Annual Reporting for High-Cost Recipients 47 C.F.R. §54.313(h)



4001 Rodney Parham Drive • Little Rock, Arkansas 72212 (501) 748-7000

June 25, 2014

Dr. Burl W. Haar, Executive Secretary Minnesota Public Utilities Commission 121 Seventh Place East, Suite 350 St. Paul, MN 55101-2147

RE: Docket No. PR-14-8, Annual Certifications Related to Eligible Telecommunications Carriers (ETC) Use of the Federal Universal Support

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules, all reports pursuant to this section shall be filed with the FCC, Universal Service Administrative Company (USAC) and relevant state commissions. I have enclosed a copy of the 2014 annual report and certification that has been filed with the Administrator for the following:

SAC 361414 - Windstream Lakedale, Inc.

Should you have any questions, please contact me via email at <u>jeff.l.heacox@windstream.com</u> or by phone at 501-748-5390.

Sincere

Jeff Heacox

Staff Manager Regulatory Compliance

Enclosures

Annual Reporting for High-Cost Recipients 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)



4001 Rodney Parham Drive • Little Rock, Arkansas 72212 (501) 748-7000

June 11, 2014

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, D.C. 20554

Ms. Karen Majcher Vice President – High Cost Low Income Division Universal Service Administrative Company 2000 L Street NW, Suite 200 Washington, D.C. 20036

RE: Connect America Fund, WC Docket No. 10-90: Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules enclosed is the 2014 annual report and certifications for Windstream Study Area Code 361414 located in Minnesota. A copy of this report is also being filed with the Universal Service Administration Company (USAC), relevant state public service commissions, and tribal governments.

This filing contains no CONFIDENTIAL information.

Should you have any questions, please contact me via email at <u>jeff.l.heacox@windstream.com</u> or by phone at 501-748-5390.

Sincerely,

Jeff Heacox

Staff Manager Compliance Reporting

Enclosures

Cc: Applicable State Public Utilities Commissions, State Public Service Commissions, and Tribal Governments

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060- July 2013	0986/OMB Control No. 3060-0819
<010>	Study Area Code	361414		
<015>	Study Area Name	Windstream Communications,	Inc.	
<020>	Program Year	2015		
-	Contact Name: Person USAC should contact			
	with questions about this data	Jeff Heacox		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5017485390 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	jeff.l.heacox@windstream.co	om	
ANNUA	AL REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting	(complete	e attached worksheet)	V
<200>	Outage Reporting (voice)	(complete	e attached worksheet)	V V
<210>	< check box if no	outages to report		· []]]]]
<300>	Unfulfilled Service Requests (voice) 0			
∠210 ∖	Detail on Attempts (voice)			
<210>	Detail of Attempts (voice)			
			(attach descriptive do	cument)
			<u>_</u>	V
<320>	Unfulfilled Service Requests (broadband) 0			
<330>	Detail on Attempts (broadband)			
\330>	Zetan di i i italian (di dadaana)		(attach descriptive d	locument)
.400	Number of Constitution of Constitution			
<400> <410>	Number of Complaints per 1,000 customers (voice) Fixed 1.25			<u> </u>
<420>	Mobile 0.0			<u> </u>
<430>	Number of Complaints per 1,000 customers (broads	pand)		· //////
<440> <450>	Fixed 2 · 28 Mobile 0 · 0			
<500>	Service Quality Standards & Consumer Protection R	ules Compliance (check to	o indicate certification)	V V
	361414MN510.pdf			
<510>		(attac	hed descriptive document)	V V
<600>	Functionality in Emergency Situations 361414MN610.pdf	(check to	o indicate certification)	<i>V</i>
		(attacher	d descriptive document)	V V
رد10×		(detained	accompany	
<610>				,
	Company Price Offerings (voice)	(complet	te attached worksheet)	<u> </u>
<710>	, , , , ,		te attached worksheet)	
	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?		te attached worksheet) te attached worksheet)	
	Voice Services Rate Comparability		o indicate certification)	<u> </u>
	361414MN1010.pdf			
<1010>	•	(attach	descriptive document)	v
<1100>	> Terrestrial Backhaul (Y/N)?	(if not, check i	to indicate certification)	v
<1110> <1200>	· · Terms and Condition for Lifeline Customers		te attached worksheet) te attached worksheet)	<u> </u>
	Price Cap Carriers, Proceed to Price Cap Additional			
	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchange Carriers		
<2000> <2005>			o indicate certification) e attached worksheet)	<u> </u>
-2000/		(complet	c accaciica work3llccl/	the state of the s

