.

7810.5000 UTILITY OBLIGATIONS.

7810.5100 TELEPHONE OPERATORS.

7810.5200 ANSWERING TIME.

7810.5300 DIAL SERVICE REQUIREMENTS.

7810.5400 INTEROFFICE TRUNKS.

7810.5500 TRANSMISSION REQUIREMENTS.

7810.5800 INTERRUPTIONS OF SERVICE.

7810.5900 CUSTOMER TROUBLE REPORTS.

7810.6000 PROTECTIVE MEASURES.

7810.6100 SAFETY PROGRAM.

Johnson Tel Co is in compliance with Federal CPNI rules, Red Flag Rules and other Federal and State requirements governing the protection of Customer's privacy.

Form 481 Line No. 610 Description of Functionality in Emergency Situations

Johnson Tel Co pursuant to MN Rule "7810.390 Emergency Operations" has:

- Established reasonable provisions to meet emergencies resulting from failures of lighting or power service, sudden and prolonged increases in traffic, illness of operators or from fire, storm, or acts of God including provisions for emergency power that meet or exceed the rule requirement to provide:
  - o A minimum of four hours of battery service in each central office.
  - o A permanently installed power unit in exchanges exceeding 5000 lines.
  - Mobile power units that can be delivered on short notice and which can be readily.
     connected in offices without installed emergency power facilities.
- Has informed employees as to the procedures to be followed, including reasonable rerouting of traffic around damaged facilities and the deployment of emergency power, in the event of emergency in order to prevent or mitigate interruption or impairment of telecommunications service.

SAC: 361410 State: MN Johnson Tel Co

Form 481, Line No. 920, Tribal Government Engagement Obligation

Johnson Telephone Company serves the Leech Lake Band of Ojibwe with phone and internet services. A letter was sent in 2013 requesting a conversation to discuss any and all options to better serve the Leech Lake Band of Ojibwe. The Company has had ongoing discussions with representatives of the Tribe concerning various technology and service offerings. A copy of the prior form 481 was also mailed to the Leech Lake Band. Additional follow up is planned for 2014.

June 17, 2014

#### TRIBAL ENGAGEMENT REQUIREMENTS

Below is a listing of JOHNSON TELEPHONE COMPANY (JTC) correspondence to, and discussions with the LEECH LAKE BAND of OJIBWE (LLBO) tribal leaders related to the "Tribal Engagement" provisions of the FCC USF/ICC transformation order.

1. JOHNSON TELEPHONE COMPANY (JTC) Letter to the LEECH LAKE BAND of OJIBWE (LLBO) dated December 10, 2013 (Copy Attached)

#### Sent to:

- Sally Fineday
   LLBO Wireless Telecommunications
   Business Manager
- Carrie Jones
   LLBO Chairwoman
  - Outlined (and restated) the 5 Tribal Engagement Requirements
    - Requested Assistance from LLBO in addressing these issues.
    - Requested meeting with LLBO (To be initiated by JTC)
- 2. Call to Sally Fineday at LLBO (By Dwayne Johnson) on 12/16/2013
  - She had received the 12/10/2013 letter from JTC, forwarded it to Frank Reese (LLBO MIS Director) and recommended discussing with him.
- 3. Call to Frank Reese at LLBO (By Dwayne Johnson) on 12/18/2013
  - Briefly reviewed the 5 Tribal Requirements, focusing on:

#### -A- Row Issues

- Mr. Reese stated that current regulations are addressed in CFR25
- In 2014 LLBO will be requesting Row Data from utilities- Updated facility maps, previous Row permitting, etc.
- Stressed the importance of compliance with LLBO requirements.
   JTC Committed to:
- Compliance for all future ROW work
- Work with LLBO to get any non-compliant ROW issue compliant.

#### -B- Tribal Business Licensing Requirements

- Mr. Reese said he is not aware of any LLBO Business Licensing Requirements applicable to JTC.
  - > Follow up:

JTC will initiate additional discussions with LLBO in 2014 LLBO will continue to develop engagement criteria for 2014 discussions with JTC.



PO Box 39 - Remer, MN 56672
Tel 218-566-2302 - Fax 218-566-2166 - Email Italiannes@means.net

December 10, 2013

Sally Fineday Wireless Telecommunications Business Manager Leech Lake Band of Ojibwe 115 6<sup>th</sup> St NW Cass Lake, MN 56633

Dear Ms Fineday:

Johnson Telephone Company (JTC) is a communications service provider providing local exchange telephone and broadband internet services to the communities, and rural areas of Boy River, Federal Dam, and Remer Minnesota. Because portions of these service areas include Tribal lands of the Leech Lake Band of Ojibwe (LLBO), JTC is obligated to comply with the "Tribal Engagement" provisions of the Federal Communication Commission's (FCC) "Connect America Fund". The stated goal of this engagement is to ensure the effective exchange of information between Tribal governments and communications providers, leading to a common understanding regarding the deployment and improvement of communications services on Tribal lands. The Tribal engagement discussions must include the following 5 items:

- 1. Needs Assessment and Deployment Planning
  - -JTC to Discuss
    - -Services Currently Available
    - -Proposed Services
    - -Current Technologies
    - -Proposed Technologies
    - -Deployment Timelines
  - -LLBO to identify the priorities and goals of Tribal communications services requirements-specifically relating to anchor institutions and residential consumers.
  - -LLBO to identify any educational, healthcare, and public safety concerns and initiatives related to communications services to Tribal constituents.