(check to indicate certification)

(complete attached worksheet)

Rate of Return Carriers, Proceed to $\underline{\text{ROR Additional Documentation Worksheet}}$

<3000>

<3005>

	ervice Quality Improvement Reporting Ollection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013				
<010>	Study Area Code	361414						
<015>	Study Area Name		Communications, Inc.					
<020>	Program Year	2015	,					
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox						
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390	ext.					
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heac	ox@windstream.com					
<110>	Has your company received its ETC certification from the FCC?	(ye	s / no) 🔘 💿					
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(ye	s/no) O O					
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a						
	Please check these boxes below to confirm that the attached documents(s), on li 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne		Name of Attached Document				
<113>	Maps detailing progress towards meeting plan targets							
<114>	Report how much universal service (USF) support was received							
<115>	How (USF) was used to improve service quality							
<116>	How (USF)was used to improve service coverage	<u> </u>						
<117>	How (USF) was used to improve service capacity							
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.							

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361414
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
	NORS									Did This Outage		
	Reference		Outage Start			Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected		Affected	Description (Check		Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
		+										
	_											

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	361414
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<703>

>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
			/		Residential Local			Mandatory Extended Area	
-	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361414
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
			_	- See attacl	ned				
				worksheet -					

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		361414
<015>	Study Area Name		Windstream Communications, Inc.
<020>	Program Year		2015
<030>	Contact Name - Person L	JSAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<810>	Reporting Carrier	Windstream Lakedale, Inc.	
<811>	Holding Company	Windstream Holdings, Inc.	
<812>	Operating Company	Windstream Lakedale, Inc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See atta	ached workshe	et

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code <015> Study Area Name <020> Program Year <030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <03 <039> Contact Email Address - Email Address of person identified in data line <03 <910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select (Yes,No, NA)
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning; <923> Marketing services in a culturally sensitive manner; <924> Compliance with Rights of way processes <925> Compliance with Land Use permitting requirements <926> Compliance with Facilities Siting rules <927> Compliance with Environmental Review processes <928> Compliance with Cultural Preservation review processes <929> Compliance with Tribal Business and Licensing requirements.	

-	o Terrestrial Backhaul Reporting	FCC Form 481
Data Coll	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361414
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Terms and Condition for Lifeline Customers Lifeline				FCC Form 481
	ection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		361414	
<015>	Study Area Name		Windstream Communications, Inc.	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Jeff Heacox	
<035>	Contact Telephone Number - Number of person identified in data lin			
<039>	Contact Email Address - Email Address of person identified in data lin	e <030	> jeff.l.heacox@windstream.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		361414MN1210.doc	
		Į.	N	ame of Attached Document
<1220>	Link to Public Website	HTTP —	http://www.windstream.com/About-Us/Li	feline-Applications/
or the we	heck these boxes below to confirm that the attached document(s), on line 12 biste listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	10,		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V		
<1222>	Details on the number of minutes provided as part of the plan,	V		
<1223>	Additional charges for toll calls, and rates for each such plan.	~		

(2000) Pr	ice Cap Carrier Additional Documentation			FCC Form 481
Data Coll	ection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			July 2013
meraaring	nace of necum current affiniated with thee out 2000 Exercising current			
<010>	Study Area Code	361414		
<015>	Study Area Name	Windstream Communications, Inc.		
<020>	Program Year Contact Name - Person USAC should contact regarding this data	2015		
<035>	Contact Telephone Number - Number of person identified in data line <030>	Jeff Heacox 5017485390 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>			
(0332	Contact Linan Address - Linan Address of person identified in data fine 10502	jeff.l.heacox@windstream.com		
CHECK th	ne boxes below to note compliance as a recipient of Incremental Connect Ameri			· · · · · · · · · · · · · · · · · · ·
	support as set forth in 47 CFR § 54.313(b),(c),(d),(c	e) the information reported on this form a	nd in the documents attached	d below is accurate.
	Incremental Connect America Phase I reporting			
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}			
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		H	
120117	314 Teal certification (47 et it 3 34.313(b)(2))		<u> </u>	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
<2012>	2013 Frozen Support Certification			
<2013>	2014 Frozen Support Certification			
<2014>	2015 Frozen Support Certification			
<2015>	2016 and future Frozen Support Certification			
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}			
<2016>	Certification Support Used to Build Broadband		V	
	Connect America Phase II Reporting {47 CFR § 54.313(e)}			
<2017>	3rd year Broadband Service Certification			
<2018>	5th year Broadband Service Certification			
<2019>	Interim Progress Certification			
-2020-	Please check the box to confirm that the attached document(s), on	ine 2021 contains the required inform	nation 🗔	
<2020>	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support	shall provide the number, names, and	lation	
	addresses of community anchor institutions to which began providing			
	preceding calendar year.			
<2021>	Interim Progress Community Anchor Institutions			
		<u> </u>		- Part Condition and Constitution
		Nan	ne of Attached Document Listi	ng kequired Information

(3000) R	ate Of Return Carrier Additional Documentation	FCC Form 481
Data Col	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
010>	Chudu Assa Cada	
<010> <015>	Study Area Code Study Area Name	361414 Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035> <039>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	5017485390 ext. jeff.l.heacox@windstream.com
CHECK		nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 he information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan	
	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line	
(3011)	§ 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addr providing access to broadband service in the preceding calendar year.	esses of community anchor institutions to which began
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
		Name of Attached Document Listing Required Information
	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No) (Yes/No)
	If yes, does your company file the RUS annual report	
		7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	Щ
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual	
	report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)
(3018)		(respire)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a	ormat comparable to RUS Operating Report for Telecommunications
,,	Designant(a) for Polance Chest Income Statement and Statement of C	Sook Flavor
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),	
	contains:	
(3022)	Copy of their financial statement which has been subject to review by an	
	independent certified public accountant; or 2) a financial report in a	
	format comparable to RUS Operating Report for Telecommunications	
(2022)	Borrowers,	
(3023)	Underlying information subjected to a review by an independent certified public accountant	
(3024)	Underlying information subjected to an officer certification.	
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows
(3026)	Attach the worksheet listing required information	
,/		
	•	Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361414
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: Windstream Communications, Inc.

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/19/2014

Printed name of Authorized Officer: Tim Loken

Title or position of Authorized Officer: Director regulatory Reporting

Telephone number of Authorized Officer: 5017487442 ext.

Study Area Code of Reporting Carrier: 361414 Filing Due Date for this form: 06/30/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361414
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carrier agent; and, to the best of my knowledge, the reports a	is authorized to submit the information reported on behalf of the reporting carrier. y responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized data provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form	n be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier						
	uthorized to submit the annual reports for universal service suppo he reporting carrier; and, to the best of my knowledge, the inform					
Name of Reporting Carrier:						
Name of Authorized Agent or Employee of Agent:						
Signature of Authorized Agent or Employee of Agent:		Date:				
Printed name of Authorized Agent or Employee of Ager	nt:					
Title or position of Authorized Agent or Employee of Ag	ent					
Telephone number of Authorized Agent or Employee of	Agent:					
Study Area Code of Reporting Carrier:	Filing Due Date for this form:					
Persons willfully making false statements on this f	orm can be punished by fine or forfeiture under the Communications Act of 18 of the United States Code, 18 U.S.C. § 1001.	of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title				



(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361414
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<701>	Residential Local Service Charge Effective Date 1/1/2014	

<703>

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
MN	ANNANDALE		FR	14.95	0.0	0.0	0.0	14.95
MN	MAPLE LAKE		FR	14.95	0.0	0.0	16.1	31.05
MN	MONTROSE		FR	14.95	0.0	0.0	19.19	34.14
MN	PAYNESVILLE		FR	14.95	0.0	0.0	0.0	14.95
MN	SOUTHHAVEN		FR	14.95	0.0	0.0	0.0	14.95
MN	WAVERLY		FR	14.95	0.0	0.0	19.19	34.14
MN	ALL		MS	11.99	0.0	0.0	0.0	11.99

(710) Broadband Price Offering
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	361414
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	MN	NA	0.0	0.0	0.0		0.0	0.0	0.0	Other, NA