JOHNSON TELEPHONE COMPANY

PO Box 39 - Remer, MN 56672
Tel 218-566-2302 - Fax 218-566-2166 - Email jtcbusiness@means.net

# 2. Feasibility and Sustainability Planning

- -Feasibility JTC has long recognized the feasibility in providing communications services to <u>ALL</u> rural areas of our service territory (including Tribal lands), and to date has invested in fiber optic transport and digital technology for voice and high speed broadband internet to accomplish this objective.
- -Sustainability JTC is committed to ongoing investments to accomplish any initiatives discussed in #1 above.
- 3. Marketing Services in a Culturally Sensitive Manner
  - -Discuss current JTC marketing advertising initiatives.
  - -Request LLBO to provide direction / ideas to better accomplish this objective
- 4. Rights of Way and other Permitting and Review Processes
  - -Request LLBO to provide documentation regarding LLBO processes to comply with Tribal lands requirements.
- 5. Compliance with Tribal business and licensing requirements
  - -LLBO to provide documentation to identify and explain these requirements.

We would like to meet soon with the appropriate LLBO staff to begin this ongoing dialogue, resulting in Johnson Telephone better understanding your communications services priorities and goals. I will call later this week to initiate this meeting. Thank you.

Sincerely,

JOHNSON TELEPHONE COMPANY

Dwayne Johnson

Cc: MS Carrie Jones Chairwoman

Leech Lake Band of Ojibwe

SAC: 361410 State: MN

Johnson Telephone Co

Form 481 Line No. 1010 Descriptive document for Voice Services Rate Comparability

Line 1010 – Description of Voice Services Rate Comparability: Provide a detailed description of how your pricing of fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as published annually by the Wireline Competition Bureau, as required in 47 C.F.R. § 54.313(a)(10).

On March 20, 2014 the Wireline Competition Bureau announced results of the Urban Rate Survey for Voice Services; as part the FCC Public Notice DA 14-384. Referenced in this public notice are the results required to meet the rate comparability as noted:

"Based on the survey responses, the Bureau also calculated the reasonable comparability benchmark for voice services to be \$46.96.9

9. Id. at 17694, para. 84."

As required Johnson Telephone Co hereby certifies that its current fixed voice services for residential subscribers as defined in the USF/ICC Transformation Order is below \$46.96.

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

Johnson Tel Co does adhere to all Federal Lifeline eligibility rules and regulations as well as Minnesota Administrative Rule "7817.0400 - Eligibility for Telephone Assistance Credits" which states:

#### Minnesota Administrative Rule 237 Chapter 7817.0400

**Subpart 1. Information provided.** Each local service provider shall annually mail a notice of the availability of the telephone assistance plan to each residential subscriber in a regular billing. If a subscriber has chosen to receive the regular billing other than through U.S. mail, the local service provider shall send the notice in a regular billing using the delivery method chosen by the subscriber for delivery of the regular billing. The notice must state the following: YOU MAY BE ELIGIBLE FOR ASSISTANCE IN PAYING YOUR TELEPHONE BILL IF YOU RECEIVE BENEFITS FROM CERTAIN LOW-INCOME ASSISTANCE PROGRAMS OR MEET CERTAIN INCOME LIMITS. FOR MORE INFORMATION OR AN APPLICATION FORM PLEASE CONTACT

<u>(local service provider)</u>. On request, the local service provider shall mail to a person an application form developed by the commission and the Department of Commerce, and a brochure that describes the telephone assistance plan's eligibility requirements and application process.

**Subpart 2. Application process.** On completing and signing the application certifying under penalty of perjury that the information provided by the applicant is true and that the statutory criteria for eligibility are satisfied, the applicant must return it to the local service provider for enrollment in the telephone assistance plan. An application may be made by the subscriber, the subscriber's spouse, or a person authorized by the subscriber to act on the subscriber's behalf.

Subpart 4. Eligibility criteria. To be eligible for a telephone assistance credit the applicant must:

- A. be a subscriber who resides in Minnesota or has moved to Minnesota and intends to remain; and
- B. be eligible for the federal Lifeline telephone service discount.