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		361414
<015>	Study Area Name		Windstream Communications, Inc.
<020>	Program Year		2015
<030>	Contact Name - Person US	AC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - En	mail Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<810>	Reporting Carrier	Windstream Lakedale, Inc.	
<811>	Holding Company	Windstream Holdings, Inc.	
<812>	Operating Company	Windstream Lakedale, Inc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Windstream Communications, Inc.		
;			
•			
•			
•			
•			
•			
•			
;			

Annual Reporting for High-Cost Recipients 47 C.F.R. §54.313(h)



4001 Rodney Parham Drive • Little Rock, Arkansas 72212 (501) 748-7000

June 25, 2014

Dr. Burl W. Haar, Executive Secretary Minnesota Public Utilities Commission 121 Seventh Place East, Suite 350 St. Paul, MN 55101-2147

RE: Docket No. PR-14-8, Annual Certifications Related to Eligible Telecommunications Carrier's (ETC) Use of the Federal Universal Support

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules, all reports pursuant to this section shall be filed with the FCC, Universal Service Administrative Company (USAC) and relevant state commissions. I have enclosed a copy of the 2014 annual report and certification that has been filed with the Administrator for the following:

SAC 361482 - Windstream Lakedale, Inc.

Should you have any questions, please contact me via email at <u>jeff.l.heacox@windstream.com</u> or by phone at 501-748-5390.

Sincerely

Jeff Heacox

Staff Manager Regulatory Compliance

Enclosures

Annual Reporting for High-Cost Recipients 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)



4001 Rodney Parham Drive • Little Rock, Arkansas 72212 (501) 748-7000

June 11, 2014

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, D.C. 20554

Ms. Karen Majcher Vice President – High Cost Low Income Division Universal Service Administrative Company 2000 L Street NW, Suite 200 Washington, D.C. 20036

RE: Connect America Fund, WC Docket No. 10-90: Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules enclosed is the 2014 annual report and certifications for Windstream Study Area Code 361482 located in Minnesota. A copy of this report is also being filed with the Universal Service Administration Company (USAC), relevant state public service commissions, and tribal governments.

This filing contains no CONFIDENTIAL information.

Should you have any questions, please contact me via email at <u>jeff.l.heacox@windstream.com</u> or by phone at 501-748-5390.

Sincerely.

Jeff Heacox

Staff Manager Compliance Reporting

Enclosures

Cc: Applicable State Public Utilities Commissions, State Public Service Commissions, and Tribal Governments

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060- July 2013	0986/OMB Control N	No. 3060-0819
<010>	Study Area Code	361482				
<015>	Study Area Name	Windstream Communi	cations, Inc.			
<020>	Program Year	2015				
	Contact Name: Person USAC should contact with questions about this data	Jeff Heacox				
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5017485390 ext.				
<039>	·	jeff.l.heacox@wind	stream.com			
ANNUA	AL REPORTING FOR ALL CARRIERS				54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting		(complete attached wo	rksheet)		
<200> <210>	Outage Reporting (voice)	o outages to report	(complete attached wor	rksheet)		V
<300>	Unfulfilled Service Requests (voice)	outages to report		I	·	
<310>	Detail on Attempts (voice)					
				(attach descriptive do	cument)	
<320>	Unfulfilled Service Requests (broadband)				· ·	
4220 5	Detail on Attempts (broadband)					
<330>	Detail of Attempts (bloadband)			(attach descriptive d	ocument)	
<400>	Number of Complaints per 1,000 customers (voice)					
<410>	Fixed 0 · 49				·	~
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broads	nand)				
<440>	Fixed 2.64	Sand)			<i>\</i>	
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ulos Complianco				
<500>	361482MN510.pdf	ules Compilance	(check to indicate cert	fication)	V	
<510>			(attached descriptiv	e document)		
<600>	Functionality in Emergency Situations		(check to indicate cert	ification)	·	·
	361482MN610.pdf					
			(attached descriptive do	ocument)	<i>'</i>	·
<610>						
<700>	Company Price Offerings (voice)		(complete attached wo	orksheet)		
<710>	Company Price Offerings (broadband)		(complete attached wo	orksheet)		
	Operating Companies and Affiliates		(complete attached wo			
	Tribal Land Offerings (Y/N)? Voice Services Rate Comparability	(i)	yes, complete attached wo check to indicate certi			
12000	361482MN1010.pdf			jication,		
<1010>	·		(attach descriptive do	cument)	V	
<1100>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate cert	tification)	V	
<1110>	0 0		(complete attached we			
<1200>	Terms and Condition for Lifeline Customers		(complete attached wo	orksheet)		v
	Price Cap Carriers, Proceed to Price Cap Additional					
<2000>	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchang	e Carriers (check to indicate certi	fication)	V	

(complete attached worksheet)

<2005>

<3000>

<3005>

	ervice Quality Improvement Reporting Ollection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361482		
<015>	Study Area Name		Communications, Inc.	
<020>	Program Year	2015	,	
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox		
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390	ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heac	ox@windstream.com	
<110>	Has your company received its ETC certification from the FCC?	(ye	s / no) 🔘 💿	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(ye	s / no) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only	company is a		
	required to address voice telephony service.			
	Please check these boxes below to confirm that the attached documents(s), on li 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne		Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received			
<115>	How (USF) was used to improve service quality			
<116>	How (USF)was used to improve service coverage			
<117>	How (USF) was used to improve service capacity			
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.			

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361482
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
	NORS									Did This Outage		
	Reference		Outage Start			Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected		Affected	Description (Check		Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
		+										
	_											

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	361482
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
	C) a l	5 de (U.50)	CAC (CETC)	B	Residential Local	Charles the alternative Charles	01-1-11-1	Mandatory Extended Area	T. 1. 1 P B. 1 1 . T
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
					See at	tached worksheet			
						iaciica womenco			
									†
									1

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361482
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
				C#	l				
				- See attacl	iea				
			1	worksheet					
					<u> </u>				

(800) Operating Companies		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
cO10s Study Area Code	261482	

<010>	Study Area Code		361482
<015>	Study Area Name		Windstream Communications, Inc.
<020>	Program Year		2015
<030>	Contact Name - Person	USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Num	nber - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	jeff.1.heacox@windstream.com
<810>	Reporting Carrier	Windstream Lakedale, Inc.	
<811>	Holding Company	Windstream Holdings, Inc.	
<812>	Operating Company	Windstream Lakedale, Inc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See atta	ached worksh	et

900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code <015> Study Area Name <020> Program Year <030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <0 <039> Contact Email Address - Email Address of person identified in data line <0	
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select (Yes,No, NA)
 Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements. 	

	o Terrestrial Backhaul Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361482
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Te	erms and Condition for Lifeline Customers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	ection Form		July 2013
<010>	Study Area Code	361482	
<015>	Study Area Name	Windstream Communications, Inc.	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox	
<035>	Contact Telephone Number - Number of person identified in data line <03		
<039>	Contact Email Address - Email Address of person identified in data line <0	30> jeff.l.heacox@windstream.com	
		361482MN1210.doc	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
		N	lame of Attached Document
<1220>	Link to Public Website HTTF	http://www.windstream.com/About-Us/Li	.feline-Applications/
or the we	neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
<1222>	Details on the number of minutes provided as part of the plan,]	
<1223>	Additional charges for toll calls, and rates for each such plan.		

(2000) Pr	ice Cap Carrier Additional Documentation			FCC Form 481
Data Collection Form				OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers				July 2013
<010>	Study Area Code	361482		
<015>	Study Area Name	Windstream Communications, Inc.		
<020>	Program Year	2015		
<030> <035>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	Jeff Heacox 5017485390 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>			
<u> </u>	Contact Email Address - Email Address of person identified in data fille Coso	jeff.l.heacox@windstream.com		
CHECK th	ne boxes below to note compliance as a recipient of Incremental Connect Amer			· · · · · · · · · · · · · · · · · · ·
	support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and	d in the documents attached be	elow is accurate.
	Incremental Connect America Phase I reporting			
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}			
<2010>	3rd Year Certification {47 CFR § 54.313(b)(2)}		Ħ	
\2011>	314 Teal Certification (47 GTK § 34.313(b)(2))			
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
<2012>	2013 Frozen Support Certification			
<2013>	2014 Frozen Support Certification			
<2014>	2015 Frozen Support Certification			
<2015>	2016 and future Frozen Support Certification			
				