**Subpart 7. Applicant and recipient responsibilities.** Each applicant and each recipient shall provide current information to the local service provider about permanent changes that affect the applicant's or recipient's eligibility.

#### **Subpart 8. Local service provider responsibilities.**

- A. A local service provider shall begin providing telephone assistance credits to an applicant in the earliest possible billing cycle but not later than the second billing cycle following submission of a completed application demonstrating eligibility. If certified, the local service provider shall notify the applicant by, for example, placing telephone assistance credits on the bill.
- B. If an applicant is denied eligibility, the local service provider shall notify the applicant in writing of the reasons for the denial, of the right to appeal, and of the right to reapply.

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

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R	a	t	e	S

Johnson Tel Co's Local service rates that serve as its Lifeline Plans are filed in Compliance with the regulatory requirements of Minn. Rules Ch. 7810 and Minn. Rules pt. 7812.0600 as follows:

A. The tariffs or price lists of local exchange carriers must offer the following services to all

customers pursuant to Minn. Rules pt. 7812.0600 (basic service requirements):	
single party voice-grade service and touch-tone capability;	
911 or enhanced 911 access;	
<ul> <li>1 + intraLATA and interLATA presubscription and code-specific equal access to interexchange carriers subscribing to its switched access service;</li> <li>access to directory assistance, directory listings, and operator services;</li> <li>toll and information service-blocking capability without recurring monthly charges one white pages directory per year for each local calling area, which may include more than one local calling area, except where an offer is made and explicitly refused by the customer;</li> </ul>	S
a white pages and directory assistance listing, or, upon customer request, a privat listing that allows the customer to have an unlisted or unpublished telephone number;	e
call-tracing capability according to chapter 7813;	
(i) call Trace provisions in tariff mirror Commission's tariff templates.	
blocking capability according to the Commission's ORDER ESTABLISHING CONDITIONS FOR THE PROVISION OF CUSTOMER LOCAL AREA SIGNALING SERVICES, Docket No. P999/CI-92-992 (June 17, 1993) and its ORDER AFTER RECONSIDERATION, Docket No. P999/CI-92-992 (December 3, 1993).	
telecommunications relay service capability or access necessary to comply with state and federal regulations.	

B. A Separate flat rate service offering is required pursuant to Minn. Rules pt. 7812.0600, subpt. 2. At a minimum, each local service provider (LSP) shall offer the services identified in Minn. Rules pt. 7812.0600, subpt. 1 as a separate tariff or price list offering on a flat rate basis. An LSP may also offer basic local service on a measured rate basis or in combination with other services. An LSP may impose separate charges for the services set forth in subpart 1 only to the extent permitted by applicable laws, rules, and commission orders.

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

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C. Service area obligations under Minn. Rules pt. 7812.0600, subpt. 3: An LSP shall provide its local services on a nondiscriminatory basis, consistent with its certificate under part 7812.0300 or 7812.0350, to all customers who request service and whose premises fall within the carrier's service area boundaries or, for an interim period, to all requesting customers whose premises fall within the operational areas of the local service provider's service area under part 7812.0300, subpart 4, or 7812.0350, subpart 4. The obligation to provide resale services does not extend beyond the service capability of the underlying carrier whose service is being resold. The obligation to provide facilities-based services does not require an LSP that is not an eligible telecommunications carrier (ETC) to build out its facilities to customers not abutting its facilities or to serve a customer if the local service provider cannot reasonably obtain access to the point of demarcation on the customer's premises.

The flat rate services, offered pursuant to Minn. Rules pt. 7812.0600, subpt. 2., include unlimited local service minutes of use. The local services offerings do not include any toll minutes of use. The rates for any toll usage are determined by the rate plans of the Toll Provider(s) that end users are selected by lifeline by end users.

The specific Company terms and conditions for the Companies Lifeline Plans are set forth in the tariff pages included in Exhibit 1, attached.

Exhibit 1

SAC: 361410 State: MN Johnson Tel Co

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

JOHNSON TELEPHONE COMPANY REMER, MINNESOTA

Section 4 Page 1 Revision 3

# LOCAL EXCHANGE SERVICE

### Rates

	Exchang	e Monthly Rates Boy River &	
Class of Service	Remer	Federal Dam	
BUSINESS:			
One Party Basic Coin Telephone Service	\$ 16.00 16.00	\$ 15.50 15.50	
RESIDENCE: One Party	14.00	14.00	(I)
COMBINED BUS/RES: One Party	15.00	14.75	(I)

All rates are billed in advance. Payment for service is due when the statement is rendered.

Effective: <u>6-1-13</u>

SAC: 361410 State: MN Johnson Tel Co

Form 481 Line No. 3017 RUS Annual Report

# **ATTACHMENT REDACTED IN ENTIRETY**