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}			
<2016>	Certification Support Used to Build Broadband		V	
<2017>	Connect America Phase II Reporting {47 CFR § 54.313(e)}		i —	
	3rd year Broadband Service Certification		 	
<2018>	5th year Broadband Service Certification		<u> </u>	
<2019>	Interim Progress Certification			
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support	line 2021, contains the required informa	tion	
	addresses of community anchor institutions to which began providing			
	preceding calendar year.			
<2021>	Interim Progress Community Anchor Institutions			
		Name	of Attached Document Listing	Required Information
		INdille	of Attached Document Listing	nequired information

(3000) Ra	ate Of Return Carrier Additional Documentation	FCC Form 481
Data Coll	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
-010>	Chudu Assa Cada	054.00
<010> <015>	Study Area Code Study Area Name	361482 Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035> <039>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	5017485390 ext. jeff.l.heacox@windstream.com
CHECK		nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 he information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan	
	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	Name of Attached December 11st and December 1
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addr	
	providing access to broadband service in the preceding calendar year.	esses of community anchor institutions to which began
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(2242)		Name of Attached Document Listing Required Information (Yes/No)
	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} If yes, does your company file the RUS annual report	(Yes/No)
		7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	4
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual	
	report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)
, ,	If the response is yes on line 3018, please check the boxes below to	
	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a f	format comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	Cash Flows
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial addit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),	
	contains:	
(3022)	Copy of their financial statement which has been subject to review by an	
	independent certified public accountant; or 2) a financial report in a	<u> </u>
	format comparable to RUS Operating Report for Telecommunications Borrowers,	
(3023)	Underlying information subjected to a review by an independent certified	
(3023)	public accountant	
(3024)	Underlying information subjected to an officer certification.	□
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows
(3026)	Attach the worksheet listing required information	
	Į	
		Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361482
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: Windstream Communications, Inc.

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/19/2014

Printed name of Authorized Officer: Tim Loken

Title or position of Authorized Officer: Director Regulatory Reporting

Telephone number of Authorized Officer: 5017487442 ext.

Study Area Code of Reporting Carrier: 361482 Filing Due Date for this form: 06/30/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier	FCC Form 481	
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819	
	July 2013	

<010>	Study Area Code	361482
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; agent; and, to the best of my knowledge, the reports a	is authorized to submit the information reported on behalf of the reporting carrier. It is responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized data provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier		
I, as agent for the reporting carrier, certify that I am a the data reported herein based on data provided by t	•	service support recipients on behalf of the reporting carrier; I have provided ge, the information reported herein is accurate.
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Ager	t:	
Title or position of Authorized Agent or Employee of Ag	ent	
Telephone number of Authorized Agent or Employee o	Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this for	m:
Persons willfully making false statements on this f	orm can be punished by fine or forfeiture under the Comn 18 of the United States Code, 18 U	nunications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title S.C. § 1001.



(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	361482
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <	30> 5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <	030> jeff.l.heacox@windstream.com
<701>	Residential Local Service Charge Effective Date 1/1	2014
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
_				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
MN	ALL		FR	11.99	0.0	0.0	11.64	23.63
MN	ALL		MS	11.99	0.0	0.0	0.0	11.99

(710) B	roadband	Price (Offering
Data C	ollection F	orm	

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	361482
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>		<d4></d4>
			Residential	State Regulated		Total Rates	Broadband Service -	Broadband Service	Usage Allowance	Usage Allowance
	State	Exchange (ILEC)	Rate	Fees		and Fees	Download Speed	-Upload Speed (Mbps)	(GB)	Action Taken
							(Mbps)			When Limit Reached {select}
	MN	NA	0.0	0.0	0.0		0.0	0.0	0.0	Other, NA

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		361482
<015>	Study Area Name		Windstream Communications, Inc.
<020>	Program Year		2015
<030>	Contact Name - Person US	SAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>		5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>		jeff.l.heacox@windstream.com
<810>	Reporting Carrier	Windstream Lakedale, Inc.	
<811>	Holding Company	Windstream Holdings, Inc.	
<812>	Operating Company	Windstream Lakedale, Inc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=	Windstream Communications, Inc.		
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